

**PART A  
INVITATION TO BID**

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)</b>					
BID NUMBER:	NT004-2-2022	CLOSING DATE:	14/11/2022	CLOSING TIME:	11:00 AM
DESCRIPTION	<b>APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.</b>				
<b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b>					

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE FOLLOWING ADDRESS:

<b>TENDER INFORMATION CENTRE (TIC)</b>
<b>DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)</b>
<b>240 Madiba Street, Pretoria</b>

<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes <input type="checkbox"/> No	
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?					
AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA) AND NAME THE APPLICABLE IN THE TICK BOX	<input type="checkbox"/>	AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)			
	<input type="checkbox"/>	A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)			
	<input type="checkbox"/>	A REGISTERED AUDITOR			
	<input type="checkbox"/>	NAME:			
<b>[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT(FOR EMEs&amp; QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]</b>					

<p>ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?</p>	<p><input type="checkbox"/>Yes                      <input type="checkbox"/>No</p> <p>[IF YES ENCLOSE PROOF]</p>	<p>ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?</p>	<p><input type="checkbox"/>Yes                      <input type="checkbox"/>No</p> <p>[IF YES ANSWER PART B:3 BELOW ]</p>
<p>SIGNATURE OF BIDDER</p>	<p>.....</p>	<p>DATE</p>	
<p>CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)</p>			
<p>TOTAL NUMBER OF ITEMS OFFERED</p>		<p>TOTAL BID PRICE (ALL INCLUSIVE)</p>	
<p><b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</b></p>		<p><b>TECHNICAL INFORMATION MAY BE DIRECTED TO:</b></p>	
<p>DEPARTMENT/ PUBLIC ENTITY</p>	<p><b>National Treasury</b></p>		<p>CONTACT PERSON</p>
<p>CONTACT PERSON</p>			<p>TELEPHONE NUMBER</p>
<p>TELEPHONE NUMBER</p>			<p>FACSIMILE NUMBER</p>
<p>FACSIMILE NUMBER</p>			<p>E-MAIL ADDRESS</p>
<p>E-MAIL ADDRESS</p>	<p><b>NTAdministrativeTenders@Treasury.gov.za</b></p>		

## PART B TERMS AND CONDITIONS FOR BIDDING

<b>1. BID SUBMISSION:</b>								
<p>1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</p> <p>1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR ONLINE</p> <p>1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: ( BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.</p> <p>1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.</p> <p>1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.</p>								
<b>2. TAX COMPLIANCE REQUIREMENTS</b>								
<p>2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.</p> <p>2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.</p> <p>2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.</p> <p>2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p>								
<b>3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>								
<table style="width: 100%; border: none;"> <tr> <td style="width: 70%;">3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?</td> <td style="text-align: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</td> </tr> <tr> <td>3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA?</td> <td style="text-align: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</td> </tr> <tr> <td>3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?</td> <td style="text-align: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</td> </tr> <tr> <td>3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?</td> <td style="text-align: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</td> </tr> </table> <p><b>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.</b></p>	3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO	3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO	3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO	3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO							
3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO							
3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO							
3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO							

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**



---

## **TERMS OF REFERENCE (TOR)**

**NT004-2-2022**

**APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

**CLOSING DATE: 14 NOVEMBER 2022 AT 11:00 AM**

**VALIDITY PERIOD: 90 DAYS**



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## TABLE OF CONTENTS

1.	INTRODUCTION .....	4
2.	PURPOSE .....	4
2.1.	Definition of the Service Provider/Bidder and Skills .....	4
3.	CRITICAL SERVICES .....	4
4.	TECHNOLOGY STACK .....	6
5.	RESOURCES REQUIREMENTS AND QUALIFICATIONS .....	7
6.	SCOPE OF WORK .....	21
6.1.	Expertise Required .....	21
6.2.	Project Deliverables.....	21
6.3.	Timeframe.....	21
6.4.	Security Requirements.....	21
6.5.	Reporting.....	21
6.6.	Location of Assignment.....	22
6.7.	Points to take note of: .....	22
7.	MANDATORY REQUIREMENTS.....	22
7.1	Administrative Evaluation.....	22
7.2	Functionality Evaluation .....	24
7.3	Terms and Conditions .....	36
7.4	Bid Submission.....	37
7.5	Competency, Experience and References.....	37
8.	ANNEXURE 1: CURRICULUM VITAE TEMPLATES .....	38
9.	ANNEXURE 2: LIST OF SIMILAR PROJECTS AND CLIENT CONTACT TEMPLATE (MANDATORY) .....	42
10.	ANNEXURE A2: DETAILS OF BIDDER .....	43
10.1.	Bidder 1 (Main Contract Holder).....	43
10.2.	Bidder 2 (Sub-Contractor).....	44
11.	ANNEXURE A3: BIDDER PROFILE.....	45
11.1	Bidder 1 (Main Contract Holder).....	45



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

<b>12. ANNEXURE B: FINANCIAL EVALUATION GUIDELINE .....</b>	<b>48</b>
<b>13. CONTACT DETAILS .....</b>	<b>48</b>

## TABLE OF TABLES

<i>Table 1: Technology Stacks.....</i>	<i>6</i>
<i>Table 2: Resources Requirements per role for the Required Service .....</i>	<i>7</i>
<i>Table 3: Summary of functional/Technical Evaluation Criteria .....</i>	<i>24</i>
<i>Table 4: Annexure 2: List of similar projects and client contact template.....</i>	<i>42</i>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 1. INTRODUCTION

The National Treasury (NT), in line with government guidelines and best practices has identified a need to appoint Bidder(s) specialising in Information and Communication Technology (ICT) Infrastructure services. The appointed Bidder(s) will render professional services in the form of human resources skills on an as and when needed basis for 3 years. During this period NT may request any of the services listed in section 3 below.

The main objectives for this appointment are to:

- To ensure consistent availability of NT ICT services to support the NT objectives.
- To create a central point of contact for the acquisition of NT ICT services and business solutions for the Department, to achieve economies of scale, synergies, reduced duplication; and
- To ensure the department gets value for money from the Bidder(s)

## 2. PURPOSE

The purpose of this document is to outline the requirements for the appointment of the Bidder(s) that will render Infrastructure professional services to the NT ICT. The services will be in the form of human resources skills on an as and when needed basis for 3 years. In addition, the document provides a specification for submissions of proposals and pricing by the Bidders(s).

### 2.1. Definition of the Service Provider/Bidder and Skills

- A Service Provider/Bidder is defined as a Company/Close Corporation/Partnership/Sole Proprietor represented by an individual who is the owner or designated employee or member.
- Skills are a specialised ability, including specific knowledge, experience, and attitude, of an individual human resource to satisfy the performance requirements of specific tasks.

## 3. CRITICAL SERVICES

The National Treasury has critical services that may require specialized skills. The Bidder(s) must ensure that the resources nominated meet the required specialized skill set as per the scope of work. The Bidder(s) must have rendered a similar project within the



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

borders of South Africa during the last 10 years. The Bidder must be able to replace or add more resources as and when required as per the services categories.

Bidder(s) must provide 1 nominated CV (**ANNEXURE 1 below**) as per the required qualified resource for the service categories listed below together with pricing the schedule (SBD 3.3) on the two (2) levels of skills for each resource (advanced and expert). For evaluation purposes as detailed under Sections 5 and 8, the nominated qualified resource will be evaluated. Failure complete **ANNEXURE 1** will disqualify the Bidder.

The Bidder must nominate one (1) CV per role for evaluation purposes as per the service categories listed below:

- ICT management services
  - 1 x CV for Project Manager
- Information security services
  - 1 x CV for Security Architect/ Specialist
  - 1 x CV for Business Continuity Consultant
- Business solution implementation services
  - 1 x CV for Infrastructure and Network Manager
  - 1 x CV for Application/ System Architect
  - 1 x CV for Disaster Recovery Consultant
  - 1 x CV for Data Centre Operations Technician
  - 1 x CV for Database Administrator
- Communication Network Services
  - 1 x CV for Network Administrator
  - 1 x CV for Security Administrator
  - 1 x CV for Telecommunication Technician
  - 1 x CV for Infrastructure Administrator
- Specialised ICT Services
  - 1 x CV for Desktop Support Technician
- Specialised Services
  - 1 x CV for Open Source (OS), Security, and Networking (Developer/ Administrator)





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 4. TECHNOLOGY STACK

The primary technology stack that the National Treasury uses consists of the following technologies and products:

Table 1: Technology Stacks

Category	OEM (Original Equipment Manufacturer) Technology	Competencies	Certification	Priorities
1.	Microsoft	Application Development	Gold	65%
			Silver	
			Registered	
		Cloud Platform (e.g., Azure, Microsoft 365, and Hosting - Infrastructure)	Gold	
			Silver	
			Registered	
		Data Centre	Gold	
			Silver	
			Registered	
		Dev Ops	Gold	
			Silver	
			Registered	
App Integration	Gold			
	Silver			
	Registered			
2.	VMware	Virtualisation Technologies ( vSphere, SRM and NSX-V, NSX-T)	Premier	35%
			Enterprise	
			Professional	

**Evaluation Criteria 1: Company Experience Scoring Calculation Formula as per Table 1: Technology Stacks above. A spreadsheet for Formulas will be used to do evaluations.**

- **Total OEM Score = (Sum of Certification Points Allocation per platform / Number of platforms) X OEM Weight (%) Allocation**
- **Total Company Experience = (Sum of Total OEM Scores \* 15% weight for evaluation criteria number 1)**



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 5. RESOURCES REQUIREMENTS AND QUALIFICATIONS

The National Treasury requires ALL the resources as follows:

Table 2: Resources Requirements per role for the Required Service

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
1. ICT Management Services	<ul style="list-style-type: none"> <li>Project Manager</li> </ul>	<ul style="list-style-type: none"> <li>Minimum qualification – National Diploma (NQF 6) in management or IT-related field</li> <li>Project Management Qualifications</li> <li>PM methodologies certification, e.g., Waterfall, Agile Methodologies, PMBOK, Prince2, SDLC</li> <li>Experience with the full product lifecycle with an understanding of the development lifecycle and various technology methodologies that support that lifecycle</li> <li>Experience managing software implementation project teams in both traditional waterfall and agile project</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	5 Years
			2 = 3 of the required qualifying criteria are met	3 to 4 Years
			1 = Only one required qualification/certification is met	1 to 2 Years



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		<p>management methodologies</p> <ul style="list-style-type: none"> <li>• Strong planning, reporting, organisational, presentation and problem-solving skills</li> <li>• 5+ years relevant experience in a PM role within an IT development environment.</li> </ul>		
2. Information security services	<ul style="list-style-type: none"> <li>• Security Architect / Specialist</li> </ul>	<ul style="list-style-type: none"> <li>• Minimum Diploma (NQF 6) in Information Technology/Computer Science or IT-related field</li> <li>• 5+ years of Security Solutions Architecture</li> <li>• Industry Security certifications</li> <li>• Educational experience in security architecture, network administration, network engineering, security engineering or similar areas.</li> <li>• Microsoft Operating System certification with Active Directory</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 of the required qualifying criteria are met	2 to 3 Years
			1 = Only 1 required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		Design and architecture, Azure Cloud Management Security		
	<ul style="list-style-type: none"> <li>Business Continuity Consultant</li> </ul>	<ul style="list-style-type: none"> <li>Minimum qualification – Diploma (NQF 6) in Information Technology/Computer Science or IT-related field</li> <li>5+ years operational experience in business continuity planning recover and disaster recovery</li> <li>Knowledge of best practice IT Governance and BCM frameworks and their application including ISO 23001, COBIT 5, COSO, ITIL, King IV report</li> <li>BCI Certifications</li> <li>Service Continuity, Business Continuity or Disaster Recovery.</li> <li>CBCP, MBCP or related business continuity certification</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 of the required qualifying criteria are met	2 to 3 Years
			1 = Only 1 required qualification/certification is met	1 Year or less
3. Busine	<ul style="list-style-type: none"> <li>Infrastru</li> </ul>	<ul style="list-style-type: none"> <li>Minimum</li> </ul>	5 = All required qualifying criteria	More than 10



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
Network solution implementation services	Network Manager (Technical Lead)	<ul style="list-style-type: none"> <li>• qualification – Diploma (NQF 6) in Information Technology or IT-related field.</li> <li>• Microsoft Certified Professional (MCP); and</li> <li>• Microsoft Certified Systems Engineer (MCSE) will be an added advantage.</li> <li>• Microsoft Azure Administrator (AZ-104)</li> <li>• Industry certification: CCNA, N+, A+, Security+, IP Telephony Networks, LAN, WAN, Telkom voice, VoIP, .Net, SQL, ITIL,</li> <li>• Excellent knowledge of current protocols and standards, including Active Directory, Group Policies, MS Exchange, Core Switching/Routing, SSL/IPsec, SAN, Virtualization, Business Continuity, Disaster Recovery.</li> <li>• Minimum 6+ Years</li> </ul>	are met	Years
			4 = 6 to 7 of the required qualifying criteria are met	6 to 10 Years
			3 = 4 to 5 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		<ul style="list-style-type: none"> <li>experience</li> <li>• Project Management skills and methodologies</li> <li>• Knowledge of IT/Security management standards</li> <li>• Experience managing and configuring enterprise-wide LANs, WANs, WLANs, VPNs, etc.</li> </ul>		
	<ul style="list-style-type: none"> <li>• Application/ System Architect</li> </ul>	<ul style="list-style-type: none"> <li>• Minimum qualification – Diploma (NQF 6) in Information Technology/Computer Science or IT-related field</li> <li>• 5+ years working experience</li> <li>• Relevant experience in information technology systems designs and planning</li> <li>• Relevant experience in designing software solutions using software architecture design principles</li> <li>• Web Technologies</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 to 5 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		(HTML, CSS, etc.); Microsoft Web Stack (MVC, C#, ASP.Net etc.); Relational Databases (Microsoft SQL) and Strong OO modelling, design, and implementation skills  <ul style="list-style-type: none"> <li>• Azure Active Directory/ Azure DevOps/ Azure Web Apps/ Microsoft 365</li> <li>• Exam PL-200: Microsoft Power Platform Functional Consultant</li> </ul>		
	<ul style="list-style-type: none"> <li>• Disaster Recovery Consultant</li> </ul>	<ul style="list-style-type: none"> <li>• Minimum qualification - Diploma (NQF 6) in Information Technology/Computer Science or IT-related field</li> <li>• 5+ years operational experience in business continuity planning recover and disaster recovery</li> <li>• Knowledge of best practice IT Governance and BCM frameworks and their application including ISO</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		23001, COBIT 5, COSO, ITIL, King IV report  <ul style="list-style-type: none"> <li>• Service Continuity, Business Continuity or Disaster Recovery.</li> <li>• ISO 23001</li> <li>• BCI Certifications</li> </ul>		
	<ul style="list-style-type: none"> <li>• Data Centre Operations Technician</li> </ul>	<ul style="list-style-type: none"> <li>• Minimum: Diploma (NQF 6) in IT-related and technical training in a data centre or similar or IT-related field</li> <li>• Preferred: Diploma in Information Technology/Computer Science, cabling infrastructure and/or certification in Security</li> <li>• 5+ Years experience in the IT field</li> <li>• Experience in Data Centre operations</li> <li>• ITIL foundation experience</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 of the required qualifying criteria are met	6 to 10 Years
			3 = 3 of the required qualifying criteria are met	4 to 5 Year
			2 = 2 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less
	<ul style="list-style-type: none"> <li>• Database Administ</li> </ul>	<ul style="list-style-type: none"> <li>• Minimum qualification - Diploma (NQF 6)</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
	rator	in information technology or related field (preferred)	4 = 5 to 6 of the required qualifying criteria are met	6 to 10 Years
		<ul style="list-style-type: none"> <li>5+ years Database Administrator working Experience</li> </ul>	3 = 4 of the required qualifying criteria are met	4 to 5 Years
		<ul style="list-style-type: none"> <li>MS SQL Server /2012/2014/2016/2019</li> </ul>	2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
		<ul style="list-style-type: none"> <li>Experience with T-SQL and queries</li> <li>Experience with Database Administration for MSSQL Server including security setup, development, and automated deployments.</li> <li>Experience working with Microsoft BI, Azure, SQL, Windows Server, including Active Directory and knowledge of visualisation</li> <li>Experience with backups, restores, and recovery models,</li> <li>Experience with Linux, open source, and Oracle experience;</li> </ul>	1 = Only one required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
4. Communication network services	<ul style="list-style-type: none"> <li>Network Administrator</li> </ul>	<ul style="list-style-type: none"> <li>Minimum qualification – Diploma (NQF 6) in information technology or related field (preferred) and industry certificate</li> <li>5+ Years' experience</li> <li>Good experience with MPLS, VLAN, WAN, VPN, STP, Static Routing, wireless Networks</li> <li>N+, A+ and MCO certification; MCSA/ MCSE; ITIL network and security certification</li> <li>Knowledge of Microsoft cloud solutions (Azure networking)</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 5 to 6 of the required qualifying criteria are met	6 to 10 Years
			3 = 4 of the required qualifying criteria are met	5 Years
			2 = 2 to 3 of the required qualifying criteria are met	3 to 4 Years
			1 = Only one required qualification/certification is met	1 Year or less
	<ul style="list-style-type: none"> <li>Security Administrator</li> </ul>	<ul style="list-style-type: none"> <li>Minimum qualification - Bachelor's degree/Diploma in Information Technology/Computer Science or IT-related field</li> <li>5+ years of Security</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 4 to 5 of the required qualifying criteria are met	6 to 10 Years
			3 = Half of the required qualifying criteria are met	4 to 5 Years



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		Solutions Architecture	2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
		<ul style="list-style-type: none"> <li>• Industry Security certifications</li> <li>• Educational experience in security architecture, network administration, network engineering, security engineering or similar areas.</li> <li>• Knowledge of SSL, HTTP, DNS, SMTP and IPsec and encryption techniques; technical experience in IIS and Apache Tomcat.; Linux and VMWare technical skills.</li> <li>• Microsoft Operating System certification with Active Directory Design and architecture</li> </ul>	1 = Only one required qualification/certification is met	1 Year or less
	• Telecommunication Technician	• Post Matric qualification	5 = All required qualifying criteria are met	More than 10 Years
		• ITIL certification	4 = 5 to 6 of the required qualifying criteria are met	6 to 10 Years
		• Certification in telecommunications	3 = 4 required qualifying criteria	4 to 5 Years



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		<ul style="list-style-type: none"> <li>• 5+ Years experience</li> <li>• An understanding of voice and data communications principles. Knowledge of communications protocols, such as DIGINET, ISDN, PRI, BRI, T1 and VoIP.</li> <li>• A+</li> <li>• N+</li> </ul>	are met	
			2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less
	Infrastructure Administrator	<ul style="list-style-type: none"> <li>• Minimum qualification - Bachelor's degree or diploma or better in information technology or related field (preferred)</li> <li>• 5+ Years' experience</li> <li>• Good experience with VMware, MS Exchange, TCP/IP, WINS, DNS, DHCP.</li> <li>• A+ and MCO certification; MCSA/ MCSE; CCNA/CCNP better; ITIL</li> <li>• Azure and infrastructure implementations; Adequate disaster recovery</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 5 to 6 of the required qualifying criteria are met	6 to 10 Years
			3 = 4 of the required qualifying criteria are met	4 to 5 Years
			2 = 2 to 3 of the required qualifying criteria are met	2 to 3 Years
			1 = Only one required qualification/certification is met	1 Year or less



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		strategy, high availability, backup and recovery and successful execution; experience with Windows Server Infrastructures, IIS, Azure Web Apps, scripting such as PowerShell; experience with Microsoft Active Directory and O365 and SharePoint		
<b>5. Specialised ICT Services</b>	Desktop Support Technician	<ul style="list-style-type: none"> <li>A+.</li> <li>ITIL foundation certification.</li> <li>Microsoft Certified Systems Engineers (MCSE) will be an added advantage</li> <li>Degree/Diploma in IT</li> <li>2 to 3 Years' experience</li> </ul>	5 = All required qualifying criteria are met	More than 10 Years
			4 = 5 to 6 of the required qualifying criteria are met	4 – 10 Years
			3 = 4 of the required qualifying criteria are met	3 Years
			2 = 2 to 3 of the required qualifying criteria are met	2 Years
			1 = Only one required qualification/certification is met	1 Year or less
<b>6. Specialised Services</b>	Open Source (OS), Security, and networking (Developer/Administrator )	Minimum qualification – National Diploma (NQF 6) in Information Technology/ Computer Systems/ or IT related plus experience in Open	5 = All required qualifying criteria are met	More than 10 Years
			4 = 5 to 6 of the required qualifying criteria are met	4 – 10 Years
			3 = 4 of the required qualifying	3 Years



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Required Service	Roles	Required Qualifying Criteria	Score for Required Qualifying Criteria	Years of Experience in a Role
		Source platforms	criteria are met	
			2 = 2 to 3 of the required qualifying criteria are met	2 Years
			1 = Only one required qualification/certification is met	0-1 Year



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

**NOTE:**

- ***For functional/technical evaluation purposes, only 1 CV of the nominated qualified resource will be used as per role.***
- ***For financial evaluation purposes, the Bidder must provide a fixed rate per hour for a resource, as per the template provided as SBD3.3. Pricing must be on the 2 levels of skills, i.e., advanced and expert.***
- ***Should the deliverable exceed 1 year, an increase will be considered in accordance with the ruling CPIX rate at the time.***
- ***Milestone payments will be made quarterly or monthly provided the job sign-off document is signed affirming that the deliverables to date have been achieved.***
- ***The Bidder will be required to enter into a Master Service Agreement and Service Level Agreement with the department for the services to be provided.***



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## **6. SCOPE OF WORK**

This bid covers the provision of various resources by the successful Bidder(s) on an as and when needed basis for the 36 months.

### **6.1. Expertise Required**

The National Treasury will provide a specification to the successful Bidder(s) for each assignment and skills level (intermediate, advanced and/or expert) required

### **6.2. Project Deliverables**

The success of the assignment will be measured by the delivery and sign-off of specified and agreed upon deliverables by both parties.

### **6.3. Timeframe**

The appointment of the Bidder(s) will be effective for the 36 months. During this period, the National Treasury may at any time, request a specific skill set. The bidder(s) will be given 4 hours to respond to the request. The bidder will be requested to deliver services as per the urgency of the request and agreed upon deliverables and timelines. This will be stipulated in the Service Level Agreement (SLA) between both parties.

Each assignment will be separately planned and managed with specified timescales and will be managed to completion as per the agreed deliverables, and payment will be made on sign-off of the agreed deliverables or pre-defined milestones in accordance with the provisions of the Master Service Agreement and Service Level Agreement.

### **6.4. Security Requirements**

All resources will be required to sign an Oath of Secrecy and submit security vetting information as per the National Treasury security policy as stated in the section in the Special Conditions of Contract.

The successful Bidder will be required to report on assignment progress from the commencement of the assignment until the assignment close out according to the reporting requirements by the National Treasury. The frequency of the reports required will be according to the deliverables with a minimum frequency of once a week.

### **6.5. Reporting**

The successful Bidder(s) will be required to report on assignment progress from the commencement of the assignment until the assignment closes out according to the





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

reporting requirements by the National Treasury. The frequency of the reports required will be according to the deliverables with a minimum frequency of once a week.

## 6.6. Location of Assignment

The National Treasury has 5 locations nationally and the resources could be required at the following premises:

- SITA John Vorster Drive, Centurion, Pretoria, 0001.
- 240 Madiba Street, Pretoria CBD, 0001.
- 40 Church Square, Pretoria CBD, 0001 (Head Office).
- 120 Plein Street, Cape Town CBD, 8000; and
- Natalia Building, 330 Langalibalele (former long market) Street, Pietermaritzburg, 3201 – Disaster Recovery Site.

## 6.7. Points to take note of:

- All tools to perform the required services need to be provided by the successful Bidder.
- All consultants on site will need to be vetted for security purposes.
- Parking facilities will not be provided by the National Treasury.
- The potential bidder must be registered with the Central Suppliers Database (CSD); and
- The tender special conditions are clearly stated in the Special Conditions for NT ICT for Professional Services document.

## 7. MANDATORY REQUIREMENTS

### 7.1 Administrative Evaluation

An administrative evaluation will be carried out on all the bids received and if the undermentioned documentation is not signed and/or attached such a bid will be eliminated from any further evaluation.

#### 7.1.1 STAGE 1a DOCUMENTS REQUIRED

- a) Proof of company registration on Central Supplier Database Registration (CSD)
- b) Proof of valid registration with Compensation for Occupational Injuries and Disaster (COIDA)
- c) Profile of the potential bidder(s) must be submitted in the prescribed format in **(ANNEXURE A2 and ANNEXURE A3)**



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

- d) Proof of valid Microsoft accreditation must be attached, as per the following competencies as applicable to the company:
- Application Development
  - Cloud Platform (e.g., Azure, Microsoft 365 and Hosting - Infrastructure)
  - Data Centre
  - Dev Ops
  - App Integration
- e) Proof of valid VMware accreditation must be attached, as per the following platforms as applicable to the company:
- Premier
  - Enterprise Professional
- f) Bidder(s) **must provide 1 nominated CV (ANNEXURE 1 below)** as per the required qualified resource for the service categories listed below together with pricing the schedule (SBD 3.3) on the two (2) levels of skills for each resource (advanced and expert). For evaluation purposes as detailed under Sections 5 and 8, the nominated qualified resource will be evaluated. **CV's must be signed by the proposed resource and not signed on behalf of the proposed resource.**

**Failure complete ANNEXURE 1 will disqualify the Bidder.**

- g) Fee/cost (SBD 3.3) structure to be submitted in a separate envelope (**NB: This information must only be marked financial proposal**).
- h) Naturalized South Africans and permanent residents must provide applicable certificates to accompany the CV.
- i) None South African citizens must provide a proof of critical skill work permit.
- j) Bidders must comply with South African Immigration Act 13 of 2002 and section 8 of Employment Services Act. Bidders must provide approval letter from Department of Labour.
- k) All foreign qualifications must be accompanied by South African Qualifications Authority (SAQA) certificate of evaluation.
- l) In the case of a Joint Venture, Consortium, Trust, or Partnership Valid Tax Clearance Certificate and/or SARS issued pin code for both companies (which will be verified) must be submitted.
- m) In the case of a Joint Venture, Consortium, Trust, or Partnership, a signed teaming agreement must be submitted.
- n) In the case of a Joint Venture, Consortium, Trust, or Partnership a Consolidated B-BBEE certificate for all members is required.



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

- o) In the case of a Joint Venture, Consortium, Trust, or Partnership a Consolidated Central Supplier Database Registration (CSD) is required.
- p) In the case of a Joint Venture, Consortium or Partnership a Central Supplier Database Registration (CSD) report of each of the members/partners is required

**FAILURE TO ADHERE TO THE CONDITIONS OF THE BID WILL LEAD TO DISQUALIFICATION.**

## 7.2 Functionality Evaluation

A Bidder that scores less than **60** points out of **100** as per evaluation criteria categories in respect of functionality will be regarded as submitting a non-responsive proposal and will be disqualified for further evaluation.

Table 3: Summary of functional/Technical Evaluation Criteria

	CRITERIA	Weights	Scoring Criteria
1	<p>Proof of valid Microsoft accreditation with all the level of accreditation as per the technology stacks below</p> <p><b>Technology Stack:</b></p> <p><b>Microsoft</b></p> <ul style="list-style-type: none"> <li>a) App Dev and ISV</li> <li>b) Cloud Platform (Azure), Microsoft 365, and Infrastructure</li> <li>c) Data Management and Analytics</li> <li>d) Mobility</li> <li>e) Productivity</li> </ul> <p><b>VMware</b></p> <ul style="list-style-type: none"> <li>a) Virtualisation Technologies (vSphere, SRM and NSX-V, NSX-T)</li> </ul>	15%	<p>5 = Score 9,15</p> <p>4 = Scores between 5,7 - 9,14</p> <p>3 = Scores between 5,6</p> <p>2 = Scores between 2,04 -5,5</p> <p>1 = Score 2</p>
	CRITERIA	Weights	Scoring Criteria



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
<b>2</b>	<p><b>Qualifications of the Project Manager</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field plus Project Management certifications. PM methodologies certification, e.g Agile Methodologies, PMBOK, Prince2, SDLC</p>	<b>10%</b>	<p>5 = Postgraduate/NQF8 or higher plus relevant Project Management certifications</p> <p>4 = Bachelor's degree/ Advanced Diploma/NQF7 plus relevant Project Management certifications</p> <p>3 = National Diploma/ Advanced Certificate/NQF6 plus Relevant Project Management Certifications</p> <p>2 = Higher Certificate/NQF 5 plus Relevant Project Management Certifications</p> <p>1 = Matric</p>
<b>3</b>	<p><b>Qualifications of Security Architect/ Specialist</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field with relevant Industry Security certifications plus Microsoft Operating System certifications with Active Directory Design and architecture, Azure Cloud Management Security</p>		<p>5 = NQF 8 and greater with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>2= Higher Certificate/NQF 5 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>1 = Matric</p>
<b>4</b>	<p><b>Qualifications for Business Intelligence (BI) Developer/Consultant</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field plus relevant BI developer certifications and Database</p>		<p>5 = NQF 8 and greater with relevant Microsoft/Database certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Microsoft/Database certifications</p> <p>3 = National Diploma/Advanced</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	certifications.		<p>Certificate/NQF6 with relevant Microsoft/Database certifications</p> <p>2 = Higher Certificate/NQF 5 with relevant Microsoft/Database certifications</p> <p>1 = Matric</p>
5	<p><b>Qualifications for Business Continuity Consultant</b></p> <p>Diploma/NQF6 in Information Technology/Computer Science or IT-related field.</p>		<p>5 = NQF 8 and greater with relevant Business continuity Certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Business continuity certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant with relevant Business continuity certifications</p> <p>2= Higher Certificate/NQF 5 with relevant Business continuity certifications</p> <p>1 = Matric</p>
6	<p><b>Infrastructure and Network Manager</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field with Microsoft Certified Professional (MCP), Microsoft Azure Administrator (AZ-104), Microsoft Certified Systems Engineer (MCSE),</p>		<p>5 = NQF 8 and greater with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>2= Higher Certificate/NQF 5 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>1 = Matric</p>
7	<p><b>Application/ System Architect</b></p>		<p>5 = NQF 8 and greater with relevant Microsoft Certificates</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	Diploma/NQF6 in Information Technology/ or IT-related field		<p>4 = Bachelor's Degree/NQF7 with relevant Microsoft Certificates</p> <p>3 = National Diploma/NQF6 with relevant Microsoft Certificates</p> <p>2 = Higher Certificate/NQF 5 with relevant Microsoft Certificates</p> <p>1 = Matric</p>
8	<p><b>Disaster Recover Consultant</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field</p>		<p>5 = Post Graduate Degree/NQF 8 or higher</p> <p>4 = Bachelor's Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2= Higher Certificate/NQF 5</p> <p>1 = Matric</p>
9	<p><b>Database Administrator</b></p> <p>National Diploma in Information Technology/Information Systems, and MySQL Certification</p>		<p>5 = Post Graduate Degree/NQF 8 or higher with MySQL Certification</p> <p>4 = Bachelor's Degree/Advanced Diploma /NQF7 with MySQL Certification</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with MySQL Certification</p> <p>2= Higher Certificate/NQF 5 with MySQL Certification</p> <p>1 = Matric</p>
10	<p><b>Developer with Open Source (OS), Security, and networking (Developer/Administrator). Python, JAVA, Apache/PHP/Others</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field.</p>		<p>5 = Master's Degree/NQF 8</p> <p>4 = Postgraduate Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2 = Higher Certificate/NQF 5</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
			1 = Matric
11	<p><b>Data Centre Operations Technician</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field</p>		<p>5 = Post graduate Degree/NQF 8 or higher</p> <p>4 = Bachelor's Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2 = Higher Certificate/NQF 5</p> <p>1 = Matric</p>
12	<p><b>Network Administrator</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with Network and security certifications</p>		<p>5 = Post graduate Degree/NQF 8 or higher with relevant network and security certifications</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 with relevant network and security certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant network and security certifications</p> <p>2= Higher Certificate/NQF 5 with relevant network and security certifications</p> <p>1 = Matric</p>
13	<p><b>Security Administrator</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with relevant industry standard certification.</p>		<p>5 = Post graduate Degree/NQF 8 or higher with relevant industry standard certifications</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 with relevant industry standard certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with industry standard certifications</p> <p>2 = Higher Certificate/NQF 5 with relevant industry standard certifications</p> <p>1 = Matric</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
14	<b>Telecommunication Technician</b>  Diploma/NQF 6 in Information Technology or related IT-related field with relevant certification in Unified Communications.		5 = Post graduate Degree/NQF 8 or higher  4= Bachelor's Degree/Advanced Diploma/NQF7  3 = National Diploma/Advanced Certificate/NQF6  2 = Higher Certificate/NQF 5  1 = Matric
15	<b>Infrastructure Administrator</b>  Diploma/NQF 6 in Information Technology or related IT-related field with relevant Microsoft Certification e.g N+, Security + and MCO certification; MCSA/ MCSE		5 = Post graduate Degree/NQF 8 or higher relevant MS certification  4= Bachelor's Degree/Advanced Diploma/NQF7 relevant MS certification  3 = National Diploma/Advanced Certificate/NQF6 relevant MS certification  2 = Higher Certificate/NQF 5 with relevant MS certification  1 = Matric
16	<b>Desktop Technician</b>  Diploma/NQF 6 in Information Technology or related IT-related field with relevant Microsoft certifications e.g., MCSE, A+,		5 = Post graduate Degree/NQF 8 or higher relevant MS certification  4= Bachelor's Degree/Advanced Diploma/NQF7 relevant MS certification  3 = National Diploma/Advanced Certificate/NQF6 relevant MS certification  2= Higher Certificate/NQF 5 with relevant MS certification  1 = Matric
	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
17	<b>Resource Experience:</b>  <b>Years of Experience of a Project</b>	<b>25%</b>	5 = 11 or more years  4 = 6 to 10 years





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	<p><b>Manager</b></p> <p>The project Manager must have at least 10 years of experience in the following.</p> <ul style="list-style-type: none"> <li>• Experience with full product lifecycle with an understanding of development lifecycle and various technology methodologies that support that lifecycle.</li> <li>• Experience managing software implementation project teams in both traditional waterfall and agile project management methodologies.</li> <li>• Strong planning, reporting, organizational, presentation and problem-solving skills; and</li> </ul> <p>Experience in managing complex software development projects.</p> <p><b>Architect/ Specialist</b></p> <p>5+ years of Security Solutions Architecture.</p> <p>Educational experience in security architecture, network administration, network engineering, security engineering or similar areas. Experience with Active Directory Design and architecture, Azure Cloud Management Security</p> <p><b>Business Intelligence (BI) Developer/Consultant</b></p> <p>Minimum 5+ years working experience. MS SQL Server, 2008 to the latest. Strong in T-SQL, data warehouse development, large scale database, SSAS, SSRS, SSIS, Azure</p>		<p>3 = 5 years</p> <p>2 = 1 to 4 years</p> <p>1 = Less than 1 year</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	<p><b>Business Continuity Consultant</b></p> <p>Knowledge of best practice IT Governance and BCM frameworks and their application including ISO 23001, COBIT 5, COSO, ITIL, King IV report. Experience in Service Continuity, Business Continuity or Disaster Recovery.</p> <p><b>Infrastructure and Network Manager</b></p> <p>6+ Years' experience. Excellent knowledge of current protocols and standards, including Active Directory, Group Policies, MS Exchange, Core Switching/Routing, SSL/IPsec, SAN, Virtualization, Business Continuity, Disaster Recovery. Project Management skills and methodologies. Knowledge of IT/Security management standards. Experience managing and configuring enterprise-wide LANs, WANs, WLANs, VPNs, etc.</p> <p><b>Application/ System Architect</b></p> <p>5+ years working experience</p> <p>Relevant experience in information technology systems designs and planning</p> <p>Relevant experience in designing software solutions using software architecture design principles</p> <p>Web Technologies (HTML, CSS, etc.); Microsoft Web Stack (MVC, C#, ASP.Net etc.); Relational Databases (Microsoft SQL) and Strong OO modelling, design, and implementation skills</p> <p>Azure Active Directory/ Azure DevOps/ Azure Web Apps/ Microsoft 365</p> <p>Exam PL-200: Microsoft Power Platform Functional Consultant</p>		



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	<p><b>Disaster Recover Consultant</b></p> <p>5+ years operational experience in business continuity planning recover and disaster recovery</p> <p>Knowledge on best practice IT Governance and BCM frameworks and their application including ISO 23001, COBIT 5, COSO, ITIL, King IV report</p> <p>Service Continuity, Business Continuity or Disaster Recovery.</p> <p>ISO 23001</p> <p>BCI Certifications</p> <p><b>Database Administrator</b></p> <p>5+ years Database Administrator working Experience</p> <p>MS SQL Server /2012/2014/2016/2019</p> <p>Experience with T-SQL and queries</p> <p>Experience with Database Administration for MSSQL Server including security setup, development, and automated deployments.</p> <p>Experience working with Microsoft BI, Azure, SQL, Windows Server, including Active Directory and knowledge on visualisation</p> <p>Experience with backups, restores, and recovery models,</p> <p>Experience with Linux, open source, and Oracle experience.</p> <p><b>Developer with Open Source (OS), Security, and networking (Developer/ Administrator)</b></p> <p>5 Years' experience in Open-source technology with Security and</p>		



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	<p>Networking experience and administration thereof.</p> <p><b>Developer with Python, JAVA, Apache/PHP/Others</b></p> <p>5 Years' experience and good knowledge with Python, Apache, JAVA and other open-source technologies.</p> <p><b>Data Centre Operations Technician</b></p> <p>5+ Years' experience in the IT field. Experience in Data Centre operations. ITIL foundation experience</p> <p><b>Network Administrator</b></p> <p>5+ Years' experience. Good experience with MPLS, VLAN, WAN, VPN, STP, Static Routing, wireless Networks</p> <p><b>Security Administrator</b></p> <p>5+ Years' experience in Security administration. Educational experience in security architecture, network administration, network engineering, security engineering or similar areas.</p> <p>Knowledge of security documentation (policies, standards)</p> <p>Knowledge of SSL, HTTP, DNS, SMTP and IPsec and encryption techniques; technical experience in IIS and Apache Tomcat.; Linux and VMWare technical skills.</p> <p><b>Telecommunication Technician</b></p> <p>5+ Years' experience. An understanding of voice and data communications principles.</p> <p>Knowledge of Unified Communications.</p> <p>Knowledge of communications protocols, such as DIGINET, ISDN,</p>		



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	CRITERIA	Weights	Scoring Criteria
	<p>PRI, BRI, T1 and VoIP.</p> <p><b>Infrastructure Administrator</b></p> <p>5+ Years' experience. Good experience with VMware, MS Exchange, TCP/IP, WINS, DNS, DHCP. Azure and infrastructure implementations; Adequate disaster recovery strategy, high availability, backup and recovery and successful execution; experience with Windows Server Infrastructures, IIS, Azure Administration Web Apps, scripting such as PowerShell; experience with Microsoft Active Directory and O365 and SharePoint.</p> <p><b>Desktop Technician</b></p> <p>5 Years' experience in providing desktop support.</p>		
18	<p><b>Proven Technical Competencies (aligned to the required services to be rendered)</b></p> <ul style="list-style-type: none"> <li>Provide a list (<b>Annexure 2</b>) of 5 similar projects completed within the borders of South Africa in the past 10 years (similar project refers to projects where the Bidder has provided resources as per the listed categories under section 5 – resource requirements and qualifications) (List Projects Rendered' Scope of Work, Duration, Client Contact Details, and the project value)</li> </ul>	25%	<p>5 = 5 X similar projects completed as per the attached template, aligned to the services to be rendered.</p> <p>4 = 4 X similar projects completed as per Annexure 2 template, aligned to the services to be rendered.</p> <p>3 = 3 X similar projects completed as per Annexure 2 template, aligned to the services to be rendered.</p> <p>2 = 2 X similar projects completed projects as per Annexure 2 template, aligned to the services to be rendered.</p> <p>1 = 1 X similar project completed project as per Annexure 2 template, aligned to the services to be rendered.</p>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
19	<b>Project capabilities:</b>  The Bidder should provide a list of at least 8 resources utilised in any similar project.  The list should contain the following: <ul style="list-style-type: none"><li>• Projects Description</li><li>• Scope of Work</li><li>• Total Value</li><li>• Total Resources provided by the bidder on the project</li><li>• Breakdown of the resource and roles</li><li>• Duration</li><li>• Client Contact Details</li></ul>	<b>25%</b>	5 = Excellent (15 resources or more resources utilised in any similar project)  4 = Very Good (9 -14 resources or more resources utilised in any similar project)  3 = Good (8 resources utilised in any similar project)  2 = Average (6 -7 resources utilised in any similar project)  1 = Poor (1-5 resources utilised in any similar project)
	Total	<b>100</b>	
	Minimum Threshold	<b>60</b>	



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

### 7.3 Terms and Conditions

- The bidder(s) are required to indicate the services they will provide as listed in Section 3 of the Terms of Reference.
- The bidder should indicate if any part of the services will be outsourced and provide details on the scope of the outsourced portion.
- The successful bidder(s) and its employees or consultants will have to undergo a mandatory security clearance process. The National Treasury reserves the right to cancel, terminate or not award the contract to a company that either doesn't avail itself for a security clearance or fails such. The successful bidder will also enter into a non-disclosure agreement with the National Treasury.
- *CV's may be submitted if the employee is employed or affiliated with the company submitting the CV. The resources whose CVs are presented as part of the bid must be available for providing the service at National Treasury sites. If the resource is not available, National Treasury reserves the right to accept or reject the replacement CVs presented. The bidder will be responsible for providing the similar desired replacement resources should the replacement CVs be rejected by National Treasury.*
- In the event of key personnel resigning, the bidder must inform National Treasury. The bidder must undertake to conclude a Master Service Agreement (MSA) and Service Level Agreement (SLA) in agreement with the National Treasury. The MSA and SLA must consist of, but is not limited to the following:
  - Clear description of the required services and deliverables
  - Defined payment terms for the service.
  - Agreement on the timeline.
  - Agreement that the successful bidder shall be a single point of contact for the service. In a case where \*bidder outsourced services, bidder will manage the National Treasury outsourced company directly
  - Agreement that the successful bidder must provide qualified personnel who have undergone necessary training and certification to provide the required service. Should the skill/s not be available in-house, this must be specified.
  - In case the resources whose CVs were used for the submission of this tender, are no longer available during the assignment of the services required, the bidder must assign the resource with similar skills set and the National Treasury will assess the CV and grant approval.
- The bidders must not nominate the resources that are over a retirement age for evaluation purposes.



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 7.4 Bid Submission

Bidders must respond to the TOR and follow the prescribed formats provided ICT requires specific professional services for the software development related projects as indicated in the TOR and these must be addressed by the bidder.

Key personnel must be carefully chosen by the bidder and well-motivated through the curricula vitae (CVs). The format of the CVs must be strictly in accordance with the format indicated in **(ANNEXURE A1)** below. Non-compliance with the format provided and a lack of signed declaration by the described individual will result in disqualification of the CV. **CV's must be signed by the proposed resource and not signed on behalf of the proposed resource.**

Bidders are advised to submit relevant qualifications/ certificates for all nominated resources and list them on the **Annexure 1**.

In the event of key personnel resigning, the bidder must inform National Treasury.

## 7.5 Competency, Experience and References

Submitted CVs for individual consultants must indicate that they have specific experience in the provision of the required competencies and bidder(s) are required to submit the contact details of at least three (3) recent references who will confirm that the individual consultants have carried out similar work to that stated in their CVs.

bidder(s) should ensure that the CVs they submit are for individuals who would be willing to carry out ICT assignments. CVs of an organisation's senior managerial staff, albeit highly qualified individuals, should not be submitted unless these individuals are prepared to give full commitment to actively carrying out ICT assignments.

ICT reserves the right to contact references as per the prescribed reference template (Annexure 2) during the evaluation and adjudication process to obtain information.





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 8. ANNEXURE 1: CURRICULUM VITAE TEMPLATES

Notes:

- The CV format provided must be strictly adhered to. Non-compliance will result in the CV being rejected
- The CVs must specifically and clearly address the service requirements for evaluation purposes.
- Only CV's may be submitted if the employee is employed or affiliated with the company submitting the CV. Proof of employment or affiliation with the company could be requested.
- CV's must be signed by the proposed resource.
- Resources may only be submitted by one company. Please ensure that provided CV's do not appear in more than one bid, failing which the CV will be disqualified

### NOMINATED INDIVIDUAL'S CV

<b>Nominated Individual's First Names</b>	
<b>Nominated Individual's Surname</b>	
<b>Nominated Individual's Date of Birth</b> (yyyy-mm-dd, e.g., 2010-03-04)	
<b>Nominated Individual's Nationality</b>	
<b>Nominated Individual's ID Number or Passport Number for Non- residents</b>	
<b>Bidder's Name</b>	
<b>Nominated Role</b>	
<b>Confirmation that the CV is not included in another bid (Please tick)</b>	

### Pen Portrait/Summary of relevant work experience

(Describe below, significant highlights of your professional experience and achievements. Please type the description in the field below)

--

### Education/Qualifications

--



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

Institution	From Date	To Date	Qualification Obtained (Include the discipline e.g. BSc Computer Engineering)

<b>Language Skills</b> (Enter the languages below and indicate your competency: level, excellent, average or basic.)			
Language	Reading	Speaking	Writing

<b>Membership in Professional Bodies</b> (Describe in full, do not use acronyms or abbreviations)



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

<b>Other Skills (e.g., Business Communication, Technical writing, etc.)</b>	
<b>Present Position in Bidder's Organisation</b>	
<b>Years with the in Bidder's Organization</b>	

<b>Professional Experience (work history in descending order of years)</b>			
<b>From Date</b>	<b>To Date</b>	<b>Company/Organisation</b>	<b>Position</b>

<b>Areas of Specialisation</b>

<b>Other Relevant Information (e.g. publications)</b>

<b>Full Current Contact Details of Three References to be Provided</b>				
<b>Full Name</b>	<b>Position</b>	<b>Company/Organization</b>	<b>Telephone No. (With country and area code)</b>	<b>Cell Phone No. (With country code)</b>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

**Declaration by the Nominated Individual Described in this CV**

I declare that the above information is accurate and can be supported by documents and references on request.  
I declare that my CV is not included in the proposal of any other bidder.

Name	Signature	Date

**Notes:**

**CV's must be signed by the proposed resource and not signed on behalf of the proposed resource.**



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 9. ANNEXURE 2: LIST OF SIMILAR PROJECTS AND CLIENT CONTACT TEMPLATE (MANDATORY)

**IT IS MANDATORY TO COMPLETE THIS TABLE**

*Table 4: Annexure 2: List of similar projects and client contact template*

Project Description	Scope of Work	Total Value	Total Resources provided by the bidder on the project	Breakdown of the resource and roles	Duration	Client Contact Details



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## 10. ANNEXURE A2: DETAILS OF BIDDER

### 10.1. Bidder 1 (Main Contract Holder)

Item	Detail	Description
Bidder's Name		Name of the organisation or individual submitting this bid
Central Supplier Database (CSD) Number		Reference number for the CSD system
Bidder's Postal Address		Box number
		Suburb
		Postal code
Bidder's Street Address		Number and street name
		Suburb
		Town/city
		Postal code
Bidder's Telephone Number		Code and number, e.g., 012 488 9999
Bidder's Facsimile Number		Code and number, e.g., 012 488 9999
Bidder's Registration Number		Company registration number if Applicable
Bidder's VAT Registration Number		If applicable
Bidder's SARS Tax Number		
Bidder's Tax Clearance Certificate Expiry Date		yyyy-mm-dd, e.g., 2010-03-04
Contact Person		Contact person for this bid
Contact Person's Cell Phone Number		Number, e.g., 088 345 6789
Contact Person's Email Address		
Name of Person Signing this Bid		Full name
Date of Signature of the Bid		yyyy-mm-dd, e.g., 2010-03-04

Terms of Reference: Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

<b>Capacity Under which this Bid is Signed</b>		Director, member, individual, etc.
<b>Signature</b>		Sign here

## 10.2. Bidder 2 (Sub-Contractor)

Item	Detail	Description
<b>Bidder's Name</b>		Name of the organisation or individual submitting this bid
<b>Central Supplier Database (CSD) Number</b>		Reference number for the CSD system
<b>Bidder's Postal Address</b>		Box number
		Suburb
		Postal code
<b>Bidder's Street Address</b>		Number and street name
		Suburb
		Town/city
		Postal code
<b>Bidder's Telephone Number</b>		Code and number, e.g. 012 488 9999
<b>Bidder's Facsimile Number</b>		Code and number, e.g., 012 488 9999
<b>Bidder's Registration Number</b>		Company registration number if Applicable
<b>Bidder's VAT Registration Number</b>		If applicable
<b>Bidder's SARS Tax Number</b>		
<b>Bidder's Tax Clearance Certificate Expiry Date</b>		yyyy-mm-dd, e.g., 2010-03-04
<b>Contact Person</b>		Contact person for this bid
<b>Contact Person's Cell Phone Number</b>		Number, e.g. 088 345 6789
<b>Contact Person's Email Address</b>		



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

<b>Name of Person Signing this Bid</b>		Full name
<b>Date of Signature of the Bid</b>		yyyy-mm-dd, e.g. 2010-03-04
<b>Capacity Under which this Bid is Signed</b>		Director, member, individual, etc.
<b>Signature</b>		Sign here

**Notes:**

- If the postal address is the same as the street address, leave the postal address fields blank.
- When completed, print a copy and sign. Submit the signed copy as part of the bid.
- This form must be completed irrespective of whether the Bidder is an individual or an organisation.

## **11. ANNEXURE A3: BIDDER PROFILE**

### **11.1 Bidder 1 (Main Contract Holder)**

<b>Summary of Bidder's Relevant Experience (maximum 10 one sentence bullet points)</b>
•
•
•
•
•
•
•
•
•
•

<b>Summary of Bidder's Areas of Expertise (maximum 10 one sentence bullet points)</b>
---





Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

•
•
•
•
•
•
•
•
•
•

<b>Locations of Bidder's Offices in SA (names of towns only)</b>

<b>Bidder's Support Structure (administration, secretarial etc.)</b>

<b>Bidder's Financial Data (current asset value, P&amp;L summary)</b>

<b>Bidder's Date of Foundation (yyyy-mm-dd, e.g. 2010-03-04)</b>



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

<b>Bidder's BEE Shareholding (names and %)</b>

<b>Bidder's Foreign Shareholding (names, nationality and %)</b>

<b>Bidder Name</b>	
<b>Representative's Name</b>	
<b>Representative's Signature</b>	
<b>Date of Signature</b>	

**Notes:**

When completed, print a copy and sign. Submit the signed copy as part of the bid.



Terms of Reference: NT004-2-2022 Appointment of Bidder to render professional services for infrastructure related services to the NT ICT for three (3) years

## **12. ANNEXURE B: FINANCIAL EVALUATION GUIDELINE**

For financial evaluation purposes, the bidder must provide a fixed rate per hour for a resource, as per the template provided as Annexure B- Professional Services Hourly Rates table.

## **13. CONTACT DETAILS**

Supply Chain Management, 4th floor at National Treasury,

Private Bag x 115, Pretoria, 0001

Physical address: 240 Madiba Street, Pretoria

For General enquiries: [NTAdministrativeTenders@treasury.gov.za](mailto:NTAdministrativeTenders@treasury.gov.za)



---

**Special Conditions of Contract**

**NT004-2-2022:**

**APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR  
INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION  
AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

**CLOSING DATE: 14 NOVEMBER 2022 AT 11:00 AM**

**VALIDITY PERIOD: 90 DAYS**

S U P P L Y   C H A I N   M A N A G E M E N T

## **A LEGISLATIVE AND REGULATORY FRAMEWORK**

This bid and all contracts emanating there from will be subject to the General Conditions of Contract issued in accordance with of the Treasury Regulations 16A published in terms of the Public Finance Management Act, 1999 (Act 1 of 1999). The Special Conditions of Contract are supplementary to that of the General Conditions of Contract. Where, however, the Special Conditions of Contract are in conflict with the General Conditions of Contract, the Special Conditions of Contract takes precedence.

### **1. EVALUATION PROCESS AND CRITERIA**

1.1. All bids will be evaluated in terms of functionality and preference point system which comprises of the following:

#### **1.1.1 Phase I: Initial screening process**

In terms of National Treasury Instruction No. 4A of 2016/2017 regarding the National Central Supplier Database (CSD), all bidders must register on the CSD to provide the following information to be verified through the CSD:

- a) Business registration, including details of directorship and membership;
- b) Bank Account holder information;
- c) In the service of the State status;
- d) Tax compliance status;
- e) Identity number;
- f) Tender default and restriction status; and
- g) Any additional and supplementary verification information communicated by National Treasury.

#### **1.1.2 Phase II: Functionality evaluation as per attached Terms of Reference**

- a) Bids will be evaluated strictly according to the bid evaluation criteria stipulated in the terms of reference.
- b) Bidders must, as part of their bid documents, submit supportive documentation for all technical requirements as indicated hereunder. The panel responsible for scoring the

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

respective bids will evaluate and score all bids based on their submissions and the information provided.

- c) Bidders will not rate themselves but need to ensure that all information is supplied as required.
- d) The Bid Evaluation Committee (BEC) will evaluate and score all responsive bids and will verify all documents submitted by the bidders.
- e) The panel members will individually evaluate the responses received against the following criteria as set out below: each individual criterion on the score sheet using the following scale:

**TABLE 1: FUNCTIONALITY**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
<b>1</b>	<p>Proof of valid Microsoft accreditation with all the level of accreditation as per the technology stacks below</p> <p><b>Technology Stack:</b></p> <p><b>Microsoft</b></p> <ul style="list-style-type: none"> <li>a) App Dev and ISV</li> <li>b) Cloud Platform (Azure), Microsoft 365, and Infrastructure</li> <li>c) Data Management and Analytics</li> <li>d) Mobility</li> <li>e) Productivity</li> </ul> <p><b>VMware</b></p> <ul style="list-style-type: none"> <li>a) Virtualisation Technologies ( <b>1</b> vSphere, SRM and NSX-V, NSX-T)</li> </ul>	<b>15%</b>	<p>5 = Score 9,15</p> <p>4 = Scores between 5,7 - 9,14</p> <p>3 = Scores between 5,6</p> <p>2 = Scores between 2,04 -5,5</p> <p>1 = Score 2</p>
	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
<b>2</b>	<p><b>Qualifications of the Project Manager</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field plus Project Management certifications. PM methodologies certification, e.g Agile Methodologies, PMBOK, Prince2, SDLC</p>	<b>10%</b>	<p>5 = Postgraduate/NQF8 or higher plus relevant Project Management certifications</p> <p>4 = Bachelor's degree/ Advanced Diploma/NQF7 plus relevant Project Management certifications</p> <p>3 = National Diploma/ Advanced Certificate/NQF6 plus Relevant Project Management Certifications</p>

NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.

	CRITERIA	Weights	Scoring Criteria
			<p>2 = Higher Certificate/NQF 5 plus Relevant Project Management Certifications</p> <p>1 = Matric</p>
3	<p><b>Qualifications of Security Architect/ Specialist</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field with relevant Industry Security certifications plus Microsoft Operating System certifications with Active Directory Design and architecture, Azure Cloud Management Security</p>		<p>5 = NQF 8 and greater with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>2= Higher Certificate/NQF 5 with relevant industry standard certifications and Microsoft Operating systems certifications</p> <p>1 = Matric</p>
4	<p><b>Qualifications for Business Intelligence (BI) Developer/Consultant</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field plus relevant BI developer certifications and Database certifications.</p>		<p>5 = NQF 8 and greater with relevant Microsoft/Database certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Microsoft/Database certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant Microsoft/Database certifications</p> <p>2 = Higher Certificate/NQF 5 with relevant Microsoft/Database certifications</p> <p>1 = Matric</p>
5	<p><b>Qualifications for Business Continuity Consultant</b></p> <p>Diploma/NQF6 in Information Technology/Computer Science or IT-related field.</p>		<p>5 = NQF 8 and greater with relevant Business continuity Certifications</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Business continuity certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant with relevant Business continuity certifications</p>

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
			<p>2= Higher Certificate/NQF 5 with relevant Business continuity certifications</p> <p>1 = Matric</p>
<b>6</b>	<p><b>Infrastructure and Network Manager</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field with Microsoft Certified Professional (MCP), Microsoft Azure Administrator (AZ-104), Microsoft Certified Systems Engineer (MCSE),</p>		<p>5 = NQF 8 and greater with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>4 = Bachelor's degree/Advanced Diploma/NQF7 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>2= Higher Certificate/NQF 5 with relevant Microsoft Certificates (MCP), MCSE, Azure Administrator</p> <p>1 = Matric</p>
<b>7</b>	<p><b>Application/ System Architect</b></p> <p>Diploma/NQF6 in Information Technology/ or IT-related field</p>		<p>5 = NQF 8 and greater with relevant Microsoft Certificates</p> <p>4 = Bachelor's Degree/NQF7 with relevant Microsoft Certificates</p> <p>3 = National Diploma/NQF6 with relevant Microsoft Certificates</p> <p>2 = Higher Certificate/NQF 5 with relevant Microsoft Certificates</p> <p>1 = Matric</p>
<b>8</b>	<p><b>Disaster Recover Consultant</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field</p>		<p>5 = Post Graduate Degree/NQF 8 or higher</p> <p>4 = Bachelor's Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2= Higher Certificate/NQF 5</p> <p>1 = Matric</p>
<b>9</b>	<p><b>Database Administrator</b></p> <p>National Diploma in Information Technology/Information Systems, and MySQL Certification</p>		<p>5 = Post Graduate Degree/NQF 8 or higher with MySQL Certification</p> <p>4 = Bachelor's Degree/Advanced Diploma/NQF7 with MySQL Certification</p>



NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.

	CRITERIA	Weights	Scoring Criteria
			<p>3 = National Diploma/Advanced Certificate/NQF6 with MySQL Certification</p> <p>2= Higher Certificate/NQF 5 with MySQL Certification</p> <p>1 = Matric</p>
10	<p><b>Developer with Open Source (OS), Security, and networking (Developer/Administrator). Python, JAVA, Apache/PHP/Others</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field.</p>		<p>5 = Master's Degree/NQF 8</p> <p>4 = Postgraduate Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2 = Higher Certificate/NQF 5</p> <p>1 = Matric</p>
11	<p><b>Data Centre Operations Technician</b></p> <p>Diploma/NQF6 in Information Technology or IT-related field</p>		<p>5 = Post graduate Degree/NQF 8 or higher</p> <p>4 = Bachelor's Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2 = Higher Certificate/NQF 5</p> <p>1 = Matric</p>
12	<p><b>Network Administrator</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with Network and security certifications</p>		<p>5 = Post graduate Degree/NQF 8 or higher with relevant network and security certifications</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 with relevant network and security certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with relevant network and security certifications</p> <p>2= Higher Certificate/NQF 5 with relevant network and security certifications</p> <p>1 = Matric</p>
13	<p><b>Security Administrator</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with relevant industry standard certification.</p>		<p>5 = Post graduate Degree/NQF 8 or higher with relevant industry standard certifications</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 with relevant industry standard certifications</p> <p>3 = National Diploma/Advanced Certificate/NQF6 with industry standard certifications</p>

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
			<p>2 = Higher Certificate/NQF 5 with relevant industry standard certifications</p> <p>1 = Matric</p>
14	<p><b>Telecommunication Technician</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with relevant certification in Unified Communications.</p>		<p>5 = Post graduate Degree/NQF 8 or higher</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7</p> <p>3 = National Diploma/Advanced Certificate/NQF6</p> <p>2 = Higher Certificate/NQF 5</p> <p>1 = Matric</p>
15	<p><b>Infrastructure Administrator</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with relevant Microsoft Certification e.g N+, Security + and MCO certification; MCSA/ MCSE</p>		<p>5 = Post graduate Degree/NQF 8 or higher relevant MS certification</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 relevant MS certification</p> <p>3 = National Diploma/Advanced Certificate/NQF6 relevant MS certification</p> <p>2 = Higher Certificate/NQF 5 with relevant MS certification</p> <p>1 = Matric</p>
16	<p><b>Desktop Technician</b></p> <p>Diploma/NQF 6 in Information Technology or related IT-related field with relevant Microsoft certifications e.g., MCSE, A+,</p>		<p>5 = Post graduate Degree/NQF 8 or higher relevant MS certification</p> <p>4= Bachelor's Degree/Advanced Diploma/NQF7 relevant MS certification</p> <p>3 = National Diploma/Advanced Certificate/NQF6 relevant MS certification</p> <p>2= Higher Certificate/NQF 5 with relevant MS certification</p> <p>1 = Matric</p>
	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
17	<p><b>Resource Experience:</b></p> <p><b>Years of Experience of a Project Manager</b></p> <p>The project Manager must have at least 10 years of experience in the following.</p>	<b>25%</b>	<p>5 = 11 or more years</p> <p>4 = 6 to 10 years</p> <p>3 = 5 years</p> <p>2 = 1 to 4 years</p> <p>1 = Less than 1 year</p>

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
	<ul style="list-style-type: none"> <li>• Experience with full product lifecycle with an understanding of development lifecycle and various technology methodologies that support that lifecycle.</li> <li>• Experience managing software implementation project teams in both traditional waterfall and agile project management methodologies.</li> <li>• Strong planning, reporting, organizational, presentation and problem-solving skills; and</li> </ul> <p>Experience in managing complex software development projects.</p> <p><b>Architect/ Specialist</b></p> <p>5+ years of Security Solutions Architecture.</p> <p>Educational experience in security architecture, network administration, network engineering, security engineering or similar areas. Experience with Active Directory Design and architecture, Azure Cloud Management Security</p> <p><b>Business Intelligence (BI) Developer/Consultant</b></p> <p>Minimum 5+ years working experience. MS SQL Server, 2008 to the latest. Strong in T-SQL, data warehouse development, large scale database, SSAS, SSRS, SSIS, Azure</p> <p><b>Business Continuity Consultant</b></p> <p>Knowledge of best practice IT Governance and BCM frameworks and their application including ISO 23001, COBIT 5, COSO, ITIL, King IV report. Experience in Service Continuity, Business Continuity or Disaster Recovery.</p> <p><b>Infrastructure and Network Manager</b></p> <p>6+ Years' experience. Excellent knowledge of current protocols and standards, including Active Directory, Group Policies, MS Exchange, Core Switching/Routing, SSL/IPsec, SAN,</p>		

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
	<p>Virtualization, Business Continuity, Disaster Recovery. Project Management skills and methodologies. Knowledge of IT/Security management standards. Experience managing and configuring enterprise-wide LANs, WANs, WLANs, VPNs, etc.</p> <p><b>Application/ System Architect</b></p> <p>5+ years working experience</p> <p>Relevant experience in information technology systems designs and planning</p> <p>Relevant experience in designing software solutions using software architecture design principles</p> <p>Web Technologies (HTML, CSS, etc.); Microsoft Web Stack (MVC, C#, ASP.Net etc.); Relational Databases (Microsoft SQL) and Strong OO modelling, design, and implementation skills</p> <p>Azure Active Directory/ Azure DevOps/ Azure Web Apps/ Microsoft 365</p> <p>Exam PL-200: Microsoft Power Platform Functional Consultant</p> <p><b>Disaster Recover Consultant</b></p> <p>5+ years operational experience in business continuity planning recover and disaster recovery</p> <p>Knowledge on best practice IT Governance and BCM frameworks and their application including ISO 23001, COBIT 5, COSO, ITIL, King IV report</p> <p>Service Continuity, Business Continuity or Disaster Recovery.</p> <p>ISO 23001</p> <p>BCI Certifications</p> <p><b>Database Administrator</b></p> <p>5+ years Database Administrator working Experience</p> <p>MS SQL Server /2012/2014/2016/2019</p> <p>Experience with T-SQL and queries</p>		

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
	<p>Experience with Database Administration for MSSQL Server including security setup, development, and automated deployments.</p> <p>Experience working with Microsoft BI, Azure, SQL, Windows Server, including Active Directory and knowledge on visualisation</p> <p>Experience with backups, restores, and recovery models,</p> <p>Experience with Linux, open source, and Oracle experience.</p> <p><b>Developer with Open Source (OS), Security, and networking (Developer/ Administrator)</b></p> <p>5 Years' experience in Open-source technology with Security and Networking experience and administration thereof.</p> <p><b>Developer with Python, JAVA, Apache/PHP/Others</b></p> <p>5 Years' experience and good knowledge with Python, Apache, JAVA and other open-source technologies.</p> <p><b>Data Centre Operations Technician</b></p> <p>5+ Years' experience in the IT field. Experience in Data Centre operations. ITIL foundation experience</p> <p><b>Network Administrator</b></p> <p>5+ Years' experience. Good experience with MPLS, VLAN, WAN, VPN, STP, Static Routing, wireless Networks</p> <p><b>Security Administrator</b></p> <p>5+ Years' experience in Security administration. Educational experience in security architecture, network administration, network engineering, security engineering or similar areas.</p> <p>Knowledge of security documentation (policies, standards)</p> <p>Knowledge of SSL, HTTP, DNS, SMTP and IPsec and encryption</p>		

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
	<p>techniques; technical experience in IIS and Apache Tomcat.; Linux and VMWare technical skills.</p> <p><b>Telecommunication Technician</b></p> <p>5+ Years' experience. An understanding of voice and data communications principles.</p> <p>Knowledge of Unified Communications.</p> <p>Knowledge of communications protocols, such as DIGINET, ISDN, PRI, BRI, T1 and VoIP.</p> <p><b>Infrastructure Administrator</b></p> <p>5+ Years' experience. Good experience with VMware, MS Exchange, TCP/IP, WINS, DNS, DHCP. Azure and infrastructure implementations; Adequate disaster recovery strategy, high availability, backup and recovery and successful execution; experience with Windows Server Infrastructures, IIS, Azure Administration Web Apps, scripting such as PowerShell; experience with Microsoft Active Directory and O365 and SharePoint.</p> <p><b>Desktop Technician</b></p> <p>5 Years' experience in providing desktop support.</p>		
18	<p><b>Proven Technical Competencies (aligned to the required services to be rendered)</b></p> <ul style="list-style-type: none"> <li>Provide a list (<b>Annexure 2</b>) of 5 similar projects completed within the borders of South Africa in the past 10 years (similar project refers to projects where the Bidder has provided resources as per the listed categories under section 5 – resource requirements and qualifications) (List Projects Rendered' Scope of Work, Duration, Client Contact Details, and the project value)</li> </ul>	25%	<p>5 = 5 X similar projects completed as per the attached template, aligned to the services to be rendered.</p> <p>4 = 4 X similar projects completed as per Annexure 2 template, aligned to the services to be rendered.</p> <p>3 = 3 X similar projects completed as per Annexure 2 template, aligned to the services to be rendered.</p> <p>2 = 2 X similar projects completed projects as per Annexure 2 template, aligned to the services to be rendered.</p> <p>1 = 1 X similar project completed project as per Annexure 2</p>

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

	<b>CRITERIA</b>	<b>Weights</b>	<b>Scoring Criteria</b>
			template, aligned to the services to be rendered.
19	<p><b>Project capabilities:</b></p> <p>The Bidder should provide a list of at least 8 resources utilised in any similar project.</p> <p>The list should contain the following:</p> <ul style="list-style-type: none"> <li>• Projects Description</li> <li>• Scope of Work</li> <li>• Total Value</li> <li>• Total Resources provided by the bidder on the project</li> <li>• Breakdown of the resource and roles</li> <li>• Duration</li> <li>• Client Contact Details</li> </ul>	<b>25%</b>	<p>5 = Excellent (15 resources or more resources utilised in any similar project)</p> <p>4 = Very Good (9 -14 resources or more resources utilised in any similar project)</p> <p>3 = Good (8 resources utilised in any similar project)</p> <p>2 = Average (6 -7 resources utilised in any similar project)</p> <p>1 = Poor (1-5 resources utilised in any similar project)</p>
	Total	<b>100</b>	
	Minimum Threshold	<b>60</b>	

- f) Individual value scores will be multiplied with the specified weighting for the criterion to obtain the marks scored for all elements. These marks will be added and expressed as a fraction of the best possible score for all criteria.
- g) This score will be converted to a percentage and only bidders that have met or exceeded the minimum threshold of 60% for functionality will be evaluated and scored in terms of pricing and socio-economic goals as indicated hereunder.
- h) Any proposal not meeting a minimum score of 60% for functionality proposal will be disqualified and the financial proposal will remain unopened
- i) The value scored for each criterion will be multiplied with the specified weighting for the relevant criterion to obtain the marks scored for each criterion. These marks will be added and expressed as a fraction of the best possible score for all criteria.

**1.1.4 Phase III: Price/Financial stage and B-BBEE**

Price/ Financial proposals must be submitted in South African Rand.

NT reserves the right to negotiate rates submitted by bidders.

**NB:** The Cost /fee structure must contain the pricing schedule (SBD 3.3), which includes: the total bid prices for stated time frame and bill of quantities/scope of work for procurement of goods and services, the recurring, the maintenance cost and the disbursement cost if applicable.

## 2. EVALUATION CRITERIA

- a. In terms of regulation 5 of the Preferential Procurement Regulations pertaining to the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), responsive bids will be adjudicated by the State on the 80/20-preference point for Broad-Based Black economic empowerment in terms of which points are awarded to bidders on the basis of:
- The bid price (maximum 80 points)
  - Broad-based black Economic Empowerment as well as specific goals (maximum 20 points)
- b. The following formula will be used to calculate the points for price in respect of bidders with a Rand value up to R50 000 000:

$$P_s = 80 \left( 1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

$P_s$  = Points scored for comparative price of bid under consideration

$P_t$  = Comparative price of bid under consideration

$P_{\min}$  = Comparative price of lowest acceptable bid

A maximum of 20 points may be awarded to a bidder for being a Broad-Based Black Economic Empowerment and/or subcontracting with a Broad-Based Black Economic Empowerment stipulated in the Preferential Procurement regulations. For this bid the maximum number of Broad-based black Economic Empowerment status that could be allocated to a bidder is indicated in paragraph 3.1.

- c. The State reserves the right to arrange contracts with more than one contractor

### 2.1 POINTS

The Preferential Procurement Regulations 2017 were gazetted on 20 January 2017 (No. 40553) with effect from 1 April 2017. These regulations require bidders provide relevant proof of their B-BBEE Status Level, the 80/20 preference points systems will be applied in accordance with the formula and applicable points provided for in the respective status level contributor tables in the Regulations.



**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-complaint contributor	0

Failure to submit a fully complete B-BBEE certificates / sworn affidavit will lead to no award of points for preference.

- a. The points scored by a bidder in respect of points indicated above will be added to the points scored for price.
- b. Bidders are requested to complete the various preference claim forms in order to claim preference points.
- c. Only a bidder who has completed and signed the declaration part of the preference claim form will be considered for B-BBEE status.
- d. National Treasury may, before a bid is adjudicated or at any time, require a bidder to substantiate claims made with regard to their B-BBEE status.
- e. Points scored will be rounded off to the nearest 2 decimals.
- f. In the event that two or more bids have scored equal total points, the contract will be awarded to the bidder scoring the highest number of points for B-BBEE status. Should two or more bids be equal in all respects, the award shall be decided by drawing of lots.
- g. A contract may, on reasonable and justifiable grounds, be awarded to a bid that did not score the highest number of points.

**d. Joint Ventures, Consortiums and Trusts**

- A trust, consortium, or joint venture will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- Bidders must submit concrete proof of the existence of joint ventures and/or consortium arrangements. National Treasury will accept signed agreements as acceptable proof of the existence of a joint venture and/or consortium arrangement.
- The joint venture and/or consortium agreements must clearly set out the roles and responsibilities of the Lead Partner and the joint venture and/or consortium party. The agreement must also clearly identify the Lead Partner, with the power of attorney to bind the other party/parties in respect of matters pertaining to the joint venture and/or consortium arrangement.

**I. Subcontracting after award of tender**

- A person awarded a contract may only enter into a subcontracting arrangement with the approval of the organ of state.
- A person awarded a contract in relation to a designated sector, may not subcontract in such a manner that the local production and content of the overall value of the contract is reduced to below the stipulated minimum threshold.
- A person awarded a contract may not subcontract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level of contributor than the person concerned, unless the contract is subcontracted to an EME that has the capability and ability to execute the subcontract.

**3. MANDATORY REQUIREMENTS**

An administrative evaluation will be carried out on all the bids received and if the under mentioned documentation is not signed and/or attached such a bid will be eliminated from any further evaluation.

**STAGE 1: DOCUMENTS REQUIRED**

**NT004-2-2022: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.**

- a) Proof of company registration on Central Supplier Database Registration (CSD)
- b) Proof of valid registration with Compensation for Occupational Injuries and Disaster (COIDA)
- c) Profile of the potential bidder(s) must be submitted in the prescribed format in **(ANNEXURE A2 and ANNEXURE A3)**
- d) Proof of valid Microsoft accreditation must be attached, as per the following competencies as applicable to the company:
  - Application Development
  - Cloud Platform (e.g., Azure, Microsoft 365 and Hosting - Infrastructure)
  - Data Centre
  - Dev Ops
  - App Integration
- e) Proof of valid VMware accreditation must be attached, as per the following platforms as applicable to the company:
  - Premier
  - Enterprise  
Professional
- f) Bidder(s) **must provide 1 nominated CV (ANNEXURE 1 below)** as per the required qualified resource for the service categories listed below together with pricing the schedule (SBD 3.3) on the two (2) levels of skills for each resource (advanced and expert). For evaluation purposes as detailed under Sections 5 and 8, the nominated qualified resource will be evaluated. **CV's must be signed by the proposed resource and not signed on behalf of the proposed resource.**

**Failure complete ANNEXURE 1 will disqualify the Bidder.**

- g) Fee/cost (SBD 3.3) structure to be submitted in a separate envelope (***NB: This information must only be marked financial proposal***).
- g) Naturalized South Africans and permanent residents must provide applicable certificates to accompany the CV.
- h) None South African citizens must provide a proof of critical skill work permit.
- i) Bidders must comply with South African Immigration Act 13 of 2002 and section 8 of Employment Services Act. Bidders must provide approval letter from Department of Labour.
- j) All foreign qualifications must be accompanied by South African Qualifications Authority (SAQA) certificate of evaluation.

- k) In the case of a Joint Venture, Consortium, Trust, or Partnership Valid Tax Clearance Certificate and/or SARS issued pin code for both companies (which will be verified) must be submitted.
- l) In the case of a Joint Venture, Consortium, Trust, or Partnership, a signed teaming agreement must be submitted.
- m) In the case of a Joint Venture, Consortium, Trust, or Partnership a Consolidated B-BBEE certificate for all members is required.
- n) In the case of a Joint Venture, Consortium, Trust, or Partnership a Consolidated Central Supplier Database Registration (CSD) is required.
- o) In the case of a Joint Venture, Consortium or Partnership a Central Supplier Database Registration (CSD) report of each of the members/partners is required

**FAILURE TO ADHERE TO THE CONDITIONS OF THE BID WILL LEAD TO DISQUALIFICATION.**

**NOTE: Additional Required Documents (Not for elimination)**

- a) Valid Tax Clearance Certificate and/or SARS issued pin code (which will be verified)
- b) Valid certified BBBEE certificate / affidavit in case of Exempted Micro Enterprises (EME) and Qualifying Small Enterprises (QSE).

**4. TAX COMPLIANCE STATUS**

- 4.1 Bids received from bidders with a non-compliant tax status may be disqualified with failure to update the Tax Status within 7 days.

**5. VALUE ADDED TAX**

- 5.1 All bid prices must be inclusive of 15% Value-Added Tax where applicable.

**6. CLIENT BASE**

- 6.1 National Treasury reserves the right to contact references during the evaluation and adjudication process to obtain information.

**7. LEGAL IMPLICATIONS**

Successful service providers will enter into a service level agreement with National Treasury.

**8. COMMUNICATION**

National Treasury may communicate with bidders for, among others, where bid clarity is sought, to obtain information or to extend the validity period. Any communication either by facsimile, letter or electronic mail or any other form of correspondence to any

government official, department or representative of a testing institution or a person acting in an advisory capacity for the National Treasury in respect of this bid between the closing date and the award of the bid by the bidder is prohibited.

## **9. LATE BIDS**

**Bids received at the address indicated in the bid documents, after the closing date and time will not be accepted for consideration and where applicable, be returned unopened to the bidder.**

## **10. COUNTER CONDITIONS**

Bidders' attention is drawn to the fact that amendments to any of the Special Conditions by bidders will result in such bids being disqualified.

## **11. PROHIBITION OF RESTRICTIVE PRACTICES**

- a. In terms of section 4(1) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is/ are or a contractor(s) was/were involved in:
  - directly or indirectly fixing a purchase or selling price or any other trading condition;
  - dividing markets by allocating customers, suppliers, territories or specific types of goods or services; or
  - collusive bidding.
- b. If a bidder(s) or contractor(s), in the judgment of the purchaser, has/have engaged in any of the restrictive practices referred to above, the purchaser may, without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered or terminate the contract in whole or in part and refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

## **11. FRONTING**

- a. The National Treasury supports the spirit of broad based black economic empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent, and legally compliant

manner. Against this background the National Treasury condemns any form of fronting.

- b. The National Treasury, in ensuring that bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct, or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in bid documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry be established during such enquiry/investigation, the onus will be on the bidder / contractor to prove that fronting does not exist. Failure to do so within a period of 14 days from date of notification may invalidate the bid/contract and may also result in the restriction of the bidder/contractor to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies the National Treasury may have against the bidder/contractor concerned.

## **12. PRESENTATION**

National Treasury may require presentations/interviews from short-listed bidders as part of the bid process.

### **NON-COMPULSORY BRIEFING SESSION:**

Date: 1 November 2022

Time: 12:00 am

Venue: via Microsoft Teams

[Click here to join the meeting](#)

## **13. TIMEFRAMES AND FORMAL CONTRACT**

Successful bidder(s) will enter into formal contract with the National Treasury.

## **14. PACKAGING OF BID**

The bidder shall place both the sealed Technical Proposal and Price/ Financial Proposal envelopes into an outer sealed envelope or package, and must be clearly marked as follows:

### 15.1 FUNCTIONALITY/TECHNICAL PROPOSAL

Bid No: NT004-2-2022:

Description: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.

Bid closing date and time: 14 NOVEMBER 2022 AT 11H00

Name and address of the bidder:

In this envelope, the bidder shall only address the technical aspects of the bid.

### 15.2 PRICE/ FINANCIAL PROPOSAL

Bid No: NT004-2-2022:

Description: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR THREE (3) YEARS.

Bid closing date and time: 14 NOVEMBER 2022 AT 11H00

Name and address of the bidder:

In this envelope, the bidder shall provide the price/ financial proposal.

**The Technical Proposal envelope must contain one original hard copy document, clearly marked "Original", and four (4) hardcopies, clearly marked "Copy". Bidders may also attach soft copy in a USB format.**

### 16 CONTACT DETAILS

Supply Chain Management, 4th floor at National Treasury,

Private Bag x 115, Pretoria, 0001

Physical address: 240 Madiba Street (Vermeulen), Pretoria

For General enquiries: [NTAdministrativeTenders@Treasury.gov.za](mailto:NTAdministrativeTenders@Treasury.gov.za)





Consultant									
4. ICT Infrastructure and Network Manager									
5. Application/System Architect									
6. Disaster Recovery Consultant									
7. Data Centre Operations Technician									
8. Database Administrator									
9. Network Administrator									
10. Security Administrator									
11. Telecommunication Technician									
12. Infrastructure Administrator									
13. Desktop Support Technician									
14. Application Developer									
<b>Total</b>									

The financial proposal for this assignment should cover for all assignment activities and outputs enumerated above.

2. Period required for commencement with project after acceptance of bid \_\_\_\_\_

3 Are the rates quoted firm for the full period? Yes/No

4. If not firm for the full period, provide details of the basis on which  
Adjustments will be applied for, for example consumer price index.

\_\_\_\_\_  
\_\_\_\_\_

---

Any enquiries regarding bidding procedures may be directed to –

**Department: National Treasury**

For General enquiries: [NTAdministrativeTenders@treasury.gov.za](mailto:NTAdministrativeTenders@treasury.gov.za)

## BIDDER'S DISCLOSURE

### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

### 2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

---

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....  
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....  
.....

**3 DECLARATION**

I, \_\_\_\_\_ the \_\_\_\_\_ undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

---

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature Date

.....  
Position Name of bidder

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

**NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS.**

### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this bid shall be awarded for:
- (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows:

	<b>POINTS</b>
<b>PRICE</b>	80
<b>B-BBEE STATUS LEVEL OF CONTRIBUTOR</b>	20
<b>Total points for Price and B-BBEE must not exceed</b>	<b>100</b>

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

### 2. DEFINITIONS

- (a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price

quotations, advertised competitive bidding processes or proposals;

- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“prices”** includes all applicable taxes less all unconditional discounts;
- (h) **“proof of B-BBEE status level of contributor”** means:
- 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

### 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

**80/20**

$$P_s = 80 \left( 1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

- $P_s$  = Points scored for price of bid under consideration  
 $P_t$  = Price of bid under consideration  
 $P_{\min}$  = Price of lowest acceptable bid

### 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

- 4.1 In terms of Regulation 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6

7	4
8	2
Non-compliant contributor	0

**5. BID DECLARATION**

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

**6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 B-BBEE Status Level of Contributor: . = ..... (maximum of 20 points)  
 (Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

**7. SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

<b>Designated Group: An EME or QSE which is at last 51% owned by:</b>	<b>EME</b> √	<b>QSE</b> √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
<b>OR</b>		
Any EME		
Any QSE		

**8. DECLARATION WITH REGARD TO COMPANY/FIRM**

8.1 Name \_\_\_\_\_ of  
 company/firm:.....



8.2 VAT registration  
number:.....

8.3 Company registration  
number:.....

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

.....

.....

8.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
  - (a) disqualify the person from the bidding process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to

such cancellation;

- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1. ....</p> <p>2. ....</p>
--

<p>..... SIGNATURE(S) OF BIDDERS(S)</p> <p>DATE: .....</p> <p>ADDRESS .....</p> <p>.....</p> <p>.....</p>
---

DEPARTMENT OF NATIONAL TREASURY



**PLEASE COMPLETE QUESTIONNAIRE A OR B**

**Contractors'/Suppliers' Questionnaire – Individuals:  
Questionnaire A**

Please answer the questions by marking the appropriate column with an “X”.  
Please do not leave out any question relating to your specific circumstances.

<b>Contractor/Supplier Name:</b>	
<b>Natural Persons:</b>	
<b>Surname:</b>	
<b>Initials:</b>	
<b>First two names:</b>	
<b>Title:</b>	
<b>ID number or passport number:</b>	
<b>Nationality:</b>	
<b>Income Tax reference number:</b>	
<b>Date of birth:</b>	
<b>If not a citizen of the RSA, furnish a certified copy of a work permit:</b>	
<b>Postal address and code:</b>	
<b>Residential address and code:</b>	
<b>Telephone numbers:</b>	
<b>Facsimile numbers:</b>	
<b>E-mail address:</b>	
<b>If in possession of a tax clearance certificate or exemption certificate (IRP30), furnish a certified copy thereof:</b>	
<b>Jurisdiction in which contractor is “ordinarily resident” i.e. place of permanent residence:</b>	

**DEPARTMENT OF NATIONAL TREASURY**

--

	Question	Yes	No
1.	Do you supply services on behalf of a Labour Broker?		
2.	Are you subject to the control or supervision of the National Treasury (NT)? Including, but not limited to, the following: <ul style="list-style-type: none"> <li>• The manner of duties performed;</li> <li>• The hours of work;</li> <li>• The quality of work.</li> </ul>		
3.	Are you paid at regular intervals i.e. daily, weekly, monthly etc? (If the payments are made at regular intervals or by a rate per time period)		
4.	Will payment to you include any benefits? Including, but not limited to, the following: <ul style="list-style-type: none"> <li>• Leave pay;</li> <li>• Medical aid;</li> <li>• Training;</li> <li>• Sick Leave.</li> </ul>		
5.	Will, or have you be/been in the full time employment of the NT?		
6.	Will you require of the NT to provide any equipment, tools, materials or office space, in order to fulfil the contract?		
7.	Do you supply these, or similar, services only to the NT and not to any other client or the general public?		
8.	Will you be required to work more than 22 hours per week?		
8.1	If "yes", will payment be made on an hourly, daily weekly or monthly basis?		
8.2.1	Will you work solely for the NT?		
8.2.2	Will you provide a written statement to this effect?		
<b>Non-Residents of the RSA</b>			
9.	Will you return to your jurisdiction of residence upon the termination of the contract?		
10.	Is the contract to exceed a period of three years?		
11.	Will you be returning to the jurisdiction of residence during the course of the contract? If so, for what periods of time?		
12.	Is your employer resident in the Republic of South		

**DEPARTMENT OF NATIONAL TREASURY**

<b>Question</b>		<b>Yes</b>	<b>No</b>
	Africa or does a permanent establishment or branch represent the employer in the Republic?		
13.	If a permanent establishment or branch represents the employer in the Republic, will your salary be paid from such permanent establishment or branch?		
14.	Will you be required to perform any work outside of the Republic?		
15.	Do you agree to submit copies of your passport should the NT, so require?		

**PARTICULARS OF PERSON ACTING AS REPRESENTATIVE OF THE ENTERPRISE**

I, the undersigned, confirm that the information provided above is accurate, and that while in receipt of payment from NT, will inform NT of any changes that take place pertaining the information provided above.

<b>Representative's Full Names:</b>	<b>Capacity:</b>	<b>Contact number:</b>
<b>Signature:</b>		<b>Date:</b>

DEPARTMENT OF NATIONAL TREASURY



**PLEASE COMPLETE QUESTIONNAIRE A OR B**

**Contractors'/Suppliers' Questionnaire – All Service Providers  
(excluding Individuals): **Questionnaire B:****

Please answer the questions by marking the appropriate column with an "X".  
Please do not leave out any question relating to your specific circumstances.

<b>Contractor/Supplier Name:</b>	
<b>Corporate Contractors (including companies, close corporations and trusts):</b>	
<b>Registered name and furnish a certified copy of registration:</b>	
<b>Nature of legal entity:</b>	
<b>Trade name:</b>	
<b>Registration number:</b>	
<b>Date of incorporation:</b>	
<b>Jurisdiction of incorporation:</b>	
<b>Jurisdiction where effective management is performed:</b>	
<b>Income tax reference number:</b>	
<b>Employees' Tax reference number:</b>	
<b>Value Added Tax number and furnish a certified copy of VAT 103 Certificate:</b>	
<b>Postal address and code:</b>	
<b>Physical address and code:</b>	
<b>Telephone numbers:</b>	
<b>Facsimile numbers:</b>	
<b>E-mail address:</b>	

**DEPARTMENT OF NATIONAL TREASURY**

<b>Question</b>		<b>Yes</b>	<b>No</b>
1.	Are you a "Labour Broker" i.e. do you provide payment for supplying the National Treasury (NT) with a person/s? If so, furnish a certified copy of an IRP30, which is valid for the period of the contract.		
2.	Is the service to be rendered personally by any person, who is a connected person, in relation to the entity? (For example a shareholder, member or their direct family)		
3.	Do you employ four or more employees on a full time basis throughout the year, excluding connected parties? If so, are these employees engaged in rendering the service to the NT? (For example secretarial employees would NOT be so engaged)		
4.	Would you be regarded as an employee of the NT if the service was rendered by the person directly to the NT, other than on behalf of the contractor?		
5.	Do you, the Company, Close Corporation or Trust receive any form of training supplied or paid for by NT? If "yes", please specify the nature and extent of the training:		
6.	Are you, the Company Close Corporation or Trust free to choose which tools or equipment, or staff, or raw materials, or routines, patents and technology to use in performing your main duties?		
7.	In order to perform your main duties, do you, or does such a person, Company, Close Corporation or Trust, use any tools or equipment supplied or paid for by NT? If "yes", please state the nature thereof:		
8.	Are you subject to the control or supervision of the NT, as to the manner in which, or hours during which, the duties are performed or are to be performed in rendering the service?		
9.	Will the amounts paid or payable in respect of the service consist of, or include, earnings of any description, which are payable at regular daily, weekly, monthly, or other intervals?		
10.	Will more than 80% of your income, during the year		

**DEPARTMENT OF NATIONAL TREASURY**

<b>Question</b>		<b>Yes</b>	<b>No</b>
	of assessment, from services rendered, consist of or be likely to consist of amounts received directly or indirectly from <b>any one client</b> , or any associated institution, in relation to the client?		
11.	Does your contract contain any elements of an employment contract? [i.e. Job titles, reporting structure in organisation, fixed working hours, employment benefits, performance bonuses (excluding bonus and penalties for early or late delivery)]		
12.	Does your contract contain any clause that will enable you to receive payment, even if no work was done?		
13.	Have you ever been classified as a Labour Broker or personal services company (including Close Corporation and Trust) by SARS or any other client?		
14.	If the answer to question 13 was "yes", did anything change that no longer classifies you as a labour broker or personal services company? If "yes", elaborate:		

**PARTICULARS OF PERSON ACTING AS REPRESENTATIVE OF THE ENTERPRISE**

I, the undersigned, confirm that the information provided above is accurate, and that while in receipt of payment from NT, will inform NT of any changes that take place pertaining the information provided above.

<b>Representative's Full Names:</b>	<b>Capacity:</b>	<b>Contact number:</b>
<b>Signature:</b>		<b>Date:</b>



**GOVERNMENT PROCUREMENT**

**GENERAL CONDITIONS OF CONTRACT**

**NOTES**

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

## TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties

## General Conditions of Contract

### 1. Definitions

1. The following terms shall be interpreted as indicated:
  - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
  - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
  - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
  - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
  - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
  - 1.7 "Day" means calendar day.
  - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
  - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
  - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
  - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
  - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable.

Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 “GCC” means the General Conditions of Contract.
- 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 “Project site,” where applicable, means the place indicated in bidding documents.
- 1.21 “Purchaser” means the organization purchasing the goods.
- 1.22 “Republic” means the Republic of South Africa.
- 1.23 “SCC” means the Special Conditions of Contract.
- 1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

- 2. Application**
- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)
- 4. Standards**
- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.**
- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights**
- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 7. Performance security**
- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8. Inspections,  
tests and  
analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with

supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

**9. Packing**

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

**10. Delivery and documents**

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

**11. Insurance**

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

**12. Transportation**

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

**13. Incidental services**

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

#### 14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

#### 15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.



- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

**22. Penalties**

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

**23. Termination for default**

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

**24. Anti-dumping and countervailing duties and rights**

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable

difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

**25. Force Majeure**

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**26. Termination for insolvency**

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

**27. Settlement of Disputes**

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) the purchaser shall pay the supplier any monies due the supplier.

**28. Limitation of liability**

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss

or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

**29. Governing language**

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

**30. Applicable law**

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

**31. Notices**

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

**32. Taxes and duties**

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.