

# VOTE 13

## DEPARTMENT OF e-GOVERNMENT

To be appropriated by Vote in 2016/17	R1 216 132 000
Responsible MEC for e-Government	MEC for e-Government
Administering Department	Department of e-Government
Accounting Officer	Head of Department

### 1. OVERVIEW

#### Vision

A connected Gauteng City-Region that leverages technology to provide quality services to citizens.

#### Mission

To realize the intent of a connected government through:

- Provision of relevant technologies, standards and governance;
- Creation of an environment of collaboration between key stakeholders; and
- Facilitation of the evolution of the Gauteng City-Region (GCR) service delivery.

#### Strategic objectives

The key strategic objectives of the department are:

- To ensure efficient administration and management of the Department of e-Government (e-Gov);
- To build an enabling Information Communication Technology (ICT) infrastructure for the GCR connected government;
- To create the enabling platform and support services to enable GCR entities to design, develop and deliver e-Government Services;
- To establish a GCR e-Government governance structure to drive priorities, policies, standards and regulations;
- To promote the usage of e-Government services (citizens, business and government entities); and
- To stimulate the ICT economy through facilitating incubation and innovation as well as encouraging public private partnerships for the development and rollout of e-Government services.

#### Core functions and responsibilities

- To roll out the Gauteng Broadband Network (GBN);
- To develop and maintain all provincial government owned ICT infrastructure;
- To develop and maintain applications, networks and services;
- To improve and provide customer driven HR services;
- To implement e-Recruitment solution for job seekers; and
- To deploy HR systems in the province.

#### Main services

The main services of the department relate to:

- Providing universal access to broadband (as defined by the national broadband policy) for citizens, business as well as government institutions;
- Building the network infrastructure and information super-highway to encourage the development of advanced workforce with better ICT skills;
- Enhancing economic productivity through ICT infrastructure development in order to lower the cost of doing business and increase connectivity for companies especially small, medium and micro enterprises (SMMEs);
- Improving service delivery by providing high quality ICT services through e-government; and
- Building capability and improve the quality of service and client experience in the provision of human resource services; these are executed through improving efficiency through the automation of transactional services.

### **Acts, rules and regulations**

- Public Administrative and Management Act 11 of 2014;
- Treasury Regulations 2005 and Delegations;
- Electronic Communications Act, 2005;
- Municipal Finance Management Act, 2004;
- Prevention and Combating of Corrupt Activities Act, 2004;
- Broad-Based Black Economic Empowerment Act, 2003;
- Government Employees Pension Law Amendment Act 35 of 2003;
- The Tender Board Repeal Act, 2002;
- Municipality Systems Act, 2000;
- Preferential Procurement Policy Framework Act, 2000;
- Promotion of Access to Information Act, 2000 (Act 2 of 2000);
- Promotion of Administrative Justice Act, 2000;
- Public Finance Management Act, 1999;
- Employment Equity Act, 1998;
- National Skills development Act of 1998;
- Basic Conditions of Employment Act, 1997;
- Intergovernmental Fiscal Relations Act, 1997 (Act 97 of 1997);
- Public Service Laws Amendment Act, 1997;
- Borrowing Powers of Provincial Government Act, 1996 (Act 48 of 1996);
- The Constitution of the Republic of South Africa, 1996;
- The National Archives Act, 1996;
- Development Facilitation Act, 1995;
- Labour Relations Act, 1995;
- Occupational Health and Safety Act, 1995;
- Public Service Act, 1994 Regulations and Delegations; and
- Division of Revenue Act.

### **Ten-pillar programme of transformation, modernisation and re-industrialisation**

The mandate of the Department of e-Government is to continue transforming how the Gauteng Provincial Government (GPG) manages its ICT infrastructure, in order to better support the delivery of programmes and services to citizens of Gauteng. More specifically, e-Gov is tasked to maintain and improve IT service delivery, generate savings and implement government-wide solutions that are modern, reliable and secure. This will result in the transformation of the state and governance and ultimately the modernisation of the public service.

In order to achieve this noble intent, the adopted GCR-wide e-Government strategy will continue to form an overarching implementation framework which will improve linkages and integration amongst the city region governments and their departments. It will also improve access by citizens to government services particularly those who live in townships and informal settlements over time. By linking more Thusong Centres, schools and clinics in these historically marginalised areas, the department will also open up possibilities to launch the township economy into the digital age.

The five strategic pillars driving the vision of the Department of e-Government are underpinned by clear purpose statements, strategic objectives as well as measurable objectives.

**Pillar 1: Enabling ICT infrastructure** – To contribute to the improvement of government efficiencies, save government and citizen's time and money through the rollout of the high-speed broadband network that will connect Thusong centres, economic zones, hospitals, clinics and schools across the province.

**Pillar 2: Enabling infrastructure** – This digitisation will assist in improving back office efficiencies by automating business processes in various aspects of service delivery, such as paper based services, business intelligence capability and disaster recovery.

**Pillar 3: Governance structures** – The e-Gov political coordinating committee will drive the implementation of an up to date e-Gov strategy and ensure that all ICT initiatives in GPG are compliant in this regard. It will also ensure synergy with the provincial ICT standards, and facilitate the coordination between all spheres of government in the province.

**Pillar 4: Usage of e-Gov services by citizens, business and government entities** - To build trusted relationships with e-Governance users by creating awareness, providing education and effective delivery of services through GCR e-Gov.

**Pillar 5: ICT industry stimulation** – Ensure that the work of e-Gov supports the Gauteng economy by promoting entrepreneurship through broadband.

### **External activities and events relevant to budget decisions**

The compilation of the department's budget has been informed by the provincial ten-pillar programme of transformation, modernisation and re-industrialisation. Changes in demand for connectivity in the context of the Gauteng City-Region impacts on the service delivery of e-Gov and therefore on that financial resources that will be required to match service delivery with the demand. This based on that the key activity of the department is to maintain and improve ICT service delivery and to implement government-wide solutions that are modern, reliable and secure.

### **National Development Plan**

The National Development Plan (NDP) Vision 2030 is an overarching plan which derives from the constitutional imperatives and clearly sets out the development trajectory of the country. The need for a broadband remains a priority in the country as a whole. The national broadband policy gives expression to South Africa's vision in the NDP of a "seamless information infrastructure by 2030 that will underpin a dynamic and connected vibrant information society and a knowledge economy that is inclusive, equitable and prosperous." The Department of e-Government will promote digital inclusion by connecting citizens to a high-speed broadband through the Thusong centres located in townships across the province and finally to act as an economic enabler by ensuring that priority townships and economic regeneration zones have access to high-speed broadband.

## **2. REVIEW OF THE CURRENT FINANCIAL YEAR (2015/16)**

The Gauteng Provincial Government established the e-Gov in 2015/16 to improve service delivery, modernise the public service and stimulate the province's knowledge-based economy. It was established after the province had reallocated the transversal human resource functions of Organisational Structure Development and Labour Relations to the Office of the Premier (OoP) and the transversal functions of internal audit, forensic audit and procurement to the Gauteng Provincial Treasury (GPT).

During the year under review, the e-Gov made a significant contribution to the concept of creating a connected government. Central to the provincial programme of Transformation, Modernisation and Re-industrialisation (TMR) and the Gauteng's public sector in particular, is the innovation associated with the digitisation of government services. This approach aims at harnessing ICT to deliver initiatives in the context of e-Gov and modernising the delivery of public services. This is being achieved by consolidating back-end systems and processes to bring about better front-end service delivery. To this end, the Executive Council adopted a five-year GCR-wide e-Government strategy in February 2015.

To make the online government services secure, the establishment of the Development and Validation (DAV) centre was identified as solution. E-Gov therefore set a target to complete the DAV centre by 2015. This target was duly achieved in 2015/16 after completing the provision of the hardware infrastructure in the centre. The purpose of the centre, which is responsible for the development and validation of innovative technologies, is to track and collect innovative solutions, proposals and experiences with particular attention on approaches and methods that can be easily integrated in the ICT lifecycle and can reduce the gap between research and practice.

With regard to the connecting government buildings to another electronically, the department had set in its strategic plan a target of constructing eight core sites. The core sites are distribution nodes from which it is possible to start the connection to other government buildings. The department achieved this target in 2015/16 when it completed the construction of two core sites to increase the total number of core sites constructed to eight. These two sites are in Steve Biko Hospital and in Sedibeng District Municipality. The other six core sites that were complete by the end of the 2014/15 financial year are in Chris Hani Baragwanath Hospital, 75 Fox Street, 82 Grayston Drive, the West Rand District Offices in Randfontein, Teraco in Kempton Park for internet and Telkom for the government Data Centre.

The rollout of the GBN is an ongoing initiative to increase the penetration and coverage of the connectivity network across the GCR. 148 sites were provided with high-speed connectivity in 2015/16. The contribution of the GBN to the smart schools in the province is the migration of 55 digital schools to the GBN during the financial year.

The initiatives to improve the back office efficiencies by automating business processes in various aspects of service delivery resulted in the Human Resource Management function rolling out the electronic Performance Management Development System (E-PMDS) to two GPG departments (namely: the Department of Roads and Transport; and the Department of Infrastructure Development) during the period under review. The E-PMDS is an electronic tool that replaces the paper-based system for implementing the provincial PMDS policy.

### 3. OUTLOOK FOR THE COMING FINANCIAL YEAR (2016/17)

The e-Gov will implement a newly-adopted five-year GCR-wide e-Government strategy to carry out its mandate during 2016/17 and beyond. The implementation of the strategy will improve linkages and integration amongst the city-region governments and departments to increase access of citizens to government services.

The objectives of the Gauteng City-Region wide e-Government strategy are:

- To build the infrastructure for connected government e-Gov is guided by the National Broadband Policy 2013 – South Africa Connect, which provides a national framework for the implementation of affordable broadband giving expression to the NDP goal of achieving universal access to broadband by 2030.
- To create an enabling platform and support services to allow GCR entities to deliver e-Gov services. This seeks to achieve interoperability, reusability and eradication of duplication of applications within the GCR. This will also offer the City Region the possibility of benefiting from collective buying power bargain and skills sharing.
- To establish a GCR e-Gov governance structure to drive priorities, policies, standards and regulations.
- To promote usage of e-Gov services amongst citizens, businesses and government entities.
- To stimulate the ICT economy by encouraging public private partnerships for the development and roll-out of e-Gov.

To achieve the set objectives, department will establish appropriate, collaborative partnerships to build durable and productive township ICT businesses to mainstream and revitalise the township economy, and to generate inclusive growth and improve the quality of life in these areas. The department will create an enabling environment through network connectivity focusing on government to government, government to business, government to citizens to deliver e-services that are planned to make the overall service delivery efficient and effective.

The rollout of the Gauteng Broadband Network is an ongoing initiative that is anticipated to be finalized by 2019. The GBN rollout involves collaboration with municipalities as 1600 kilometres of fibre optic transmission network will run throughout Johannesburg, Tshwane, Ekurhuleni, Sedibeng and the West Rand municipalities. In addition, the e-Gov will continue to partner with the Department of Education in the piloting of the smart classroom programme by providing high-speed broadband connectivity to some designated schools.

The department will continue to focus on providing citizens with easy access to government services. It will provide a platform for the multi-channel communication to facilitate interactions with customers. The multi-channel communication includes telephony, electronic mails, cellphone short service services (sms), walk-in centres and kiosks.

With regard to the initiatives to improve the back office efficiencies by automating human resource functions, it is planned that the GPG departments with SAP-based E-PMDS to go live on automated PMDS and GPG departments with SAP-based Employee Self-Service (SAP ESS) to go live on automated termination services (HR21 and HR24). Overall, e-Gov targets to reach 98 percent of network availability for the broadband and access points to ensure that the ICT platform supports service delivery.

### 4. REPRIORITISATION

The department reprioritised the budget baselines to fund mainly the new organisational structure. The review of the organisational structure took place to reposition the department to carry out its ICT-focused mandate appropriately. This review includes consultations with the Department of Public Services and Administration during the 2015/16 financial year.

### 5. PROCUREMENT

There are no plans for major procurement for the 2016/17 financial year given that major procurement for the GBN project happened in the previous financial years.

The department, however, has plans to improve the Supply Chain Management (SCM) function over the 2016 MTEF period. The e-Gov plans to improve control over the entire SCM value chain by locating within the department the function of requesting quotes and proposals from service providers. This will enable the department to fully and solely account for the financial resources at its disposal and all related activities that derive from the resources allocated to the department. The department is in a process of capacitating the SCM unit with the necessary skills, competencies and personnel to perform this function in-house.

### 6.

## 6. RECEIPTS AND FINANCING

### 6.1 Summary of receipts

TABLE 13.1 : SUMMARY OF RECEIPTS: E-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Equitable share	1 146 155	1 105 853	1 255 320	1 171 505	1 178 803	1 178 945	1 216 132	1 271 158	1 077 693
<b>Total receipts</b>	<b>1 146 155</b>	<b>1 105 853</b>	<b>1 255 320</b>	<b>1 171 505</b>	<b>1 178 803</b>	<b>1 178 945</b>	<b>1 216 132</b>	<b>1 271 158</b>	<b>1 077 693</b>

The department is funded through the equitable share. The allocation increased from R1.1 billion in 2012/13 to R1.2 billion in 2014/15 largely driven by funds related to ICT services in the province. The budgets during the outcome years were adjusted downward retrospectively due to a transfer of functions to the OoP and the GPT. The Organisational Structure Development function and the Employee Relations function were transferred to the transversal human resource function in the OoP and the GPG Hotline function moved to the provincial service delivery war room in the OoP. The OoP received the human resource functions relating to the Organisational Structure Development, Employee Relations and GPG Hotline which form part of the provincial war room. The functions of Internal Audit and Transversal Procurement moved to the GPT.

The main appropriation in 2015/16 increases from R1.171 billion to R1.179 billion during the adjustment budget process due mainly to approved rollover of funds from 2014/15 to complete the department's projects. Also included in the adjustments is R1.3 million budget that was reallocated to the OoP and GPT to complete the transfer of functions by transferring the balance of the budget for the capital requirements in respect of the migrated posts.

The allocation for 2016/17 amounts to R1.2 billion and subsequently decrease to R1 billion in 2018/19. The decrease in the budget is caused by a decrease in the allocation for the GBN as the project nears the end and is caused by budget cuts applied nation-wide in the budget for 2017/18 and 2018/19.

### 6.2 Departmental receipts

TABLE 13.2 : SUMMARY OF DEPARTMENTAL RECEIPTS COLLECTION: E-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
<b>Tax receipts</b>									
Casino taxes									
Horse racing taxes									
Liquor licences									
Motor vehicle licences									
Sales of goods and services other than capital assets	1 313	953	850	744	744	744	751	759	763
Transfers received									
Fines, penalties and forfeits									
Interest, dividends and rent on land			41	15	10	10	10	11	12
Sales of capital assets									
Transactions in financial assets and liabilities	1 042	416	1 285	160	160	1 009	155	150	151
<b>Total departmental receipts</b>	<b>2 355</b>	<b>1 410</b>	<b>2 150</b>	<b>914</b>	<b>914</b>	<b>1 763</b>	<b>917</b>	<b>921</b>	<b>926</b>

The revenue sources for the department are the gym, parking fees, fees charged on the issue of tender documents and commission earned on third-party payments for insurance premiums paid on behalf of department's employees.

A decrease in the staff complement over the years is major cause of reducing revenue collection in the department. The department's revenue decreases from R2.4 million in 2012/13 to R2.2 million in 2014/15. It reduces further to R914 000 in 2015/16 and R917 000 in 2016/17. The revenue is projected to increase from R921 000 in 2017/18 to R926 000 in 2018/19.

A decrease in the staff complement was caused by the initiatives of the province to improve efficiencies in service delivery. This trend started with the decentralisation of the departments-specific procurement function from the e-Gov to other provincial departments in 2013/14. It continued when the department was repositioned to focus more on ICT delivery; this resulted in the migration of human resource function to the OoP and the migration of the provincial audit, forensic audit and transversal procurement to GPT in the recent financial years. Overall, this trend reduces revenue collection.

## 7. PAYMENT SUMMARY

### 7.1 Key assumptions

The 2016 MTEF budget is informed by the e-Gov Strategic Plan, Annual Performance Plan, the provincial outcomes and the GPG Programme of Action (POA). The key assumptions underpinning the budget are:

- Provision for annual salary adjustments at 7.2 per cent average projected CPI of 6.2 percent plus 1 per cent for 2016/17; 5.8 percentage average projected CPI plus 1 per cent for 2017/18; 5.8 percent for 2018/19.
- Provision for provincial priorities including the Gauteng Broadband Network and GPG ICT infrastructure maintenance and support.

### 7.2 Programme summary

TABLE 13.3 : SUMMARY OF PAYMENTS AND ESTIMATES BY PROGRAMME: E-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Administration	138 315	244 527	125 760	193 185	179 912	180 032	225 760	234 275	244 956
2. Policy Planning, Strategy Development and Support Service	11 211	15 119	555 110	288 762	322 129	322 129	413 618	437 331	185 544
3. Solutions, Systems and Operations	969 102	764 638	534 152	689 558	676 762	676 784	552 220	573 442	619 809
4. Regulations, Compliance and Public Relations							24 534	26 110	27 384
<b>Total payments and estimates</b>	<b>1 118 628</b>	<b>1 024 284</b>	<b>1 215 022</b>	<b>1 171 505</b>	<b>1 178 803</b>	<b>1 178 945</b>	<b>1 216 132</b>	<b>1 271 158</b>	<b>1 077 693</b>

### 7.3 Summary of economic classification

TABLE 13.4 : SUMMARY OF PROVINCIAL PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: E-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
<b>Current payments</b>	<b>1 019 000</b>	<b>1 011 506</b>	<b>768 080</b>	<b>1 160 925</b>	<b>1 022 905</b>	<b>951 034</b>	<b>1 191 308</b>	<b>1 248 747</b>	<b>1 063 248</b>
Compensation of employees	220 276	245 369	252 933	343 540	301 464	301 453	503 991	536 347	562 800
Goods and services	798 724	766 137	515 147	817 385	721 441	649 581	687 317	712 400	500 449
Interest and rent on land									
<b>Transfers and subsidies to:</b>	<b>223</b>	<b>388</b>	<b>2 032</b>	<b>525</b>	<b>525</b>	<b>667</b>	<b>550</b>	<b>577</b>	<b>610</b>
Departmental agencies and accounts			1 589						
Public corporations and private enterprises		5							
Households	223	383	443	525	525	667	550	577	610
<b>Payments for capital assets</b>	<b>99 060</b>	<b>11 343</b>	<b>444 910</b>	<b>10 055</b>	<b>155 373</b>	<b>226 906</b>	<b>24 274</b>	<b>21 834</b>	<b>13 834</b>
Buildings and other fixed structures									
Machinery and equipment	16 079	10 708	320 882	55	47 869	119 389	7 874	10 434	7 434
Software and other intangible assets	82 981	635	124 028	10 000	107 504	107 517	16 400	11 400	6 400
<b>Payments for financial assets</b>	<b>345</b>	<b>1 047</b>				<b>338</b>			
<b>Total economic classification</b>	<b>1 118 628</b>	<b>1 024 284</b>	<b>1 215 022</b>	<b>1 171 505</b>	<b>1 178 803</b>	<b>1 178 945</b>	<b>1 216 132</b>	<b>1 271 158</b>	<b>1 077 693</b>

The department's budget fluctuates between R1.1 billion and R1.3 billion during the seven-year period under review. Between 2012/13 and 2013/14, the budget decreases by R100 million and subsequently increases to R1.2 billion in 2014/15. From 2015/16 budget decreases from R1.2 billion to R1.1 billion over the MTEF mainly decrease due to reverse migration of some procurement functions to other GPG departments. Furthermore, the last wave of the migration of functions from the department to the OoP and GPT significantly reduces department's budget. The biggest reduction occurs in the outer year of the 2016 MTEF, i.e., during 2018/19 due to the decrease of earmarked provincial allocation for the rollout of the GBN.

Compensation of employees increased from R220.2 million in 2012/13 to R252.9 million in 2014/15. It increases further to over R300 million in 2015/16. It is set to increase from R504 million in 2016/17 to R562.8 million in 2018/19. Factors contributing to this increase include the restructuring of the ICT services programme to enhance its position to execute department core mandate of e-governance. On the main, these factors relate to the creation of two branches, which will give effect to the creation and provisioning of the capacity, skills and competence required to carry out the day to day activities, the filling of funded vacant and critical posts, estimates of notch progression annual performance bonuses provisions, as regulated by the DPSA and required by the National Treasury. The average increase in compensation over the 2016 MTEF is reflective of the annual cost-of-living adjustments, consistent with projected changes in CPI index.

Goods and services decrease from R798.7 million in 2012/13 to R500.4 million in 2018/19. This trend is informed by the following factors: expiry of the e-learning project, a reverse migration of some procurement and HR functions to other GPG departments, expiry of the connectivity contract, the 2018/19 lower allocation for the GBN and implementation of cost-cutting measures, as contained in the National Practice of 2014/15 on Cost Containment Measures.

The main cost drivers under goods and services are the payments for professional services under the GBN project, the maintenance and support services for the provincial government's ICT infrastructure, e-mail as a service, the fully managed data centre and SITA.

Payments for capital assets increased from R16.1 million in 2012/13 to R320.9 million in 2014/15 to fund the capital requirements for the rollout of GBN in the province and to replace the department's out-of-warranty computer equipment, including servers. During the 2015/16 financial year the department also incurred capital expenditure to renew some of the expired software licences, as seen from the revised estimates for capital expenditure in 2015/16 and subsequently R7.4 million in 2018/19.

Over and above, provision has been made for departmental operational costs, such as utilities, building maintenance and other administrative costs. The bulk of the e-Gov allocation is on maintenance of the provincial ICT in accordance with the department's primary strategic objective of providing a modern, reliable and secure ICT infrastructure of GPG as the custodian and catalyst of e-governance in the province.

Transfers and subsidies to households relate to the payment for leave gratuities for employees exiting public services.

#### 7.4 Infrastructure payments

N/A

##### 7.4.1 Departmental infrastructure payments

N/A

##### 7.4.2

N/A

#### 7.5 Transfers

##### 7.5.1 Transfers to public entities

N/A

##### 7.5.2 Transfers to other entities

TABLE 13.5 : SUMMARY OF DEPARTMENTAL TRANSFERS TO OTHER ENTITIES

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Departmental Agencies and Accounts			1 589						
<b>Total departmental transfers</b>			<b>1 589</b>						

The department transferred R1.6 million to the Public Sector Education Training Agency (PSETA) for the skills development requirements as per the directive from Department Public Services Administration.

## 8. PROGRAMME DESCRIPTION

### PROGRAMME 1: ADMINISTRATION

#### Programme description

To provide executive leadership, oversight and accountability and corporate support services.

#### Programme objectives

To efficiently manage the Department of e-Government through executive steer and accountability, and the execution of corporate support services supported by effective reporting, risk management and compliance practices.

TABLE 13.6 : SUMMARY OF PAYMENTS AND ESTIMATES: ADMINISTRATION

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
2. Risk Management	1 721	2 992	2 747	3 507	3 156	3 156	6 267	6 696	7 088
3. Office of The CFO	47 032	150 981	31 832	44 152	47 154	47 192	56 979	59 834	62 586
4. Corporate Services	86 867	85 947	87 832	139 410	124 662	124 602	154 655	159 423	166 579
<b>Total payments and estimates</b>	<b>138 315</b>	<b>244 527</b>	<b>125 760</b>	<b>193 185</b>	<b>179 912</b>	<b>180 032</b>	<b>225 760</b>	<b>234 275</b>	<b>244 956</b>

TABLE 13.7 : SUMMARY OF PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: ADMINISTRATION

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Compensation of employees	62 531	71 719	73 909	103 796	87 152	87 141	145 481	154 667	161 955
Goods and services	66 889	168 059	47 901	88 809	92 194	91 636	79 289	79 031	82 391
Interest and rent on land									
<b>Transfers and subsidies to:</b>	<b>88</b>	<b>132</b>	<b>1 752</b>	<b>525</b>	<b>321</b>	<b>441</b>	<b>550</b>	<b>577</b>	<b>610</b>
Departmental agencies and accounts			1 589						
Public corporations and private enterprises		5							
Households	88	127	163	525	321	441	550	577	610
<b>Payments for capital assets</b>	<b>8 662</b>	<b>3 581</b>	<b>2 198</b>	<b>55</b>	<b>245</b>	<b>760</b>	<b>440</b>		
Buildings and other fixed structures									
Machinery and equipment	8 567	2 946	2 198	55	245	747	440		
Software and other intangible assets	95	635				13			
<b>Payments for financial assets</b>	<b>145</b>	<b>1 036</b>				<b>54</b>			
<b>Total economic classification</b>	<b>138 315</b>	<b>244 527</b>	<b>125 760</b>	<b>193 185</b>	<b>179 912</b>	<b>180 032</b>	<b>225 760</b>	<b>234 275</b>	<b>244 956</b>

Expenditure increases from R138.3 million in 2012/13 to R245 million in 2018/19. The main factors contributing to the allocation increase on Programme Administration's share of the vote are the result of the structural change that saw the Documents and Records Management Centre (DMC) being placed under Corporate Services from the ICT Services programme; furthermore the provisions for building and facilities, utilities, communication costs, office automation, shared and common items such as stationery and printing have collectively contributed to the overall increase of budget.

Spending on compensation of employees increased steadily from R62.5 million in 2012/13 to R73.9 million in 2014/15. It is projected that R87.1 million will be spent in 2015/16. The provision for personnel spending increases from R145.5 million in 2016/17 to R161.9 million in 2018/19. The factors contributing to the upwards trend in the compensation of employees include the provisions for the department's internship programme and annual performance bonuses under the HR unit in the Corporate Services programme, as required by the DPSA and National Treasury. The increase in the estimates of expenditure on compensation of employees are reflective of the recruitment drive being carried out to fill all funded and critical posts.

Goods and services increase from R67 million in 2012/13 to a projected R82 million in 2018/19. The budget caters for the



centralisation of departmental shared items in this programme. The centralised items include office automation, external audit services, lease payments, fleet management, communication and printing services, staff development and training, municipal service costs and property payments.

Provision for transfers and subsidies relating to leave gratuities and injuries on duty are centralised under the Administration programme. This budget is reallocated to other programmes accordingly to defray expenditure incurred during the financial year.

## PROGRAMME 2: e-GOVERNMENT POLICY PLANNING, STRATEGY DEVELOPMENT AND SUPPORT SERVICES

### Programme description

To establish governance structures.

### Programme objectives

To establish a GCR e-Government governance structure that drives and enables priorities, policies, standards and regulations through approved frameworks.

TABLE 13.8 : SUMMARY OF PAYMENTS AND ESTIMATES: POLICY PLANNING, STRATEGY DEVELOPMENT & SUPPORT SERVICE

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Policy Planning Programme Support							1 797	1 912	2 005
2. ICT Architecture	1 370	1 010	8 048	27 232	25 599	25 599	32 290	26 738	22 276
3. Program Management	5 974	4 500	6 912				16 708	18 261	18 609
4. Innovation Platforms	3 867	4 000	3 762				13 332	14 256	14 952
5. BN Connectivity		5 609	536 388	261 530	296 530	296 530	349 491	376 164	127 702
<b>Total payments and estimates</b>	<b>11 211</b>	<b>15 119</b>	<b>555 110</b>	<b>288 762</b>	<b>322 129</b>	<b>322 129</b>	<b>413 618</b>	<b>437 331</b>	<b>185 544</b>

TABLE 13.9 : SUMMARY OF PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: POLICY PLANNING, STRATEGY DEVELOPMENT & SUPPORT SERVICE

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Compensation of employees	11 211	12 455	18 625	30 468	21 884	24 168	70 192	74 798	78 700
Goods and services		2 654	111 489	248 294	272 745	270 461	328 426	352 533	101 844
Interest and rent on land									
<b>Transfers and subsidies to:</b>			<b>61</b>						
Households			61						
<b>Payments for capital assets</b>			<b>424 935</b>	<b>10 000</b>	<b>27 500</b>	<b>27 500</b>	<b>15 000</b>	<b>10 000</b>	<b>5 000</b>
Machinery and equipment			300 907		17 500	27 500			
Software and other intangible assets			124 028	10 000	10 000		15 000	10 000	5 000
<b>Payments for financial assets</b>			<b>10</b>						
<b>Total economic classification</b>	<b>11 211</b>	<b>15 119</b>	<b>555 110</b>	<b>288 762</b>	<b>322 129</b>	<b>322 129</b>	<b>413 618</b>	<b>437 331</b>	<b>185 544</b>

Expenditure increased sharply from R11.2 million to R555.1 million in the outer years this increase attributable to payment of capital assets for ICT development. In the 2015/16 budget adjusted to R322.1 million and further increase to R413.6 million and subsequently decrease to R185.5 million.

Spending on compensation of employee increases from R11.2 million to R78.8 million over the seven years period with the significant increase over the MTEF period driven largely by the overhaul of departmental structure to support e-Gov mandate. The budget reduces from R30.5 million to R21.9 million during the 2015/16 budget adjustment process when the department redirected unutilized funds for vacant posts to fund the additional requirements of GBN project.

Expenditure on goods and services increases from R111.4 million in 2014/15 to R272.7 million adjusted budget in 2015/16 due to implementation GBN project subsequently increase to R328.4 million in 2016/17 and R352.5 million in 2017/18 before decrease to R101.8 million due to completion of the same project. The budget increases from R248.3 million to R272.7 million during the 2015/16 budget adjustment process when the department reallocated the unutilized personnel budget to fund the additional requirements of GBN project and the establishment of the GBN Network Operation Centre.

The design, rollout and implementation of the GBN project is one of the programme's key mandates. GBN has three key objectives: firstly to improve government efficiency and to save government and citizens time and money; secondly to promote digital inclusion by connecting citizens to high-speed broadband initially, through the Thusong Centres located in townships across the province, and finally to act as an economic enabler by ensuring that priority townships and economic regeneration zones have access to high speed broad band.

By the end of the 2014/15 financial year, six core sites had been built and connected. The core sites mentioned are: Chris Hani Baragwanath Hospital, 75 Fox Street, 82 Grayston Drive, the West Rand District Offices in Randfontein, Teraco in Kempton Park for internet and Telkom for the government Data Centre. The core sites are distribution nodes from which it is possible to start connection to other government buildings. Voice and data services will be the first applications available to 130 000 GPG employees: data services were made available by the end of the 2014/15 financial year and the provision of voice services scheduled for 2015/16.

Additional funding is allocated for more sites that will be connected over the 2016 MTEF period. It is planned that 300 sites will be connected in 2016/17. The number of sites increases to 800 in 2017/18 and 850 in 2018/19.

A significant amount of the ICT programme's budget was allocated for capital expenditure during the 2014/15 financial year. Out of R424.9 million spent in 2014/15, approximately R300 million related to the cost of building the broadband core network. The allocation of resources and the priority given to the ICT programme were guided by the principled approach that seeks to ensure that limited resources are utilised efficiently and geared towards capital investment as opposed to consumption expenditures, i.e. the rollout of the broadband and the digitization of the back office functions and allocating resources core items that support mandate of e-Gov.

## SERVICE DELIVERY MEASURES

### PROGRAMME 2: POLICY PLANNING, STRATEGIC DEVELOPMENT AND SUPPORT SERVICES

Performance measures	Estimated Annual Targets		
	2016/17	2017/18	2018/19
GCR e-Government Governance Framework approved	Governance Framework approved	Governance Framework reviewed	Governance Framework reviewed
Number of GCR e-Government Communities of Practice (COP) established	3 COPs implemented	4 COPs implemented	5 COPs implemented
GCR e-Government Forum's ToR finalised	GCR e-Government Forum Terms of Reference approved and finalised	GCR e-Government Forum Terms of Reference reviewed	GCR e-Government Forum Terms of Reference reviewed
GCR e-Government legal framework approved	Legal framework approved	Reviewed legal framework	Reviewed legal framework
GCR e-Government regulatory and policy framework approved	Regulatory and policy framework defined and implemented	Reviewed regulatory and policy Framework	Regulatory and policy framework
GCR e-Government architecture framework approved	Architecture framework approved	Reviewed architecture framework	Reviewed architecture framework
e-Government architecture blueprint approved	GCR e-Government architecture blueprint approved	GCR e-Government architecture blueprint updated	GCR e-Government architecture blueprint updated
GCR e-Government Information Security Framework approved	GCR e-Government Information Security Framework approved	Review Information Security Framework	Information Security Framework approved
GCR e- Government Monitoring and Evaluation Framework approved	GCR e-Government Monitoring and Evaluation Framework approved	Review Monitoring and Evaluation Framework	Review Monitoring and Evaluation Framework

### PROGRAMME 3: e-GOVERNMENT SOLUTIONS, SYSTEMS AND OPERATIONS

#### Programme description

To enable ICT structures built and common GCR services built according to a standardised method.

#### Programme objectives

- To ensure that the ICT infrastructure required for the GCR connected government exists, and is enabled by an upgraded core network and maintained network availability, allowing GCR entities to be connected to the private cloud.
- To ensure that the common technology platform is designed and rolled out, allowing third party integration; to ensure that support services are designed and rolled out, enabling GCR entities to deliver e-Government Services.

TABLE 13.10 : SUMMARY OF PAYMENTS AND ESTIMATES: SOLUTIONS, SYSTEMS AND OPERATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
2. Operations Management	204 172	210 997	228 996	278 830	301 597	298 968	256 038	254 499	268 440
3. Applications	680 230	458 016	204 964	299 504	271 569	271 423	123 436	135 004	158 344
4. Infrastructure Management							43 629	46 494	48 995
5. Business Automation Processes	83 591	94 625	97 087	111 224	103 596	106 393	127 059	135 255	141 733
<b>Total payments and estimates</b>	<b>969 102</b>	<b>764 638</b>	<b>534 152</b>	<b>689 558</b>	<b>676 762</b>	<b>676 784</b>	<b>552 220</b>	<b>573 442</b>	<b>619 809</b>

TABLE 13.11 : SUMMARY OF PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: SOLUTIONS, SYSTEMS AND OPERATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Compensation of employees	146 534	161 195	160 399	209 276	192 428	190 144	263 784	280 772	294 761
Goods and services	731 835	595 424	355 757	480 282	356 502	287 484	279 602	280 836	316 214
Interest and rent on land									
<b>Transfers and subsidies to:</b>	<b>135</b>	<b>256</b>	<b>219</b>		<b>204</b>	<b>226</b>			
Households	135	256	219		204	226			
<b>Payments for capital assets</b>	<b>90 398</b>	<b>7 762</b>	<b>17 777</b>		<b>127 628</b>	<b>198 646</b>	<b>8 834</b>	<b>11 834</b>	<b>8 834</b>
Buildings and other fixed structures									
Machinery and equipment	7 512	7 762	17 777		30 124	91 142	7 434	10 434	7 434
Software and other intangible assets	82 886				97 504	107 504	1 400	1 400	1 400
<b>Payments for financial assets</b>	<b>200</b>	<b>1</b>				<b>284</b>			
<b>Total economic classification</b>	<b>969 102</b>	<b>764 638</b>	<b>534 152</b>	<b>689 558</b>	<b>676 762</b>	<b>676 784</b>	<b>552 220</b>	<b>573 442</b>	<b>619 809</b>

This programme is the ICT operations nerve centre for the department as it provides support to enables delivery of e-government services. Compensation of employees increases over the seven-year period under review from R146.5 million in 2012/13 to R294.8 million in 2018/19. Excluding the impact of the restructuring referred to above, the increase in the budget over the MTEF provides for the annual salary adjustments as per the prescribed rates for salary increases in the public sector.

The budget for goods and services decreases from R731.8 million in 2012/13 to R316.2 million in 2018/19. Historically, a major portion of the total budget for goods and services was allocated for three main cost drivers, namely: the e-learning project, computer services and license support and maintenance. However, as from 2014/15, the budget provides for the implementation of the digitisation of the back office support (including the digitisation of provincial HR functions); maintenance of the GPG ICT infrastructure; licence support and maintenance; fully managed data centre; email management and archiving solution; information security operations; costs relating to the Professional Jobs Centre in Maponya Mall; and the debt management solutions.

In a quest to automate the manual HR processes, the department will continue to roll out the EPMDS system. The performance management and development system will be extended to two GPG departments that are already on a SAP-based Employee Self-Service (SAP ESS) and continue to roll out automated termination services in departments that are SAP ESS enabled. The Maponya Mall Professional Job Centre will continue to create access to the available GPG vacancies of up to 9 000 job seekers. The Department will avail GPG vacancies to the communities through the launch of mobile recruitment campaigns. Employee Wellness Programme will issue an annual GPG Employment Health and Wellness Programme (EHWP) trend analysis in an effort to improve employee wellness. The department will pursue the 20 percent reduction of the GPG recoverable debtors' book in the new financial year 2016/17.

## SERVICE DELIVERY MEASURES

### PROGRAMME 3: SOLUTIONS, SYSTEMS AND OPERATIONS

Performance measures	Estimated Annual Targets		
	2016/17	2017/18	2018/19
Number of G2C sites connected (Thusong Centres and libraries)	13	13	13
Number of G2B sites connected (Economic zones, iKasi Labs, mLabs)	4	2	1
Number of G2G sites connected (departments and agencies)	283	785	786

Performance measures	Estimated Annual Targets		
	2016/17	2017/18	2018/19
Number of core networks upgraded		4	4
% of network availability for broadband and access points	98% Availability	98% Availability	98% Availability
Number of entities connected to private cloud	Additional 5 departments	2 Agencies	1 Municipalities 3 Agencies
Number of entities assessed for cloud readiness	8 Agencies assessed	2 municipalities	-
% Common technology platform implemented	100% Common technology platform implemented	Maintain and improve common technology platform	Maintain and improve common technology platform
Number of third parties integrated into common technology platform	1	3	5
Number of third party datasets accessible	Access to 1 third party data sets	Access to 3 third party data sets	Access to 5 third party sets
Number of open dataset available/ exposed	Access to 1 third party database	Open data phase 1	Open data phase 2
Common service framework designed	Common service framework designed	Common service framework reviewed	Common service framework reviewed
Number of digital services catalogued	3 Digital services	10 Digital services	15 Digital services
Service prototyping framework defined	Service prototyping framework defined	Service prototyping framework reviewed	Service prototyping framework reviewed
Number of digital services prototyped	2 Digital services prototyped	6 Digital services prototyped	10 Digital services prototyped
% Projects completed on time, budget within scope	Projects completed per plan	Projects completed per plan	Projects completed per plan
CoE satisfaction survey report	CoE satisfaction survey report	CoE satisfaction survey report	CoE satisfaction survey report
Number of GPG departments with SAP E-PMDS to go live on automated PMDS	3 Automated SAP ESS enabled E-PMDS rolled out to GPG departments	3 Automated SAP ESS enabled E-PMDS rolled out to GPG departments	2 Automated SAP ESS enabled E-PMDS rolled out to GPG departments
Number of GPG departments with SAP ESS to go live on automated termination services (HR21 and HR24)	2 SAP ESS enabled automated termination system rolled out to GPG departments	2 SAP ESS enabled automated termination system rolled out to GPG departments	Maintenance and support

## PROGRAMME 4: e-GOVERNMENT REGULATIONS, COMPLIANCE AND PUBLIC RELATIONS

### Programme description

Usage of e-Government services (citizens, businesses and government entities)

### Programme objectives

- To promote usage of e-Government services (citizens, businesses and government entities).
- To stimulate the ICT economy through facilitating incubation and innovation as well as encouraging public private partnerships for the development and rollout of e-Government services.

TABLE 13.12 : SUMMARY OF PAYMENTS AND ESTIMATES: REGULATIONS, COMPLIANCE AND PUBLIC RELATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2015/16	2016/17	2017/18
1. Regulations Programme Support							1 784	1 896	1 986
2. Regulations and Compliance							11 375	12 107	12 699
3. Public Relations and Oversight							11 375	12 107	12 699
Total payments and estimates							24 534	26 110	27 384

TABLE 13.13 : SUMMARY OF PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: REGULATIONS, COMPLIANCE &amp; PUBLIC RELATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Compensation of employees Goods and services							24 534	26 110	27 384
<b>Transfers and subsidies to:</b>									
Provinces and municipalities Departmental agencies and accounts									
<b>Payments for capital assets</b>									
Machinery and equipment									
<b>Payments for financial assets</b>									
<b>Total economic classification</b>							<b>24 534</b>	<b>26 110</b>	<b>27 384</b>

Programme 4: Regulations, Compliance and Public Relations is a newly-created programme within the Department of e-Government. The budget allocated for the programme caters for personnel requirements. It increases from R24.5 million in 2016/17 to R27.4 million in 2018/19. It provides for the acquisition of human capital, competencies and skills required for this new programme to operate efficiently.

## SERVICE DELIVERY MEASURES

### PROGRAMME 4: REGULATIONS, COMPLIANCE AND PUBLIC RELATIONS

Performance measures	Estimated Annual Targets		
	2016/17	2017/18	2018/19
GCR e-Government CRM Framework approved	Approved GCR e-Government CRM Framework by 30 June 2016	Reviewed GCR e-Government CRM Framework by 30 June 2017	Reviewed GCR e-Government CRM Framework by 30 June 2018
% of Change and transformation management activities completed per plan	100%	100%	100%
Number of registered users (citizens, business, employees, government)	21 620	22 720	22 838
Number of public surveys	2	2	2
% incentive uptake	10% Incentives offered taken up	10% Incentives offered taken up	10% Incentives offered taken up

## 9. OTHER PROGRAMME INFORMATION

### 9.1. Personnel numbers and costs

TABLE 13.14 : PERSONNEL NUMBERS AND COSTS BY PROGRAMME

Personnel numbers	As at 31 March 2013	As at 31 March 2014	As at 31 March 2015	As at 31 March 2016	As at 31 March 2017	As at 31 March 2018	As at 31 March 2019
1. Administration	259	259	261	302	330	330	330
2. Policy Planning, Strategy Development and Support Services	24	24	24	24	105	105	105
3. Solutions, Systems and Operations	333	333	275	296	377	377	377
4. Regulations, Compliance and Public Relations Direct charges					42	42	42
<b>Total provincial personnel numbers</b>	<b>616</b>	<b>616</b>	<b>560</b>	<b>622</b>	<b>896</b>	<b>896</b>	<b>896</b>
Total provincial personnel cost (R thousand)	220 276	245 369	252 933	301 453	503 991	536 347	562 800
Unit cost (R thousand)	358	398	452	485	562	599	628

TABLE 13.15 : SUMMARY OF DEPARTMENTAL PERSONNEL NUMBERS AND COSTS BY COMPONENT

R thousands	Actual				Revised estimate		Medium-term expenditure estimate				Average annual growth over MTEF						
	2013/14		2014/15		2015/16		2016/17		2017/18		2018/19		2015/16 - 2018/19				
	Personnel numbers <sup>1</sup>	Costs	Personnel numbers <sup>1</sup>	Costs	Filled posts	Personnel numbers <sup>1</sup>	Costs	Personnel numbers <sup>1</sup>	Costs	Personnel numbers <sup>1</sup>	Costs	Personnel numbers <sup>1</sup>	Costs	Personnel growth rate	Costs growth rate	% Costs of Total	
Salary level																	
1 - 6	222	36 281	222	39 596	225	225	46 155	226	50 646	226	53 964	226	57 162	0.1%	7.4%	11.2%	
7 - 10	296	101 837	296	115 513	293	293	124 597	442	166 503	442	177 958	442	187 978	14.7%	14.7%	35.0%	
11 - 12	70	52 345	70	59 598	72	72	46 769	144	90 777	144	96 947	144	102 569	26.0%	29.9%	17.6%	
13 - 16	28	29 813	28	35 137	32	32	30 465	84	86 723	84	92 608	84	98 276	37.9%	47.8%	15.8%	
Other							53 467	109 342	114 870						29.8%	20.4%	
Total	616	220 276	616	245 369	622	622	301 453	896	503 991	896	536 347	896	562 800	12.9%	23.1%	100.0%	
Programme																	
1. Administration	259	62 531	259	71 719	302	302	152 290	330	236 238	330	250 451	330	260 390	3%	19.6%	47.3%	
2. Policy Planning, Strategy Development and Support Services	24	11 211	24	12 455	24	24	30 468	105	65 169	105	69 584	105	73 573	63.6%	34.2%	12.4%	
3. Solutions, Systems and Operations	333	146 534	333	161 195	296	296	118 695	377	156 640	377	167 272	377	177 023	8.4%	14.3%	33.1%	
4. Regulations, Compliance and Public Relations						42	22 972	42	22 972	42	24 520	42	25 907			3.6%	
Direct charges																	
Total	616	220 276	616	245 369	622	622	301 453	896	503 991	896	536 347	896	562 800	12.9%	23.0%	100.0%	

The organisational structure of the department is being reviewed by the DPSA for approval. The new organisational structure will be phased in over the MTEF, with full implemented set for 2018/19. The implementation period of the structure is aligned with the strategic mandate and the service delivery model to bring about the TMR of the province. To achieve the goals of the modernisation of the public service, the Provincial Executive Council adopted a five-year GCR-wide e-government strategy. The core function of the new structure is expanded and elevated to 3 branches that serve the broader GCR Policy Planning; Strategy Development and Support Services; Solutions, Systems and Operations; and Regulations, Compliance and Public Relations. The support function (i.e. administration block) serves as a support to the core (i.e. ICT).

Personnel numbers decrease from 616 to 560 in 2014/15 and then increase to 622 in 2015/16. The fluctuation is caused by the re-engineering of the department to focus on the ICT services, which involved the migration of functions such procurement, audit services and human resources to the provincial departments to improve efficiency in the provincial service delivery. The staff complement increases to 896 as from 2016/17 due to an increase in the junior management positions (293 to 442) and middle management positions (72 to 144).

## 9.2 Training

TABLE 13.16 : PAYMENTS ON TRAINING BY PROGRAMME

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
<b>1. Administration</b>	<b>1 899</b>	<b>1 648</b>	<b>3 155</b>	<b>2 000</b>	<b>2 000</b>	<b>2 000</b>	<b>2 300</b>	<b>2 415</b>	<b>2 136</b>
Subsistence and travel									
Payments on tuition	1 899	1 648	3 155	2 000	2 000	2 000	2 300	2 415	2 136
Other									
<b>Total payments on training</b>	<b>1 899</b>	<b>1 648</b>	<b>3 155</b>	<b>2 000</b>	<b>2 000</b>	<b>2 000</b>	<b>2 300</b>	<b>2 415</b>	<b>2 136</b>

The accumulated training costs amounted to R6.7 million between 2012/13 and 2014/15. The number of training opportunities increased 486 in 2012/13 to 776 in 2014/15. This trend explains the highest spending on training of R3.1 million in 2014/15 versus R1.9 million spent in 2012/13 and R1.6 million spent in 2013/14.

During 2015/16, the department continues to invest in skills development by allocating R2 million for training. The budget allocated for training ranges between R2.1 million and R2.4 million over the MTEF period in which training opportunities set to increase from 900 to 1000.

TABLE 13.17 : INFORMATION ON TRAINING: e-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Number of personnel trained	283	820	535	600	628	628	668	711	758
of which									
Male	108	380	215	200	362	362	389	418	450
Female	175	440	320	400	266	266	279	293	308
Number of training opportunities	486	562	776	900	946	1 000	900	946	1 000
of which									
Tertiary	173	320	227	350	368	389	350	368	389
Workshops	90	150	128	100	105	111	100	105	111
Seminars	38	40	56	50	53	56	50	53	56
Other	185	52	365	400	420	444	400	420	444
Number of bursaries offered	171	266	227	70	80	90	75	80	85
Number of interns appointed	40	40	40	45	42	44	40	42	44
Number of learnerships appointed			40	45	45	45	40	42	44
Number of days spent on training									

The core mandate of the department requires the provision and acquisition of skills for personnel that will enable competitive sustainability towards the vision of a 'Connected Gauteng City Region'.

The number of staff members trained increases from 535 in 2014/15 to 600 in 2015/16 and it set to increase further to 758 in 2018/19. Changes in personnel trained move in tandem with training opportunities, which increase from 776 in 2014/15 to 1 000 in 2018/19. Training is offered in the form of tertiary studies, workshops and seminars to support continues skills development.

The youth benefit from skills development opportunities in the department through the internship programme and the learnership programme. Each of these programmes offer training and skill development to a minimum of 40 young persons per annum. Therefore, a minimum of 80 young adults gain skills development from these programmes per annum.

The most important intervention is an uncompromising investment in human capital as it is the key resource for the delivery of services to the GPG departments and the community of Gauteng at large. This will be done by ensuring, amongst others, the alignment of Human Resource Development Strategy to the strategies of the provincial and national government. Sustainability of the relevant governance structures is key to the needs analysis and the development of the required skills.

Additional to the above, the department is committed to the broader objectives of ensuring the realisation of participation in key positions by members of designated groups, with major emphasis to the advancement of people with disabilities, ensuring women and youth empowerment. This will be realised through a multi-approach to development within the prescripts of the National Skills development Act of 1998.

## 1.2. Reconciliation of structural changes

TABLE 13.18 : RECONCILIATION OF STRUCTURAL CHANGES: e-GOVERNMENT

2015/16		2016/17	
Programmes	R'000	Programmes	R'000
		<b>1. Administration</b>	<b>225 760</b>
		1. Office of the HOD	7 859
		2. Risk Management	6 267
		3. Office Of The CFO	56 979
		4. Corporate Services	154 655
		<b>2. Policy Planning, Strategy Development and Support Service</b>	<b>413 618</b>
		1. Policy Planning Programme Support	1 797
		2. ICT Architecture	32 290
		3. Program Management	16 708
		4. Innovation Platforms	13 332
		5. BN Connectivity	349 491
		<b>3. Solutions, Systems and Operations</b>	<b>552 220</b>
		1. Operations Programme Support	2 058
		2. Operations Management	256 038
		3. Applications	123 436
		4. Infrastructure Management	43 629
		5. Business Automation Processes	127 059
		<b>4. Regulations, Compliance and Public Relations</b>	<b>24 534</b>
		1. Regulations Programme Support	1 784
		2. Regulations and Compliance	11 375
		3. Public Relations and Oversight	11 375
<b>Total</b>			<b>1 216 132</b>



# **ANNEXURES TO THE ESTIMATES OF PROVINCIAL REVENUE AND EXPENDITURE**

TABLE 13.19: SPECIFICATION OF RECEIPTS: e-GOVERNMENT

R thousand	Outcome			Main appropriation	Adjusted appropriation	Revised Estimates	Medium-term estimates			
	2012/13	2013/14	2014/15				2015/16			2016/17
<b>Tax receipts</b>										
Casino taxes										
Horse racing taxes										
Liquor licences										
Motor vehicle licences										
<b>Sales of goods and services other than capital assets</b>	<b>1 313</b>	<b>953</b>	<b>850</b>	<b>744</b>	<b>744</b>	<b>744</b>	<b>515</b>	<b>516</b>	<b>546</b>	
Sale of goods and services produced by department (excluding capital assets)	1 313	953	850	744	744	744	515	516	546	
Sales by market establishments	1 313	953	850	744	744	744	515	516	546	
Administrative fees										
Sales of scrap, waste, arms and other used current goods (excluding capital assets)										
<b>Transfers received from:</b>										
Households and non-profit institutions										
<b>Fines, penalties and forfeits</b>										
<b>Interest, dividends and rent on land</b>		<b>41</b>	<b>15</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	
Interest		41	15	10	10	10	11	12	13	
<b>Sales of capital assets</b>										
<b>Transactions in financial assets and liabilities</b>	<b>1 042</b>	<b>416</b>	<b>1 285</b>	<b>160</b>	<b>160</b>	<b>1 009</b>	<b>255</b>	<b>300</b>	<b>317</b>	
<b>Total departmental receipts</b>	<b>2 355</b>	<b>1 410</b>	<b>2 150</b>	<b>914</b>	<b>914</b>	<b>1 763</b>	<b>781</b>	<b>828</b>	<b>876</b>	

TABLE 13.20: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: ADMINISTRATION

R thousand	Outcome			Main appropriation	Adjusted appropriation	Adjusted appropriation	Medium-term estimates		
	2012/13	2013/14	2014/15				2015/16		
<b>Current payments</b>	<b>129 420</b>	<b>239 778</b>	<b>121 810</b>	<b>192 605</b>	<b>179 346</b>	<b>178 777</b>	<b>224 770</b>	<b>233 698</b>	<b>244 345</b>
Compensation of employees	62 531	71 719	73 909	103 796	87 152	87 141	145 481	154 667	161 955
Salaries and wages	46 088	71 157	63 521	91 172	76 086	76 075	129 738	137 820	144 023
Social contributions	16 443	562	10 388	12 624	11 066	11 066	15 743	16 847	17 932
Goods and services	66 889	168 059	47 901	88 809	92 194	91 636	79 289	79 031	82 391
Administrative fees	114	155	456	226	1 490	1 636	1 038	1 095	1 149
Advertising	534	1 295	634	460	1 770	1 775	2 045	2 040	2 043
Minor assets	503	46	225		1 524	1 544			
Audit cost: External	3 639	4 989	5 536	5 753	5 753	5 753	6 075	6 409	6 729
Bursaries: Employees	1 620	2 038	1 733	581	881	881	1 880	2 066	2 193
Catering: Departmental activities	82	194	46	133	88	84	84	87	89
Communication (G&S)	1 433	1 244	1 753	1 198	927	979	607	609	609
Computer services	15 053	123 486	128	12	415	415	13	14	15
Consultants and professional services: Business and advisory services	1 116	2 651	1 944	4 250	2 101	2 101	398	421	442
Consultants and professional services: Legal costs	3 448	2 771	1 380	3 785	2 779	2 779	2 951	3 122	3 303
Contractors	466	656	1 005	11 121	14 788	11 281	10 987	11 034	11 078
Fleet services (including government motor transport)		1 532	429	2 448	605	605	2 586	2 727	2 864
Inventory: Farming supplies									
Inventory: Food and food supplies	60								

TABLE 13.20: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: ADMINISTRATION

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Adjusted appropriation	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Inventory: Fuel, oil and gas	11								
Inventory: Learner and teacher support material	–								
Inventory: Materials and supplies	54								
Consumable supplies	197	519	95	387	728	728	320	339	365
Consumable: Stationery, printing and office supplies	1 725	1 520	1 591	637	637	637	613	645	678
Operating leases	5 869	4 633	5 098	4 923	9 533	9 533	9 176	8 733	9 233
Property payments	25 246	15 483	19 743	48 249	42 165	41 827	35 423	34 326	36 318
Transport provided: Departmental activity									
Travel and subsistence	2 302	2 103	1 658	1 627	1 299	1 571	1 548	1 645	1 570
Training and development	1 899	1 648	3 152	1 050	1 539	1 539	1 834	1 952	2 065
Operating payments	90	43	192	468	529	531	567	591	436
Venues and facilities	1 428	1 053	1 103	1 501	2 643	5 437	1 145	1 176	1 212
Rental and hiring									
Interest and rent on land									
Interest									
Rent on land									
<b>Transfers and subsidies</b>	<b>88</b>	<b>132</b>	<b>1 752</b>	<b>525</b>	<b>321</b>	<b>441</b>	<b>550</b>	<b>577</b>	<b>610</b>
Provinces and municipalities									
Departmental agencies and accounts			1 589						
Social security funds			–						
Provide list of entities receiving transfers			1 589						
Higher education institutions									
Public corporations and private enterprises			5						
Public corporations									
Subsidies on production									
Other transfers									
Private enterprises			5						
Subsidies on production			5						
Other transfers									
Non-profit institutions									
Households	88	127	163	525	321	441	550	577	610
Social benefits	88	127	163	525	321	441	550	577	610
Other transfers to households									
<b>Payments for capital assets</b>	<b>8 662</b>	<b>3 581</b>	<b>2 198</b>	<b>55</b>	<b>245</b>	<b>760</b>	<b>440</b>		
Buildings and other fixed structures									
Buildings									
Other fixed structures									
Machinery and equipment	8 567	2 946	2 198	55	245	747	440		
Transport equipment			1 587						
Other machinery and equipment	8 567	2 946	611	55	245	747	440		
Software and other intangible assets	95	635				13			

TABLE 13.20: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: ADMINISTRATION

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Adjusted appropriation	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Payments for financial assets	145	1 036				54			
<b>Total economic classification</b>	<b>138 315</b>	<b>244 527</b>	<b>125 760</b>	<b>193 185</b>	<b>179 912</b>	<b>179 890</b>	<b>225 760</b>	<b>234 275</b>	<b>244 956</b>

TABLE 13.21: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: POLICY PLANNING, STRATEGY DEVELOPMENT &amp; SUPPORT SERVICE

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
<b>Current payments</b>	<b>11 211</b>	<b>15 109</b>	<b>130 114</b>	<b>278 762</b>	<b>294 629</b>	<b>294 629</b>	<b>398 618</b>	<b>427 331</b>	<b>180 544</b>
Compensation of employees	11 211	12 455	18 625	30 468	21 884	24 168	70 192	74 798	78 700
Salaries and wages	9 000	12 455	17 396	27 885	20 293	22 577	65 252	69 511	73 076
Social contributions	2 211		1 229	2 583	1 591	1 591	4 940	5 287	5 624
Goods and services		2 654	111 489	248 294	272 745	270 461	328 426	352 533	101 844
Administrative fees									
Advertising									
Minor assets			1	100	237	237	223	253	265
Communication (G&S)				40	40	40		803	303
Computer services		119	101 420	240 434	265 330	262 864	326 990	350 737	100 499
Consultants and professional services: Business and advisory services		178	6 525	4 029	2 977	3 821	1 089	599	629
Contractors		1 601	2 135	533	1 067	534			
Consumable: Stationery, printing and office supplies			48						
Operating leases		756	1 359	1 779	1 779	1 790			
Property payments				797	797	798			
Transport provided: Departmental activity									
Travel and subsistence				419	420	294			
Training and development				50	18	21	34	40	41
Operating payments			1	43	10	10	90	101	107
Venues and facilities				70	70	52			
Rent on land									
<b>Transfers and subsidies</b>			<b>61</b>						
Households			61						
Social benefits			61						
Other transfers to households									
<b>Payments for capital assets</b>			<b>424 935</b>	<b>10 000</b>	<b>27 500</b>	<b>27 500</b>	<b>15 000</b>	<b>10 000</b>	<b>5 000</b>
Buildings and other fixed structures									
Buildings									
Other fixed structures									
Machinery and equipment			300 907		17 500	27 500			
Transport equipment									
Other machinery and equipment			300 907		17 500	27 500			
Software and other intangible assets			124 028	10 000	10 000		15 000	10 000	5 000
<b>Payments for financial assets</b>			<b>10</b>						
<b>Total economic classification</b>	<b>11 211</b>	<b>15 119</b>	<b>555 110</b>	<b>288 762</b>	<b>322 129</b>	<b>322 129</b>	<b>413 618</b>	<b>437 331</b>	<b>185 544</b>

TABLE 13.22: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: SOLUTIONS, SYSTEMS AND OPERATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2015/16	2016/17	2017/18
<b>Current payments</b>	<b>878 369</b>	<b>756 619</b>	<b>516 156</b>	<b>689 558</b>	<b>548 930</b>	<b>477 628</b>	<b>543 386</b>	<b>561 608</b>	<b>610 975</b>
Compensation of employees	146 534	161 195	160 399	209 276	192 428	190 144	263 784	280 772	294 761
Salaries and wages	136 890	161 195	139 520	181 620	167 287	165 003	234 679	249 620	261 596
Social contributions	9 644		20 879	27 656	25 141	25 141	29 105	31 152	33 165
Goods and services	731 835	595 424	355 757	480 282	356 502	287 484	279 602	280 836	316 214
Administrative fees		29	36	166	166	166	196	196	196
Advertising	244	44			25	25	25	25	25
Minor assets	414	46	1 572		8	299			
Catering:									
Departmental activities	38	2	6	10	21	21	10	10	10
Communication (G&S)	2 325	5 937	5 423	5 223	6 879	6 863	7 129	7 136	7 521
Computer services	131 248	559 148	319 242	422 905	313 966	245 983	245 098	235 008	268 254
Consultants and professional services:									
Business and advisory services	581 438	3 525		844	3 523	3 204			
Contractors	5 588	4 549	4 846	6 480	760	1 725	1 598	2 609	2 733
Entertainment	2								
Inventory: Materials and supplies	1								
Consumable supplies		6	31		29	65	31	33	34
Consumable: Stationery, printing and office supplies		10	30						
Operating leases	8 495	19 974	22 386	42 024	28 475	26 552	22 879	32 886	34 529
Property payments			235	30	87	86	71	75	78
Transport provided: Departmental activity									
Travel and subsistence	1		1	80	57	1			
Training and development									
Operating payments	2 035	2 123	1 949	2 335	2 291	2 279	2 370	2 663	2 639
Venues and facilities	8	31		185	177	177	195	195	195
Rental and hiring					38	38			
<b>Transfers and subsidies</b>	<b>135</b>	<b>256</b>	<b>219</b>		<b>204</b>	<b>226</b>			
Households	135	256	219		204	226			
Social benefits	135	256	219		204	226			
Other transfers to households									
<b>Payments for capital assets</b>	<b>90 398</b>	<b>7 762</b>	<b>17 777</b>		<b>127 628</b>	<b>198 646</b>	<b>8 834</b>	<b>11 834</b>	<b>8 834</b>
Buildings and other fixed structures									
Buildings									
Other fixed structures									
Machinery and equipment	7 512	7 762	17 777	10 000	30 124	91 142	7 434	10 434	7 434
Transport equipment									
Other machinery and equipment	7 512	7 762	17 777		30 124	91 142	7 434	10 434	7 434
Software and other intangible assets	82 886				97 504	107 504	1 400	1 400	1 400
<b>Payments for financial assets</b>	<b>200</b>	<b>1</b>				<b>284</b>			
<b>Total economic classification</b>	<b>969 102</b>	<b>764 638</b>	<b>534 152</b>	<b>689 558</b>	<b>676 762</b>	<b>676 784</b>	<b>552 220</b>	<b>573 442</b>	<b>619 809</b>

TABLE 13.23: PAYMENTS AND ESTIMATES BY ECONOMIC CLASSIFICATION: REGULATIONS, COMPLIANCE AND PUBLIC RELATIONS

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
<b>Current payments</b>							<b>24 534</b>	<b>26 110</b>	<b>27 384</b>
Compensation of employees							24 534	26 110	27 384
Salaries and wages							22 954	24 416	25 577
Social contributions							1 580	1 694	1 807
Goods and services									
Administrative fees									
Advertising									
Rental and hiring									
Interest and rent on land									
Interest									
Rent on land									
<b>Transfers and subsidies</b>									
Provinces and municipalities									
Households									
Social benefits									
Other transfers to households									
<b>Payments for capital assets</b>									
Buildings and other fixed structures									
Software and other intangible assets									
<b>Payments for financial assets</b>									
<b>Total economic classification</b>							<b>24 534</b>	<b>26 110</b>	<b>27 384</b>