

SOCIAL DEVELOPMENT

Budget summary

R million	2024/25				2025/26	2026/27
	Current payments	Transfers and subsidies	Payments for capital assets	Total	Total	Total
MTEF allocation						
Administration	413.9	2.5	3.7	420.1	436.9	457.5
Social Assistance	–	266 210.3	–	266 210.3	248 407.9	259 788.5
Social Security Policy and Administration	100.5	7 750.9	3.3	7 854.7	7 883.8	8 238.6
Welfare Services Policy Development and Implementation Support	249.2	49.2	6.3	304.7	317.6	332.8
Social Policy and Integrated Service Delivery	136.2	214.1	1.1	351.3	361.5	378.3
Total expenditure estimates	899.7	274 227.0	14.4	275 141.1	257 407.6	269 195.7

Executive authority: Minister of Social Development
Accounting officer: Director-General of Social Development
Website: www.dsd.gov.za

The Estimates of National Expenditure is available at www.treasury.gov.za. Additional tables in Excel format can be found at www.treasury.gov.za and www.vulekamali.gov.za.

Vote purpose

Ensure protection against vulnerability by creating an enabling environment for the provision of a comprehensive, integrated and sustainable social development service.

Mandate

The social development sector provides social development services and leads government's efforts to forge partnerships through which vulnerable individuals, groups and communities become capable and active participants in their own development. Several pieces of legislation determine the department's mandate:

- the Non-profit Organisations Act (1997) establishes an administrative and regulatory framework within which non-profit organisations can conduct their affairs, and provides for their registration by the department
- the 1997 White Paper for Social Welfare sets out the principles, guidelines, policies and programmes for developmental social welfare in South Africa. A draft white paper for social development is under review
- the 1998 White Paper on Population Policy for South Africa is aimed at promoting the sustainable development of all South Africans by integrating population issues with development planning in all spheres of government and all sectors of society
- the Social Assistance Act (2004), as amended, provides a legislative framework for the provision of social assistance. The act and its regulations set out the different types of social grants payable, including those for social relief of distress, and their qualifying criteria
- the South African Social Security Agency Act (2004) establishes the South African Social Security Agency as an entity responsible for the administration and payment of social grants
- the Children's Act (2005), as amended, gives effect to certain rights of children, as contained in the Constitution, and sets out principles and processes relating to their care and protection
- the Older Persons Act (2006) is aimed at maintaining and promoting the rights, status, wellbeing, safety and security of older people. It provides for older people to enjoy quality services while staying with their families and in their communities for as long as possible, and to live in residential care facilities
- the Prevention of and Treatment for Substance Abuse Act (2008) and associated regulations provide a legal framework for the establishment, registration and monitoring of in-patient treatment centres and halfway houses.

Selected performance indicators

Table 19.1 Performance indicators by programme and related priority

Indicator	Programme	MTSF priority	Audited performance			Estimated performance	MTEF targets		
			2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
Total number of old age grant beneficiaries	Social Assistance	Priority 4: Consolidating the social wage through reliable and quality basic services	3.7 million	3.8 million	3.9 million	4 million	4.1 million	4.3 million	4.4 million
Total number of war veterans grant beneficiaries	Social Assistance		40	25	15	11	5	3	2
Total number of disability grant beneficiaries	Social Assistance		1 million	1 million	1 million	1.1 million	1.1 million	1.1 million	1.1 million
Total number of child support grant beneficiaries	Social Assistance		13 million	13.2 million	13.1 million	13.5 million	13.4 million	13.6 million	13.8 million
Total number of foster care grant beneficiaries	Social Assistance		309 453	294 031	274 130	246 795	218 111	200 692	184 652
Total number of care dependency grant beneficiaries	Social Assistance		150 151	153 768	156 982	164 071	168 030	172 830	177 630
Total number of grant-in-aid beneficiaries	Social Assistance		267 912	283 771	328 507	368 136	436 931	484 931	532 931
Percentage of qualifying applications received within 2 months that are registered in compliance with section 13(2) of the Non-profit Organisations Act (1997)	Social Policy and Integrated Service Delivery		44% (2 226/ 5 093)	98% (27 089/ 27 552)	99% (27 898/ 28 306)	100%	100%	100%	100%

Expenditure overview

As part of the broader mix of government's social protection measures, the department provides social welfare services and social development programmes through local and regional services, and administers long-term social grants that benefit the elderly, people with disabilities, and children; and makes short-term cash transfers and in-kind support for households in distress or with insufficient means.

Over the medium term, the department will continue to provide social welfare services and income support to the poor and most vulnerable through various social grants; reform social security and prevent fraud in the administration of social grants; minimise the impact of social ills on society; and assist in building sustainable communities to alleviate poverty.

The department's total budget over the period ahead is R801.7 billion, of which transfers and subsidies account for 99.6 per cent (R798.9 billion) over the medium term. Transfers to social assistance grants make up the bulk of the department's spending, R774.4 billion over the next 3 years, while the remainder is spent on transfers to entities. Cabinet has approved reductions to the department's budget amounting to R1.8 billion over the period ahead. Of this, transfers to South African Social Security Agency will be reduced by R1.5 billion, while the department's spending on goods and services is expected to be reduced by R226.3 million. To mitigate the impact of these reductions on performance, the department plans to curtail spending on goods and services such as travel and subsistence, consultants, and venues and facilities. The South African Social Security Agency plans to reduce spending on contract payments.

Providing social welfare services and income support

Social welfare services are provided through social service practitioners in partnership with community structures, including non-profit organisations (NPOs). Services include care and support for the elderly; child services, including the provision of places of safety, safe adoption and foster care services, and child and youth care centres; support services for people with disabilities; social behaviour change programmes; and psychosocial services, such as providing support for victims of gender-based violence and femicide (GBVF). Through provincial social development departments, spending on social welfare services is estimated to be R68.4 billion over the period ahead.

Social assistance grants are disbursed through the *Social Assistance* programme, allocations to which are set to increase at an average annual rate of 1 per cent, from R252.1 billion in 2023/24 to R259.8 billion in 2026/27. This nominal increase is in line with inflation-related adjustments to grant values and only a slight increase in beneficiaries over the period. In 2025/26, the social assistance budget decreases to R248.4 billion due to the discontinuation of the *COVID-19 social relief of distress grant*. This termination is expected to see a reduction in the total number of grant beneficiaries, from an estimated 27.8 million in 2023/24 to 19.7 million in 2026/27. To enable the administration of these grants through the South African Social Security Agency, R23.4 billion is allocated over the MTEF period to the *Social Grants Administration* subprogramme in the *Social Security Policy and Administration* programme.

Reforming social security and preventing fraud

The department aims to complete an extensive review of social security policy. It plans to do this by ensuring that proposed reforms are able to be implemented given the department's constrained resources. Accordingly, a white paper on social security is expected to be finalised over the MTEF period. In addition, after the decision to extend the *COVID-19 social relief of distress grant* until the end of 2024/25, the department will finalise policy options on the replacement of the grant, taking into consideration the need to strengthen employment pathways and means for sustainable livelihoods. To carry out these activities, the *Social Security Policy Development* subprogramme in the *Social Security Policy and Administration* programme is allocated R204 million over the period ahead.

The department has allocated R114.3 million over the next 3 years to the *Appeals Adjudication* subprogramme in the same programme. These funds are intended to strengthen the department's systems, including its records management system, to enhance its responsiveness in addressing social assistance appeals through the Independent Tribunal for Social Assistance Appeals. Accordingly, the department aims to increase the percentage of appeals addressed within 90 days, from 80 per cent in 2023/24 to 95 per cent in 2026/27.

Fraud prevention is critical to ensuring the sustainable administration of social assistance. In seeking to address the debilitating effects of fraud in the administration of social grants, the department will continue to play a proactive role in helping the South African Social Security Agency with its fraud prevention initiatives. For this purpose, R237 million is allocated over the medium term to the *Social Grants Fraud Investigations* subprogramme, which is also in the *Social Security Policy and Administration* programme.

Mitigating social Ills

Over the MTEF period, the department will continue to monitor the implementation of the intersectoral protocol on the prevention and management of violence against children, child abuse, neglect and exploitation; provide psychosocial services; and implement social and behaviour change programmes, including life skills and awareness programmes on HIV and AIDS, substance abuse, GBVF, teenage pregnancy, gangsterism, violence against children and other forms of social crime. These activities will be carried out through the *Welfare Services Policy Development and Implementation Support* programme, which is allocated R955.1 million over the next 3 years.

The high rate of substance abuse in South Africa remains a critical concern. Through the *Substance Abuse* subprogramme in the *Welfare Services Policy Development and Implementation Support* programme, the department will intensify education and awareness campaigns on substance abuse in collaboration with relevant

stakeholders such as institutions of higher learning and civil society organisations. The subprogramme is allocated R61.3 million over the medium term to carry out related activities.

The department is a key role player in the implementation of the national strategic plan on gender-based violence and femicide, which is in place to combat GBVF. In carrying out its responsibilities as part of the strategy, over the medium term, the department intends to create capacity for stakeholders in identified hotspots to provide psychosocial services and implement an integrated sheltering policy. The purpose of these activities is to identify the different approaches required to cater for various victims, including uneducated or unemployed young women who will need to be linked to skills programmes or economic activities. These activities will be carried out with allocations amounting to R245.9 million over the medium term in the *Social Crime Prevention and Victim Empowerment* subprogramme in the *Welfare Services Policy Development and Implementation Support* programme.

Building sustainable communities to alleviate poverty

NPOs are critical partners in the delivery of social and other services. They are regulated by the Non-profit Organisations Act (1997), which promotes the effective and fair regulation of NPOs. Over the MTEF period, the department plans to enhance the registration and oversight processes of NPOs by developing a policy framework, improving the turnaround time for registrations, and improving compliance monitoring. For this purpose, R131.1 million is allocated over the period ahead in the *Registration and Monitoring of Non-profit Organisations* subprogramme in the *Social Policy and Integrated Service Delivery* programme.

The *Community Development* subprogramme in the same programme supports the implementation of interventions that are geared towards empowering communities. This is done through strengthening capacity and creating structures that facilitate sustainable community development. Over the period ahead, the department plans to finalise a comprehensive policy for community development. As part of this, households and communities will be assisted to identify challenges as well as measures that could be put in place to strengthen capacity, solidarity and social capital in communities. Through the programme, the department also intends to link 2 per cent of all grant recipients to sustainable livelihood opportunities. To fund the department's sustainable livelihoods projects, an amount of R26.6 million is allocated to the subprogramme over the medium term.

An amount of R654.5 million is allocated to the National Development Agency through the *Social Policy and Integrated Service Delivery* programme over the medium term to contribute towards poverty eradication. The agency will support this by providing grants to civil society projects that focus on the development needs of the poor.

Expenditure trends and estimates

Table 19.2 Vote expenditure trends and estimates by programme and economic classification

Programmes											
1. Administration											
2. Social Assistance											
3. Social Security Policy and Administration											
4. Welfare Services Policy Development and Implementation Support											
5. Social Policy and Integrated Service Delivery											
Programme											
R million	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
Programme 1	391.5	472.3	539.1	431.8	3.3%	0.2%	420.1	436.9	457.5	1.9%	0.2%
Programme 2	218 945.8	222 717.9	233 037.4	252 106.6	4.8%	96.3%	266 210.3	248 407.9	259 788.5	1.0%	96.6%
Programme 3	7 548.5	8 052.8	7 489.5	7 681.3	0.6%	3.2%	7 854.7	7 883.8	8 238.6	2.4%	3.0%
Programme 4	296.1	261.5	295.3	312.8	1.8%	0.1%	304.7	317.6	332.8	2.1%	0.1%
Programme 5	318.3	360.8	360.6	361.6	4.3%	0.1%	351.3	361.5	378.3	1.5%	0.1%
Subtotal	227 500.1	231 865.2	241 721.9	260 894.0	4.7%	100.0%	275 141.1	257 407.6	269 195.7	1.0%	100.0%
Total	227 500.1	231 865.2	241 721.9	260 894.0	4.7%	100.0%	275 141.1	257 407.6	269 195.7	1.0%	100.0%
Change to 2023 Budget estimate					–		33 036.6	(592.7)	(624.7)		

Table 19.2 Vote expenditure trends and estimates by programme and economic classification (continued)

Economic classification	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million											
Current payments	779.4	872.3	983.5	929.5	6.0%	0.4%	899.7	933.9	978.9	1.7%	0.4%
Compensation of employees	523.1	492.6	512.9	536.2	0.8%	0.2%	536.4	559.9	585.6	3.0%	0.2%
Goods and services ¹	256.3	379.7	470.6	393.3	15.3%	0.2%	363.3	374.0	393.3	0.0%	0.1%
of which:					0.0%	0.0%				0.0%	0.0%
Audit costs: External	18.8	19.6	22.0	17.8	-2.0%	0.0%	17.1	17.8	18.7	1.7%	0.0%
Computer services	29.5	36.6	40.4	39.5	10.3%	0.0%	39.7	42.0	44.0	3.6%	0.0%
Consultants: Business and advisory services	41.6	45.0	45.0	51.5	7.4%	0.0%	47.1	48.8	51.2	-0.2%	0.0%
Operating leases	26.4	36.7	35.6	45.5	20.0%	0.0%	40.3	41.9	44.1	-1.1%	0.0%
Travel and subsistence	15.6	39.9	76.4	67.9	63.4%	0.0%	55.0	56.0	59.8	-4.2%	0.0%
Venues and facilities	10.0	24.1	41.3	37.8	55.6%	0.0%	36.6	36.4	38.2	0.3%	0.0%
Transfers and subsidies¹	226 712.7	230 974.2	240 392.7	259 926.9	4.7%	99.6%	274 227.0	256 458.7	268 201.1	1.1%	99.6%
Departmental agencies and accounts	7 706.6	8 211.4	7 636.4	7 792.2	0.4%	3.3%	7 962.3	7 991.1	8 350.3	2.3%	3.0%
Foreign governments and international organisations	3.8	3.2	3.5	4.7	7.3%	0.0%	5.0	5.1	5.4	4.5%	0.0%
Non-profit institutions	35.0	39.0	41.7	45.5	9.2%	0.0%	47.5	52.7	54.9	6.5%	0.0%
Households	218 967.3	222 720.6	232 711.1	252 084.5	4.8%	96.3%	266 212.2	248 409.8	259 790.5	1.0%	96.6%
Payments for capital assets	8.0	18.8	9.2	13.8	19.7%	0.0%	14.4	15.0	15.7	4.5%	0.0%
Machinery and equipment	8.0	18.1	9.2	13.1	18.0%	0.0%	13.6	14.2	14.9	4.5%	0.0%
Software and other intangible assets	0.1	0.7	-	0.7	117.4%	0.0%	0.7	0.8	0.8	4.5%	0.0%
Payments for financial assets	-	-	336.5	23.8	0.0%	0.0%	-	-	-	-100.0%	0.0%
Total	227 500.1	231 865.2	241 721.9	260 894.0	4.7%	100.0%	275 141.1	257 407.6	269 195.7	1.0%	100.0%

1. Tables with expenditure trends, annual budget, adjusted appropriation and audited outcome are available at www.treasury.gov.za and www.vulekamali.gov.za.

Transfers and subsidies expenditure trends and estimates

Table 19.3 Vote transfers and subsidies trends and estimates

	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R thousand											
Households											
Social benefits											
Current	218 947 804	222 720 599	232 711 098	252 084 498	4.8%	96.7%	266 212 179	248 409 825	259 790 509	1.0%	96.9%
Employee social benefits	2 044	2 702	1 957	1 763	-4.8%	-	1 840	1 928	2 016	4.6%	-
Old age	81 024 952	84 102 284	90 655 247	99 089 284	6.9%	37.0%	107 015 763	115 681 460	121 423 948	7.0%	41.9%
War veterans	1 101	704	518	367	-30.7%	-	182	106	60	-45.3%	-
Disability	23 031 721	24 081 504	25 385 839	26 798 597	5.2%	10.4%	29 233 472	31 090 226	33 037 915	7.2%	11.3%
Foster care	4 783 110	4 373 497	4 162 140	3 790 857	-7.5%	1.8%	3 644 419	3 423 629	3 210 477	-5.4%	1.3%
Care dependency	3 445 776	3 492 803	3 770 622	4 091 619	5.9%	1.5%	4 399 995	4 735 127	5 086 457	7.5%	1.7%
Child support	85 590 843	72 666 743	76 577 292	81 871 141	-1.5%	33.1%	85 807 124	90 285 562	93 441 650	4.5%	33.2%
Grant-in-aid	1 311 643	1 529 872	1 778 716	2 106 415	17.1%	0.7%	2 416 270	2 767 909	3 144 688	14.3%	1.0%
Social relief of distress	19 756 614	32 470 490	30 378 767	34 334 455	20.2%	12.2%	33 693 114	423 878	443 298	-76.5%	6.5%
Other transfers to households											
Current	19 539	-	-	-	-100.0%	-	-	-	-	-	-
National Student Financial Aid Scheme	19 539	-	-	-	-100.0%	-	-	-	-	-	-
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	7 706 554	8 211 403	7 636 375	7 792 205	0.4%	3.3%	7 962 348	7 991 117	8 350 253	2.3%	3.0%
Health and Welfare Sector	1 533	1 532	1 522	1 828	6.0%	-	1 910	1 996	2 087	4.5%	-
Education and Training Authority	7 488 781	7 963 901	7 415 579	7 570 261	0.4%	3.2%	7 748 437	7 772 816	8 121 952	2.4%	2.9%
South African Social Security Agency	216 240	245 970	219 274	220 116	0.6%	0.1%	212 001	216 305	226 214	0.9%	0.1%
Foreign governments and international organisations											
Current	3 817	3 239	3 542	4 714	7.3%	-	4 967	5 146	5 380	4.5%	-
International Social Security Association	1 431	1 300	1 359	1 946	10.8%	-	2 033	2 124	2 221	4.5%	-
International Organisation of Pension Supervisors	104	94	93	110	1.9%	-	118	120	125	4.4%	-
Namibian government	291	-	-	443	15.0%	-	463	484	506	4.5%	-
United Nations international drug control programme	25	25	25	26	1.3%	-	27	28	29	3.7%	-
International Federation on Ageing	15	15	17	26	20.1%	-	27	28	29	3.7%	-
International Social Service	313	311	386	423	10.6%	-	442	462	483	4.5%	-
United Nations Population Fund	626	634	651	653	1.4%	-	682	713	746	4.5%	-
Partners in Population and Development	1 012	860	1 011	1 087	2.4%	-	1 175	1 187	1 241	4.5%	-

Table 19.3 Vote transfers and subsidies trends and estimates (continued)

R thousand	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)	
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26			2026/27
Non-profit institutions												
Current	34 961	38 972	41 657	45 479	9.2%	-	47 523	52 653	54 927	6.5%	-	
South African National Council on Alcoholism and Drug Dependence	1 811	1 870	1 920	1 927	2.1%	-	2 014	2 104	2 200	4.5%	-	
South African Depression and Anxiety Group	1 783	1 841	1 889	1 897	2.1%	-	1 982	2 071	2 166	4.5%	-	
South African Council for Social Service Professions	-	-	2 298	2 307	-	-	2 411	2 519	2 634	4.5%	-	
South African Older Persons' Forum	1 722	1 482	1 545	1 612	-2.2%	-	1 685	1 760	1 841	4.5%	-	
National Institute Community Development and Management – old persons	1 393	1 735	1 757	1 703	6.9%	-	1 779	1 859	1 944	4.5%	-	
Suid-Afrikaanse Vroue Federasie – families	883	674	711	780	-4.1%	-	815	852	891	4.5%	-	
Family and Marriage Society of South Africa	877	1 146	1 158	1 095	7.7%	-	1 144	1 195	1 250	4.5%	-	
South African National AIDS Council	10 019	15 000	15 635	16 330	17.7%	-	17 063	20 827	21 644	9.8%	-	
South African Federation for Mental Health	891	-	-	-	-100.0%	-	-	-	-	-	-	
South African National Deaf Association	669	-	-	-	-100.0%	-	-	-	-	-	-	
DeafBlind South Africa	669	1 539	1 385	1 729	37.2%	-	1 807	1 888	1 974	4.5%	-	
Autism South Africa	1 003	1 430	1 501	1 577	16.3%	-	1 647	1 721	1 800	4.5%	-	
Suid-Afrikaanse Vroue Federasie – children	1 227	837	887	924	-9.0%	-	966	1 009	1 055	4.5%	-	
Afrikaanse Christelike Vroue Vereniging	871	-	-	-	-100.0%	-	-	-	-	-	-	
Childline South Africa	1 631	722	1 479	1 516	-2.4%	-	1 584	1 655	1 731	4.5%	-	
AFM Executive Welfare Council	1 005	-	-	-	-100.0%	-	-	-	-	-	-	
Child Welfare South Africa	-	678	-	697	-	-	729	762	797	4.6%	-	
Humana People to People South Africa	1 337	-	-	-	-100.0%	-	-	-	-	-	-	
National Institute Community Development and Management (victim empowerment)	1 686	1 337	1 337	1 337	-7.4%	-	1 397	1 460	1 527	4.5%	-	
Lifeline South Africa	958	2 122	2 214	2 226	32.5%	-	2 326	2 430	2 541	4.5%	-	
National Shelter Movement of South Africa	695	705	723	726	1.5%	-	759	793	829	4.5%	-	
National Peace Accord Trust	695	-	-	-	-100.0%	-	-	-	-	-	-	
Khulisa Social Solutions	1 552	801	-	1 650	2.1%	-	1 724	1 801	1 884	4.5%	-	
National Institute for Crime Prevention and the Reintegration of Offenders	1 584	1 636	1 678	1 685	2.1%	-	1 761	1 840	1 924	4.5%	-	
Cape Development and Dialogue Centre Trust	-	1 380	1 417	1 423	-	-	1 487	1 554	1 625	4.5%	-	
Uhambo Foundation	-	1 314	1 400	1 491	-	-	1 558	1 628	1 703	4.5%	-	
Rata Social Services	-	723	723	847	-	-	885	925	967	4.5%	-	
Total	226 712 675	230 974 213	240 392 672	259 926 896	4.7%	100.0%	274 227 017	256 458 741	268 201 069	1.1%	100.0%	

Personnel information

Table 19.4 Vote personnel numbers and cost by salary level and programme¹

Programmes														Average growth rate (%)	Average Salary level/ Total (%)				
Number and cost ² of personnel posts filled/planned for on funded establishment																			
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2022/23	2023/24	2024/25	2025/26	2026/27	2023/24 - 2026/27												
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost						
Social Development																			
Salary level	690	35	733	512.9	0.7	723	536.2	0.7	675	536.4	0.8	663	559.9	0.8	654	585.6	0.9	-3.3%	100.0%
1 – 6	195	12	208	76.4	0.4	202	78.1	0.4	189	77.6	0.4	184	80.0	0.4	179	82.1	0.5	-4.1%	27.8%
7 – 10	250	16	274	157.2	0.6	267	160.9	0.6	246	157.7	0.6	242	164.5	0.7	241	173.2	0.7	-3.4%	36.7%
11 – 12	156	4	164	165.2	1.0	152	159.8	1.1	142	159.1	1.1	141	167.7	1.2	139	175.1	1.3	-2.9%	21.1%
13 – 16	87	3	86	109.7	1.3	99	132.8	1.3	96	137.1	1.4	94	142.7	1.5	93	149.7	1.6	-2.0%	14.1%
Other	2	-	2	4.4	2.2	2	4.6	2.3	2	4.9	2.4	2	5.2	2.6	2	5.5	2.7	-0.0%	0.3%
Programme	690	35	733	512.9	0.7	723	536.2	0.7	675	536.4	0.8	663	559.9	0.8	654	585.6	0.9	-3.3%	100.0%
Programme 1	323	26	324	230.6	0.7	307	228.0	0.7	278	222.3	0.8	274	232.0	0.8	270	242.7	0.9	-4.3%	41.6%
Programme 3	65	-	65	48.6	0.7	75	63.5	0.8	77	69.0	0.9	76	72.0	1.0	74	75.3	1.0	-0.5%	11.1%
Programme 4	207	2	215	145.3	0.7	212	152.6	0.7	199	152.0	0.8	193	158.7	0.8	191	166.0	0.9	-3.4%	29.3%
Programme 5	95	7	130	88.3	0.7	128	92.1	0.7	122	93.1	0.8	120	97.1	0.8	119	101.6	0.9	-2.4%	18.0%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Departmental receipts

Table 19.5 Departmental receipts by economic classification

	Audited outcome			Adjusted estimate	Revised estimate	Average growth rate (%)	Average: Receipt item/ Total (%)	Medium-term receipts estimate			Average growth rate (%)	Average: Receipt item/ Total (%)
	2020/21	2021/22	2022/23					2023/24	2024/25	2025/26		
R thousand												
Departmental receipts	23 976	22 268	332 075	23 219	24 000	-	100.0%	31 547	31 872	31 872	9.9%	100.0%
Sales of goods and services produced by department	-	30	-	414	414	-	0.1%	32	37	37	-55.3%	0.4%
Sales by market establishments	-	-	-	223	223	-	0.1%	11	13	13	-61.2%	0.2%
of which:												
Parking rental	-	-	-	223	223	-	0.1%	11	13	13	-61.2%	0.2%
Other sales	-	30	-	191	191	-	0.1%	21	24	24	-49.9%	0.2%
of which:												
Sale of tender documents	-	30	-	-	-	-	-	21	24	24	-	0.1%
Insurance commission and garnishee order	-	-	-	191	191	-	-	-	-	-	-100.0%	0.2%
Interest, dividends and rent on land	2 491	1 037	2 251	97	97	-66.1%	1.5%	3 000	3 000	3 000	213.9%	7.6%
Interest	2 491	1 037	2 251	-	-	-100.0%	1.4%	3 000	3 000	3 000	-	7.5%
Dividends	-	-	-	97	97	-	-	-	-	-	-100.0%	0.1%
of which:												
Interest Bank Account	-	-	-	57	57	-	-	-	-	-	-100.0%	-
Interest Received: Priv. Sec: Dom Control Debt.	-	-	-	40	40	-	-	-	-	-	-100.0%	-
Sales of capital assets	-	-	488	489	489	-	0.2%	-	-	-	-100.0%	0.4%
Transactions in financial assets and liabilities	21 485	21 201	329 336	22 219	23 000	2.3%	98.2%	28 515	28 835	28 835	7.8%	91.5%
Total	23 976	22 268	332 075	23 219	24 000	-	100.0%	31 547	31 872	31 872	9.9%	100.0%

Programme 1: Administration

Programme purpose

Provide strategic leadership, management and support services to the department and the sector.

Expenditure trends and estimates

Table 19.6 Administration expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million											
Ministry	37.3	42.5	56.4	49.2	9.6%	10.1%	43.6	45.3	47.5	-1.2%	10.6%
Department Management	56.1	71.3	78.0	74.1	9.7%	15.2%	73.6	76.7	80.2	2.7%	17.4%
Corporate Management	194.6	210.3	189.9	169.5	-4.5%	41.7%	169.8	176.6	184.8	2.9%	40.1%
Finance	59.9	89.8	162.0	76.0	8.3%	21.1%	75.2	78.2	81.9	2.5%	17.8%
Internal Audit	16.6	18.2	14.2	16.7	0.3%	3.6%	17.1	17.8	18.7	3.7%	4.0%
Office Accommodation	26.9	40.1	38.6	46.3	19.8%	8.3%	40.7	42.2	44.4	-1.4%	9.9%
Total	391.5	472.3	539.1	431.8	3.3%	100.0%	420.1	436.9	457.5	1.9%	100.0%
Change to 2023 Budget estimate				-			(25.5)	(28.4)	(29.2)		

Table 19.6 Administration expenditure trends and estimates by subprogramme and economic classification (continued)

Economic classification	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million					2020/21 - 2023/24		2024/25	2025/26	2026/27	2023/24 - 2026/27	
Current payments	382.7	454.0	529.4	425.9	3.6%	97.7%	413.9	430.5	450.8	1.9%	98.6%
Compensation of employees	203.3	214.0	230.6	228.0	3.9%	47.7%	222.3	232.0	242.7	2.1%	53.0%
Goods and services	179.4	240.0	298.7	197.9	3.3%	49.9%	191.6	198.4	208.1	1.7%	45.6%
<i>of which:</i>											
<i>Audit costs: External</i>	18.8	19.6	22.0	17.8	-2.0%	4.3%	17.1	17.8	18.7	1.7%	4.1%
<i>Computer services</i>	29.2	36.4	39.5	37.6	8.9%	7.8%	38.6	40.4	42.5	4.1%	9.1%
<i>Consultants: Business and advisory services</i>	15.0	21.3	12.9	12.6	-5.7%	3.4%	13.7	14.1	14.8	5.4%	3.2%
<i>Agency and support/outsourced services</i>	0.7	-	0.0	6.8	116.1%	0.4%	7.1	7.4	7.8	4.5%	1.7%
<i>Operating leases</i>	25.9	36.7	35.5	41.8	17.3%	7.6%	37.5	39.1	41.1	-0.5%	9.1%
<i>Travel and subsistence</i>	7.8	16.7	37.0	25.5	48.2%	4.7%	22.8	23.2	24.7	-1.0%	5.5%
Transfers and subsidies	2.2	2.8	2.7	2.4	3.4%	0.5%	2.5	2.6	2.7	4.5%	0.6%
Departmental agencies and accounts	1.5	1.5	1.5	1.8	6.0%	0.3%	1.9	2.0	2.1	4.5%	0.4%
Households	0.6	1.3	1.2	0.6	-3.8%	0.2%	0.6	0.6	0.6	4.7%	0.1%
Payments for capital assets	6.6	15.5	6.0	3.5	-19.0%	1.7%	3.7	3.8	4.0	4.5%	0.9%
Machinery and equipment	6.6	14.8	6.0	2.8	-24.6%	1.6%	2.9	3.1	3.2	4.5%	0.7%
Software and other intangible assets	0.1	0.7	-	0.7	117.4%	0.1%	0.7	0.8	0.8	4.5%	0.2%
Payments for financial assets	-	-	1.0	-	-	0.1%	-	-	-	-	-
Total	391.5	472.3	539.1	431.8	3.3%	100.0%	420.1	436.9	457.5	1.9%	100.0%
Proportion of total programme expenditure to vote expenditure	0.2%	0.2%	0.2%	0.2%	-	-	0.2%	0.2%	0.2%	-	-
Details of transfers and subsidies											
Households											
Social benefits											
Current	0.6	1.3	1.2	0.6	-3.8%	0.2%	0.6	0.6	0.6	4.7%	0.1%
Employee social benefits	0.6	1.3	1.2	0.6	-3.8%	0.2%	0.6	0.6	0.6	4.7%	0.1%
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	1.5	1.5	1.5	1.8	6.0%	0.3%	1.9	2.0	2.1	4.5%	0.4%
Health and Welfare Sector	1.5	1.5	1.5	1.8	6.0%	0.3%	1.9	2.0	2.1	4.5%	0.4%
Education and Training Authority											

Personnel information

Table 19.7 Administration personnel numbers and cost by salary level¹

Administration	Number of posts estimated for 31 March 2024		Number and cost ² of personnel posts filled/planned for on funded establishment									Average growth rate (%)	Average Salary level/ Total (%)						
	Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2022/23			2023/24			2024/25		2025/26			2026/27		2023/24 - 2026/27			
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			Number	Cost		Unit cost		
Salary level	323	26	324	230.6	0.7	307	228.0	0.7	278	222.3	0.8	274	232.0	0.8	270	242.7	0.9	-4.3%	100.0%
1 - 6	100	6	104	37.8	0.4	104	39.7	0.4	96	39.1	0.4	94	40.6	0.4	90	41.3	0.5	-4.6%	34.0%
7 - 10	106	13	105	60.9	0.6	97	59.4	0.6	83	54.5	0.7	83	57.8	0.7	83	61.2	0.7	-5.1%	30.8%
11 - 12	66	4	65	66.5	1.0	55	58.6	1.1	51	58.1	1.1	51	61.6	1.2	51	65.2	1.3	-2.5%	18.4%
13 - 16	49	3	48	61.0	1.3	49	65.7	1.3	46	65.7	1.4	44	67.0	1.5	43	69.5	1.6	-4.2%	16.1%
Other	2	-	2	4.4	2.2	2	4.6	2.3	2	4.9	2.4	2	5.2	2.6	2	5.5	2.7	-	0.7%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 2: Social Assistance

Programme purpose

Provide social assistance to eligible individuals whose income and assets fall below set thresholds.

Objective

- Provide social assistance over the medium term to eligible beneficiaries whose income and assets fall below the set thresholds by providing income support to 4.4 million elderly people, 1.1 million people with disabilities, 13.8 million children, 177 630 children with disabilities who require care and support services, and 184 652 foster children.

Subprogrammes

- *Old Age* provides income support to people aged 60 and older earning less than R101 640 (single) and R203 280 (married) a year, whose assets do not exceed R1 438 800 (single) and R2 877 600 (married).
- *War Veterans* provides income support to people who fought in World War II or the Korean War earning less than R101 640 (single) and R203 280 (married) a year, whose assets do not exceed R1 438 800 (single) and R2 877 600 (married).
- *Disability* provides income support to people with permanent or temporary disabilities earning less than R101 640 (single) and R203 280 (married) a year, whose assets do not exceed R1 438 800 (single) and R2 877 600 (married).
- *Foster Care* provides grants for children in foster care.
- *Care Dependency* provides income support to caregivers earning less than R261 600 (single) and R523 200 (married) a year to help them care for children who are mentally or physically disabled.
- *Child Support* provides income support to parents and caregivers of children younger than 18 earning less than R63 600 (single) and R127 200 (married) a year.
- *Grant-in-Aid* provides additional benefits to recipients of the *old age grant*, *disability grant* or *war veterans grant* that require regular care.
- *Social Relief of Distress* provides temporary income support, food parcels and other forms of relief to people experiencing undue hardship.

Expenditure trends and estimates

Table 19.8 Social Assistance expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome				Adjusted appropriation	Average: Expenditure/Total (%)		Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2020/21	2021/22	2022/23	2023/24		2020/21	2023/24	2024/25	2025/26	2026/27		
R million												
Old Age	81 025.0	84 102.3	90 675.0	99 104.0	6.9%	38.3%	107 015.8	115 681.5	121 423.9	7.0%	43.2%	
War Veterans	1.1	0.7	0.5	0.4	-30.7%	–	0.2	0.1	0.1	-45.3%	–	
Disability	23 031.7	24 081.5	25 404.9	26 800.8	5.2%	10.7%	29 233.5	31 090.2	33 037.9	7.2%	11.7%	
Foster Care	4 783.1	4 373.5	4 169.2	3 791.1	-7.5%	1.8%	3 644.4	3 423.6	3 210.5	-5.4%	1.4%	
Care Dependency	3 445.8	3 492.8	3 772.2	4 091.7	5.9%	1.6%	4 400.0	4 735.1	5 086.5	7.5%	1.8%	
Child Support	85 590.8	72 666.7	76 857.8	81 877.6	-1.5%	34.2%	85 807.1	90 285.6	93 441.7	4.5%	34.2%	
Grant-in-Aid	1 311.6	1 529.9	1 778.7	2 106.6	17.1%	0.7%	2 416.3	2 767.9	3 144.7	14.3%	1.0%	
Social Relief of Distress	19 756.6	32 470.5	30 379.1	34 334.5	20.2%	12.6%	33 693.1	423.9	443.3	-76.5%	6.7%	
Total	218 945.8	222 717.9	233 037.4	252 106.6	4.8%	100.0%	266 210.3	248 407.9	259 788.5	1.0%	100.0%	
Change to 2023				–			33 287.4	–	–			
Budget estimate												
Economic classification												
Transfers and subsidies	218 945.8	222 717.9	232 709.1	252 082.7	4.8%	100.0%	266 210.3	248 407.9	259 788.5	1.0%	100.0%	
Households	218 945.8	222 717.9	232 709.1	252 082.7	4.8%	100.0%	266 210.3	248 407.9	259 788.5	1.0%	100.0%	
Payments for financial assets	–	–	328.3	23.8	–	–	–	–	–	-100.0%	–	
Total	218 945.8	222 717.9	233 037.4	252 106.6	4.8%	100.0%	266 210.3	248 407.9	259 788.5	1.0%	100.0%	
Proportion of total programme expenditure to vote expenditure	96.2%	96.1%	96.4%	96.6%	–	–	96.8%	96.5%	96.5%	–	–	

Table 19.8 Social Assistance expenditure trends and estimates by subprogramme and economic classification (continued)

Details of transfers and subsidies	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23	2023/24	2020/21 - 2023/24		2024/25	2025/26	2026/27	2023/24 - 2026/27	
R million											
Households											
Social benefits											
Current	218 945.8	222 717.9	232 709.1	252 082.7	4.8%	100.0%	266 210.3	248 407.9	259 788.5	1.0%	100.0%
Old age	81 025.0	84 102.3	90 655.2	99 089.3	6.9%	38.3%	107 015.8	115 681.5	121 423.9	7.0%	43.2%
War veterans	1.1	0.7	0.5	0.4	-30.7%	–	0.2	0.1	0.1	-45.3%	–
Disability	23 031.7	24 081.5	25 385.8	26 798.6	5.2%	10.7%	29 233.5	31 090.2	33 037.9	7.2%	11.7%
Foster care	4 783.1	4 373.5	4 162.1	3 790.9	-7.5%	1.8%	3 644.4	3 423.6	3 210.5	-5.4%	1.4%
Care dependency	3 445.8	3 492.8	3 770.6	4 091.6	5.9%	1.6%	4 400.0	4 735.1	5 086.5	7.5%	1.8%
Child support	85 590.8	72 666.7	76 577.3	81 871.1	-1.5%	34.2%	85 807.1	90 285.6	93 441.7	4.5%	34.2%
Grant-in-Aid	1 311.6	1 529.9	1 778.7	2 106.4	17.1%	0.7%	2 416.3	2 767.9	3 144.7	14.3%	1.0%
Social Relief of Distress	19 756.6	32 470.5	30 378.8	34 334.5	20.2%	12.6%	33 693.1	423.9	443.3	-76.5%	6.7%

Programme 3: Social Security Policy and Administration

Programme purpose

Provide for social security policy development and the fair administration of social assistance.

Objectives

- Enable fair administration of social assistance through the following initiatives by:
 - developing a draft policy on integrating children’s grant beneficiaries with government services, and submitting it to Cabinet for approval by March 2025
 - developing a draft policy on maternal support and submitting it to Cabinet for approval by March 2025
 - developing a draft policy on income support for 18- to 59-year-olds and submitting it to Cabinet for approval by March 2025
 - increasing the percentage of appeals adjudicated within 90 days of receipt to 90 per cent by March 2025
 - producing 1 audit report in each year over the MTEF period on social assistance frameworks and systems
 - submitting the draft policy on voluntary cover for retirement and risk benefits for atypical and informal sector workers to Cabinet for approval by March 2025
 - developing a draft social security bill and submitting it to Cabinet for approval by March 2026.

Subprogrammes

- *Social Security Policy Development* develops and reviews policies and legislation on social assistance, and contributory income support aimed at protecting households against life cycle contingencies such as the unemployment, illness, retirement, disability or death of a breadwinner.
- *Appeals Adjudication* seeks to provide a fair and just adjudication service for social assistance appeals.
- *Social Grants Administration* provides for the South African Social Security Agency’s operational costs for administering social grants.
- *Social Grants Fraud Investigations* funds fraud investigations through the South African Social Security Agency’s special investigations unit.
- *Programme Management* provides for the expenses of management related to social security policy initiatives.

Expenditure trends and estimates

Table 19.9 Social Security Policy and Administration expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million					2020/21 -	2023/24	2024/25	2025/26	2026/27	2023/24 -	2026/27
Social Security Policy Development	34.8	60.4	45.2	64.2	22.7%	0.7%	64.9	67.8	71.2	3.5%	0.8%
Appeals Adjudication	23.3	25.9	25.8	41.1	20.8%	0.4%	36.4	38.0	40.0	-0.9%	0.5%
Social Grants Administration	7 416.2	7 893.0	7 343.6	7 498.0	0.4%	98.0%	7 672.9	7 693.9	8 039.4	2.4%	97.6%
Social Grants Fraud Investigations	72.6	70.9	72.0	72.3	-0.1%	0.9%	75.5	78.9	82.5	4.5%	1.0%
Programme Management	1.7	2.7	3.0	5.6	50.5%	–	4.9	5.2	5.4	-1.2%	0.1%
Total	7 548.5	8 052.8	7 489.5	7 681.3	0.6%	100.0%	7 854.7	7 883.8	8 238.6	2.4%	100.0%
Change to 2023 Budget estimate				–			(176.9)	(507.5)	(537.2)		
Economic classification											
Current payments	58.1	86.4	65.1	105.5	22.0%	1.0%	100.5	105.0	110.4	1.5%	1.3%
Compensation of employees	50.3	49.2	48.6	63.5	8.1%	0.7%	69.0	72.0	75.3	5.9%	0.9%
Goods and services	7.8	37.2	16.6	42.0	75.4%	0.3%	31.5	32.9	35.0	-5.9%	0.4%
<i>of which:</i>											
Communication	0.8	26.0	0.6	1.7	25.8%	0.1%	1.7	1.8	1.9	4.5%	–
Consultants: Business and advisory services	2.8	1.7	4.8	9.7	51.1%	0.1%	5.2	5.6	6.2	-13.9%	0.1%
Legal services	1.5	3.3	1.1	6.5	61.5%	–	3.7	3.7	3.9	-15.7%	0.1%
Consumables: Stationery, printing and office supplies	0.4	0.5	0.9	2.5	87.7%	–	2.6	2.7	2.8	4.5%	–
Travel and subsistence	0.9	1.6	4.7	3.1	49.4%	–	3.0	2.9	2.8	-2.4%	–
Operating payments	0.0	0.4	0.3	3.8	682.1%	–	4.0	4.2	4.4	4.5%	0.1%
Transfers and subsidies	7 490.3	7 965.5	7 417.0	7 572.6	0.4%	98.9%	7 750.9	7 775.4	8 124.7	2.4%	98.6%
Departmental agencies and accounts	7 488.8	7 963.9	7 415.6	7 570.3	0.4%	98.9%	7 748.4	7 772.8	8 122.0	2.4%	98.6%
Foreign governments and international organisations	1.5	1.4	1.5	2.1	10.2%	–	2.2	2.2	2.3	4.5%	–
Households	0.0	0.2	–	0.3	300.0%	–	0.3	0.3	0.4	4.4%	–
Payments for capital assets	0.1	1.0	0.1	3.1	190.7%	–	3.3	3.4	3.6	4.5%	–
Machinery and equipment	0.1	1.0	0.1	3.1	190.7%	–	3.3	3.4	3.6	4.5%	–
Payments for financial assets	–	–	7.3	–	–	–	–	–	–	–	–
Total	7 548.5	8 052.8	7 489.5	7 681.3	0.6%	100.0%	7 854.7	7 883.8	8 238.6	2.4%	100.0%
Proportion of total programme expenditure to vote expenditure	3.3%	3.5%	3.1%	2.9%	–	–	2.9%	3.1%	3.1%	–	–
Details of transfers and subsidies											
Households											
Social benefits											
Current	0.0	0.2	–	0.3	300.0%	–	0.3	0.3	0.4	4.4%	–
Employee social benefits	0.0	0.2	–	0.3	300.0%	–	0.3	0.3	0.4	4.4%	–
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	7 488.8	7 963.9	7 415.6	7 570.3	0.4%	98.9%	7 748.4	7 772.8	8 122.0	2.4%	98.6%
South African Social Security Agency	7 488.8	7 963.9	7 415.6	7 570.3	0.4%	98.9%	7 748.4	7 772.8	8 122.0	2.4%	98.6%
Foreign governments and international organisations											
Current	1.5	1.4	1.5	2.1	10.2%	–	2.2	2.2	2.3	4.5%	–
International Social Security Association	1.4	1.3	1.4	1.9	10.8%	–	2.0	2.1	2.2	4.5%	–
International Organisation of Pension Supervisors	0.1	0.1	0.1	0.1	1.9%	–	0.1	0.1	0.1	4.4%	–

Personnel information

Table 19.10 Social Security Policy and Administration personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2024		Number and cost ² of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)					
Number of funded posts	Number of posts additional to the establishment	Actual 2022/23			Revised estimate 2023/24			Medium-term expenditure estimate								2023/24 - 2026/27				
		Number	Cost	Unit cost	Number	Cost	Unit cost	2024/25		2025/26		2026/27								
Social Security Policy and Administration		65	–	65	48.6	0.7	75	63.5	0.8	77	69.0	0.9	76	72.0	1.0	74	75.3	1.0	–0.5%	100.0%
Salary level																				
1–6	19	–	19	7.2	0.4	17	6.7	0.4	17	7.1	0.4	17	7.5	0.4	15	6.9	0.5	-4.2%	21.7%	
7–10	17	–	17	9.0	0.5	21	11.9	0.6	22	13.2	0.6	22	13.9	0.6	22	14.8	0.7	1.6%	28.8%	
11–12	18	–	18	17.9	1.0	17	17.7	1.0	18	19.9	1.1	17	20.0	1.2	17	21.1	1.2	-0.0%	22.9%	
13–16	11	–	11	14.4	1.3	20	27.2	1.4	20	28.9	1.4	20	30.7	1.5	20	32.5	1.6	–	26.6%	

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 4: Welfare Services Policy Development and Implementation Support

Programme purpose

Create an enabling environment for the delivery of equitable developmental welfare services through the formulation of policies, norms, standards and best practices; and the provision of support to implementing agencies.

Objectives

- Enable the delivery of quality social welfare services by:
 - Improving social welfare services to children and older people by developing a national strategy on ageing, monitoring the implementation of the revised programme of action in foster care and protocol on the prevention and management of violence against children, and increasing awareness of 30 per cent of the social development sector workforce on the Children’s Amendment Act (2022) in each year over the medium term
 - Monitoring the implementation of the universal treatment curriculum in 12 public substance abuse treatment centres and evaluate the effectiveness of the implementation in 2024/25
 - Protecting the rights of people with disabilities by developing a policy on social development services to people with disabilities and a referral protocol for respite care services for children with disabilities and their families by March 2025
 - Building capacity and monitoring the implementation of social behaviour change programmes, including GBVF, substance abuse, teenage pregnancy and HIV and AIDS services over the MTEF period
 - Implementing pillar 4 (response, care, support and healing) of the national strategic plan on gender-based violence and femicide by monitoring the implementation of the psychosocial services policy in 15 identified hotspot districts by March 2025
 - Monitoring the implementation of the intersectoral protocol on the prevention and management of violence against children, and child abuse, neglect and exploitation in all provinces over the MTEF period.

Subprogrammes

- *Service Standards* ensures the transformation and standardisation of social welfare services through the development and coordination of overarching policies and legislation that promote integrated, quality-driven, professional and accountable service delivery.
- *Substance Abuse* develops, supports and monitors the implementation of policies, legislation, norms and standards for combating substance abuse.

- *Older Persons* develops, supports and monitors the implementation of policies, legislation, norms and standards for the provision of social welfare services to older people.
- *People with Disabilities* promotes the empowerment and rights of people with disabilities through the accelerated mainstreaming of disability considerations and the strengthening of disability-specific services.
- *Children* develops, supports and monitors the implementation of policies, legislation, norms and standards for the provision of social welfare services to children.
- *Families* develops, supports and monitors the implementation of policies, legislation and programmes for services aimed at strengthening families.
- *Social Crime Prevention and Victim Empowerment* develops, supports and monitors the implementation of policies, legislation and programmes aimed at protecting, empowering and supporting victims of crime and violence, including GBVF.
- *Youth* develops and facilitates the implementation of policies, legislation and programmes aimed at mobilising, protecting and developing skills among vulnerable young people.
- *HIV and AIDS* develops, supports and monitors the implementation of policies, programmes and guidelines aimed at preventing and mitigating the impact of HIV and AIDS, in line with the 2023-2028 national strategic plan for HIV and AIDS, TB and sexually transmitted infections.
- *Programme Management* provides for the expenses of the deputy director-general related to the coordination and management of social welfare services.

Expenditure trends and estimates

Table 19.11 Welfare Services Policy Development and Implementation Support expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million											
Service Standards	14.4	19.0	22.1	31.2	29.2%	7.4%	29.6	30.9	32.4	1.3%	9.8%
Substance Abuse	14.5	18.1	24.0	20.8	12.7%	6.6%	19.6	20.4	21.4	0.9%	6.5%
Older Persons	9.4	12.0	14.1	19.2	26.7%	4.7%	17.0	17.8	18.7	-0.9%	5.7%
People with Disabilities	12.6	12.3	12.4	13.7	2.7%	4.4%	13.5	14.0	14.7	2.5%	4.4%
Children	59.1	74.4	82.9	79.2	10.3%	25.4%	76.8	80.1	83.9	1.9%	25.2%
Families	7.5	7.4	7.0	10.6	12.4%	2.8%	10.5	10.9	11.4	2.5%	3.4%
Social Crime Prevention and Victim Empowerment	119.0	67.7	76.3	77.3	-13.4%	29.2%	78.6	81.8	85.5	3.4%	25.5%
Youth	4.0	8.7	10.7	12.6	46.7%	3.1%	10.5	11.0	11.6	-2.8%	3.6%
HIV and AIDS	32.4	40.0	43.3	43.4	10.3%	13.7%	44.1	46.0	48.2	3.5%	14.3%
Programme Management	2.8	2.1	2.5	4.8	19.2%	1.0%	4.6	4.8	5.0	1.8%	1.5%
Total	296.1	261.5	295.3	312.8	1.8%	100.0%	304.7	317.6	332.8	2.1%	100.0%
Change to 2023							(22.0)	(23.6)	(24.0)		
Budget estimate											
Economic classification											
Current payments	239.5	219.3	250.7	259.6	2.7%	83.1%	249.2	256.6	269.1	1.2%	81.6%
Compensation of employees	187.5	144.8	145.3	152.6	-6.6%	54.1%	152.0	158.7	166.0	2.8%	49.6%
Goods and services	52.0	74.4	105.4	107.0	27.2%	29.1%	97.1	97.8	103.1	-1.2%	32.0%
of which:											
Advertising	6.9	8.2	17.9	12.1	20.6%	3.9%	10.4	10.7	11.0	-3.2%	3.5%
Catering: Departmental activities	0.9	3.0	5.3	4.9	79.0%	1.2%	5.1	5.4	5.6	4.5%	1.7%
Consultants: Business and advisory services	21.3	15.0	16.9	22.1	1.2%	6.5%	21.4	22.0	22.7	0.9%	6.9%
Consumables: Stationery, printing and office supplies	0.8	2.9	2.2	4.9	85.1%	0.9%	5.1	4.6	5.1	1.3%	1.6%
Travel and subsistence	4.0	14.6	20.1	24.5	83.0%	5.4%	17.3	17.7	19.4	-7.5%	6.2%
Venues and facilities	5.1	14.2	22.7	21.6	61.7%	5.5%	21.5	20.6	21.6	-0.1%	6.7%
Transfers and subsidies	55.9	40.3	42.8	47.1	-5.6%	16.0%	49.2	54.4	56.8	6.4%	16.4%
Foreign governments and international organisations	0.6	0.4	0.4	0.9	12.5%	0.2%	1.0	1.0	1.0	4.5%	0.3%
Non-profit institutions	35.0	39.0	41.7	45.5	9.2%	13.8%	47.5	52.7	54.9	6.5%	15.8%
Households	20.3	1.0	0.7	0.7	-67.6%	1.9%	0.7	0.8	0.8	4.5%	0.2%
Payments for capital assets	0.7	1.9	1.8	6.1	105.6%	0.9%	6.3	6.6	6.9	4.5%	2.0%
Machinery and equipment	0.7	1.9	1.8	6.1	105.6%	0.9%	6.3	6.6	6.9	4.5%	2.0%
Total	296.1	261.5	295.3	312.8	1.8%	100.0%	304.7	317.6	332.8	2.1%	100.0%
Proportion of total programme expenditure to vote expenditure	0.1%	0.1%	0.1%	0.1%	-	-	0.1%	0.1%	0.1%	-	-

Table 19.11 Welfare Services Policy Development and Implementation Support expenditure trends and estimates by subprogramme and economic classification (continued)

Details of transfers and subsidies	Audited outcome			Adjusted appropriation 2023/24	Average growth rate (%) 2020/21 – 2023/24	Average Expenditure/ Total (%) 2020/21 – 2023/24	Medium-term expenditure estimate			Average growth rate (%) 2023/24 – 2026/27	Average Expenditure/ Total (%) 2023/24 – 2026/27
	2020/21	2021/22	2022/23				2024/25	2025/26	2026/27		
R million											
Households											
Social benefits											
Current	0.7	1.0	0.7	0.7	-2.5%	0.3%	0.7	0.8	0.8	4.5%	0.2%
Employee social benefits	0.7	1.0	0.7	0.7	-2.5%	0.3%	0.7	0.8	0.8	4.5%	0.2%
Other transfers to households											
Current	19.5	–	–	–	-100.0%	1.7%	–	–	–	–	–
National Student Financial Aid Scheme	19.5	–	–	–	-100.0%	1.7%	–	–	–	–	–
Foreign governments and international organisations											
Current	0.6	0.4	0.4	0.9	12.5%	0.2%	1.0	1.0	1.0	4.5%	0.3%
Namibian government	0.3	–	–	0.4	15.0%	0.1%	0.5	0.5	0.5	4.5%	0.1%
United Nations international drug control programme	0.0	0.0	0.0	0.0	1.3%	–	0.0	0.0	0.0	3.7%	–
International Federation on Ageing	0.0	0.0	0.0	0.0	20.1%	–	0.0	0.0	0.0	3.7%	–
International Social Service	0.3	0.3	0.4	0.4	10.6%	0.1%	0.4	0.5	0.5	4.5%	0.1%
Non-profit institutions											
Current	35.0	39.0	41.7	45.5	9.2%	13.8%	47.5	52.7	54.9	6.5%	15.8%
South African National Council on Alcoholism and Drug Dependence	1.8	1.9	1.9	1.9	2.1%	0.6%	2.0	2.1	2.2	4.5%	0.7%
South African Depression and Anxiety Group	1.8	1.8	1.9	1.9	2.1%	0.6%	2.0	2.1	2.2	4.5%	0.6%
South African Council for Social Service Professions	–	–	2.3	2.3	–	0.4%	2.4	2.5	2.6	4.5%	0.8%
South African Older Persons' Forum	1.7	1.5	1.5	1.6	-2.2%	0.5%	1.7	1.8	1.8	4.5%	0.5%
National Institute Community Development and Management – old persons	1.4	1.7	1.8	1.7	6.9%	0.6%	1.8	1.9	1.9	4.5%	0.6%
Suid-Afrikaanse Vroue Federasie – families	0.9	0.7	0.7	0.8	-4.1%	0.3%	0.8	0.9	0.9	4.5%	0.3%
Family and Marriage Society of South Africa	0.9	1.1	1.2	1.1	7.7%	0.4%	1.1	1.2	1.3	4.5%	0.4%
South African National AIDS Council	10.0	15.0	15.6	16.3	17.7%	4.9%	17.1	20.8	21.6	9.8%	6.0%
South African Federation for Mental Health	0.9	–	–	–	-100.0%	0.1%	–	–	–	–	–
South African National Deaf Association	0.7	–	–	–	-100.0%	0.1%	–	–	–	–	–
DeafBlind South Africa	0.7	1.5	1.4	1.7	37.2%	0.5%	1.8	1.9	2.0	4.5%	0.6%
Autism South Africa	1.0	1.4	1.5	1.6	16.3%	0.5%	1.6	1.7	1.8	4.5%	0.5%
Suid-Afrikaanse Vroue Federasie – children	1.2	0.8	0.9	0.9	-9.0%	0.3%	1.0	1.0	1.1	4.5%	0.3%
Afrikaanse Christelike Vroue Vereniging	0.9	–	–	–	-100.0%	0.1%	–	–	–	–	–
Childline South Africa	1.6	0.7	1.5	1.5	-2.4%	0.5%	1.6	1.7	1.7	4.5%	0.5%
AFM Executive Welfare Council	1.0	–	–	–	-100.0%	0.1%	–	–	–	–	–
Child Welfare South Africa	–	0.7	–	0.7	–	0.1%	0.7	0.8	0.8	4.6%	0.2%
Humana People to People South Africa	1.3	–	–	–	-100.0%	0.1%	–	–	–	–	–
National Institute Community Development and Management (victim empowerment)	1.7	1.3	1.3	1.3	-7.4%	0.5%	1.4	1.5	1.5	4.5%	0.5%
LifeLine South Africa	1.0	2.1	2.2	2.2	32.5%	0.6%	2.3	2.4	2.5	4.5%	0.8%
National Shelter Movement of South Africa	0.7	0.7	0.7	0.7	1.5%	0.2%	0.8	0.8	0.8	4.5%	0.2%
National Peace Accord Trust	0.7	–	–	–	-100.0%	0.1%	–	–	–	–	–
Khulisa Social Solutions	1.6	0.8	–	1.7	2.1%	0.3%	1.7	1.8	1.9	4.5%	0.6%
National Institute for Crime Prevention and the Reintegration of Offenders	1.6	1.6	1.7	1.7	2.1%	0.6%	1.8	1.8	1.9	4.5%	0.6%
Cape Development and Dialogue Centre Trust	–	1.4	1.4	1.4	–	0.4%	1.5	1.6	1.6	4.5%	0.5%
Uhambo Foundation	–	1.3	1.4	1.5	–	0.4%	1.6	1.6	1.7	4.5%	0.5%
Rata Social Services	–	0.7	0.7	0.8	–	0.2%	0.9	0.9	1.0	4.5%	0.3%

Personnel information

Table 19.12 Welfare Services Policy Development and Implementation Support personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2024		Number and cost ² of personnel posts filled/planned for on funded establishment											Average growth rate (%)	Average: Salary level/ Total (%)					
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2022/23		2023/24		2024/25		2025/26		2026/27		2023/24 – 2026/27							
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Welfare Services Policy Development and Implementation Support																			
Salary level	207	2	215	145.3	0.7	212	152.6	0.7	199	152.0	0.8	193	158.7	0.8	191	166.0	0.9		
1 – 6	46	–	50	18.1	0.4	46	17.8	0.4	43	17.5	0.4	40	17.3	0.4	40	18.3	0.5	-3.4%	100.0%
7 – 10	89	2	95	53.6	0.6	95	56.3	0.6	89	56.1	0.6	87	58.3	0.7	86	60.8	0.7	-4.5%	21.4%
11 – 12	56	–	54	53.5	1.0	54	56.0	1.0	49	54.4	1.1	49	57.7	1.2	48	59.9	1.2	-3.3%	44.8%
13 – 16	16	–	16	20.2	1.3	17	22.6	1.3	17	24.0	1.4	17	25.5	1.5	17	27.0	1.6	-3.7%	25.2%
																		–	8.5%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 5: Social Policy and Integrated Service Delivery

Programme purpose

Support community development and promote evidence-based policy making in the department and the social development sector.

Objectives

- Create an enabling environment for NPOs and increase public trust and confidence in them through effective and fair regulation by March 2025 by:
 - Monitoring their compliance with the Non-profit Organisations Act (1997)
 - Ensuring that 90 per cent of NPO registration applications are processed within 2 months of receipt
 - Registering 100 per cent of all compliant applications within 2 months
 - Processing 80 per cent of all NPOs' reports within 2 months
 - Building the capacity of NPOs through the implementation of the NPO mentorship model
 - Monitoring the implementation of the department's NPO funding policy in all provinces
 - Building the capacity of provincial departments to implement the sector funding policy and the NPO sector payment system.
- Harness the implementation of community development in South Africa with emphasis on the creation of vibrant and sustainable communities by finalising a national community development policy and framework by March 2025.
- Empower communities through community capacity enhancement programmes and link 2 per cent of social grant beneficiaries with economic development opportunities by March 2025.
- Support the provision of nutritious food to the poor and vulnerable by coordinating interventions including centre-based feeding programmes, partnerships with civil society organisations, social partners and other agencies by March 2025.
- Develop a sustainable livelihoods strategy to alleviate poverty and vulnerability by March 2025.
- Create 178 120 work opportunities through social sector expanded public works programmes by March 2025.
- Provide evidence-based advisory services on social development policy by developing and disseminating 4 research and policy briefs in each year over the MTEF period.

Subprogrammes

- *Social Policy Research and Development* provides strategic guidance in terms of evidence-based social policy development, coordination and evaluation.
- *Special Projects and Innovation* provides for the coordination, incubation and innovation of departmental and social cluster initiatives such as the expanded public works programme.
- *Population Policy Promotion* supports, monitors and evaluates the implementation of the 1998 White Paper on Population Policy for South Africa by conducting research on the country's population trends and dynamics; raising awareness on population and development concerns; and supporting and building the technical capacity of national, provincial and local government and other stakeholders to implement population policy strategies.
- *Registration and Monitoring of Non-profit Organisations* registers and monitors NPOs in terms of the Non-profit Organisations Act (1997).
- *Substance Abuse Advisory Services and Oversight* monitors the implementation of policies, legislation, norms and standards aimed at combating substance abuse.
- *Community Development* develops and facilitates the implementation of policies, guidelines, frameworks, norms and standards for ensuring the empowerment of local communities, strengthening the capacity of people as active citizens through their community groups, organisations and networks; and strengthening the capacity of institutions and agencies (public, private and nongovernmental) to work with citizens to shape and determine change in their communities.
- *National Development Agency* provides for transfers to the National Development Agency to support civil society organisations in poverty alleviation programmes.
- *Programme Management* provides for the expenses of management related to the coordination and management of community development programmes and initiatives.

Expenditure trends and estimates

Table 19.13 Social Policy and Integrated Service Delivery expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
R million											
Social Policy Research and Development	4.8	4.8	4.4	6.6	11.2%	1.5%	6.7	7.0	7.3	3.4%	1.9%
Special Projects and Innovation	6.8	6.5	8.2	12.4	22.1%	2.4%	12.3	12.8	13.4	2.7%	3.5%
Population Policy Promotion	22.5	25.5	29.5	39.1	20.3%	8.3%	38.8	40.4	42.4	2.7%	11.1%
Registration and Monitoring of Non-profit Organisations	34.5	38.7	49.2	42.3	7.0%	11.7%	41.8	43.6	45.7	2.6%	11.9%
Substance Abuse Advisory Services and Oversight	3.7	5.0	7.8	7.1	23.9%	1.7%	6.6	6.9	7.2	0.5%	1.9%
Community Development	26.3	30.6	36.7	30.1	4.6%	8.8%	29.2	30.4	31.8	1.9%	8.4%
National Development Agency	216.2	246.0	219.3	220.1	0.6%	64.3%	212.0	216.3	226.2	0.9%	60.2%
Programme Management	3.5	3.7	5.7	3.9	4.2%	1.2%	3.9	4.0	4.2	2.5%	1.1%
Total	318.3	360.8	360.6	361.6	4.3%	100.0%	351.3	361.5	378.3	1.5%	100.0%
Change to 2023 Budget estimate				–			(26.4)	(33.1)	(34.4)		

Table 19.13 Social Policy and Integrated Service Delivery expenditure trends and estimates by subprogramme and economic classification (continued)

Economic classification	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2024/25	2025/26		
	R million				2020/21	2023/24	2024/25	2025/26	2026/27	2023/24 – 2026/27	2023/24 – 2026/27
Current payments	99.2	112.7	138.2	138.5	11.8%	34.9%	136.2	141.9	148.6	2.4%	38.9%
Compensation of employees	82.0	84.5	88.3	92.1	3.9%	24.8%	93.1	97.1	101.6	3.3%	26.4%
Goods and services	17.2	28.1	49.9	46.4	39.3%	10.1%	43.1	44.8	47.0	0.5%	12.5%
<i>of which:</i>											
<i>Administrative fees</i>	0.5	0.5	1.2	1.6	51.3%	0.3%	1.7	1.7	1.8	4.5%	0.5%
<i>Advertising</i>	2.2	2.2	3.4	3.1	12.7%	0.8%	2.8	2.9	3.0	-1.0%	0.8%
<i>Consultants: Business and advisory services</i>	2.5	7.0	10.4	7.1	42.2%	1.9%	6.8	7.1	7.5	1.9%	2.0%
<i>Consumables: Stationery, printing and office supplies</i>	0.8	0.6	1.1	3.6	65.1%	0.4%	3.7	3.9	4.1	4.5%	1.1%
<i>Travel and subsistence</i>	2.8	6.9	14.7	14.9	74.0%	2.8%	12.0	12.2	12.8	-4.8%	3.6%
<i>Venues and facilities</i>	3.9	4.1	11.4	9.8	36.4%	2.1%	9.5	10.0	10.5	2.6%	2.7%
Transfers and subsidies	218.5	247.7	221.0	222.1	0.5%	64.9%	214.1	218.4	228.4	0.9%	60.8%
Departmental agencies and accounts	216.2	246.0	219.3	220.1	0.6%	64.3%	212.0	216.3	226.2	0.9%	60.2%
Foreign governments and international organisations	1.6	1.5	1.7	1.7	2.0%	0.5%	1.9	1.9	2.0	4.5%	0.5%
Households	0.7	0.3	0.1	0.2	-33.5%	0.1%	0.2	0.2	0.2	4.8%	0.1%
Payments for capital assets	0.6	0.4	1.3	1.1	22.0%	0.2%	1.1	1.1	1.2	4.5%	0.3%
Machinery and equipment	0.6	0.4	1.3	1.1	22.0%	0.2%	1.1	1.1	1.2	4.5%	0.3%
Total	318.3	360.8	360.6	361.6	4.3%	100.0%	351.3	361.5	378.3	1.5%	100.0%
Proportion of total programme expenditure to vote expenditure	0.1%	0.2%	0.1%	0.1%			0.1%	0.1%	0.1%		
Details of transfers and subsidies											
Households											
Social benefits											
Current	0.7	0.3	0.1	0.2	-33.5%	0.1%	0.2	0.2	0.2	4.8%	0.1%
Employee social benefits	0.7	0.3	0.1	0.2	-33.5%	0.1%	0.2	0.2	0.2	4.8%	0.1%
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	216.2	246.0	219.3	220.1	0.6%	64.3%	212.0	216.3	226.2	0.9%	60.2%
National Development Agency	216.2	246.0	219.3	220.1	0.6%	64.3%	212.0	216.3	226.2	0.9%	60.2%
Foreign governments and international organisations											
Current	1.6	1.5	1.7	1.7	2.0%	0.5%	1.9	1.9	2.0	4.5%	0.5%
United Nations Population Fund	0.6	0.6	0.7	0.7	1.4%	0.2%	0.7	0.7	0.7	4.5%	0.2%
Partners in Population and Development	1.0	0.9	1.0	1.1	2.4%	0.3%	1.2	1.2	1.2	4.5%	0.3%

Personnel information

Table 19.14 Social Policy and Integrated Service Delivery personnel numbers and cost by salary level¹

Social Policy and Integrated Service Delivery	Number of posts estimated for 31 March 2024		Number and cost ² of personnel posts filled/planned for on funded establishment									Average growth rate (%)	Average: Salary level/ Total (%)						
	Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate										
			2022/23			2023/24			2024/25					2025/26			2026/27		
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			Number	Cost	Unit cost	Number	Cost	Unit cost
Salary level	95	7	130	88.3	0.7	128	92.1	0.7	122	93.1	0.8	120	97.1	0.8	119	101.6	0.9	-2.4%	100.0%
1 – 6	30	6	35	13.2	0.4	35	13.9	0.4	33	13.9	0.4	33	14.7	0.4	33	15.6	0.5	-1.9%	27.5%
7 – 10	38	1	57	33.7	0.6	54	33.3	0.6	52	33.9	0.7	50	34.5	0.7	50	36.5	0.7	-2.6%	42.1%
11 – 12	16	–	27	27.3	1.0	26	27.5	1.1	24	26.8	1.1	24	28.4	1.2	23	28.8	1.3	-4.1%	19.8%
13 – 16	11	–	11	14.1	1.3	13	17.4	1.3	13	18.4	1.4	13	19.6	1.5	13	20.7	1.6	–	10.6%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Entities

National Development Agency

Selected performance indicators

Table 19.15 National Development Agency performance indicators by programme/objective/activity and related priority

Indicator	Programme/Objective/Activity	MTSF priority	Audited performance			Estimated performance	MTEF targets		
			2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
Value of resources raised to fund development interventions of civil society organisations per year	Civil society organisations development		R15.7m	R54.5m	R103m	R50m	R100m	R200m	R300m
Number of work opportunities created as a result of development interventions by civil society organisations per year	Civil society organisations development	Priority 4: Consolidating the social wage through reliable and quality basic services	2 049	750	3 175	3 000	4 000	5 000	6 000
Number of civil society organisations whose institutional capacity is strengthened per year	Civil society organisations development		1 114	2 558	2 000	2 500	3 000	4 000	5 000
Number of research publications produced per year on policy impediments to poverty eradication	Research	Priority 6: Social cohesion and safer communities	- ¹	- ¹	- ¹	- ¹	3	3	3

1. New indicator.

Entity overview

The National Development Agency is a schedule 3A public entity established in terms of the National Development Agency Act (1998). Its primary mandate is to contribute towards the eradication of poverty and its causes by granting funds to civil society organisations to implement development projects in poor communities.

Over the period ahead, the agency plans to implement its turnaround strategy that was approved by its new board in July 2023. The new approach envisaged in the turnaround strategy seeks to empower impoverished communities by supporting the establishment and funding of sustainable enterprises and cooperatives to reduce poverty and reliance on social grants. The agency plans to support and fund the establishment of 600 community-owned enterprises that will provide income to 6 000 community members over the MTEF period. The agency has allocated R5 million per year over the MTEF period for this purpose. In line with its aim of reducing poverty and developing communities, over the next 3 years, the agency plans to partner with research and academic institutions to produce 9 research publications and host 15 development policy dialogues to engage with relevant stakeholders. Spending on these activities is expected to amount to R31.8 million over the MTEF period.

Expenditure is expected to increase at an average annual rate of 1 per cent, from R222.2 million in 2023/24 to R228.9 million in 2026/27. Spending on compensation of employees is the agency's main cost driver, accounting for 69.8 per cent (R466 million) of the its total budget over the medium term. The agency is set to derive almost all its revenue over the period ahead from departmental transfers, amounting to R654.5 million.

Programmes/Objectives/Activities

Table 19.16 National Development Agency expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2020/21 – 2023/24	2024/25		
Administration	90.3	106.2	117.3	112.3	7.5%	44.0%	112.2	112.8	118.0	1.7%	51.5%
Civil society organisations development	165.6	116.0	135.3	99.3	-15.7%	52.5%	92.2	95.1	99.9	0.2%	43.7%
Research	6.5	7.5	9.3	10.6	17.7%	3.5%	10.3	10.5	11.0	1.2%	4.8%
Total	262.4	229.7	261.9	222.2	-5.4%	100.0%	214.6	218.5	228.9	1.0%	100.0%

Statements of financial performance, cash flow and financial position

Table 19.17 National Development Agency statements of financial performance, cash flow and financial position

Statement of financial performance

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23				2023/24	2020/21 – 2023/24	2024/25		
Revenue											
Non-tax revenue	6.4	4.3	6.7	2.1	-31.3%	1.9%	2.6	2.2	2.6	8.2%	1.1%
Other non-tax revenue	6.4	4.3	6.7	2.1	-31.3%	1.9%	2.6	2.2	2.6	8.2%	1.1%
Transfers received	271.1	270.8	231.4	220.1	-6.7%	98.1%	212.0	216.3	226.2	0.9%	98.9%
Total revenue	277.5	275.1	238.1	222.2	-7.1%	100.0%	214.6	218.5	228.9	1.0%	100.0%
Expenses											
Current expenses	173.8	192.3	214.6	213.2	7.0%	82.0%	210.1	213.8	223.4	1.6%	97.3%
Compensation of employees	127.1	140.1	145.8	151.3	6.0%	58.3%	149.8	155.0	161.2	2.1%	69.8%
Goods and services	44.3	49.0	65.5	61.9	11.7%	22.8%	60.2	58.7	62.3	0.2%	27.5%
Depreciation	2.4	3.3	3.3	–	-100.0%	0.9%	–	–	–	–	–
Transfers and subsidies	88.5	37.4	47.3	9.0	-53.3%	18.0%	4.5	4.7	5.4	-15.6%	2.7%
Total expenses	262.4	229.7	261.9	222.2	-5.4%	100.0%	214.6	218.5	228.9	1.0%	100.0%
Surplus/(Deficit)	15.1	45.4	(23.8)	–	-100.0%	–	–	–	–	–	–

Cash flow statement

Cash flow from operating activities	77.6	24.5	(43.0)	–	-100.0%	–	–	–	–	–	–
Receipts											
Non-tax receipts	59.9	2.7	5.8	2.1	-67.3%	5.6%	2.2	2.3	2.4	4.6%	1.0%
Sales of goods and services other than capital assets	56.9	–	–	–	-100.0%	4.2%	–	–	–	–	–
Other tax receipts	2.9	2.7	5.8	2.1	-10.9%	1.4%	2.2	2.3	2.4	4.6%	1.0%
Transfers received	271.6	246.9	220.3	220.1	-6.8%	94.0%	212.0	216.3	226.2	0.9%	99.0%
Financial transactions in assets and liabilities	4.1	0.4	0.4	–	-100.0%	0.4%	–	–	–	–	–
Total receipts	335.6	250.0	226.4	222.2	-12.8%	100.0%	214.2	218.6	228.6	1.0%	100.0%
Payment											
Current payments	173.4	187.1	206.6	213.2	7.1%	80.7%	209.7	212.9	223.2	1.5%	97.2%
Compensation of employees	129.1	133.7	143.4	151.5	5.5%	57.7%	149.8	155.0	161.2	2.1%	69.9%
Goods and services	44.3	53.4	63.2	61.7	11.7%	23.0%	59.8	57.8	62.0	0.1%	27.3%
Transfers and subsidies	84.6	38.4	62.9	9.0	-52.6%	19.3%	4.5	5.7	5.4	-15.7%	2.8%
Total payments	257.9	225.5	269.5	222.2	-4.8%	100.0%	214.2	218.6	228.6	1.0%	100.0%
Net cash flow from investing activities	(3.7)	(1.3)	(3.8)	(1.1)	-34.0%	100.0%	–	–	–	-100.0%	–
Acquisition of property, plant, equipment and intangible assets	(3.7)	(1.3)	(3.8)	(1.1)	-34.0%	100.0%	–	–	–	-100.0%	–
Net increase/(decrease) in cash and cash equivalents	73.9	23.2	(46.9)	(1.1)	-124.3%	5.0%	–	–	–	-100.0%	–

Statement of financial position

Carrying value of assets	10.4	8.4	8.7	9.3	-3.8%	7.3%	9.7	10.1	10.5	4.0%	9.6%
<i>of which:</i>											
Acquisition of assets	(3.7)	(1.3)	(3.8)	(1.1)	-34.0%	100.0%	–	–	–	-100.0%	–
Receivables and prepayments	1.8	1.5	1.4	1.3	-9.5%	1.2%	1.2	1.2	1.1	-5.1%	1.2%
Cash and cash equivalents	125.6	148.7	101.9	97.8	-8.0%	91.5%	94.0	90.3	86.7	-3.9%	89.2%
Total assets	137.8	158.6	112.0	108.4	-7.7%	100.0%	104.9	101.5	98.3	-3.2%	100.0%
Accumulated surplus/(deficit)	33.6	79.1	37.1	37.3	3.6%	35.5%	37.3	37.3	37.3	–	36.2%
Capital reserve fund	64.7	35.7	23.9	22.7	-29.4%	28.0%	21.6	20.5	19.5	-5.0%	20.4%
Trade and other payables	23.1	19.9	22.3	21.2	-2.8%	17.2%	20.1	19.1	18.2	-5.0%	19.0%
Provisions	16.4	23.9	28.6	27.2	18.4%	19.4%	25.8	24.5	23.3	-5.0%	24.4%
Total equity and liabilities	137.8	158.6	112.0	108.4	-7.7%	100.0%	104.9	101.5	98.3	-3.2%	100.0%

Personnel information

Table 19.18 National Development Agency personnel numbers and cost by salary level

Number of posts estimated for 31 March 2024		Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)	
Number of funded posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2022/23			2023/24			2024/25			2025/26			2026/27			2023/24 – 2026/27		
National Development Agency		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost			
Salary level	194	320	185	145.8	0.8	194	151.3	0.8	184	149.8	0.8	184	155.0	0.8	184	161.2	0.9	-1.7%	100.0%
1 – 6	20	42	20	4.0	0.2	20	3.8	0.2	19	3.7	0.2	19	3.9	0.2	19	4.0	0.2	-1.7%	10.3%
7 – 10	92	174	85	46.6	0.5	92	49.3	0.5	87	49.3	0.6	87	51.1	0.6	87	53.1	0.6	-1.8%	47.3%
11 – 12	49	61	48	46.7	1.0	49	48.0	1.0	46	46.6	1.0	46	48.2	1.0	46	50.1	1.1	-2.1%	25.1%
13 – 16	32	42	32	48.6	1.5	32	47.6	1.5	31	47.5	1.5	31	49.1	1.6	31	51.1	1.6	-1.1%	16.8%
17 – 22	1	1	–	–	–	1	2.6	2.6	1	2.7	2.7	1	2.8	2.8	1	2.9	2.9	–	0.5%

1. Rand million.

South African Social Security Agency

Selected performance indicators

Table 19.19 South African Social Security Agency performance indicators by programme/objective/activity and related priority

Indicator	Programme/Objective/Activity	MTSF priority	Audited performance			Estimated performance	MTEF targets		
			2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
Percentage of reported fraud and corruption cases investigated and finalised per year	Administration	Priority 4: Consolidating the social wage through reliable and quality basic services	90% (263/292)	95% (244/256)	96% (469/487)	90%	90%	95%	95%
Average cost to administer monthly social assistance per beneficiary per year	Benefits administration support		R33	R32	R32	R36	R33	R33	R33
Administration cost as a percentage of social assistance transfers budget per year	Benefits administration support		3.3% (R7.2bn/ R219bn)	3.2% (R7.2bn/ R222.7bn)	3.1% (R7.1bn/ R222bn)	3.3%	2.9%	3.1%	3.1%
Percentage of new grant applications per year that are processed within the targeted number of working days	Benefits administration support		99.3% (1.48 million/ 1.49 million) within 10 days	98.0% (1.71 million/ 1.74 million) within 10 days	89.1% (1.64 million/ 1.84 million) within 5 days	90% within 10 days	90% within 7 days	90% within 5 days	90% within 5 days
Number of grants in payment, including grant-in-aid (excluding the COVID-19 social relief of distress grant), per year	Benefits administration support		18 440 572	18 677 339	18 829 716	19 147 644	19 501 748	19 870 921	20 250 423

Entity overview

The South African Social Security Agency Act (2004) provides for the establishment of the South African Social Security Agency, whose broad objectives are to ensure the effective and efficient administration, management and payment of social assistance to qualifying beneficiaries. The agency provides social grants to eligible individuals who are unable to support themselves and their dependants. It also provides temporary assistance

to people in crisis situations such as declared and undeclared disasters, and relief for household distress such as loss of a breadwinner.

Bank charges for the payment of social grants contribute to a significant portion of the agency's operational expenditure. For this purpose, R1.4 billion is set aside over the medium term in the benefits administration support programme.

The agency continues to make progress in increasing social grant uptake to eligible beneficiaries. The number of grants including grant-in-aid, excluding those receiving assistance from the *COVID-19 social relief of distress grant*, is expected to increase from 19.1 million in 2023/24 to 19.5 million by the end of 2024/25, representing a year-on-year increase of approximately 2 per cent. By 2026/27, the number of social grant recipients are expected to increase at the same rate to 20.3 million, at an estimated cost of R259.8 billion.

Over the MTEF period, the agency plans to automate most of its business processes. This entails streamlining its operations to ensure, among other things, that the majority of applications for social grants are processed within 5 days from the current 10 days. The agency will continue to prioritise interventions such as improving its financial management system to address negative findings from internal and external audits; implementing measures to reduce the cost of administering social assistance; building management capacity to help fight fraud and corruption; and migrating to a web-based internal system. An estimated R26 million is allocated over the MTEF period for spending on these activities.

The upgrade of the beneficiary biometric identification solution will also be prioritised over the MTEF period at an estimated cost of R14 million. The planned upgrades will include facial recognition as an additional biometric identifier, and high-performance search and matching capabilities to efficiently scan beneficiary fingerprints in the database to identify potential duplicates and thereby reduce fraud.

Given the negative impact of load shedding on grant disbursement processes, the agency plans to acquire alternative energy solutions such as solar panels, inverters, batteries and generators over the period ahead. Accordingly, more than 200 local offices have been identified for improvements, including the installation of alternative power supply, at a total cost of R14 million.

Total expenditure is expected to amount to R23.7 billion, decreasing marginally by 0.4 per cent, from R8.2 billion in 2023/24 to R8.1 billion in 2026/27, due to Cabinet-approved reductions of R461.8 million in 2024/25, R491.8 million in 2025/26 and R521.3 million in 2026/27. The agency will be required to find efficiencies to absorb these reductions. The agency is set to derive 99.9 per cent (R23.6 billion) of its revenue over the next 3 years through transfers from the department. Revenue is expected to increase at an average annual rate of 2.4 per cent, from R7.6 billion in 2023/24 to R8.1 billion in 2026/27.

Programmes/Objectives/Activities

Table 19.20 South African Social Security Agency expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate 2023/24	Average growth rate (%) 2020/21 - 2023/24	Average: Expenditure/ Total (%) 2020/21 - 2023/24	Medium-term expenditure estimate			Average growth rate (%) 2023/24 - 2026/27	Average: Expenditure/ Total (%) 2023/24 - 2026/27
	2020/21	2021/22	2022/23				2024/25	2025/26	2026/27		
Administration	2 639.9	2 773.3	2 871.5	3 350.3	8.3%	39.0%	2 964.4	3 096.4	3 237.3	-1.1%	39.6%
Benefits administration support	4 580.7	4 459.8	4 265.6	4 876.4	2.1%	61.0%	4 789.9	4 682.6	4 891.1	0.1%	60.4%
Total	7 220.6	7 233.1	7 137.0	8 226.6	4.4%	100.0%	7 754.3	7 779.0	8 128.4	-0.4%	100.0%

Statements of financial performance, cash flow and financial position

Table 19.21 South African Social Security Agency statements of financial performance, cash flow and financial position

Statement of financial performance												
R million	Audited outcome				Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2020/21	2021/22	2022/23	2023/24				2024/25	2025/26	2026/27		
Revenue												
Non-tax revenue	70.0	68.8	67.1	5.6	-56.8%	0.7%	5.9	6.1	6.4	4.5%	0.1%	
Sale of goods and services other than capital assets	2.7	3.3	5.1	0.1	-68.7%	-	0.1	0.1	0.1	4.3%	-	
Other sales	0.0	0.0	0.0	0.0	-1.9%	-	0.0	0.0	0.0	3.4%	-	
Other non-tax revenue	67.3	65.5	62.0	5.6	-56.5%	0.7%	5.8	6.1	6.3	4.5%	0.1%	
Transfers received	7 488.8	7 985.3	7 415.6	7 570.3	0.4%	99.3%	7 748.4	7 772.8	8 122.0	2.4%	99.9%	
Total revenue	7 558.8	8 054.1	7 482.7	7 575.9	0.1%	100.0%	7 754.3	7 779.0	8 128.4	2.4%	100.0%	
Expenses												
Current expenses	7 176.9	7 190.2	7 095.6	8 187.1	4.5%	99.4%	7 713.1	7 735.8	8 083.3	-0.4%	99.5%	
Compensation of employees	3 330.6	3 165.5	3 359.6	3 554.3	2.2%	45.0%	3 732.0	3 899.2	4 078.5	4.7%	47.9%	
Goods and services	3 743.5	3 922.9	3 651.9	4 632.9	7.4%	53.4%	3 981.1	3 836.7	4 004.7	-4.7%	51.6%	
Depreciation	102.7	101.9	84.1	-	-100.0%	1.0%	-	-	-	-	-	
Transfers and subsidies	43.8	42.8	41.4	39.5	-3.4%	0.6%	41.3	43.1	45.1	4.5%	0.5%	
Total expenses	7 220.6	7 233.1	7 137.0	8 226.6	4.4%	100.0%	7 754.3	7 779.0	8 128.4	-0.4%	100.0%	
Surplus/(Deficit)	338.2	821.0	345.7	(650.7)	-224.4%		-	-	-	-100.0%		
Cash flow statement												
Cash flow from operating activities	325.7	736.9	786.3	(295.2)	-196.8%	100.0%	0.0	0.0	(0.0)	-99.2%	100.0%	
Receipts												
Non-tax receipts	21.5	34.3	61.2	6.0	-34.6%	0.4%	6.3	6.6	6.9	4.5%	0.1%	
Sales of goods and services other than capital assets	6.5	3.6	8.4	5.1	-7.6%	0.1%	5.4	5.6	5.8	4.5%	0.1%	
Other sales	3.8	0.3	3.3	5.1	10.2%	-	5.3	5.5	5.8	4.5%	0.1%	
Other tax receipts	15.0	30.7	52.8	0.9	-60.9%	0.3%	0.9	1.0	1.0	4.5%	-	
Transfers received	7 488.8	7 985.3	7 415.6	7 570.3	0.4%	99.6%	7 748.4	7 772.8	8 122.0	2.4%	99.9%	
Total receipts	7 510.3	8 019.5	7 476.8	7 576.3	0.3%	100.0%	7 754.7	7 779.4	8 128.8	2.4%	100.0%	
Payment												
Current payments	7 140.9	7 239.8	6 649.0	7 832.0	3.1%	99.4%	7 713.5	7 736.3	8 083.7	1.1%	99.5%	
Compensation of employees	3 271.5	3 304.2	3 380.4	3 554.3	2.8%	46.6%	3 732.0	3 899.2	4 078.5	4.7%	48.4%	
Goods and services	3 869.4	3 935.6	3 268.6	4 277.8	3.4%	52.8%	3 981.5	3 837.1	4 005.2	-2.2%	51.1%	
of which:												
Computer services	348.9	453.0	405.7	583.8	18.7%	6.1%	443.8	464.7	486.1	-5.9%	6.3%	
Operating leases	315.1	330.0	342.0	358.2	4.4%	4.6%	390.4	415.4	434.5	6.7%	5.1%	
Transfers and subsidies	43.8	42.8	41.4	39.5	-3.4%	0.6%	41.3	43.1	45.1	4.5%	0.5%	
Total payments	7 184.7	7 282.6	6 690.4	7 871.5	3.1%	100.0%	7 754.7	7 779.4	8 128.8	1.1%	100.0%	
Net cash flow from investing activities	(144.4)	(99.3)	(245.4)	(354.7)	34.9%	100.0%	(1.3)	(1.4)	(1.4)	-84.0%	100.0%	
Acquisition of property, plant, equipment and intangible assets	(146.5)	(101.9)	(246.1)	(355.1)	34.3%	101.1%	(1.7)	(1.8)	(1.9)	-82.6%	122.0%	
Acquisition of software and other intangible assets	(0.0)	(1.8)	(5.9)	-	-100.0%	1.1%	-	-	-	-	-	
Proceeds from the sale of property, plant, equipment and intangible assets	1.7	2.8	5.4	-	-100.0%	-1.6%	-	-	-	-	-	
Other flows from investing activities	0.5	1.5	1.2	0.4	-8.4%	-0.6%	0.4	0.4	0.4	4.6%	-22.0%	
Net cash flow from financing activities	(1 060.9)	(534.5)	(774.4)	(0.8)	-91.1%	100.0%	(0.8)	(0.8)	(0.9)	4.5%	100.0%	
Repayment of finance leases	0.7	(0.6)	(0.0)	(0.7)	-201.6%	23.2%	(0.7)	(0.8)	(0.8)	4.5%	92.8%	
Other flows from financing activities	(1 061.6)	(533.9)	(774.3)	(0.1)	-96.3%	76.8%	(0.1)	(0.1)	(0.1)	4.6%	7.2%	
Net increase/(decrease) in cash and cash equivalents	(879.6)	103.1	(233.4)	(650.7)	-9.6%	-5.5%	(2.1)	(2.2)	(2.3)	-84.7%	100.0%	
Statement of financial position												
Carrying value of assets	793.7	785.5	943.5	857.4	2.6%	32.1%	898.3	940.3	983.5	4.7%	57.2%	
of which:												
Acquisition of assets	(146.5)	(101.9)	(246.1)	(355.1)	34.3%	100.0%	(1.7)	(1.8)	(1.9)	-82.6%	100.0%	
Inventory	22.0	18.6	19.0	22.3	0.4%	0.8%	23.3	24.4	25.5	4.5%	1.5%	
Loans	129.6	1.0	-	-	-100.0%	1.1%	-	-	-	-	-	
Receivables and prepayments	14.8	14.1	16.9	18.3	7.4%	0.6%	19.1	20.0	20.9	4.5%	1.2%	
Cash and cash equivalents	2 043.6	2 146.7	1 913.3	1 095.0	-18.8%	65.4%	511.2	534.1	560.8	-20.0%	40.1%	
Total assets	3 003.7	2 965.9	2 892.8	1 993.0	-12.8%	100.0%	1 451.9	1 518.8	1 590.8	-7.2%	100.0%	
Accumulated surplus/(deficit)	2 051.1	2 338.2	1 909.6	650.7	-31.8%	61.4%	-	-	-	-100.0%	8.2%	
Finance lease	1.0	0.4	0.3	0.4	-26.1%	-	0.4	0.4	0.5	4.5%	-	
Trade and other payables	577.1	388.0	763.9	1 112.4	24.5%	28.6%	1 211.3	1 267.1	1 327.5	6.1%	76.5%	
Provisions	374.6	239.4	218.9	229.4	-15.1%	9.9%	240.2	251.2	262.8	4.6%	15.3%	
Total equity and liabilities	3 003.7	2 965.9	2 892.8	1 993.0	-12.8%	100.0%	1 451.9	1 518.8	1 590.8	-7.2%	100.0%	

Personnel information

Table 19.22 South African Social Security Agency personnel numbers and cost by salary level

Number of posts estimated for 31 March 2024		Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)				
Number of funded posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate														
		2022/23			2023/24			2024/25			2025/26			2026/27								
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	2023/24 - 2026/27					
South African Social Security Agency		7 580	18 646		7 543	3 359.6	0.4	7 545	3 554.3	0.5	7 548	3 732.0	0.5	7 548	3 899.2	0.5	7 548	4 078.5	0.5	0.0%	100.0%	
Salary level																						
1 – 6	4 530	10 628		4 534	1 431.8	0.3	4 503	1 592.8	0.4	4 503	1 672.5	0.4	4 503	1 747.5	0.4	4 503	1 827.8	0.4	–	–	59.7%	
7 – 10	2 431	7 152		2 360	1 224.2	0.5	2 425	1 240.6	0.5	2 425	1 302.6	0.5	2 425	1 360.9	0.6	2 425	1 423.5	0.6	–	–	32.1%	
11 – 12	419	548		449	447.8	1.0	420	445.8	1.1	420	468.1	1.1	420	489.1	1.2	420	511.6	1.2	–	–	5.6%	
13 – 16	200	318		200	255.8	1.3	197	275.0	1.4	200	288.7	1.4	200	301.7	1.5	200	315.6	1.6	0.5%	–	2.6%	

1. Rand million.

