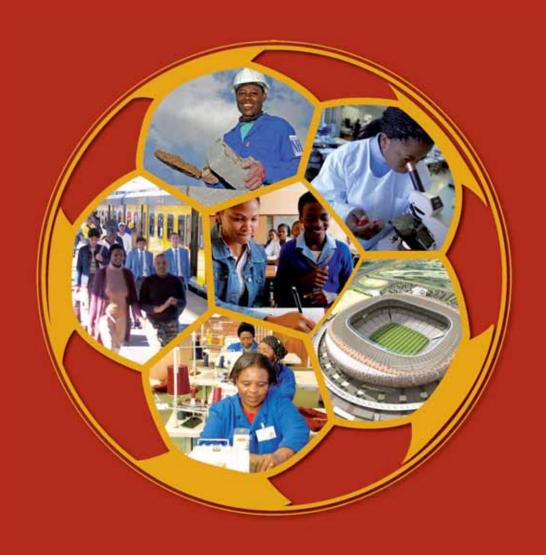
# Vote 11 Public Service and Administration



# Estimates of National Expenditure 2010





# **Estimates of National Expenditure**

2010

**National Treasury** 

**Republic of South Africa** 

17 February 2010



ISBN: 978-0-621-39079-7 RP: 03/2010 The Estimates of National Expenditure 2010 booklet for each vote is compiled with the latest available information from departmental and other sources. Some of this information is unaudited or subject to revision. In this booklet, more comprehensive coverage of goods and services, transfers, public entities and lower level institutional information is provided where applicable. The Estimates of National Expenditure 2010 as well as the Estimates of National Expenditure 2010 booklets are also available on www.treasury.gov.za

# **Foreword**

The Estimates of National Expenditure publication provides Parliament, departments and public entities, ministers, the media, civil society and the public with information about how tax payers' money is being spent: what it buys and for what purpose. Do not be concerned regarding the magnitude of this publication. Instead, let us use this unique reference tool to keep departments and agencies accountable and ensure that the expenditure of public funds achieves its intended policy outcomes, ultimately improving the welfare of our people.

Budgets link the policy choices that government makes with the services that are delivered to people – better budgeting plays an important role in improving service delivery. In line with the 2009 Medium Term Strategic Framework, government has adopted 12 desirable outcomes. At the output level, departments and agencies continue to set targets; for the first time these are in support of the attainment of officially stated outcomes. Budgeted spending on outputs and activities will increasingly reflect this.

Following the 2009 elections, a re-organisation of departments was proclaimed to give effect to the required government policy shifts and to accommodate the necessary changes in the programmes and activities of departments and entities. Several new national departments were created; some functions were transferred between departments. This also resulted in certain national departments being re-named to better capture the content of their new responsibilities. In terms of the new structure of government there are now 37 votes in the Estimates of National Expenditure publication, whereas in 2009 there were 34 votes.

This consolidated publication provides extensive vote level information on strategies and objectives. Legislation, policy developments and other factors affecting these are also noted. Information is presented in a format that aligns government's performance commitments with resource allocations. As with the 2009 Budget, we will publish booklets for individual votes that will provide full coverage of public entities and more detail on transfers and lower level institutional information.

Given the current economic climate, there are greater trade-offs in choosing between spending priorities or in the sequencing of programme implementation. Outputs and activities are constantly being re-evaluated to determine if more effective and cost efficient options are available. As a result, some programmes have to be delayed. Alongside the additions to spending, this publication also indicates details per national vote of savings amounting to R23 billion over the period ahead. These savings have been reallocated to other departments in order to augment funding for government's priorities.

All the figures, targets and outputs result from a wide ranging intergovernmental consultative process, leading to executive approval of additional spending allocations and savings. Many people have contributed to making this publication possible, especially my colleagues in national departments and agencies. Their collaboration and understanding during the allocation and publication processes has been invaluable. Thanks are also due to the dedicated National Treasury team for the publication of this useful resource.

Lesetja Kganyago

Krajefo

**Director-General: National Treasury** 

# Introduction

Transparent and accountable governance is strengthened when comprehensive budget documents are tabled for public scrutiny and legislative oversight. The Estimates of National Expenditure provides relevant public sector financial information in a timely and systematic manner, linking performance targets to budgeted expenditure. Specifically, it serves to:

- provide members of Parliament with detailed information on how departments and public entities plan to spend the money that is to be authorised by the legislature
- enable Parliament and society to keep departments and agencies accountable for service delivery commitments that are set out in each chapter
- provide parliamentary committees with a valuable source of information that can assist them in performing their oversight functions.

Although it contains a large volume of information, the 2010 Estimates of National Expenditure presents a summarised account of the spending plans of all national departments and agencies for the next three financial years (2010/11 to 2012/13), expenditure outcomes for the past three years (2006/07 to 2008/09) and revised estimates for the current year (2009/10). Newly formed departments are covered in the same way. Information is also provided on legislation and mandates, policy, strategies, objectives and performance targets over the seven-year period – as well as any changes in these, particularly as they relate to trends in planned expenditure. This provides a platform for review that could result in new policy options or operational alternatives in the achievement of government's objectives.

In keeping with ongoing improvements in the way that public finances are managed and reported, both the quality of information and presentation of the 2010 Estimates of National Expenditure have been enhanced. Information on new departments is mostly covered by way of a separate chapter, although in some cases departments are accommodated within a shared vote and discussed together in the same chapter. Information on savings and cost effective service delivery is included under a separate heading following the strategic overview section. Spending on selected key mega infrastructure projects is discussed in text boxes in the expenditure trends sections of relevant votes. For some votes a new personnel table has been included, showing personnel numbers in relation to the different salary levels and other information, such as the number and type of posts on funded establishment and posts filled. The 2010 Estimates of National Expenditure booklets, which are published separately for each vote, provide more extensive coverage on transfers, public entities, goods and services and lower level institutional information.

# Value for money

Budget accountability has historically focused mainly on targeting the performance of government departments and agencies at the output level. Government has now adopted an approach which provides a new methodology that is focused on the attainment of 12 desirable outcomes, using measurable outputs and well defined activities to achieve better value, as well as better value for money. The medium term expenditure framework (MTEF) for the next three years targets spending on government's official outcomes and simultaneously seeks to change the culture in the public service towards greater prudence and efficiency in order to obtain better value for money.

The Ministry for the National Planning Commission and the Ministry for Performance Evaluation and Monitoring are to ensure that planning and implementation in government institutions are focused on the achievement of outcomes and the improvement of performance. In line with this service delivery orientation, new functions and a reconfiguration of existing functions have led to a new national government structure. Taking account of the creation of new departments, 37 votes are now contained in the 2010 Estimates of National Expenditure. The table below provides a list of the new votes and alongside each, the department/s from which functions have been shifted in order to form the basis of the new department.

Newly created vote	Department/s from which all or some functions have been shifted
Agriculture, Forestry and Fisheries	Agriculture
	Water Affairs and Forestry
	Environmental Affairs and Tourism
Water Affairs	Water Affairs and Forestry
Human Settlements	Housing
	Water Affairs and Forestry
Environmental Affairs	Environmental Affairs and Tourism
Tourism	Environmental Affairs and Tourism
Basic Education	Education
Higher Education and Training	Education
	Labour (still exists)
Cooperative Governance and Traditional Affairs	Provincial and Local Government
Defence and Military Veterans	Defence
Economic Development	Trade and Industry (still exists)
Energy	Minerals and Energy
Mineral Resources	Minerals and Energy
International Relations and Cooperation	Foreign Affairs
Police	Safety and Security
Rural Development and Land Reform	Land Affairs
	Provincial and Local Government
Women, Children and People with Disabilities	The Presidency (still exists)
	Justice and Constitutional Development (still exists)

# Savings

Given the shortfall in government revenue collection and the pressure on the available resources of the fiscus, this year's budget preparation has focused extensively on finding savings within departmental and agency baselines and on redirecting expenditure towards key priorities within these institutions. Savings arise from effecting changes in public sector spending habits and instituting cost-cutting measures. Over the period ahead, government is to reform procurement systems, rationalise public entities and review a range of programmes – in order to accommodate increased spending on government's priorities in the attainment of its desired outcomes.

During the Budget process, judgements on value for money in achieving outcomes are made by examining funding requests in relation to the implementation plans and costings presented, among other considerations. There is extensive consultation with departments, agencies and intergovernmental forums before proposals are presented to the ministers' committee on the budget<sup>1</sup>, approved by Cabinet and then tabled in Parliament.

National departments undertook a rigorous budget baseline savings exercise, and identified R23 billion in savings over the medium term: R6.5 billion in 2010/11, R8.6 billion in 2011/12 and R7.9 billion in 2012/13.

<sup>1.</sup> A committee of cabinet ministers tasked with considering budgetary issues before they are presented to Cabinet.

About R2.6 billion in savings has been identified over the three years at local government level. Every endeavour was made to decrease spending on non-core goods and services, reschedule expenditure over time in the case of delays, effect exchange rate savings in respect of payments to foreigners, reduce transfers to certain public entities, improve financial management, reduce expenditure on administration in favour of frontline services and find alternative sources of financing.

Major savings amounts over the medium term expenditure framework period are:

- Defence and Military Veterans: R4.5 billion (cancellation of the A400M military aircraft contract)
- Social Development: R1.2 billion (slower uptake of social grants than anticipated and rationalisation of the South African Social Security Agency payments system)
- International Relations and Cooperation: R1.5 billion (revision of foreign costs and deferral of the building of the Pan African Parliament)
- Correctional Services: R4.8 billion (rescheduling of prison building plans)
- Transport: R3.4 billion (deferral of public transport infrastructure projects where planning and design have been delayed).

#### Additional allocations

The revised national Budget framework provides for additional expenditure by departments of R20.7 billion in 2010/11, R26 billion in 2011/12 and R39.9 billion in 2012/13. Including the government savings of R25.6 billion identified across all spheres, in total an additional R112.2 billion is allocated to government institutions to fund government's key priorities over the next three years. Of the R112.2 billion, national departments receive R56.2 billion (50.1 per cent): R13.1 billion in 2010/11, R18.2 billion in 2011/12 and R24.8 billion in 2012/13. Provinces and municipalities receive the remainder. Conditional grants to provinces and municipalities are reflected in both national budgets and the budgets of provinces or municipalities.

A summary of additional funding by national vote is provided below. Information on direct charges against the National Revenue Fund and the amounts for the provincial and local equitable shares are excluded. Adjustments to provincial and local conditional grants have been included. Details are only noted for national votes receiving relatively large additional allocations for implementing new programmes or extending existing programmes. The total amounts per vote in the discussion below represent the gross additional allocations, before the deduction of savings. This means that these total amounts are all bigger than the overall net change in the budget of a particular vote and therefore they do not balance to the amounts reflected in table 2. In the discussion that follows, these vote totals will be referred to as the *gross total allocation*, received over the MTEF period. In some instances, the savings on a specific vote exceed the *gross total allocation* to that vote and the overall net change in the budget is actually negative.

# Central government and financial and administrative services

An amount of R448 million is the gross total allocation to **Parliament's** vote. This is mainly to enhance the capacity of the Office of the Speaker, including provision for the establishment of a budget office in terms of the Money Bills Amendment Procedure and Related Matters Act (2009). Also included is provision for increasing the capacity of the Parliamentary oversight committees.

**National Treasury** receives an addition of R1.1 billion for the neighbourhood development partnership grant for the regeneration of townships through the development of social and economic infrastructure. An amount of R1.5 billion is allocated in the first two years of the MTEF period for the recapitalisation of the Land Bank.

#### Social services

The gross total allocation to **Health** amounts to R8.8 billion, most of which is for transfers to the provinces. R8.4 billion is provided for the broadening of HIV and AIDS treatment programmes, in support of the rapid expansion of the antiretroviral treatment rollout. R50 million has been set aside for a mass immunisation campaign to combat measles and polio.

**Social Development's** gross total allocation is R12.5 billion, mainly this is for the extension of the child support grant up to 18 years of age, as a major intervention against child poverty.

Most of the gross total allocation of R3.1 billion to **Basic Education** is for transfers to provinces. An amount of R2.7 billion is allocated for the provision of workbooks in all official languages for grades R to 9, and R28 million is provided for national numeracy and literacy assessments for grades 3, 6 and 9. An additional R120 million is allocated for the national school nutrition programme.

A gross total allocation of R2.4 billion is set aside for **Higher Education and Training**, of which R1 billion is for subsidies for higher education institutions and R1.3 billion is a provincial conditional grant for further education and training colleges.

### Justice, crime prevention and security

**Police** is allocated additional funding of R1.5 billion for an increase in police officers, the establishment of the Directorate for Priority Crime Investigation (the Hawks) and police station property management.

Gross total allocations to **Defence and Military Veterans** amount to R4.7 billion. R2.2 billion is for improving the South African National Defence Force remuneration system. R220 million is provided for expanding the military skills development system intake and R600 million for upgrading the *Landward Defence* programme.

**Correctional Services** is to receive gross total additional funding amounting to R2.8 billion. This covers the cost of the occupation specific salary dispensation for correctional officials and the impact of the general government employee wage increase.

#### **Economic services and infrastructure**

**Human Settlements** is to receive a R1 billion allocation for upgrading informal settlements and establishing community settlements. The rural household infrastructure grant is allocated R1.2 billion, specifically to support rural communities.

Funds for **Rural Development and Land Reform** are mostly for the rural development programme. An additional allocation of R860 million is for improving the quality of life within rural communities and broadening the base of agricultural production.

**Energy** receives a gross total allocation of R4.6 billion. R4.5 billion is to provide for part of the capital costs of building a pipeline for fuel from Durban to the Highveld. This allocation will be financed through the fuel levy imposed for this purpose.

Cooperative Governance and Traditional Affairs has a gross total allocation of R10.7 billion. The biggest vote allocation provides for an increase of R2.5 billion for the municipal infrastructure grant, to enable the further expansion of basic services infrastructure delivery aligned to government's 2014 universal access goals. R1.5 billion is allocated for the community work programme, within the expanded public works programme, which enables the non-governmental sector to assist government in providing guaranteed employment on a project basis.

A gross total allocation of R3.8 billion is set aside for **Trade and Industry**. Of this, R3.5 billion is shared equally by the clothing and textile sector and the automotive industry. A further R274 million is allocated for critical infrastructure and regulatory institutions such as the Competition Commission, the Companies and Intellectual Property Commission and other consumer orientated institutions.

**Transport's** R2.9 billion gross total addition includes funding for the secondary strategic road network, the Passenger Rail Agency of South Africa and the procurement of buses for the 2010 FIFA World Cup.

The main allocation of R500 million for the **Water Affairs** vote is for regional bulk infrastructure to roll out the basic services and water supply in support of human settlement development, in line with government's commitment to universal access by 2014. R498 million is also allocated for the working for water and working on fire programmes, within the expanded public works programme.

# **Overview of expenditure**

The main Budget provides for total expenditure of R818.1 billion in 2010/11, increasing to R888.3 billion in 2011/12 and R964.3 billion in 2012/13. Non-interest expenditure comprises on average 90.1 per cent of total main Budget expenditure, and grows at an average annual rate of 7.6 per cent over the MTEF period. These budgeted estimates provide for a contingency reserve set aside to deal with unanticipated events, amounting to R6 billion in 2010/11, R12 billion in 2011/12 and R24 billion in 2012/13.

The allocations in the main Budget are detailed in the pages of this publication, with a consolidated account provided in the summary tables below.

# **Summary tables**

- Table 1: Main budget framework
- Table 2: Additional allocation to national votes
- Table 3: Expenditure by national vote
- Table 4: Expenditure by economic classification
- Table 5: Amounts to be appropriated from the National Revenue Fund
- Table 6a: Conditional grants to provinces
- Table 6b: Conditional grants to municipalities
- Table 7: Training expenditure per vote
- Table 8: Infrastructure expenditure per vote
- Table 9: Personnel expenditure per vote
- Table 10: Departmental receipts per vote

Table 1. Main budget framework 2006/07 to 2012/13

				Revised			
	A	udited outcome		estimate	Medi	um-term estimate	es
R million	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Revenue (National Revenue Fund)							
Tax revenue (gross)	495 548.6	572 814.6	625 100.2	590 425.0	647 850.0	721 477.0	818 298.0
Departmental and other receipts, and repayments	10 843.3	11 671.7	12 616.2	8 982.6	10 380.3	11 483.2	12 379.4
Less: Southern Africa Customs Union payments	-25 194.9	-24 712.6	-28 920.6	-27 915.4	-14 991.3	-11 211.0	-22 781.0
Total revenue	481 197.0	559 773.8	608 795.7	571 492.1	643 239.0	721 749.2	807 896.4
Percentage of GDP	26.2%	26.9%	26.2%	23.3%	23.8%	24.3%	24.5%
Expenditure							
State debt cost	52 192.2	52 877.1	54 393.7	57 599.8	71 357.6	88 462.7	104 022.0
Percentage of GDP	2.8%	2.5%	2.3%	2.4%	2.6%	3.0%	3.2%
Current payments <sup>1</sup>	77 911.5	88 599.8	103 563.2	119 215.8	130 938.5	141 636.6	148 890.9
Transfers and subsidies	332 685.1	391 023.5	458 352.8	530 553.1	579 667.8	634 811.7	674 058.0
Payments for capital assets <sup>1</sup>	6 067.8	7 182.9	8 780.8	8 687.9	9 290.5	10 676.6	13 342.9
Payments for financial assets	1 335.8	1 812.5	10 972.9	32 760.0	20 888.6	750.0	_
Contingency reserve	_	-	-	-	6 000.0	12 000.0	24 000.0
Total expenditure	470 192.5	541 495.7	636 063.5	748 816.5	818 142.9	888 337.6	964 313.8
Percentage of GDP	25.6%	26.0%	27.4%	30.6%	30.3%	29.9%	29.3%
Budget deficit <sup>2</sup>	11 004.5	18 278.1	-27 267.7	-177 324.3	-174 904.0	-166 588.4	-156 417.4
Percentage of GDP	0.6%	0.9%	-1.2%	-7.2%	-6.5%	-5.6%	-4.7%
GDP	1 833 191.0	2 081 626.0	2 320 117.0	2 449 857.9	2 699 888.0	2 967 560.3	3 295 748.7

<sup>1.</sup> Excludes conditional grants to provinces and local government, which are included in transfers and subsidies.

<sup>2.</sup> A positive number reflects a surplus and a negative number a deficit.

Table 2. Additional allocation to national votes 2010/11 to 2012/131

18	ble 2. Additional allocation to national votes 2010/11 to 20		expenditure estim	ates	
R r	nillion	2010/11	2011/12	2012/13	Total
	ntral Government Administration	1 882.8	3 072.3	7 510.5	12 465.6
		85.6	106.5	117.1	309.1
1 2	The Presidency Parliament	85.6 145.9	150.0	152.5	309.1 448.4
3	Cooperative Governance and Traditional Affairs	1 206.7	2 557.8	6 958.5	10 723.1
3 4	Home Affairs	224.0	80.7	87.3	392.1
5	International Relations and Cooperation	92.6	105.6	115.4	313.5
6	Public Works	97.1	35.5	38.5	171.1
7	Women, Children and People with Disabilities	31.0	36.1	41.2	108.3
	nancial and Administrative Services	1 826.9	1 837.5	1 381.0	5 045.4
8	Government Communication and Information System	24.5	25.3	25.7	75.4
9		1 721.7	1 660.0	1 298.6	4 680.3
	National Treasury Public Enterprises	38.7	3.2	3.5	4 000.3
10 11	Public Service and Administration	10.2	3.2 11.9	12.9	35.0
12	Statistics South Africa	31.9	137.2	40.3	209.4
	cial Services	5 143.8	8 479.1	13 507.1	27 130.0
		15.3			
13	Arts and Culture	800.8	18.1 1 052.5	19.4	52.8 3 131.3
14	Basic Education	1 930.7	2 896.1	1 278.0	8 825.6
15	Health	421.1	2 890.1 761.3	3 998.8 1 249.0	2 431.4
16 17	Higher Education and Training Labour	59.2	701.3 49.1	51.9	160.3
18	Social Development	1 910.3	3 694.0	6 900.6	12 505.0
19	Sport and Recreation South Africa	6.3	7.9	9.3	23.6
	stice, Crime Prevention and Security	3 899.4	4 730.2	6 437.0	15 066.6
20	Correctional Services	883.1	919.4	952.8	2 755.3
21	Defence and Military Veterans	1 092.7	1 400.3	2 190.1	4 683.2
22	Independent Complaints Directorate	2.2	4.6	5.8	12.7
23	Justice and Constitutional Development	358.9	529.2	686.1	1 574.1
23 24		1 562.5	1 876.7	2 602.1	6 041.3
	onomic Services and Infrastructure	4 <b>296.7</b>	5 684.4	8 184.8	18 166.0
		<b>4 270.7</b> 57.2	195.8		
25	Agriculture, Forestry and Fisheries Communications	57.2 5.1	5.9	310.8	563.8 17.4
26 27		115.0	160.0	6.4 175.0	450.0
28	Economic Development	1 528.8	1 544.4	1 546.8	4 620.0
	Energy Environmental Affairs	88.8	111.3	216.6	416.7
29	Human Settlements	242.9	360.5	1 761.3	2 364.7
30	Mineral Resources	20.3	33.2	43.0	2 304.7 96.5
31					
32 33	Rural Development and Land Reform Science and Technology	301.2 34.7	348.1 40.8	352.1 93.7	1 001.4 169.2
34	Tourism	47.7	63.3	74.9	185.9
35	Trade and Industry	905.6	1 294.0	1 638.8	3 838.3
35 36	3	905.6 495.8	1 294.0	1 359.3	2 936.7
37	Transport Water Affairs	493.8 453.7	445.6	606.1	2 936.7 1 505.4
To		17 049.6	23 803.6	37 020.3	77 873.6
	iai Evoludes additional allocations on provincial equitable share and other direct.			37 020.3	11 813.0

<sup>1.</sup> Excludes additional allocations on provincial equitable share and other direct charges against the National Revenue Fund.

Table 3. Expenditure by national vote 2006/07 to 2012/13

Ia	ble 3. Expenditure by national vote 2006/07 to 2012/13				
			Audited Outeens		Adjusted
Rn	million	2006/07	Audited Outcome 2007/08	2008/09	appropriation 2009/10
	ntral Government Administration	2000/07	2007700	2000107	2007/10
1	The Presidency	224.4	651.4	312.4	694.8
2	Parliament	755.1	902.1	1 135.1	1 108.0
3	Cooperative Governance and Traditional Affairs	24 571.6	30 026.2	35 343.2	36 683.5
4	Home Affairs	2 546.9	3 241.7	4 666.6	5 263.8
5	International Relations and Cooperation	2 944.7	4 069.7	5 472.3	5 553.0
6	Public Works	3 025.8	3 402.3	4 197.0	5 890.1
7	Women, Children and People with Disabilities	49.6	52.5	61.9	68.2
	ancial and Administrative Services	17.0	02.0	0	00.2
8	Government Communication and Information System	293.1	380.9	427.5	496.8
9	National Treasury	16 171.0	18 966.2	31 312.1	62 845.6
10	Public Enterprises	2 589.8	4 604.0	3 265.1	3 991.2
11	Public Service and Administration	583.7	609.6	630.6	682.8
12	Statistics South Africa	1 096.6	1 054.3	1 323.1	1 715.2
	cial Services	1 070.0	1 00 1.0	1 020.1	1710.2
13	Arts and Culture	1 329.9	1 585.8	2 114.5	2 632.1
14	Basic Education	1 571.6	2 165.3	3 284.4	4 474.4
15	Health	11 338.0	12 762.7	15 464.5	18 423.5
16	Higher Education and Training	14 292.2	15 997.3	18 765.9	20 696.6
17	Labour	1 343.3	1 431.5	1 507.2	1 709.2
18	Social Development	61 676.1	67 191.4	76 096.7	86 508.2
19	Sport and Recreation South Africa	886.5	5 048.0	4 871.4	2 883.9
	stice, Crime Prevention and Security	000.5	3 040.0	4 07 1.4	2 003.7
	Correctional Services	9 251.2	11 122.4	12 822.6	13 834.5
20		23 817.6	25 180.1	27 801.3	31 325.3
21	Defence and Military Veterans		80.9	99.3	
22	Independent Complaints Directorate	65.3 5 853.8			116.5 9 721.0
23	Justice and Constitutional Development		7 194.0	8 244.4	
24		32 634.9	36 525.9	41 635.2	47 622.0
	nomic Services and Infrastructure	0.711.0	2.050.7	2.4/5.0	2.074.5
25	Agriculture, Forestry and Fisheries	2 711.0	3 858.6	3 465.0	3 874.5
26	Communications	1 319.6	1 911.8	2 328.6	2 470.5
27	Economic Development	238.7	245.1	220.4	316.2
28	Energy	1 930.8	2 189.1	2 918.4	3 756.9
29	Environmental Affairs	1 164.2	1 654.1	1 882.7	2 244.2
30	Human Settlements	7 178.2	8 716.1	11 147.4	14 036.2
31	Mineral Resources	676.8	758.2	811.6	925.1
32	Rural Development and Land Reform	3 724.6	5 896.6	6 663.7	6 401.4
33	Science and Technology	2 613.0	3 127.3	3 703.5	4 261.7
34	Tourism	853.5	1 065.1	1 211.8	1 155.7
35	Trade and Industry	3 566.1	5 050.2	4 836.6	6 085.9
36	Transport	13 360.4	16 331.6	24 838.6	24 238.5
	Water Affairs	3 851.9	4 802.9	5 795.3	7 342.6
Tot	al appropriation by vote	262 101.6	309 853.1	370 678.0	442 049.4
Plu					
	ect charges against the National Revenue Fund				
	sident and Deputy President salary (The Presidency)	2.2	2.3	4.0	4.3
	mbers remuneration (Parliament)	223.3	240.7	356.9	376.7
Sta	te debt costs (National Treasury)	52 192.2	52 877.1	54 393.7	59 995.0
	vincial equitable share (National Treasury)	149 245.6	171 053.7	201 795.6	236 877.8
Gei	neral fuel levy sharing with metros (National Treasury)	_	-	_	6 800.1
Ski	ls levy and Setas (Higher Education and Training)	5 328.4	6 284.3	7 234.1	7 750.0
Jud	ges and magistrates salaries (Justice and Constitutional Development)	1 099.3	1 184.5	1 601.1	1 669.7
	al direct charges against the National Revenue Fund	208 090.9	231 642.6	265 385.4	313 473.5
	ntingency reserve	_	-	-	-
	jected underspending	_		-	-3 000.0
Tot	al	470 192.5	541 495.7	636 063.5	752 522.9

Table 3. Expenditure by national vote 2006/07 to 2012/13

		•	m avnanditura actima	Madium tar	Revised
R million		2012/13	m expenditure estimate 2011/12	2010/11	estimate 2009/10
K IIIIIIOI	Central Government Administration	2012/13	2011/12	2010/11	2009/10
	The Presidency	810.5	772.2	722.6	691.8
	Parliament		1 238.6	1 179.2	1 108.0
	Cooperative Governance and Traditional Affairs		50 449.1	43 921.5	36 629.6
	Home Affairs		5 003.5	5 719.6	5 159.4
	International Relations and Cooperation		5 087.0	4 824.4	5 508.0
	Public Works		7 984.1	6 446.3	5 740.1
			108.3	97.8	68.2
	Women, Children and People with Disabilities Financial and Administrative Services	114.9	100.3	91.0	00.2
m	Government Communication and Information System	515 <i>I</i>	507.1	546.2	496.8
11	•		33 127.9	50 219.9	62 512.7
	National Treasury			350.6	3 991.2
	Public Enterprises		186.8		
	Public Service and Administration		657.1	651.5	681.0
	Statistics South Africa	1 /09.0	2 845.9	1 973.4	1 715.2
	Social Services	25/27	0.417.4	2.407.7	2.440.1
	Arts and Culture		2 417.4	2 406.7	2 440.1
	Basic Education		7 549.8	6 166.2	4 197.9
		25 844.7	23 707.9	21 497.0	18 025.5
	Higher Education and Training		26 104.6	23 720.7	20 681.8
		1 942.5	1 866.6	1 783.9	1 674.4
	Social Development		105 715.4	95 929.1	86 108.2
	Sport and Recreation South Africa	/93./	760.5	1 245.6	2 872.4
	Justice, Crime Prevention and Security				
	Correctional Services		16 027.4	15 129.0	13 834.5
	Defence and Military Veterans		33 931.4	30 715.3	30 325.3
	Independent Complaints Directorate		144.1	129.3	116.5
	Justice and Constitutional Development		11 083.7	10 250.5	9 673.3
		60 390.8	56 916.6	52 556.4	47 622.0
	Economic Services and Infrastructure				
	Agriculture, Forestry and Fisheries		4 361.4	3 658.0	3 305.5
	Communications		1 814.1	2 114.0	2 354.5
	Economic Development		494.4	418.6	316.2
		5 538.7	5 739.6	5 535.4	3 740.2
	Environmental Affairs		2 817.5	2 607.8	2 244.2
	Human Settlements		18 483.0	16 201.5	14 036.2
	Mineral Resources		1 112.1	1 030.0	924.0
	Rural Development and Land Reform		7 972.9	6 769.6	6 401.4
	Science and Technology		4 968.8	4 615.5	4 261.7
	Tourism		1 223.2	1 151.8	1 155.7
	Trade and Industry	7 264.0	6 757.4	6 150.1	5 988.8
	Transport		27 960.1	25 086.3	24 164.1
	Water Affairs	9 628.2	9 090.2	7 996.6	6 969.8
	Total appropriation by vote	520 261.0	486 987.8	461 517.9	437 736.1
	Plus:				
	Direct charges against the National Revenue Fund				
ency)	President and Deputy President salary (The Presidency)	5.1	4.8	4.6	4.3
	Members remuneration (Parliament)	430.1	409.6	392.7	376.7
	State debt costs (National Treasury)	104 022.0	88 462.7	71 357.6	57 599.8
	Provincial equitable share (National Treasury)	294 780.0	280 688.7	260 973.7	236 877.8
sury)	General fuel levy sharing with metros (National Treasury	8 957.7	8 531.1	7 542.4	6 800.1
g)	Skills levy and Setas (Higher Education and Training)	9 606.1	9 148.7	8 424.2	7 750.0
	Judges and magistrates salaries (Justice and Constitutio Development)		2 104.2	1 929.9	1 671.7
ie Fund	Total direct charges against the National Revenue Fu	420 052.9	389 349.8	350 625.0	311 080.3
	Contingency reserve		12 000.0	6 000.0	_
	Projected underspending			=	_
	Total	964 313.8	888 337.6	818 142.9	748 816.5

Table 4. Expenditure by economic classification 2006/07 to 2012/13

				Adjusted
	Au	dited outcome		appropriation
R million	2006/07	2007/08	2008/09	2009/10
Current payments				_
Compensation of employees	49 574.2	56 243.2	64 973.4	76 392.8
Salaries and wages	41 022.9	46 738.9	53 788.3	63 755.1
Social contributions	8 551.3	9 504.3	11 185.1	12 637.7
Goods and services	28 335.8	32 354.3	38 587.4	44 065.4
Interest and rent on land	52 193.7	52 879.3	54 396.1	59 995.8
Interest (including interest on finance leases)	52 193.0	52 878.6	54 395.9	59 995.0
Rent on land	0.7	0.7	0.2	0.8
Total current payments	130 103.7	141 476.8	157 956.9	180 454.0
Transfers and subsidies to:				
Provinces and municipalities	205 438.3	243 233.9	289 397.3	345 879.0
Provinces	178 867.2	205 829.6	245 302.3	295 353.2
Provincial revenue funds	178 867.2	205 829.6	245 302.3	295 353.2
Municipalities	26 571.1	37 404.3	44 095.1	50 525.8
Municipal bank accounts	26 571.1	37 404.3	44 095.1	50 525.8
Departmental agencies and accounts	38 102.1	44 531.2	53 572.4	58 512.9
Social security funds	7.0	8.5	2 508.7	12.7
Departmental agencies (non-business entities)	38 095.0	44 522.7	51 063.6	58 500.3
Universities and technikons	11 056.0	12 003.8	13 897.7	15 437.4
Foreign governments and international organisations	919.3	936.0	1 010.6	1 266.8
Public corporations and private enterprises	13 424.4	18 764.3	20 170.1	20 061.4
Public corporations	9 872.3	14 155.2	14 694.3	17 851.2
Subsidies on products or production	4 101.1	3 691.7	4 676.1	5 188.9
Other transfers to public corporations	5 771.2	10 463.5	10 018.2	12 662.3
Private enterprises	3 552.1	4 609.0	5 475.8	2 210.2
Subsidies on products or production	3 339.6	4 111.4	5 193.5	1 855.1
Other transfers to private enterprises	212.5	497.6	282.3	355.1
Non-profit institutions	882.1	1 002.8	1 220.2	1 225.3
Households	62 862.9	70 551.4	79 084.5	91 029.5
Social benefits	59 569.1	65 170.5	73 611.2	85 989.9
Other transfers to households	3 293.8	5 381.0	5 473.3	5 039.6
	0 270.0	0 001.0	0 170.0	0 007.0
Total transfers and subsidies  Payments for capital assets	332 685.1	391 023.5	458 352.8	533 412.3
Buildings and other fixed structures	2 481.5	3 838.2	5 566.8	5 961.3
=	2 376.9	3 325.7	4 893.8	4 843.3
Buildings Other fixed structures	104.6	5 525.7 512.5	673.0	
	3 322.8	3 210.7	2 965.0	1 118.0 <b>2 741.0</b>
Machinery and equipment Transport equipment	1 522.3	1 528.0	1 419.6	1 467.8
Other machinery and equipment	1 800.5	1 682.7	1 545.4	1 273.1
Specialised military assets			1 343.4	
Biological assets	0.7	- 11.2	2.7	27.6 1.1
Land and subsoil assets				1.1
	31.5	27.4	49.0	1/7/
Software and other intangible assets	231.4	95.5	197.4	167.4
Total payments for capital assets	6 067.8	7 182.9	8 780.8	8 898.3
Payments for financial assets	1 335.8	1 812.5	10 972.9	32 758.3
Total	470 192.5	541 495.7	636 063.5	755 522.9
Contingency reserve Projected underspending	-	-	-	-3 000.0
Total	470 192.5	541 495.7	636 063.5	752 522.9
TOTAL	4/0 172.3	04 i 470. <i>l</i>	030 003.3	102 022.9

Table 4. Expenditure by economic classification 2006/07 to 2012/13

Revised estimate	Medium-tern	n expenditure estimates	s		
2009/10	2010/11	2011/12	2012/13		R millio
				Current payments	
76 008.7	84 093.2	90 167.3	95 232.5	Compensation of employees	
63 383.4	69 171.6	74 337.1	78 539.2	Salaries and wages	
12 625.3	14 921.6	15 830.2	16 693.2	Social contributions	
43 205.8	46 843.3	51 466.9	53 656.0	Goods and services	
57 601.0	71 359.6	88 465.0	104 024.5	Interest and rent on land	
57 600.2	71 358.7	88 464.1	104 023.5	Interest (including interest on finance leases)	
0.8	0.8	0.9	1.0	Rent on land	
176 815.6	202 296.0	230 099.3	252 913.0	Total current payments	
				Transfers and subsidies to:	
345 167.9	381 726.9	417 237.3	442 587.4	Provinces and municipalities	
294 968.2	322 858.2	350 547.1	369 348.4	Provinces	
294 968.2	322 858.2	350 547.1	369 348.4	Provincial revenue funds	
50 199.7	58 868.7	66 690.2	73 239.0	Municipalities	
50 199.7	58 868.7	66 690.2	73 239.0	Municipal bank accounts	
57 114.3	58 456.5	65 123.0	68 388.7	Departmental agencies and accounts	
12.7	11.6	12.4	13.0	Social security funds	
57 101.6	58 445.0	65 110.6	68 375.7	Departmental agencies (non-business entities)	
15 437.4	17 532.0	19 318.5	20 669.2	Universities and technikons	
1 260.9	1 313.9	1 288.8	1 380.3	Foreign governments and international organisations	
19 725.2	20 129.1	20 700.1	21 489.8	Public corporations and private enterprises	
17 555.0	16 988.4	17 034.7	17 355.7	Public corporations	
5 198.9	5 180.8	5 262.0	5 499.9	Subsidies on products or production	
12 356.1	11 807.6	11 772.7	11 855.7	Other transfers to public corporations	
2 170.1	3 140.7	3 665.4	4 134.1	Private enterprises	
1 795.1	2 778.8	3 255.0	3 629.1	Subsidies on products or production	
375.1	362.0	410.3	505.0	Other transfers to private enterprises	
1 225.1	2 275.2	2 339.0	1 894.0	Non-profit institutions	
90 622.4	98 234.2	108 805.0	117 648.6	Households	
85 620.3	92 792.8	102 213.6	110 636.4	Social benefits	
5 002.1	5 441.4	6 591.5	7 012.1	Other transfers to households	
530 553.1	579 667.8	634 811.7	674 058.0	Total transfers and subsidies	
				Payments for capital assets	
5 862.9	5 994.9	7 237.3	9 660.6	Buildings and other fixed structures	
4 743.8	4 537.4	4 836.4	6 935.7	Buildings	
1 119.2	1 457.5	2 400.9	2 725.0	Other fixed structures	
2 735.2	3 236.9	3 381.4	3 525.6	Machinery and equipment	
1 467.8	1 352.7	1 474.3	1 690.0	Transport equipment	
1 267.4	1 884.2	1 907.2	1 835.6	Other machinery and equipment	
27.6	19.6	24.5	122.0	Specialised military assets	
1.1	1.6	0.7	0.7	Biological assets	
61.0	- 37.5	32.7	33.8	Land and subsoil assets Software and other intangible assets	
8 687.9	9 290.5	10 676.6	13 342.9	Total payments for capital assets	
32 760.0	20 888.6	750.0	0.0	Payments for financial assets	
748 816.5	812 142.9	876 337.6	940 313.8	Total	
	6 000.0	12 000.0	24 000.0	Contingency reserve	
_	-	_		Projected underspending	
748 816.5	818 142.9	888 337.6	964 313.8	Total	

Table 5. Amounts to be appropriated from the National Revenue Fund for 2010/11

		Appropriated	Current	Transfers	Payments for		To be	Increase/
		(including direct	payments	and subsidies	capital assets	assets	appropriated	Decrease <sup>1</sup>
		charges)		Substates	u33013	455015		
R mi	llion	2009/10			2010/11			
Cent	ral Government Administration							
1	The Presidency	609.6	343.0	371.9	12.2	_	727.2	117.6
2	Parliament	1 350.7	1 275.4	284.8	11.7	_	1 571.9	221.2
3	Cooperative Governance and Traditional Affairs	35 604.4	619.7	43 288.5	13.3	_	43 921.5	8 317.0
4	Home Affairs	5 050.6	3 992.4	1 587.8	139.3	_	5 719.6	669.0
5	International Relations and Cooperation	5 337.0	3 688.6	820.2	315.7	_	4 824.4	-512.6
6	Public Works	5 298.0	2 042.8	3 029.6	1 373.9	_	6 446.3	1 148.3
7	Women, Children and People with Disabilities	64.0	39.3	51.9	6.6	_	97.8	33.8
Fina	ncial and Administrative Services							
8	Government Communication and Information	482.0	355.5	187.4	3.4	_	546.2	64.2
	System							
9	National Treasury	354 795.2	72 806.9	296 522.2	14.5	20 750.0	390 093.6	35 298.4
10	Public Enterprises	3 797.3	174.7	36.7	0.6	138.6	350.6	-3 446.8
11	Public Service and Administration	596.3	376.9	271.6	2.9	_	651.5	55.2
12	Statistics South Africa	1 608.6	1 871.5	3.8	98.1	_	1 973.4	364.8
Soci	al Services							
13	Arts and Culture	2 623.5	311.1	2 089.1	6.6	_	2 406.7	-216.7
14	Basic Education	3 929.9	1 777.1	4 385.1	4.1	_	6 166.2	2 236.3
15	Health	17 058.1	1 063.0	20 403.3	30.7	_	21 497.0	4 438.9
16	Higher Education and Training	25 259.6	382.4	31 752.7	9.8	_	32 144.9	6 885.3
17	Labour	1 671.0	1 259.9	515.2	8.8	_	1 783.9	112.9
18	Social Development	86 408.3	543.0	95 376.0	10.1	_	95 929.1	9 520.7
19	Sport and Recreation South Africa	2 859.9	192.9	1 047.6	5.1	_	1 245.6	-1 614.3
Just	ice, Crime Prevention and Security							
20	Correctional Services	13 238.6	14 007.7	13.1	1 108.3	_	15 129.0	1 890.5
21	Defence and Military Veterans	32 024.4	23 099.0	6 830.1	786.2	_	30 715.3	-1 309.1
22	Independent Complaints Directorate	114.9	126.0	0.1	3.3	_	129.3	14.5
23	Justice and Constitutional Development	11 278.6	9 984.8	1 567.9	627.7	_	12 180.4	901.8
24	Police	46 409.7	49 336.4	438.4	2 781.7	_	52 556.4	6 146.7
Ecor	nomic Services and Infrastructure							
25	Agriculture, Forestry and Fisheries	2 903.5	1 773.5	1 836.5	47.9	_	3 658.0	754.5
26	Communications	2 266.9	483.2	1 626.7	4.1	_	2 114.0	-152.9
27	Economic Development	292.5	95.2	318.6	4.8	_	418.6	126.1
28	Energy	3 742.3	202.1	5 328.7	4.6	_	5 535.4	1 793.1
29	Environmental Affairs	2 261.0	910.2	1 224.3	473.3	_	2 607.8	346.8
30	Human Settlements	14 020.0	599.5	15 442.8	159.3	_	16 201.5	2 181.5
31	Mineral Resources	904.9	607.3	408.7	14.1	_	1 030.0	125.1
32	Rural Development and Land Reform	6 109.4	1 878.1	4 871.6	19.8	_	6 769.6	660.2
33	Science and Technology	4 234.1	362.0	4 249.5	4.1	_	4 615.5	381.4
34	Tourism	1 109.1	196.1	953.3	2.4	_	1 151.8	42.8
35	Trade and Industry	6 051.7	1 142.9	4 992.6	14.7	_	6 150.1	98.4
36	Transport	23 734.8	743.4	24 301.3	41.6	_	25 086.3	1 351.4
37	Water Affairs	7 462.4	3 632.8	3 238.5	1 125.3	_	7 996.6	534.2
Tota		732 562.8	202 296.0	579 667.8	9 290.5	20 888.6	812 142.9	79 580.2
	nocitive number reflects an increase and a negative			317001.0	7 270.3	20 000.0	014 144.7	1 / 300.2

<sup>1.</sup> A positive number reflects an increase and a negative number a decrease.

Table 6a. Conditional grants to provinces 2006/07 to 2012/13  $^{\rm 1}$ 

					Adjusted	Revised			
		Auc	lited outcome		appropriation	estimate	Medium-term	expenditure e	stimates
Rn	nillion	2006/07	2007/08	2008/09	2009/	10	2010/11	2011/12	2012/13
Cei	ntral Government Administration								
3	Cooperative Governance and Traditional	_	_	29.7	_	_	_	_	_
	Affairs								
6	Public Works	710.1	836.6	889.3	1 501.2	1 401.2	1 483.8	1 962.0	2 060.1
Fin	ancial and Administrative Services								
9	National Treasury	4 983.5	6 276.2	7 384.5	13 449.2	13 449.2	11 314.9	13 091.2	14 007.6
Soc	cial Services								
13	Arts and Culture	_	163.2	344.6	440.6	440.6	512.7	543.4	570.8
14	Basic Education	1 242.5	1 376.9	2 114.1	2 575.4	2 575.4	3 931.4	5 048.1	5 447.4
15	Health	10 206.5	11 552.7	14 028.7	16 702.5	16 417.5	19 852.8	21 971.8	24 030.4
16	Higher Education and Training	1 973.7	2 435.3	3 005.8	3 168.3	3 168.3	3 772.7	3 972.0	4 169.1
19	Sport and Recreation South Africa	119.0	194.0	293.7	402.3	402.3	426.4	452.0	474.6
Eco	onomic Services and Infrastructure								
25	Agriculture, Forestry and Fisheries	401.1	761.7	898.0	973.7	973.7	1 116.9	1 437.1	1 508.9
30	Human Settlements	6 677.8	8 149.9	10 177.9	12 592.3	12 592.3	15 160.6	17 222.4	17 938.7
32	Rural Development and Land Reform	8.0	-	_	_	_	_	_	_
35	Trade and Industry	58.2	_	_	_	_	_	_	_
36	Transport	3 241.0	3 029.4	4 340.3	6 669.9	6 669.9	4 312.4	4 158.5	4 360.9
Tot	al	29 621.6	34 775.9	43 506.6	58 475.4	58 090.4	61 884.5	69 858.4	74 568.4

<sup>1.</sup> Detail provided in the Division of Revenue Act (2010).

Table 6b. Conditional grants to municipalities 2006/07 to 2012/13 <sup>1</sup>

		•			Adjusted	Revised			
		Aud	dited outcome		appropriation	estimate	Medium-term	n expenditure e	stimates
Rr	nillion	2006/07	2007/08	2008/09	2009	/10	2010/11	2011/12	2012/13
Ce	ntral Government Administration								
3	Cooperative Governance and Traditional Affairs	6 138.4	8 954.1	9 308.4	11 633.5	11 633.5	12 740.9	15 293.3	18 557.9
6	Public Works	_	_	-	201.7	201.7	623.0	1 108.0	1 163.4
Fin	ancial and Administrative Services								
9	National Treasury	410.3	716.5	361.5	851.4	611.4	1 394.6	1 575.1	1 586.3
So	cial Services								
19	Sport and Recreation South Africa	600.0	4 605.0	4 295.0	2 168.7	2 168.7	512.6	_	_
Ec	onomic Services and Infrastructure								
28	Energy	390.7	462.5	589.1	1 108.0	1 092.2	1 240.1	1 376.6	1 151.4
36	Transport	518.0	1 174.0	2 928.7	2 428.0	2 428.0	3 709.9	4 436.1	4 136.7
37	Water Affairs	385.7	732.9	994.6	925.0	854.6	890.1	380.0	399.0
To	al	8 443.1	16 645.0	18 477.3	19 316.2	18 990.1	21 111.1	24 169.1	26 994.8

<sup>1.</sup> Detail provided in the Division of Revenue Act (2010).

Table 7. Training expenditure per vote 2006/07 to 2012/13

					Adjusted			
			ited outcome		appropriation		expenditure es	
	nillion	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
	ntral Government Administration							
1	The Presidency	1.5	2.3	1.4	1.9	2.2	2.4	2.6
2	Parliament	10.7	10.6	11.9	10.1	10.4	14.2	15.0
3	Cooperative Governance and Traditional Affairs	1.7	2.3	1.7	1.8	2.4	2.6	2.7
4	Home Affairs	35.6	32.4	34.0	35.1	30.9	28.2	28.5
5	International Relations and Cooperation	4.0	13.1	8.1	12.4	14.4	14.1	14.1
6	Public Works	12.8	15.2	22.0	26.1	27.5	28.5	29.9
Fin	ancial and Administrative Services							
8	Government Communication and Information System	2.4	4.7	4.2	3.7	4.4	4.2	4.4
9	National Treasury	9.3	16.1	16.9	33.6	19.8	20.4	21.2
10	Public Enterprises	0.8	1.6	1.7	2.2	1.9	2.0	2.0
11	Public Service and Administration	2.0	2.2	3.7	2.6	3.6	3.5	3.7
12	Statistics South Africa	7.7	11.9	14.0	21.2	45.1	42.1	40.0
So	cial Services							
13	Arts and Culture	2.4	3.1	4.5	2.1	2.3	2.4	2.5
14	Basic Education	1.6	2.8	6.5	1.7	2.5	2.4	2.5
15	Health	5.5	9.5	1.8	4.5	5.5	6.1	6.6
16	Higher Education and Training	1.8	2.5	2.9	1.9	2.6	2.8	2.9
17	Labour	8.9	6.5	8.9	8.3	8.9	9.3	9.8
18	Social Development	2.2	1.7	1.8	2.3	2.5	2.6	2.8
19	Sport and Recreation South Africa	0.5	0.9	0.9	1.1	1.1	1.1	1.1
	stice, Crime Prevention and Security	0.0	0.7	0.7	***			
20	Correctional Services	111.4	125.6	76.0	89.5	64.0	100.5	105.6
21	Defence and Military Veterans	85.6	87.4	117.7	113.6	145.6	151.0	167.0
22	Independent Complaints Directorate	0.5	0.6	0.6	0.7	0.7	0.8	0.8
23	Justice and Constitutional Development	12.4	18.3	37.5	86.4	78.9	83.6	89.4
24	Police	807.5	966.0	1 124.0	1 006.5	1 386.6	1 449.0	1 514.2
	nomic Services and Infrastructure	007.5	700.0	1 124.0	1 000.5	1 300.0	1 447.0	1 314.2
25	Agriculture, Forestry and Fisheries	27.3	20.3	24.2	16.4	20.0	21.8	23.3
26	Communications	3.1	3.7	6.0	9.0	9.4	9.9	10.4
27	Economic Development	3.1	J.1 -	0.0	7.0	0.1	0.2	0.2
28	Energy	0.6	0.7	1.6	2.1	3.5	3.9	4.1
	Environmental Affairs	2.3	2.1	2.2	2.1	2.5	3.9 2.7	2.9
29				2.2	12.9			
30	Human Settlements	2.0 1.5	1.2 1.7		9.1	14.1	15.2	16.1
31	Mineral Resources			3.8		3.5	3.9	4.1
32	Rural Development and Land Reform	11.6	9.0	9.4	11.9	12.6	13.3	13.9
33	Science and Technology	1.0	3.6	5.2	6.5	5.1	5.4	5.6
34	Tourism	1.5	1.4	1.5	1.0	1.0	1.0	1.1
35	Trade and Industry	3.2	1.0	2.5	9.3	11.0	11.5	12.0
36	Transport	3.0	3.2	1.8	3.9	4.0	4.0	4.1
37	Water Affairs	37.0	38.9	40.8	63.1	65.7	67.3	70.7
Tot	al	1 223.1	1 424.2	1 604.9	1 616.8	2 016.3	2 133.7	2 237.8

Table 8. Infrastructure expenditure per vote 2006/07 to 2012/13 <sup>1</sup>

	•				Adjusted			
		Aud	lited outcome		appropriation	Medium-term	expenditure e	stimates
Rr	nillion	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Ce	ntral Government Administration							
2	Parliament	_	5.1	40.5	_	_	_	_
3	Cooperative Governance and Traditional Affairs	6 138.4	8 754.1	9 138.1	11 433.5	12 528.9	15 068.6	18 322.0
4	Home Affairs	45.1	61.4	68.0	56.1	67.2	132.5	129.8
5	International Relations and Cooperation	119.4	649.9	926.7	423.2	231.5	249.8	317.0
6	Public Works	414.1	488.0	988.4	1 220.6	1 303.9	1 603.9	1 634.7
Fin	ancial and Administrative Services							
9	National Treasury	5 035.7	6 327.3	7 768.0	9 910.6	12 569.9	14 486.6	15 405.0
So	cial Services							
13	Arts and Culture	312.1	281.2	448.6	801.4	557.8	455.6	483.0
14	Basic Education	_	_	_	-	80.0	200.0	210.0
15	Health	1 498.7	2 118.5	1 884.8	3 495.2	3 939.6	3 789.7	3 805.0
16	Higher Education and Training	90.5	77.5	54.8	37.0	32.0	26.0	22.0
17	Labour	78.5	64.4	37.6	56.8	25.9	34.6	0.0
19	Sport and Recreation South Africa	600.0	4 605.0	4 295.0	1 661.1	302.3	-	_
Jus	stice, Crime Prevention and Security							
20	Correctional Services	794.8	1 087.0	1 035.5	1 012.5	1 108.3	1 163.1	2 675.6
21	Defence and Military Veterans	49.2	93.4	476.5	452.0	1 120.7	841.1	1 218.3
23	Justice and Constitutional Development	323.7	361.1	479.5	515.5	631.5	759.4	865.0
24	Police	510.5	727.0	843.3	1 049.7	1 118.2	1 235.3	1 544.6
Ec	onomic Services and Infrastructure							
25	Agriculture, Forestry and Fisheries	120.0	112.0	108.6	115.0	172.9	270.8	253.5
26	Communications	100.0	646.0	950.0	810.0	420.9	279.0	167.0
28	Energy	1 328.9	1 525.6	1 888.8	2 400.3	4 271.9	4 366.4	4 565.5
29	Environmental Affairs	199.8	405.7	437.4	512.3	656.7	664.8	693.0
30	Human Settlements	_	3 829.9	1 885.1	1 674.3	2 014.8	2 248.4	2 341.9
32	Rural Development and Land Reform	14.4	5.6	6.3	11.8	17.4	18.3	44.7
33	Science and Technology	175.0	272.0	408.0	699.3	745.7	801.0	254.4
35	Trade and Industry	468.0	911.0	967.5	1 283.3	769.9	721.4	758.6
36	Transport	5 801.6	7 934.8	10 601.2	12 799.8	14 131.7	16 038.7	16 542.4
37	Water Affairs	85.9	644.4	1 467.1	1 976.8	2 279.9	3 358.1	3 805.1
To	al	24 304.4	41 988.0	47 205.2	54 408.3	61 099.7	68 813.1	76 057.9

<sup>1.</sup> Amounts include mega infrastructure projects and programmes (over R300 million per year for a minimum of three years, or R900 million total project cost), large projects and programmes (between R300 million and R50 million per year within a given MTEF period), small projects and programmes (less than R50 million per year). Infrastructure transfers to other spheres, agencies and entities, fixed installations transferred to households and maintenance and repair projects are also included. Details are provided in the additional tables in each vote.

Table 9. Personnel expenditure per vote 2006/07 to 2012/13

					Adjusted	Revised			
	_		idited outcome		appropriation	estimate	Medium-terr	n expenditure	estimates
Rm	illion	2006/07	2007/08	2008/09	2009/10	)	2010/11	2011/12	2012/13
	tral Government Administration								
1	The Presidency	100.5	118.7	144.3		184.4	218.1	242.4	258.2
2	Parliament	446.6	521.0	708.6	780.1	780.1	856.1	905.7	951.2
3	Cooperative Governance and Traditional Affairs	116.2	128.1	153.8	172.3	164.8	241.9	255.3	268.1
4	Home Affairs	844.7	1 087.0	1 296.0	1 659.1	1 659.1	1 896.2	2 134.8	2 243.7
5	International Relations and Cooperation	1 136.5	1 293.2	1 683.4	2 062.6	2 062.6	2 017.1	2 101.4	2 203.1
6	Public Works	613.6	746.4	916.6	1 012.2	1 012.2	1 121.4	1 201.7	1 249.6
7	Women, Children and People with Disabilities	3.8	4.8	5.9	10.0	10.0	15.7	27.5	29.9
Fina	ancial and Administrative Services								
8	Government Communication and Information System	84.1	116.2	114.0	137.1	136.9	147.0	157.5	166.3
9	National Treasury	230.9	272.7	321.0	438.5	408.5	538.5	573.0	598.6
10	Public Enterprises	47.2	56.0	70.4	81.4	81.4	88.0	93.5	98.3
11	Public Service and Administration	92.5	115.8	129.1	153.4	153.4	174.4	183.4	193.4
12	Statistics South Africa	414.9	472.0	700.7	1 015.8	1 015.8	891.0	1 065.1	992.5
Soc	ial Services								
13	Arts and Culture	95.1	107.2	126.8	146.3	141.3	149.0	159.4	168.7
14	Basic Education	117.0	150.4	186.3	229.9	251.4	255.4	273.8	288.1
15	Health	231.7	258.6	292.5	329.1	329.1	369.7	403.4	442.4
16	Higher Education and Training	131.7	146.2	174.8	203.3	203.6	228.9	245.8	261.1
17	Labour	435.4	497.9	491.3	632.6	611.2	738.4	760.6	811.4
18	Social Development	111.1	133.6	184.1	225.4	225.4	245.1	260.6	277.7
19	Sport and Recreation South Africa	30.1	43.4	54.5	67.6	59.6	75.3	73.7	77.4
Jus	tice, Crime Prevention and Security								
20	Correctional Services	5 606.6	6 799.2	8 077.8	9 313.0	9 313.0	10 483.8	11 058.5	11 611.2
21	Defence and Military Veterans	9 037.6	9 735.9	10 620.0	12 223.2	12 223.2	13 450.4	14 630.1	15 686.9
22	Independent Complaints Directorate	36.8	45.7	58.0	66.5	66.5	74.1	85.5	90.4
23	Justice and Constitutional Development	3 619.7	4 250.9	5 326.2	6 277.1	6 233.7	6 834.7	7 375.3	7 846.8
24	Police	22 730.2	25 610.6	29 147.4	33 770.2	33 770.2	37 148.8	39 660.3	41 777.4
Eco	nomic Services and Infrastructure								
25	Agriculture, Forestry and Fisheries	717.4	778.8	908.8	1 138.5	938.5	1 144.2	1 244.2	1 380.2
26	Communications	99.0	97.7	108.0	147.4	147.4	160.4	169.2	177.9
27	Economic Development	_	_	-	12.6	12.6	59.5	78.0	89.8
28	Energy	49.7	68.2	84.6	113.1	112.1	133.0	140.4	142.8
29	Environmental Affairs	156.7	196.3	212.3	260.3	260.3	324.9	351.5	368.9
30	Human Settlements	81.4	107.3	136.9	217.4	217.4	290.2	313.4	328.9
31	Mineral Resources	196.4	222.3	245.5	287.6	287.0	352.3	392.1	414.7
32	Rural Development and Land Reform	406.0	476.4	614.2	954.8	954.8	1 072.2	1 141.5	1 199.8
33	Science and Technology	83.7	104.1	144.9	200.2	200.2	215.0	227.3	239.1
34	Tourism	102.8	130.8	106.4	89.6	89.6	98.5	112.1	160.6
35	Trade and Industry	283.6	327.5	383.1	513.0	469.0	557.8	590.4	628.5
36	Transport	111.2	131.3	182.6	221.0	221.0	259.4	282.2	296.6
37	Water Affairs	972.0	890.7	862.5	1 043.1	1 001.4	1 166.5	1 196.7	1 212.4
Tota	al	49 574.2	56 243.2	64 973.4	76 392.8	76 008.7	84 093.2	90 167.3	95 232.5

Table 10. Departmental receipts per vote 2006/07 to 2012/13  $^{\mathrm{1}}$ 

		Αι	udited outcome		Adjusted estimate	Revised estimate	Medium-to	erm receipts es	stimates
Rr	million _	2006/07	2007/08	2008/09	2009/10		2010/11	2011/12	2012/13
	ntral Government Administration								
1	The Presidency	1.7	0.3	0.2	0.5	0.5	0.3	0.3	0.3
2	Parliament	41.9	51.7	55.2	16.3	17.8	15.5	11.9	11.5
3	Cooperative Governance and Traditional	6.8	0.7	0.8	0.6	0.6	0.6	0.6	0.6
	Affairs								
4	Home Affairs	468.2	421.1	355.7	429.5	429.5	455.3	482.6	506.7
5	International Relations and Cooperation	46.3	65.1	43.6	39.2	18.4	31.2	33.3	33.2
6	Public Works	79.9	95.8	28.5	25.6	31.5	26.6	27.7	29.4
Fin	nancial and Administrative Services								
8	Government Communication and Information System	3.1	3.1	3.3	2.9	2.9	3.0	3.0	3.0
9	National Treasury	4 355.1	6 116.7	5 270.4	4 148.5	3 839.0	2 354.2	2 544.8	2 602.9
10	Public Enterprises	0.1	0.1	0.8	0.1	0.1	0.1	0.1	0.1
11	Public Service and Administration	1.8	2.7	1.0	0.9	0.9	0.7	0.7	0.7
12	Statistics South Africa	1.5	17.7	2.8	6.9	6.9	2.2	2.5	2.6
So	cial Services								
13	Arts and Culture	3.2	0.4	3.6	1.0	1.0	0.6	0.6	0.7
14	Basic Education	0.6	1.9	1.5	0.9	0.9	1.1	1.2	1.2
15	Health	33.3	41.2	31.2	33.7	33.7	31.5	32.8	32.9
16	Higher Education and Training	6.2	6.9	6.7	6.5	6.6	6.9	7.0	7.0
17	Labour	6.1	8.4	28.9	12.9	12.9	16.1	22.4	24.3
18	Social Development	865.3	237.0	16.5	0.2	20.2	510.2	10.2	10.2
19	Sport and Recreation South Africa	5.6	0.0	0.3	0.6	5.7	0.3	0.4	0.4
Ju	stice, Crime Prevention and Security								
20	Correctional Services	100.0	136.3	80.5	131.2	136.7	143.4	152.0	161.0
21	Defence and Military Veterans	492.8	551.9	629.4	676.7	676.7	702.5	729.2	756.9
22	Independent Complaints Directorate	0.0	0.4	0.1	0.1	0.1	0.1	0.1	0.1
23	Justice and Constitutional Development	319.5	317.0	356.8	358.9	358.9	377.6	399.8	422.5
24	Police	251.9	345.1	376.5	332.6	332.6	341.7	321.3	324.5
Ec	onomic Services and Infrastructure								
25	Agriculture, Forestry and Fisheries	141.1	121.1	254.0	219.7	216.7	119.3	121.5	118.2
26	= = = = = = = = = = = = = = = = = = = =	2 613.8	3 007.4	3 520.1	933.0	1 160.8	925.0	959.4	993.4
27	Economic Development	177.5	229.3	244.4	484.8	420.0	230.0	243.8	250.0
28	Energy	0.1	1.2	3.3	3.5	3.5	3.7	3.9	4.1
29	Environmental Affairs	4.9	4.7	8.5	2.7	2.7	0.8	0.8	8.0
30	Human Settlements	1.9	0.7	2.4	0.5	2.8	0.5	0.5	0.6
31	Mineral Resources	191.0	267.1	261.3	161.8	161.8	205.6	211.8	213.9
32	Rural Development and Land Reform	158.8	176.4	64.2	231.2	61.1	68.4	69.0	64.5
33	Science and Technology	1.0	0.2	0.3	1.0	1.0	0.1	0.1	0.1
35	Trade and Industry	66.6	94.2	64.9	66.7	67.0	108.3	114.9	120.2
36	Transport	330.4	362.5	215.8	231.7	116.6	127.8	137.4	144.3
	Water Affairs	137.2	0.1	26.6	72.6	39.8	41.2	44.0	44.0
	al departmental receipts as per Estimates National Expenditure	10 915.2	12 686.3	11 960.0	8 635.5	8 188.0	6 852.2	6 691.4	6 887.0
Le.	ss: Parliament (retained departmental eipts)	41.9	51.7	55.2	16.3	17.8	15.5	11.9	11.5
PΙι	vs: South African Revenue Service partmental receipts collection	-30.0	58.0	711.4	1 205.8	812.4	3 543.6	4 803.7	5 503.9
To	tal departmental receipts as per Budget	10 843.3	12 692.6	12 616.2	9 825.0	8 982.6	10 380.3	11 483.2	12 379.4

<sup>1.</sup> Departmental receipts exclude extraordinary receipts which are deposited into the National Revenue Fund. Extraordinary receipts are included in the Budget Review.

# Information contained in each chapter

The Estimates of National Expenditure publication describes in detail the planned spending of all national government departments for three years going forward: that is, the years of the medium term expenditure framework (MTEF). The Estimates of National Expenditure is tabled in Parliament by the Minister of Finance on the day the main Budget is tabled. It provides details about the allocation of expenditure to all national departments set out in the appropriation bill, which is tabled on the same day.

The appropriation bill is divided into votes. A vote generally specifies the total amount appropriated per department. Each chapter in the Estimates of National Expenditure relates to a vote. By appropriating funds from the National Revenue Fund through the approval of the appropriation bill, Parliament authorises expenditure.

Votes are arranged into the following functional groupings to facilitate analysis of interdepartmental initiatives and service delivery.

- central government administration
- financial and administrative services
- social services
- justice, crime prevention and security
- economic services and infrastructure.

These functional groupings are informal and are not the same as either the government's cluster system groupings or the standard chart of accounts' more rigorous classification of government functions.

The Estimates of National Expenditure booklets for individual votes are available on <a href="www.treasury.gov.za">www.treasury.gov.za</a>. They provide more comprehensive coverage of vote specific information, particularly about goods and services, transfers, public entities and lower level institutional information.

The chapter for each vote contains the following information:

# **Budget summary**

This table shows the budgeted expenditure for the vote for the MTEF period.

			2010/11			2011/12	2012/13
	Total to be	Current	Transfers and	Payments for	Payments for		
R million	Appropriated	payments	subsidies	capital assets	financial assets	Total	Total
MTEF allocation							
Programme name							
Programme name							
Programme name							
Subtotal							
Direct charge against the National Revenue Fund							
Item							
Item							
Total expenditure estimates							

Executive authority Minister

Accounting officer Director-General / Chief Operating Officer

Website address

Due to rounding off, the figures do not necessarily add up to the total. Figures are mostly denoted in rand million unless otherwise indicated.

The **2010/11 total to be appropriated** shows the expenditure allocation for 2010/11 and corresponds with the information in the 2010 Appropriation Bill.

The totals to be appropriated by Parliament are categorised by economic classification into **current payments**, **transfers and subsidies**, **payments for capital assets** and **payments for financial assets**.

**Current payments** are payments made by the department for its operational requirements.

**Transfers and subsidies** are payments made by the department for which the department does not directly receive anything in return.

**Payments for capital assets** are payments made by a department for an asset that can be used for more than one year and from which future economic benefits or service potential are expected to flow.

**Payments for financial assets** mainly consist of payments made by departments as loans to public corporations or as equity investments in public corporations. The reason for expensing the payments rather than treating them as financing is that, unlike other financial transactions, the purpose of the transaction is not profit oriented. This column is only shown in departments where such payments have been budgeted for. Payments for theft and losses are included in this category; however, these payments are not budgeted for and will thus only appear in the historical information, which can be seen in the expenditure estimates table.

Estimates for the two outer years of the expenditure framework, **2011/12** and **2012/13**, are also shown. These estimates are not included in the 2010 Appropriation Bill as they are still only indicative of actual expenditure levels in the outer years of the MTEF period. Parliament typically only appropriates or authorises expenditure for one financial year at a time. These forward estimates or indicative allocations do, however, form the basis for the planning of the 2011 Budget.

**Direct charges against the National Revenue Fund** are amounts appropriated in terms of statutes and do not require parliamentary approval. They are not budgeted for in terms of a programme on a particular vote and include, for example, state debt costs.

The last lines of the table provide accountability information: the department's executive authority, accounting officer and website address.

## **Aim**

The aim of the vote captures the department's mandate, strategic objectives or its administrative functions, and corresponds with the aim stated in the appropriation bill.

# Programme purposes

Each vote is comprised of several programmes. The activities and functions performed by a department are typically divided into these programmes. Programme 1 is the *Administration* programme, which houses the administrative activities and functions required to keep the department operating. Each vote programme is listed individually with its purpose, as stated in the appropriation bill. The programme purpose outlines the activities and functions of the particular programme as per the approved budget programme structure, in terms of the Public Finance Management Act (1999).

# Strategic overview: 2006/07 – 2012/13

This section describes the department's strategic direction over the period under review. It includes policy and mandate developments and legislative changes as well as a table of selected quantitative and trendable performance indicators.

# Savings and cost effective service delivery

In this section, departments discuss details of the cost savings measures and reprioritisation of budgets effected in the 2009/10 financial year and to be effected over the MTEF period ahead.

Savings typically emanate from reduced expenditure on non-core goods and services, the rescheduling of expenditure over time in the case of delays, reduced transfers to certain public entities, improved financial management, reduced expenditure on administration in favour of frontline services and through seeking alternative sources of financing.

# Selected performance indicators

Indicator	Programme	Past			Current	Projections		
		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13

The table presents only a selected set of a department or entity's performance information and is not intended to provide a comprehensive view of performance.

An **indicator** is a numerical measure that tracks a department's or entity's progress towards its goal. An indicator may measure inputs, activities, outputs, outcomes or in certain instances explanatory information relating to the internal or external environment.

The **programme** column links the indicator to the programme associated with it.

# **Expenditure estimates**

This table shows expenditure outcomes and estimates over a seven-year period, by vote programme and by economic classification item.

Programme				Adjusted	Revised			
	Aud	lited outcome		appropriation	estimate	Medium-tern	n expenditure e	stimate
R million	2006/07	2007/08	2008/09	2009/10		2010/11	2011/12	2012/13
1. Programme name								
Programme name								
Programme name								
Subtotal								
Direct charge against the National Revenue Fund Item								
Item								
Total								
Change to 2009 Budget estimate								
					•			
Economic classification								
Current payments								
Economic classification item								
Economic classification item								
Transfers and subsidies								
Economic classification item								
Economic classification item								
Payments for capital assets								
Economic classification item								
Economic classification item								
Payments for financial assets	L							
Total								

Expenditure is set out first by **programme** and then by **economic classification** over a seven-year period.

For comparability, where programme structures have been changed in recent years, expenditure has, where possible, been reallocated to the new approved programme structure for all seven years. The president's appointment of ministers and deputy ministers after the 2009 general elections has necessitated a reorganisation of national departments, including renaming departments and establishing new departments. As a result, functions may have shifted between departments as a whole or in part, and new functions may have been defined.

**Audited outcomes** are presented as they appear in the department or entity's annual financial statements, with amounts reallocated for any subsequent approved budget programme structure changes.

**Adjusted appropriation** includes the changes made to the appropriation voted in the 2009 main Budget for the financial year, with amounts reallocated for any subsequent approved programme structure changes. Changes are generally made mid-year at the time of the adjustments budget. These adjustments can only be made in terms of the circumstances listed in section 30 of the Public Finance Management Act (1999). Adjustments are included in the adjustments appropriation bill, which Parliament approves before expenditure can take place, and the details are published in the Adjusted Estimates of National Expenditure publication.

The **revised estimate** for 2009/10 represents National Treasury's current estimate, in consultation with the department, of expenditure outcomes. This does not imply a change in the amounts voted to departments in the 2009/10 adjusted appropriation; it is merely a more recent estimate of what the department will indeed spend.

The **medium-term expenditure estimates** are shown for 2010/11, 2011/12 and 2012/13. The spending figures for 2010/11 constitute the proposed appropriation to be funded from the National Revenue Fund that is contained in the main appropriation bill, which has to be considered by Parliament after it has been tabled. The medium-term expenditure estimates for 2011/12 and 2012/13 are indicative allocations, and will form the basis for planning the 2011 Budget.

**Direct charges against the National Revenue Fund** are amounts appropriated in terms of statutes and do not require parliamentary approval. They are not budgeted for in terms of a programme on a particular vote and include, for example, state debt costs.

The **totals**, which are the sum of the expenditure on programmes and direct charges, are also classified into current payments, transfers and subsidies, payments for capital assets and payments for financial assets.

# **Expenditure trends**

The main expenditure trends and vote programme structure changes from 2006/07 to 2012/13 are described. Trends are generally represented over the MTEF period between 2009/10 and 2012/13, or over the entire period between 2006/07 and 2012/13.

An explanation of the spending focus over the MTEF period in relation to the strategic objectives and the performance targets that will be achieved over the period is given. Expenditure growth in the historical period is also typically compared to expenditure anticipated over the MTEF period. Reasons are given for trends that are identified, and the significant increases or decreases in expenditure are explained in terms of the underlying policies and service delivery objectives that inform the trends. A summary of the new (additional) allocations to the vote programme's baseline budget is given. The baseline is derived from the previous year's forward estimates. Expenditure on existing and new infrastructure is discussed.

Generally, unless otherwise indicated, average annual growth rates are reflected in nominal, not real, terms. Where inflationary growth has been excluded from the calculation and real growth estimates are provided, the consumer price index has been used to deflate the growth rate.

# **Departmental receipts**

Departmental (non-tax) receipts for 2009/10 are described, as well as the anticipated receipts for the MTEF period.

				Adjusted	Revised			
	Audited outcome			estimate	estimate	Medium-ter	m receipts es	timate
R thousand	2006/07	2007/08	2008/09	2009/1	10	2010/11	2011/12	2012/13
Departmental receipts								
Economic classification item								
Economic classification item								
Total	1							

# Information on each programme

Each programme section (with the exception of the *Administration* programme) opens with the purposes of the subprogrammes that form that programme. The details of functions performed within subprogrammes and the principle for distributing funds across spending areas within subprogrammes are also described.

Programme 1 is always *Administration*, which includes spending on the ministry, the director-general's office and central corporate services.

# **Objectives and measures**

Objectives and measures are indicated for each programme. Objectives should include an explanation of strategic intent as well as specific interventions and progress measures. (Programme 1 (Administration) is generally exempt from providing objectives and measures.)

For example: Improve service to eligible citizens and residents (objective) by reducing the time taken to issue passports and travel documents (specific intervention) from 10 days in 2008/09 to 5 days in 2011/12 (progress measure).

# Service delivery focus

Information is provided on recent achievements for each programme, including service delivery and operational achievements for the previous year and for the current financial year to date. Reports are given relative to the targets that were presented in previous Estimates of National Expenditure and Adjusted Estimates of National Expenditure publications.

# **Expenditure estimates (per programme)**

Tables for each programme set out expenditure by subprogramme and economic classification over a seven-year period.

Subprogramme				Adjusted				
	Aud	lited outcome		appropriation	Medium-term expenditure estimate			
R million	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Subprogramme name								
Subprogramme name								
Subprogramme name								
Total								
Change to 2009 Budget estimate								

Subprogramme				Adjusted			
	Aud	Audited outcome			Medium-tern	n expenditure es	stimate
R million	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Economic classification			l				
Current payments							
Economic classification item							
Economic classification item							
Transfers and subsidies							
Economic classification item							
Economic classification item							
Payments for capital assets							
Economic classification item							
Economic classification item							
Payments for financial assets							
Total							

# **Expenditure trends (per programme)**

Important expenditure trends for each programme are explained. The scope of the information provided in this section is similar to what is provided for the entire vote.

# Public entities and other agencies

Where appropriate, the discussion of an entity is linked to a specific vote programme and is shown directly after the discussion of that programme.

The scope of information contained in the write-up on public entities is similar to what is reported for the department.

Information on each of the public entities generally consists of the following:

- key legislative mandates in terms of which the entity was established and within which it operates
- selected performance indicators relating to the entity's mandate
- planned deliverables for the next MTEF period
- key objectives achieved during the previous reporting periods
- financial data tables for the entity, focusing on the sources of funding for the entity, key spending areas and expenditure trends, and if applicable an analysis of some of the more important items on the entity's balance sheet
- reprioritisation and savings measures implemented.

## Additional tables

Additional tables appear at the end of the vote. These include:

#### Summary of expenditure trends and estimates per programme and economic classification

This table shows the budgeted expenditure as well as the audited outcome and revised estimate for 2008/09 and 2009/10 respectively.

#### Summary of personnel numbers and compensation of employees

Employment information is provided in respect of the department. The amount spent by a department on compensation of employees is shown.

Information is provided on different categories of employees.

The **unit cost** refers to the average cost per person employed by the department. It is calculated by dividing the compensation figure by the personnel numbers.

**Personnel numbers** refers to the physical number (head count) of people employed by the department.

#### Details of establishment and personnel numbers per salary level

Employment information is provided in respect of the department. The amount spent by a department on compensation of employees is shown.

Information is provided on the number of posts in the department at different salary levels **per programme** as at 30 September 2009.

**Number of posts on approved establishment** refers to the number of departmental employment positions approved by the Department of Public Service and Administration.

**Number of funded posts** refers to the number of departmental employment positions which are provided within the budget.

**Number of posts additional to the establishment** typically refers to additional employment positions that have been allocated on an ad hoc basis and that do not form part of the approved departmental establishment.

#### **Summary of expenditure on training**

Information is provided on the funds spent on training, and the number of people trained by the department.

#### Summary of conditional grants to provinces and municipalities

A conditional grant refers to an allocation made by the national government, from its nationally raised revenue, to a province, local government or municipality, on condition that certain requirements or services are met.

# Summary of departmental public private partnerships projects

Disclosure notes with additional details are provided for the projects signed in terms of Treasury Regulation 16.

Public private partnerships refer to contractual arrangements in which a private party performs part of a government function and assumes the associated risks. In return, the private party receives a fee according to predefined performance criteria. A public private partnership may also be a project in which a private party uses state assets for its own commercial purposes, and government benefits from the profits generated by the enterprise.

**Unitary fee** refers to the total payment made to the private party for the provision of all types of services.

A **signed** project is a public private partnership project which has reached financial close and is being implemented.

**Projects in preparation** are in some stage of inception, feasibility or procurement, but have not yet reached financial close.

**Project monitoring costs** are associated with the ongoing evaluation and monitoring of public private partnerships in operation.

**Advisory fees** are costs related to the hiring of transaction advisors who assist government with feasibility studies and procurement in the public private partnership project process.

**Revenue generated** is shown in cases where public private partnership projects have revenue generating potential such as tourism projects or toll roads.

# **Summary of donor funding**

Donor funding is funding received by departments over and above the allocations provided in the South African government's appropriation legislation.

Donor funding comprises official development assistance and other local and international donations.

Official development assistance is an official resource flow from the international donor community to the South African government in the form of grants, technical cooperation and financial cooperation.

The **programme** column links the donor funding to the vote programme that is associated with it.

The **spending focus** shows what the department aims to achieve by using the funding.

# Summary of expenditure on infrastructure

The infrastructure table includes new and replacement assets, maintenance and repairs, upgrades and additions, and rehabilitation, renovation and refurbishment of assets.

**Infrastructure transfers to other spheres, agencies and departments** refers to transfers and grants to other government components for expenditure on infrastructure.

**Fixed installations transferred to households** shows the transfer of funds to individual South Africans to be used for the construction of fixed 'on-site' structures that enhance the welfare of households.

**Maintenance on infrastructure** refers to all maintenance, repairs and refurbishment expenditure on infrastructure that prolongs the life and retains the value of the infrastructure asset. This item does not include day-to-day maintenance.

In all tables a dash ( - ) indicates that information is unavailable or zero.

# **Public Service and Administration**

National Treasury
Republic of South Africa



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# Vote 11

# **Public Service and Administration**

## **Budget summary**

		201	0/11		2011/12	2012/13
	Total to be	Current	Transfers and	Payments for		
R thousand	appropriated	payments	subsidies	capital assets	Total	Total
MTEF allocation						
Administration	138 787	136 198	26	2 563	140 559	147 358
Human Resource Management and Development in Government	48 903	48 853	_	50	39 175	41 503
Labour Relations and Compensation Management in Government	57 220	57 100	-	120	57 166	58 076
Information and Technology Management in Government	45 357	45 255	_	102	45 202	47 320
Service Delivery Improvement throughout Government	186 663	49 172	137 481	10	188 314	195 118
Governance for Public Service and Administration	174 554	40 335	134 119	100	186 729	194 732
Total expenditure estimates	651 484	376 913	271 626	2 945	657 145	684 107
Executive authority	Minister for Public	Service and Adm	ninistration		l	
Accounting officer	Director-General of	of Public Service :	and Administration	1		

Executive authority

Minister for Public Service and Administration

Accounting officer

Director-General of Public Service and Administration

Website address

www.dpsa.gov.za

#### **Aim**

The aim of the Department of Public Service and Administration is to lead the modernisation of the public service by assisting government departments to implement their management policies, systems and structural solutions within a generally applicable framework of norms and standards, to improve service delivery.

# **Programme purposes**

#### **Programme 1: Administration**

**Purpose:** Policy, strategic leadership and overall management of the department.

#### **Programme 2: Human Resource Management and Development in Government**

**Purpose:** Develop and implement an integrated strategy, monitor employment practices, conduct human resource planning and diversity management, and improve the health and wellbeing of public service employees.

#### **Programme 3: Labour Relations and Compensation Management in Government**

**Purpose:** Develop and implement compensation policies and guidelines for the public sector. Ensure coordinated bargaining and effective programme management for the establishment of the single public service.

The Estimates of National Expenditure booklets for individual votes are available on <a href="https://www.treasury.gov.za">www.treasury.gov.za</a>. They provide more comprehensive coverage of vote specific information, particularly about goods and services, transfers, public entities and lower level institutional information.

#### **Programme 4: Information and Technology Management in Government**

**Purpose:** Ensure the effective use of information technology in government. Facilitate the use of information technology for modernising government and establishing e-government practices, within an acceptable information security environment.

#### **Programme 5: Service Delivery Improvement throughout Government**

**Purpose:** Engage in supportive interventions and partnerships which improve efficiency and effectiveness; and innovative learning and knowledge based modes; and practices of service delivery in the public service.

#### **Programme 6: Governance for Public Service and Administration**

**Purpose:** Improve governance and public administration for improved service delivery in Africa and other participating countries worldwide, in support of the vision of efficiency and increased public participation in governance; fight against corruption and carry out participatory monitoring.

## **Strategic overview: 2006/07 – 2012/13**

The Department of Public Service and Administration was established in 1996 in terms of the Public Service Act (1994) to provide policy making support to the Minister for Public Service and Administration, and to carry out the necessary functions in terms of its constitutional and legislative mandate. These functions are to: transform and modernise the public service; oversee changes to the structure of the public service; establish norms and standards for human resources and development, conditions of service, labour relations, IT and service delivery; issue directives and regulations for the public service; formulate the national anti-corruption strategy; and exercise oversight over the State Information Technology Agency.

The department's mandate has evolved over the years from developing policy towards implementing and facilitating service delivery improvement through support interventions, ICT and community development workers. The department also participates in and plays a critical role in various public administration and management structures in the Southern African Development Community (SADC) region and the rest of the world.

In 2008/09, the Centre for Public Service Innovation was established as a government component operating within the department. The centre identifies, supports and nurtures innovation in the public sector with a view to improving overall service delivery. In addition, a decision has been taken to shift oversight responsibility for the Public Service Commission and the Public Administration Leadership and Management Academy (PALAMA) to the department in terms of the Public Finance Management Act (1999).

#### Strategic objectives in line with government's major priorities

Informed by government's major priorities, which have been identified as education, health, land reform and rural development, the creation of decent work and sustainable livelihoods, and the fight against crime and corruption, and in line with the priorities of the governance and administration cluster, the department has adopted five overarching strategic objectives: to develop and strengthen the capacity of the state through efficient and sustainable systems; to strengthen the public sector through institutional reform; to develop human capacity in the public sector by ensuring that staff are skilled and professional; to promote good governance in the public sector by building an effective and caring government; and to pursue international strategic partnerships to consolidate South Africa's public administration agenda in the regional and international spheres.

In meeting these objectives, the department is mindful of the constraints and challenges that the current global economic climate presents, and that it is necessary to accelerate implementation to ensure a functional public service, which is expected to improve the lives of the poor and other marginalised groups.

#### Medium term objectives

Over the medium term, the department aims to increase efficient public service delivery and access to public services through ICT initiatives and the creation of an enabling environment. It will also improve the administration of human resources through the ongoing implementation of effective transversal systems, such as the integrated financial management system, and the continued development and implementation of human resource policies, frameworks and tools. Engaging with national and provincial departments, it will continue to enhance good governance throughout the public service, working towards improved and more effective public sector accountability by supporting departments in the implementation of its policies and frameworks and the infusion of the Batho Pele principles.

With regard to legislation, the department will complete the development of the Public Administration Management Bill (previously referred to as the Single Public Service Bill) following the withdrawal of the bill from Parliament in September 2008. This bill is a strategic initiative aimed at promoting and accelerating access to services. It will outline minimum standards for service delivery across the three spheres of government and will ensure the alignment of remuneration and conditions of service for government workers.

# Savings and cost effective service delivery

The department realised savings of R7.3 million in 2010/11, R28.8 million in 2011/12 and R17.1 million in 2012/13 by participating in the government fleet management scheme. From April 2008, the department restricted the use of business class air travel and car hire. It is keeping delegations to national and international destinations as small as possible to further reduce travelling costs.

Other cost saving initiatives that have been implemented include: the use of least cost routers on the landline telephone system, reducing the overall cost of telephonic communications by 30 per cent; discounted rates on cellular telephone contracts that have been negotiated by the department; less catering and entertainment; an electronic landline telephone accounting system that saves on paper and ink cartridges; and reducing printing costs by limiting the procurement of personal printers and by using multifunctional photocopy machines for printing.

# Selected performance indicators

Table 11.1 Public Service and Administration

Indicator	Programme		Past		Current	ſ	Projections	
		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
	Human Resource Management and Development in Government	5	22	22	46	46	23	-
Number of departmental human resources plans analysed and feedback provided per year	Human Resource Management and Development in Government	-	6	75	93	95	95	95
organisational readiness audit reports per year	Management and Development in Government	-	87	113	120	140	140	140
implementation plans per year	Human Resource Management and Development in Government	-	-	43	72	140	140	140
wellness practitioners trained in mainstreaming HIV and AIDS per year	Human Resource Management and Development in Government	-	-	250	680	321	321	321
with tools and skills in employee health and wellness per year	Human Resource Management and Development in Government	-	-	_	-	46	47	48
Number of occupation specific dispensations implemented at applicable departmental levels per year	Labour Relations and Compensation in Government	-	1	2	4	5	-	-
Number of Thusong service centres connected to a centralised ICT infrastructure per year	Information and Technology Management in Government	-	-	43	48	49	-	-
Number of entries for Centre for Public Service Innovation awards solicited and adjudicated per year	Service Delivery Improvement throughout Government	30	35	110	107	125	135	145
Number of successful innovative projects replicated per year	Service Delivery Improvement throughout Government	-	-	_	1	2	3	4
Number of SADC public administration documents submitted to the United Nations Public Administration Network portal per year	Service Delivery Improvement throughout Government	360	360	500	1 200	1 500	1 750	2 000
Number of visits to the Centre for Public Service Innovation per year	Service Delivery Improvement throughout Government	_	_	-	200	250	250	300
Service and Administration policies evaluated for effectiveness per year	Governance for Public Service and Administration	-	-	-	2	4	4	4
Number of consultations to enhance public participation in and ownership of the African peer review mechanism per year	Governance for Public Service and Administration	-	-	_	_	9	2	-

# **Expenditure estimates**

Table 11.2 Public Service and Administration

estimate /10  115 305 46 271  117 354 40 147  191 579 170 333  680 989 84 665  404 113 153 387 250 726  791 7 098 3 111 2 074 460	Medium-term  2010/11  138 787  48 903  57 220  45 357  186 663  174 554  651 484  (11 181)  376 913  174 430  202 483  838  16 552  7 038  2 672  500	expenditure es 2011/12 140 559 39 175 57 166 45 202 188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	2012/13 147 358 41 503 58 076 47 320 195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
115 305 46 271 117 354 40 147 191 579 170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 1111 2 074	138 787 48 903 57 220 45 357 186 663 174 554 651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	140 559 39 175 57 166 45 202 188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	147 358 41 503 58 076 47 320 195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
46 271 117 354 40 147 191 579 170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 111 2 074	48 903 57 220 45 357 186 663 174 554 651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	39 175 57 166 45 202 188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	41 503 58 076 47 320 195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
117 354 40 147 191 579 170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 111 2 074	57 220 45 357 186 663 174 554 651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	57 166 45 202 188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	58 076 47 320 195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
40 147 191 579 170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 1111 2 074	45 357 186 663 174 554 651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	45 202 188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	47 320 195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
191 579 170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 1111 2 074	186 663 174 554 651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	188 314 186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	195 118 194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
170 333 680 989 84 665 404 113 153 387 250 726 791 7 098 3 111 2 074	174 554  651 484 (11 181)  376 913 174 430 202 483  838 16 552 7 038 2 672	186 729 657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	194 732 684 107 (31 091) 386 124 193 426 192 698 879 14 065
680 989 84 665 404 113 153 387 250 726 791 7 098 3 111 2 074	651 484 (11 181) 376 913 174 430 202 483 838 16 552 7 038 2 672	657 145 (39 237) 370 029 183 369 186 660 848 15 193 6 109	386 124 193 426 192 698 879 14 065
404 113 153 387 250 726 791 7 098 3 111 2 074	376 913 174 430 202 483 838 16 552 7 038 2 672	(39 237) 370 029 183 369 186 660 848 15 193 6 109	386 124 193 426 192 698 879 14 065
404 113 153 387 250 726 791 7 098 3 111 2 074	376 913 174 430 202 483 838 16 552 7 038 2 672	370 029 183 369 186 660 848 15 193 6 109	386 124 193 426 192 698 879 14 065
153 387 250 726 791 7 098 3 111 2 074	174 430 202 483 838 16 552 7 038 2 672	183 369 186 660 848 15 193 6 109	193 426 192 698 <i>879</i> <i>14 065</i>
153 387 250 726 791 7 098 3 111 2 074	174 430 202 483 838 16 552 7 038 2 672	183 369 186 660 848 15 193 6 109	193 426 192 698 <i>879</i> <i>14 065</i>
250 726 791 7 098 3 111 2 074	202 483 838 16 552 7 038 2 672	186 660 848 15 193 6 109	192 698 <i>879</i> <i>14 065</i>
791 7 098 3 111 2 074	838 16 552 7 038 2 672	848 15 193 6 109	879 14 065
7 098 3 111 2 074	16 552 7 038 2 672	15 193 6 109	14 065
7 098 3 111 2 074	16 552 7 038 2 672	15 193 6 109	14 065
3 111 2 074	7 038 2 672	6 109	
3 111 2 074	7 038 2 672	6 109	
2 074	2 672		6 225
		2 570	
460	500	<i>2 579</i>	2 749
	000	500	551
1 891	840	834	917
7 784	3 412	1 990	1 841
32 855	<i>36 089</i>	36 711	40 684
45 433	31 354	18 229	15 791
504	550	530	533
77 463	6 942	6 762	6 876
404	671	214	384
539	486	486	494
-	_	_	-
_	_	_	-
128	468	470	482
1 051	132	136	145
72	10	10	12
72	664	568	707
12 933	4 763	6 271	6 106
20 669	<i>25 459</i>	25 311	26 931
9	<i>5 303</i>	<i>5 306</i>	5 689
127	290	215	233
22 695	39 153	<i>40 255</i>	42 122
2 244	3 596	3 673	3 899
2 709	2 888	2 756	3 124
7 610	11 813	10 704	11 259
_	_	_	-
275 227	271 626	284 473	295 396
	1	1	1
074 700	271 229	284 076	294 980
274 798	396	396	415
2239975499	2 72 3 12 933 9 20 669 9 9 7 127 5 22 695 4 2 244 9 2 709	2     72     10       2     72     664       3     12 933     4 763       9     20 669     25 459       9     9     5 303       7     127     290       5     22 695     39 153       4     2 244     3 596       9     2 709     2 888       0     7 610     11 813       -     -     -       1     275 227     271 626       1     1     1       3     274 798     271 229	2     72     10     10       2     72     664     568       3     12 933     4 763     6 271       9     20 669     25 459     25 311       9     9     5 303     5 306       7     127     290     215       5     22 695     39 153     40 255       4     2 244     3 596     3 673       9     2 709     2 888     2 756       0     7 610     11 813     10 704       -     -     -     -       1     275 227     271 626     284 473       1     1     1       3     274 798     271 229     284 076

Table 11.2 Public Service and Administration (continued)

		-		Adjusted	Revised			,
	Aud	ited outcome		appropriation	estimate	Medium-term	expenditure e	stimate
R thousand	2006/07	2007/08	2008/09	2009/10		2010/11	2011/12	2012/13
Transfers and subsidies								
Public corporations and private enterprises	75 033	436	-	-	-	-	-	_
Households	581	13	3 327	28	28	_	_	-
Payments for capital assets	7 415	3 410	10 584	1 649	1 649	2 945	2 643	2 587
Machinery and equipment	7 329	3 410	10 068	1 539	1 539	2 623	2 432	2 374
Software and other intangible assets	86	-	516	110	110	322	211	213
Payments for financial assets	27	14	172	-	-	-	-	_
Total	583 690	609 572	630 610	682 789	680 989	651 484	657 145	684 107

Expenditure increased from R583.7 million in 2006/07 to R682.8 million in 2009/10, at an average annual rate of 5.4 per cent. Over the 2010 MTEF period, spending is expected to grow to R684.1 million at an average annual rate of 0.1 per cent. Spending in the *Administration* programme grew at an average annual rate of 23 per cent between 2006/07 and 2009/10, due to the devolution of accommodation funds from the Department of Public Works to national departments. Spending in this programme over the medium term is expected to slow to an average annual rate of 8.5 per cent once the devolved funds have been incorporated into the programme's baseline.

The Service Delivery Improvement throughout Government programme constitutes 28.5 per cent of the department's expenditure over the medium term. Spending in the Centre for Public Service Innovation subprogramme declined by 24 per cent in 2009/10 due to a once-off additional virement to secure alternative accommodation and establish the Centre for Public Service Innovation. The Centre for Public Service Innovation subprogramme's spending is projected to increase at an average annual rate of 2.3 per cent over the MTEF period. Spending in the Labour Relations and Compensation Management in Government programme is expected to decrease at an average annual rate of 20.9 per cent over the medium term, due to the reduced allocations for the policy on incapacity leave and ill health retirement which will not continue over the medium term.

Additional funding of R4.7 million in 2010/11, R5.5 million in 2011/12 and R5.9 million in 2012/13 is to fund the higher than anticipated general salary adjustments.

# Departmental receipts

The department estimates revenue of approximately R881 000 in 2009/10, mostly generated from parking fees, interest on bursary debts, and commissions. Receipts are estimated to remain relatively stable over the MTEF period. A once-off amount of R926 347 was received in 2006/07 from the Eastern Cape department of health for the assistance provided by the integrated management team. Other once-off amounts were received in 2007/08: from the Commonwealth Secretariat (R297 000) for the sponsorship of the fourth Africa meeting of heads of public service; from Sportsman's Warehouse (R100 000) as a sponsorship for the indaba project; from the Government Employees Medical Scheme (R110 000) as a sponsorship for the employee health and wellness day; and from Bytes Harges (R223 000) and the Gauteng provincial government (R430 000) for the Global Forum V on fighting corruption and safeguarding integrity.

Table 11.3 Departmental receipts

-				Adjusted	Revised			-
	Aud	lited outcome		estimate	estimate	Medium-ter	m receipts es	timate
R thousand	2006/07	2007/08	2008/09	2009/1	10	2010/11	2011/12	2012/13
Departmental receipts	1 803	2 701	962	881	881	666	716	735
Sales of goods and services produced by department	464	382	416	258	258	271	295	301
Transfers received	100	1 200	-	_	-	_	_	-
Interest, dividends and rent on land	16	43	50	38	38	40	43	45
Sales of capital assets	(4)	-	3	-	_	_	_	-
Transactions in financial assets and liabilities	1 227	1 076	493	585	585	355	378	389
Total	1 803	2 701	962	881	881	666	716	735

# **Programme 1: Administration**

Table 11.4 Administration

Subprogramme				Adjusted			
	Aud	lited outcome		appropriation	Medium-tern	n expenditure est	timate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Minister <sup>1</sup>	885	951	1 149	1 725	1 816	1 916	2 012
Deputy Minister <sup>1</sup>	_	_	-	1 420	1 496	1 578	1 657
Management	11 192	14 074	16 999	24 448	21 398	21 900	22 159
Cooperate services	48 880	59 865	67 374	59 795	91 669	92 757	97 454
Office Accommodation	1 074	14 427	9 892	27 917	22 408	22 408	24 076
Total	62 031	89 317	95 414	115 305	138 787	140 559	147 358
Change to 2009 Budget estimate				6 512	16 876	10 828	19 000

<sup>1.</sup> From 2008/09, the current payments relating to the total remuneration package of political office bearers are shown, before this, only salary and car allowance are included. Administrative and other subprogramme expenditure may in addition include payments for capital assets as well as transfers and subsidies.

#### **Economic classification**

Current payments	57 702	86 029	90 777	113 811	136 198	137 998	144 858
Compensation of employees	31 723	38 755	46 904	58 158	70 203	73 323	77 116
Goods and services	25 979	47 274	43 841	55 653	65 995	64 675	67 742
of which:							
Administrative fees	77	293	499	360	267	269	274
Advertising	1 049	1 986	3 032	<i>3 202</i>	3 815	3 816	<i>3 752</i>
Assets less than the capitalisation threshold	1 724	602	221	2 167	1 895	1 765	1 837
Audit cost: External	907	758	998	919	1 365	1 228	1 325
Bursaries: Employees	264	639	550	390	500	500	551
Catering: Departmental activities	<i>527</i>	158	288	610	240	233	<i>250</i>
Communication	1 617	1 616	1 667	1 451	1 253	721	682
Computer services	2 778	6 677	3 724	5 508	6 281	6 155	6 614
Consultants and professional services: Business and advisory services	357	1 502	1 082	2 035	2 180	2 113	1 016
Consultants and professional services: Legal costs	316	189	333	224	400	380	383
Contractors	857	82	827	7 475	836	848	916
Agency and support / outsourced services	2 136	-	-	160	142	143	151
Entertainment	133	297	<i>125</i>	144	171	172	173
Inventory: Learner and teacher support material	-	1	9	32	179	180	189
Inventory: Materials and supplies	368	233	219	1 036	81	83	89
Inventory: Medical supplies	-	-	-	72	10	10	12
Inventory: Other consumables	176	322	487	48	606	508	644
Inventory: Stationery and printing	1 898	2 387	2 246	2 132	1 159	1 261	1 392
Lease payments	2 001	9 309	8 5 1 9	<i>17 035</i>	19 962	19 847	21 529
Property payments	522	6 620	2 862	9	<i>5 055</i>	<i>5 055</i>	<i>5 435</i>
Transport provided: Departmental activity	-	253	2	15	_	-	_
Travel and subsistence	5 900	10 014	11 676	8 022	15 132	14 956	15 516

Table 11.4 Administration (continued)

		Photo service		Adjusted	No. It was been and the second			
-		lited outcome	0000100	appropriation		expenditure est		
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Economic classification								
Current payments								
Training and development	656	628	1 143	687	1 489	1 507	1 629	
Operating expenditure	939	1 477	1 760	1 115	1 679	1 683	2 077	
Venues and facilities	777	1 231	1 572	805	1 298	1 242	1 306	
Interest and rent on land	-	-	32	_	_	_	-	
Transfers and subsidies	90	21	1 105	27	26	26	27	
Provinces and municipalities	24	1	1	1	1	1	1	
Foreign governments and international organisations	11	11	12	25	25	25	26	
Households	55	9	1 092	1	_	_	-	
Payments for capital assets	4 217	3 257	3 516	1 467	2 563	2 535	2 473	
Machinery and equipment	4 217	3 257	3 400	1 357	2 363	2 335	2 272	
Software and other intangible assets	_	-	116	110	200	200	201	
Payments for financial assets	22	10	16	-	-	-	_	
Total	62 031	89 317	95 414	115 305	138 787	140 559	147 358	
Details of transfers and subsidies  Provinces and municipalities  Municipalities  Municipal bank accounts  Current	24	1	1	1	1	1	1	
Regional Services Council levies	24	1	_	_			_	
Vehicle License	_	_	1	1	1	1	1	
Foreign governments and international or	ganisations							
Current	11	11	12	25	25	25	26	
Gifts and donations	11	11	12	25	25	25	26	
Households								
Other transfers to households								
	55	9	1 092	1	_	_	_	
Current	33							
			5	_	_	_	_	
Current  Ex gratia payments  Gifts and donations			5 –	- 1	-	-	-	
Ex gratia payments	-	_	5 - 992	- 1 -	- - -	- - -	- - -	

Expenditure increased from R62 million in 2006/07 to R115.3 million in 2009/10 at an average annual rate of 23 per cent, and is expected to increase over the medium term to R147.4 million at an average annual rate of 8.5 per cent. The substantial increase from 2006/07 to 2009/10 was due to the devolution of accommodation funds from the Department of Public Works.

Spending in the *Management* subprogramme grew at an average annual rate of 29.6 per cent between 2006/07 and 2009/10 due to increased capacity. Expenditure in the *Corporate Services* subprogramme is expected to increase at an average annual rate of 17.7 per cent over the medium term, mainly due to the increase in capacity for support to the Office of the Ministry. Additional funding of R3 million was received in 2009/10 for the appointment of a deputy minister and support staff in terms of the revised government structure, reflected in the new *Deputy Minister* subprogramme and the corporate services subprogramme.

Compensation of employees increased at an average annual rate of 22.4 per cent between 2006/07 and 2009/10, from R31.7 million in 2006/07 to R58.2 million in 2009/10, due to an increase in the number of filled posts, from 172 in 2006/07 to 208 at September 2009, mainly at senior management service levels.

# Programme 2: Human Resource Management and Development in Government

- Management.
- Employment Practice and Career Management develops transversal policies, prescripts and interventions in the senior and middle management services. It is also responsible for the strategic positioning and delivery model of the human resource function in the public service.
- Senior Management Service ensures that there is a professional management cadre in the public service by establishing and implementing competency based management and performance management systems through the development of transversal employment policies, prescripts and guidelines, and other career practices for senior management service members.
- *Human Resource Planning* provides advice, develops policies, prescripts, processes and systems, and conducts interventions to improve human resource planning at the departmental and macro levels.
- *Diversity Management* develops policy and guidelines on employment equity in the public service to remove barriers of access into and within the workplace for targeted groups and to prevent direct and indirect discrimination against designated groups, through targeted strategies.
- Employee Health and Wellness promotes and manages health and wellness in the public service and improves the quality of work life through focused strategies and a holistic framework.
- *Human Resource Development* aims to improve the competency levels of public servants through capacity development activities, such as internships, learnerships and skills programmes, to ensure a constant pool of productive and contributing employees.

Funding in all subprogrammes is mainly used for compensation of employees and related expenditure in goods and services.

#### **Objectives and measures**

- Provide information on skills in the public service by phasing in the HR Connect skills database in all government departments by 2011.
- Monitor the implementation of the gender equality and job access strategic frameworks through quarterly reports to assess national and provincial departments' progress in attaining the set targets of 50 per cent women at senior management service level and 2 per cent persons with disabilities at all levels by 2014.
- Revise the senior management service performance management and development system through a strategic framework by April 2011.
- Annually review the deficiencies in the human resource function at departmental level in terms of the human resource repositioning frameworks by identifying a 30 per cent sample then applying the readiness assessment tool issued to departments to inform required policy enhancements.
- Improve the working environment in frontline offices through capacity development and supporting 300 employee health and wellness managers and practitioners each year in health risk assessment and management.

#### Service delivery focus

Since the launch of the employee health and wellness strategic framework in November 2008, 4 policies were developed: for HIV and AIDS, and tuberculosis; for health and productivity; for safety, health, environment, risk and quality; and for wellness management. The rollout of these policies is progressing well.

Between August and October 2009, 174 practitioners and managers were trained on HIV and AIDS mainstreaming. 2 cohorts of 107 practitioners and 120 managers will be trained in February 2010.

The national targets for 50 per cent women and 2 per cent persons with disabilities in senior management across all salary levels have not been met since they were mandated by Cabinet in 2005. The deadline for the same targets has been extended to 2014.

In 2008/09, the complete HR Connect model was rolled out in 27 departments, including 5 self-funding departments in KwaZulu-Natal. 46 departments have been approved to participate in the model in 2009/10. The rollout of HR Connect to the remaining departments will continue in 2010/11 and 2011/12.

Departmental design and reconfiguration after the 2009 elections, involving 16 departments, has been facilitated by the Department of Public Service and Administration. As part of the national macro organisation of the state project that started in May 2009, the department has created new departments, renamed existing departments, abolished redundant departments and transferred functions between departments.

## **Expenditure estimates**

Table 11.5 Human Resource Management and Development in Government

Subprogramme	<u>-                                      </u>	<u> </u>		Adjusted			
	Aud	lited outcome		appropriation	Medium-tern	n expenditure est	imate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Management	1 489	2 192	3 463	2 906	3 901	4 268	4 501
Employment Practice and Career Management	3 347	4 632	4 956	4 048	4 271	4 029	4 291
Senior Management Service	681	2 723	3 013	3 007	3 371	3 196	3 193
Human Resource Planning	9 318	14 114	12 039	25 041	23 190	13 342	13 833
Diversity Management	4 724	2 493	3 622	4 563	4 922	4 740	4 933
Employee Health and Wellness	8 111	4 131	4 517	4 996	5 570	5 880	6 822
Human Resource Development	4 703	3 816	4 333	3 510	3 678	3 720	3 930
Total	32 373	34 101	35 943	48 071	48 903	39 175	41 503
Change to 2009 Budget estimate				1 167	(3 153)	(4 196)	(7 183)
Economic classification							
Current payments	31 112	34 086	35 020	48 046	48 853	39 125	41 450
Compensation of employees	13 561	20 993	21 550	23 201	24 627	25 979	27 686
Goods and services	17 551	13 093	13 461	24 845	24 226	13 146	13 764
of which:							
Administrative fees	29	145	330	61	159	153	158
Advertising	212	58	313	198	144	21	284
Assets less than the capitalisation threshold	532	9	2	239	247	210	220
Audit cost: External	248	174	285	212	288	292	309
Catering: Departmental activities	210	210	49	69	66	74	79
Communication	337	423	408	713	409	237	217
Computer services	1 366	240	872	472	1 371	1 889	1 979
Consultants and professional services: Business and advisory services	59	4 720	2 930	15 157	12 226	928	960
Contractors	92	12	44	270	105	110	115
Agency and support / outsourced services	7 679	_	-	244	459	-	158
Entertainment	24	49	33	83	58	58	58
Inventory: Food and food supplies	4	_	-	_	-	-	_
Inventory: Learner and teacher support material	-	-	116	37	40	40	42
Inventory: Materials and supplies	_	54	_	12	10	10	11
Inventory: Other consumables	133	4	7	4	15	15	16
Inventory: Stationery and printing	1 893	1 175	577	784	358	760	612
Lease payments	201	489	251	343	264	268	284
Property payments	108	_	-	_	-	-	_
Transport provided: Departmental activity	_	86	-	_	40	40	42
Travel and subsistence	2 609	<i>3 287</i>	4 038	3 325	4 458	5 886	6 152
Training and development	170	383	1 206	<i>175</i>	518	523	553
Operating expenditure	154	59	515	165	272	183	190
Venues and facilities	1 491	1 516	1 485	2 282	2 719	1 449	1 325
Interest and rent on land	_	-	9	_	_	_	_

Table 11.5 Human Resource Management and Development in Government (continued)

				Adjusted				
	Auc	lited outcome		appropriation	Medium-term expenditure estimate			
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Transfers and subsidies	16	-	619	25	-	-	-	
Provinces and municipalities	8	_	-	_	_	_	_	
Households	8	_	619	25	_	_	-	
Payments for capital assets	1 245	13	304	-	50	50	53	
Machinery and equipment	1 234	13	304	-	50	50	53	
Software and other intangible assets	11	_	-	_	_	_	-	
Payments for financial assets	-	2	-	-	-	-	_	
Total	32 373	34 101	35 943	48 071	48 903	39 175	41 503	
Details of transfers and subsidies								
Provinces and municipalities								
Municipalities								
Municipal bank accounts								
Current	8	_	_	_	_	_	-	
Regional Services Council levies	8	_	_	-	_	_	_	
Households								
Other transfers to households								
Current	8	-	619	25	-	_	-	
Gifts and donations	8	-	619	25	_	_	_	

Expenditure increased from R32.4 million in 2006/07 to R48.1 million in 2009/10 at an average annual rate of 14.1 per cent, mainly due to additional funding of R12 million allocated to the *Human Resource Planning* subprogramme for the rollout of the HR Connect project to departments in 2009/10.

Spending in the *Employee Health and Wellness* subprogramme is expected to grow at an average annual rate of 10.8 per cent over the medium term, due to the implementation and rollout of 4 new policies. Between 2006/07 and 2009/10, spending in the *Management* subprogramme grew at an average annual rate of 62.4 per cent, due to funding allocated for State Information Technology Agency services and audit costs.

Over the MTEF period, spending is projected to decrease at an average annual rate of 5.3 per cent from R48.1 million in 2009/10 to R41.5 million in 2012/13, mainly due to the completion of the rollout of HR Connect by 2010/11.

Over the MTEF period, spending focuses on ensuring the effective and appropriate use of human resources in government.

# **Programme 3: Labour Relations and Compensation Management in Government**

- Management.
- Remuneration and Macro Benefits develops, implements and maintains policies, practices and systems on remuneration and macro benefits.
- General Benefits develops, implements and maintains policies and practices on general benefits.
- Negotiations and Labour Relations develops, implements and maintains policies and systems on labour relations for the public service, and ensures coordinated collective bargaining in the Public Service Coordinating Bargaining Council and the General Public Service Sectoral Bargaining Council.
- Special Projects and Job Evaluation develops, implements and manages the human resource component of the integrated financial management systems project; and develops, implements and maintains policies, practices and systems on job evaluation and grading.

• Single Public Service ensures effective and efficient programme management for establishing the single public service, including change management and communication.

Funding in all subprogrammes is mainly used for compensation of employees, and related expenditure in goods and services.

#### **Objectives and measures**

- Develop a human resource module of the financial management system in the public service by:
  - creating a generic human resource template, which includes customising and configuring the human resource system according to the needs of the public service, by April 2010
  - implementing the human resource system in 2 lead sites (the Department of Public Service and Administration and the Free State education department) by April 2011, and phasing it into the rest of the public service by 2016.
- Review pension provisioning in the public service by:
  - reporting progress to the department on discriminatory practices in pension provisioning by March 2010
  - implementing the agreed upon and costed practices and developing an institutional framework and governance arrangements to support the envisaged comprehensive social security system by March 2011.
- Improve the medical subsidy policy by implementing a revised post-retirement medical assistance provision by March 2011 for employees on salary levels 1 to 5 and who are members of the Government Employees Medical Scheme.
- Ensure that departments understand and implement the occupation specific dispensations by auditing the implementation on 4 identified occupational specific dispensations by March 2012.
- Coordinate the design of the programme for the single public service and oversee its implementation by:
  - establishing the pilot urban mall, which will be a centre where citizens can access government services, in Maponya Mall by June 2010
  - developing the single public service regulations by March 2012 in order to enact the overarching single public service legislative framework
  - designing and implementing the single public service change management programme by March 2013
  - establishing a geographic information system by March 2014
  - developing a government access strategy by March 2015.

## Service delivery focus

In June 2009, the preparation phase of the human resource module for an integrated financial management system was completed. The blueprinting phase, during which business requirements in the various human resource functional areas are confirmed and captured, will have been completed by the end of 2009/10. The realisation phase, during which the system will be configured and customised for the requirements of the public service, was initiated in November 2009.

A comprehensive exercise to rectify any past discriminatory pension practices by identifying possible beneficiaries and enabling costing is currently under way. The revised policy on post-retirement medical assistance to public servants on salary levels 1 to 5 who are members of the Government Employees Medical Scheme is being finalised. The decentralisation of the policy on incapacity leave and ill health retirement is at an advanced stage, and is expected to be completed in March 2010. A redefined job evaluation system that operates on a web enabled platform will be ready for implementation in April 2010.

The development of a pilot urban mall at the Maponya Mall is proceeding well. The first phase of construction was completed in November 2009, and completion is targeted for May 2010.

The following progress has been made on implementing the occupational specific dispensations, which arose from the Public Service Bargaining Council resolution 1 of 2007 and the Birchwood declaration in June 2009:

• Nurses (implemented in July 2007): A joint employer-union task team was established to deal with interpretation and application challenges.

- Educators (implemented in January 2008): A resolution on all outstanding matters was signed in July 2009. However, this dispensation requires additional funding.
- Doctors, dentists, pharmacists and emergency medical services: An agreement was signed and implementation started in January 2010.
- Social workers: A majority signature was received in June 2009 and implementation is currently underway, with a joint task team in place to ensure coordinated implementation.
- Correctional officials: An agreement was signed in June 2009 and implementation is underway, with a task team to deal with reprioritising resources within the Department of Correctional Services' budget to release funds.
- Engineers and related occupations: A number of agreements on different dispensations were signed in August 2009 and implementation is underway.
- Medical therapeutic services, educator specialists and related occupations: Proposals are currently being negotiated in the Public Health and Social Development Sectoral Bargaining Council.
- Legal officials: An agreement was signed in 2007 and implementation has started, with the minister revising
  measures for affected senior management service members who must translate to the legal occupational
  specific dispensations.

**Adjusted** 

### **Expenditure estimates**

Subprogramme

Table 11.6 Labour Relations and Compensation Management in Government

. •	Au	dited outcome		appropriation	n Medium-term expenditure estimate			
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Management	1 158	2 209	3 613	3 180	4 553	4 757	4 985	
Remuneration and Macro Benefits	81 726	3 545	5 772	7 065	8 155	7 992	8 339	
General Benefits	77 692	80 686	92 545	71 151	4 253	4 478	5 073	
Negotiations and Labour Relations	4 378	15 714	5 187	5 200	4 746	4 982	4 781	
Special Projects and Job Evaluation	2 860	3 078	7 405	4 628	6 588	6 805	6 809	
Single Public service	265	11 307	20 216	26 130	28 925	28 152	28 089	
Total	168 079	116 539	134 738	117 354	57 220	57 166	58 076	
Change to 2009 Budget estimate				66 124	(4 048)	(8 423)	(10 792)	
Economic classification								
Current payments	92 375	116 497	133 333	117 304	57 100	57 166	58 076	
Compensation of employees	10 583	15 017	17 944	19 968	22 882	24 169	25 098	
Goods and services	81 792	101 480	115 382	97 336	34 218	32 997	32 978	
of which:								
Administrative fees	22	143	304	44	97	99	105	
Advertising	229	12 852	6 010	366	6 384	5 399	4 029	
Assets less than the capitalisation threshold	254	6	47	173	51	53	56	
Audit cost: External	198	185	192	247	295	311	326	
Catering: Departmental activities	192	100	124	612	56	57	61	
Communication	254	346	308	509	647	316	260	
Computer services	1 102	209	3 813	<i>1 365</i>	3 499	3 569	5 498	
Consultants and professional services:	71	7 <i>59</i> 7	7 245	<i>17 633</i>	10 329	9 081	8 374	
Business and advisory services	202	222	40	244	150	150	150	
Consultants and professional services: Legal costs	203	333	69	244	150	150	150	
Contractors	71 313	<i>75 430</i>	88 899	67 429	2514	2 530	2 546	
Agency and support / outsourced services	4 175	235	_	_	_	_	_	
Entertainment	29	24	24	81	92	92	93	
Inventory: Learner and teacher support material	_	_	3	6	15	15	15	
Inventory: Materials and supplies	_	_	_	3	_	_	_	

Table 11.6 Labour Relations and Compensation Management in Government (continued)

Subprogramme Adjusted

	Au	dited outcome		appropriation	Medium-tern	n expenditure es	timate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Economic classification							
Current payments	92 375	116 497	133 333	117 304	57 100	57 166	58 076
Inventory: Other consumables	7	1	22	3	5	5	5
Inventory: Stationery and printing	1 251	811	557	1 747	938	1 351	1 303
Lease payments	92	348	1 349	209	<i>3 275</i>	<i>3 289</i>	3 303
Property payments	102	_	_	_	190	190	190
Transport provided: Departmental activity	_	31	_	_	_	_	_
Travel and subsistence	1 579	2 226	4 014	4 042	3 149	3 386	3 536
Training and development	128	151	100	387	390	411	432
Operating expenditure	124	85	1 820	676	74	76	77
Venues and facilities	467	367	482	1 560	2 068	2617	2619
Interest and rent on land	_	_	7	_	_	_	_
Transfers and subsidies	75 007	_	-	-	_	_	_
Provinces and municipalities	7	_	-	_			_
Public corporations and private enterprises	75 000	_	_	_	_	_	_
Payments for capital assets	697	42	1 405	50	120	_	-
Machinery and equipment	622	42	1 405	50	120	_	_
Software and other intangible assets	75	_	_	_	_	_	_
Total	168 079	116 539	134 738	117 354	57 220	57 166	58 076
Details of transfers and subsidies Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	7	-	-	-	_	-	-
Regional Services Council levies	7	-	-	-	-	_	-
Public corporations and private enterprises							
Public corporations							
Other transfers							
Current	75 000	-	-	-	-	-	-
Government Employees Medical Scheme	75 000	-	_	-	_	-	

Expenditure decreased from R168.1 million in 2006/07 to R117.4 million in 2009/10 at an average annual rate of 11.3 per cent. This was as a result of a once-off transfer to the Government Employees Medical Scheme from the *Remuneration and Macro Benefits* subprogramme in 2006/07. Spending in the *General Benefits* subprogramme mainly relates to allocations for the policy on incapacity leave and ill-health retirement.

Expenditure in the *Negotiations and Labour Relations* subprogramme increased by 256.8 per cent from R4.4 million in 2006/07 to R15.7 million in 2007/08, due to unforeseen and unavoidable expenditure related to the 2007 public service strike action. Expenditure in the *Single Public Service* subprogramme increased by 78.8 per cent, from R11.3 million in 2007/08 to R20.2 million in 2008/09, mainly due to additional allocations for the single public service project. Additional funding in the *Special Projects and Job Evaluation* subprogramme is received from 2008/09 on for the licence fees for the Equate job evaluation system.

Expenditure is expected to decrease over the MTEF period from R117.4 million in 2009/10 to R58.1 million in 2012/13, at an average annual rate of 20.9 per cent. This is as a result of decentralising the policy on incapacity leave and ill-health retirement to departments and provinces by the end of 2009/10.

The spending focus over the medium term is to strengthen labour relations, the integrated management of conditions of services, and other benefits in the public services.

# **Programme 4: Information and Technology Management in Government**

- Management.
- *E-Government* provides support and leadership to national and provincial departments and the State Information Technology Agency to develop a government wide architecture and system integration plan.
- Information and Communication Technology Governance develops policies, strategies and regulations on ICT across the public service, oversees the State Information Technology Agency, provides secretarial services to the Government Information Technology Officers' Council, and oversees all ICT initiatives in the public service.
- Information and Communication Technology Infrastructure supports all national and provincial departments on significant transversal projects and e-government projects.
- Community Development and Access facilitates community development through access to ICT services.

Funding in all subprogrammes is mainly used for compensation of employees, and related expenditure in goods and services.

#### **Objectives and measures**

- Implement a next generation e-government platform by developing a functional catalytic prototype that automates 6 pro-poor services by the end of March 2011.
- Improve frontline service delivery by completing a connectivity blueprint and bandwidth strategy for connecting schools, libraries, clinics and municipalities by September 2010.
- Reduce government ICT costs through printer consolidation, telecommunications (voice and data) and the way software is managed by March 2011.
- Support e-government initiatives to all citizens accessing government services online by developing an online identity and access management strategy by March 2011.
- Ensure a configured and structured government IT environment by developing a consultative, government wide IT plan to assist departments by March 2011.

#### Service delivery focus

The department visited 8 of the 9 provinces to understand the challenges they experience in relation to the State Information Technology Agency and other IT matters. Profiles for each of the 8 provinces are being developed and will be completed by the end of November 2010. The Government Information Technology Officers' Council has adopted a methodology for developing government wide enterprise architectures. The next steps involve designing a shared services infrastructure pilot that can be deployed to at least 1 province by March 2011. Public service ICT expenditure was reviewed in 2009. A final draft report was tabled for comment to the Government Information Technology Officers' Council and the Minister for Public Service and Administration, and will be submitted to Cabinet for approval by February 2010.

In September 2009, a team consisting of the State Information Technology Agency, the National Intelligence Agency, Electronic Communications Security and the Special Investigation Unit, and project managed by the Department of Public Service and Administration, was created to assess security gaps in departments. A vulnerability assessment methodology was developed in October 2009.

The original programme scope of providing general service counters to Thusong service centres was revised in March 2009 to include centralised infrastructure and local area network requirements. The Thusong ICT architecture was signed off in June 2008 by all participating departments and thus far 44 of 120 centres have been connected. In 2009, a prototype general service counter was developed and deployed to the Inhlazuka Thusong service centre in KwaZulu-Natal. The design of the counters was revised, and deployed to 11 Thusong service centres in Mpumalanga. By March 2010, these counters will be deployed to 30 centres.

The e-enabling of 6 pro-poor services was delayed due to a tender cancellation after an investigation by the auditor-general. The tender has been reissued and is currently in the State Information Technology Agency's procurement processes.

# **Expenditure estimates**

Table 11.7 Information and Technology Management in Government

Subprogramme				Adjusted			
Differenced		dited outcome	2000/00	appropriation		n expenditure es	
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/1:
Management	1 977	1 391	4 553	3 095	3 541	3 649	3 84
E-Government	1 819	1 577	2 338	2 318	2 824	2 950	3 13
Information and Communication Technology Governance	4 941	6 232	6 040	5 302	6 086	6 270	6 472
Information and Communication	24 338	29 069	19 339	27 347	29 560	28 941	30 44
Technology Infrastructure							
Community Development and Access	_	_	1 058	2 085	3 346	3 392	3 426
Total	33 075	38 269	33 328	40 147	45 357	45 202	47 320
Change to 2009 Budget estimate				(1 384)	(4 331)	(7 683)	(3 820
Economic classification							
Current payments	32 367	37 833	31 224	40 077	45 255	45 155	47 27
Compensation of employees	8 074	8 741	9 074	12 001	12 442	13 144	14 00!
Goods and services	24 293	29 092	22 146	28 076	32 813	32 011	33 266
of which:							
Administrative fees	8	28	102	227	23	23	2
Advertising	123	_	167	_	102	52	
Assets less than the capitalisation threshold	139	-	9	53	4 738	3 970	3 99
Audit cost: External	119	96	105	138	158	166	17
Catering: Departmental activities	22	56	78	25	158	157	17
Communication	<i>251</i>	256	255	304	260	151	13
Computer services	9 154	25 724	16 612	23 669	21 916	22 001	23 34.
Consultants and professional services: Business and advisory services	38	427	724	580	1 874	1 780	1 54
Consultants and professional services: Legal costs	_	-	-	5	-	-	
Contractors	30	228	8	4	_	_	
Agency and support / outsourced services	12 830	_	-	-	-	_	
Entertainment	9	11	52	24	18	16	1
Inventory: Learner and teacher support material	_	-	-	12	2	2	
Inventory: Materials and supplies	-	_	46	-	1	1	
Inventory: Other consumables	3	6	4	5	3	3	
Inventory: Stationery and printing	188	230	130	187	69	82	9.
Lease payments	51	161	56	68	140	147	15-
Property payments	56	_	-	-	-	_	
Transport provided: Departmental activity	-	17	-	2	-	-	
Travel and subsistence	634	1 240	2 134	836	2 437	2 532	2 66.
Training and development	325	221	378	387	410	422	43.
Operating expenditure	119	142	680	467	37	39	4
Venues and facilities	194	249	606	1 083	467	467	47.
Interest and rent on land	_	_	4	-	_		-
Transfers and subsidies	521	436	-	-	_	-	•
Provinces and municipalities	5	-	-	-	_	-	-
Public corporations and private enterprises	_	436	-	-	_	-	-
Households	516	_	_	_	_	_	_
Payments for capital assets	182	_	2 104	70	102	47	49
Machinery and equipment	182	_	2 104	70	90	47	40
Software and other intangible assets	_	_	_	_	12	_	
Payments for financial assets	5	_	_	_	_	_	
Total	33 075	38 269	33 328	40 147	45 357	45 202	47 320

Table 11.7 Information and Technology Management in Government (continued)

•	33		•	•			
Subprogramme				Adjusted			
	Aud	lited outcome		appropriation	Medium-term	expenditure est	imate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Details of transfers and subsidies				,			
Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	5	-	-	-	-	-	-
Regional Services Council levies	5	-	-	-	-	-	_
Public corporations and private enterprises							
Private enterprises							
Other transfers							
Current	-	436	-	_	-	-	-
Nelson Borman and Partners	-	436	-	-	-	-	_
Households							
Other transfers to households							
Current	516	-	-	_	-	-	-
Claims against the state	516	-	-	-	_	-	-

Expenditure increased from R33.1 million in 2006/07 to R40.1 million in 2009/10 at an average annual rate of 6.7 per cent, and is expected to rise to R47.3 million over the medium term at an average annual rate of 5.6 per cent. These increases are mainly due to inflation related adjustments. Spending in the *Management* subprogramme grew by 228.6 per cent in 2008/09 due to audit costs.

A new subprogramme, *Community Development Access*, was established from 2009/10 to facilitate access to ICT services in response to community development. This subprogramme's baseline is expected to grow from R2.1 million in 2009/10 to R3.4 million in 2012/13, at an average annual rate of 17.4 per cent.

#### **Programme 5: Service Delivery Improvement throughout Government**

- Management.
- *Batho Pele* promotes culture change in the public service, and coordinates the dissemination of lessons in order to improve service delivery.
- Service Delivery Mechanisms engages in supportive interventions and partnerships which improve efficiency and effectiveness.
- Service Delivery Facilitation coordinates and facilitates short term service delivery improvement initiatives.
- *Community Development Workers* ensures the smooth coordination and implementation of the community development workers project in the public service and local government.
- Public Administration Leadership and Management Academy transfers funds to the academy, which aims to enhance the quality, extent and impact of public sector management and leadership development through collaboration with other training service providers, compulsory training programmes, and the facilitation of training for all spheres of government.
- Centre for Public Service Innovation unlocks innovation in the public sector and creates an enabling environment for improved and innovative service delivery through capacity development activities.
- Public Service Education and Training Authority transfers funds to the authority, which develops a coordinated framework for providing public service education and training.

Funding in all subprogrammes is mainly used for compensation of employees and related expenditure in goods and services.

#### **Objectives and measures**

- Implement service delivery improvement plans throughout the public sector by training 500 trainers in 2010/11 on the rollout of service delivery improvement plans through the Batho Pele change management engagement programme.
- Increase departments' compliance with submitting annual service delivery improvement plans (from 50 per cent in 2008/09 to 90 per cent in 2012/13) by giving departments content comments and reporting to Cabinet and through the auditor-general on departments' submissions.
- Improve the rollout of the community development workers programme by implementing a policy on the programme by March 2013.
- Improve service delivery by researching and developing at least 2 sustainable models and solutions per year for innovative service delivery.
- Establish collaborative innovative platforms and products by:
  - hosting an annual public sector innovation conference
  - rewarding innovative service delivery projects in 6 categories annually
  - publishing 2 editions of the innovation journal per year.

### Service delivery focus

By mid-2009, 500 trainers across the public sector had been through the train-the-trainer programme and were able to develop service delivery improvement plans. In November 2009, the department hosted the Batho Pele learning network, 3 Batho Pele forums and a community development workers' summit as part of mainstreaming and institutionalising Batho Pele.

In June 2009, the annual public service week was hosted in Northern Cape. Project Khaedu focused on municipalities in line with government's resolve to pay attention to improving efficiencies in local government.

The May 2009 deadline for service delivery improvement plans developed by 20 individual independent contractors was moved to October 2009, due to government restructuring. To date, 50 per cent of service delivery improvement plans have been received, and the department is currently evaluating the content. The remainder are expected in 2010/11.

From April 2009 to November 2009, 60 000 Know Your Service Rights booklets were distributed for the justice cluster to the general public through imbizos, public participation events, schools, and community development workers. Another 140 000 booklets are being printed and will have been distributed early in 2010.

Policy for the community development worker's programme is at an advanced stage, with consultations finalised in 8 provinces. The policy development process is expected to be complete by April 2010.

In 2009, the Centre for Public Service Innovation identified and tested solutions for addressing the needs of visually impaired teachers. In close cooperation with the departments of basic and higher education, final adaptation and refinement will take place in the first quarter of 2010. After that, the solutions will be available to all visually impaired teachers in close cooperation with the departments. The Multimedia Innovation Centre will have been established and launched by the end of 2009/10. The delay in establishing the centre was due to a delay in securing suitable accommodation for the Centre for Public Service Innovation. This was supposed to have been launched in October 2009. The new launch date is planned for March 2010.

The chief executive of the Centre for Public Service Innovation served on the National Advisory Council on Innovation's board for 2008/09 to ensure that national innovation related developments are also benefiting the public sector.

In June 2009, the Centre for Public Service Innovation received a special award from the United Nations (UN) secretary-general for its contribution to global knowledge management by uploading content on the global online network portal on behalf of SADC.

The third public sector innovation conference was held in August 2009. Case studies, discussion papers and conference presentations were published and disseminated through the journal, Ideas that Work, which was launched at the conference.

The seventh Innovation Awards ceremony was held in November 2009 and rewarded 15 finalists and winners in 5 categories, such as innovative partnerships in service delivery and innovative use of ICTs for effective service delivery. Two 2008 finalists' projects, Men on the Side of the Road and auxiliary nursing training, were selected for replication. A feasibility study for the auxiliary nursing training project has been concluded, and discussions with other provinces have been initiated to replicate the project there. Consultation with the Department of Labour on the replication of the Men on the Side of the Road project has also been concluded

## **Expenditure estimates**

Table 11.8 Service Delivery Improvement throughout Government

Subprogramme				Adjusted			
	Auc	lited outcome		appropriation	Medium-tern	n expenditure est	timate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Management	2 340	2 598	3 048	1 759	2 088	2 108	2 228
Batho Pele	28 290	17 248	11 992	13 989	13 615	13 804	14 028
Service Delivery Mechanisms	17 627	9 474	11 644	9 761	9 111	9 257	9 554
Service Delivery Facilitation	2 003	1 077	5 914	2 356	3 391	3 256	3 311
Community Development Workers	1 210	8 277	3 014	6 510	6 757	6 833	7 082
Centre for Public Service Innovation	6 550	10 978	18 724	14 247	14 238	14 492	15 167
Public Service Education and Training	9 196	11 312	14 748	21 842	19 993	20 997	22 026
Authority Public Administration Leadership and Management Academy	58 268	131 113	105 365	121 115	117 470	117 567	121 722
Total	125 484	192 077	174 449	191 579	186 663	188 314	195 118
Change to 2009 Budget estimate				5 987	(13 145)	(22 344)	(19 173)
Economic classification							
Current payments	66 429	60 876	64 702	48 621	49 172	49 721	51 340
Compensation of employees	22 016	24 355	21 508	22 234	24 369	25 726	27 027
Goods and services	44 413	36 521	43 189	26 387	24 803	23 995	24 313
of which:		00 02 .	10 107	20 007	2.7000	20 770	2.0.0
Administrative fees	32	208	595	77	124	136	143
Advertising	1 965	3 776	6 734	2 069	1 900	1 698	1 580
Assets less than the capitalisation	338	62	70	151	81	85	90
threshold Audit cost: External	225	356	283	429	306	322	339
Catering: Departmental activities	367	177	345	156	85	87	116
Communication	3 145	693	662	486	460	352	345
Computer services	13 106	<i>3 276</i>	1 816	975	1 513	1 588	1 666
Consultants and professional services: Business and advisory services	363	6 762	7 360	6 739	<i>3 229</i>	2 922	2 562
Contractors	171	460	319	2 188	3 447	3 234	<i>3 257</i>
Agency and support / outsourced services	10 128	_	3	_	20	21	22
Entertainment	241	108	269	76	58	59	60
Inventory: Learner and teacher support material	-	-	-	19	232	233	234
Inventory: Materials and supplies	39	34	2	_	40	42	44
Inventory: Other consumables	176	9	7	5	35	37	39
Inventory: Stationery and printing	2 994	<i>3 787</i>	988	6 362	2 062	2 604	2 473
Lease payments	162	2 457	1 848	2 800	1 586	1 528	1 417
Property payments	124	_	3 798	_	58	61	64
Transport provided: Departmental activity	10	4 430	61	110	230	155	170
Travel and subsistence	7 916	4 877	7 990	2 200	4 502	4 284	4 568
Training and development	573	726	1 815	403	446	467	489
Operating expenditure	148	672	4 448	107	765	714	678
Venues and facilities	2 190	3 651	3 776	1 035	3 624	3 366	3 957
Interest and rent on land	_	_	5	_	_	_	_

Table 11.8 Service Delivery Improvement throughout Government (continued)

Table 11.0 Service Belivery improvement three	<u> </u>	•	,	Adjusted			
	Aud	dited outcome		appropriation	Medium-term expenditure estimate		
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Transfers and subsidies	58 317	131 117	106 984	142 958	137 481	138 582	143 766
Provinces and municipalities	15	-	-	_	-	_	-
Departmental agencies and accounts	58 268	131 113	105 365	142 957	137 463	138 564	143 748
Foreign governments and international organisations	_	_	3	_	18	18	18
Public corporations and private enterprises	33	_	-	_	-	-	-
Households	1	4	1 616	1	_	_	-
Payments for capital assets	738	82	2 740	-	10	11	12
Machinery and equipment	738	82	2 680	_	-	_	-
Software and other intangible assets	_	_	60	_	10	11	12
Payments for financial assets	_	2	23	_	-	-	-
Total	125 484	192 077	174 449	191 579	186 663	188 314	195 118
Details of transfers and subsidies							
Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	15	_	_	_	_	_	-
Regional Services Council levies	15	_	_	_	_	_	-
Departmental agencies and accounts							
Departmental agencies (non-business entities)							
Current	58 268	131 113	105 365	142 957	137 463	138 564	143 748
Public Sector Education Training Authority	_	_	_	21 842	19 993	20 997	22 026
Public Administration Leadership and Management Academy	58 268	131 113	105 365	121 115	117 470	117 567	121 722
Public corporations and private enterprises							
Public corporations							
Other transfers							
Current	33	-	-	_	-	-	-
Gifts and donations	33	-	-	-	-	-	-
Foreign governments and international organisations							
Current	-	-	3	_	18	18	18
Gifts and donations	_	_	3	-	18	18	18
Households							
Other transfers to households							
Current	1	4	1 616	1	-	-	-
Claims against the State	-	-	642	_	-	-	-
Gifts and donations	1	1	-	_	-	-	-
Households	_	3	974	1	_	_	_

Expenditure increased from R125.5 million in 2006/07 to R191.6 million in 2009/10 at an average annual rate of 15.1 per cent. This was largely as a result of additional funding in the *Batho Pele* subprogramme in 2006/07 for technical assistance to provinces and post-conflict support to the Democratic Republic of the Congo. In addition, the budgets for PALAMA, the Public Sector Education and Training Authority and the Centre for Public Service Innovation were shifted to this subprogramme.

Expenditure in the *Community Development Workers* subprogramme increased by 591.7 per cent from R1.2 million in 2006/07 to R8.3 million in 2007/08, due to the community development indaba in 2007/08. Expenditure is expected to increase marginally over the MTEF period, from R191.6 million to R195.1 million, at an average annual rate of 0.6 per cent, which is inflation related. This is mainly driven by Batho Pele change management and service delivery initiatives.

The *Public Service Education and Training Authority* subprogramme is included in this programme for the first time from April 2010. Historical information for the subprogramme was adjusted in the *Human Resource Management and Development in Government* programme where it was previously a subprogramme.

The Centre for Public Service Innovation was established as a government component in 2008 in terms of the Public Service Act (1994). Spending in the subprogramme grew at an average annual rate of 29.6 per cent from R6.6 million in 2006/07 to R14.2 million in 2009/10, due to a once-off additional allocation in 2009/10 for securing alternative accommodation and establishing the centre.

In the *Public Administration and Leadership Management Academy* subprogramme, total expenditure grew from R58.3 million in 2006/07 to R121.1 million in 2009/10. In the 2007 adjustments budget, the academy received R60 million as once-off support for equipping its new premises and start-up funding for mass induction training.

# **Programme 6: Governance for Public Service and Administration**

- Management.
- *Public Sector Anti-Corruption* establishes and implements strategies to fight corruption and improve ethical conduct in the public service.
- International and African Affairs establishes and maintains bilateral and multilateral relations on governance and public administration by implementing global and continental programmes and projects for improving governance and public administration.
- *Monitoring and Evaluation* manages a system for planning, monitoring and evaluating the programmes that enable the transformation of the public sector.
- African Peer Review Mechanism ensures the adoption of policies, standards and practices that lead to
  political stability, high economic growth, sustainable development and accelerated sub-regional and
  continental economic integration through sharing experiences and reinforcing best practices, including
  identifying deficiencies and assessing capacity building needs.
- Research facilitates and coordinates research within the department.
- *Public Service Commission* transfers funds to the commission which oversees and evaluates the functioning of the public service with a view to establishing good governance and best practice principles.

Funding in all subprogrammes is mainly used for compensation of employees, and related expenditure in goods and services.

#### **Objectives and measures**

- Ensure that South Africa contributes to the African Agenda and benefits from continental best practices in governance and public administration by actively participating in the seventh Pan African conference of African ministers of public service in October 2010.
- Promote national anti-corruption values and interests at regional and international levels by participating in the quarterly Organisation for Economic Cooperation and Development working group on bribery in international business transactions, the United Nations Convention against Corruption intergovernmental working group, and the biannual United Nations Convention against Corruption conference of state.
- Assess the performance of departments' human resource policies through the public management watch system by providing ongoing analytical and evaluation reports on the implementation of the Department of Public Service and Administration's policies.

#### Service delivery focus

To enhance the fight against corruption and improve ethical conduct, the anti-corruption learning network and the second anti-corruption learning network were held in July 2009. The department is currently developing a corruption management information system to promote national anti-corruption values and interests at regional and international levels and is participating quarterly in the Organisation for Economic Cooperation and Development working group on bribery in international business transactions.

The public service's monitoring and evaluation framework, guidelines and capacity building plans have been developed and will be approved by March 2010. All departments were assessed on a quarterly basis in terms of

the public management watch system in 2009/10, and its findings will have been disseminated to departments before the end of 2009/10. Departmental analysis will also be performed on the information as at 31 December.

A continental capacity development framework within the sixth conference of African ministers for public services was approved in August 2009 and will be rolled out in 2010/11. Bilateral relations with South Sudan were given a major boost by the meeting of ministers to agree on priority areas of collaboration, such as job evaluation and the computerisation of the personnel system.

5 provincial councils were re-launched in December 2009 to promote the implementation of the African peer review mechanism's programme of action, and the report was submitted to the African Union heads of state and governments in January 2010.

Debates and dialogues planned for 2009/10 on public administration and governance were not achieved because the research unit was under-capacitated.

#### **Expenditure estimates**

Table 11.9 Governance for Public Service and Administration

Subprogramme				Adjusted			
	Aud	lited outcome		appropriation	Medium-term	n expenditure est	imate
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Management	1 170	2 161	4 066	2 767	4 350	4 396	4 646
Public Sector Anti-Corruption	35 818	11 475	7 214	7 203	7 558	7 695	8 124
International and African Affairs	9 809	10 680	21 850	11 316	10 809	11 038	11 664
Monitoring and Evaluation	2 287	4 444	5 752	8 350	8 590	8 718	9 173
African Peer Review Mechanism	17 496	2 375	3 904	7 629	8 825	8 758	9 230
Research	-	_	296	1 227	656	612	663
Public Service Commission	96 068	108 134	113 656	131 841	133 766	145 512	151 232
Total	162 648	139 269	156 738	170 333	174 554	186 729	194 732
Change to 2009 Budget estimate				8 059	(3 380)	(7 419)	(9 123)
				1			
Economic classification							
Current payments	65 851	30 882	41 778	38 054	40 335	40 864	43 129
Compensation of employees	6 571	7 959	12 131	17 825	19 907	21 028	22 494
Goods and services	59 280	22 923	29 642	20 229	20 428	19 836	20 635
of which:							
Administrative fees	27	55	455	22	168	168	176
Advertising	2 431	6 206	513	1 263	4 207	4 207	4 418
Assets less than the capitalisation threshold	150	1	3	328	26	26	28
Audit cost: External	109	98	143	129	260	260	276
Bursaries: Employees	_	_	_	70	_	-	-
Catering: Departmental activities	541	73	476	419	235	226	241
Communication	1 157	362	313	4 321	383	213	199
Computer services	656	173	591	866	1 509	1 509	1 585
Consultants and professional services:	118	7 769	5 300	5 089	1 516	1 405	1 336
Business and advisory services Consultants and professional services: Legal costs	_	39	-	31	-	_	-
Contractors	478	80	<i>3 219</i>	97	40	40	42
Agency and support / outsourced services	16 681	_	666	_	50	50	53
Entertainment	660	97	15	131	89	89	94
Inventory: Fuel, oil and gas	_	_	19	_	_	_	_
Inventory: Learner and teacher support	_	_	_	22	_	_	-
material Inventory: Materials and supplies	1	11					
, ,,	20	1	04	7	_	_	_
Inventory: Other consumables	3 015	1 036	86 386	1 721	- 177	- 213	- 233
Inventory: Stationery and printing	3 015 308	1 036 539	330	214	232	213 232	233 244
Lease payments  Property payments	308 86	239	330	214	232	232	244
Property payments  Transport provided: Departmental activity	86 77	- 1 136	9 328	-	- 20	- 20	-
Transport provided: Departmental activity  Table 11.0 Covernance for Public S				_	20	20	21

Table 11.9 Governance for Public Service and Administration (continued)

Subprogramme	Δudi	ited outcome		Adjusted appropriation	Medium-term expenditure estimate		
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Economic classification							
Current payments	65 851	30 882	41 778	38 054	40 335	40 864	43 129
Travel and subsistence	16 992	3 042	3 647	4 270	9 475	9 211	9 687
Training and development	122	77	137	205	343	343	362
Operating expenditure	83	333	2 171	179	61	61	61
Venues and facilities	<i>15 568</i>	1 795	1 844	845	1 637	1 563	1 579
Interest and rent on land	_	_	5	_	_	-	_
Transfers and subsidies	96 461	108 371	114 312	132 217	134 119	145 865	151 603
Provinces and municipalities	4	-	_	_	_	_	_
Departmental agencies and accounts	96 068	108 134	113 656	131 841	133 766	145 512	151 232
Foreign governments and international organisations	388	237	656	375	353	353	371
Households	1	_	_	1	_	_	_
Payments for capital assets	336	16	515	62	100	-	_
Machinery and equipment	336	16	175	62	_	_	_
Software and other intangible assets	_	_	340	_	100	_	_
Payments for financial assets	-	-	133	_	_	-	_
Total	162 648	139 269	156 738	170 333	174 554	186 729	194 732
Municipalities Municipal bank accounts							
Municipal bank accounts							
Current	4	-	-	-	-	-	_
Regional Services Council levies	4	-		_			
Departmental agencies and accounts					-	-	-
						-	
Departmental agencies (non-business entities)						-	-
Departmental agencies (non-business entities)  Current	96 068	108 134	113 656	131 841	133 766	145 512	151 232
	<b>96 068</b> 96 068	<b>108 134</b> 108 134	<b>113 656</b> 113 656	<b>131 841</b> 131 841			<b>151 232</b> 151 232
Current Public Service Commission Foreign governments and international organisations	96 068	108 134	113 656	131 841	<b>133 766</b> 133 766	<b>145 512</b> 145 512	151 232
Current Public Service Commission Foreign governments and international organisations Current	96 068 <b>388</b>	108 134 <b>237</b>	113 656 <b>656</b>	131 841 375	133 766 133 766 353	145 512 145 512 353	151 232 <b>371</b>
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and	96 068	108 134	113 656	131 841	<b>133 766</b> 133 766	<b>145 512</b> 145 512	151 232 <b>371</b>
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for	96 068 <b>388</b>	108 134 <b>237</b>	113 656 <b>656</b>	131 841 375	133 766 133 766 353	145 512 145 512 353	151 232 <b>371</b> 61
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and	96 068 388 47	108 134 <b>237</b>	113 656 656 113	131 841 375 54	133 766 133 766 353 58	145 512 145 512 353 58	151 232 371 61 114
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management	96 068 388 47	108 134 237 50	113 656 656 113 332	131 841 375 54 101	133 766 133 766 353 58 109	145 512 145 512 353 58 109	151 232 371 61 114
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management International Institute of Administrative Services	96 068 388 47 289 -	108 134 237 50 - 30	113 656 656 113 332 - 32	131 841 375 54 101 35	133 766 133 766 353 58 109 36	145 512 145 512 353 58 109 36	151 232 371 61 114 38
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management International Institute of Administrative Services Organisational Economic Cooperation and Development	96 068 388 47 289 -	108 134 237 50 - 30 - 144	113 656 656 113 332	131 841 375 54 101 35 - 140	133 766 133 766 353 58 109	145 512 145 512 353 58 109	151 232 371 61 114 38
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management International Institute of Administrative Services Organisational Economic Cooperation and Development Gifts and donations	96 068 388 47 289 -	108 134 237 50 - 30	113 656 656 113 332 - 32	131 841 375 54 101 35	133 766 133 766 353 58 109 36	145 512 145 512 353 58 109 36	151 232 371 61 114 38
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management International Institute of Administrative Services Organisational Economic Cooperation and Development Gifts and donations Households	96 068 388 47 289 -	108 134 237 50 - 30 - 144	113 656 656 113 332 - 32	131 841 375 54 101 35 - 140	133 766 133 766 353 58 109 36	145 512 145 512 353 58 109 36	151 232 371 61 114 38
Current Public Service Commission Foreign governments and international organisations Current African Association for Public Administration and Management Centre for Training and Research in Administration for Development Commonwealth Association for Public Administration and Management International Institute of Administrative Services Organisational Economic Cooperation and Development	96 068 388 47 289 -	108 134 237 50 - 30 - 144	113 656 656 113 332 - 32	131 841 375 54 101 35 - 140	133 766 133 766 353 58 109 36	145 512 145 512 353 58 109 36	

Expenditure increased from R162.6 million in 2006/07 to R170.3 million in 2009/10 at an average annual rate of 1.5 per cent. This was due to additional allocations in 2006/07 in the *African Peer Review Mechanism* and *Public Sector Anti-Corruption* subprogrammes for concluding the African peer review mechanism country assessment report and for the once-off hosting of the Global Forum V on fighting corruption and safeguarding integrity. In addition, the Public Service Commission's budget has been included in this programme.

The *Monitoring and Evaluation* subprogramme increased from R2.3 million in 2006/7 to R8.4 million in 2009/10 at an average annual rate of 54 per cent. This increase was directly linked to performance assessments through the public management watch system.

Expenditure over the MTEF period is expected to increase at an average annual rate of 4.6 per cent from R170.3 million in 2009/10 to R194.7 million in 2012/13, mainly due to inflation related adjustments.

In the *Public Service Commission* subprogramme, expenditure increased at an average annual rate of 11.1 per cent, from R96.1 million in 2006/07 to R131.8 million 2009/10. This is as a result of additional funds received for the revision of the complaints and grievance rules, the establishment of the national anti-corruption hotline, the creation of the integrity and anti-corruption branch, management of conflicts of interest, the evaluation of poverty reduction programmes, and the devolution of funds for accommodation from the Department of Public Works. Expenditure will increase marginally at an average annual rate of 4.6 per cent over the MTEF period, from R131.8 million to R151.2 million, due to additional funds received for salary adjustments.

#### **Public entities**

# Public Administration Leadership and Management Academy (PALAMA)

Strategic overview: 2006/07 – 2012/13

The mandate of the PALAMA is outlined in the Public Service Amendment Act (2007). The draft Public Administration Management Bill reinforces this mandate, which is to enhance the quality, extent and impact of public sector management and leadership development. The bill provides for collaboration with other training service providers, compulsory training programmes, and the facilitation of training for all spheres of government.

The academy's strategy, objectives and operations support the capacity building requirements of government's programme of action. Its main challenge is to rapidly expand its leadership and management development activities across the public service in provinces and local government. To do this, the academy will collaborate and forge partnerships with organisations that are aligned to government's vision and mission.

#### Savings and cost effective service delivery

The academy has identified efficiency savings of R12.2 million in 2010/11, R18.7 million in 2011/12 and R21.4 million in 2012/13 in the following programmes and economic classification items:

Administration: R2.1 million in 2010/11, R3.7 million in 2011/12 and R5.4 million in 2012/13 in computer services, consultants, inventory, and travel and subsistence.

*Public Sector Organisational and Staff Development:* R10 million in 2010/11, R15 million in 2011/12 and R16 million in 2012/13 in transfers and subsidies.

#### Selected performance indicators

Table 11.10 Public Administration Leadership and Management Academy

Indicator	Programme/Activity		Past		Current	P	rojections	
		2006/07	2007/08	2008//09	2009/10	2010/11	2011/12	2012/13
Number of	Public sector	4	5	11	6	6	6	6
new training	organisational and							
courses accredited per year	staff development							
Number of	Public sector	98 450	104 292	134 375	185 000	280 000	425 000	500 000
Actual	organisational and							
Person	staff development							
training days	· .							
per year								
Number of	Public sector	655	1 932	2 000	2 600	3 500	5 000	6 000
Certificates	organisational and							
Of	staff development							
Competency								
issued								
Revenue	Public sector	R42m	R53m	R95m	R110m	R130m	R140m	R150m
from course	organisational and							
fees per year	staff development							
Average	Public sector	208	189	192	175	160	145	145
number of	organisational and							
days to	staff development							
collect debt								
Senior	Public sector							
Management	organisational and							
System	staff development							
Employment								
equity								
composition								
- percentage								
female				49%	50%	51%	52%	52%
- percentage black				69%	71%	73%	75%	75%

#### Service delivery focus

One of the organisation's key performance indicators is the number of person training days achieved. In 2008/09, the actual person training days achieved were 134 375 against a targeted of 120 000. While emphasis is placed on achieving this output, it is equally critical to measure the impact of the training on the delivery of public services. The organisation noted that more women attended junior and middle manager training than men in 2009/10. The organisation has made advances in capacity building on government's monitoring and evaluation system, financial management and project management, and will focus on completing the internal transformation process, guided by the minister and led by the director-general, by the end of March 2010.

#### Expenditure estimates

Table 11.11 Public Administration Leadership and Management Academy: Programme information

	Audited outcome			Revised estimate	Medium-term estimate			
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Administration	52 039	86 497	108 683	94 960	100 332	105 812	110 943	
Public sector organisational and staff development	39 257	65 252	81 989	71 636	75 689	79 823	83 694	
Total expense	91 296	151 749	190 672	166 596	176 021	185 635	194 637	

Table 11.12 Public Administration Leadership and Management Academy: Financial information

Statement of financial performance	Aud	dited outcome		Revised estimate	Mediu	m-term estimate	
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Revenue							
Non-tax revenue	47 662	60 957	96 344	48 500	61 620	71 368	76 404
Sale of goods and services other than capital assets	42 374	53 393	82 260	48 300	61 420	71 168	76 204
of which:							
Sales by market establishments	42 374	53 393	82 260	48 300	61 420	71 168	76 204
Other non-tax revenue	5 288	7 564	14 084	200	200	200	200
Transfers received	58 268	131 113	105 365	121 115	117 470	117 567	121 722
Total revenue	105 930	192 070	201 709	169 615	179 090	188 935	198 126
Expenses							
Current expense	91 280	151 749	190 672	166 596	176 021	185 635	194 637
Compensation of employees	34 885	39 752	44 743	77 051	83 516	88 513	93 252
Goods and services	55 581	111 103	145 049	88 630	91 555	96 136	100 361
Depreciation	814	894	880	915	950	986	1 024
Transfers and subsidies	16	_	_	_	_		_
Total expenses	91 296	151 749	190 672	166 596	176 021	185 635	194 637
Surplus / (Deficit)	14 634	40 321	11 037	3 019	3 069	3 300	3 489
Statement of financial position							
Carrying value of assets	1 344	1 633	2 153	2 738	3 388	4 102	4 878
of which: Acquisition of assets	3 519	8 827	7 873	3 229	3 491	3 734	3 935
Receivables and prepayments	24 170	28 729	45 925	25 047	27 300	30 030	32 732
Cash and cash equivalents	31 638	79 931	59 333	28 642	29 821	32 809	35 271
Total assets	57 152	110 293	107 411	56 427	60 509	66 941	72 881
Accumulated surplus/deficit	51 201	88 858	93 081	50 027	53 509	59 341	64 681
Trade and other payables	4 022	19 207	11 474	4 500	5 000	5 500	6 000
Provisions	1 929	2 228	2 856	1 900	2 000	2 100	2 200
Total equity and liabilities	57 152	110 293	107 411	56 427	60 509	66 941	72 881
Contingent liabilities	89	89	1 765	_	_	_	_

Main contributors to revenue are a transfer from the department and course fees. Total revenue increased from R105.9 million in 2006/07 to R169.6 million in 2012.13 at an average annual rate of 17 per cent, based on additional management revenue arising from the annually increasing number of public sector trainees.

Total expenditure grew from R91.3 million in 2006/07 to R166.6 million in 2009/10, at an average annual rate of 22.2 per cent. In 2007/08, the budget for the academy was supplemented by R60 million in the 2007 adjustments budget. This was a once-off payment for equipping the new academy premises and start-up funding for mass induction training. Over the medium term, expenditure is expected to grow to R194.6 million, at an average annual rate of 5.3 per cent. This is mainly as a result of inflation related adjustments.

#### **Public Service Commission**

Strategic overview: 2006/07 - 2012/13

The Public Service Commission is the only government body empowered and mandated to oversee and evaluate the functioning of the public service, with a view to establishing good governance and best practice principles. The commission plays a leading role in public service leadership and human resource research, and in

implementing the framework for evaluating heads of department. In 2008/09, the Public Service Commission revised its approach to this framework.

The commission plays a central role in promoting labour peace in the public service. Through its consideration of grievances and departments' monthly grievances reports, the commission generates trends on grievance management. The commission has proposed amendments to the grievance rules and will continue to support departments in managing grievances. Research is also conducted in areas where departments experience challenges.

The commission conducts investigations into complaints about maladministration and corruption, the standard of service provided, dishonesty or improper dealings with regard to public money, unethical behaviour, and any form of discrimination. The national anti-corruption hotline is an important public participation mechanism to report cases of alleged corruption.

The commission has introduced measures to inculcate a culture of integrity in the public service. Key to its work in this area is the management of potential conflicts between the private interests of senior managers and their official responsibilities. The commission has conducted comprehensive research, recommending the development of a comprehensive policy on the management of conflicts of interest. These recommendations have been adopted by the Department of Public Service and Administration for inclusion in a conflicts of interest policy framework which is being reviewed following Cabinet's input. The commission will conduct a study on possibly performing lifestyle audits in the future.

#### Savings and cost effective service delivery

The commission has implemented savings of R11 million over the MTEF period in terms of baseline adjustments. The following cost effectiveness measures have been identified: use officials to collect data instead of contracting consultants; limit and prioritise local and international travel; reduce the use of couriers and telephones; prioritise the number of reports to be printed and reduce the number of pages; conduct workshops and meetings in-house where practical; minimise entertainment.

The Public Service Commission will conduct regular awareness campaigns on cost saving measures, and stricter monitoring of expenditure will be applied on an ongoing basis.

#### Selected performance indicators

Table 11.13 Public Service Commission

Indicator	Programme/Activity		Past		Current		Projections	ons	
		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Total number of grievances	Leadership and	641	597	654	152	680	750	800	
investigated and concluded	management practices								
Number of new reports on the	Leadership and	2	3	1	1	1	1	1	
management of grievances in	management practices								
the public service									
Increase in the number of	Leadership and	1	2	2	2	1	1	1	
strategic human resource	management practices								
reviews									
Number of new research	Leadership and	2	3	1	1	1	1	1	
reports on labour relations	management practices								
Percentage of 146 heads of	Leadership and	25%	56%	8%	52%	100%	100%	100%	
department whose performance	management practices	(36)	(73)	(12)	(76)	(146)	(146)	(146)	
is evaluated									
Percentage of 146 heads of	Leadership and	59%	82%	73%	59%	100%	100%	100%	
department whose performance	management practices	(86)	(119)	(106)	(86)	(146)	(146)	(146)	
agreements have been quality									
assured									
Number of reports on public	Leadership and	1	5	2	3	2	2	2	
service leadership per year	management practices								
Number of reports on	Monitoring and	12	22	27	32	23	23	23	
monitoring and evaluation per	evaluation								
year									
Number of reports on service	Monitoring and	3	9	8	4	6	6	6	
delivery per year	evaluation								
Percentage of financial	Integrity and anti-	79%	77%	100%	78%	100%	100%	100%	
disclosure forms received and		(7 877)	(6 558)	(8 700)	(7 099)	(8 900)	(9000)	(9 100)	
scrutinised	corruption								

Table 11.13 Public Service Commission (continued)

Indicator	Programme/Activity		Past		Current		Projections		
		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Number of public	Integrity and anti-	17	10	4	11	10	10	10	
administration investigations	corruption								
successfully concluded per year									
Number of public administration	Integrity and anti-	2	5	4	2	1	1	1	
research projects finalised and	corruption								
reports published per year									
National anti-corruption hotline	Integrity and anti-	1 596	1 624	1 348	1 800	2 000	2 000	2 000	
reported cases per year	corruption								
Number of hotline research	Integrity and anti-	2	1	1	1	1	1	1	
reports produced per year	corruption								

#### Service delivery focus

By the end of November 2009, 75 complaints on matters such as human resource related issues, unethical behaviour and corruption or maladministration, lodged in terms of the complaints rules, had been finalised. Of the 75 cases, 11 were investigated by the commission and the remaining 64 were referred to relevant institutions. 260 non-corruption related complaints lodged with the hotline were finalised in the same period.

In 2009/10, the commission conducted research to evaluate supply chain management practices in procuring goods and services in selected departments, focusing on general payments within the R200 000 threshold. The research report notes, among others, that some of these transactions are characterised by malpractices such as cover quoting and inflated billing. By the end of November 2009, 7 099 financial disclosure forms were submitted, resulting in a compliance rate of 78 per cent, and 1 900 financial disclosure forms were scrutinised, with the balance to be scrutinised by March 2010. A report on the management of conflicts of interests will be produced from this information.

The commission produces an annual state of the public service report. The theme for the 2010 report is integration, coordination and effective public service delivery, and the theme for 2011 is innovating for effective public service delivery.

The number of grievances received and considered by the commission has fluctuated over the years since promulgating the grievance rules, from 641 in 2006/07, 597 in 2007/08, to 654 in 2008/09. Monthly reports on the management of grievances and complaints were compiled and approved by the commission.

The commission continued conducting research on strengthening the role of public service leadership, with a view to providing information for improving the management of government departments. In 2009/10, a report on the appointment and management of heads of department and an assessment of the effectiveness of public service leadership in intergovernmental relations were completed. In 2008/09 and 2009/10 (as at 30 October 2009), 82 per cent of performance agreements were quality checked and 59 per cent filed. A fact sheet for filing performance agreements for 2009/10 was completed. 102 out of 146 heads of department qualified to be evaluated in 2007/08, and 52 per cent of these were evaluated. Progress on evaluating heads of department in 2008/09 was slow, due to the many administrative and leadership changes.

#### Expenditure estimates

Table 11.14 Public Service Commission: Programme information

	Aud	Audited outcome			Medium-term estimate			
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Administration	50 974	58 927	59 352	71 231	67 878	73 899	76 684	
Leadership and Management Practices	13 800	15 669	17 039	19 298	21 150	22 825	23 755	
Monitoring and Evaluation	16 375	17 531	18 960	19 803	21 805	23 424	24 309	
Integrity and Anti-Corruption	14 919	16 007	18 305	21 509	22 933	25 364	26 484	
Total expense	96 068	108 134	113 656	131 841	133 766	145 512	151 232	

Table 11.15 Public Service Commission: Financial information

Statement of financial performance	Aud	dited outcome		Revised estimate	Medium-term estimate				
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13		
Revenue									
Transfers received	96 068	108 134	113 656	131 841	133 766	145 512	151 232		
Total revenue	96 068	108 134	113 656	131 841	133 766	145 512	151 232		
Expenses									
Current expense	96 068	108 134	113 656	131 841	133 766	145 512	151 232		
Compensation of employees	61 487	70 163	77 226	88 763	102 584	113 455	118 483		
Goods and services	34 581	37 971	36 430	43 078	31 182	32 057	32 749		
Total expenses	96 068	108 134	113 656	131 841	133 766	145 512	151 232		
Surplus / (Deficit)	-	-	-	-	-	-			

Expenditure increased at an average annual rate of 11.1 per cent, from R96.1 million in 2006/07 to R131.8 million 2009/10. This is as a result of additional funds received for the revision of the complaints and grievance rules, the establishment of the national anti-corruption hotline, the creation of the integrity and anti-corruption branch, the management of conflicts of interest, the evaluation of poverty reduction programmes, and the devolution of funds for accommodation from the Department of Public Works. Expenditure is expected to increase at an average annual rate of 4.7 per cent over the MTEF period, from R131.8 million to R151.2 million, due to additional funds received for salary adjustments.

#### **Public Services Sector and Education Training Authority**

#### Strategic overview

The Public Services Sector Education and Training Authority's objectives and measures are informed by the national skills development strategy. They are: prioritising and communicating critical skills for sustainable growth, development and equity; promoting and accelerating equitable quality training in the workplace; promoting employability and sustainable livelihoods through skills development; assisting designated groups, including new entrants, to participate in accredited work, integrated learning and work based programmes to acquire marketable skills; and improving the quality and relevance of provision.

#### Service delivery focus

In 2009/10, the organisation developed the sector skills plan for 2010, which was submitted to the Department of Labour, and the consultative annual sector guide with a scarce and critical skills list. The organisation supported 2 small levy paying firms to promote skills development, and has been supporting national and provincial government departments to spend 1 per cent of their personnel budget on skills development.

The organisation assisted 2 578 learners to enter adult basic education and training programmes against a target of 2 500, and has helped 2 091 learners to enter learning programmes, 573 unemployed learners to enter learning programmes, and 1 110 learners to enter critical skills programmes.

The organisation supported 4 institutes against a total of 5, with 2 others to be supported by March 2010. Measures are being implemented to comply with the South African Qualification Authority's requirement for the organisation to remain an education and training qualifications authority body. The organisation is also developing standards and qualifications and a qualifications framework for the public service.

Funding for the Public Service Education and Training Authority has historically not been based on the authority's needs in terms of its mandate. Current legislation does not compel government departments to pay their 1 per cent of personnel budget as levies, and the authority has operated from funds transferred by the Department of Public Service and Administration.

#### **State Information Technology Agency**

Strategic overview: 2006/07 - 2012/13

The State Information Technology Agency was established in 1999 to consolidate and coordinate the state's IT resources, save costs through economies of scale, increase delivery capabilities and improve interoperability. The agency was established in terms of the State Information Technology Agency Act (1998), and is funded through the provision of services stipulated in the service level agreements referred to in the legislation. The agency continues to provide a broad spectrum of IT services that relate to infrastructure, hosting and data centres, and procurement.

The agency is committed to leveraging economies of scale, enhancing the interoperability of government systems, ensuring system security, eliminating duplication and advancing broad based black economic empowerment.

The agencies strategic priorities from 2008 to 2012 are: continually improving financial sustainability, optimising infrastructure, extending the service footprint in government, modernising public service operations, reducing operational costs, and achieving operational excellence. The agency is also focusing on personnel development, aiming to attract and retain critical skills and best performers, develop and implement an integrated talent management strategy and meet employment equity targets.

Key policy developments and activities that impact on departmental spending plans over the medium term are: providing ICT connectivity and remote support to Dinaledi schools, community libraries and Thusong service centres; creating an ICT blueprint that governs the deployment of ICTs to Thusong service centres, and that can be used as a model to roll out ICT to clinics, schools, and community radio stations; deploying a shared services platform to support ICTs deployed within these communities; establishing an open source programme office that will create an open source laboratory, and an implementation roadmap for open source deployment throughout government; contributing to the development of a catalytic next generation e-government prototype; developing the framework for a new enterprise resource planning system in government's integrated financial management systems; developing a government wide enterprise architecture framework; and developing a framework for adopting a service orientated architecture within government.

#### Savings and cost effective service delivery

The agency's contributions to reducing the cost of conducting business are based on, among others, the following key initiatives: creating a shared services model to centralise, standardise and consolidate the delivery of all service offerings; adopting a standard operating environment that can aid in reducing the total cost of ownership; developing and implementing an IT asset management strategy; providing a syndicated disaster recovery capacity for government; developing options to minimise duplication by consolidating and standardising non-core business infrastructure and applications; ensuring preferential procurement pricing from original equipment manufacturers; ensuring preferential procurement on the bandwidth costs to government from telecommunications service providers; participating in the development of a local government ICT framework; entering into single or multi-year government wide contracts with major software suppliers and single enterprise licences for vendors that dominate the space; extending hardware and software procurement models to incorporate mass storage, backup, telecommunications and other IT devices and peripherals; making software and hardware renewal a government wide initiative as opposed to a departmental function; establishing a streamlined procurement process and using volume purchasing and site licences to establish attractive prices on standardised hardware and software; and developing cost effective and flexible procurement practices, such as strategic sourcing and performance based contracts that will allow government to obtain greater value for its ICTexpenditure.

#### Selected performance indicators

Table 11.16 State Information Technology Agency

Indicator			Past		Current	Projection	ns
	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Percentage of operating profit margin	6.1%	6%	6%	6%	6%	6%	6%
Value of debtors balances per year	R665m	R618.2m	R692.4m	R775.5m	R868.5m	R950m	R973.8m
Percentage of external customer satisfaction according to the satisfaction index	63%	61%	70%	70%	79%	79%	79%
Percentage turnover rate of personnel with critical skills	7.6%	8%	7%	6%	6%	7%	7%
Average employee satisfaction according to the satisfaction index (1 to 5, 1=poor and 5=excellent)	2.6	2.5	2.8	3	3.5	3.7	3.9
Percentage of tenders awarded to previously disadvantaged groups	0%	58%	60%	65%	70%	75%	80%

## Service delivery focus

The agency challenged in 2008/09 due to the late finalisation and sign off of the corporate strategy, which delayed the operational plan and the corporate balanced scorecard, due in March 2009. However, once the objectives were finalised, the agency took ownership of contracted objectives, which are strategic objectives on the corporate scorecard, and delivered under challenging organisational conditions, which included a leadership change in 2008/09.

Key objectives achieved in 2008/09 include developing the detailed service catalogue and service metrics for the agency, and work performed on the integrated financial management services programme. Another target achieved was the government wide architecture framework.

Table 11.17 State Information Technology Agency: Project information

	Au	idited outcome		Revised estimate	Mediu	um-term estimate	
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Integrated Financial Management Services	1 189 065	1 240 878	1 315 331	1 394 251	1 477 906	1 566 580	1 723 238
Supply chain Management solution	1 931 455	1 932 429	2 426 908	2 617 180	2 978 810	2 929 517	3 100 000
Business Intelligence and Technology Architect solution	116 176	24 583	196 700	194 866	193 771	193 771	213 148
Functional Architecture	24 583	47 776	30 000	53 681	56 902	60 316	66 348
Change Management	60 645	228 615	82 423	314 542	175 467	620 332	760 835
Total expense	3 321 924	3 474 281	4 051 362	4 574 520	4 882 856	5 370 516	5 863 569

Table 11.18 State Information Technology Agency: Financial information

Statement of financial performance	Au	dited outcome		Revised estimate	Medium-term estimate				
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13		
Revenue									
Non-tax revenue	3 465 418	3 773 481	4 205 068	4 813 500	5 163 359	5 677 460	6 245 206		
Sale of goods and services other than capital assets of which:	3 363 206	3 614 374	3 983 020	4 551 000	5 051 610	5 556 771	6 112 448		
IT services revenue	3 363 206	3 614 374	3 983 020	4 551 000	5 051 610	5 556 771	6 112 448		
Infrastructure	102 212	159 107	222 048	262 500	111 749	120 689	132 758		
Total revenue	3 465 418	3 773 481	4 205 068	4 813 500	5 163 359	5 677 460	6 245 206		

Table 11.18 State Information Technology Agency: Financial information (continued)

Statement of financial performance	Au	idited outcome		Revised estimate	Medi	um-term estimate	
R thousand	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Expenses							
Current expense	3 321 924	3 474 281	4 051 362	4 574 520	4 882 856	5 370 516	5 863 569
Compensation of employees	1 189 065	1 240 878	1 432 387	772 775	613 627	691 887	761 076
Goods and services	1 931 455	1 932 429	2 310 527	3 498 080	3 940 256	4 334 281	4 767 709
Depreciation	116 176	124 424	172 412	194 866	219 888	224 981	203 480
Interest, dividends and rent on land	24 583	47 776	73 684	15 862	-	-	-
Total expenses	3 321 924	3 474 281	4 051 362	4 574 520	4 882 856	5 370 516	5 863 569
Surplus / (Deficit)	143 494	299 200	153 706	238 980	280 504	306 944	381 637
Statement of financial position							
Carrying value of assets	474 622	594 135	615 991	1 244 825	1 524 937	1 824 956	1 871 476
of which: Acquisition of assets	149 451	261 825	198 506	772 000	500 000	525 000	250 000
Inventory	52 648	15 852	19 584	19 182	21 100	23 210	25 531
Receivables and prepayments	721 460	809 561	914 685	835 452	926 603	1 016 562	1 118 218
Cash and cash equivalents	1 096 728	1 101 256	984 717	891 958	893 234	905 579	996 137
Assets not classified elsewhere	-	39 763	66 123	38 000	36 000	32 000	35 200
Total assets	2 345 458	2 560 567	2 601 100	3 029 417	3 401 874	3 802 307	4 046 562
Accumulated surplus/deficit	1 066 765	740 629	894 334	1 786 119	2 066 622	2 373 566	2 610 923
Capital and reserves	-	625 335	625 334	-	-	-	-
Borrowings	26 000	20 800	15 600	10 400	5 200	-	-
Post-retirement benefits	85 540	93 213	102 382	85 000	87 500	87 500	96 250
Trade and other payables	1 107 153	625 664	669 878	715 461	786 807	867 481	954 229
Provisions	60 000	73 500	66 943	89 500	96 660	104 393	106 000
Liabilities not classified elsewhere	-	381 426	226 629	342 937	359 085	369 367	279 160
Total equity and liabilities	2 345 458	2 560 567	2 601 100	3 029 417	3 401 874	3 802 307	4 046 562

#### Expenditure trends

Revenue over the 7-year period grows at an average annual rate of 10.3 per cent. The main contributor to revenue is from IT services, which grows from R3.4 billion in 2006/07 to R6.1 billion in 2012/13. Cash of R87 million generated from operations was less than the budgeted R163 million due to: the challenges experienced in timely debt collection, which impacted negatively on working capital; the early payment of suppliers during the reporting period; and the lower than expected operating surplus. This limited the agency's ability to execute its capital expenditure programme.

The solvency ratio at the end of 2009/10 was 2.41:1 and the liquidity ratio 1.98:1, leaving the State Information Technology Agency healthy and with a sound financial structure.

Operating expenditure grew from R592 million in 2007/08 to R709 million in 2009/10, at an average annual rate of 9.4 per cent. The agency documented processes and established the associated costs in 2008/09 to improve the efficiency and effectiveness of infrastructure. The agency also piloted a performance management tool on its enterprise resource planning system and concluded training in this regard. Most of these costs were borne in 2008/09. The agency developed a public sector technology conference called Govtech in 2006 to develop the critical skills shortage in the ICT industry.

# **Additional tables**

Table 11.A Summary of expenditure trends and estimates per programme and economic classification

Programme	Appro	priation	Audited		Appropriation		Revised
	Main	Adjusted	outcome	Main	Additional	Adjusted	estimate
R thousand	200	18/09	2008/09		2009/10		2009/10
1. Administration	96 386	90 998	95 414	108 793	6 512	115 305	115 305
Human Resource Management and Development in Government	32 569	35 498	35 943	46 904	1 167	48 071	46 271
Labour Relations and Compensation     Management in Government	144 104	143 127	134 738	51 230	66 124	117 354	117 354
Information and Technology Management in Government	38 747	35 090	33 328	41 531	(1 384)	40 147	40 147
<ol><li>Service Delivery Improvement throughout Government</li></ol>	174 476	176 972	174 449	185 592	5 987	191 579	191 579
Governance for Public Service and     Administration	142 723	157 722	156 738	162 274	8 059	170 333	170 333
Total	629 005	639 407	630 610	596 324	86 465	682 789	680 989
Current payments  Compensation of employees  Goods and services	388 429 125 215 263 214	416 638 133 085 283 553	396 834 129 111 267 661	331 884 137 871 194 013	<b>74 029</b> 15 516 58 513	<b>405 913</b> 153 387 252 526	404 113 153 387 250 726
Interest and rent on land	203 214	203 333	62	194 013	30 313	252 520	230 720
Transfers and subsidies	238 430	220 623	223 020	262 791	12 436	275 227	275 227
Provinces and municipalities	_	1	1	1		1	1
Departmental agencies and accounts	238 074	219 199	219 021	262 365	12 433	274 798	274 798
Foreign governments and international organisations	356	633	671	400	-	400	400
Public corporations and private enterprises	-	85	-	-	-	-	-
Households	-	705	3 327	25	3	28	28
Payments for capital assets	2 146	2 146	10 584	1 649	-	1 649	1 649
Machinery and equipment	2 036	2 036	10 068	1 539	_	1 539	1 539
Software and other intangible assets	110	110	516	110	_	110	110
Payments for financial assets	-	-	172	-	-	-	-
Total	629 005	639 407	630 610	596 324	86 465	682 789	680 989

Table 11.B Summary of personnel numbers and compensation of employees

				Adjusted			
	Audite	d outcome		appropriation	Medium-term	expenditure e	stimate
	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Permanent and full time contract employees							
Compensation (R thousand)	91 628	114 956	127 911	152 187	173 230	182 169	192 226
Unit cost (R thousand)	286	311	341	327	416	440	464
Administration	219	215	249	260	322	339	<i>357</i>
Human Resource Management and Development in Government	301	382	385	387	465	490	522
Labour Relations and Compensation Management in Government	279	313	390	416	449	474	492
Information and Technology Management in Government	384	380	432	522	541	571	609
Service Delivery Improvement throughout Government	319	406	353	383	451	476	501
Governance for Public Service and Administration	299	332	426	371	474	501	536
Personnel numbers (head count)	320	370	375	466	416	414	414
Total for department							
Compensation (R thousand)	92 528	115 820	129 111	153 387	174 430	183 369	193 426
Unit cost (R thousand)	268	294	323	312	396	418	441
Personnel numbers (head count)	345	394	400	491	441	439	439

Table 11.C Summary of expenditure on training

				Adjusted				
	Aud	ited outcome		appropriation	Medium-term expenditure estimate			
	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
Compensation of employees (R thousand)	92 528	115 820	129 111	153 387	174 430	183 369	193 426	
Training expenditure (R thousand)	1 974	2 186	3 701	2 634	3 596	3 462	3 678	
Training as percentage of compensation	2.1%	1.9%	2.9%	1.7%	2.1%	1.9%	1.9%	
Total number trained in department (head count)	173	200	202	211				
of which:								
Employees receiving bursaries (head count)	13	47	45	42				
Learnerships trained (head count)	_	-	-	5				
Internships trained (head count)	25	24	<i>25</i>	25				

Project description:	Project				
	annual				
	unitary fee	Budgeted			
	at time of	expenditure	Medium-term ex	penditure esti	mate
R thousand	contract	2009/10	2010/11	2011/12	2012/13
Projects signed in terms of Treasury Regulation 16	1 541	1 046	1 635	1 733	1 837
PPP unitary charge	1 541	1 046	1 635	1 733	1 837
Total	1 541	1 046	1 635	1 733	1 837

<sup>1.</sup> Only projects that have received Treasury Approval: 1

Disclosure notes for projects signed in terms of Treasury Regulation 16

Project name National Fleet Contract - RTG 718 PPP

Brief description Fleet Solutions for Department of Transport and User Departments

Date PPP agreement was signed 39967

Duration of PPP agreement Five Years
Escalation index for unitary fee CPIX

Net Present Value of all payment obligations discounted at appropriate duration N/A

government bond yield

Variations / amendments to PPP agreementCPIX increase of 6.1% effected 14 November 2009Cost implications of variations/amendmentsR94 015.89 based on current CPIX increase

Significant contingent fiscal obligations including termination payments,

N/A

Significant contingent fiscal obligations including termination payments, guarantees, warranties and indemnities and maximum estimated value of such liabilities

Table 11.E Summary of donor funding

Donor	Project	Departmental	Amount	Main economic	Spending							
		programme name	committed	classification	focus	Audited outcome			Estimate	Medium	n-term expen estimate	diture
R thousand						2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Foreign												
In cash												
United Kingdom	Integrated Provincial Support	Service Delivery Improvement throughout Government	9 036	Goods and services	Programme and project management, improved transparency and accountability, enhanced accessibility of basic service to the poor, strengthening the centre of government in Limpopo, Free State, Mpumalanga, KwaZulu-Natal and the Eastern Cape	7 355	1 681	_	-	-	-	-
Sweden	Public support in the Democratic Republic of the Congo	Governance for Public Service and Administration	5 784	Goods and services	Regional support to the Democratic Republic of the Congo, stabilisation of the country, building confidence in the state and developing a new governance framework through a census project. Census project in Kinshasa completed	5 251	533	-	-	_		-
Gesellschaft Technische Zusammenarbeit (GTZ)	Public service Aids Indaba III	Human Resource Management and Development in Government	200	Goods and services	Contribution towards the public service reform project which is intended exclusively for costs incurred during the Learning session on the third public service AIDS indaba. The project was not completed and funding was refunded to donor	-	200	-	-	-	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	South African public management conversation conference and the fourth pan African conference of ministers of public service	Governance for Public Service and Administration	179	Goods and services	Contribution to the Minister for Public Service and Administration Africa programme commitments by paying for the publication cost emanating from South African public management conversation conference and the 4th pan African conference of ministers of public service	-	179	-	-	-	-	-

Table 11.E Summary of donor funding (continued)

Donor	Project	Departmental	Amount	Main economic	Spending							
		programme name	committed	classification	focus	Aud	dited outcom	е	Estimate	Mediun	n-term exper estimate	nditure
R thousand						2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Foreign												
In cash												
Commonwealth Secretariat	Provincial learning and knowledge management workshop	Service Delivery Improvement throughout Government	37	Goods and services	Contribution to the provincial learning and knowledge management workshop hosted	-	37	-	-	-	-	-
Commonwealth Secretariat	Sponsored a study tour to Canada	Human Resource Management and Development in Government	7	Goods and services	To gain insight in terms of best practices from the Canadian federal government system to relate their experiences to current issues faced by the South African government such as the macro-organisation of the state and centralisation versus decentralisation	_	7	-	_	-	-	-
Commonwealth Secretariat	Fourth Pan African meeting of ministers of public service	Governance for Public Service and Administration	297	Goods and services	Successfully hosting of the Pan African meeting of ministers of public service	-	297	-	-	-	-	-
Canadian International Development Agency	Anti-corruption capacity building programme	Governance for Public Service and Administration	21 287	Goods and services	Strengthening competencies to prevent, detect, investigate, prosecute and monitor corruption by law enforcement officials, as well as to increase the understanding of corruption. Training material developed, officials trained	-	-	_	10 734	3 827	3 299	3 427
Royal Danish Embassy	Business anti-corruption training programme	Governance for Public Service and Administration	3 600	Goods and services	Increased capacity to fight corruption in the public sector. Report on the business survey against corruption	-	_	-	3 600	-	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	Senior management service competency assessment	Human Resource Management and Development in Government	1 080	Goods and services	Compulsory competency assessment instruments for senior management service members finalised	-	_	225	855	-	-	-

Vote 11: Public Service and Administration

Donor	Project	programme name		Main economic classification	Spending focus	Aud	dited outcom	ie	Estimate	Medium-term expenditure estimate		
R thousand						2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Foreign												
In cash												
Gesellschaft Technische Zusammenarbeit (GTZ)	HR Connect	Human Resource Management and Development in Government	2 049 G	Goods and services	Implementation of phases 2 and 3 of HR Connect. Organisational structure changed on Persal, Job title changed on Persal, posts updated with new job titles on Persal, department unique job profiles defined, distribution and capturing of survey forms	-	-	527	1 522	-	-	_
African Renaissance Fund	Democratic Republic of the Congo census project	Governance for Public 3 Service and Administration	30 404 G	Goods and services	Regional support to the Democratic Republic of the Congo, stabilisation of the country, building confidence in the state and developing new governance framework through a census project. The public service census has been completed in Kinshasa and Bas Con	-	-	16 729	13 675	-	-	_
United Nations Development Programme	Ministers' programme	Governance for Public Service and Administration	2 566 G	Goods and services	To successfully convene the sixth Pan African conference of ministers for public service	-	-	-	2 566	-	-	_
Gesellschaft Technische Zusammenarbeit (GTZ)	Public service conversations	Service Delivery Improvement throughout Government	100 G	Goods and services	Increased awareness and communication of anti-corruption issues in the South African business sector	-	-	-	100	-	-	_
Gesellschaft Technische Zusammenarbeit (GTZ) In kind	Awards sponsor	Service Delivery Improvement throughout Government	583 G	Goods and services	Hosting the annual Innovation conference and Innovation awards	-	-	-	583	_	-	
Commonwealth Secretariat	Air ticket	Service Delivery Improvement throughout Government		Goods and services	Air tickets upgrade for 3 international delegates attending learning organisation conference	57	-	-	-	-	-	
Gesellschaft Technische Zusammenarbeit (GTZ)	Review of the remuneration framework	Labour Relations and Compensation Management in Government	15 G	Goods and services	Developed terms of reference to appoint service providers to review remuneration framework	15	-	-	-	-	-	Ξ

Table 11.E Summary of donor funding (continued)

Donor	Project	Departmental	Amount	Main economic classification	Spending							
		programme name	committed		focus	Audited outcome			Estimate	Medium-term expenditure estimate		
R thousand						2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
In kind												
Department for International Development(United Kingdom)	Travel allowance	Service Delivery Improvement throughout Government	13	Goods and services	Payment of travel allowance	_	-	13	-	-	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	Procurement of a research specialist	Governance for Public Service and Administration	400	Goods and services	Procurement of a research specialist	_	-	400	-	-	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	Payment for all assessments	Human Resource Management and Development in Government	2 100	Goods and services	Completion of competency assessments	_	-	2 100	-	-	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	Operational costs	Human Resource Management and Development in Government	500	Goods and services	resource management and development operational cost	_	_	500	-	-	-	-
United Nations	Flight and accommodation	Governance for Public Service and Administration	16	Goods and services	Payment for flight ticket and accommodation cost	_	_	16	-	_	-	-
Gesellschaft Technische Zusammenarbeit (GTZ)	Conference sponsor	Human Resource Management and Development in Government	500	Goods and services	Successful hosting of the senior management service conference	-	-	500	-	-	-	-
Local												
South African Airways	Travel rands	Administration	474	Goods and services	Travelling expenditure allocated according to generated travel rands	100	400	-	-	-	-	-
IBM	Government Information Technology Officers Council meetings	Information and Technology Management in Government	100	Goods and services	Sponsorship to Government Information Technology Officers Council meetings and workshops	100	-	-	-	-	-	-
Sportsman's Warehouse	Indaba Project	Human Resource Management and Development in Government		Goods and services	Successful completion of the indaba project	-	100	-	-	-	-	_
Government Employees Medical Scheme	Employee health and wellness day	Human Resource Management and Development in Government	110	Goods and services	Hosted the employee health and wellness day	-	110	-	-	-	_	-

Vote 11: Public Service and Administration

Table 11.E Sumi	nary of donor	<sup>-</sup> funding (d	continued)

<b>Donor</b> R thousand	Project	Departmental programme name	Amount	classification	Spending focus	Λ.,,	ditad autoor	no	Estimate	Modium	torm ovnor	dituro
						Audited outcome			Estimate	Medium-term expenditure estimate		
						2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Local												
In cash												
Bytes Harges	Global forum V	Governance for Public Service and Administration	223	Goods and services	Hosted the global forum V	-	223	-	-	-	-	-
Gauteng Provincial	Global forum V	Governance for Public	470	Goods and services	Hosted the global forum V	-	470	-	-	-	-	-
Government		Service and Administration										
In kind												
Sanlam	Senior management services conference	Human Resource Management and Development in Government		Goods and services	Successful hosting of the annual senior management service conference	600	600	-	-	-	-	-
State Information Technology Agency	Senior management services conference	Human Resource Management and Development in Government	100	Goods and services	Successful hosting of the annual senior management services conference	100	-	-	-	-	-	-
Metropolitan	Employee health and wellness indaba	Human Resource Management and Development in Government	250	Goods and services	Hosting of the employee health and wellness indaba	250	-	-	-	-	-	-
Internet Café (Cape Town)	Senior management services conference	Human Resource Management and Development in Government	35	Goods and services	Successful hosting of the annual senior management services conference	-	35	-	-	-	-	-
South African Airways	Travel rands	Administration		Goods and services	Usage of South African Airways travel rends provided to the department	-	-	78	-	-	-	-
Business Connexion	Offer to attend training at Linux professional institute	Administration	21	Goods and services	Attendance of a Linux professional institute training	-	-	21	-	-	-	-
South African Bureau of Standards	Air ticket	Human Resource Management and Development in Government	9	Goods and services	Payment for an air ticket	-	-	9	-	-	-	-
Microsoft	Awards sponsor	Service Delivery Improvement throughout Government	300	Goods and services	Contribution towards the hosting of the Centre for Public Service Innovation awards	-	-	300	-	-	-	-
Total			84 280			13 828	4 872	21 418	33 635	3 827	3 299	3 427

