
Department of Housing and Land Administration

Mpumalanga Province

Strategic Plan 2003 - 2005

27 September 2002

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Part A: Vision, mission and values

1. Statement of policy and commitment by the MEC

The strategic plan seeks to map out a way forward in terms of meeting the key challenges facing housing delivery and land acquisition in the Province. The department is committed to deliver bigger, better and quality housing. The apartheid legacy blocked out small business by a range of laws and regulations, which held back the aspirations of black people generally and ensured that they would live out their lives within the framework of shantytowns. The department is determined to eradicate this legacy by awarding tenders for projects in terms of which 70% of the budget will be awarded to the historically disadvantaged and champion an approach towards integrated development planning. We want to house our people closer to employment opportunities and economic and social services. This will restore human dignity and bring about a better life for our people.

2. Overview by the accounting officer

The strategic plan seeks to address quality the issues raised by the Member of the Executive Council with regard to the size of the houses built by the department. The main policy shift is towards bigger and better housing and this will be achieved through the People's Housing Process as a delivery instrument. The department also envisages another shift in terms of the awarding of tenders for projects in terms of which 70% of the budget will be awarded to the previously disadvantaged communities. This is in line with the Preferential Procurement Policy Framework. The AIDS pandemic has also had a significant impact on housing and the department is faced with the challenge of addressing housing needs for AIDS orphans while policy structured to respond to needs of a complete family. Sekhukhune and the Eastern Boarder have been identified by the State President as one of the nodal points to be addressed and the department is in the process of identifying and prioritizing the needs and of that area.

3. Vision

Striving to create sustainable housing and land development for a better living environment in Mpumalanga.

4. Mission and strategic goals

The Department's key objectives refer to a medium-term (four to five year) time horizon. Much of the work associated with their achievement is already underway. Some aspects will be completed during the 2002/2003 business planning period, whilst others will continue into the following period and beyond.

4.1 Corporate Services

- Implement the suite of policies and laws relating to the transformation of the Public Service through, inter alia, departmental transformation structures.
- Implement the Public Service Regulations, giving priority attention to job evaluation, the Code on Remuneration, and the development of a performance management system.
- Progress on the implementation of affirmative action by, inter alia, establishing representivity targets.
- Implement the provisions of the Public Finance Management Act (No 1 of 1999).

- Develop comprehensive and integrated human resource strategies, particularly to address training and capacity building issues, and to progress and monitor the departmental transformation process.

4.2 Housing Provision

- Implement the Housing Code
- Implement the provisions of the Mpumalanga Housing Act (No 42 of 1998)
- Ensure the construction of RDP houses in terms of SABS and NHBRC standards
- Evaluate, implement and continuously enhance policies related to housing delivery
- Approve the funding for housing subsidies
- Plan housing projects on existing locations to prevent communities from being uprooted and moved to other locations
- Prepare and adopt provincial strategy aimed at reducing squatter settlements and the implementation thereof
- Establish housing advisory centres in large, mainly informal settlements
- Ensure effective implementation of People’s Housing Project (PHP)
- Capacitate and empower emerging contractors as well as women contractors and the disabled to successfully complete houses in all respects
- Continually evaluate and enhance municipal capacity in respect of housing issues (policy and implementation)
- Effective maintaining of housing constructions

4.3 Land Administration

- Arrange for release of land for RDP houses
- Facilitate the implementation of land reform in Mpumalanga
- Ensure an intergrated land management process
- To facilitate the mobilisation of quality physical planning services
- Facilitate land disputes and settlements
- Provide suitable land for housing projects and land development
- Provide formalised sites to be allocated to the landless beneficiaries
- Provide effective and efficient development planning at local municipality level
- Process land development applications through applicable legislation and efficient administration of Statutory bodies

5. Values

| Departmental ethos | Core Values |
|---|--|
| <p>The department functions on the following principles:</p> <ul style="list-style-type: none"> • All services must be rendered in a manner, which is effective, efficient, equitable, and accessible, and of satisfactory quality. • All services must be in line with the Batho | <ul style="list-style-type: none"> • The core values that the Department espouses are: • Trust build on truth, integrity and reconciliation • Open communication, transparency and consultation |

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| Pele policy of taking the service to the people. • Services and personnel must adhere to the Code of Conduct and good governance | • Commitment to performance • Courage to learn, change and innovate |
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6. Legislative and other mandates

6.1 Habitat Agenda

In 1996, at the United Nations Habitat II Conference on Sustainable Human Settlements in Istanbul, the South African government, along with other United Nation members, committed itself to the Habitat Agenda for sustainable human settlement. The Habitat Agenda is a global call to action at all levels. It offers, within a framework of goals, principles and commitments, a positive vision of sustainable human settlements - where all on a progressive basis have adequate shelter, a healthy and safe environment, basic services, and productive and freely chosen employment. The goals of the Habitat Agenda, as adopted at Istanbul are "adequate shelter for all" and "the development of sustainable human settlements".

In the Habitat Agenda adequate shelter for all is to be achieved through an enabling approach to the development and improvement of shelter that is environmentally sound by committing to the following objectives:

- Ensuring consistency and co-ordination of national and provincial development programmes and urban policies to support resource mobilisation and employment generation;
- Providing legal security of tenure and equal access to land for all people;
- Promoting access for all people to safe drinking water, sanitation and other basic services, facilities and amenities;
- Promoting locally available, appropriate, affordable, safe, efficient and environmentally sound construction methods and technologies;
- Providing access to housing finance;
- Increasing the supply of affordable housing;
- Promoting and upgrading existing housing stock where possible;
- Eradicating and ensuring legal protection from discrimination in access to shelter and basic services;
- Helping the family through shelter in its supporting, educating and nurturing roles in recognising the role the family plays in contributing towards social intergration;
- Promoting shelter and supporting basic services for the vulnerable and disadvantaged groups;
- Protecting people from forced evictions; and
- Providing international support for refugees.

6.2 The Urban Development Framework (1997)

Prepared in response to an imperative in the Reconstruction and Development Programme (RDP), the Urban Development Framework (UDF) was approved by Cabinet and published as national urban development policy by the Department of Housing in 1997.

The Framework confirms South Africa's commitment to develop sustainable human settlements as expressed in the goals and commitments of the Habitat Agenda and Agenda 21. It emphasises the current and future importance of South Africa's cities and towns in meeting the needs of our growing population for shelter, economic and social development in a manner that minimises the impact on the environment. The Framework provides a consistent urban development policy for effective urban reconstruction and development and guides the development policies, strategies and actions of all stakeholders in the urban development process.

It envisages that sustainable urban environments are to be achieved through the implementation of four key programmes:

- Integrating the city aims to negate apartheid induced segregation, fragmentation and inequality. The focus is on integrated planning, rebuilding and upgrading neighbourhoods and informal settlements, planning for higher density land-use and developments, reforming the urban land and planning system, urban transportation and environmental management;
- Improving housing and infrastructure involves upgrading, and tenure upgrade and the construction of housing, restoring and extending infrastructure, alleviating environmental health hazards, encouraging investment and increasing access to finance, social development, designing and building habitable and safe communities and maintaining safety and security;
- Promoting urban economic development aims to enhance the capacity of urban areas to build on local strengths to generate greater local economic activity, to achieve sustainability, to alleviate urban poverty, to increase access to informal economic opportunities and to maximise the direct employment opportunities and multiplier effect from implementing development programmes; and
- Creating institutions for delivery requires significant transformation and capacity building of government at all levels and clarity on roles and responsibilities of the different government spheres. This will also encompass a range of institutions, including civil society and the private sector, and require significant co-operation and co-ordination among all of these.

6.3 The Constitution of the Republic of South Africa, 1996 (Act 108 of 1996)

In terms of Section 26 of the Constitution of the Republic of South Africa, 1996:

“Everyone has the right to have access to adequate housing;

The state must take reasonable legislative and other measures, within its available resources, to achieve the progressive realisation of this right” and

“No one may be evicted from their home, or have their home demolished, without an order of court made after considering all the relevant circumstances. No legislation may permit arbitrary evictions”

A provincial legislature has concurrent competence with parliament for making laws for the province with regard to all matters that fall within the functional areas defined in schedule 4 of the Constitution. These include housing, as well as areas relevant to housing, such as consumer protection, public transport, regional planning and development, and urban and rural development. The critical policy challenge for housing is to facilitate the maximum devolution of functions and powers to provincial and local government, while at the same time, ensuring that national processes and policies essential to an effective and equitable housing sector are in place.

6.4 The Housing Act, 1997 (Act No. 107, 1997)

This Act expands on the provisions of the Constitution, prescribes general principles for housing development and defines the housing development functions of national, provincial and local governments.

Accordingly, Government, at the national, provincial and local spheres, renews its commitment to a democratic, sustainable process of housing development that:

- Gives priority to the needs of the poor;
- Involves meaningful consultation with affected individuals and communities;
- Ensures as wide a choice of housing and tenure options as is reasonably possible;
- Is economically, fiscally, socially and financially affordable and sustainable;
- Is based on integrated development planning;
- Is administered in a transparent, accountable and equitable manner;
- Upholds the practice of good governance;
- Encourages and supports individuals and communities in their efforts to fulfil their own housing needs by assisting them in accessing land, services and technical assistance in a way that leads to the transfer of skills to, and empowerment of, the community

It is clear that the Housing Act, 1997 closely mirrors the principles of NEMA as set out in the Introduction (Paragraph 1.1) of this document. All permanent housing that is built in terms of the housing subsidy scheme, must be built in accordance with the principles embodied in the Housing Act.

6.5 The National Housing Code

National housing policy is contained in a range of reports, debates, laws, legislation and government papers. The National Housing Code, prepared in terms of Part 2 section 4 of the Housing Act, 1997, seeks to bring together this extensive range of documentation into a single document, so as to facilitate understanding and ensure that all stakeholders work towards a common vision. The Code does not replace key legislation and laws relating to National Housing policy, but is rather a statement of present policy, providing an overview and confirmation of the existing policy that is in place.

National Norms and Standards for Permanent Residential Structures

The Norms and Standards introduced by the Minister of Housing sets national norms and standards for housing development, to ensure that beneficiaries of housing subsidies receive a product that is of good value in terms of quality and the level of service provided.

This includes the following:

A maximum amount of R7 500 of the subsidy allocation may be used for land acquisition, the provision of municipal services including water, sanitation, roads, storm water drainage and township establishment;

The minimum level of services specified per stand is a single standpipe for water, VIP sanitation, access by means of a graded or gravel paved road, lined open storm water channel and high mast security lighting for residential purposes where this is feasible and not financed from another source; and that

The built top structure (house) must be a minimum of 30m² gross floor area (which may be reduced if the Member of the Executive Council (MEC) for Housing deems it to be warranted due to local circumstances).

Rental Housing Act

It provides for the establishment of the Rental Housing Tribunal in the province and defines the powers, functions of such a Tribunal and to provide for related matters.

Housing Consumers Protection Measures Act

It makes provision for the protection of housing consumers and to provide for the establishment of the National Home Builders Registration Council and to provide for related matters.

The following legislation is used for land administration:

1.5.9.1 Development Facilitation Act, 1995 (Act 67 of 1995)

Makes provision for the establishment of a Development Tribunal and Development Appeal Tribunal to take decision on town establishment and change in land use applications.

Makes provision for the compilation of Land Development Objectives by every local municipality.

1.5.9.2 Less Formal Township Establishment Act, 1991 (Act 113 of 1991)

This Act make provision for the establishment of a town where the Town Planning Scheme of a Local Municipality has not been extended.

1.5.9.3 Upgrading of Land Tenure Act, 1991 (Act 112 of 1991)

Upgrading of tenure rights in R 293 towns and R 188 settlements are done in terms of this Act. This Act makes provision that registered land rights like deeds of grants and permission to occupy are upgraded into full title ownership.

1.5.9.4 Town Planning and Townships Ordinance, 1986 (Ordinance 15 of 1986)

1.5.9.5 Section 59, 104 and 131:

Appeals and Hearings are received by this Department in terms of the Town Planning and Townships Ordinance, 1986, where an applicant or objector are aggrieved by the decision of an authorized Municipality.

The Appeals and Hearings are convened before the Mpumalanga Townships Board, which recommend it to the MEC of Housing and Land Administration for his decision.

1.5.9.5 Section 89:

Approval of alteration, amendment or cancellation of general plans is also applications, which must be submitted to this Department according to the said Ordinance.

1.5.9.6 The Division of Land Ordinance, 1986 (Ordinance 20 of 1986)

Used to subdivide land within the jurisdiction of a local municipality.

1.5.9.7 The Removal of Restrictions Act, 1967 (Act 84 of 1967)

This Act is applicable where there are restrictive conditions within the Title Deeds of properties within Mpumalanga Municipalities, which prohibits the further development of the property. This application must be submitted to the Mpumalanga Townships Board for a recommendation to the MEC of Housing and Land Administration, for his decision.

1.5.9.8 The Roads and Ribbon Development Act, 1940 (Act 21 of 1940)

1.5.9.9 Subdivision:

After the Department of Agriculture has approved a subdivision of agricultural land application in terms of Act 70 of 1970 a subdivision application in terms of Act 21 of 1940 must be submitted to this Department for approval. This is necessary due to the property's locality next to a Provincial Road.

1.5.9.10 Business Rights:

This legislation is applicable for business rights where there is a restrictive condition in terms of Act 21 of 1940, within the Title Deed of the owner of the property. The business right application is for property on agricultural land and must be submitted to this Department for approval.

1.5.9.11 Cancellation:

When a town establishment application is lodged and the title deed contains restrictive conditions in terms of Act 21 of 1940 an application for the cancellation of these conditions has to be lodged at this Department.

This is necessary because the restrictive conditions must not be transferred to the individual properties.

1.5.9.12 The Subdivision of Agricultural Land Act, 1970 (Act 70 of 1970)

Applications for Agricultural land to be subdivided into two or more portions are submitted from the Department of Agriculture to this Department, for a recommendation with related conditions

1.5.9.13 Black Communities Development Act, 1984 (Act 4 of 1984)

The Regulations of this Act is applicable where the town has already been established in terms of the mentioned legislation. This will be applicable until the town has been proclaimed as an approved town.

1.5.9.14 Extension of Security of Tenure Act

Used to protect tenure rights of labor tenants and farm workers. Prevents unlawful evictions and ensure security of tenure to beneficiaries (Department only responsible for facilitation of process)

1.5.9.15 Mpumalanga Land Administration Act

All issues relating to the administration of Provincial land are done in terms of this Act. Actions in this regard relates to:

- Alienation and transfer of Provincial land.
- Management of a land register
- Release of state land

1.5.9.16 Physical Planning Act, 1967 (Act 88 of 1967)

This Act is applicable for an application on agricultural land to be used for Business rights. This application must be submitted to this Department for approval and the issuing of a Business Rights Certificate.

1.5.9.17 Certain Land for Settlement Act, 1993 (Act 126 of 1993)

Provides land and settlement options to redistribution projects. Department only responsible for planning and facilitation of process.

1.5.9.18 Land Surveying Act

Ensure that surveying of projects are within the provision of this legislation.

1.5.9.19 Agricultural Holdings Act, 1919 (Act 119 of 1919)

This Act is applicable where the Title Deed indicate that it is a holding. This is for Holdings that falls without the jurisdiction of an authorized Municipality. This application must be submitted to the Mpumalanga Townships Board who recommend it to the MEC of Housing and Land Administration for recommendation to the Department of Public Works for the issuing of the Excision certificate.

1.5.9.20 Kwandebele Town Planning Act

Only used to administer areas under the control of Kwandebele Town Planning Act.

1.5.9.21 Deeds Registry Act

Amend Deeds of Grants at Registrar of Deeds if ownership is changed. Ensure that erven/ sites comply to provisions of Act.

1.5.9.22 Proclamation R293

Only used in existing R293 towns to amend land use.

1.5.9.23 Proclamation R188

Only used in existing R188 settlements to amend land use.

1.5.9.24 Proclamation R1886

Only used in existing R 1886 towns to amend land use.

1.5.9.25 Proclamation R1888

Only used in existing R1888 towns to amend land use.

1.1 Description of status quo

The department is currently faced with challenges regarding quality of the housing units built and the size of these units. The department could not appoint the required number of inspectors due to financial constraints, however part of this problem should be addressed in the current financial year. The department is also in the process of addressing the lack of accurate data on the housing need, backlog and details relating thereto through the implementation of a transversal system throughout the province. Rural housing is also being addressed through the Peoples Housing Process. The implementation of the Presidential Job Summit Programme is has brought other challenges to the department. Although the department aims to have 70% of the projects handled by previously disadvantaged communities the

biggest challenge is the fact that currently there are existing commitments to be serviced by the department and that gradual shift will only happen once the projects are completed.

1.1.1 Summary of service delivery environment and challenges

The availability of land still remains one of the major challenges for this department. This is further compounded by the budgetary constraints.

While the department is striving to empower the previously disadvantaged communities in the awarding of tenders the lack of capital and lack of experience of these communities have slowed down the progress of the department..

1.1.2 Summary of organisational environment and challenges

The department has had serious challenges in retaining professional staff. The incumbents are generally offered attractive packages from the private sector and therefore as soon as the incumbents have acquired the necessary experience from the department they accept offers from the private sector. This has a negative impact on service delivery.

1.2 Description of strategic planning process

The strategic planning process was a consultative process with middle management and senior management. The Member of Executive Council gave political direction which was then translated into a programme of action for the period 2003 to 2005.

Part B: Three-year strategic plan

This is the actual strategic plan. All the information in Part A and Part D of this document feed into the development of the rolling three-year strategic plan in this section.

1.3 Strategic Objectives

Service delivery

To provide value adding housing resource management product/service
To provide effectual provincial land management service

Management/Organisation

Provide corporate infrastructure management support service
Provide corporate management support services

Financial Management

Provide effective, efficient and economic resource management support services

Training and learning

Develop supportive competent stakeholder network

Table 5: Reporting objectives, strategies, outputs, measures and monitoring mechanisms

| Programme key objective | Output | Activities | Cost measure | Quantity Measure | Quality Measure | Timeline | Monitoring mechanism |
|------------------------------|--|--|--------------|--|--|--------------|--|
| Programme: 1 Administration | To provide administrative support to the Department | | | | | | |
| Office of the MEC | To give political direction to the Department | | | | | | |
| | Strategic Capability and Leadership | Monitoring of policy implementation Coordination Evaluation | R544,000 | | Positive image of the department. Positive response from the public on the mandate on housing delivery and land administration | Continuously | Monthly reports Operational plans Strategic plans Meetings with HOD and with management |
| Management Office of the HOD | Striving to create a sustainable Housing and Land development for a better living environment in Mpumalanga Province, as well as to progressively respond to the need for better living environments for all in Mpumalanga Province through providing effectual Housing and Land Administration. | | | | | | |
| | Strategic Capability and Leadership | Provides a vision, sets the direction for the Department of Housing and Land Administration and inspires others to deliver on the organisational mandate | R390,547 | Detailed action plans are developed to execute strategic initiatives Strategic objectives are achieved against specified performance measures | Positive team morale, sense of belonging and participation | Continuously | Strategic Plan in place |
| | Change Management | Initiates, supports and champions organisational transformation and change in order to successfully implement new initiatives and deliver on service delivery commitments | R325,456 | Designs specific projects to enable change that are aligned to the organisational objectives | Uses the political, legislative and regulatory processes of the Public Service to drive and implement change efforts. | Continuously | Departmental Transformation Unit active and involved |
| | Financial Management | Compiles and manages budgets, controls cash flow, institutes risk management and administers tender procurement processes in accordance with generally recognised financial practices in order to ensure the achievement of strategic organisational objectives. | R325,456 | Financial risks are managed and monitored Financial reports are analysed and understood | Resources are allocated to established goals and objectives Cash flow aligned to expenditure projections Ensures effective utilisation of financial resources; | Continuously | |
| | Service Delivery Innovation (SDI) | Champions new ways of delivering services that | R130,182 | Stakeholders on ways to improve the delivery of | Implements innovative service delivery options in | Continuously | Workshops held with all stakeholders to inform re: |

| | | | | | | | |
|--------------------|--|--|--------------------|--|---|---------------------------|--|
| | (SDI) | contribute to the improvement of organisational processes in order to achieve organisational goals. | | services; effects of service delivery improvement opportunities to stakeholders; | Department of Housing and Land Administration | | new vision |
| | People Management and Empowerment | Manages and encourages people, optimises their outputs and effectively manages relationships in order to achieve organisational goals | R130,182 | Labour and employment legislation and regulations applied consistently | Adheres to internal and national standards with regards to HR practices | Continuously | Database containing all labour cases. |
| Corporate Services | To provide business management support services in order to satisfy line functionaries need for effectual management practices thereby contributing towards improved housing and land service delivery | | | | | | |
| Communication | To share information with both internal and external publics with the view to enhancing the image of the department | | | | | | |
| | Arrange Community meetings | <ul style="list-style-type: none"> Organize MEC Imbizo's Printing banners, posters and brochures | R12 000 | 12 imbizos | More positive media reports on department | 31/3/2003 | Visits to communities |
| | Giving /sharing information with people | <ul style="list-style-type: none"> Organize hand over of RDP Houses to beneficiaries Road shows | Travel S&T R72 000 | Quarterly (4 times per year) | | 31/03/2003 | Feedback |
| | Interviews on TV current affairs | Explain housing policy | Free | One interview per quarter (4 times) | Response from the public on the interviews indicating their understanding | | Periodic meeting with media institutions |
| | Radio Talk shows | <ul style="list-style-type: none"> Answer public consensus on radio Attend T.V. interview to discuss projects Discuss Housing options | Talk shows R16 000 | When required. 2 per week | Moral satisfaction by the beneficiaries. | Radio Talk shows on going | |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|---|---|------------------------|--|---|----------------------------------|--|
| | Visits to projects and land for information | <ul style="list-style-type: none"> Write media articles and press releases. Interviewing beneficiaries for feedback on delivery | R15 480 | Three (3) visits to projects per month | Positive out come to improve the image of the Department | | |
| Publications | Share information with publics | Publish annual budget speech, Annual report, Xmas cards, internal bulletins | R30 000 | 12 Internal newsletter | Response from reading publics | Monthly | Feedback |
| | | Official magazine | 500 copies for R70 000 | 4 Tasekhaya Magazines | Response from reading publics | Quarterly | Visits to communities |
| Legal Services | To enhance proper and professional utilisation of legislation instruments by the department | | | | | | |
| | Render legal service requirements of the Department in the broadest sense. | Drafting of schedule for constitution legislation and necessary regulations. | R 19 000 | 4 legislations per year | Proper rationalisation of Dept legislation and regulations to be in line with strategic objectives of the Department. | Ongoing as when the need arises. | Maintenance of sound body of laws and regulations for the Department. |
| | | Monitoring compliance with legislation and regulations e.g. Administrative Justice Act, P.F.M.A. Treasury regulations etc. | R 96 000 | All Legislation. | Sound and efficient utilisation of legislative Instrument as required by the law(s). | Ongoing | Proper Administrative of legislation. |
| | | Handling litigious matters for the Department. | R 150 000 | All civil matters. | Stability with regards to civil action pro and contra the Department. | As and when the matters arises. | Less outbreak of litigation. |
| | | Drafting of legal documents e.g. contracts. | R 219 568 | 240 contracts | Submission of contracts within the permitted time frames. | Ongoing | Maintenance of a sound legally of proper contracts. |
| | | Overseeing of Maintenance of conveyancing system. | R 190 000 | All conveyancing matters. | Assembling proper conveyancing mechanism | Ongoing | Maintenance of sound and efficient conveyancing mechanisms and administration. |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|---|---|--------------|-------------------------------|---|------------|---|
| | | Building legal capacity and knowledge within particularly in the Directorates. | R 190 000 | All capacity matters. | Training and workshops for various Directorates on the implications of various laws. | Ongoing | Sound knowledge of legal of related issues by the Directorates. |
| Office of the CFO | To continuously assist and support the operational or line managers in achieving the department objectives by providing financial information and promoting effective and efficient financial management. | | | | | | |
| | Departmental budget aligned to strategic plan | <ul style="list-style-type: none"> • Manage the departmental budget process. • Make contribution to the financial aspect of the strategic planning process. • Assist in developing objectives, outputs/outcomes and costing thereof. | R1 244 923 | One Strategic plan and budget | Budget process in terms of Treasury Guidelines. | May - June | Strategic plan and budget document |
| | Sound financial management | Conduct briefing sessions to ensure knowledge of the requirements of the Act. | R400 000 | | <ul style="list-style-type: none"> • Improved understanding of the Act and its requirements. • Improved spending by line managers | Ongoing | Quality of spending |
| | | Ensure fair and transparent procurement of goods and services and ensure that all financial transactions are correctly recorded on financial systems(BAS, PERSAL etc) | R5 151 465 | | Effective management and control of expenditure. | Ongoing | |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|--|---|--------------|---|--|---------------|--|
| | | Regularly provide financial information to the Senior Management | R200 000 | | Accurate financial information in accordance with the framework and the formats. | Ongoing | |
| | Asset register | Identify departmental assets, and assess and determine the value of assets. | R5 400 000 | | Comprehensive and well-maintained asset register in terms of GRAP principles | 31 March 2004 | Asset register |
| Human Resource | | | | | | | |
| | Implement, manage and facilitate transformation in the Department. | Develop and implement a holistic and comprehensive transformation framework for the Department. | R 800 | 1Xconsolidated within 2 months. | Adopted transformation framework for the Department. | 31 March 2003 | <ul style="list-style-type: none"> • D.T.U • Monthly report. • Management |
| | | Ensure integration of all transformation initiatives. | R 800 | Consolidated within 2 months | Integrated functional transformation with all other forms of transformation. | Ongoing | <ul style="list-style-type: none"> • D.T.U • Monthly report • Management |
| | | Update and adopt Employment Equity (EE) policy and strategy. | R 800 | Received within 1 months | Adopted EE policy and strategy by all stakeholders. | 31 March 2003 | <ul style="list-style-type: none"> • D.T.U. • Management • Monthly report |
| | | Facilitate all transformation processes and meetings nationally. | R 2 400 | Workshop all directorates and regional officials. | Effective transformation processes. | Ongoing | <ul style="list-style-type: none"> • Management • DTU • Month report |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---|---|--|--------------|---|--|---------------|--|
| | | Audit all HR policies. | R 800 | Review 3 per month | Updated policies according to all relevant Acts. | 31 March 2003 | <ul style="list-style-type: none"> • Management • Monthly report |
| | | Develop EE Plan and submit to the Department of Labour. | R 800 | Consolidate EE Plan with report. | EE Plan for the Department accepted by all stakeholders. | 31 March 2003 | <ul style="list-style-type: none"> • Management • D.T.U. • Monthly report |
| Develop overall Human Resources (HR), transformation and internal communication policies and strategies | Develop, implement and manage holistic HR, transformation and communication policies and strategies. | Comprehensive and holistic policies and strategies. | R 1 800 | 2 x per month | <ul style="list-style-type: none"> • Flawless • Observed change • Adoption by management. • Endorsement by Legal Advisor. | 31 March 2003 | <ul style="list-style-type: none"> • Management • Legal Section • D.T.U. • Union • DPSA |
| | Review and update all current policies and strategies in line with the Basic Conditions of Employment Act (BCEA), Labour Relations Act (LRA), Employment Equity Act (EEA), White Paper on Transformation, New Public Service Regulations, and all other relevant Legislation. | Legitimate policies and strategies in line with the BCEA, LRA, EEA and all other relevant legislation. | R 1 800 | 2 X policies per month | <ul style="list-style-type: none"> • No irregular activities. • Well guided staff. • Less complaints • Better satisfied staff. • Better service | 31 March 2003 | <ul style="list-style-type: none"> • Management • Legal Section • D.T.U. • Union • DPSA • H.O.D. |
| Provide a proactive, coordinated HR service which ensures equal partnership in line with other stakeholders | Set up and maintain consensus-seeking structures with all stakeholders. | Integrated structures. | R 800 | <ul style="list-style-type: none"> • Monthly meeting with Directorates | <ul style="list-style-type: none"> • Effective staff • Efficient staff | Ongoing | <ul style="list-style-type: none"> • Management • Monthly report |
| | Reinforce the co-operation currently existing in the departmental Bargaining Council and other relevant structures. | Improved co-operation. | R 800 | All 7 X Directorates every month agreeing on daily activities. | Well co-ordinated activities | Ongoing | <ul style="list-style-type: none"> • Management • Provincial office PSC • DPSA |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|--|---|---|--------------|--|---|---------------|---|
| | Create synergy between HR and business strategies and policies. | Synergy between strategies and policies. | R 800 | 1 X Directorate per week | <ul style="list-style-type: none"> Well coordinated activities Boosted teamspirit | Ongoing | <ul style="list-style-type: none"> Management H.O.D Monthly report |
| | Actively involve HR in line function processes. | HR involved in line function processes. | R 1 800 | 7X Directorates per month | Speedy responsiveness | Ongoing | <ul style="list-style-type: none"> Management Monthly report |
| Implement and manage a comprehensive human resources development (HRD) strategy for the Department | Communicate HRD strategies. | HRD strategies communicated. | R 1 800 | All 7x Directorates | Better skilled staff | 31 March 2003 | Management |
| | Conduct skills audit. | Skills audit underway. | R 1 800 | All 7x Directorates | Well placed staff and skills | Ongoing | Management |
| | Identify generic and functional HRD needs. | HRD needs identification underway. | R 1 800 | <ul style="list-style-type: none"> All Directorates Regional offices | Shortcoming being identified. Improved service. | Ongoing | Management |
| | Identify relevant HRD interventions to meet identified needs. | Training programmes implemented. | R 21 511 | <ul style="list-style-type: none"> All Directorates Regional offices | <ul style="list-style-type: none"> Better participation Better skilled staff. | Ongoing | Management Monthly report |
| | Implement the Leadership Development Model. | Transformational leadership with skills. | R 2 100 | 3Xsenior Managers per year. | Improved Management skills. Better service delivery. | 31 March 2003 | <ul style="list-style-type: none"> HOD Management Monthly report |
| | Develop and implement a comprehensive mentoring programme. | <ul style="list-style-type: none"> Imported skills. Transparency. | R 800 | All Directorates | <ul style="list-style-type: none"> No more consultants | 31 March 2003 | <ul style="list-style-type: none"> HOD Management Monthly report |
| | Develop and implement succession planning and career development programme. | Creation of pool of future leaders. | R 1 800 | 1X Directorate per month | <ul style="list-style-type: none"> Better committed staff. No turnover. | 31 March 2003 | <ul style="list-style-type: none"> HOD Management Monthly report |
| | Conduct relevant assessments to assess competencies. | Competency profiles. Relevant skills used. | R 1 800 | 1X Directorate per week | <ul style="list-style-type: none"> Shortcomings identified More self confidence. | Ongoing | <ul style="list-style-type: none"> HOD DPSA Dept of Labour |
| Develop and implement HR management systems, processes and proceedings | Design and implement performance management policy system. | Effective performance management. | R 1 800 | Adoption within 1x month | Improved performance results. | 31 March 2003 | <ul style="list-style-type: none"> HOD Management Monthly report. |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|--|--|---|--------------|--|---|---------------|--|
| | Conduct job evaluations. | Job evaluations completed and system drawn up. | R 1 800 | Complete all within 1x month | Value for money.f | 31 March 2003 | <ul style="list-style-type: none"> HOD Management |
| | Design and implement retention strategy. | No staff turnover. | R 800 | Within 2X months | Satisfied and motivated staff | | <ul style="list-style-type: none"> HOD Management |
| | Design and implement selection and recruitment policy and strategy. | <ul style="list-style-type: none"> Accepted selection and recruitment process. Better recruits. | R 800 | Within 1x month | Suitable candidates employed | 31 March 2003 | <ul style="list-style-type: none"> HOD Management D.T.U UNION |
| | Manage employee relations among all stakeholders. | Fewer conflicts between stakeholders. | R 2 400 | <ul style="list-style-type: none"> All Directorates Regional Offices | <ul style="list-style-type: none"> Satisfied staff Committed staff | Ongoing | <ul style="list-style-type: none"> HOD Management D.T.U UNION |
| Facilitate restructuring and rationalisation | Facilitate and monitor restructuring processes. | Repositioned staff. | R 800 | <ul style="list-style-type: none"> All Directorates Regional Offices | No supernumerary staff | Ongoing | <ul style="list-style-type: none"> HOD Management D.T.U UNION |
| | Develop communication mechanisms for restructuring. | <ul style="list-style-type: none"> Effective restructuring communication. Consensus. | R 800 | <ul style="list-style-type: none"> All Directorates Regional Offices | Well placed personnel | 31 March 2003 | <ul style="list-style-type: none"> HOD Management D.T.U UNION |
| | Finalise all rationalisation for the Department. | Re-deployed, transferred employees (and hence no supernumerary list). | R 800 | <ul style="list-style-type: none"> Directorates. Regional offices | Maximum utilisation of staff. | 31 March 2003 | |
| 2. Housing provision | | | | | | | |
| Technical Services | To provide technical housing project management services in support of quality living environments for a better life for all in the province | | | | | | |
| | External Bulk infrastructure projects (CMIP) | Liaison with the Department of Local Government to install Bulk water, sewer and access roads for Housing Projects through CMIP grant | | <ul style="list-style-type: none"> 20 Projects planned 15 Projects implemented | <ul style="list-style-type: none"> Projects to conform to plans, specifications SABS Improvement in the quality life of beneficiaries | 31 March 2004 | <ul style="list-style-type: none"> Scrutiny of Business plans & Technical plans submissions to Dept of Local Govt Monitoring approvals and implementation Monthly project site meetings/ liaison meetings |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|--|---|------------------|---|---|---------------|--|
| | Internal Engineering services for Housing projects | <ul style="list-style-type: none"> Installation of Basic internal engineering services water, sewer, roads for housing projects for 12611 housing units House plans design and specification approval for 7 projects. | R1.3 million | <ul style="list-style-type: none"> 7 Projects planned 7 Projects under implementation | <ul style="list-style-type: none"> Improved hygienic standards of the house holds Testing of water lines for pressure and sewer lines for leakage as per SABS | 31 March 2004 | <ul style="list-style-type: none"> Scrutiny and approval of plans design of Engineering services Supervision for implementation of projects Progress payments |
| | Inspection of Housing Projects and Engineering services | Site inspections | | 420 Inspections for 56 Projects | Improved quality of houses and satisfaction of Beneficiaries | 31 March 2004 | Site inspection quality control with reference to standard building regulation |
| | Services external Bulk sanitation projects) | <ul style="list-style-type: none"> Installation of Bulk sewer connector lines, sewer plant upgrading. Sewer pump stations etc. Business Plans Technical reports for projects Approval of projects Implementation of projects | R9. 230 millions | 6 Business plans / projects | Projects to conform to plans, Specification to SABS. Better hygienic quality life for beneficiaries | 31 March 2004 | <ul style="list-style-type: none"> Monthly supervision Site meetings Technical reports for projects |
| Peoples Housing Process | | | | | | | |
| | Constructed houses by the people themselves | Facilitating the building of houses by the prospective owners | R54 240 000 | 2400 | Material should be SABS approved | 31 March 2004 | <ul style="list-style-type: none"> Support organization reports. Departmental inspections. |
| | <ul style="list-style-type: none"> Facilitation and establishment Awareness and knowledge in the construction of houses by the prospective beneficiaries | Facilitation of the provision of the Technical, Financial and administrative support to prospective home owners. | R2 208 000 | 2400 | Increased number of houses constructed through PHP, bigger and beautiful top structures | Ongoing | <ul style="list-style-type: none"> Monthly reports. Departmental visits and inspections. |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|---|---|--|---|--|------------------------------|--|
| Housing | To satisfy the need for effective housing in Mpumalanga Province through the provision of intergrated housing resource management services in support of better living environments in the province | | | | | | |
| | Individual subsidies Houses built through the CBIS programme | The approval and construction of houses through the CBIS programme | R54 240 000 | 2 400 | Material and final product house should comply with SABS and NHBRC standards | 31 March 2004 | <ul style="list-style-type: none"> Regular inspections by inspectors from municipalities and department Monthly report |
| | <ul style="list-style-type: none"> Phasing out of race based subsidies (Discount Benefit Scheme/ Old Business) The ownership of houses transferred through this instrument | <ul style="list-style-type: none"> Transfer of houses to beneficiaries. Phase out programme | R2 709 000 | 541 | <ul style="list-style-type: none"> Title deeds handed over to beneficiaries. Reduction in old business stock | 31 March 2004 | Monthly report |
| Land Administration | To satisfy the need for effective land development in Mpumalanga through the provision of quality provincial land management services thereby promoting sustainable communities in the province | | | | | | |
| | Increased title deeds to beneficiaries of R293 towns | Provide full ownership to beneficiaries of R293 towns, having Deeds of Grants or PTO's (80% OF Capital budget) | The tenure upgrading program to the amount R 10 948 000 will be implemented on an average cost of R 1 800 per site | An estimated 6080 beneficiaries will receive Title Deeds to their sites | Handing out of title deeds to beneficiaries. | Ongoing | Progress reports according to set milestones. |
| | Decreased evictions and increased land dispute resolution. | Facilitate settlement of evictions cases and land disputes | An amount of R2,5m will be utilized in the four (4) District Municipalities | Decreased evictions cases and land disputes. | Number of properties acquired and formalised for affected communities. | Ongoing and Quarterly Review | Progress reports according to set milestones. |

| Program Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|---------------------------------|--|---|---|--|---|------------|---|
| | | Formulation, development and implementation of recommended settlement options, at interdepartmental level. | <ul style="list-style-type: none"> Nkangala R850 000 Ehlanzeni R725 000 Eastvaal R700 000 Sekhukhune R225 000 | Decreased eviction cases and land disputes | Integration with the programs of land delivery line departments and municipalities | March 2004 | Progress according to set milestones |
| | Increase in integrated holistic land development. | Resolution and disposal of informal/squatter settlements. | Part of the R2,5m amount. | Decrease in informal squatter settlements. | Formalisation and provision of formal title deeds. | March 2004 | Progress reports |
| | Increase in integrated / holistic land development with the IDP process as basis | Monthly meetings in Municipal-based Land Reform Committees meetings and District-based Screening Committees meetings. | An amount of R 750 000 will be utilised in the 4 District Municipalities: Nkangala: 34% Ehlanzeni: 29% Eastvaal: 28% Sekhukhune: 9% | Interdepartmental projects integration. | Complementary institutional development support for legal entities on projects that cover a large rural population. | March 2004 | Improved collaboration with Local municipality. |
| | | Routine Workshops and Information Sessions with affected or targeted beneficiary communities. | Part of the R 750 000 amount | Growing interface and relationships development with Tribal Authority. | Community approval of the proposed project. | March 2004 | Reports and feedback the Directorate. |
| | Increased availability of land / erven for development that could be transferred to individual beneficiaries | Provide formalized sites to be allocated to landless beneficiaries (20% of capital budget) | Estimated amount of 1 400 per site for a total amount of R2 737 000. | Estimated 1 955 landless people will receive a formalized site | Opening of town registers and transfer of formalized erven to beneficiaries. | Ongoing | Progress reports according to set milestones. |

| Programme Structure Key objective | Outputs | Activities | Cost Measure | Quantity Measure | Quality Measure | Timeliness | Monitoring mechanism |
|-----------------------------------|---|---|---|---|--|-------------------------|--|
| | Formalisation of existing R188 rural settlements under tribal jurisdiction. | Provide suitable land for housing projects and land development by facilitating Community Resolutions. | R2 500 per project, which totals to R60 000. | Communal Land Registers. | Project integration with municipal IDP. | March 2004 | Establishing of a Provincial data base on Communal Land Rights Registers. |
| | | Monthly Projects-based joint meetings and workshops with land delivery line departments and municipalities on land reform programs. | | Improved integration of land Reform Program. | Alignment of Land Reform projects and integration into Municipal IDP. | March 2004 | Quarterly Workshops at District level with all land reform primary stakeholders |
| | | Facilitation and investigation of appropriate and alternative tenure rights ownership and rural governance models. | | A total of 24 Community Resolution | Submission of Application and approval by the State Land Disposal Committee. | March 2004 | Implementation of the MEC approved recommended tenure models, as commissioned during 2002. |
| | Decrease in land use appeals and in illegal land use. | Processing of land use applications through applicable legislation and efficient administration of Statutory Bodies. | An amount of R4 051 would be utilized per application with the allocated total budget of R1 620 409. | Number of 400 applications approved/disapproved. | Number of applications taken on appeal or review. | Ongoing | Processed land development applications within the prescribed time period. |
| | Increased land management capacity in Municipalities / District Councils | Provide Effective and efficient land use management planning at local municipality at local municipality level. | All development planners and local municipalities involved with capacity building to the total of amount of R65 000 for the promotion of effective land use management. | Each Local municipality assisted with effective Land use management. | Each Local Municipality to have operational town planning schemes within 5 years of promulgation of Act. | Ongoing (5 year period) | Progress reports according to set milestones. |
| | Increased availability at suitable land for housing development. | Compile Strategic Land Master plan to implement and facilitate the identifying and availing suitable land. | Departmental Town and Regional Planners involved in compilation of Strategic Land Master plan and identification of suitable land. | <ul style="list-style-type: none"> Approved Strategic Land Master plan. Availability of suitable land of each local Municipality. | Suitable land for housing development within each local Municipality. | Ongoing | Monthly progress reports. |

Reporting performance targets and MTEF budgets

| 1: Administration | | | | | | | | |
|-------------------|--|---|--|---|---|---|---|---|
| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
| Communication | <ul style="list-style-type: none"> • Arrange Community meetings • Giving /sharing information with people | <ul style="list-style-type: none"> • Sustainable guidelines that meet principles of Provincial Communications strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Alignment to Provincial strategy |
| | <ul style="list-style-type: none"> • Arranging interviews on TV current affairs • ORGANISING • Radio Talkshows • Monitor newspaper articles • Visits to | <ul style="list-style-type: none"> • Call back from listeners • Periodic press conferences | <ul style="list-style-type: none"> • Alignment to Provincial Strategy | <ul style="list-style-type: none"> • Improvement Provincial Communication Strategy | <ul style="list-style-type: none"> • Improvement Provincial Communication Strategy | <ul style="list-style-type: none"> • Improvement Provincial Communication Strategy | <ul style="list-style-type: none"> • Improvement Provincial Communication Strategy | <ul style="list-style-type: none"> • Improvement Provincial Communication Strategy |
| | <ul style="list-style-type: none"> • Publish internal bulletin • Publish external magazine | <ul style="list-style-type: none"> • Feedback from readers | <ul style="list-style-type: none"> • Alignment to Provincial strategy | <ul style="list-style-type: none"> • Increasing readership internally | <ul style="list-style-type: none"> • Increased readership to meet expectations | <ul style="list-style-type: none"> • Increased readership to meet expectations | <ul style="list-style-type: none"> • Increased readership to meet expectations | <ul style="list-style-type: none"> • Increased readership to meet expectations |

| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
|-------------------|---|---|--|---|---|---|---|--------------------|
| 2. Legal Services | <ul style="list-style-type: none"> Rationalising Departmental Legislation; Drafting contractual agreements; Supervising external conveyancers Monitoring compliance with legislation; and Handling of all litigious matters. | <ul style="list-style-type: none"> Quality legislation in place. Less outbreak of litigation. Maintenance of sound and proper contracts. Having sound an efficient conveyancing system. Sound knowledge of legal instruments | <ul style="list-style-type: none"> Drafted Departmental legislation; | <ul style="list-style-type: none"> Finalise all outstanding legislation and regulations. | <ul style="list-style-type: none"> Finalise all outstanding legislation and regulations. | <ul style="list-style-type: none"> Finalise all outstanding legislation and regulations. | <ul style="list-style-type: none"> Finalise all outstanding legislation and regulations. | 75% change |
| | | | <ul style="list-style-type: none"> Drafted regulation regarding Rental Housing Act; | <ul style="list-style-type: none"> Finalise all contracts as and when they are needed. | <ul style="list-style-type: none"> Finalise all contracts as and when they are needed. | <ul style="list-style-type: none"> Finalise all contracts as and when they are needed. | 20% change | |
| | | | <ul style="list-style-type: none"> Drafted Delegation regarding Public Finance Management Act and Public Service Act; Handling 60% of litigious matters; and Drafting legal opinions on all aspects of laws regarding Housing and Land Administration | <ul style="list-style-type: none"> Training all Directors on the implications of various laws. Monitoring the implications of all legislation regarding housing. Drafting legal opinion on all aspects of laws regarding Housing and Land Administration | <ul style="list-style-type: none"> Training all Directors on the implications of various laws. Monitoring the implications of all legislation regarding housing. Drafting legal opinion on all aspects of laws regarding Housing and Land Administration | <ul style="list-style-type: none"> Training all Directors on the implications of various laws. Monitoring the implications of all legislation regarding housing. Drafting legal opinion on all aspects of laws regarding Housing and Land Administration | 40% change | |

| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
|----------------------|---|---|---|---|---|--|---|--------------------|
| 3. Office of the CFO | <ul style="list-style-type: none"> • Departmental budget aligned to strategic plan • Sound financial management • Asset register | <p>Credible and sustainable annual and MTEF budgets which meet treasury guidelines and departmental priorities</p> <p>Sound, efficient, economic and effective financial management</p> | 75% Alignment to provincial treasury guidelines and departmental priorities | 80% Alignment to provincial treasury guidelines and departmental priorities | 100% Alignment to provincial treasury guidelines and departmental priorities | 100% Alignment to provincial treasury guidelines and departmental priorities | 100% Alignment to provincial treasury guidelines and departmental priorities | 25% change |
| | <ul style="list-style-type: none"> • Sound financial management | <p>Sound, efficient, economic and effective financial management</p> <p>Compliance to the Public Finance Management Act and the Treasury Regulations</p> | <p>75% Compliance Sound, efficient, economic and effective financial management</p> <p>75% Compliance to the Public Finance Management Act and the Treasury Regulations</p> | <p>80% Compliance Sound, efficient, economic and effective financial management</p> <p>85% Compliance to the Public Finance Management Act and the Treasury Regulations</p> | <p>85% Compliance Sound, efficient, economic and effective financial management</p> <p>95% Compliance to the Public Finance Management Act and the Treasury Regulations</p> | <p>90% Compliance Sound, efficient, economic and effective financial management</p> <p>100% Compliance to the Public Finance Management Act and the Treasury Regulations</p> | <p>100% Compliance Sound, efficient, economic and effective financial management</p> <p>100% Compliance to the Public Finance Management Act and the Treasury Regulations</p> | 25% change |
| | <ul style="list-style-type: none"> • Departmental Asset Register | Comprehensive and well maintained asset register in terms of PFMA | 60% Compliance Comprehensive and well maintained asset register in terms of PFMA | 70% Compliance Comprehensive and well maintained asset register in terms of PFMA | 80% Compliance Comprehensive and well maintained asset register in terms of PFMA | 100% Compliance Comprehensive and well maintained asset register in terms of PFMA | 100% Compliance Comprehensive and well maintained asset register in terms of PFMA | 40% change |
| 4. Human resource | Transformed staff | Adopted Framework No discrimination | 75% Adopted Framework No discrimination | 80% Adopted Framework No discrimination | 85% Adopted Framework No discrimination | 100% Adopted Framework No discrimination | 100% Adopted Framework No discrimination | 25% change |
| | Implemented policy | Better service | 75% Better service No irregularities | 80% Better service No irregularities | 85% Better service No irregularities | 100% Better service No irregularities | 100% Better service No irregularities | 25% change |
| | Coordination | Result driven staff | 75% Result driven staff | 80% Result driven staff | 85% Result driven staff | 100% Result driven staff | 100% Result driven staff | 25% change |
| | Holistic policies | Proper staffing | 75% Proper staffing | 80% Proper staffing | 85% Proper staffing | 100% Proper staffing | 100% Proper staffing | 25% change |
| | Intergated structures | Co-ordination excellence | 75% Co-ordination excellence | 80% Co-ordination excellence | 85% Co-ordination excellence | 100% Co-ordination excellence | 100% Co-ordination excellence | 20% change |
| | Co-operation | Uniformity & consistency | 75% Uniformity & consistency | 80% Uniformity & consistency | 85% Uniformity & consistency | 100% Uniformity & consistency | 100% Uniformity & consistency | 25% change |
| | Strategies & policies | Team work | Team work | Team work | Team work | Team work | Team work | 25% change |

| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
|-----------------------------|--------------------------|---------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|--------------------------------|--------------------|
| Human Resource | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
| | Skill profiles compiled | No misplacement off staff | 80% No misplacement off staff | 85% No misplacement of staff | 90% No misplacement off staff | 95% No misplacement off staff | 100% No misplacement off staff | 20% change |
| | Training | No shortcomings in skills | 80% No shortcomings in skills | 85% No shortcomings in skills | 90% No shortcomings in skills | 95% No shortcomings in skills | 100% No shortcomings in skills | 20% change |
| | Skills plan | Improved service | 80% Improved service | 85% Improved service | 90% Improved service | 95% Improved service | 100% Improved service | 25% change |
| | Imported skills | Better Skilled Managers | 80% Better Skilled Managers | 85% Better Skilled Managers | 90% Better Skilled Managers | 95% Better Skilled Managers | 100% Better Skilled Managers | 20% change |
| | Imported skills | Self sufficiency | 80% Self sufficiency | 85% Self sufficiency | 90% Self sufficiency | 95% Self sufficiency | 100% Self sufficiency | 25% change |
| | Implementation | Committed staff | 80% Committed staff | 85% Committed staff | 90% Committed staff | 95% Committed staff | 100% Committed staff | 30% change |
| | Competency Profiles Dept | No shortcomings in skills | 80% No shortcomings in skills | 85% No shortcomings in skills | 90% No shortcomings in skills | 95% No shortcomings in skills | 100% No shortcomings in skills | 25% change |
| | Managed performance | Better results | 80% Better results | 85% Better results | 90% Better results | 95% Better results | 100% Better results | 20% change |
| | Value for money | Well compensated staff | 80% Well compensated staff | 85% Well compensated staff | 90% Well compensated staff | 95% Well compensated staff | 100% Well compensated staff | 25% change |
| | No turn over | Motivated staff | 80% Motivated staff | 85% Motivated staff | 90% Motivated staff | 95% Motivated staff | 100% Motivated staff | 20% change |
| | Better recruits | Suitable Candidates | 80% Suitable Candidates | 85% Suitable Candidates | 90% Suitable Candidates | 95% Suitable Candidates | 100% Suitable Candidates | 25% change |
| | Workshoped staff | Fewer conflicts | 80% Fewer conflicts | 85% Fewer conflicts | 90% Fewer conflicts | 95% Fewer conflicts | 100% Fewer conflicts | 20% change |
| | Repositioned staff | No supernumeries | 80% No supernumeries | 85% No supernumeries | 90% No supernumeries | 95% No supernumeries | 100% No supernumeries | 25% change |
| | Accepted consensus | Deployed staff | 80% Deployed staff | 85% Deployed staff | 90% Deployed staff | 95% Deployed staff | 100% Deployed staff | 30% change |
| Communicated strategies | Well placed skills | 80% Well placed skills | 85% Well placed skills | 90% Well placed skills | 95% Well placed skills | 100% Well placed skills | 20% change | |
| HRD strategies communicated | Better interaction | 80% Better interaction | 85% Better interaction | 90% Better interaction | 95% Better interaction | 100% Better interaction | 25% change | |
| Budget for programme 1 | | | | R17493 | R19 476 | R26 458 | R25 971 | |

| 1.1. Office of the MEC | | | | | | | | | | | | | |
|------------------------|-------------------------------------|--|---|-------------------|---|-------------------|---|-------------------|---|-------------------|---|-------------------|--------------------|
| Objective | Output | Measure | 2000 actual | | 2001 actual | | 2002 target | | 2003 target | | 2004 target | | % change over MTEF |
| 1.1 Office of the MEC | Strategic Capability and Leadership | Positive image of the department. | 25% improvement in the image of the department | | 25% improvement in the image of the department | | 25% improvement in the image of the department | | 25% improvement in the image of the department | | 25% improvement in the image of the department | | 25% |
| | | Positive response from the public on the mandate on housing delivery and land administration | 25% improvement in the positive response from the public on the mandate on housing delivery | | 25% improvement in the positive response from the public on the mandate on housing delivery | | 25% improvement in the positive response from the public on the mandate on housing delivery | | 25% improvement in the positive response from the public on the mandate on housing delivery | | 25% improvement in the positive response from the public on the mandate on housing delivery | | 25% |
| Budget for 1.1: | [sub-programme budget] | | | | | | | | 1 643 392 | | 1 894 805 | | |
| Key inputs | | | [no] | [budget] R 000 | [no] | [budget] R 000 | [no] | [budget] R 000 | [no] | [budget] R 000 | [no] | [budget] R 000 | |
| (i) MEC's salary | | | | | 1 | 66 | 1 | 543 | 1 | 544 | 1 | 890 | |
| (ii) Office staff | | | | | 5 | 462 | 5 | 693 | 7 | 816 | 7 | 1 031 | |
| (iii) Other | | | | | | 44 | | 139 | | 285 | | 115 | |

| 1.2. Management | | | | | | | | | | | | | |
|-----------------------|-------------------------------------|---|---|--|---|--|---|--|---|--|--|--|--------------------|
| Objective | Output | Measure | 2000 actual | | 2001 actual | | 2002 target | | 2003 target | | 2004 target | | % change over MTEF |
| 1. Office of the HOD] | Strategic capability and leadership | Adherence to action plans | 100% adherence to action plans | | 100% adherence to action plans | | 100% adherence to action plans | | 100% adherence to action plans | | 100% adherence to action plans | | 0% |
| | | Positive team morale | 25% improvement in team morale | | 25% improvement in team morale | | 25% improvement in team morale | | 25% improvement in team morale | | 25% improvement in team morale | | 25% |
| | | Strategic objectives achieved | 75% adherence to strategiv objectives | | 80% adherence to strategiv objectives | | 85% adherence to strategiv objectives | | 90% adherence to strategiv objectives | | 95% adherence to strategiv objectives | | 25% |
| | Change management | 100% Organinational transformation successfully implemented | 100% Organinational transformation successfully implemented | | 100% Organinational transformation successfully implemented | | 100% Organinational transformation successfully implemented | | 100% Organinational transformation successfully implemented | | 100%Organinational transformation successfully implemented | | 0% |

| | | | | | | | | | | | | |
|-----------------|-----------------------------|---|---|---|---|---|---|-------------------|------|-------------------|---|--------|
| | Financial management | Compliance with budgetary measures | 85% Compliance with budgetary measures | 90% Compliance with budgetary measures | 95% Compliance with budgetary measures | 100% Compliance with budgetary measures | 100% Compliance with budgetary measures | 15% | | | | |
| | | Procurement processes implemented | 85% Procurement processes implemented | 90% Procurement processes implemented | 95% Procurement processes implemented | 100% Procurement processes implemented | 100% Procurement processes implemented | 15% | | | | |
| | | Reduction of risks in terms of the risk assessment plan | 85% Reduction of risks in terms of the risk assessment plan | 90% Reduction of risks in terms of the risk assessment plan | 95% Reduction of risks in terms of the risk assessment plan | 95% Reduction of risks in terms of the risk assessment plan | 95% Reduction of risks in terms of the risk assessment plan | 15% | | | | |
| | | Compliance with cash flow | 85% Compliance with cash flow | 90% Compliance with cash flow | 95% Compliance with cash flow | 95% Compliance with cash flow | 95% Compliance with cash flow | 15% | | | | |
| | Service Delivery Innovation | Innovative service delivery options | Innovative service delivery options | Innovative service delivery options | Innovative service delivery options | Innovative service delivery options | Innovative service delivery options | 10% | | | | |
| | People management | Compliance with labour and employment legislation | 85% Compliance with labour and employment legislation | 90% Compliance with labour and employment legislation | 95% Compliance with labour and employment legislation | 95% Compliance with labour and employment legislation | 95% Compliance with labour and employment legislation | 10% | | | | |
| | | Adherence to internal and national standards with regards to HR standards | 85% Adherence to internal and national standards with regards to HR standards | 85% Adherence to internal and national standards with regards to HR standards | 95% Adherence to internal and national standards with regards to HR standards | 95% Adherence to internal and national standards with regards to HR standards | 95% Adherence to internal and national standards with regards to HR standards | 10% | | | | |
| Budget for 1.2: | [sub-programme budget] | | | 709 | 850 | 1 900 | 1 868 | | | | | |
| Key inputs | | | [no] | [budget] R 000 | [no] | [budget] R 000 | [no] | [budget] R 000 | [no] | [budget] R 000 | | |
| (i) | No. of professional staff | | | | | | | | | | | |
| (ii) | No. of support staff | | | | 2 | 631 | 3 | 788 | 4 | 1 009 | 4 | 1 683 |
| (iii) | Expenditure on consultants | | | | | | | | | | | 50 000 |
| (iv) | Transport | | | | | 40 | | 45 | | 94 | | 33 |
| (v) | Other | | | | | 39 | | 19 | | 798 | | 103 |

| 2: Housing Provision | | | | | | | | |
|---|---|---|---|--|--|---|---|--------------------|
| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
| Technical Services | | | | | | | | |
| <ul style="list-style-type: none"> Ensure effective Project Management. Development Management through procurement | <ul style="list-style-type: none"> Completed projects within budget and time. | <ul style="list-style-type: none"> Housing projects consisting of housing units | <ul style="list-style-type: none"> 11 487 Housing units completed | <ul style="list-style-type: none"> 13 579 Housing units completed | <ul style="list-style-type: none"> 16 877 Housing units | <ul style="list-style-type: none"> 14 071 Housing units | <ul style="list-style-type: none"> 11 434 Housing units | 15% |
| <ul style="list-style-type: none"> Mobilize External Development resources to ensure clean water for each household and to ensure provincial bulk infrastructure for Housing projects. | <ul style="list-style-type: none"> Completed Basic Internal engineering services Completed Bulk Sanitation projects | <ul style="list-style-type: none"> housing units with internal water reticulation Numbers of Bulk Sanitation projects | <ul style="list-style-type: none"> 11 484 Housing projects with internal reticulation 10 project completed 5 Roll-over projects Value spend R6,745,669 | <ul style="list-style-type: none"> 13 579 Housing units with internal water reticulation 5 roll-over projects completed 1 new project completed Actual value spend R4,188,714 | <ul style="list-style-type: none"> 16 877 Housing units with internal water reticulation 10 projects to the value of R7,000,000 4 projects are multi-year projects and will roll-over to next financial year | <ul style="list-style-type: none"> 14 071 Housing units with internal water reticulation 4 projects roll-over Value R5,230,740 New projects Value R4,000,000 | <ul style="list-style-type: none"> 14 434 Housing units with internal water reticulation 3 projects roll-over Value R2 500 000 New projects Value R4,000,000 | 15% |
| <ul style="list-style-type: none"> Ensure supportive stake holder network in order to assist HDI's in procurement policy | <ul style="list-style-type: none"> Tender schedules and adjudication in terms of procurement policy | <ul style="list-style-type: none"> Adherence to procurement policy | <ul style="list-style-type: none"> 60% compliance with procurement policy | <ul style="list-style-type: none"> 70% compliance with procurement policy | <ul style="list-style-type: none"> 80% compliance with procurement policy | <ul style="list-style-type: none"> 90% compliance with procurement policy | <ul style="list-style-type: none"> 100% compliance with procurement policy | 40% |
| <ul style="list-style-type: none"> Ensure that communities are informed with regard to Technical Housing products and services | <ul style="list-style-type: none"> Established steering committee Progress review site meetings | <ul style="list-style-type: none"> Site meetings with steering committees and Local Authorities. | <ul style="list-style-type: none"> Regular project site meetings with steering committee of the community | <ul style="list-style-type: none"> Regular project site meetings with steering committee of the community | <ul style="list-style-type: none"> Regular project site meetings with steering committee of the community | <ul style="list-style-type: none"> Regular project site meetings with steering committee of the community | <ul style="list-style-type: none"> Regular project site meetings with steering committee of the community | 15% |

| Housing | | | | | | | | |
|--|-------------------------|--------------------------------------|-------------|-------------|--------------|-------------|-------------|-------|
| <ul style="list-style-type: none"> Individual houses built through the CBIS programme | Project linked | Comply with SABS and NHBRC standards | 5 582 units | 7 496 units | 12 510 units | 8 165units | 1 680 units | 30% |
| | Individual | Comply with SABS and NHBRC standards | 579 units | 991 units | 752 units | 1 829 units | 2 160 units | 50% |
| | Peoples Housing Process | | | | 59 | 1 407 units | 2 160 units | |
| | Discount Benefit | Comply with SABS and NHBRC standards | 4 761 units | 4 412 units | 2 699 units | 140 units | 487 units | 100% |
| | Consolidation | Comply with SABS and NHBRC standards | 565 units | 680 units | 522 units | 281 units | 216 units | 50% |
| | Institutional | | | | 292 units | 844 units | 1 080 | |
| | Hostels | Comply with SABS and NHBRC standards | | | 43 units | 281 units | 540 units | >200% |
| | Credit linked | Comply with SABS and NHBRC standards | | | | 140 units | 735 units | >200% |
| | Disaster | Comply with SABS and NHBRC standards | | | | 422 units | 216 units | 100% |
| | Relocation | | | | | | 180 units | |
| | Rural housing | Comply with SABS and NHBRC standards | | | | 562 units | 1 890 units | 100% |
| Budget for programme 2 | | | 11 487 | 13 579 | 16 877 | 14 071 | 11 434 | |

| Objective | Output | Measure | 2000 actual | 2001 actual | 2002 target | 2003 target | 2004 target | % change over MTEF |
|--|--|--|--|---|---|---|---|--------------------|
| 3. Land Administration | | | | | | | | |
| Increased title deeds to beneficiaries of R293 towns | Provide full ownership to beneficiaries of R293 towns, having Deeds of Grants or PTO's (80% OF Capital budget) | Handing out of title deeds to beneficiaries. | 3 367 Beneficiaries did receive Title Deeds to their sites | Approximately 11 037 beneficiaries did receive Title Deeds to their sites. | 5 844 Beneficiaries will receive Title Deeds to their sites | 5 762 Beneficiaries will receive Title Deeds to their sites | 5 221 Beneficiaries will receive Title Deeds to their sites | >200% |
| Decreased evictions and increased land dispute resolution. | <ul style="list-style-type: none"> Facilitate settlement of evictions cases and land disputes Formulation, development and implementation of recommended settlement options, at interdepartmental level. | Decreased evictions cases and land disputes. | 57 cases registered(25 Redistribution, 6 Restitution, 16 Esta/Lta & 3 Land/Tenure rights disputes) | Redistribution 12, Restitution 4, Esta/Lta 7 & Land/Tenure disputes 3 A total of 26 cases handled with developed Recommended Settlement Options | Consolidating settlement implementation for the 26 cases and disposal of the outstanding 31 cases | Final disposal of the 57 cases and focus on new LRAD projects | New LRAD, settled/awarded Restitution cases | 30% |

| | | | | | | | | |
|--|---|---|--|---|--|--|--|------|
| Increase in integrated holistic land development. | Resolution and disposal of informal/squatter settlements. | Decrease in informal squatter settlements. | 17 cases registered[8 cases NDM, 5 cases Eastvaal & 4 cases Ehlanzeni] | 6 Cases under implementation of settlement options(on farm and off-farm settlement) | 11 Cases | 11 Cases | Any new registered Cases | |
| Increase in integrated / holistic land development with the IDP process as basis | Monthly meetings in Municipal-based Land Reform Committees meetings and District-based Screening Committees meetings. Routine Workshops and Information Sessions with affected or targeted beneficiary communities. | Interdepartmental projects integration. Growing interface and relationships development with Tribal Authority. | | | | | | |
| Formalisation of existing R188 rural settlements under tribal jurisdiction. | <ul style="list-style-type: none"> Provide suitable land for housing projects and land development by facilitating Community Resolutions. Monthly Projects-based joint meetings and workshops with land delivery line departments and municipalities on land reform programs. Facilitation and investigation of appropriate and alternative tenure rights ownership and rural governance models. | <ul style="list-style-type: none"> Communal Land Registers. Improved integration of land Reform Program. A total of 24 Community Resolutions | 24 cases | 13 Cases with signed Community Resolutions | 24 Cases | 24 Cases | 24 Cases | 100% |
| Increased availability of land / erven for development that could be transferred to individual beneficiaries | Provide formalized sites to be allocated to landless beneficiaries (20% of capital budget) | Opening of town registers and transfer of formalised erven to beneficiaries. | 2 540 sites | 0 sites | 1 850 sites | 1 824 sites | 165 sites | 25% |
| Increased land management capacity in Municipalities / District Councils | Provide Effective and efficient land use management planning at local municipality at local municipality level. | Each Local municipality assisted with effective Land use management. | 4 workshops and various by- lateral meetings | 4 workshops and various by- lateral meetings | 4 workshops and various by- lateral meetings | 4 workshops and various by- lateral meetings | 4 workshops and various by- lateral meetings | 100% |

| | | | | | | | | |
|--|--|---|--|--|---|--|--|--|
| Decrease in land use appeals and in illegal land use. | Processing of land use applications through applicable legislation and efficient administration of Statutory Bodies. | Number of applications approved/disapproved. | 428 applications were processed | 352 applications were processed | 250 will be processed | 150 applications will be processed | 100 applications will be processed | Applications in Dept. will decrease as capacity a local municipalities increases |
| Increased availability at suitable land for housing development. | Compile Strategic Land Masterplan to implement and facilitate the identifying and availing suitable land. | Suitable land for housing development within each local Municipality. | 1 012 hectares of land released for housing purposes | 8 529 hectares of land released for housing purposes | 1758 hectares of land released for housing purposes | 1 500 hectares of land released for housing purposes | 1 500 hectares of land released for housing purposes | |
| Budget for programme 3 | | | 12,236 | 10,042 | 23,749 | 29,298 | 24,638 | |

Reconciliation of budget with plan by programme

Table 7: Evolution of expenditure by budget programme and sub-programme (Rmillion)¹

| Programme structure | Year 2 2000/01 Actual | Year 1 2001/02 Actual | Base Year 2002/03 Estimated | Average annual change (%) | Year 1 2003/04 MTEF projection | Year 2 2004/05 MTEF projection | Year 3 2005/06 MTEF projection | Average annual change (%) |
|---|-----------------------------|-----------------------------|-----------------------------------|------------------------------------|---|---|---|------------------------------------|
| | R'000 | R'000 | R'000 | | R'000 | R'000 | R'000 | |
| Programme 1: Administration | 17 492 | 19 476 | 26 458 | 51% | 25 971 | 31 747 | 33 652 | 27% |
| Programme 2: Planning and Subsidy Administration | 38 970 | 152 781 | 39 322 | 0,01% | 42 085 | 37 314 | 39 553 | 0,01% |
| Programme 3: Housing Subsidy Programmes | 173 165 | 251 918 | 242 038 | 40% | 268 228 | 288 030 | 305 312 | 26% |
| Programme 4: Urban Renewal and Human Settlement Redevelopment | - | - | 8 890 | 100% | 7 000 | 7 420 | 7 865 | (12%) |
| Programme 5: Old Business (Rental Housing) | - | - | - | 0% | - | - | - | 0% |
| Programme 6: Land Administration | 12 237 | 10 042 | 23 749 | 94% | 29 297 | 24 638 | 26 116 | 10% |
| Total: Programmes | 241 864 | 434 217 | 340 457 | 41% | 372 581 | 389 149 | 412 498 | 21% |

Medium-term revenues

Summary of revenue

The following sources of funding are used for the Vote:

Table 8: Summary of revenue: Department of Housing and Land Administration

| R 000 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|----------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Voted by legislature | 50,467 | 50,305 | 76,206 | 81,133 | 77,469 | 82,117 |
| Conditional grants | 191,397 | 353,961 | 258,038 | 279,228 | 295,450 | 313,177 |
| Other | | 29,951 | 6,213 | 12,221 | 16,230 | 17,204 |
| Total revenue | 241,864 | 434,217 | 340,457 | 372,582 | 389,149 | 412,498 |

Departmental revenue collection

Table 9: Departmental revenue collection: Department of Housing and Land Administration

| R 000 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|-----------------------------|---------|------------|------------|------------|------------|------------|
| Current revenue | | | | | | |
| Non-tax revenue | | 760 | 806 | 854 | 906 | 960 |
| Departmental revenue | | 760 | 806 | 854 | 906 | 960 |

Conditional grants

Housing grant

This grant is mainly used to build houses for the previously disadvantaged communities.

Human Settlement Redevelopment grant

This grant is used for projects that attempt to correct disfunctionalities in municipalities attributed to the apartheid planning practices

Flood disaster fund

This grant is used for the reconstruction of flood damaged houses.

Co-ordination, co-operation and outsourcing plans

Interdepartmental linkages

The Department of Housing and Land Administration is jointly responsible for the CMIP funds together with the Department of Local Government, Traffic Safety and Traffic Control. All issues relating to bulk water infrastructure are discussed jointly by the two departments.

Local government linkages

The department is utilising the services of municipalities to inspect the houses built on those municipalities. There are no funds transferred to the municipalities.

Public entities

| Name of public entity | Main purpose of public entity | Transfers from the departmental budget | | | | |
|--|---|--|-----------------|-----------------|-----------------|-----------------|
| | | 2001/02 MTEF | 2002/03 MTEF | 2003/04 MTEF | 2004/05 MTEF | 2005/06 MTEF |
| Mpumalanga Housing Finance Co | To issue loans to previously disadvantaged individuals for housing purposes | 37 910 | 9 500 | 12 000 | 17 980 | 19 059 |
| Total: Transfers to Public Entities | | 37 910 | 9 500 | 12 000 | 17 980 | 19 059 |

Financial Management

Strategies to address audit queries

The department is in the process of implementing the phase out programme in terms of which properties relating to the old rental stock will be verified and the rightful beneficiaries identified. Once the process has been completed the properties concerned will be transferred to the rightful owners. This process will also enable the department to address the long outstanding debtors.

Implementation of the PFMA

The department will address the PFMA implementation process by addressing the following issues on a yearly basis.

- The strategic plan will be reviewed annually
- The department will review the risk assessment annually
- The department will compile a working document on how all the risks identified will be addressed
- Senior officials and middle managers will be trained the implementation and the practical application of the PFMA
- Performance of the department will be monitored on a regular basis through the implementation of the performance management system
- Manuals will be compiled and training will be done on internal control systems. These will be reviewed annually

PART C: Background information

Appendix 1: Analysis of service delivery environment

3.16 Analysis of service delivery environment:

The Department operates in an environment where integrated developmental planning is of utmost importance. An external factor, which is likely to influence the demand for services, is the IDP process. Development is not an isolated process and integrated development planning principles should be adhered to at all time. The finalisation of the IDP (Integrated Development Plan) documents by local and district municipalities is of cardinal importance to align all available funding with the priorities of Government at national, Provincial and Local level.

Needs and priorities from communities would be catered for, since the IDP process is a fully consultative process, in which communities would themselves decide which service from Government they desire the most. The demand for services would thus be better structured, and communities themselves would decide where development should be prioritised.

The greatest threat to the ability to deliver services is the legislative framework, which is controlled by National Government, in which the Department operates. Due to the fact that the past regime's legislative framework did not accommodate full ownership to all people of South Africa, enormous challenges are experienced to normalise the historic imbalances of communities residing in the rural

areas with regards to legislative shortcomings and processes. The Department are investigating various options in this regard, but the process is however time consuming.

3.16.1 Policy changes and trends

The main policy shift in the Department was to provide development in rural areas, and to provide development that would safeguard human dignity.

The Department thus embarked on a tenure upgrading campaign within the rural areas of the Province to provide residents of these areas with security of tenure. The original pilot project areas (Empuluzi, Siyabuswa and Tonga) where beneficiaries will receive ownership were extended to include new areas (Empuluzi, Dundonald and Siyabuswa extensions, Elandsdoorn A and B, Boekenhout A and B and Goederende B) within the scope of the project whereby deeds of grant and permission to occupy are being upgraded into full ownership.

In the process of town establishment the Department now have an official policy that discourage residential erven smaller than 500m², as to ensure room for extension. The Department is also vigorously implementing other strategies that would ensure a conducive living environment. All of the above mentioned forms an integral part of the business plan of the Department.

3.16.2 Environmental factors and emerging challenges:

The following are the key challenges facing the Department :

- Budget constraints can be described as the main challenge that are faced by the Land Directorate in the implementation of its projects. It is projected that at current funding patterns the Mpumalanga province would need 30 years to upgrade all lesser forms of title into full ownership.
- The process of state land release are controlled by the National Department of Land Affairs, since the national Minister must issue the Item 28(1) Certificate for the release of state land. This process takes up to 8 months and can delay urgent projects situated on state land (Almost all rural areas are state land)

3.16.2.1 Demographic profile of the province

A total of 90 000 erven in the Province of Mpumalanga needs to be upgraded, in order to provide security of tenure. The provision of security of tenure to rural beneficiaries is seen as the key that will unlock integrated and sustainable development in rural areas where the economic opportunities are at present very limited.

3.16.2.2 Employment, income and other relevant information

The following can be described as basic relevant information pertaining to the Department (with the emphasis on rural communities):

- A total of approximately 20 000 beneficiaries would receive full ownership to their respective properties through the process of tenure upgrading.
- A total of 12 849 planned and 49 885 surveyed sites have been provided throughout the Province.
- Land reform projects (restitution, redistribution and tenure reform) are the priority of the Department and a number of projects have already been finalised.
- Through the process of land development, a large number of individuals were afforded the opportunity for economic growth and development.

Occupational categories

| | | |
|------------------------|-----|------|
| Managers | 5 | 2.3 |
| Professionals | 2 | 0.9 |
| Technical | 33 | 15.1 |
| Clerical | 64 | 29.4 |
| Sales and Services | 0 | 0.0 |
| Skilled agriculture | 0 | 0.0 |
| Artisan | 0 | 0.0 |
| Operators | 0 | 0.0 |
| Elementary occupations | 114 | 52.3 |
| Other | 0 | 0.0 |
| Unemployed | 0 | 0.0 |

Income distribution

| | |
|--------------------|------------|
| None | |
| R1 - R 500 | |
| R 501 - R 1 000 | |
| R 1 001 - R 2 500 | 7 |
| R 2 501 - R 6 000 | 73 |
| R 6 001 - R 11 000 | 10 |
| > R 11 001 | 10 |
| Unspecified | |
| Total | 100 |

Organisational information and the institutional arrangements Organogram

ORGANISATIONAL STRUCTURE AND POST ESTABLISHMENT

The Department's organisational structure and details of the number and levels of posts are presented in Annexure B.

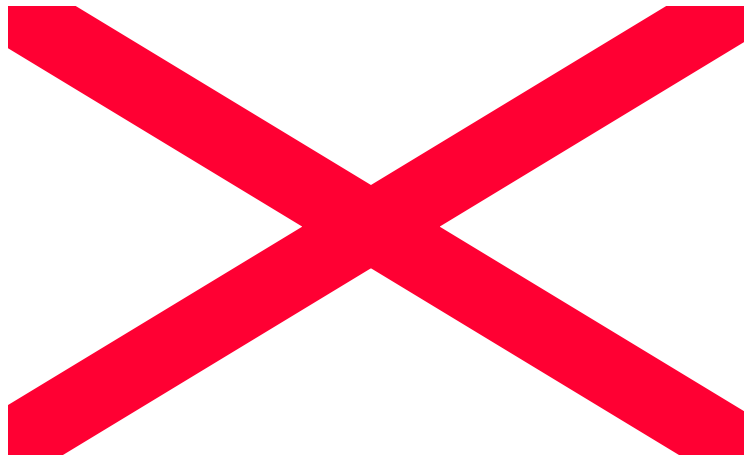
Annexure B.1 is the departmental organogram, which shows the organisational structure to the level of Directorates. This structure took effect on October 2001, and accounts for recent changes in the Department's senior managerial staff.

Annexure B.2 presents details of the Department's current staff complement, in terms of numbers and levels of filled posts for each functional area of the Department including Regions. Comparative data is given of the number and levels of posts on the department's authorised establishment.

ORGANISATIONAL STRUCTURE OF THE DEPARTMENT, NUMBER AND LEVELS OF POSTS FILLED AND AUTHORISED POSTS, PER FUNCTIONAL AREA OF ACTIVITY

B1 ORGANISATIONAL STRUCTURE OF THE DEPARTMENT

B2 NUMBER AND LEVELS OF POSTS FILLED AND AUTHORISED POSTS, PER FUNCTIONAL AREA OF ACTIVITY



| Post Classification | Functional Area | | | | | | | | Totals | |
|---|-----------------|----------|-------------------|----------|---------------------|----------|-----------|----------|--------|----------|
| | Corporate [1] | | Housing Provision | | Land Administration | | Technical | | Filled | Approved |
| | Filled | Approved | Filled | Approved | Filled | Approved | Filled | Approved | | |
| Top Management | | | | | | | | | | |
| Senior Management | | | | | | | | | | |
| Middle and Junior Management | | | | | | | | | | |
| High Level Specialists, Supervisory, High Level Production | | | | | | | | | | |
| Specialists, First Level Supervisory | | | | | | | | | | |
| Production | | | | | | | | | | |
| Totals: | | | | | | | | | | |

Delegations

Delegations are in place up to the level of Directors. Monitoring of these delegations is done through one on one meetings between the directors and the accounting officer. In addition to this monthly reports are prepared by these directors and interrogated at senior management meetings.

Capital investments, maintenance and asset management plan

The following schedules depict the breakdown of the capital projects in terms of each service delivery instrument, the breakdown of where those projects are located and the percentage split for each service delivery instrument over a period of five years.

| Percentage | | | | | | | |
|----------------------------|-------------|-------------|-------------|------------------|-------------|-------------|-------------|
| | Actual | Actual | Actual | Estimated Actual | Estimated | Estimated | Estimated |
| Budget | 1994-1999 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 |
| Project-Linked | 69% | 81% | 82% | 85% | 58% | 16% | 10% |
| Individual/(CBIS) | 26% | 8% | 12% | 8% | 13% | 21% | 15% |
| PHP | 0% | 1% | 1% | 2% | 10% | 21% | 40% |
| Discount Benefit/Phase Out | 3% | 2% | 1% | 1% | 1% | 1% | 1% |
| Consolidation | 2% | 8% | 3% | 2% | 2% | 1% | 1% |
| Institutional | 0% | 0% | 0.5% | 1% | 6% | 10% | 8% |
| Hostels | 0% | 0% | 0.5% | 1% | 2% | 5% | 4% |
| Credit-Linked | 0% | 0% | 0% | 0% | 1% | 3% | 5% |
| Disaster Programme | 0% | 0% | 0% | 0% | 3% | 2% | 2% |
| Relocation | 0% | 0% | 0% | 0% | 0% | 1% | 1% |
| Rural Housing | 0% | 0% | 0% | 0% | 4% | 19% | 13% |
| TOTAL | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

2.2 R millions

| | Actual | Actual | Actual | Estimated Actual | Estimated | Estimated | Estimated |
|----------------------------|--------------------|-------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Budget | 1994-1999 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 |
| Project-Linked | 365 770 957 | 80 525 868 | 143 012 076 | 213 410 538 | 141,036,000 | 42,171,600 | 28,803,000 |
| Individual/(CBIS) | 137 086 296 | 8 316 788 | 20 118 539 | 20 322 618 | 32,554,000 | 54,240,000 | 43,204,500 |
| PHP | - | 30 730 | 1 246 680 | 4 843 055 | 24,010,000 | 56,448,000 | 115,212,000 |
| Discount Benefit/Phase Out | 16 460 042 | 2 062 814 | 1 119 165 | 897 481 | 2,009,000 | 2,709,000 | 2,880,300 |
| Consolidation | 7 911 375 | 7 891 230 | 7 146 472 | 4 172 542 | 4,744,000 | 2,520,000 | 2,880,300 |
| Institutional | - | - | 522 250 | 6 830 124 | 13,336,000 | 27,120,000 | 23,042,400 |
| Hostels | - | - | 952 767 | 1 442 194 | 5,083,000 | 13,560,000 | 11,521,200 |
| Credit-Linked | - | - | - | - | 2,009,000 | 9,795,400 | 14,401,500 |
| Disaster Programme | - | - | - | - | 7,648,000 | 5,424,000 | 5,760,600 |
| Relocation | - | - | - | - | - | 4,520,000 | 2,880,300 |
| Rural Housing | - | - | - | - | 9,609,000 | 49,720,000 | 37,443,900 |
| TOTAL | 527 228 670 | 98 827 430 | 174 117 949 | 251 918 552 | 242,038,000 | 268,228,000 | 288,030,000 |

2.3 Units Completed

| | Actual | Actual | Actual | Estimated Actual | Estimated | Estimated | Estimated |
|----------------------------|---------------|---------------|---------------|------------------|-------------|--------------|--------------|
| Budget | 1994-1999 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 |
| Project-Linked | 21 043 | 5 582 | 7 496 | 12 510 | 2 080 | 1866 | 1274 |
| Individual(CBIS) | 11 127 | 579 | 991 | 752 | 130 | 2400 | 1911 |
| PHP | - | - | - | 59 | 1200 | 2400 | 5097 |
| Discount Benefit/Phase Out | 27 086 | 4 761 | 4 412 | 2 699 | - | 541 | 127 |
| Consolidation | 1 178 | 565 | 680 | 522 | 105 | 240 | 264 |
| Institutional | - | - | - | 292 | 58 | 1200 | 1019 |
| Hostels | - | - | - | 43 | - | 600 | 509 |
| Credit-Linked | - | - | - | - | - | 816 | 1853 |
| Disaster Programme | - | - | - | - | 150 | 240 | 254 |
| Relocation | - | - | - | - | - | 200 | 127 |
| Rural Housing | - | - | - | - | - | 2200 | 1656 |
| TOTAL | 60 434 | 11 487 | 13 579 | 16 877 | 3723 | 12703 | 14091 |

Project Breakdown

Units Completed

| | Actual | Actual | Actual | Estimated Actual | Estimated | Estimated | Estimated |
|---|-----------|--------|--------|------------------|-----------|-----------|-----------|
| Mpumalanga Province | 1994-1999 | 99/00 | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 |
| Eastvaal District Council | | | | | | | |
| Seme Municipality | 3344 | 1100 | - | 202 | 100 | 800 | 1000 |
| Mkhondo Municipality | 1661 | 254 | 751 | 945 | 1030 | 500 | 1000 |
| Albert Luthuli Municipality | 417 | - | 625 | 576 | 1861 | 1200 | 1000 |
| Dipaleseng Municipality | 1407 | - | - | 163 | 320 | 1200 | 1500 |
| Highveld East Municipality | 3636 | 2346 | 2743 | 2518 | 1363 | 600 | 1500 |
| Msukaligwa Municipality | 4381 | - | 816 | 54 | 1202 | 600 | 800 |
| Lekwa Municipality | 434 | - | 1292 | 1207 | 270 | 1305 | 800 |
| Total Eastvaal District Council | | | | | | | |
| Nkangala District Council | | | | | | | |
| Highlands Municipality | 275 | 193 | - | 204 | 1150 | 800 | 500 |
| Delmas Municipality | 1102 | - | 1882 | 131 | 816 | 500 | 387 |
| Middelburg Municipality | 5103 | 1411 | 477 | 1625 | 146 | 500 | 500 |
| Emalahleni Municipality | 5276 | 740 | 400 | 872 | 418 | 800 | 400 |
| Thembisile Municipality | 760 | 2 | - | 2 | 822 | 1000 | 1000 |
| Dr Moroka | - | - | - | - | 1000 | 1000 | 800 |
| Mkobola Municipality | - | 500 | 273 | - | - | - | - |
| Waterval-Boven Municipality | 275 | - | - | - | - | - | - |
| Total Nkangala District | | | | | | | |
| Ehlanzeni District Council | | | | | | | |
| Umjindi Municipality | 1195 | - | - | - | 72 | 500 | 1300 |
| Mbombela Municipality | 1439 | - | - | 383 | 1438 | 1000 | 800 |
| Nkomazi Municipality | - | - | 1549 | 1402 | 600 | 1000 | 1800 |
| Thaba Chewu | - | - | - | 613 | 667 | 300 | 800 |
| Total Ehlanzeni District Council | | | | | | | |
| Sekhukhune Cross Border | | | | | | | |
| Greater Groblersdal Municipality | - | 330 | 84 | 359 | 525 | 267 | 436 |
| Greater Tubatse Municipality | - | - | 4 | - | 251 | 268 | 436 |
| Total Sekhukhune Cross Border | - | 330 | 88 | 359 | 776 | 535 | 872 |
| Metsweding District Council | | | | | | | |
| Kungwini Municipality | - | - | 567 | 130 | 210 | 400 | 200 |
| Bohlabela (Eastern District | | | | | | | |

| | | | | | | | |
|-----------------------|---|---|---|---|-----|-----|-----|
| Council) | | | | | | | |
| Thulamahashe | - | - | - | - | 100 | 300 | 200 |
| Total Province | | | | | | | |

R millions

| Mpumalanga Province | Actual | Actual | Actual | Estimated Actual | Estimated | Estimated | Estimated |
|------------------------------------|--------------------|-------------------|-------------------|-------------------|--------------------|-------------------|------------------|
| Eastvaal District Council | 1994-1999 | 99/00 | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 |
| Albert Luthuli | 8,014,465 | 1,036,628 | 7,260,555 | 12,298,877 | 20,724,717 | 4,001,406 | - |
| Dipaleseng | 21,376,276 | 1,442,896 | - | 2,063,561 | 56,776,963 | 1,395,546 | - |
| Highveld East | 25,572,734 | 16,290,849 | 41,552,134 | 48,244,087 | 40,558,068 | 9,882,648 | 2,220,254 |
| Lekwa | 7,364,275 | - | 6,867,475 | 15,355,229 | 4,258,629 | 40,892 | - |
| Mkhondo | 24,989,789 | 2,835,431 | 7,417,763 | 8,194,297 | 18,704,473 | 4,394,222 | 105,300 |
| Msakaligwa | 50,513,538 | 14,831,890 | 11,625,429 | 3,332,512 | 43,150,606 | 18,707,625 | 50,000 |
| Seme | 49,513,031 | 3,392,770 | 14,475,425 | 3,997,550 | 4,957,865 | 142,272 | - |
| Total | 187,344,108 | 39,830,464 | 89,198,781 | 93,486,113 | 189,131,321 | 38,564,611 | 2,375,554 |
| Ehlanzeni District Council | | | | | | | |
| Mbombela | 5,097,816 | 10,586,235 | 1,222,192 | 10,996,811 | 43,334,021 | 18,584,938 | 2,802,121 |
| Nkomazi | 6,491,690 | 585,592 | 4,472,143 | 17,295,666 | 14,177,175 | 3,664,521 | - |
| Thaba Chweu | 13,917,875 | - | 8,640,150 | 7,028,161 | 12,676,000 | 2,002,939 | - |
| Umjindini | 8,698,800 | 9,674,715 | 1,212,848 | - | 903,637 | - | - |
| Total | 34,206,181 | 20,846,542 | 15,547,333 | 35,320,638 | 71,090,833 | 24,252,398 | 2,802,121 |
| Nkangala District Council | | | | | | | |
| Delmas | - | 15,076,379 | 2,902,724 | 7,675,695 | 20,390,071 | 5,524,908 | - |
| Dr J S Moroka | - | - | - | 930,000 | 11,400,000 | 4,850,000 | 100,000 |
| Emalahleni | 66,757,549 | 11,725,767 | 10,294,981 | 10,970,668 | 8,850,096 | 30,683 | - |
| Highlands | 1,774,592 | 73,500 | 1,702,588 | 5,131,983 | 24,126,947 | 6,614,590 | 41,870 |
| Middleburg | - | - | 8,104,140 | 2,756,408 | 4,828,139 | 1,511,313 | - |
| Total | 68,532,141 | 26,875,646 | 23,004,433 | 27,464,754 | 69,595,253 | 18,531,494 | 141,870 |
| Sekhukhune District Council | | | | | | | |
| Greater Groblersdal | 7,836,522 | 1,010,355 | 4,193,625 | 19,360,128 | 44,476,550 | 12,706,097 | 4,100,000 |
| Greater Tubatse | - | - | 538,794 | - | 1,877,206 | - | - |
| Total | 7,836,522 | 1,010,355 | 4,732,419 | 19,360,128 | 46,353,756 | 12,706,097 | 4,100,000 |
| Metsweding District Council | | | | | | | |
| Kungwini | 13,128,245 | - | 3,918,240 | 6,283,816 | 3,390,161 | 27,834 | - |
| Total | 13,128,245 | - | 3,918,240 | 6,283,816 | 3,390,161 | 27,834 | - |

IT SYSTEMS

The department is in process of implementing a transversal waiting list which will enable the department to determine accurately what the housing backlog is.

PERFORMANCE MANAGEMENT SYSTEM

The department is in process of establishing a performance management system. Various directors have signed performance agreements which contain the deliverables in line with the strategic plan. Quarterly reviews are done to check whether the various directors are meeting their targets as specified in the performance agreement.

FINANCIAL MANAGEMENT

Details of the past two years underspending against budget

Voted funds to be surrendered to Revenue Fund

| | | | |
|---|----|--------|-------|
| - Gross funds to be surrendered | 14 | 17,029 | 4,527 |
| Equitable share | | 10,029 | |
| Flood disaster fund | | 7,000 | |
| Revenue to be surrendered to Revenue Fund | 15 | 60 | - |
| | | 17,089 | 4,527 |

Audit queries
Financial year 2000/2001
Irregular Expenditure

The expenditure occurred a result of a car allowance that was paid to and official whilst the official had qualified previously for a subsidized vehicle. There was negligence from the side of the department due to the fact that the department was notified timeously to withdraw the subsidized vehicle. The amount is being recovered from the said official.

There were no irregular expenditures in the subsequent years.

Appendix three: Analysis of changes to programmes

| Current programme | 2000/01 Actual | 2001/02 Est. Actual | 2002/03 Voted | 2003/04 MTEF | 2004/05 MTEF | New programme |
|---------------------------------------|-------------------|------------------------|------------------|-----------------|-----------------|---------------|
| 2. Housing provision & Technical Serv | 212 135 | 281 927 | 290 250 | 42 085 | 37 314 | Programme 2 |
| 2. Housing provision & Technical Serv | | | | 268 228 | 288 030 | Programme 3 |
| 2. Housing provision & Technical Serv | | | | 7 000 | 7 420 | Programme 4 |
| 2. Housing provision & Technical Serv | | | | - | - | Programme 5 |
| 3. Land Administration | 12 236 | 12 832 | 23 749 | 29 297 | 24 638 | Programme 6 |

