Vote 8

Public Administration Leadership and Management Academy

Budget summary

		2009	2010/11	2011/12						
	Total to be	Current	Transfers and	Payments for						
R million	appropriated	payments	subsidies	capital assets	Total	Total				
MTEF allocation										
Administration	57.3	55.6	-	1.7	63.3	65.7				
Public Sector Organisational and Staff Development	61.9	-	61.9	_	64.0	67.8				
Total expenditure estimates	119.3	55.6	61.9	1.7	127.3	133.5				
Executive authority	Minister of Public	Service and Admi	nistration							
Accounting officer	Director-General of the Public Administration Leadership and Management Academy									
Website address	www.samdi.gov.z	a								

Aim

The aim of the Public Administration Leadership and Training Academy is to provide or coordinate the provision of training and management development interventions that lead to improved performance and service delivery in the public sector.

Programme purposes

Programme 1: Administration

Purpose: Facilitate overall management of PALAMA and provide support services for its organisational functions.

Programme 2: Public Sector Organisational and Staff Development

Purpose: Facilitate transfer payments to the training trading account for management development and the training of public sector employees.

Strategic overview: 2005/06 - 2011/12

The statutory responsibility of the Public Administration Leadership and Management Academy (PALAMA) is to provide or coordinate training to public servants and conduct examinations and tests. With the approval of the Minister for Public Service and Administration, the academy issues diplomas and certificates.

The former South African Management Development Institute began being reconstituted as PALAMA from November 2006. A new strategy was developed and consulted with unions and a corresponding organisational structure put in place. A much larger management team was recruited, and PALAMA was formally launched in August 2008. With more than 250 000 junior, middle and senior managers in some 140 national and provincial government departments in 9 provinces, there is a need for quality leadership development and management training.

PALAMA's strategy has three aspects: to change from being a provider to a facilitator of leadership development and management training; to no longer be a competitor with other service providers, but rather a collaborator; and to significantly broaden the academy's coverage and reach.

PALAMA is thus collaborating with provincial academies and local government training entities to procure training provision from a broad range of external service providers: higher education institutions, further education colleges, and private sector organisations. This will enable the delivery of many more training interventions, measured by person training days. PALAMA is also extending its capacities for programme development and review, contract and project management, research, monitoring and evaluation, and quality management.

Activities for senior and junior management

The new strategy is being implemented in two main streams of activity:

- At the level of the senior management service, the academy coordinates the provision of executive development programmes by consortiums of higher education institutions as well as international assistance for interventions for top level public servants. These programmes and interventions are intended to develop the leadership competencies specified by the Department of Public Service and Administration.
- For junior and middle managers (about 250 000 across the three levels of government), the academy is developing and managing a national learning framework to extend and coordinate training delivery. The framework comprises curriculums, materials, quality assurance and course accreditation, and the monitoring of service provision. It is informed by the Department of Public Service and Administration's strategy for developing human resources in the public service.

The programmes or courses in the learning framework for junior management are tailored to the management competencies required at different levels, address the values and knowledge required for the public service in a developmental state, are being accredited by the Public Service Sector Education and Training Authority and other relevant sector education and training authorities, and complement training in other government departments.

In addition, a mass induction programme is seeking to reach the 75 000 new entrants to the public service each year to inculcate a commitment to Batho Pele and an awareness of South Africa's development challenges. (This excludes approximately 25 000 educators and public servants in the health sector, whose induction is being managed by their departments.)

Managing performance

In implementing the new strategy through these activities, PALAMA has adopted the balanced scorecard approach to managing its performance and strategic objectives. The academy's new strategic objectives under this approach are:

- deliver PALAMA's mandated services to users and partners
- develop and maintain effective relations with key stakeholders
- contribute to collaborative inter-organisational undertakings
- ensure sound corporate governance of the academy
- effect ongoing transformation.

These objectives help to align the distinct contributions of the different branches in the new organisational structure. They are cascaded into the annual performance agreements of managers in each branch and the work plans of their teams. The academy's nine branches fall into three broad groups: the executive development branch; the four branches that collectively foster large scale training interventions for junior and middle managers; and four support service branches, including international relations.

Training targets over the medium term

The overall target is that by 2011/12 the 250 000 middle and junior managers in the public service will receive at least five formal person training days a year, in line with an international benchmark. It is envisaged that by then some 60 per cent of the overall task will be managed by trainers within departments, who will themselves

have been trained for this role. (This includes public servants in the education and health sectors outside these departments' own induction programmes.) The balance of the task will involve some 425 000 person training days to be provided externally at the national, provincial and local levels.

Selected performance and operations indicators

Selected performance and operations indicators are reported under the training trading account, which funds PALAMA's training activities.

Expenditure estimates

Table 8.1 Public Administration Leadership and Management Academy

Programme				Adjusted	Revised			
	Aud	ited outcome		appropriation	estimate	Medium-term	expenditure es	stimate
R million	2005/06	2006/07	2007/08	2008/09		2009/10	2010/11	2011/12
1. Administration	29.0	32.4	73.9	54.2	54.2	57.3	63.3	65.7
Public Sector Organisational and Staff Development	26.4	25.9	57.2	51.3	51.3	61.9	64.0	67.8
Total	55.4	58.3	131.1	105.5	105.5	119.3	127.3	133.5
Change to 2008 Budget estimate				-	_	(2.3)	(4.2)	(5.8)
Farmania alasaifi antian								
Economic classification	27.4	33.0	66.3	51.8	51.8	55.6	61.4	63.7
Current payments								
Compensation of employees	11.0	13.2	13.3	19.4	19.4	23.0	24.1	25.5
Goods and services	16.4	19.7	52.9	32.4	32.4	32.6	37.3	38.2
of which:								
Administrative fees	16.4	19.7	52.9	32.4	32.4	32.6	37.3	38.2
Financial transactions in assets and liabilities	-	_	0.0	-	-	-	-	-
Transfers and subsidies	24.8	23.1	57.2	51.3	51.3	61.9	64.0	67.8
Provinces and municipalities	0.0	0.0	_	-	-	_	-	_
Departmental agencies and accounts	24.8	23.1	57.2	51.3	51.3	61.9	64.0	67.8
Payments for capital assets	3.2	2.2	7.6	2.4	2.4	1.7	1.9	2.0
Machinery and equipment	3.2	2.2	7.4	1.5	1.5	1.7	1.8	2.0
Software and other intangible assets	0.0	0.1	0.2	0.9	0.9	0.1	0.1	0.1
Total	55.4	58.3	131.1	105.5	105.5	119.3	127.3	133.5

Expenditure trends

Total expenditure grew from R55.4 million in 2005/06 to R105.5 million in 2008/09 at an average annual rate of 24 per cent. An additional amount of R60 million was made available in the 2007 adjusted Budget. This was once-off support for equipping the new PALAMA premises under the *Administration* programme (R32 million), and start-up for mass induction training under the *Public Sector Organisational and Staff Development* programme (R28 million). Support for mass induction training is sustained into 2008/09 as support for capacity building. Adjustments for inflation between 2009/10 and 2011/12 bring the average annual growth in spending over the medium term to an anticipated 8.2 per cent.

Savings of R3.4 million in 2009/10, R5.4 million in 2010/11 and R7.1 million in 2011/12 have been identified in goods and services and transfer payments to public entities.

Departmental receipts

Departmental receipts consist mainly of commission on insurance premiums deducted from employees' salaries, parking fees, and interest on departmental debt. Revenue for training services is received by the training trading account and does not form part of departmental receipts.

Table 8.2 Departmental receipts

				Adjusted	Revised			
	Audited outcome		estimate	estimate	Medium-term receipts estimate			
R thousand	2005/06	2006/07	2007/08	2008/0)9	2009/10	2010/11	2011/12
Departmental receipts	196	177	459	106	171	72	77	81
Sales of goods and services produced by department	8	141	127	56	56	58	62	65
Interest, dividends and rent on land	_	_	_	-	1	_	-	-
Financial transactions in assets and liabilities	188	36	332	50	114	14	15	16
Total	196	177	459	106	171	72	77	81

Programme 1: Administration

PALAMA has nine branches. The three administrative branches fall under *Administration*. The other six, which deliver the training services, fall under the training trading account in the *Public Sector Organisational and Staff Development* programme.

- *Finance* oversees both the finance and accounting functions of the new academy. An expanded and modernised financial accounting section manages the significant number of debtors arising from the large projected number of training events per year and reimburses training institutions, service providers and other subcontractors.
- Corporate Services oversees human resource management and development, ICT, and buildings and operations. The academy's strategic shift implies larger and different responsibilities for this subprogramme, including the management of provincial sites, outsourced ICT, and buildings and operations.
- Governance and Strategic Support supports the director-general and top management. It oversees strategic functions and the transformation of the academy, as well as the communications, contract and project management, and knowledge management functions required by the other branches.

Expenditure estimates

Table 8.3 Administration

Subprogramme				Adjusted			
	Aud	lited outcome		appropriation	Medium-terr	n expenditure est	timate
R million	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Management	4.3	4.9	14.4	17.3	15.6	19.7	20.2
Corporate Services	24.7	27.1	59.5	32.6	37.3	38.8	40.5
Property Management	_	0.4	_	4.4	4.4	4.7	5.0
Total	29.0	32.4	73.9	54.2	57.3	63.3	65.7
Change to 2008 Budget estimate				-	(1.9)	(3.6)	(5.2)

Table 8.3 Administration (continued)

				Adjusted			
	Aud	lited outcome		appropriation	Medium-tern	n expenditure est	timate
R million	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Economic classification							
Current payments	25.7	30.1	66.3	51.8	55.6	61.4	63.7
Compensation of employees	9.5	11.0	13.3	19.4	23.0	24.1	25.5
Goods and services	16.2	19.2	52.9	32.4	32.6	37.3	38.2
of which:							
Administrative fees	16.2	19.2	52.9	32.4	32.6	37.3	38.2
Financial transactions in assets and liabilities	-	-	0.0	-	-	-	-
Transfers and subsidies	0.0	0.0	-	-	-	_	-
Provinces and municipalities	0.0	0.0	-	-	-	-	-
Payments for capital assets	3.2	2.2	7.6	2.4	1.7	1.9	2.0
Machinery and equipment	3.2	2.2	7.4	1.5	1.7	1.8	2.0
Software and other intangible assets	0.0	0.1	0.2	0.9	0.1	0.1	0.1
Total	29.0	32.4	73.9	54.2	57.3	63.3	65.7

Expenditure trends

Expenditure in the *Administration* programme increased from R29 million in 2005/06 to R54.2 million in 2008/09, at an average annual rate of 23.3 per cent. An additional amount of R32 million was provided in the 2007 adjusted Budget for rental, furniture and fixtures for the new PALAMA office premises. Expenditure over the MTEF period is anticipated to grow at an average annual rate of 6.6 per cent, and provides for the reconstitution of PALAMA as an academy, and related capacity building.

Programme 2: Public Sector Organisational and Staff Development

• Augmentation of Training Trading Account provides monthly transfers for augmenting the trading account.

Objectives and measures

Objectives and measures under this programme are reported under the training trading account, which funds PALAMA's training activities.

Expenditure estimates

Table 8.4 Public Sector Organisational and Staff Development

Subprogramme				Adjusted			
	Auc	lited outcome		appropriation	Medium-term expenditure estimate		
R million	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Public Sector Organisational and Staff Development	1.7	2.8	_	_	_	-	_
Augmentation of Training Trading Account	24.8	23.1	57.2	51.3	61.9	64.0	67.8
Total	26.4	25.9	57.2	51.3	61.9	64.0	67.8
Change to 2008 Budget estimate				_	(0.4)	(0.6)	(0.7)
Economic classification							
Current payments	1.7	2.8	-	-	-	-	-
Compensation of employees	1.4	2.3	-	_	_	-	-
Goods and services	0.2	0.6	_	_	_	-	-
of which:							
Administrative fees	0.2	0.6	_	_	_	-	-
Transfers and subsidies	24.8	23.1	57.2	51.3	61.9	64.0	67.8
Provinces and municipalities	0.0	0.0	-	_	-	-	_
Departmental agencies and accounts	24.8	23.1	57.2	51.3	61.9	64.0	67.8
Total	26.4	25.9	57.2	51.3	61.9	64.0	67.8

Table 8.4 Public Sector Organisational and Staff Development (continued)

				Adjusted				
	Aud	lited outcome		appropriation	Medium-term expenditure estimate			
R million	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	
Details of selected transfers and subsidies								
Departmental agencies and accounts								
Departmental agencies (non-business entities)								
Current	24.8	23.1	57.2	51.3	61.9	64.0	67.8	
Augmentation of Training Trading Account	24.8	23.1	57.2	51.3	61.9	64.0	67.8	

Expenditure trends

Expenditure increased from R26.4 million in 2005/06 to R51.3 million in 2008/09, at an average annual rate of 24.7 per cent. This was due mainly to the additional amount of R28 million in the 2007 adjusted Budget for the start-up infrastructure for mass induction training. The increase is sustained in 2008/09 and beyond to support the finalisation of the reconstitution of PALAMA and ongoing capacity building. Over the MTEF period, average annual growth is expected to be 9.7 per cent. The increases in total expenditure between 2009/10 and 2011/12 are inflation related.

Public entities and other agencies

Training trading account

The training trading account, operational since April 2002, is a mechanism for partially recovering the costs of training programmes. The six branches of PALAMA that are funded through the training trading account facilitate and monitor leadership development and management training at all three levels of government, in collaboration with provincial academies and local government training entities.

- Executive Development works with universities and universities of technology to deliver training at senior management service level. With a target of 10 000 senior management service members, this branch facilitates training for upper and lower senior management service members. It also houses research services for the academy on benchmarks, developments and best practices in public service capacity development.
- Curriculum Design, Accreditation and Quality designs or commissions the design of the course material to be used by training providers, sees to its accreditation to assure quality, and seeks to advance the contribution of e-learning.
- Junior and Middle Management Services Providers mobilises and coordinates the range of organisations that provide training, provides them with continuing professional development, and monitors the actual provision.
- *Training Coordination* links users of training at all levels to training opportunities from providers. To this end, PALAMA has established a high-tech countrywide contact centre, which also handles referrals to provincial academies and local government training entities and their training providers.
- Business Development communicates the opportunities for training to user departments countrywide, especially since about three-quarters of potential trainees are in provincial departments or provincial sites of national departments. It is therefore assigning staff at regional sites to collaborate with provincial academies and local government training entities.
- *International Relations* manages projects with other African countries. It links to the African Management Development Institute's network, and provides the focal point for donor relations.

Selected performance and operations indicators

Table 8.5 Training Trading Account

Indicator		Past				Projections	Projections		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12		
Number of training courses accredited each year	2	4	5	11	6	6	6		
Number of actual person training days each year ¹	79 133	98 450	104 292	120 000	185 000	280 000	425 000		
Total number of certificates of competency issued	200	655	1 932	2 000	2 600	3 500	4 700		
Revenue from course fees each year	R36.2m	R42.4m	R53.4m	R93.7m	R109.7m	R128.4m	R150.2m		
Average number of days to collect debt	195	208	189	192	177	162	132		

^{1.} There are 50 000 less projected person training days than those in the 2007 ENE because the Department of Education, and prospectively the Department of Health, wish to assume responsibility for inducting their new staff.

Objectives and measures

- Improve the capacity of the state to deliver services by raising the skills levels of civil servants through competency based training of 425 000 person training days per year by 2011/12.
- Improve the quality of training by accrediting 6 courses per year on a rolling schedule between 2009/10 and 2011/12.

Service delivery and spending focus

PALAMA spent its entire budget in 2007/08, including the amount received from the 2007 adjusted Budget to equip the new premises. It achieved unqualified audit reports for the fifth consecutive year. This was noted in its appearance before the standing committee on public accounts, which also commended the active role of the audit committee and the internal audit function. 34 appointees from the 42 advertised senior management service posts had taken office by the end of January 2009, and the balance have been re-advertised. The new building was equipped and furnished before the launch of the academy in August 2008, and modernised ICT infrastructure has subsequently been installed. On the basis of statistics for the first 8 months of 2008/09, person training days exceed those for the first 8 months of last year by approximately a fifth. The target of 120 000 person training days for 2008/09 is likely to be met, despite the demands of the reconstitution and new premises.

PALAMA issues certificates of competence for certain of its programmes, notably those that are accredited through higher education institutions. Based on a comparison with last year, when 1 932 certificates were awarded, it is likely that the 2008/09 target of 2 000 certificates will be met. New governance related courses are being accredited, and are at different stages of rollout. They span gender mainstreaming, disability management, anti-corruption, and HIV and AIDS in the workplace. Supply chain courses have been taught in nearly every municipality, and financial management courses are in the pipeline. 9 courses have been newly accredited, and the accreditation of 2 more is in process to meet the 2008/09 target of 11 new accreditations.

A multi-prong marketing strategy has been devised to engage with key stakeholders at all levels of government. Partnerships have been established with several stakeholders, for example the Western Cape Academy and the Local Government Leadership Academy. PALAMA has brought together a network of public service sectoral colleges, for example in the justice, foreign affairs, defence and other departments, and hosted the first meeting in March 2008. The interprovincial forum managed by PALAMA, comprising senior officials involved in training from provincial academies, premiers' offices, local government and the Department of Public Service and Administration, has been working on joint projects such as the design of a senior management service induction programme. PALAMA's international projects are being rapidly expanded, with substantial donor support. For example, in the Democratic Republic of the Congo PALAMA trains hundreds of public servants each year and is supporting the revival of a management development institute, and in Rwanda, Burundi and Southern Sudan it is helping management institutes develop their capacity to provide innovative and relevant training and support activities.

Expenditure estimates

Table 8.6 PALAMA Training Trading Account: Financial information

R million	Aud	dited outcome		Revised estimate	Mediu	m-term estimat	е
Statement of financial performance	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Revenue							
Non-tax revenue	39.4	47.7	61.0	44.0	48.5	53.0	56.2
Sale of goods and services other than capital assets of which:	36.2	42.4	53.4	43.8	48.3	52.8	56.0
Sales by market establishments	36.2	42.4	53.4	43.8	48.3	52.8	56.0
Other non-tax revenue	3.2	5.3	7.6	0.2	0.2	0.2	0.2
Transfers received	24.8	24.4	62.2	51.3	61.9	64.0	67.8
Total revenue	64.1	72.0	123.2	95.3	110.4	117.0	124.0
Expenses							
Current expense	44.4	58.3	85.5	93.7	109.1	115.8	122.7
Compensation of employees	18.7	21.7	26.4	43.7	52.2	59.4	63.0
Goods and services	25.2	35.9	58.2	49.0	56.0	55.4	58.7
Depreciation	0.4	0.8	0.9	0.9	0.9	1.0	1.0
Transfers and subsidies	-	0.0	-	-	-	-	_
Total expenses	44.4	58.3	85.5	93.7	109.1	115.8	122.7
Surplus / (Deficit)	19.7	13.7	37.7	1.7	1.3	1.2	1.3
Statement of financial position							
Carrying value of assets	0.9	1.3	1.6	2.2	2.7	3.4	4.1
of which: Acquisition of assets	0.4	1.3	1.2	1.4	1.5	1.6	1.7
Receivables and prepayments	19.4	24.2	28.7	22.8	25.0	27.3	30.0
Cash and cash equivalents	24.3	31.6	79.9	30.0	28.6	29.8	32.8
Total assets	44.6	57.2	110.3	54.9	56.4	60.5	66.9
Accumulated surplus/deficit	37.5	51.2	88.9	49.2	50.0	53.5	59.3
Trade and other payables	2.0	4.0	19.2	4.0	4.5	5.0	5.5
Provisions	3.1	1.9	2.2	1.7	1.9	2.0	2.1
Managed funds	2.0	-	_	_	-	-	-
Total equity and liabilities	44.6	57.2	110.3	54.9	56.4	60.5	66.9

Expenditure trends

Total expenditure in the training trading account increased from R44.4 million in 2005/06 to R93.7 million in 2008/09, at an average annual rate of 28.3 per cent, due mainly to expenditure on outsourced training partners and on establishing PALAMA. Expenditure is projected to grow at an average annual rate of 9.4 per cent over the medium term, to reach R122.7 million in 2011/12. Future increases will include the cost of planned new functions such as the monitoring and evaluation of training provision.

Total revenue (including the augmentation) increased from R64.1 million in 2005/06 to R95.3 million in 2008/09 at an average annual rate of 14.1 per cent. It is expected that revenue will continue to grow over the MTEF period, to R124 million, based on additional management revenue from the annually increasing number of person training days.

Additional tables

Table 8.A Summary of expenditure trends and estimates per programme and economic classification

Programme	Appro	priation	Audited		Appropriation		Revised
	Main	Adjusted	outcome	Main	Additional	Adjusted	estimate
R million	200	7/08	2007/08		2008/09		2008/09
1. Administration	41.9	73.9	73.9	54.2	_	54.2	54.2
Public Sector Organisational and Staff Development	29.2	57.2	57.2	51.3	-	51.3	51.3
Total	71.1	131.1	131.1	105.5	-	105.5	105.5
Economic classification							
Current payments	40.3	70.3	66.3	51.8	-	51.8	51.8
Compensation of employees	17.5	17.5	13.3	19.4	-	19.4	19.4
Goods and services	22.8	52.8	52.9	32.4	_	32.4	32.4
Financial transactions in assets and liabilities	-	_	0.0	_	_	_	-
Transfers and subsidies	29.2	57.2	57.2	51.3	-	51.3	51.3
Departmental agencies and accounts	29.2	57.2	57.2	51.3	-	51.3	51.3
Payments for capital assets	1.6	3.6	7.6	2.4	-	2.4	2.4
Machinery and equipment	1.6	3.6	7.4	1.5	_	1.5	1.5
Software and intangible assets	0.1	0.1	0.2	0.9	_	0.9	0.9
Total	71.1	131.1	131.1	105.5	_	105.5	105.5

Table 8.B Summary of personnel numbers and compensation of employees

				Adjusted			
	Audite	ed outcome		appropriation	Medium-term	expenditure e	stimate
_	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Permanent and full time contract employees							
Compensation (R million)	10.6	12.8	12.9	19.0	22.5	23.6	25.0
Unit cost (R million)	0.1	0.2	0.2	0.2	0.3	0.3	0.3
Personnel numbers (head count)	71	72	75	83	90	90	90
Interns							
Compensation of interns (R million)	0.4	0.4	0.4	0.4	0.5	0.5	0.5
Unit cost (R million)	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Number of interns	16	18	18	18	18	18	18
Total for department							
Compensation (R million)	11.0	13.2	13.3	19.4	23.0	24.1	25.5
Unit cost (R million)	0.1	0.1	0.1	0.2	0.2	0.2	0.2
Personnel numbers (head count)	87	90	93	101	108	108	108

Table 8.C Summary of expenditure on training

				Adjusted			
	Aud	ited outcome		appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Compensation of employees (R million)	11.0	13.2	13.3	19.4	23.0	24.1	25.5
Training expenditure (R million)	0.1	1.0	0.2	0.2	0.2	0.2	0.3
Training as percentage of compensation	1.4%	7.8%	1.3%	1.0%	1.0%	1.0%	1.0%
Total number trained in department (head count)	77	235	50	-1			
of which:							
Employees receiving bursaries (head count)	19	22	24	-1			
Internships trained (head count)	20	18	20	-			

Donor	Project	Departmental	Amount	Main economic	Spending	Anc	Audited outcome	ле	Estimate	Medium-term expenditure estimate	expenditure	estimate
		programme name	committed	classification	focus							
R thousand						2002/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Foreign In cash												
Canadian International Development Agency	Gender mainstreaming	Administration	24 077	Goods and services	Unit standards, curriculum framework and training materials for a 4-day South African Qualification Authority accredited gender mainstreaming course were developed. Training rollout began in October 2008. Integrated gender action plan was developed	1	1	5 306	10 426	10 337	4 899	1
The Royal Netherlands Embassy	Local government capacity building	Administration	2 395	Goods and services	Fort Hare University appointed to customise training material	I	ı	-	2 000	I	I	I
Flemish	Development	Administration	500	Goods and	Designed and implemented	328	ı	568	ı	1	ı	ı
Flemish government	Development programme for women managers	Administration	200	Goods and services	Designed and implemented the framework for a gender equality and empowerment programme, including the rollout of management and other training programmes, and the requisite support structures.	328	1	568	1 (6	I CC	1	1
Japan International Cooperation Agency	raining-of-trainers programme for capacity building of Management Development Institutes in Africa	Administration	089	Goods and Services	Provide traning-of-trainers programme for at least 200 trainers from African regions to facilitate key development areas identified through the African Management Development Institute Network	1	I	1	1 200	7500	I	1
Canadian International Development Agency	Public sector training and development in countries emerging from conflict	Administration	78435	Goods and services	Improve the management and leadership capability of the public service in 3 countries (Rwanda, Burundi, and Southem Sudan) through training and development	1	I	I	7 063	19 297	15 822	16 068
European Union	Public service management development programme	Administration	6 800	Goods and services	Number of public servants trained in senior management service over the last 5 years	1 343	I	I	1	ı	I	I
Total			112 887			1671		5 875	20 689	30 834	20 721	16 068