

National Treasury BUDGET 2012

ESTIMATES OF NATIONAL EXPENDITURE



Estimates of National Expenditure

2012

National Treasury

Republic of South Africa

22 February 2012



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The Estimates of National Expenditure 2012 e-publications are compiled with the latest available information from departmental and other sources. Some of this information is unaudited or subject to revision.

The Estimates of National Expenditure e-publications for individual votes are available on www.treasury.gov.za.

Compared to the abridged version of the Estimates of National Expenditure, these publications contain more comprehensive coverage of goods and services, transfers and subsidies, and public entities. Additional tables are included containing information on the main and adjusted appropriation, with revised spending estimates for the current financial year, on skills training, conditional grants to provinces and municipalities, public private partnerships and information on donor funding. Expenditure information at the level of service delivery is also included, where appropriate.

Foreword

The current global economic context is characterised by high levels of uncertainty. Against this backdrop, South Africa's development depends largely on government improving its level and quality of service delivery in support of the inclusive and equitable economic roadmap, as contained in the new growth path. The 2012 Budget is an important tool of government for giving effect to these objectives, and this Budget allocates resources to specific interventions that will be actioned over the period of the medium term expenditure framework (MTEF). Growth in spending focuses particularly on infrastructure development, job creation, enterprise support and the enhancement of local government delivery.

South Africa's fiscal stance and public spending programmes are focused on long term structural transformation. Over the next three years of the MTEF period, government priorities will continue to be realised within a sustainable fiscal trajectory, which balances current needs with intergenerational equity. In line with this, spending baselines have undergone rigorous review, areas of inefficiency and lower priority have been identified, and funds have been redirected towards government's key priorities, both new and existing. This has been done in recognition of the relationship between the composition of spending and fiscal sustainability over the long term. Here, the balance between consumption and investment is extremely important. Even the distribution of consumption spending between wages, goods and services and transfers is significant, as is the balance between the functional categories expenditure (such as education, health and economic services). Underspending on key priorities undermines the aims of the spending proposed within MTEF Budgets.

Since introducing the functional approach to budget decision-making in 2009, transparency and coordination in budgeting has been enhanced, largely due to the participation by the stakeholders responsible for delivery across all spheres of government. South African budget reforms, especially the intensified focus on budget trade-offs and the composition of expenditure, will lead to greater accountability and improved control.

It is not enough to demonstrate a change in the composition of budgeted expenditure; nor is it enough to pinpoint the specific actions required and proposed within the Budget. Success will only be achieved when we can demonstrate that a shift in the composition of actual expenditure has taken place, together with the achievement of improved delivery targets.

This year, the layout of this publication has been altered substantially. The focus is on linking more closely expenditure planned with targeted performance. Specific focus is on the outcomes to which institutions contribute and the output and other performance measures supporting them. The sections covering employee numbers, personnel budgets and the purpose and key activities of each subprogramme within a vote are now more prominent, giving expression to the budget and service delivery. This publication still indicates details per vote of the allocation of new monies, monies reprioritised between or within budget programmes, and Cabinet approved budget reductions over the period ahead. Compared to the abridged version of the Estimates of National Expenditure, the e-publications for each vote contain more comprehensive coverage of goods and services, transfers and subsidies, and public entities. Additional tables are included, containing information on: the main and adjusted appropriation, with revised spending estimates for the current financial year; skills training; conditional grants to provinces and municipalities; public private partnerships; and donor funding. Expenditure information at the level of service delivery is also included, where appropriate.

The expenditure estimates of departments are the outcome of a rigorous administrative and executive process. Treasury budget analysts, under the guidance of the Ministers' Committee on the Budget, follow a wide-ranging intergovernmental consultative process, working closely with the policy and budget teams of departments and entities to ensure that government priorities are appropriately funded within the available resource envelope. The Treasury is grateful for the contribution of these teams. Appreciation is also due to the people in the Treasury team, who worked with great diligence to produce a high quality document that provides a comprehensive account of government's spending and performance plans.

Lungisa Fuzile

Director General: National Treasury

Introduction

The Estimates of National Expenditure publications

The Estimates of National Expenditure publications are important accountability documents, which set out the details in relation to planned expenditure and planned performance at the time of the tabling of the Budget. Estimates of National Expenditure publications continue to make a significant contribution to the changes relating to budgeting by programme. As part of these ongoing efforts, several changes have been made to the 2012 Estimates of National Expenditure publications. Departments still provide information on the key objectives of each subprogramme within a programme, and note the activities carried out, the number of personnel responsible for undertaking these activities and the funding allocations supporting this. This year in the 2012 publications, information on expenditure and performance is more closely linked under the 'expenditure trends' section, with a brief discussion on the impact of budget allocations on the achievement of outputs over the seven-year period. In addition, an explanation of the personnel trends, per programme by salary level, over the seven years in relation to compensation of employees has also been included. Finally, information on Cabinet approved cost reduction measures and other budget reprioritisation has been included per programme.

The 2012 abridged Estimates of National Expenditure publication, and the separate Estimates of National Expenditure e-publications for each vote are the product of an extensive consultative review process of budgets and policy, and policy implementation by programme, and include the latest improvements in non-financial performance information. These publications provide the details of the spending estimates for the next three financial years (2012/13 to 2014/15), expenditure outcomes for the past three years (2008/09 to 2010/11) and revised estimates for the current financial year (2011/12). Information is provided on performance targets over the seven year period as well as changes in these, as they relate to trends in planned expenditure.

The e-publications for individual votes contain more comprehensive coverage of goods and services, transfers and subsidies, and public entities. Additional tables are included containing information on: the main and adjusted appropriation, with revised spending estimates for the current financial year; skills training; conditional grants to provinces and municipalities; public private partnerships; and donor funding. Expenditure information at the level of service delivery is also included, where appropriate.

A consolidated account, summarising the Estimates of National Expenditure publication information across votes, is provided in the form of a narrative and summary tables in the Introduction chapter, which is included in the front pages of the abridged version of the Estimates of National Expenditure. A write-up containing the explanation of the information that is contained in each section of the publications has also been included in the abridged version of the Estimates of National Expenditure. Like the separate Estimates of National Expenditure e-publications for each vote, the abridged Estimates of National Expenditure publication is also available on www.treasury.gov.za.

National Treasury

National Treasury Republic of South Africa



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Vote 10

National Treasury

Budget Summary

| | | | 2012/13 | | | 2013/14 | 2014/15 |
|--|--------------------------|--------------------|-------------------------------|-----------------------------------|-------------------------------------|-------------|-------------|
| R thousand | Total to be appropriated | Current payments | Transfers and subsidies | Payments for capital assets | Payments for financial assets | Total | Total |
| MTEF allocation | | | 001.010 | 4000.0 | 40000 | . •••• | |
| Administration | 318 324 | 294 527 | 2 035 | 21 762 | _ | 320 273 | 332 703 |
| Economic Policy, Tax, Financial Regulation and Research | 148 958 | 122 298 | 26 000 | 660 | _ | 148 892 | 155 859 |
| Public Finance and Budget Management | 227 481 | 188 840 | 37 268 | 1 373 | _ | 242 146 | 254 667 |
| Asset and Liability Management | 286 557 | 85 861 | - | 696 | 200 000 | 390 284 | 590 273 |
| Financial Systems and Accounting | 686 324 | 279 864 | 71 912 | 334 548 | _ | 749 508 | 780 583 |
| International Financial Relations | 1 038 179 | 35 585 | 1 002 474 | 120 | _ | 1 113 306 | 1 209 265 |
| Civil and Military Pensions, Contributions to Funds and Other Benefits | 3 348 310 | 46 292 | 3 302 018 | - | _ | 3 517 233 | 3 728 216 |
| Technical Support and Development Finance | 2 404 773 | 145 303 | 2 258 460 | 1 010 | _ | 3 981 763 | 3 526 562 |
| Revenue Administration | 9 194 374 | - | 9 194 374 | _ | _ | 9 682 215 | 10 242 648 |
| Financial Intelligence and State Security | 3 897 838 | - | 3 897 838 | - | _ | 4 170 281 | 4 391 918 |
| Subtotal | 21 551 118 | 1 198 570 | 19 792 379 | 360 169 | 200 000 | 24 315 901 | 25 212 694 |
| Direct charge against the National Revenue Fund | | | | | | | |
| Provincial Equitable Share | 309 057 382 | - | 309 057 382 | - | _ | 328 920 693 | 349 350 999 |
| State Debt Costs | 89 388 073 | 89 388 073 | - | - | _ | 100 806 035 | 109 039 346 |
| General Fuel Levy Sharing with Metros | 9 039 687 | - | 9 039 687 | - | _ | 9 613 360 | 10 190 162 |
| Total expenditure estimates | 429 036 260 | 90 586 643 | 337 889 448 | 360 169 | 200 000 | 463 655 989 | 493 793 201 |
| Executive authority | Minister of Finan | се | | | | | • |
| Accounting officer | Director General | of the National Tr | easury | | | | |
| Website address | www.treasury.go | v.za | | | | | |

Aim

Support economic growth and development, good governance, social progress and rising living standards through the accountable, economical, efficient, equitable and sustainable management of public finances, maintenance of macroeconomic and financial sector stability, and effective financial regulation of the economy.

Programme purposes

Programme 1: Administration

Purpose: Provide strategic management, leadership and administrative support to the department.

Programme 2: Economic Policy, Tax, Financial Regulation and Research

Purpose: Provide specialist policy research, analysis and advisory services in the areas of macroeconomics, microeconomics, taxation, the financial sector, and regulatory reform.

Programme 3: Public Finance and Budget Management

Purpose: Provide analysis and advice on fiscal policy and public finances, intergovernmental financial relations and expenditure planning and priorities. Manage the annual budget process and provide public finance management support.

Programme 4: Asset and Liability Management

Purpose: Manage government's annual funding programme in a manner that ensures prudent cash management and an optimal portfolio of debt and other fiscal obligations. Promote and enforce prudent financial management of state owned entities through financial analysis and oversight.

Programme 5: Financial Systems and Accounting

Purpose: Facilitate accountability, governance and oversight by promoting transparent, economical, efficient and effective management in respect of revenue, expenditure, assets and liabilities in the public sector.

Programme 6: International Financial Relations

Purpose: Manage South Africa's interests in shaping regional and global policies that advance the economic, financial and development objectives of the country and Africa.

Programme 7: Civil and Military Pensions, Contributions to Funds and Other Benefits

Purpose: Provide for government's pension and post-retirement medical benefit obligations to former employees of state departments and bodies. Provide for similar benefits to retired members of the military.

Programme 8: Technical Support and Development Finance

Purpose: Provide specialised infrastructure development planning and implementation support and technical assistance to aid capacity building in the public sector.

Programme 9: Revenue Administration

Purpose: Administer an efficient tax system, provide tax education to the public, ensure maximum compliance with tax and customs legislation, provide a customs service to maximise revenue collection and facilitate trade.

Programme 10: Financial Intelligence and State Security

Purpose: Combat financial crime including money laundering and terror financing activities. Gather intelligence for purposes of national security, defence and combating crime.

Strategic overview: 2008/09 - 2014/15

Mandate and goals

The legislative mandate of National Treasury is documented in chapter 2 of the Public Finance Management Act (1999). Chapter 13 of the Constitution defines the role of National Treasury as that of ensuring transparency, accountability and sound financial controls in the management of the country's public finances.

As the custodian of public funds, National Treasury continues to: promote government's fiscal policy framework; coordinate intergovernmental financial and fiscal relations; manage the budget preparation process which includes revenue, expenditure, assets and liability management; exercise control over the implementation of the national budget, including any adjustment budgets; facilitate the implementation of the Division of Revenue Act; monitor the implementation of provincial budgets, enforce effective financial management; and contribute to employment creation.

The department intends to achieve its strategic mandate and priorities by meeting the following goals: preparing an annual national budget that gives effect to government's economic, fiscal, social and development goals; publishing the annual Appropriation Bill, Division of Revenue Bill, Budget Review, Estimates of National Expenditure and Medium Term Budget Policy Statement and appropriation legislation containing relevant, accurate and clear financial information and associated indicators of service delivery and performance;

contributing to public policy and programme development, and to sound planning, budgeting and project management, including increased support to public finance reform in provinces and municipalities; promoting public private partnerships where feasible, as a financing alternative for municipal development; supporting improved monitoring and analysis of public expenditure, to ensure the appropriate use of public and private financial resources for social and economic development and infrastructure investment.

Strategic priorities over the medium term

Facilitating economic growth

The national development plan (Visions for 2030) and the new growth path identifies high unemployment as a key challenge for the South African economy and outlines proposals to accelerate growth and employment. National Treasury will continue to undertake and make available the relevant analysis to frame the economic discourse appropriately and assist other departments in making interventions that will promote faster yet sustainable economic growth. National Treasury will also continue to focus on identifying a series of microeconomic reforms required to change the pace of growth, increase productivity and improve the competitiveness of the economy. In this regard, work will be undertaken with relevant government departments to design appropriate policy instruments. Ongoing monitoring of global economic conditions will also provide valuable inputs through which government will be better equipped to pre-empt likely impacts on the South African economy.

Contributing to employment creation

Leveraging existing capacity in both the public and private sector, and co-financing initiatives that have the potential to create sustainable employment are some of the ways the department has identified for stimulating employment creation. Particular emphasis will be placed on opportunities for young people to acquire skills and improve their long term employment prospects. The department will have oversight of the administration of the Jobs Fund, which uses a competitive and transparent process to select projects that have demonstrable potential for self-sustaining job creation and promoting economic development. The Jobs Fund is expected to create 100 000 job opportunities by 2015.

Capacity building

Financial management improvement is a key enabler to improving value derived from public funds spent and good governance of public funds. Activities to build capacity in financial management and to transfer knowledge and skills to provincial and municipal officials on all aspects of financial management will be undertaken. In this manner, the National Treasury will continue to contribute to sound financial management and financial sustainability. A particular focus on municipalities will be maintained and enhanced through the infrastructure skills development grant to build capacity and create jobs in municipalities. This supports the rollout of an internship programme initiative that will deliver a pool of skilled professionals in the infrastructure sector.

Infrastructure development

National Treasury continues to contribute to improving the general state of infrastructure provision in government. Implementation support and the formulation of long term township regeneration programmes are being made available from the neighbourhood development partnership programme. The institutionalisation of good practices in the management of infrastructure delivery is a key focal area in government, as demonstrated by the infrastructure delivery management system and the Training for Township Renewal initiative. The grant's strategy comprises grant management, innovation and mainstreaming.

Grant management comprises the conceptualisation of long term township regeneration programmes and the implementation thereof through targeted catalytic development projects and leveraged third party investment. This is aimed at strengthening prioritised township nodes, and both internal and external development corridors and sectoral linkages. Innovation consists of the identification and packaging of good practices related to township regeneration, the built environment and grant management, and the mainstreaming of these, to municipalities and other entities involved in similar activities.

The grant aligns with four of government's 12 outcomes: decent employment through inclusive economic growth (outcome 4); vibrant, equitable and sustainable rural communities and food security for all (outcome 7); sustainable human settlements and improved quality of household life (outcome 8); and a responsive,

accountable, effective and efficient local government system (outcome 9). Municipalities are supported through the Training for Township Renewal initiative and through the technical assistance grant.

The conceptualisation of long term township regeneration programmes and their implementation by means of targeted catalytic development projects and leveraged third party investment contributes towards sustainable livelihoods. This will improve the sustainability of infrastructure development over the medium term. On the ground, this will result in 58 township regeneration programmes and 95 projects under construction being supported over the medium term, with a positive impact on the creation of jobs.

Strengthening intergovernmental financial relations

The Treasury has focused on improving financial management and deriving greater value from public funds spent across all spheres of government. The coordination of intergovernmental budgeting, budget execution, monitoring and reporting is crucial to government's effectiveness. Emphasis in the period ahead remains on reprioritising budgets towards key government programmes and improving the capacity of provinces and municipalities to deliver infrastructure. The differentiated approach to local government funding will be strengthened to ensure that rural municipalities are adequately supported and urban issues addressed. The Treasury will also continue to contribute towards improving financial management in each sphere of government by implementing a capacity development strategy for financial management. This strategy encompasses disciplines of budgeting, supply chain management, internal audits, risk management and reporting to enhance institutional, organisational and individual capacity. The municipal finance recovery service will continue to monitor the performance of municipalities and respond to municipalities that request assistance in developing financial recovery plans.

Development finance institutions

Development finance institutions have continued to play a constructive role in broadening economic participation, providing access to development funds and supporting government's development agenda. In line with recommendations arising from the 2008 review of their performance, the department will continue with this oversight function aimed at resolving challenges related to their cost, efficacy in promoting development and financial stability. Support will also be provided to the development finance institutions regarding the implementation of mandates. In line with the review's recommendations on rationalisation, Cabinet in 2011 endorsed the merger of Khula Enterprise Finance, the South African Micro-Finance Apex Fund and the Independent Development Corporation of South Africa's small business activities. This step supports the policy objectives of the new growth path and efforts to grow small business. Government is also considering rationalising the National Housing Finance Corporation, the National Urban Reconstruction and Housing Agency and the Rural Loan Housing Fund.

Cost effective procurement

In its drive to reduce wastage and improve the effectiveness of public funds spent, National Treasury has placed greater emphasis on ensuring that supply chain principles and practices are being implemented as intended in government's supply chain management framework. The Multi-Agency Working Group on procurement, which is led by the Treasury and includes the newly established special audit services unit, the South African Revenue Service and the Financial Intelligence Centre, is reviewing the entire state procurement system to ensure better value for money from state spending.

National Treasury will begin the second phase of the comprehensive review of procurement legislation by 2012/13. The department facilitates and manages 53 transversal term contracts with an estimated annual value of R14 billion.

Selected performance indicators

Table 10.1 National Treasury

| Indicator | Programme | | Past | | Current | | Projections | |
|---|--|---------------------|---------------------|---------------------|---------------------|-----------------------|-----------------------|-----------------------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Number of training courses and workshops presented on the implementation of financial management reforms per year | Financial Systems and Accounting | 128 | 80 | 100 | 150 | 90 | 100 | 100 |
| Number of individuals trained per year to assist with the implementation of financial management reforms | Financial Systems and Accounting | 3 200 | 1 600 | 2 000 | 3 000 | 2 500 | 2 750 | 2 900 |
| Value of government gross annual borrowing | Asset and Liability Management | R49.7bn | R183bn | R156.6bn | R170.9bn | R211.9bn | R192.9bn | R176.5bn |
| Cost to service debt as a percentage of GDP | Asset and Liability Management | 2.3% (R54.4bn) | 2.3% (R57.1bn) | 2.4% (R66.2bn) | 2.6% (R76.9bn) | 2.7% (R89.4bn) | 2.9% (R100.8bn) | 2.9% (R109.0bn) |
| Net loan debt as a percentage of GDP | Asset and Liability Management | 22.7% (R525.7bn) | 27.6% (R673.2bn) | 29.7% (R817.1bn) | 33.3% (R996.7bn) | 36.4% (R1 188.7bn) | 37.8% (R1 369.9bn) | 38.5% (R1 536.9bn) |
| Percentage of identified transversal contracts with strategic sourcing principles introduced per year | Financial Systems and Accounting | 85% (35) | 100% (20) | 100% (20) | 100% (32) | 100% (35) | 100% (19) | 100% (34) |
| Total number of neighbourhood development partnership grant projects granted award status | Technical Support and Development Finance | 80 | 90 | 90 | 90 | 90 | 90 | 0 |
| Total number of neighbourhood development partnership grant projects under construction | Technical Support and Development Finance | 7 | 15 | 67 | 75 | 85 | 90 | 95 |
| Number of support programmes and projects related to government priorities to improve the efficacy of government institutions implemented per year ¹ | Technical Support and Development Finance | - | - | - | - | 90 | 100 | 100 |
| Increased public private partnership oversight capacity per year ¹ | Technical Support and Development Finance | - | - | - | - | 100% (32) | 100% (20) | - |
| Number of hospital public private partnership projects reaching financial close per year ¹ | Technical Support and Development Finance | - | - | - | - | 2 | 3 | 1 |
| Percentage of support plans and Municipal Finance Management Act (2003) implementation plans implemented per year ¹ | Technical Support and Development Finance | _ | - | - | - | 100% (278) | 100% (278) | 100% (278) |
| Number of long term township regeneration programmes implemented per year | Technical Support and Development Finance | 14 | 27 | 35 | 50 | 52 | 55 | 58 |
| Third party investment leverage per year ¹ | Technical Support and Development Finance | - | - | - | - | R1.5bn | R2bn | R2.5bn |
| Number of jobs created per year ¹ | Technical Support and Development Finance | - | - | - | - | 25 000 | 25 000 | 50 000 |

Finance | In No past data such as measures as investments and projects are commencing over the medium term.

Expenditure estimates

Table 10.2 National Treasury

| Programme | - | Audited outcome | • | Adjusted appropriation | Revised estimate | Medium | term expenditure | actimata |
|--|-------------|-----------------|-------------|------------------------|------------------|-------------|------------------|-------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011 | | 2012/13 | 2013/14 | 2014/15 |
| Administration | 203 663 | 242 790 | 248 661 | 281 088 | 263 208 | 318 324 | 320 273 | 332 703 |
| Economic Policy, Tax, | 200 000 | 212100 | 210 001 | 201 000 | 200 200 | 010 021 | 020 210 | 002 700 |
| Financial Regulation and | | | | | | | | |
| Research | 70 758 | 71 893 | 86 060 | 228 364 | 216 480 | 148 958 | 148 892 | 155 859 |
| Public Finance and | 440.750 | 445 440 | 400.054 | 000 070 | 000 040 | 007.404 | 040 440 | 054.007 |
| Budget Management Asset and Liability | 142 756 | 145 442 | 160 251 | 209 878 | 203 819 | 227 481 | 242 146 | 254 667 |
| Management | 10 062 503 | 31 053 174 | 20 813 904 | 825 860 | 826 238 | 286 557 | 390 284 | 590 273 |
| Financial Systems and | 10 002 000 | 01 000 114 | 20 010 304 | 020 000 | 020 200 | 200 007 | 030 204 | 000 270 |
| Accounting | 475 707 | 542 742 | 559 125 | 648 205 | 548 609 | 686 324 | 749 508 | 780 583 |
| International Financial | | | | | | | | |
| Relations | 567 347 | 576 398 | 558 683 | 818 654 | 815 890 | 1 038 179 | 1 113 306 | 1 209 265 |
| Civil and Military | | | | | | | | |
| Pensions, Contributions to Funds and Other | | | | | | | | |
| Benefits | 2 331 262 | 4 955 140 | 2 697 847 | 3 776 909 | 3 776 245 | 3 348 310 | 3 517 233 | 3 728 216 |
| Technical Support and | 2 00 1 202 | 1000 110 | 2 001 011 | 0110000 | 0110210 | 0010010 | 0 011 200 | 0120210 |
| Development Finance | 650 971 | 5 310 696 | 1 471 260 | 4 641 919 | 2 758 210 | 2 404 773 | 3 981 763 | 3 526 562 |
| Revenue Administration | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Financial Intelligence | | | | | | | | |
| and State Security | 2 955 057 | 3 193 871 | 3 488 167 | 3 755 021 | 3 755 021 | 3 897 838 | 4 170 281 | 4 391 918 |
| Subtotal | 23 762 802 | 53 240 592 | 38 226 166 | 23 839 471 | 21 817 293 | 21 551 118 | 24 315 901 | 25 212 694 |
| Direct charge against | | | | | | | | |
| the National Revenue | 050 400 000 | 000 000 447 | | 077 470 050 | 070 050 500 | 407 405 440 | 400 040 000 | 400 500 505 |
| Fund Provincial Equitable | 256 189 332 | 300 820 147 | 338 908 653 | 377 172 653 | 376 953 523 | 407 485 142 | 439 340 088 | 468 580 507 |
| Provincial Equitable Share | 201 795 648 | 236 890 827 | 265 139 448 | 291 735 509 | 291 735 509 | 309 057 382 | 328 920 693 | 349 350 999 |
| State Debt Costs | | | | | | | | |
| General Fuel Levy | 54 393 684 | 57 129 216 | 66 226 844 | 76 864 014 | 76 644 884 | 89 388 073 | 100 806 035 | 109 039 346 |
| Sharing with Metros | _ | 6 800 104 | 7 542 361 | 8 573 130 | 8 573 130 | 9 039 687 | 9 613 360 | 10 190 162 |
| Total | 279 952 134 | 354 060 739 | 377 134 819 | 401 012 124 | 398 770 816 | 429 036 260 | 463 655 989 | 493 793 201 |
| Change to 2011 Budget es | timate | | | 4 769 285 | 2 527 977 | (5 711) | 823 143 | (5 579 705) |
| onango to Lorr Daagot oo | | | | 1.700.200 | 2 021 011 | (0 1 1 1) | 020 110 | (0 010 100) |

| Economic | classification |
|----------|----------------|
| LCOHOHIC | Ciassilication |

| Current payments | 55 257 532 | 58 081 965 | 67 227 227 | 78 241 806 | 77 899 533 | 90 586 643 | 102 091 773 | 110 380 824 |
|---|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|--------------------|
| Compensation of employees | 321 000 | 402 073 | 476 173 | 602 286 | 569 978 | 665 898 | 702 624 | 744 813 |
| Goods and services | | | | | | | | |
| of which: | 542 848 | 550 676 | 524 210 | 775 506 | 684 671 | 532 672 | 583 114 | 596 665 |
| Administrative fees | 14 975 | 11 637 | 6 190 | 117 922 | 117 303 | 21 167 | 14 289 | 13 410 |
| Advertising | 4 451 | 1 897 | 2 177 | 3 305 | 2 777 | 3 260 | 3 311 | 3 469 |
| Assets less than the capitalisation threshold Audit cost: External | 1 059 | 1 546 | 423 | 2 561 | 807 | 2 589 | 2 061 | 2 243 |
| | 7 580 | 8 468 | 9 231 | 10 283 | 8 711 | 11 197 | 11 890 | 12 623 |
| Bursaries: Employees | 2 188 | 1 985 | 2 726 | 2 671 | 2 343 | 5 414 | 5 804 | 5 822 |
| Catering: Departmental activities Communication | 2 506 5 473 | 1 973 7 400 | 1 566 6 605 | 2 653 7 121 | 2 068 5 832 | 2 659 7 704 | 2 719 8 288 | 2 777 8 900 |
| Computer services | | | | | | | | |
| Consultants and professional services: Business and advisory services | 193 703 134 883 | 209 214 161 620 | 201 654 151 938 | 228 803 230 318 | 178 525 215 230 | 83 730 218 069 | 111 912 236 169 | 103 960 246 676 |
| Consultants and professional services: Legal costs | 12 323 | 10 512 | 6 814 | 10 112 | 9 079 | 12 541 | 13 930 | 14 941 |
| Contractors | 3 711 | 2 016 | 1 358 | 3 157 | 1 710 | 3 007 | 3 328 | 3 776 |

Expenditure estimates

Table 10.2 National Treasury (continued)

| | | Audited outcome | e | Adjusted appropriation | Revised estimate | Medium- | Medium-term expenditure estimate | | | |
|---|-------------|-----------------|-------------|------------------------|---------------------|-------------|----------------------------------|-------------|--|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011 | | 2012/13 | 2013/14 | 2014/15 | | |
| Economic classification | | | | | | | | | | |
| Current payments | | | | | | | | | | |
| Agency and support / outsourced services | 32 852 | 9 253 | 8 009 | 15 277 | 12 605 | 12 695 | 13 666 | 14 628 | | |
| Entertainment | 246 | 137 | 191 | 511 | 379 | 493 | 496 | 502 | | |
| Fleet services (including government motor transport) | _ | - | - | _ | _ | 538 | 567 | 609 | | |
| Inventory: Food and food supplies | 654 | 810 | 826 | 1 018 | 888 | 1 082 | 1 141 | 1 197 | | |
| Inventory: Fuel, oil and gas | 802 | 341 | 493 | 341 | 341 | 532 | 565 | 598 | | |
| Inventory: Materials and supplies | 53 | 241 | 68 | 258 | 256 | 181 | 197 | 208 | | |
| Inventory: Medical supplies | - | - 040 | 2 | 5 | 5 | 2 | 2 | 2 | | |
| Inventory: Other consumables | 889 | 816 | 1 026 | 1 156 | 1 155 | 1 172 | 1 336 | 1 302 | | |
| Inventory: Stationery and printing | 14 306 | 14 617 | 12 220 | 15 985 | 11 033 | 15 732 | 18 415 | 19 610 | | |
| Lease payments | 19 586 | 30 739 | 42 378 | 33 313 | 33 027 | 36 154 | 37 803 | 39 463 | | |
| Property payments | 13 917 | 13 358 | 8 568 | 12 226 | 12 226 | 13 041 | 11 413 | 12 647 | | |
| Travel and subsistence | 43 915 | 36 214 | 38 115 | 49 922 | 45 737 | 52 884 | 56 292 | 58 781 | | |
| Training and development | 9 909 | 9 957 | 8 367 | 11 045 | 9 159 | 8 730 | 8 985 | 9 534 | | |
| Operating expenditure | 5 440 | 7 467 | 4 714 | 4 757 | 4 122 | 6 966 | 7 054 | 7 084 | | |
| Venues and facilities | 17 427 | 8 458 | 8 551 | 10 786 | 9 353 | 11 133 | 11 481 | 11 903 | | |
| Interest and rent on land | 54 393 684 | 57 129 216 | 66 226 844 | 76 864 014 | 76 644 884 | 89 388 073 | 100 806 035 | 109 039 346 | | |
| Transfers and | 214 625 026 | 264 789 220 | 288 982 136 | 321 835 129 | 319 965 184 | 337 889 448 | 360 910 370 | 382 543 322 | | |
| subsidies Provinces and | 202 157 105 | 248 699 056 | 273 878 187 | 302 571 963 | 302 571 963 | 319 153 414 | 339 656 892 | 360 687 478 | | |
| municipalities Departmental agencies and accounts | 9 518 441 | 10 510 985 | 11 804 432 | 12 688 017 | 12 658 017 | 13 358 332 | 14 125 879 | 14 922 310 | | |
| Higher education institutions | 5 456 | 5 456 | - | _ | - | 8 000 | 10 000 | 12 000 | | |
| Foreign governments and international organisations | 550 501 | 555 186 | 533 729 | 786 415 | 786 470 | 1 004 713 | 1 077 677 | 1 170 133 | | |
| Public corporations and private enterprises | 81 989 | 88 517 | 106 005 | 2 060 026 | 220 026 | 1 063 610 | 2 569 829 | 2 073 217 | | |
| Non-profit institutions | - | 68 | _ | 71 | 71 | 85 | 90 | 95 | | |
| Households | 2 311 534 | 4 929 952 | 2 659 783 | 3 728 637 | 3 728 637 | 3 301 294 | 3 470 003 | 3 678 089 | | |
| Payments for capital assets | 69 120 | 189 136 | 178 273 | 185 189 | 156 099 | 360 169 | 353 846 | 369 055 | | |
| Buildings and other fixed | - | - | - | 3 600 | 3 600 | 5 298 | 3 000 | 3 144 | | |
| structures Machinery and equipment | 9 431 | 11 652 | 8 568 | 17 009 | 16 606 | 189 117 | 182 936 | 188 208 | | |
| Software and other intangible assets | 59 689 | 177 484 | 169 705 | 164 580 | 135 893 | 165 754 | 167 910 | 177 703 | | |
| Payments for financial assets | 10 000 456 | 31 000 418 | 20 747 183 | 750 000 | 750 000 | 200 000 | 300 000 | 500 000 | | |
| Total | 279 952 134 | 354 060 739 | 377 134 819 | 401 012 124 | 398 770 816 | 429 036 260 | 463 655 989 | 493 793 201 | | |

Expenditure trends

Spending over the medium term will focus on: enhancing the infrastructure delivery improvement programme to provincial departments and supporting Jobs Fund initiatives through the Technical Support and Development Finance programme; supporting robust fiscal management and improving procurement management to reduce fraud and corruption through the Revenue Administration and Financial Intelligence and State Security programmes; and maintaining financial regulation stability by vigorously implementing the mandate of the Public Finance Management Act (1999) though the Public Finance and Budget Management and Economic Policy, Tax, Financial Regulation and Research programmes.

Between 2008/09 and 2011/12, non-statutory expenditure remained stable at around R23.8 billion. The bulk of this spending was on transfers and subsidies, which accounted for 56.6 per cent of total non-statutory spending over this period. The increase in spending on payments for financial assets over this period was mainly due to payments to Eskom of R10 billion in 2008/09, R30 billion in 2009/10 and R20 billion in 2010/11 for the subordinated loan. In addition, the R3.5 billion loan to the Land and Agricultural Development Bank of South Africa, of which R2.5 billion was allocated between 2008/09 and 2011/12, also increased payments for financial assets over this period. Spending on the operational budget increased from R1.1 billion in 2008/09 to R1.6 billion in 2011/12, at an average annual rate of 5.2 per cent, mainly due to the effects of annual adjustments to expenditure on compensation of employees, the enhancement of the infrastructure delivery implementation programme, the integrated financial management system, and the implementation of procurement management reforms and fraud prevention plans.

Expenditure on compensation of employees increased from R321 million in 2008/09 to R602.3 million in 2011/12, at an average annual rate of 23.3 per cent, as a result of filled posts increasing by 88 over the period, mainly in salary levels 7 to 10, and adjustments for improved conditions of service. Spending on goods and services increased from R542.8 million in 2008/09 to R775.5 million in 2011/12, at an average annual rate of 12.6 per cent, mainly in administrative services such as banking costs recovery mechanisms and charges, personnel agency fees and consultancy costs. Payments for capital assets increased from R69.1 million in 2008/09 to R185.2 million in 2011/12, at an average annual rate of 38.9 per cent, mainly in software and other intangible assets directly related to the increased spending for the integrated financial management system. The spending has allowed the department to develop and implement the system's procurement management module and asset management module and roll out the procurement management module as detailed in the infrastructure spending section.

Over the medium term, total non-statutory expenditure is expected to increase to R25.2 billion, at an average annual rate of 1.9 per cent. This increase is largely attributable to continued funding of the Land and Agricultural Development Bank of South Africa and allocations for the Employment Creation Facilitation Fund, which aims to create 100 000 job opportunities by 2015. In addition, the 2012 Budget sets out additional allocations of R238.5 million, R324.2 million and R350.8 million mainly as follows:

- R40.6 million, R40.8 million and R43.2 million to the Compensation Commissioner for payments for injuries on duty
- R107.3 million, R106.7 million and R113.1 million to the Political Office Bearers Pension Fund
- R60 million in 2013/14 and R70 million in 2014/15 to the State Security Agency.
- Spending on compensation of employees is expected to increase to R744.8 million over the medium term, at an average annual rate of 7.3 per cent, mainly due to adjustments for improved conditions of service. Also contributing to the increase in spending on this item is the number of filled posts, which are expected to grow by 212 over the medium term in salary levels 7 and upwards, mainly to increase capacity to support the three spheres of government in fiscal matters.

Spending on consultants is expected to increase from R147.2 million in 2008/09 to R261.6 million in 2014/15, at an average annual rate of 10.1 per cent. The increase is due to the use of consultants in focused areas where there is a need for critical skills and technical expertise. This includes specialised audit services, economic research support, legal expertise, engineering capacity support for the infrastructure delivery implementation programme, technical support for public private partnerships, and support for the development and implementation of the social reforms, retirement reforms and job fund initiatives.

The department is responsible for the main statutory transfers to provincial governments. More information on these transfers can be found in chapter 7 and annexure E of the 2012 Budget Review and the 2012 Division of Revenue Bill. The National Treasury vote also includes a provision for servicing government's debt obligations, which are a direct charge against the National Revenue Fund in terms of section 73 of the Public Finance Management Act (1999).

Infrastructure spending

Neighbourhood development partnership grant projects

The neighbourhood development partnership is a mega project that facilitates the formulation of long term township regeneration programmes, which culminate in nodal and corridor development projects. The nodal and corridor development projects are a combination of neighbourhood development partnership funded catalytic projects and third party investments, which include those from the private sector. Many of these projects can be categorised as mostly large and mega projects. The national development programme's capital investment will have reached R1.5 billion by 31 March 2011. This has been allocated as follows to the catalytic project investments: 16 per cent to community facilities, 10 per cent to utility infrastructure, 2 per cent for greening, 40 per cent for nodal and corridor upgrading, 10 per cent for small and medium enterprise facilities, and 22 per cent for transport infrastructure.

R1.8 billion has been allocated over the medium term for spending on neighbourhood development partnership infrastructure grants. The budget has decreased from R850 million in 2011/12 to R658.1 million in 2012/13. While ensuring that the grant management planning and implementation of the neighbourhood development partnership grant continues, planning began in 2010/11 for an innovation and mainstreaming programme aimed at sharing best practices with municipalities and other built environment entities within the public sector. The neighbourhood development partnership also facilitates the employment of local labour and supports the expanded public works programmes in local government. In 2010/11, more than 4 000 jobs were created through neighbourhood development partnership projects.

In 2011/12, the neighbourhood development partnership had more than 220 approved project plans with a value of R4.3 billion. The partnership has completed 57 catalytic projects with a value of R606 million by 2011/12.

The Red Location Art and Culture Precinct established in New Brighton in the Nelson Mandela metropolitan municipality consists of a museum, art gallery, digital library, a back packers' lodge, infrastructure upgrading and multi-storey housing units. The neighbourhood development partnership grant contribution to this project in 2011/12 was R30.6 million with R60 million coming from third party investors. A further R35 million in 2012/13 is expected from third party investors. The precinct is a major tourism attraction. During the 2010 FIFA World Cup, it received more visitors than Robben Island. At least three township tour operators have been established as a result of the intervention. It also serves as urban space for recreation and educational infrastructure for the community.

The Bridge City mixed-use development within the Inanda, Ntuzuma and KwaMashu node in the EThekwini metropolitan municipality consists of an intermodal (taxi, train and bus) transport facility, a regional shopping centre and several other developments in the precinct, such as a magistrate's court. The neighbourhood development partnership grant contributed R80 million for the intermodal transport facility, a link road and an interchange by 2011/12. Third party leverage investment was R2.2 billion by 2011/12, with the public sector and the municipality having committed a further R8 billion for the future.

The Ngangelizwe clinic extension in the King Sabata Dalinyebo municipality consists of the upgrade and extension of the existing municipal clinic, including a new maternity wing. The neighbourhood partnership development grant contributed R26 million while the Eastern Cape health department is to invest R5 million.

Large projects

Spending on integrated financial management system infrastructure increased from R59.7 million in 2008/09 to R164.6 million in 2011/12 and is expected to increase to R177.7 million over the medium term. The main purpose of the integrated financial management ICT system is to replace the existing government financial management system. The project has already spent R522.5 million on the development and implementation of the procurement management module and asset management module by 2012. The rollout of the procurement management module at the lead sites, National Treasury and the Department of Defence, has progressed

although there remain system integration issues at the Department of Defence. The procurement management module ensures that the procurement process is automated and has correct classification of commodities to ensure proper demand planning. The asset management modules have been successfully implemented at five Limpopo provincial departments by 2012. Since the implementation of the asset management module, these departments can account for all their assets. The cost of this rollout to March 2012 is R150.4 million, including software licenses and maintenance. Over the medium term, the development of the human resources, financial management, payroll management and inventory management modules is estimated to cost R511.4 million.

Small projects

National Treasury will be undertaking a once-off small project to refurbish the 32 Church Square building in Pretoria to create a better working environment for the department's staff. This includes refurbishing the building, upgrading ICT infrastructure and improving the security system. This project will have been completed in 2011/12 for R3.6 million.

Personnel information

Table 10.3 Details of approved establishment and personnel numbers according to salary level¹

| | Personnel post | status as at | 30 September 2011 | Number of personnel posts filled / planned for on funded establishment | | | | | | |
|--|-----------------------------|------------------------|---|--|----------------|---------|----------------------------------|---------|-------------------------------|------------------|
| | Number of posts on approved | Number of funded | Number of posts additional to the establishment | | Actual | | Mid vaav2 | Madi | 40 0.04 | :a4- |
| | establishment | posts | | 2008/09 | Actual 2009/10 | 2010/11 | Mid-year ² 2011/12 | 2012/13 | <u>ım-term est</u> 2013/14 | 1mate 2014/15 |
| Department | 1 463 | 1 279 | 46 | 1 018 | 1 073 | 1 111 | 1 106 | 1 318 | 1 318 | 1 318 |
| Salary level 1 – 6 | 71 | 75 | 9 | 150 | 72 | 69 | 69 | 81 | 81 | 81 |
| Salary level 7 – 10 | 623 | 530 | 13 | 399 | 458 | 496 | 489 | 583 | 583 | 583 |
| Salary level 11 – 12 | 441 | 365 | 11 | 224 | 285 | 277 | 288 | 342 | 342 | 342 |
| Salary level 13 – 16 | 328 | 309 | 13 | 245 | 258 | 269 | 260 | 312 | 312 | 312 |
| Administration | 421 | 384 | 15 | 313 | 334 | 328 | 319 | 398 | 398 | 398 |
| Salary level 1 – 6 | 51 | 55 | 6 | 119 | 51 | 49 | 49 | 57 | 57 | 57 |
| Salary level 7 – 10 | 248 | 222 | 6 | 113 | 200 | 191 | 191 | 232 | 232 | 232 |
| Salary level 11 – 12 | 69 | 60 | 1 | 36 | 44 | 45 | 44 | 59 | 59 | 59 |
| Salary level 13 – 16 | 53 | 47 | 2 | 45 | 39 | 43 | 35 | 50 | 50 | 50 |
| Economic Policy, Tax, Financial Regulation and Research | 162 | 128 | 1 | 94 | 100 | 99 | 96 | 130 | 130 | 130 |
| Salary level 1 – 6 | 1 | 1 | - | 2 | _ | 1 | 1 | 1 | 1 | 1 |
| Salary level 7 – 10 | 34 | 21 | - | 32 | 17 | 28 | 24 | 33 | 33 | 33 |
| Salary level 11 – 12 | 70 | 56 | 1 | 24 | 47 | 35 | 35 | 48 | 48 | 48 |
| Salary level 13 – 16 | 57 | 50 | - | 36 | 36 | 35 | 36 | 48 | 48 | 48 |
| Public Finance and Budget Management | 305 | 262 | 10 | 215 | 212 | 237 | 241 | 283 | 283 | 283 |
| Salary level 1 – 6 | 2 | 2 | - | 2 | 2 | 3 | 2 | 3 | 3 | 3 |
| Salary level 7 – 10 | 109 | 86 | 1 | 96 | 72 | 83 | 81 | 97 | 97 | 97 |
| Salary level 11 – 12 | 109 | 89 | 5 | 54 | 73 | 80 | 82 | 92 | 92 | 92 |
| Salary level 13 – 16 | 85 | 85 | 4 | 63 | 65 | 71 | 76 | 91 | 91 | 91 |

Table 10.3 Details of approved establishment and personnel numbers according to salary level¹ (continued)

| Table 10.5 Details | | | 30 September 2011 | Number of personnel posts filled / planned for on funded establishment | | | | | | |
|--|---|---------------------------------|---|--|---------|---------|-----------------------|---------|--------------|---------|
| | Number of posts on approved establishment | Number of funded posts | Number of posts additional to the establishment | | Actual | · | Mid-year ² | | m-term estir | |
| | establisililelit | posis | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Asset and Liability Management | 127 | 116 | - | 85 | 88 | 104 | 102 | 116 | 116 | 116 |
| Salary level 1 – 6 | 5 | 4 | - | 5 | 5 | 3 | 4 | 6 | 6 | 6 |
| Salary level 7 – 10 | 55 | 48 | - | 36 | 34 | 44 | 44 | 48 | 48 | 48 |
| Salary level 11 – 12 | 42 | 40 | - | 30 | 28 | 33 | 32 | 38 | 38 | 38 |
| Salary level 13 – 16 | 25 | 24 | - | 14 | 21 | 24 | 22 | 24 | 24 | 24 |
| Financial Systems and Accounting | 334 | 281 | 5 | 215 | 238 | 245 | 250 | 279 | 279 | 279 |
| Salary level 1 – 6 | 8 | 9 | 3 | 19 | 10 | 9 | 9 | 10 | 10 | 10 |
| Salary level 7 – 10 | 136 | 118 | 2 | 91 | 105 | 120 | 116 | 135 | 135 | 135 |
| Salary level 11 – 12 | 111 | 87 | - | 50 | 62 | 55 | 66 | 72 | 72 | 72 |
| Salary level 13 – 16 | 79 | 67 | - | 55 | 61 | 61 | 59 | 62 | 62 | 62 |
| International Financial Relations | 49 | 38 | 1 | 31 | 34 | 32 | 33 | 41 | 41 | 41 |
| Salary level 1 – 6 | 2 | 2 | - | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Salary level 7 – 10 | 18 | 11 | - | 6 | 7 | 9 | 10 | 13 | 13 | 13 |
| Salary level 11 – 12 | 19 | 13 | - | 14 | 14 | 9 | 10 | 12 | 12 | 12 |
| Salary level 13 – 16 | 10 | 12 | 1 | 9 | 11 | 12 | 11 | 14 | 14 | 14 |
| Civil and Military Pensions, Contributions to Funds and Other Benefits | 3 | 3 | - | - | _ | - | 3 | 3 | 3 | 3 |
| Salary level 1 – 6 | _ | - | _ | _ | _ | _ | - | _ | _ | _ |
| Salary level 7 – 10 | 1 | 1 | _ | _ | _ | - | 1 | 1 | 1 | 1 |
| Salary level 11 – 12 | 1 | 1 | _ | _ | _ | _ | 1 | 1 | 1 | 1 |
| Salary level 13 – 16 | 1 | 1 | - | - | - | - | 1 | 1 | 1 | 1 |
| Technical Support and Development Finance | 62 | 67 | 14 | 65 | 67 | 66 | 62 | 68 | 68 | 68 |
| Salary level 1 – 6 | 2 | 2 | - | 1 | 2 | 2 | 2 | 2 | 2 | 2 |
| Salary level 7 – 10 | 22 | 23 | 4 | 25 | 23 | 21 | 22 | 24 | 24 | 24 |
| Salary level 11 – 12 | 20 | 19 | 4 | 16 | 17 | 20 | 18 | 20 | 20 | 20 |
| Salary level 13 – 16 | 18 | 23 | 6 | 23 | 25 | 23 | 20 | 22 | 22 | 22 |

^{1.} Data has been provided by the department and may not necessarily reconcile with official government personnel data.

The department had an approved establishment of 1 463 posts as at 30 September 2011. The number of filled posts grew from 1 018 in 2008/09 to 1 106 in 2011/12. The growth was concentrated in the Administration, Public Finance and Budget Management and Financial Systems and Accounting programmes. This growth is due to structural changes to enhance performance and to add capacity to specific focal areas, including support to government, social retirement reforms, financial management improvement, economic policies and capital projects. The increase has allowed the department to successfully deliver a budget that was awarded first place in the 2010 open budget survey. The increase in capacity also enabled further international engagements through the Brazil-Russia-India-China-South Africa group of countries as part of influential emerging market economies. This has improved South African influence in the global economy and will enable positive economic outcomes.

The department's vacancies increased from 29 to 176 between 2008/09 and 2011/12, and are mainly in the Administration, Economic Policy, Tax, Financial Regulation and Research, and Financial Systems and Accounting programmes due to the time taken to attract the appropriate people with the level of skills and experience required for these posts at the remuneration offered. The skill requirements for these vacant posts relate to IT, financial markets, banking, forensic and economic research. Of the 357 vacant positions in 2011/12,

^{2.} As at 30 September 2011.

173, mainly from level 6 to 12, remain unfunded due to budgetary constraints. The department will strive to fill all the critical funded posts over the medium term.

Over the medium term, filled posts are expected to increase from 1 106 to 1 318 as the department stabilises its activities and improves its capacity to support the three spheres of government, economic and financial skills for sustainable growth.

The department has a support staff to line staff ratio of 1:3. The ratio of consultants to total departmental employees is 1:4. The ratio of support staff to line staff over the medium term is expected to be 1:1.3, while that of consultant to total departmental personnel is expected to be at 1:4.

Departmental receipts

Table 10.4 Receipts

| | | udited outcom | e | Adjusted estimate | Revised estimate | Medium | -term receipts e | stimate |
|---|---------------------|----------------------|---------------------|----------------------|----------------------|----------------------|-----------------------|----------------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/ | 12 | 2012/13 | 2013/14 | 2014/15 |
| Departmental receipts | 5 270 354 | 2 543 597 | 3 340 611 | 2 445 287 | 2 959 989 | 2 732 399 | 4 009 216 | 3 482 852 |
| Sales of goods and services produced by department Sales by market establishments | 49 273 86 | 300 418 85 | 50 955 92 | 60 151 139 | 60 151 139 | 40 400 200 | 104 957 180 | 169 320 90 |
| of which: | | | | | | | | |
| Rental parking: Covered and open | 86 | 85 | 92 | 139 | 139 | 200 | 180 | 90 |
| Administrative fees | _ | 25 | 13 | 10 | 10 | 10 | 10 | 10 |
| of which: | | | | | | | | |
| Required information: Duplicate certificate | _ | 25 | 13 | 10 | 10 | 10 | 10 | 10 |
| Other sales | 49 187 | 300 308 | 50 850 | 60 002 | 60 002 | 40 190 | 104 767 | 169 220 |
| of which: | | | | | | | | |
| Commission: Insurance | 40 | 46 | 55 | 120 | 120 | 80 | 10 | 70 |
| Directors fees | 12 | 175 | 196 | 81 | 81 | 50 | 10 | 200 |
| Replacement of security cards | 4 | 2 | 3 | 2 | 2 | 2 | 2 | 5 |
| Fees for government guarantee insurance | 49 131 | 299 987 | 50 529 | 59 799 | 59 799 | 40 058 | 104 745 | 168 945 |
| Sales of assets less than R5 000 | _ | 98 | 67 | _ | _ | _ | - | - |
| Sales of scrap, waste, arms and other used current goods of which: | 7 | 13 | 5 | 5 | 5 | 18 | 10 | 12 |
| Sales: Waste paper | 7 | 3 | 5 | 5 | 5 | 18 | 10 | 12 |
| Sales: Scrap | _ | 10 | - | _ | _ | - | - | - |
| Interest, dividends and rent on land | 4 953 175 | 2 085 054 | 2 609 482 | 2 112 454 | 2 627 156 | 2 441 481 | 2 823 709 | 2 243 520 |
| Interest | 4 834 170 | 2 006 143 | 2 456 183 | 2 112 454 | 2 500 500 | 2 305 500 | 2 681 070 | 2 090 820 |
| Dividends | 119 005 | 78 911 | 153 299 | - | 126 656 | 135 981 | 142 639 | 152 700 |
| of which: | | | | | | | | |
| South African Reserve Bank | 119 005 | = | - | = | _ | - | - | = |
| Public Investment Corporation | _ | 78 911 | - | _ | _ | - | - | - |
| SASRIA | _ | _ | 153 299 | _ | 126 656 | 135 981 | 142 639 | 152 700 |

Table 10.4 Receipts (continued)

| | Δ | udited outcom | 9 | Adjusted estimate | Revised estimate | Medium-term receipts estimate | | |
|--|------------|---------------|-----------|-------------------|------------------|-------------------------------|-----------|-----------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011 | | 2012/13 | 2013/14 | 2014/15 |
| Sales of capital assets | 324 | 202 | 86 | - | - | - | 40 | - |
| Transactions in financial assets and liabilities | 267 575 | 157 910 | 680 083 | 272 677 | 272 677 | 250 500 | 1 080 500 | 1 070 000 |
| Extraordinary receipts | 7 497 975 | 1 948 093 | 1 947 457 | 3 381 000 | 4 435 000 | 1 200 000 | 1 500 000 | 1 500 000 |
| of which: | | | | | | | | |
| Revaluation profits on foreign currency transactions | - | 212 136 | 86 526 | 500 000 | 660 000 | _ | - | - |
| Debt portfolio restructuring | 4 822 562 | _ | 131 113 | 300 000 | 695 000 | - | - | _ |
| Premiums on loan transactions | 97 067 | 1 631 126 | 1 558 533 | 2 500 000 | 2 805 000 | 1 200 000 | 1 500 000 | 1 500 000 |
| Liquidation of SASRIA investment | 2 141 532 | 103 595 | 150 000 | 50 000 | 228 000 | _ | _ | _ |
| Saambou Bank liability | _ | _ | 20 000 | 30 000 | 30 000 | - | _ | _ |
| Winding up of Diabo Share Trust | 435 462 | _ | - | _ | _ | - | _ | _ |
| Other | 1 352 | 1 236 | 1 285 | 1 000 | 17 000 | - | _ | _ |
| National Revenue Fund receipts | _ | 1 000 000 | 600 000 | - | 50 000 | - | - | - |
| of which: | | | | | | | | |
| Rand Block Levy Account | _ | 1 000 000 | 600 000 | _ | 50 000 | _ | _ | - |
| Total | 12 768 329 | 5 491 690 | 5 888 068 | 5 826 287 | 7 444 989 | 3 932 399 | 5 509 216 | 4 982 852 |

The department generates receipts from interest on government deposits and the repayment of a loan provided to the Gauteng provincial government to finance part of the Gautrain project. In addition, the department also receives non-departmental receipts in the form of administrative fees which may include government guarantee issuance fees, and commission from insurance company discretionary deductions.

Departmental receipts decreased from R5.3 billion in 2008/09 to R2.4 billion in 2011/12, at an average annual rate of 22.6 per cent, and are expected to increase to R3.5 billion over the medium term, at an average annual rate of 12.5 per cent, mainly due to the receipt of interest and capital payment on the Gautrain loan. Non-departmental receipts are expected to decrease from R3.4 billion in 2011/12 to R1.5 billion in 2014/15, at an average annual rate of 23.7 per cent.

Programme 1: Administration

Expenditure estimates

Table 10.5 Administration

| Subprogramme | Au | dited outcome | | Adjusted appropriation | Medium-term expenditure estimate | | | |
|---------------------------------|---------|---------------|---------|------------------------|----------------------------------|---------|---------|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Ministry | 2 364 | 2 750 | 2 835 | 3 465 | 3 599 | 3 779 | 4 006 | |
| Departmental Management | 26 249 | 28 144 | 29 716 | 34 652 | 38 099 | 39 880 | 41 073 | |
| Corporate Services | 65 286 | 85 907 | 77 423 | 88 065 | 107 209 | 107 815 | 108 921 | |
| Enterprise Wide Risk Management | 9 559 | 11 795 | 15 332 | 23 256 | 25 657 | 22 936 | 24 192 | |
| Financial Administration | 22 554 | 25 277 | 28 716 | 32 704 | 36 320 | 38 121 | 39 621 | |
| Legal Services | 14 212 | 11 856 | 11 744 | 12 786 | 15 351 | 17 019 | 18 862 | |
| Internal Audit | 8 657 | 11 718 | 9 315 | 10 931 | 9 538 | 10 138 | 10 917 | |
| Communications | 7 094 | 7 349 | 7 473 | 8 914 | 9 867 | 10 494 | 10 847 | |
| Office Accommodation | 47 688 | 57 994 | 66 107 | 66 315 | 72 684 | 70 091 | 74 264 | |
| Total | 203 663 | 242 790 | 248 661 | 281 088 | 318 324 | 320 273 | 332 703 | |
| Change to 2011 Budget estimate | | | | - | 11 391 | (1 830) | (2) | |

Table 10.5 Administration (continued)

| _ | Au | dited outcome | | Adjusted appropriation | Medium-tern | n expenditure es | timate |
|--|-------------|---------------|-------------|------------------------|--------------|------------------|--------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Current payments | 198 983 | 233 796 | 242 715 | 264 819 | 294 527 | 306 068 | 323 234 |
| Compensation of employees | 69 819 | 91 802 | 108 788 | 128 765 | 149 455 | 157 351 | 166 815 |
| Goods and services | 129 164 | 141 994 | 133 927 | 136 054 | 145 072 | 148 717 | 156 419 |
| of which: | | | | | | | |
| Administrative fees | 5 910 | 5 734 | 2 271 | 2 026 | 2 032 | 1 710 | 1 769 |
| Advertising | 1 806 | 571 | 563 | 1 155 | 799 | 799 | 812 |
| Assets less than the capitalisation threshold | 711 | 997 | 156 | 1 759 | 1 115 | 707 | 738 |
| Audit cost: External | 3 794 | 5 343 | 6 466 | 5 734 | 7 392 | 7 905 | 8 457 |
| Bursaries: Employees | 429 | 224 | 413 | 702 | 958 | 1 045 | 1 129 |
| Catering: Departmental activities | 875 | 657 | 435 | 673 | 688 | 688 | 698 |
| Communication | 2 992 | 4 618 | 3 757 | 3 879 | 4 323 | 4 669 | 5 006 |
| Computer services | 21 001 | 23 181 | 20 321 | 22 261 | 21 042 | 21 646 | 23 333 |
| Consultants and professional services: Business and advisory services | 11 171 | 13 873 | 10 528 | 7 732 | 6 964 | 5 490 | 5 147 |
| Consultants and professional services: Legal costs | 12 023 | 9 602 | 6 814 | 9 112 | 10 892 | 12 720 | 14 741 |
| Contractors | 3 191 | 1 876 | 1 224 | 2 787 | 2 689 | 2 956 | 3 029 |
| Agency and support / outsourced services Entertainment | 9 393 92 | 8 981 35 | 7 837 79 | 8 417 | 8 400 115 | 8 884 115 | 9 373 115 |
| Inventory: Food and food supplies | 654 | 810 | 824 | 1 018 | 1 072 | 1 131 | 1 187 |
| Inventory: Fuel, oil and gas | 802 | 341 | 493 | 341 | 532 | 565 | 598 |
| Inventory: Materials and supplies | 52 | 221 | 57 | 232 | 162 | 174 | 184 |
| Inventory: Medical supplies | _ | | 2 | 5 | 2 | 2 | 2 |
| Inventory: Other consumables | 884 | 807 | 969 | 1 143 | 1 158 | 1 322 | 1 287 |
| Inventory: Stationery and printing | 4 202 | 4 351 | 3 557 | 4 429 | 4 644 | 5 007 | 5 384 |
| Lease payments | 18 166 | 29 511 | 41 240 | 31 961 | 34 747 | 36 297 | 37 872 |
| Property payments | 13 917 | 13 358 | 8 568 | 12 226 | 13 041 | 11 413 | 12 647 |
| Travel and subsistence | 12 044 | 12 246 | 13 028 | 13 763 | 16 721 | 17 732 | 16 896 |
| Training and development | 2 081 | 2 227 | 2 550 | 3 025 | 4 045 | 4 157 | 4 293 |
| Operating expenditure | 1 653 | 1 699 | 1 639 | 1 129 | 1 048 | 1 077 | 1 155 |
| Venues and facilities | 1 321 | 731 | 136 | 413 | 491 | 506 | 567 |
| Transfers and subsidies | 1 464 | 1 335 | 1 534 | 2 039 | 2 035 | 2 079 | 2 108 |
| Departmental agencies and accounts | 284 | 358 | 425 | 439 | 435 | 479 | 508 |
| Households | 1 180 | 977 | 1 109 | 1 600 | 1 600 | 1 600 | 1 600 |
| Payments for capital assets | 3 101 | 7 615 | 4 244 | 14 230 | 21 762 | 12 126 | 7 361 |
| Buildings and other fixed structures | | | _ | 3 600 | 5 298 | 3 000 | 3 144 |
| Machinery and equipment | 3 101 | 7 615 | 4 244 | 10 630 | 16 464 | 9 126 | 4 217 |
| Payments for financial assets | 115 | 44 | 168 | _ | | _ | _ |
| Total | 203 663 | 242 790 | 248 661 | 281 088 | 318 324 | 320 273 | 332 703 |

Table 10.5 Administration (continued)

| _ | Audited outcome | | | Adjusted appropriation | Medium-term expenditure estimate | | |
|---|-----------------|---------|---------|------------------------|----------------------------------|---------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Details of transfers and subsidies | | | | | | | |
| Departmental agencies and accounts | | | | | | | |
| Departmental agencies (non-business er | itities) | | | | | | |
| Current | 284 | 358 | 425 | 439 | 435 | 479 | 508 |
| Finance, Accounting, Management, Consulting and other Financial Services Sector Education and Training Authority Households | 284 | 358 | 425 | 439 | 435 | 479 | 508 |
| Social benefits | | | | | | | |
| Current | 1 180 | 977 | 1 109 | 1 600 | 1 600 | 1 600 | 1 600 |
| Bursaries for non-employees | 392 | 951 | 1 041 | 1 600 | 1 600 | 1 600 | 1 600 |
| Employee social benefits | 788 | 26 | 68 | _ | _ | _ | _ |

Expenditure trends

Between 2008/09 and 2011/12, expenditure increased from R203.7 million to R281.1 million, at an average annual rate of 11.3 per cent. The bulk of the increase was mainly in: spending on compensation of employees, which increased from R69.8 million to R128.8 million, at an average annual rate of 22.6 per cent; and payments for capital assets, which increased from R3.1 million to R14.2 million, at an average annual rate of 66.2 per cent. These increases are mainly due to building capacity in the enterprise risk management function, upgrading the security system and improving office accommodation where required. In 2011/12, the programme facilitated the development of a risk management framework at a cost of R797 000 with 53 per cent of the senior management team attending the leadership programme at a cost of R481 000.

Over the medium term, expenditure is expected to increase to R332.7 million, at an average annual rate of 5.8 per cent, mainly due to commitments for office accommodation and a planned IT system review, which will improve ICT governance, deploy approved technologies, and develop and support of approved business solutions. Spending on compensation of employees is projected to grow to R166.8 million over the medium term, at an average annual rate of 9 per cent, primarily due to an additional R8.7 million allocated over the medium term for improved conditions of service. Spending on goods and services is expected to increase from R136.1 million in 2011/12 to R156.4 million in 2014/15, at an average annual rate of 4.8 per cent, due to devolution of funds from the Department of Public Works and an increase in audit fees. Payments for capital assets is expected to decrease to R7.4 million over the medium term, at an average annual rate of 19.7 per cent, primarily due to the completion of the project to enhance IT infrastructure and the security system.

Spending on consultants decreased from R23.2 million in 2008/09 to R16.8 million in 2011/12, at an average annual rate of 10.1 per cent, and is expected to increase to R19.9 million over the medium term, at an average annual rate of 5.7 per cent, in line with inflationary projections. Consultants are mainly used for IT support and legal services.

Programme 2: Economic Policy, Tax, Financial Regulation and Research

Objectives and measures

- Improve South Africa's macroeconomic framework by:
 - continually conducting analytical work and research, and developing policy advisory pieces in support of promoting economic growth, macroeconomic stability and retirement reform
 - developing tax policy proposals and supporting legislation for the annual Budget
 - monitoring the collection of revenue through ongoing consultation with relevant stakeholders and consideration of contributing factors.

Subprogrammes

- Programme Management for Economic Policy, Financial Regulation and Research provides policy advice to government relating to the promotion of economic growth, employment and macroeconomic stability. This subprogramme had a staff complement of 8 and a total budget of R23 million in 2011/12, of which 29.1 per cent was used for compensation of employees and 27.3 per cent for goods and services mainly for travel and subsistence, operating expenditure and consultants. A key output in 2011/12 was the work undertaken by Economic Research Southern Africa, at a cost of R10 million. Transfers and subsidies in this subprogramme account for 43.4 per cent of the 2011/12 budget, with the bulk of the transfer payments allocated to Economic Research Southern Africa. Savings of R10.2 million over the medium term have been identified in this subprogramme, mainly in spending on consultants due to the reduction in the number of research projects undertaken. The savings have been reprioritised to the Economic Policy subprogramme. No budget reductions over the medium term have been effected on this subprogramme.
- Research funds the department's economic research programme and promotes the research capacity of local academic researchers in areas such as economic growth, job creation, macroeconomic stability, taxation, poverty alleviation, retirement reform and financial sector development. This subprogramme had no staff complement as all work was undertaken by consultants at a total cost of R12 million in 2011/12, which was used for economic research. Key outputs included conducting the firm level survey for the youth wage subsidy, and work undertaken by Economic Research Southern Africa and the Centre for Research into Economics and Finance in Southern Africa. There were no transfer payments in this subprogramme. No savings or budget reductions over the medium term have been identified or effected on this subprogramme.
- Financial Sector Policy is responsible for policy governing regulation over the financial sector in South Africa. The unit is also responsible for the development of policies to broaden access to financial services by all South Africans, and for policies to improve the national savings rate, through reforms to the legislative framework governing the savings industry. This includes work being undertaken towards the development of retirement reform proposals. This subprogramme had a staff complement of 41 and a total budget of R134.9 million in 2011/12, of which 15 per cent was used for compensation of employees. 84.8 per cent was allocated in goods and services mainly in administrative fees, of which R111 million is allocated to the bank cost recovery mechanism and bank charges. In 2011/12, a document entitled A Safer Financial Sector to Serve South Africa Better was released with a proposal to introduce a mandatory preservation retirement fund over the medium term, which is intended to promote long term savings in South Africa. A public comment paper will be circulated in 2012/13 in this regard. Savings of R2 million in 2012/13 have been identified in this subprogramme, mainly on consultancy and travel costs due to the termination of the policy board for financial services unit. These funds have been reprioritised to the Economic Policy subprogramme. No budget reductions over the medium term have been effected on this subprogramme.
- Tax Policy is responsible for drafting annual tax proposals and legislation as part of the national budget as an effective, equitable and efficient tax policy framework and tax administrative system is important to ensure sustainable growth and delivery on government's mandate to address the needs of all South Africans. This subprogramme had a staff complement of 42 and a total budget of R26.2 million in 2011/12, of which 90.3 per cent was used for compensation of employees, while 9.4 per cent was used on goods and services mainly spent on travel and subsistence costs. The unit implemented tax policy reforms as announced in the 2011 Budget and began an initiative to close aggressive tax planning practices. In 2011/12, the administration and approval process for the research and development of tax incentives was revised to allow for enhanced monitoring and evaluation. In the same year, the subprogramme attempted to better clarify the difference between debt and equity and to limit the potential abuse with excessive debt financing. A discussion document on carbon taxes was also published for public comment and consultation on a proposed national gambling tax was undertaken at a cost of R608 000. No savings or budget reductions over the medium term have been identified or effected in this subprogramme.
- Economic Policy provides macroeconomic, microeconomic, forecasting, regulatory technical and policy analysis for the annual Budget and other government processes, and policy review. Work is focused on creating decent employment through inclusive economic growth (outcome 4). The subprogramme also

- provides analytical work and policy advice on a wide range of issues including inflation management, electricity pricing, economic growth, structural budget balances, employment creation and the exchange rate. This subprogramme had a staff complement of 40 and a total budget of R22.9 million in 2011/12, of which 88.5 per cent was used for compensation of employees, while 10.3 per cent was used for goods and services mainly for operating expenditure and travel and subsistence. R12.2 million in 2012/13 has been reprioritised to this subprogramme to augment the operating payments and travel and subsistence allocations, mainly to fund professional bodies and subscriptions, and for the additional travel requirements. No budget reductions over the medium term have been effected on this subprogramme.
- Cooperative Banking Development Agency facilitates the transfer payment to the agency and accounted for 4.1 per cent of this programme's 2011/12 budget allocation. The agency provides for the registration, supervision and regulation of deposit taking savings and credit cooperative banks, community banks, and village banks. The agency, which began operating from 2010/11, facilitates, promotes and funds the education and training of cooperative banks. Over the medium term, transfers are expected to increase to R17.2 million, at an average annual rate of 22.7 per cent, to support the agency's services. R11 million over the medium term is reprioritised to the agency to fund capacity on economic research and to provide for the deposit insurance fund, stabilisation fund, management information system and consultancy fees for financial and human resources management for the assessment of the cooperative financial institutions compliance with the Banks Act (1990). A budget reduction of R324 000 over the medium term has been effected in this subprogramme as a result of Cabinet's national cost cutting decision affecting all sphere's of government.

Expenditure estimates

Table 10.6 Economic Policy, Tax, Financial Regulation and Research

| Subprogramme | | | | Adjusted | | | | |
|---|-----------------|---------|---------|---------------|----------------------------------|---------|---------|--|
| | Audited outcome | | | appropriation | Medium-term expenditure estimate | | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Programme Management for Economic Policy, Financial Regulation and Research | 14 017 | 13 269 | 12 058 | 23 043 | 19 314 | 20 206 | 21 427 | |
| Research | 8 767 | 8 504 | 11 217 | 11 968 | 15 219 | 15 909 | 16 864 | |
| Financial Sector Policy | 14 012 | 17 535 | 17 673 | 134 933 | 41 631 | 36 152 | 36 864 | |
| Tax Policy | 15 284 | 17 334 | 19 244 | 26 174 | 27 873 | 29 526 | 31 368 | |
| Economic Policy | 18 678 | 15 251 | 17 668 | 22 936 | 28 921 | 30 699 | 32 154 | |
| Cooperative Banking Development Agency | - | - | 8 200 | 9 310 | 16 000 | 16 400 | 17 182 | |
| Total | 70 758 | 71 893 | 86 060 | 228 364 | 148 958 | 148 892 | 155 859 | |
| Change to 2011 Budget estimate | | | | 108 000 | 21 573 | 13 363 | _ | |

| Current payments | 65 030 | 66 389 | 72 203 | 208 436 | 122 298 | 121 764 | 127 326 |
|--|--------|--------|--------|---------|---------|---------|---------|
| Compensation of employees | 34 825 | 44 832 | 51 039 | 70 883 | 76 777 | 80 993 | 85 735 |
| Goods and services | 30 205 | 21 557 | 21 164 | 137 553 | 45 521 | 40 771 | 41 591 |
| of which: | | | | | | | |
| Administrative fees | 1 792 | 1 131 | 713 | 111 866 | 15 978 | 9 282 | 8 199 |
| Advertising | 499 | 222 | 214 | 331 | 344 | 370 | 391 |
| Assets less than the capitalisation threshold | 60 | 70 | 40 | 120 | 98 | 95 | 105 |
| Bursaries: Employees | 140 | 239 | 147 | 370 | 373 | 404 | 472 |
| Catering: Departmental activities | 211 | 209 | 215 | 225 | 215 | 215 | 215 |
| Communication | 356 | 400 | 367 | 416 | 378 | 429 | 483 |
| Computer services | 91 | 37 | 212 | 233 | 172 | 178 | 180 |
| Consultants and professional services: Business and advisory services | 8 681 | 8 504 | 11 217 | 12 425 | 15 754 | 16 611 | 17 618 |
| Consultants and professional services: Legal costs | 86 | - | - | - | - | - | - |
| Contractors | 4 | 26 | 11 | 55 | 18 | 18 | 18 |

Table 10.6 Economic Policy, Tax. Financial Regulation and Research (continued)

| | Αι | idited outcome | | Adjusted appropriation | Medium-tern | n expenditure es | timate |
|---|----------|----------------|---------|------------------------|-------------------------|------------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Current payments | | | | | | | |
| Agency and support / outsourced | 1 457 | 14 | - | - | _ | _ | - |
| services Entertainment | 21 | 15 | 19 | 65 | 53 | 53 | 53 |
| Inventory: Materials and supplies | | 5 | 4 | 2 | _ | _ | _ |
| Inventory: Other consumables | 2 | _ | _ | 4 | 4 | 4 | 4 |
| Inventory: Stationery and printing | 1 357 | 1 047 | 905 | 1 227 | 1 102 | 1 096 | 1 229 |
| Lease payments | 102 | 126 | 132 | 180 | 223 | 234 | 246 |
| Travel and subsistence | 7 822 | 4 429 | 4 404 | 6 434 | 5 567 | 6 045 | 6 619 |
| Training and development | 1 067 | 539 | 467 | 877 | 765 | 821 | 938 |
| Operating expenditure | 2 065 | 4 294 | 1 779 | 2 382 | 3 864 | 4 287 | 4 094 |
| Venues and facilities | 4 392 | 250 | 318 | 341 | 613 | 629 | 727 |
| Transfers and subsidies | 5 000 | 5 010 | 13 500 | 19 310 | 26 000 | 26 400 | 27 859 |
| Departmental agencies and accounts | _ | _ | 8 200 | 9 310 | 16 000 | 16 400 | 17 182 |
| Higher education institutions | 5 000 | 5 000 | _ | _ | _ | _ | _ |
| Public corporations and private | _ | _ | 5 300 | 10 000 | 10 000 | 10 000 | 10 677 |
| enterprises Households | _ | 10 | _ | _ | _ | _ | _ |
| Payments for capital assets | 726 | 463 | 351 | 618 | 660 | 728 | 674 |
| Machinery and equipment | 726 | 463 | 351 | 618 | 660 | 728 | 674 |
| Payments for financial assets | 2 | 31 | 6 | - | _ | _ | _ |
| Total | 70 758 | 71 893 | 86 060 | 228 364 | 148 958 | 148 892 | 155 859 |
| | | | | I | | | |
| Details of transfers and subsidies | | | | | | | |
| Departmental agencies and accounts | | | | | | | |
| Departmental agencies (non-business er | ntities) | | | | | | |
| Current | - | - | 8 200 | 9 310 | 16 000 | 16 400 | 17 182 |
| Cooperative Banking Development | _ | _ | 8 200 | 9 310 | 16 000 | 16 400 | 17 182 |
| Agency | | | | | | | |
| Households | | | | | | | |
| Social benefits | | 40 | | | | | |
| Current | | 10 | - | - | | | |
| Employee social benefits | | 10 | - | - | - | _ | _ |
| Public corporations and private enterpris | ses | | | | | | |
| Private enterprises | | | | | | | |
| Other transfers to private enterprises | | | E 200 | 40.000 | 40.000 | 40.000 | 40.677 |
| Current Economic Research of Southern Africa | | | 5 300 | 10 000 | 10 000 10 000 | 10 000 | 10 677 |
| | | | 5 300 | 10 000 | 10 000 | 10 000 | 10 677 |
| Higher education institutions | F 000 | E 000 | | | | | |
| Current | 5 000 | 5 000 | - | - | - | - | - |
| University of Cape Town | 5 000 | 5 000 | _ | _ | | | |

Expenditure trends

Expenditure increased from R70.8 million in 2008/09 to R228.4 million in 2011/12, at an average annual rate of 47.8 per cent, mainly due to a R111 million increase in administrative fees related to banking cost charges. The increase in spending was largely to support the department's mandate to ensure transparency in transactions relating to banking cost recovery mechanisms and charges. Over the same period, spending on agency and outsourced services was phased out as the department employed more permanent personnel instead of using external resources to conduct the work done by the programme. Spending on compensation of employees grew

from R34.8 million to R70.9 million in this period, at an average annual rate of 26.7 per cent, mainly due to building capacity in the economic policy and financial banking stability unit.

In 2010/11 and 2011/12, the programme developed and published a policy document for financial sector regulatory reform, the prudential regulation of foreign exposure for South African institutional investors and a policy on confronting youth unemployment. This is to provide stability in the financial sector and provide decent economic growth to facilitate job opportunities. Over the medium term, the programme aims to achieve development and implementation of the twin peak regulatory reforms at a cost of R1 million.

Between 2011/12 and 2014/15, expenditure is expected to decrease from R228.4 million to R155.9 million, at an average annual rate of 12 per cent, mainly due to a R103.7 million reduction in administrative fees. This is mainly due to there being no allocation over the medium term for the banking cost recovery mechanism and related bank charges. Expenditure on compensation of employees is expected to increase from R70.9 million in 2011/12 to R85.7 million in 2014/15, at an average annual rate of 6.5 per cent, in line with inflation projections. An additional R4.8 million is allocated to this programme over the medium term for improved conditions of service.

The number of consultants used increased from 3 in 2008/09 to 6 in 2011/12. As a result, expenditure on consultants increased from R8.8 million in 2008/09 to R12.4 million in 2011/12, at an average annual rate of 12.3 per cent. Over the medium term, expenditure on consultants is expected to increase to R17.6 million, at an average annual rate of 12.3 per cent. The increased spending on consulting services is due to an increase in economic research support provided by the Centre for Research into Economics and Finance in Southern Africa, among others.

Transfers account for an average of 13.5 per cent of expenditure in this programme over the seven-year period. The main transfer payments are allocated to the Cooperative Banking Development Agency. Other transfer payments mainly support the programme's initiatives that provide policies to enable job opportunities through the Economic Research Southern Africa. Expenditure on transfers is expected to increase from R5 million to R27.9 million over the seven-year period, at an average annual rate of 33.1 per cent, due to an increase in the need for research papers to improve the South African economic outlook.

Programme 3: Public Finance and Budget Management

Objectives and measures

- Give effect to government's economic, fiscal, social and development goals by engaging in an ongoing rigorous analytical and consultative process to produce the national budget to be tabled annually in Parliament in February.
- Promote accountability and transparency by:
 - -publishing the Budget Review, Estimates of National Expenditure and Medium Term Budget Policy Statement and appropriation legislation containing relevant, accurate and clear financial information and associated indicators of service delivery and performance on an annual basis
 - -providing the Minister of Finance with ongoing advice in response to submissions and Cabinet memorandums
 - -monitoring and analysing progress on these activities and processes on a quarterly and annual basis.
- Contribute to public policy and programme development by promoting sound planning, budgeting and project management, and increased support to public finance reform in provinces and municipalities on an ongoing basis.
- Promote public private partnerships, and provide a mechanism for accessing private sector finance and expertise to support the development and implementation of services infrastructure in all spheres of government by appropriately assessing all major infrastructure initiatives and employing the appropriate financing mechanism on an annual basis.
- Support the development and implementation of service infrastructure in all spheres of government and measure progress annually through completing assessments by:
 - -promoting public private partnerships

- -providing a mechanism for accessing private sector finance and expertise
- -assessing major infrastructure initiatives in order to deploy appropriate financing mechanisms.
- Ensure appropriate use of public and private financial resources for social and economic development and infrastructure investment by improving monitoring and analysis of public expenditure monthly, quarterly and annually.

Subprogrammes

- Programme Management for Public Finance and Budget Management provides support to the planning, monitoring and delivering on the programme's strategy. This subprogramme had a staff complement of 14 and a total budget of R18.3 million in 2011/12, of which 37.2 per cent was used for compensation of employees, while 62.3 per cent was used for goods and services, mainly in consultants, stationery and printing and travel and subsistence. This subprogramme accounted for 8.7 per cent of this programme's 2011/12 budget allocation. In 2011/12, the mayors' induction course for local government was successfully conducted at a cost of R2 million. Savings of R6.2 million over the medium term have been identified in this subprogramme mainly in consultancy services related to the comprehensive expenditure review. These savings have been reprioritised to the Budget Office and Coordination subprogramme. No budget reductions over the medium term have been effected on this subprogramme.
- Public Finance provides financial and budgetary analysis of government programmes, advises on policy and service delivery trends, and manages the Treasury's relations with other national departments. This subprogramme had a staff complement of 101 and a total budget of R65.8 million in 2011/12, of which 81.7 per cent was used for compensation of employees, while 17.9 per cent was used for goods and services mainly for consultants and travel and subsistence. Employment creation and social security reform, including the national health insurance scheme, are key priorities for the period ahead. In this regard, R4.5 million has been reprioritised over the medium term from travel costs within this subprogramme to fund the feasibility work on the national health insurance scheme and social security projects. No budget reductions over the medium term have been effected on this subprogramme.
- Budget Office and Coordination provides fiscal policy advice, oversees expenditure planning and the national budget process, leads the budget reform programme, coordinates international technical assistance and donor finance, and compiles public finance statistics. The office is also responsible for the regulatory framework to promote a consistent approach to governance, organisational and institutional design, financial management, human resources cost management and the governance of public entities, government agencies and departmental business enterprises. This subprogramme had a staff complement of 79 and a total budget of R42.5 million in 2011/12, of which 90.6 per cent was used for compensation of employees, while 8.9 per cent was used for goods and services mainly related to consultancy services and travel and subsistence. R15.3 million over the medium term has been reprioritised from the International Financial Relations programme to this subprogramme for compensation of employees in several positions that have been approved and added to the structure. No budget reductions over the medium term have been effected on this subprogramme.
- Intergovernmental Relations coordinates fiscal relations between national, provincial and local government, and promotes sound provincial and municipal budgetary planning, reporting and financial management. A city budget forum has been established to facilitate the implementation of initiatives to support improvements in service delivery. This subprogramme had a staff complement of 66 and a total budget of R50.2 million in 2011/12, of which 83.9 per cent was used for compensation of employees, while 11.8 per cent was used for goods and services mainly relating to travel and subsistence, stationery and printing, and spending on consultancy services. Transfers and subsidies represented 4 per cent of this subprogramme's 2011/12 budget for the once off allocation relating to the South African Local Government Association's training and induction activities for new municipal counsellors that were appointed after the local government elections held in May 2011. R3.4 million over the medium term has been reprioritised from the International Financial Relations programme to this subprogramme to increase capacity due to the introduction of the Money Bills Amendments Procedures and Related Matters Act (2009), which has increased parliamentary oversight over the annual Division of Revenue Act. These additional responsibilities have substantially increased the responsibility of staff to travel to represent the department

- during hearings on the Division of Revenue Bill and attend in-year hearings on the provincial and local government fiscal systems. The local government budget analysis unit in this subprogramme has a total of 19 unfunded positions that they intend to activate over the medium term. No budget reductions over the medium term have been effected on this subprogramme.
- Financial and Fiscal Commission facilitates the transfer payment to the commission. The commission derives its mandate from chapter 13 of the Constitution's sections 220, 221 and 222; and related sections 214(2), 219(5), 228(2)(b), 229(5), 230(2) and 230A(2) provide for independent, objective, impartial and unbiased advice rendered to government with regard to division of revenue in the three spheres of government and in the enactment of legislation pertaining to provincial taxes, municipal fiscal powers and functions, and provincial and municipal loans. The transfer increases from R33 million in 2011/12 to R40.3 million in 2014/15, at an average annual rate of 6.8 per cent, mainly to fund the commission's operational activities. R8 million has been reprioritised over the medium term mainly from the International Financial Relations programme to fund audit fees, which increased from R792 000 in 2009/10 to R1.4 million in 2010/11, resulting in an increase in the deficit for the commission of R1.1 million in that year. The reprioritisation was also to fund increased spending on consultants due to a shortage of qualified and experienced staff. A budget reduction of R561 000 over the medium term has been effected on this subprogramme as a result of Cabinet's national cost cutting decision affecting all spheres of government.

Expenditure estimates

Table 10.7 Public Finance and Budget Management

| Subprogramme | | | | Adjusted | | | | |
|---------------------------------|-----------------|---------|---------|---------------|----------------------------------|---------|---------|--|
| . • | Audited outcome | | | appropriation | Medium-term expenditure estimate | | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Programme Management for Public | 13 551 | 16 189 | 12 185 | 18 332 | 24 330 | 26 498 | 28 254 | |
| Finance and Budget Management | | | | | | | | |
| Public Finance | 39 244 | 39 114 | 46 105 | 65 832 | 69 846 | 73 668 | 77 895 | |
| Budget Office and Coordination | 29 809 | 32 823 | 36 137 | 42 510 | 50 848 | 54 245 | 57 339 | |
| Intergovernmental Relations | 34 027 | 30 736 | 34 433 | 50 168 | 45 189 | 48 576 | 50 885 | |
| Financial and Fiscal Commission | 26 125 | 26 580 | 31 391 | 33 036 | 37 268 | 39 159 | 40 294 | |
| Total | 142 756 | 145 442 | 160 251 | 209 878 | 227 481 | 242 146 | 254 667 | |
| Change to 2011 Budget estimate | | | | 10 940 | 19 592 | 23 012 | _ | |

| Francmic | classification | |
|----------|----------------|--|

| Current payments | 114 808 | 116 641 | 128 077 | 174 059 | 188 840 | 201 888 | 212 846 |
|--|---------|---------|---------|---------|---------|---------|---------|
| Compensation of employees | 82 235 | 91 815 | 109 593 | 141 171 | 152 447 | 161 197 | 169 614 |
| Goods and services | 32 573 | 24 826 | 18 484 | 32 888 | 36 393 | 40 691 | 43 232 |
| of which: | | | | | | | |
| Administrative fees | 1 375 | 1 031 | 369 | 657 | 504 | 541 | 576 |
| Advertising | 752 | 472 | 471 | 466 | 652 | 686 | 725 |
| Assets less than the capitalisation threshold | 52 | 83 | 44 | 203 | 247 | 266 | 280 |
| Audit cost: External | _ | 6 | - | - | _ | _ | _ |
| Bursaries: Employees | 350 | 266 | 408 | 404 | 947 | 797 | 947 |
| Catering: Departmental activities | 729 | 376 | 358 | 606 | 596 | 633 | 663 |
| Communication | 433 | 455 | 517 | 568 | 630 | 677 | 736 |
| Computer services | 732 | 681 | 302 | 303 | 350 | 414 | 455 |
| Consultants and professional services: Business and advisory services | 4 640 | 8 286 | 4 719 | 15 492 | 15 671 | 17 136 | 17 919 |
| Consultants and professional services: Legal costs | - | - | - | - | 200 | 200 | 200 |
| Contractors | 268 | 16 | 63 | 28 | 130 | 146 | 159 |
| Agency and support / outsourced services | 7 805 | 5 | - | 61 | 61 | 63 | 65 |
| Entertainment | 52 | 20 | 28 | 120 | 130 | 133 | 137 |
| Inventory: Materials and supplies | - | 3 | - | 9 | 6 | 7 | 7 |
| Inventory: Other consumables | 1 | 2 | - | 6 | 6 | 6 | 6 |
| Inventory: Stationery and printing | 5 921 | 6 079 | 5 743 | 6 718 | 6 849 | 8 914 | 9 309 |
| Lease payments | 393 | 269 | 231 | 371 | 374 | 415 | 445 |

Table 10.7 Public Finance and Budget Management (continued)

| R thousand | Audited outcome | | | Adjusted appropriation | Medium-term expenditure estimate | | |
|---|------------------------|------------------------|------------------------------|----------------------------|----------------------------------|----------------------|-------------------------|
| | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Travel and subsistence | 6 556 | 4 633 | 4 459 | 5 361 | 6 893 | 7 465 | 8 075 |
| Training and development | 1 019 | 1 394 | 495 | 831 | 1 151 | 1 244 | 1 367 |
| Operating expenditure | 509 | 209 | 178 | 217 | 320 | 257 | 346 |
| Venues and facilities | 986 | 540 | 99 | 467 | 676 | 691 | 815 |
| Transfers and subsidies | 26 581 | 27 808 | 31 391 | 35 036 | 37 268 | 39 159 | 40 294 |
| Departmental agencies and accounts | 26 125 | 26 580 | 31 391 | 35 036 | 37 268 | 39 159 | 40 294 |
| Higher education institutions | 456 | 456 | _ | _ | _ | _ | _ |
| Households | _ | 772 | _ | _ | _ | _ | _ |
| Payments for capital assets | 1 347 | 944 | 759 | 783 | 1 373 | 1 099 | 1 527 |
| Machinery and equipment | 1 347 | 944 | 759 | 783 | 1 373 | 1 099 | 1 527 |
| Payments for financial assets | 20 | 49 | 24 | _ | _ | - | - |
| Total | 142 756 | 145 442 | 160 251 | 209 878 | 227 481 | 242 146 | 254 667 |
| Details of transfers and subsidies | | | | | | | |
| Departmental agencies and accounts Departmental agencies (non-business e | ntities) | | | | | | |
| Departmental agencies and accounts Departmental agencies (non-business e Current | entities) 26 125 | 26 580 | 31 391 | 35 036 | 37 268 | 39 159 | 40 294 |
| Departmental agencies (non-business e Current | 26 125 | | | | ** = ** | | |
| Departmental agencies (non-business e Current Financial and Fiscal Commission South African Local Government Association | • | 26 580 26 580 - | 31 391 31 391 - | 35 036 33 036 2 000 | 37 268 37 268 – | 39 159 39 159 | 40 294 40 294 |
| Departmental agencies (non-business e Current Financial and Fiscal Commission South African Local Government | 26 125 | | | 33 036 | ** = ** | | |
| Departmental agencies (non-business e Current Financial and Fiscal Commission South African Local Government Association Households | 26 125 | | | 33 036 | ** = ** | | |
| Departmental agencies (non-business et Current Financial and Fiscal Commission South African Local Government Association Households Social benefits Current | 26 125 | 26 580 | | 33 036 2 000 | ** = ** | | |
| Departmental agencies (non-business et Current Financial and Fiscal Commission South African Local Government Association Households Social benefits Current Employee social benefits | 26 125 26 125 - | 26 580 - - 772 | 31 391 | 33 036 2 000 | 37 268 - - | 39 159 | |
| Departmental agencies (non-business et Current Financial and Fiscal Commission South African Local Government Association Households Social benefits Current | 26 125 26 125 - | 26 580 - - 772 | 31 391 | 33 036 2 000 | 37 268 - - | 39 159 | |

Expenditure trends

Expenditure increased from R142.8 million in 2008/09 to R209.9 million in 2011/12, at an average annual rate of 13.7 per cent. The bulk of the growth was mainly in spending on compensation of employees, which increased from R82.2 million to R141.2 million over the same period, at an average annual rate of 19.7 per cent. This growth is reflected in the establishment increase by 26 filled posts mainly at senior levels in line with structural changes effected to enhance performance and add capacity to specific focal areas such as support to national, provincial and local government, and to capacitate the units involved with social retirement reforms, and financial management improvement. Expenditure on goods and services over this period increased from R32.6 million to R32.9 million, at a marginal average annual rate of 0.3 per cent, with the bulk of this spending related to consultancy costs, stationery and printing, and travel and subsistence.

The programme through its allocation has continued to provide quality budget documentation, including the Appropriation Bill, Division of Revenue Bill, Budget Review, Estimates of National Expenditure and Medium Term Budget Policy Statement. These annual documents resulted in South Africa being awarded first place in the 2010 open budget survey. This is a confirmation of the progress National Treasury has made since the introduction of the three-year forward planning framework for the planning and management of fiscal resources.

Over the medium term period, expenditure is expected to increase to R254.7 million, at an average annual rate of 6.7 per cent, mainly due to increased spending on compensation of employees, which is expected to increase from R141.2 million to R169.6 million, at an average annual rate of 6.3 per cent, in line with inflation projections. An additional R13 million is allocated to this programme over the medium term for improved conditions of service. Spending on goods and services is expected to increase from R32.9 million to

R43.2 million, at an annual average rate of 9.5 per cent. This increase is mainly due to spending on consultants, which is expected to increase from R15.5 million for 10 consultants in 2011/12 to R18.1 million for 18 consultants in 2014/15. The consultants are used in the design of a standard chart of accounts for local government and work being undertaken for social security reforms. Consultants are also used to edit budget documents, including the Estimates of National Expenditure, Adjusted Estimates of National Expenditure, Budget Review, Medium Term Budget Policy Statement and Medium Term Expenditure Reporting Framework. Consultants also work on social retirement reforms and the multi-agent transport simulator project.

Transfers account for an average of 17.2 per cent of this programme's expenditure over the seven-year period, with the largest transfer payments allocated to the Financial and Fiscal Commission. The transfer payments to higher education institutions in 2008/09 and 2009/10 relate to the annual international public finance conference. The once-off transfer of R2 million to the South African Local Government Association in 2011/12 was made to train new councillors in the Municipal Finance Management Act (2003) budget reforms and municipal finances.

Programme 4: Asset and Liability Management

Objectives and measures

- Promote the maximisation of delivery on government's objectives through exercising oversight over schedule 2 and 3B entities by: reviewing corporate plans and annual reports; reviewing applications for guarantees and borrowing limits; coordinating state owned entities' borrowing programmes; monitoring progress; tracking progress on capital expenditure programmes; and monitoring guarantees and taking remedial action where necessary.
- Exercise shareholder oversight over the Development Bank of Southern Africa, the Public Investment Corporation, the Land and Agricultural Development Bank of South Africa, and the South African Special Risks Insurance Association to ensure that they promote government's policy objectives while remaining financially sound institutions by reviewing corporate plans; negotiating shareholder compacts for signature by the Minister of Finance; and reviewing quarterly and annual reports.
- Finance government's gross borrowing requirement of R211.9 billion by March 2013 by sourcing such funds from the domestic and international markets over the same period.
- Ensure that government's liquidity requirements are consistently met through effective cash management by sound cash forecasts on an ongoing basis.
- Enable government to manage financial risks and attract investment by reviewing credit, debt, country ratings and contingent liability risk benchmarks and by ensuring adherence to these standards on an ongoing basis.

Subprogrammes

- Programme Management for Asset and Liability Management provides support for planning, monitoring and delivering the programme's activities. This subprogramme had a staff complement of 5 and a total budget of R14.3 million in 2011/12, of which 59.4 per cent was used for consulting services for the delivery of a treasury management system and the development of an optimal capital structure and appropriate dividend policies for state owned entities, while 1 per cent was used for compensation of employees. Over the medium term, R2.1 million has been reprioritised from the International Financial Relations programme to computer services and consultancy in this subprogramme to finalise the development of a back office treasury management system. No budget reductions over the medium term have been effected on this subprogramme.
- State Owned Entity Financial Management and Governance promotes the optimal allocation and use of financial resources and sound corporate governance in state owned entities. This entails exercising financial oversight to ensure that financial resources are applied in accordance with government policy. This subprogramme had a staff complement of 45 and a total budget of R23.2 million in 2011/12, of which 96 per cent was used for compensation of employees, while 4 per cent was allocated to goods and services mainly for spending on travel and subsistence, bursaries for employees, and stationery and printing.

R9.8 million over the medium term has been reprioritised mostly from the International Financial Relations programme to this subprogramme, mainly to fund consultancy services to assist the formulation and rollout of state owned capital structure and dividend policies. No budget reductions over the medium term have been effected on this subprogramme.

- Government Debt Management is responsible for government's long term funding needs, manages domestic and foreign debt, and contributes to the development of financial markets. This subprogramme had a staff complement of 31 and a total budget of R14.9 million in 2011/12, of which 91.8 per cent was used for compensation of employees, while 8.2 per cent was used for goods and services mainly in travel and subsistence. Government successfully financed its gross borrowing requirement of R185.3 billion in 2011/12, mainly in the domestic capital and money markets. Relatively small amounts were borrowed from international markets. To reduce refinancing risk, government entered into bond switch transactions whereby short term bonds were exchanged for long term bonds before their repayment dates. Investor relations were enhanced with the introduction of an investor relations website to augment the routine foreign and domestic road shows. R7.1 million was reprioritised over the medium term from the International Financial Relations programme to this subprogramme, mainly for compensation of employees to improve debt management capacity. No budget reductions over the medium term have been effected on this subprogramme.
- Financial Operations provides for government's short term funding needs, manages cash in all spheres of government, invests government surplus cash, supplies reliable systems and provides information relating to the division's operations. This subprogramme had a staff complement of 21 and a total budget of R15.4 million in 2011/12, of which 67.6 per cent was used for compensation of employees, while 32.4 per cent was used for goods and services mainly in computer services for software packages for the administration of the RSA retail bonds transactions. The second module of a new treasury management system will be implemented early in 2012, and the remaining modules will be completed by 2013. In 2011/12, up to R40 billion of public sector cash was available for bridging finance for government and provinces. R4.9 million was reprioritised over the medium term from the Financial Systems and Accounting programme to for compensation of employees in this subprogramme to capacitate the treasury retail bonds unit. No budget reductions over the medium term have been effected on this subprogramme.
- Strategy and Risk Management develops and maintains a risk management framework for the debt and contingent liabilities of government and state owned entities, and implements debt management strategies. This subprogramme had a staff complement of 16 and a total budget of R8.1 million in 2011/12, of which 95.9 per cent was used for compensation of employees, while 4.1 per cent was used for goods and services such as travel and subsistence. In 2011/12, the domestic debt portfolio is projected to stabilise at 64 per cent fixed and 36 per cent non-fixed as government issues instruments that maximise cash, subject to market demand. Through active debt management strategies, the debt portfolio ratio will improve towards the risk benchmark of a 70:30 fixed to non-fixed rate over the medium term. Foreign debt as a percentage of total gross debt amounts to 8.7 per cent, well below the risk benchmark of 20 per cent. In line with government's countercyclical fiscal policy, net debt, provisions and contingent liabilities is estimated to reach 47 per cent of GDP compared to the risk benchmark of 50 per cent. In 2011/12, the country's sovereign rating outlook was changed to negative from stable by Moody's credit rating agency and Fitch Ratings. R2.8 million has been reprioritised over the medium term from the International Financial Relations programme for compensation of employees in this subprogramme to improve capacity within the market risk unit, which will lead to improvements in the management of government's overall debt portfolio. No budget reductions over the medium term have been effected on this subprogramme.

• Financial Investments provides funding mainly for the recapitalisation of Eskom and the Land and Agricultural Development Bank of South Africa. Allocations in this subprogramme are located in payments for financial assets. Eskom was provided a subordinated loan of R60 billion over the audited period of 2008/09 to 2010/11 to enable it to build energy renewal capacity. In 2009/10, the Land and Agricultural Development Bank of South Africa's balance sheet was augmented with a guarantee of R3.5 billion, which was converted into capital injections of R2.5 billion over the previous two years. The balance of R1 billion is allocated over the medium term with R200 million in 2012/13, R300 million in 2013/14 and R500 million in 2014/15. In 2010/11, the bank, together with the Department of Rural Development and Land Reform, completed an agreement for the implementation of the curatorship and emerging farmers support structures. The Land and Agricultural Development Bank of South Africa will provide Cabinet with a progress report in 2012. There are no transfer payments in this subprogramme. No cost efficiency measures or budget reductions over the medium term have been effected on this subprogramme.

Expenditure estimates

Table 10.8 Asset and Liability Management

| Subprogramme | | | | Adjusted | | | |
|---|-----------------|------------|------------|---------------|----------------------------------|---------|---------|
| _ | Audited outcome | | | appropriation | Medium-term expenditure estimate | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Programme Management for Asset and Liability Management | 22 740 | 11 982 | 13 252 | 14 257 | 15 068 | 15 753 | 12 180 |
| State Owned Entity Financial Management and Governance | 11 878 | 13 859 | 19 059 | 23 231 | 26 739 | 28 065 | 29 649 |
| Government Debt Management | 10 493 | 11 247 | 13 746 | 14 930 | 17 823 | 18 674 | 19 647 |
| Financial Operations | 10 957 | 10 119 | 13 887 | 15 381 | 17 673 | 18 090 | 18 512 |
| Strategy and Risk Management | 6 435 | 5 967 | 7 260 | 8 061 | 9 254 | 9 702 | 10 285 |
| Financial Investments | 10 000 000 | 31 000 000 | 20 746 700 | 750 000 | 200 000 | 300 000 | 500 000 |
| Eskom | 10 000 000 | 30 000 000 | 20 000 000 | - | _ | _ | _ |
| Land Bank | _ | 1 000 000 | 746 700 | 750 000 | 200 000 | 300 000 | 500 000 |
| Total | 10 062 503 | 31 053 174 | 20 813 904 | 825 860 | 286 557 | 390 284 | 590 273 |
| Change to 2011 Budget estimate | | | | 3 266 | 210 364 | 311 992 | 500 000 |

| Economic clas | sification |
|---------------|------------|
|---------------|------------|

| Current payments | 61 930 | 53 069 | 66 543 | 75 265 | 85 861 | 89 720 | 90 119 |
|--|--------|--------|--------|--------|--------|--------|--------|
| Compensation of employees | 33 413 | 38 070 | 47 478 | 56 579 | 65 781 | 69 093 | 72 925 |
| Goods and services | 28 517 | 14 999 | 19 065 | 18 686 | 20 080 | 20 627 | 17 194 |
| of which: | | | | | | | |
| Administrative fees | 1 113 | 370 | 337 | 185 | 60 | 60 | 60 |
| Advertising | 483 | 212 | 126 | 200 | 200 | 200 | 200 |
| Assets less than the capitalisation threshold | 32 | 13 | 30 | 25 | 25 | 25 | 26 |
| Audit cost: External | 462 | 433 | 428 | 460 | 500 | 525 | 551 |
| Bursaries: Employees | 727 | 690 | 207 | 340 | 509 | 417 | 403 |
| Catering: Departmental activities | 169 | 63 | 83 | 125 | 125 | 125 | 125 |
| Communication | 329 | 380 | 370 | 388 | 391 | 403 | 425 |
| Computer services | 2 465 | 2 129 | 6 583 | 5 234 | 6 184 | 6 711 | 4 691 |
| Consultants and professional services: Business and advisory services | 16 961 | 6 511 | 7 731 | 8 487 | 7 475 | 7 150 | 5 259 |
| Consultants and professional services: Legal costs | 18 | - | _ | - | _ | - | - |
| Contractors | 23 | 42 | 11 | 22 | 32 | 32 | 34 |
| Agency and support / outsourced services | 1 502 | - | - | - | _ | - | - |
| Entertainment | 25 | 14 | 16 | 40 | 41 | 41 | 41 |
| Inventory: Materials and supplies | 1 | 4 | - | 1 | _ | _ | - |
| Inventory: Other consumables | 1 | 1 | - | _ | _ | _ | _ |
| Inventory: Stationery and printing | 485 | 1 362 | 461 | 484 | 511 | 516 | 543 |

Table 10.8 Asset and Liability Management (continued)

| | A | Audited outcome | | | Medium-term expenditure estimate | | |
|------------------------------------|------------|-----------------|------------|---------|----------------------------------|---------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Lease payments | 126 | 150 | 162 | 159 | 202 | 202 | 212 |
| Travel and subsistence | 2 611 | 1 874 | 2 352 | 2 142 | 2 838 | 3 193 | 3 553 |
| Training and development | 257 | 381 | 112 | 300 | 800 | 840 | 882 |
| Operating expenditure | 431 | 20 | 56 | 45 | 63 | 63 | 65 |
| Venues and facilities | 296 | 350 | _ | 49 | 124 | 124 | 124 |
| Transfers and subsidies | _ | - | 34 | - | - | - | _ |
| Households | _ | _ | 34 | - | _ | - | _ |
| Payments for capital assets | 573 | 104 | 598 | 595 | 696 | 564 | 154 |
| Machinery and equipment | 573 | 104 | 598 | 595 | 696 | 564 | 154 |
| Payments for financial assets | 10 000 000 | 31 000 001 | 20 746 729 | 750 000 | 200 000 | 300 000 | 500 000 |
| Total | 10 062 503 | 31 053 174 | 20 813 904 | 825 860 | 286 557 | 390 284 | 590 273 |
| | | | | | | | |
| Details of transfers and subsidies | | | | | | | |
| Households | | | | | | | |
| Social benefits | | | | | | | |
| Current | - | - | 34 | - | - | - | - |
| Employee social benefits | _ | - | 34 | - | - | _ | - |

Expenditure trends

Expenditure decreased from R10.1 billion in 2008/09 to R825.9 million in 2011/12, at an average annual rate of 56.5 per cent, primarily in payments for financial assets. This is attributed to the phasing out of the allocation to Eskom. Excluding the Eskom and Land and Agricultural Development Bank of South Africa allocations, the programme's operational expenditure increased from R62.5 million in 2008/09 to R75.9 million in 2011/12, at an average annual rate of 6.7 per cent. The bulk of these increases were concentrated in spending on compensation of employees, which grew from R33.4 million in 2008/09 to R56.6 million in 2011/12, at an average annual rate of 19.2 per cent. This increase is mainly attributed to an additional 17 filled posts, whose personnel contributed to the formulation of state owned entities' capital structure and dividend policies, the reassessment of state owned entities' treasury operations and the development of a treasury management system. In contrast, expenditure on goods and services decreased from R28.5 million in 2008/09 to R18.7 million in 2011/12, at an average annual rate of 13.1 per cent, mainly in spending on consultants due to the finalisation of the entities capital structure and dividend policy project.

The programme is implementing a treasury management system to replace various spreadsheet and mainframe systems. The system's foreign debt module was implemented in September 2009 and ran in parallel with the spreadsheets until December 2010. The foreign debt module has reduced operational risk and improved previously cumbersome reporting by providing timelier, standardised and accurate system generated reports. The domestic debt module is due to be implemented in March 2012, the retail bonds module in the final quarter of 2012 and the money market module, which closes the project, by March 2013. Between 2009/10 to 2011/12, R6.3 million has been spent for the treasury management system project, mainly on consultants. The programme has also implemented an investor relations website in August 2011. The website contributes to the transparency of government's debt management and participation in financial markets and thus promotes investor confidence.

Over the medium term, expenditure is expected to decrease to R590.3 million, at an average annual rate of 10.6 per cent. The decrease is due to a R550 million decrease in the allocation relating to the Land and Agricultural Development Bank of South Africa in 2012/13. Excluding the Land and Agricultural Development Bank of South Africa allocation, the programme's operational expenditure is expected to increase from R75.9 million to R90.3 million, at an average annual rate of 6 per cent. The bulk of this growth is concentrated

in spending on compensation of employees, which is expected to increase from R56.6 million to R72.9 million over the same period, at an average annual rate of 8.8 per cent. An additional R3 million is allocated to this programme over the medium term for improved conditions of service. Also contributing to the increase is filled posts, which are expected to increase by 14 mainly to provide sectoral oversight for state owned entities.

Spending on goods and services is expected to decrease from R28.5 million to R17.2 million in 2014/15, at an average annual rate of 8.1 per cent, mainly in spending on consultants due to the completion of the treasury management system in 2012/13. The number of consultants is expected to decrease from 7 to 3 over the seven-year period, with spending on this item expected to decrease from R17 million in 2008/09 to R5.3 million in 2014/15, at an average annual rate of 17.7 per cent as a result. The peak in spending on consultants in 2008/09 relates to the Pebble Bed Modular Reactor project that was concluded in the same year. Consultants in this programme are mostly used for the capital structure and dividend policy project.

Programme 5: Financial Systems and Accounting

Objectives and measures

- Improve supply chain management by:
 - -enhancing supply chain management compliance monitoring and combating supply chain management related fraud and corruption on an ongoing basis, through a combination of regulatory and analytical approaches aimed at reducing the incidence of corrupt supply management activity
 - -providing guidance and assistance to all organs of state in the implementation of the revised preferential procurement regulations in 2012/13
 - -increasing capacity to 11 national departments, 3 provincial treasuries with their respective departments and 6 metros over the medium term, for the implementation of strategic sourcing principles through facilitating training through the Public Administration Leadership and Management Academy
 - -facilitating a comprehensive review of the supply chain management legislation in government through completing technical analysis and producing draft legislation by March 2013
 - -improving the value for money by quantifying the economic benefits on selected contracts and applying strategic sourcing on 35 transversal contracts in 2012/13
 - -developing norms and standards, and monitoring compliance with prescribed procedures on an ongoing basis.
- Maintain government's current financial systems at a level of 98 per cent availability, including providing reliable, efficient and effective system support and user training over the medium term.
- Complete the development of the payroll, inventory management and financial management modules and implementing them at lead sites selected in collaboration with key stakeholders on an annual basis.

Subprogrammes

- Programme Management for Financial Systems and Accounting supports the planning, monitoring and coordinating deliverable on the programme plan. This subprogramme had a staff complement of 10 and a total budget of R11.3 million in 2011/12, of which 54.4 per cent was used for compensation of employees, while 40.4 per cent was used for goods and services such as travel and subsistence. Savings of R6 million over the medium term have been identified in this subprogramme on agency fees and venues and facilities due to the reduction on the use of external venues. These savings have been reprioritised to the Supply Chain Management subprogramme. No budget reductions over the medium term have been effected on this subprogramme.
- Supply Chain Policy comprises three sections: supply chain management policy, which regulates the supply chain management processes; norms and standards, which develops supply chain management norms and standards, and monitors compliance with the prescribed procedures; and contract management, which facilitates and manages transversal term contracts in the public sector. This subprogramme had a staff complement of 64 and a total budget of R40 million in 2011/12, of which 72.9 per cent was used for compensation of employees, while 26.5 per cent was used for goods and services mainly in computer services. In 2011/12, the following outputs were achieved: confirmation of the user requirement statement

for inventory management module; information sessions with government institutions in respect of the implementation of the new preferential procurement regulations; and the facilitation of transversal term contracts. These outputs were achieved at no additional costs as they were held in provincial treasuries and also National Treasury. R6 million was reprioritised over the medium term from savings in agency fees, and venues and facilities in the Financial Systems and Accounting programme to this subprogramme for compensation of employees for the absorption of interns. No budget reductions over the medium term have been effected on this subprogramme.

- Financial Systems maintains and supports existing financial management systems and the development and implementation of a new, integrated financial management system. This subprogramme had a staff complement of 42 and a total budget of R385.5 million in 2011/12, of which 4.7 per cent was used for compensation of employees, while 95.3 per cent was mainly used for the maintenance of transversal systems and development of the new integrated financial management system. In 2011/12, the following outputs were achieved: implementation of the new integrated financial management system for the asset management module; the procurement of a management module; and human resources management to lead sites, including National Treasury and the Department of Defence and Military Veterans, for the procurement management module and the Limpopo provincial treasury for the asset module. This will be done by March 2012 at a cost of R150.4 million. The development of the remaining modules of the integrated financial management system will be completed in 2012/13 and should be ready for implementation in 2013/14. Savings of R1.5 million over the medium term have been identified in this subprogramme on computer services for the transversal systems due to new service level agreements being signed. These savings have been reprioritised to the Financial Reporting for National Accounts subprogramme to mostly fund transfer payments to departmental agencies and accounts. A budget reduction of R7.1 million over the medium term has been effected on computer services, travel and subsistence, and stationery and printing in this subprogramme as a result of Cabinet's national cost cutting decision.
- Financial Reporting for National Accounts is responsible for: accounting for the National Revenue Fund. the Reconstruction and Development Programme Fund; providing banking services for national government; providing support for all spheres of government in implementing financial reporting frameworks and preparing consolidated financial statements. This subprogramme had a staff complement of 52 and a total budget of R83.6 million in 2011/12, of which 32.4 per cent was used for compensation of employees, while 15.6 per cent was used on goods and services such as consultants, audit costs, and travel and subsistence. The unit developed accounting manuals for generally recognised accounting practice standards, and offered training to 1 024 officials to assist with implementing the standards in provincial treasuries, municipalities and public entities. Transfers and subsidies in this subprogramme accounted for 51.8 per cent of the 2011/12 budget, with the bulk of the transfer payments allocated to the Independent Regulatory Board for Auditors and the Accounting Standards Board. R3.4 million over the medium term has been reprioritised from savings mainly in computer services and travel and subsistence in the Financial Systems and the Financial Management Policy and Compliance Improvement subprogrammes to this subprogramme for the Independent Regulatory Board for Auditors transfer to enhance its IT database. These savings were also reprioritised to the Accounting Standards Board transfer in this subprogramme, mainly to fund 2 additional trainee accountant positions to assist senior management in setting standards. A budget reduction of R31 000 in 2012/13 has been effected on this subprogramme to the Accounting Standards Board transfer as a result of Cabinet's national cost cutting decision.
- Financial Management Policy and Compliance Improvement includes improving financial management, developing the reporting frameworks in line with international and local best practice, developing and implementing accounting policies, and improving the financial management and internal audit capacity within government. Financial management improvement includes developing the reporting frameworks in line with international and local best practice, developing and implementing accounting policies and improving the financial management, internal audit and risk management capacity within government. This subprogramme had a staff complement of 114 and a total budget of R97.8 million in 2011/12, of which 59.1 per cent was used for compensation of employees, while 40.6 per cent was used for goods and services such as consultants, travel and subsistence, and training and development. In 2011/12, 20 investigations were conducted into supply chain practices, and continued development of fraud detection

- guidelines for the practice took place at a cost of R6 million. Savings of R1.6 million over the medium term have been identified in this subprogramme on travel due to monitored airfare, vehicle rental and accommodation costs. The savings have been reprioritised to the Financial Reporting for National Accounts subprogramme. No budget reductions over the medium term have been effected on this subprogramme.
- Audit Statutory Bodies is a transfer payment that provides for compensation for certain shortfalls of statutory bodies and municipalities in terms of the Auditor General Act (1995). This subprogramme had a budget of R29.9 million in 2011/12, which was used in full to fund municipalities unable to pay for audit services. No cost efficiency measures over the medium term have been effected on this subprogramme.
- Service Charges is a transfer payment that provides bank service charges for all departments' deposit accounts and has a total allocation of R170 000 in 2011/12. No cost efficiency measures or budget reductions over the medium term have been effected on this subprogramme.

Expenditure estimates

Table 10.9 Financial Systems and Accounting

| | A | udited outcome | | Adjusted appropriation | Medium-ter | m expenditure es | stimate |
|--|--------------------------|--------------------------|---------------------------|---------------------------|---------------------------|---------------------------|------------------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Programme Management for Financial | 15 436 | 11 716 | 7 177 | 11 252 | 10 759 | 11 583 | 12 272 |
| Systems and Accounting | | | | | | | |
| Supply Chain Policy | 20 752 | 30 608 | 31 558 | 39 983 | 45 011 | 46 991 | 50 536 |
| Financial Systems | 250 458 | 373 449 | 362 027 | 385 503 | 405 877 | 437 534 | 450 734 |
| Operational Costs | 14 852 | 16 147 | 16 279 | 19 243 | 20 352 | 21 505 | 22 637 |
| Basic Accounting System (BAS) | 55 917 | 55 548 | 54 498 | 62 353 | 68 182 | 86 202 | 78 386 |
| PERSAL | 46 242 | 47 946 | 49 462 | 54 424 | 59 133 | 64 029 | 68 247 |
| Logis | 50 123 | 50 548 | 47 856 | 59 781 | 64 871 | 68 643 | 72 867 |
| Vulindlela | 23 635 | 25 776 | 24 227 | 25 122 | 27 585 | 29 245 | 30 894 |
| Integrated Financial Management System (IFMS) | 59 689 | 177 484 | 169 705 | 164 580 | 165 754 | 167 910 | 177 703 |
| Financial Reporting for National | 53 222 | 64 810 | 71 106 | 83 554 | 84 974 | 87 802 | 93 080 |
| Accounts | | | | | | | |
| Financial Management Policy and | 29 324 | 42 365 | 65 689 | 97 824 | 109 288 | 116 103 | 121 497 |
| Compliance Improvement | 100 100 | 40.000 | 04.444 | 22.242 | | 40.00= | |
| Audit Statutory Bodies | 106 428 | 19 636 | 21 444 | 29 919 | 30 235 | 49 305 | 52 263 |
| Service Charges: Commercial Banks | 87 | 158 | 124 | 170 | 180 | 190 | 201 |
| Total Change to 2011 Budget estimate | 475 707 | 542 742 | 559 125 | 648 205 (10 015) | 686 324 (4 021) | 749 508 9 344 | 780 583 |
| Current payments Compensation of employees | 279 002 64 094 | 310 182 90 369 | 325 059 108 480 | 407 191 138 212 | 279 864 151 531 | 320 018 159 249 | 325 840 169 064 |
| Goods and services | 214 908 | 219 813 | 216 579 | 268 979 | 128 333 | 160 769 | 156 776 |
| of which: | | | | | | | |
| Administrative fees | 2 792 | 2 029 | 1 322 | 1 629 | 1 575 | 1 644 | 1 711 |
| Advertising | 328 | 181 | 393 | 641 | 625 | 584 | 597 |
| Assets less than the capitalisation threshold | 140 | 340 | 101 | 317 | 935 | 784 | 886 |
| Audit cost: External | 3 324 | 2 686 | 2 337 | 4 089 | 3 305 | 3 460 | 3 615 |
| Bursaries: Employees | 373 | 221 | 1 242 | 520 | 2 280 | 2 793 | 2 516 |
| Catering: Departmental activities | 249 | 466 | 254 | 705 | 705 | 705 | 705 |
| Communication | 878 | 988 | 843 | 1 198 | 1 140 | 1 205 | 1 292 |
| Computer services | 168 946 | 183 072 | 173 495 | 200 601 | 55 204 | 82 153 | 74 477 |
| Consultants and professional services: Business and advisory services | 5 042 | 11 567 | 18 915 | 34 176 | 43 590 | 48 096 | 50 354 |
| Contractors | 206 | 47 | 39 | 221 | 91 | 104 | 114 |
| Agency and support / outsourced services | 8 886 | - | - | 700 | - | - | - |
| Entertainment | 38 | 30 | 35 | 105 | 102 | 102 | 102 |
| Inventory: Food and food supplies | - | - | - | - | 10 | 10 | 10 |
| Inventory: Materials and supplies | _ | 1 | 4 | 6 | 10 | 12 | 13 |

Table 10.9 Financial Systems and Accounting (continued)

| _ | A | udited outcome | | Adjusted appropriation | Medium-teri | n expenditure e | stimate |
|---|---------|----------------|---------|------------------------|-------------|-----------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Inventory: Other consumables | 1 | _ | 55 | 1 | 2 | 2 | 2 |
| Inventory: Stationery and printing | 1 467 | 1 172 | 1 134 | 2 097 | 1 821 | 1 982 | 2 160 |
| Lease payments | 557 | 506 | 401 | 471 | 458 | 493 | 514 |
| Travel and subsistence | 6 330 | 5 586 | 6 182 | 9 303 | 8 070 | 8 255 | 8 792 |
| Training and development | 5 190 | 4 885 | 4 164 | 5 064 | 1 267 | 1 209 | 1 318 |
| Operating expenditure | 447 | 837 | 729 | 719 | 1 155 | 831 | 863 |
| Venues and facilities | 9 714 | 5 199 | 4 934 | 6 416 | 5 988 | 6 345 | 6 735 |
| Transfers and subsidies | 134 097 | 52 832 | 62 164 | 73 604 | 71 912 | 90 883 | 96 270 |
| Departmental agencies and accounts | 134 097 | 52 832 | 61 678 | 73 204 | 71 912 | 90 883 | 96 270 |
| Households | - | - | 486 | 400 | _ | - | - |
| Payments for capital assets | 62 599 | 179 701 | 171 866 | 167 410 | 334 548 | 338 607 | 358 473 |
| Machinery and equipment | 2 910 | 2 217 | 2 161 | 2 830 | 168 794 | 170 697 | 180 770 |
| Software and other intangible assets | 59 689 | 177 484 | 169 705 | 164 580 | 165 754 | 167 910 | 177 703 |
| Payments for financial assets | 9 | 27 | 36 | - | - | - | - |
| Total | 475 707 | 542 742 | 559 125 | 648 205 | 686 324 | 749 508 | 780 583 |
| Details of transfers and subsidies Departmental agencies and accounts Departmental agencies (non-business ent | ities) | | | | | | |
| Current | 134 097 | 52 832 | 61 678 | 73 204 | 71 912 | 90 883 | 96 270 |
| Accounting Standards Board | 7 411 | 7 242 | 7 538 | 8 561 | 9 469 | 9 929 | 10 459 |
| Independent Regulatory Board for | 20 258 | 22 018 | 29 296 | 34 724 | 32 208 | 31 649 | 33 548 |
| Auditors Institute for Public Finance and Auditing | _ | 3 936 | _ | - | - | - | - |
| Public Administration Leadership and Management Academy | - | - | 3 400 | - | - | - | - |
| Auditor-General of South Africa | 106 428 | 19 636 | 21 444 | 29 919 | 30 235 | 49 305 | 52 263 |
| Households | | | | | | | |
| Social benefits | | | | | | | |
| Current | _ | _ | 486 | - | - | - | - |
| Employee social benefits | _ | - | 486 | - | - | - | - |
| Capital | _ | - | _ | 400 | - | - | _ |
| | | | | | | | |

Between 2008/09 and 2011/12, expenditure increased from R475.7 million to R648.2 million, at an average annual rate of 10.9 per cent, mainly due to the increase in the programme's establishment, the training outside public practice programme and costs for formulating the financial management capability maturity model. Also contributing to the increase is the phased implementation of the integrated financial management system project and the ongoing maintenance work on the legacy systems, such as the basic accounting system, Logis, Persal and Vulindlela. The rollout of the procurement management module of the integrated financial management system at the lead sites, National Treasury and the Department of Defence, has progressed, with R150.4 million having been spent on these activities in 2011/12. A once-off transfer payment to alleviate the growing funding difficulties caused by the legislative capping of audit fees not aligned with the market related professional fees and the inability by municipalities to pay for audit services resulted in a spending spike in 2008/09 in departmental agencies and accounts.

Between 2010/11 and 2011/12, the programme surveyed the financial management capacity of 96 government entities and developed a strategy to address the problems. R1.2 million was spent on this project.

Over the medium term, expenditure is expected to increase to R780.6 million, at an average annual rate of 6.4 per cent, mainly due to enhancing the capacity of the special audit services unit and the integrated financial 30

management system project. Further governance aspects, which include measures to reduce corruption, are being supported through the specialised audit services unit which has a total allocation of R125.8 million mainly in consultant spending. An additional R8.1 million is allocated to this programme over the medium term for improved conditions of service.

The number of consultants used in this programme decreased from 11 in 2008/09 to 22 in 2011/12. This excludes transversal systems, which used 209 consultancy staff over the same period. Expenditure on consultants is expected to increase from R5 million in 2008/09 to R50.4 million in 2014/15, at an average annual rate of 46.7 per cent. Consultants will mainly be used to assist with the development of accounting standards, financial improvement, and investigations undertaken by special audit services to combat fraud and corruption. Travelling costs also drive costs due to the support the programme's staff provides to the three spheres of government for governance and financial management reforms. The programme also plans to hold 8 150 workshops and courses over the medium term at a cost of R13.1 million.

The programme makes transfers to the Independent Regulatory Board for Auditors, Accounting Standards Board and the Auditor General of South Africa. Transfers to the Independent Regulatory Board for Auditors increased from R20.3 million in 2008/09 to R34.7 million in 2011/12, at an average annual rate of 19.7 per cent, and are expected to decrease to R33.6 million in 2014/15, at an average annual rate of 1.1 per cent, due to the fluctuations in unforeseen legal fees for disciplinary cases and practice reviews. The Accounting Standards Board's spending increased from R7.4 million in 2008/09 to R8.6 million in 2011/12 and is expected to increase to R10.5 million in 2014/15, at an average annual rate of 5.9 per cent over the seven year period, mainly in line with inflationary projections. The fluctuations in the audit statutory bodies transfer payments is attributable to the unpredictability of the number of statutory bodies and municipalities that will request assistance in the payment of audit services during any given period.

Programme 6: International Financial Relations

Objectives and measures

- Advance South Africa's national economic interests by undertaking regular strategic analyses, engagements and negotiations at global financial and economic forums through increased coordination at national and regional level towards the development of a common position.
- Increase sub-Saharan Africa's voice in the Bretton Woods institutions, which includes the International Monetary Fund and the World Bank Group, and other influential global financial and economic fora such as the G20 by advancing the reform of these institutions on an ongoing basis through lobbying regional groupings and securing the third International Monetary Fund board chair for the benefit of sub-Saharan Africa.
- Enhance South Africa's participation in strategic regional, continental and global governance institutions by seconding South Africans into strategic positions informed by government's secondment policy on an ongoing basis.
- Promote regional economic integration in the Southern African Development Community (SADC) and strengthen economic links within Africa by developing the policy on one-stop border posts by 2013 and providing ongoing support to the SADC committees dealing with economic and financial protocols and by supporting the Southern African Customs Union to meet regional challenges.

Subprogrammes

• Programme Management for International Financial Relations supports the planning, monitoring and delivering of the programme's activities. This subprogramme had a staff complement of 7 and a total budget of R10.5 million in 2011/12, of which 36.8 per cent was used for compensation of employees, while 62.8 per cent was used for goods and services such as for venue and facility hire, and for travel and subsistence related to annual international engagements through the Bretton Woods institutions and African institutions such as the African Development Bank. R4.5 million has been reprioritised over the medium term from the World Bank Group to fund the placement of staff for the Organisation for Economic

Cooperation and Development in Paris, France. No budget reductions over the medium term have been effected on this subprogramme.

- International Economic Cooperation focuses on improving South Africa's participation in international and regional economic institutions, and also facilitates the deepening of South Africa's role in regional integration through the SADC region and the Southern African Customs Union. It works through key economic institutions and forums such as the African Development Bank, the United Nations Economic Commission for Africa and the New Partnership for Africa's Development, the G20, and the Brazil-Russia-India-China-South Africa economic groupings. This subprogramme had a staff complement of 33 and a total budget of R23.6 million in 2011/12, of which 78.4 per cent was used for compensation of employees, while 21.1 per cent was used for goods and services such as travel and subsistence, venues and facilities, and communication costs, which primarily relate to the annual co-hosting of the World Economic Forum for Africa, the annual G20 development working group meeting and the annual G24 technical working group meeting. R2.3 million has been reprioritised over the medium term from the Commonwealth Fund for Technical Cooperation subprogramme for building the subprogramme's capacity. No budget reductions have been effected on this subprogramme over the medium term.
- Common Monetary Area Compensation facilitates the transfer of funds to Lesotho, Namibia and Swaziland for the rand monetary area agreement. In this agreement, South Africa compensates the member countries for the use of the rand currency within their respective borders. This subprogramme's allocation only consists of the transfer payment for the common monetary area compensation. The subprogramme's total budget increased from R397.8 million in 2010/11 to R403.8 million in 2011/12, due to the increased rand circulation in the SADC region. No cost efficiency measures or budget reductions over the medium term have been effected on this transfer.
- Financial and Technical Support caters for support of programmes specific to Africa, which includes participation in African Development Bank meetings. This subprogramme only makes transfer payments related to financial and technical support provided to qualifying African projects and initiatives and had a total budget of R4.5 million in 2011/12. This subprogramme will also fund South Africa's membership to the Infrastructure Consortium for Africa with a R1 million contribution per year starting in 2012/13. Over the medium term, savings of R39.8 million on the annual meetings previously budgeted for by South Africa for 2012 and 2013 have been identified in this subprogramme. These annual meetings will now be held in Tanzania and Morocco. These savings have been distributed across the department, with a focus on the Asset and Liability Management programme. No budget reductions over the medium term have been effected on this subprogramme.
- African Development Bank and African Development Fund transfers funds for the purpose of buying shares, paying subscriptions, and for accelerated encashment schedules to support African development. With a permanent seat on the board of directors of the African Development Bank, South Africa is in a position to shape the bank's policies. In 2011, the board nominated South Africa and Kenya to pilot 2 regional resource centres, to represent the southern and eastern regions of the continent. The centres will increase the efficiency and effectiveness of the bank's operations and will bring it closer to its clients. The centres, to be hosted by South Africa, will be located in Pretoria and will cover all the SADC countries but will not replace or result in the closure of the bank's field offices where they currently exist. The regional office established in South Africa in 2009 will now be upgraded to the regional resource centre. This subprogramme's allocation only consists of the transfer payments to the African Development Bank and the African Development Fund. The budget for this transfer payment increased from R55.1 million in 2010/11 to R225.4 million in 2011/12, due to the commitment to support African development. The fiscal transfer for this subprogramme may be adjusted in 2013/14 and 2014/15 due to the fact that South Africa will now bid to host the African Development Bank's annual meetings in 2014/15. No cost efficiency measures or budget reductions have been effected on this transfer over the medium term.
- World Bank Group transfers funds to the World Bank, including the International Development
 Association, which provides concessional loans and grants to low income countries and also includes South
 Africa's contribution to the general and selective capital increases of the authorised capital of the World
 Bank, as agreed on by World Bank members in 2010. This subprogramme's allocation only consists of the
 transfer payments to the World Bank Group. This transfer increased in 2011/12 to R135.5 million after

establishing the value of the total donor contributions to the International Development Association and the required annual payments for the general and selective capital increases. Savings of R16.3 million over the medium term have been identified in this subprogramme as a result of the fluctuations in the rand value. These savings have been reprioritised to the International Financial Relations subprogramme. No budget reductions over the medium term have been effected on this transfer.

- Collaborative Africa Budget Reform Initiative transfers funds to the Collaborative Africa Budget Reform Initiative secretariat to provide capacity building in Africa's financial sector management, budget reform and governance through South Africa's contributions. This subprogramme's allocation only consists of the transfer payments for the Collaborative Africa Budget Reform Initiative. A transfer of R1.1 million began in 2010/11 and was revised to R1.2 million in 2011/12, due to the volatility in the exchange rate. No cost efficiency measures or budget reductions over the medium term have been effected on this transfer.
- Commonwealth Fund for Technical Cooperation transfers funds to the Commonwealth Fund for Technical Cooperation to assist developing member countries in acquiring the knowledge and institutional capacity needed to address development priorities. The contribution increased from R3 million in 2010/11 to R4.4 million in 2011/12, due to changes in the exchange rate. Savings of R5.1 million over the medium term have been identified in this subprogramme as a result of fluctuation in the rand value. No budget reductions over the medium term have been effected on this transfer.
- International Funding Facility for Immunisation transfers funds to the Global Alliance for Vaccines and Immunisation to support health care, particularly the provision of vaccines to reduce the number of vaccine preventable deaths among children in low income countries. This subprogramme's allocation only consists of the transfer payments to the International Funding Facility for Immunisation. The total allocated fiscal transfer from South Africa in 2011/12 was R9.7 million, and has been increased to R10 million in 2012/13 due to anticipated changes in the exchange rate. Savings of R782 000 over the medium term have been reprioritised to the International Financial Relations subprogramme. No budget reductions over the medium term have been effected on this transfer.
- *Investment Climate Facility* transfers funds to the investment climate facility to support initiatives on climate change. The last payment of R7.6 million was processed in 2009/10.
- African Regional Technical Assistance Centre for Southern Africa transfers funds to the Infrastructure Consortium for Africa to improve the generation of data and knowledge products related to infrastructure investment, and the coordination of development policies between the G20 and African countries. This subprogramme's allocation only consists of the transfer payments to the African Regional Technical Assistance Centre for Southern Africa. The transfer will commence over the medium term with an allocation of R350 000 per year.

Expenditure estimates

Table 10.10 International Financial Relations

| Subprogramme | | | | Adjusted | | | | |
|--|---------|---------------|---------|---------------|----------------------------------|---------|---------|--|
| | Au | dited outcome | | appropriation | Medium-term expenditure estimate | | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Programme Management for International Financial Relations | 710 | 2 680 | 6 171 | 10 532 | 11 299 | 12 006 | 13 809 | |
| International Economic Cooperation | 18 826 | 19 914 | 20 416 | 23 588 | 24 406 | 25 985 | 27 826 | |
| Common Monetary Area Compensation | 362 468 | 409 878 | 397 792 | 403 814 | 602 132 | 653 932 | 693 168 | |
| Financial and Technical Support | _ | _ | _ | 4 477 | 6 651 | 6 651 | 28 998 | |
| African Development Bank and African Development Fund | 93 849 | 57 329 | 55 080 | 225 401 | 241 872 | 268 562 | 284 676 | |
| World Bank Group | 68 000 | 68 000 | 68 000 | 135 500 | 135 500 | 129 500 | 148 500 | |
| Collaborative Africa Budget Reform Initiative | - | - | 1 109 | 1 200 | 1 260 | 1 329 | 1 409 | |

Table 10.10 International Financial Relations (continued)

| | Au | dited outcome | | Adjusted appropriation | Medium-teri | n expenditure es | timate |
|---|---------------|---------------|---------|------------------------|-------------|------------------|-----------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Commonwealth Fund for Technical Cooperation | 3 659 | 3 536 | 3 029 | 4 442 | 4 709 | 4 991 | 529 |
| International Funding Facility for Immunisation | 9 618 | 7 454 | 7 086 | 9 700 | 10 000 | 10 000 | 10 000 |
| Investment Climate Facility | 10 217 | 7 607 | - | - | _ | - | - |
| African Regional Technical Assistance Centre for Southern Africa | - | - | - | - | 350 | 350 | 350 |
| Total | 567 347 | 576 398 | 558 683 | 818 654 | 1 038 179 | 1 113 306 | 1 209 265 |
| Change to 2011 Budget estimate | | | | 6 274 | (26 123) | (27 885) | 350 |
| Economic classification | | | | | | | |
| Current payments | 19 323 | 22 466 | 26 463 | 33 947 | 35 585 | 37 844 | 41 455 |
| Compensation of employees | 11 521 | 14 313 | 16 480 | 22 372 | 25 417 | 26 785 | 29 200 |
| Goods and services | 7 802 | 8 153 | 9 983 | 11 575 | 10 168 | 11 059 | 12 255 |
| of which: | | | | | | | |
| Administrative fees | 806 | 450 | 84 | 200 | 210 | 212 | 225 |
| Advertising | 103 | 113 | 122 | 117 | 125 | 125 | 160 |
| Assets less than the capitalisation threshold | 26 | 26 | 26 | 54 | 71 | 78 | 92 |
| Bursaries: Employees | 63 | 256 | 200 | 130 | 142 | 153 | 165 |
| Catering: Departmental activities | 41 | 37 | 43 | 108 | 80 | 85 | 85 |
| Communication | 238 | 318 | 510 | 390 | 549 | 600 | 642 |
| Computer services | 14 | 62 | 14 | 11 | 18 | 21 | 22 |
| Consultants and professional services: Business and advisory services | 108 | 508 | 546 | 321 | 300 | 400 | 500 |
| Contractors | 10 | 6 | 2 | 8 | 7 | 7 | 7 |
| Agency and support / outsourced services | 408 | 137 | 172 | 9 | 140 | 140 | 140 |
| Entertainment | 6 | 8 | 5 | 17 | 13 | 13 | 13 |
| Inventory: Food and food supplies | _ | _ | 2 | _ | _ | _ | _ |
| Inventory: Materials and supplies | _ | 1 | 2 | - | _ | _ | - |
| Inventory: Other consumables | _ | 5 | 1 | - | _ | _ | _ |
| Inventory: Stationery and printing | 166 | 201 | 115 | 262 | 227 | 293 | 336 |
| Lease payments | 22 | 25 | 24 | 34 | 29 | 29 | 29 |
| Travel and subsistence | 5 376 | 4 769 | 5 263 | 7 359 | 5 113 | 5 811 | 7 025 |
| Training and development | 103 | 89 | 94 | 99 | 256 | 287 | 288 |
| Operating expenditure | 40 | 253 | 131 | 17 | 28 | 30 | 31 |
| Venues and facilities | 272 | 889 | 2 627 | 2 439 | 2 860 | 2 775 | 2 495 |
| Transfers and subsidies | 547 811 | 553 804 | 532 096 | 784 534 | 1 002 474 | 1 075 315 | 1 167 630 |
| Foreign governments and international organisations | 547 811 | 553 804 | 532 096 | 784 534 | 1 002 474 | 1 075 315 | 1 167 630 |
| Payments for capital assets | 213 | 109 | 116 | 173 | 120 | 147 | 180 |
| Machinery and equipment | 213 | 109 | 116 | 173 | 120 | 147 | 180 |
| Payments for financial assets Total | 567 347 | 19 576 398 | 558 683 | 818 654 | 1 038 179 | 1 113 306 | 1 209 265 |
| Details of transfers and subsidies | | | | | | | |
| Foreign governments and international | organisations | | | | | | |
| Current | 385 962 | 428 475 | 409 016 | 419 156 | 618 451 | 670 602 | 705 456 |
| Common Monetary Area: Compensation | 362 468 | 409 878 | 397 792 | 403 814 | 602 132 | 653 932 | 693 168 |
| Collaborative Africa Budget Reform | - | - | 1 109 | 1 200 | 1 260 | 1 329 | 1 409 |
| Commonwealth Fund for Technical Cooperation | 3 659 | 3 536 | 3 029 | 4 442 | 4 709 | 4 991 | 529 |
| International Funding Facility for Immunisation | 9 618 | 7 454 | 7 086 | 9 700 | 10 000 | 10 000 | 10 000 |

Table 10.10 International Financial Relations (continued)

| _ | Audited outcome | | | Adjusted appropriation | Medium-term expenditure estimate | | | |
|--|-----------------|-------------------------|---------|------------------------|----------------------------------|---------|---------|--|
| R thousand | 2008/09 | 2008/09 2009/10 2010/11 | | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Details of transfers and subsidies | | | | | | | | |
| Investment Climate Facility | 10 217 | 7 607 | - | - | _ | _ | - | |
| African Regional Technical Assistance Centre for Southern Africa | - | - | - | - | 350 | 350 | 350 | |
| Capital | 161 849 | 125 329 | 123 080 | 365 378 | 384 023 | 404 713 | 462 174 | |
| Financial and technical support | - | - | - | 4 477 | 6 651 | 6 651 | 28 998 | |
| African Development Bank and African Development Fund | 93 849 | 57 329 | 55 080 | 225 401 | 241 872 | 268 562 | 284 676 | |
| World Bank Group | 68 000 | 68 000 | 68 000 | 135 500 | 135 500 | 129 500 | 148 500 | |

Approximately 96.2 per cent of this programme's expenditure over the seven-year period goes to transfer payments to foreign governments and international organisations for international obligations. The transfers made include those for commitments to: the common monetary area compensation, which includes Lesotho, Namibia and Swaziland; the African Development Bank and African Development Fund; and the World Bank group. The significant operational cost driver for this programme is travel and subsistence due to international engagements mainly relating to the Bretton Woods institutions and the Brazil-Russia-India-China-South African group of countries. This programme expects to complete an evaluation of the World Bank country strategy paper in 2012/13 at a cost of R1 million.

Expenditure increased from R567.3 million in 2008/09 to R818.7 million in 2011/12, at an average annual rate of 13 per cent, mainly due to the impact of Rand circulation as per the common monetary area compensation, and the recapitalisation of African Development Bank and the World Bank. An increase in the personnel establishment mainly due to the greater role in international commitments has also contributed to this increase and as a result expenditure on compensation of employees increased from R11.5 million to R22.4 million, at an average annual rate of 24.8 per cent. Expenditure on goods and services increased from R7.8 million to R11.6 million, at an average annual rate of 14.1 per cent, mainly in venues and facilities and travel and subsistence costs related to the associated activities of meeting the programme's respective international obligations.

Over the medium term, expenditure is expected to increase to R1.2 billion, at an average annual rate of 13.9 per cent. This is mainly due to the international commitments for the recapitalisation of the African Development Bank and the expected increase in the Rand circulation related to the common monetary area compensation agreement. Expenditure on compensation of employees is expected to increase to R29.2 million over the medium term, at an average annual rate of 9.3 per cent, while goods and service spending is expected to increase, at an average annual rate of 1.9 per cent, from R11.6 million to R12.3 million, mainly in communication, consultancy and training and development costs.

Spending on consultancy services represents on average 3.8 per cent of the total goods and services budget over the seven-year period and relates mainly to short term assignments, including assessment of the research capacity. Consultancy spending grew from R108 000 in 2008/09 to R321 000 in 2011/12, at an average annual rate of 43.8 per cent, and is expected to increase to R500 000 in 2014/15, at an average annual rate of 15.9 per cent.

Programme 7: Civil and Military Pensions, Contributions to Funds and Other Benefits

Objectives and measures

- Provide policy analysis and advice to National Treasury by completing annual reviews and implementing outcomes in accordance with stakeholder agreements reached, on pension reforms, post-retirement medical benefits, political office bearers and pension legislation.
- Ensure customer satisfaction by:

- processing post-retirement medical benefit applications within 60 days of receipt and paying all medical subsidies within 7 days of receiving a valid and correct claim
- eliminating the backlog on implementing the Special Pensions Amendment Act (2008) by the end of March 2012/13 and ensure that thereafter administration only deals with applications that are not older than 3 months ensuring customer satisfaction through punctual and accurate payments of injury on duty benefits to civil servants within 45 days of receiving complete documentation
- ensuring punctual and accurate payments of military pensions within 45 days of receipt, and medical accounts within 30 days of receipt while maintaining a zero backlog from receiving the claim.

Subprogrammes

- Programme Management for Civil and Military Pensions, Contributions to Funds and Other Benefits provides policy analysis or advice and support to the planning, monitoring and deliverables of the programme's activities. Policy analysis or advice is also provided to the Government Employees Pension Fund, and public entity oversight is provided on the Government Pension Administration Agency. This subprogramme had a staff complement of 3 and a total budget of R2.3 million in 2011/12, all of which was used for compensation of employees. No cost efficiency measures or budget reductions over the medium term have been effected on this subprogramme.
- Government Pensions Administration Agency provides administrative services in accordance with the Temporary Pension Fund Act (1979), the Associated Institution Pension Fund Act (1963) on behalf of National Treasury, post-retirement medical subsidies as provided for and regulated by Public Service Coordinating Bargaining Council resolutions, the Military Pensions Act (1976), military pensions in terms of this act, injury on duty payments in terms of the Compensation for Occupational Injuries and Diseases Act (1993), and special pensions in terms of the Special Pensions Act (1996) on behalf of National Treasury. This subprogramme is managed through a service level agreement between the Treasury and the Government Pensions Administration Agency, and spending is solely on consultancy services for operational support to ensure proper payments of post-retirement benefits to qualifying beneficiaries. This subprogramme's 2011/12 budget allocation amounted to R46 million. A budget reduction of R362 000 over the medium term has been effected on this subprogramme.
- Civil Pensions and Contributions to Funds provides for the processing and payment of pensions to members and their dependants in terms of various statutes, collective bargaining agreements and other commitments. This subprogramme does not incur compensation of employees or goods and services expenditure. The total allocation for this subprogramme is located in transfers and subsidies, primarily in transfer payments to households which account for 99.9 per cent of the subprogramme's total budget allocation. In 2011/12, this subprogramme's total budget allocation amounted to R3.5 billion. Medical aid monthly payments were made on behalf of 71 606 beneficiaries, 10 525 injury on duty beneficiaries were paid per month. Postretirement medical subsidies were R1.9 billion in 2011/12, increasing to R2.2 billion in 2014/15, at an average annual rate of 6.2 per cent due to normal annual medical rate increases. No cost efficiency measures or budget reductions over the medium term have been effected on this subprogramme.
- Military Pensions and Other Benefits provides for the processing and payment of former members of the legislative assembly of the now redundant Venda, Transkei and Gazankulu governments; judges or their own widows in terms of Judges' Remuneration and Conditions of Employment Act (1989); and former state presidents, among other benefits. This subprogramme had a total budget of R190.6 million in 2011/12, of which was used for transfers for payment to beneficiaries. In 2011/12, 5 452 military pension beneficiaries received monthly payments, while 1 435 beneficiaries received monthly payments for other benefits. No cost efficiency measures or budget reductions over the medium term have been effected on this subprogramme.

Expenditure estimates

Table 10.11 Civil and Military Pensions, Contributions to Funds and Other Benefits

| | A | udited outcome | | Adjusted appropriation | Medium-ter | m expenditure e | stimate |
|--|---|--|--|--|--|---|---|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Programme Management for Civil and Military Pensions, Contributions to Funds and Other Benefits | _ | _ | - | 2 323 | 2 438 | 2 559 | 2 714 |
| Government Pensions Administration | 18 218 | 25 497 | 38 047 | 45 997 | 43 854 | 43 819 | 46 415 |
| Agency Civil Pensions and Contributions to | 2 158 759 | 4 767 721 | 2 495 219 | 3 537 983 | 3 101 964 | 3 259 498 | 3 455 050 |
| Funds Military Pensions and Other Benefits | 154 285 | 161 922 | 164 581 | 190 606 | 200 054 | 211 357 | 224 037 |
| Total | 2 331 262 | 4 955 140 | 2 697 847 | 3 776 909 | 3 348 310 | 3 517 233 | 3 728 216 |
| Change to 2011 Budget estimate | | | | 637 076 | 150 226 | 149 946 | _ |
| Economic classification | | | | | | | |
| Current payments | 17 913 | 25 254 | 37 904 | 48 320 | 46 292 | 46 378 | 49 129 |
| Compensation of employees | _ | | _ | 2 323 | 2 438 | 2 559 | 2 714 |
| Goods and services | 17 913 | 25 254 | 37 904 | 45 997 | 43 854 | 43 819 | 46 415 |
| of which: | | | | | | | |
| Consultants and professional services: Business and advisory services | 17 913 | 25 254 | 37 904 | 45 997 | 43 854 | 43 819 | 46 415 |
| Transfers and subsidies | 2 313 044 | 4 929 643 | 2 659 787 | 3 728 589 | 3 302 018 | 3 470 855 | 3 679 087 |
| Foreign governments and international organisations | 2 690 | 1 382 | 1 633 | 1 881 | 2 239 | 2 362 | 2 503 |
| Non-profit institutions | - 0.040.054 | 68 | 0.050.454 | 71 | 85 | 90 | 95 |
| Households | 2 310 354 | 4 928 193 | 2 658 154 | 3 726 637 | 3 299 694 | 3 468 403 | 3 676 489 |
| Payments for financial assets Total | 305 2 331 262 | 243 4 955 140 | 156 2 697 847 | 3 776 909 | 3 348 310 | 3 517 233 | 3 728 216 |
| Details of transfers and subsidies | | | | | | | |
| Foreign governments and international | organisations | | | | | | |
| | or garmoutions | | | | | | |
| Current | 2 690 | 1 382 | 1 633 | 1 881 | 2 239 | 2 362 | 2 503 |
| | • | 1 382 1 382 | 1 633 | 1 881 | 2 239 2 239 | 2 362 2 362 | 2 503 2 503 |
| United Kingdom tax | 2 690 | | | | | | |
| United Kingdom tax Non-profit institutions | 2 690 | | | | | | |
| United Kingdom tax Non-profit institutions Current | 2 690 | 1 382 | | 1 881 | 2 239 | 2 362 | 2 503 |
| United Kingdom tax Non-profit institutions Current South African Legion | 2 690 2 690 | 1 382 | 1 633 | 1 881 71 | 2 239 | 2 362 | 2 503 95 |
| United Kingdom tax Non-profit institutions Current South African Legion Households | 2 690 2 690 | 1 382 | 1 633 | 1 881 71 | 2 239 | 2 362 | 2 503 95 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits | 2 690 2 690 | 1 382 | 1 633 | 1 881 71 | 2 239 | 2 362 | 2 503 95 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current | 2 690 2 690 - - | 1 382 68 68 | 1 633 | 1 881 71 71 | 2 239 85 85 | 2 362 90 90 | 2 503 95 95 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards | 2 690 2 690 - - 2 310 354 | 1 382 68 68 4 928 193 | 1 633 - - 2 658 154 | 1 881 71 71 3 726 637 | 2 239 85 85 3 299 694 | 90 90 90 | 2 503 95 95 3 676 489 23 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits | 2 690 2 690 - - 2 310 354 15 | 1 382 68 68 4 928 193 16 | 1 633 - - - 2 658 154 | 1 881 71 71 3 726 637 24 | 2 239 85 85 85 3 299 694 21 | 90 90 90 3 468 403 | 2 503 95 95 3 676 489 23 10 745 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions | 2 690 2 690 2 310 354 15 62 820 349 322 1 423 032 | 1 382 68 68 4 928 193 16 69 983 376 191 1 451 744 | 1 633 2 658 154 17 67 973 399 059 1 589 725 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions | 2 690 2 690 2 310 354 15 62 820 349 322 1 423 032 296 869 | 1 382 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund | 2 690 2 690 | 1 382 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 29 549 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund Civil protection | 2 690 2 690 | 1 382 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 19 | 1 633 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 24 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 23 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 24 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 25 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund Civil protection Contribution to provident funds for associated institutions | 2 690 2 690 | 1 382 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 19 576 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 29 549 19 452 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 24 468 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 23 813 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 24 857 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 25 908 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund Civil protection Contribution to provident funds for associated institutions Pension benefits: President of South Africa | 2 690 2 690 | 1 382 68 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 19 576 4 617 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 29 549 19 452 4 678 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 24 468 6 411 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 23 813 8 180 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 24 857 8 630 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 25 908 9 148 |
| United Kingdom tax Non-profit institutions Current South African Legion Households Social benefits Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund Civil protection Contribution to provident funds for associated institutions Pension benefits: President of South Africa Military pensions: Ex-servicemen | 2 690 2 690 | 1 382 68 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 19 576 4 617 36 077 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 29 549 19 452 4 678 33 874 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 24 468 6 411 34 392 | 2 239 85 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 23 813 8 180 41 348 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 24 857 8 630 43 622 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 25 908 9 148 46 239 |
| Current Parliamentary awards Other benefits Injury on duty Post-retirement medical scheme contributions Special Pensions Political Officer Bearers Pension Fund Civil protection Contribution to provident funds for associated institutions Pension benefits: President of South | 2 690 2 690 | 1 382 68 68 68 4 928 193 16 69 983 376 191 1 451 744 337 431 2 525 781 19 576 4 617 | 1 633 2 658 154 17 67 973 399 059 1 589 725 402 120 29 549 19 452 4 678 | 1 881 71 71 3 726 637 24 74 033 496 870 1 921 332 678 069 358 895 24 468 6 411 | 2 239 85 85 3 299 694 21 88 964 493 000 1 880 885 404 665 223 197 23 813 8 180 | 2 362 90 90 3 468 403 22 10 137 522 580 2 067 839 396 572 250 499 24 857 8 630 | 2 503 95 95 3 676 489 23 10 745 553 915 2 191 910 420 369 265 529 25 908 9 148 |

Approximately 98.8 per cent of this programme's expenditure over the seven-year period is in transfer payments to households mainly for the Political Office Bearers Pension Fund, injury on duty and the contributions for post-retirement medical benefits. The Government Pensions Administration Agency, which is contracted as a consultant, provides administrative support to this programme. Expenditure on consultants, the only other significant cost driver, is expected to increase from R17.9 million in 2008/09 to R46.4 million in 2014/15, at an average annual rate of 17.2 per cent, to support the operations of the programme, including the work of the actuarial services and health risk assessments experts.

Government's contributions to pensions, military and other benefits on behalf of retired civil servants increased from R2.3 billion in 2008/09 to R3.7 billion in 2011/12, at an average annual rate of 17.3 per cent. This is mainly due to the above average increase in contributions to the Political Office Bearers Pension Fund for post-retirement medical benefits and other benefit tariffs, and increased spending on injury on duty. The post-retirement benefit payments to 76 427 beneficiaries in 2012/13 will be processed at a cost of R1.9 billion.

Over the medium term, expenditure is expected to decrease marginally to R3.7 billion, at an average annual rate of 0.4 per cent, due to the eradication of the backlog on injury on duty claims. Spending on compensation of employees is expected to increase from R2.3 million to R2.7 million, at an average annual rate of 5.3 per cent, in line with inflation projections. An additional R459.4 million is allocated over the medium term for injury on duty and the Political Office Bearers Pension Fund.

Programme 8: Technical Support and Development Finance

Objectives and measures

- Promote public and private investment in infrastructure and public services by providing technical and advisory support for capital expenditure planning and other technical advice and support for all 9 provinces as and when required.
- Improve infrastructure delivery, through the continued implementation of the infrastructure delivery improvement programme over the medium term, mainly of the provincial departments of health, education and public works for all provinces.
- Support municipalities in planning and implementing integrated neighbourhood development programmes in townships, to catalyse public and private sector investment in community and economic infrastructure.
- Promote and catalyse public and private sector investment in community and economic infrastructure by supporting 62 municipalities to plan and implement integrated neighbourhood development programmes in 150 townships, over the medium term.
- Support employment creation by implementing the Jobs Fund and supporting project development over the medium term.
- Continue supporting municipalities to implement the financial management reforms, in support of the Municipal Finance Management Act (2003) compliance.
- Improve financial management in provincial and local government by developing and implementing financial recovery plans for technical assistance by 2013.
- Increase the technical sustainable skills base by appointing 382 interns and graduates in engineering, science, town planning and project management registered as professionals starting from 2012/13.

Subprogrammes

• Programme Management for Technical Support and Development Finance includes advisory and capacity building initiatives focused on public private partnerships, project management, infrastructure service delivery and public finance information systems. This subprogramme had a staff complement of 69 and a total budget of R178.6 million in 2011/12, of which 23.5 per cent was used for compensation of employees, while 64.3 per cent was allocated for goods and services such as consultancy services used for the infrastructure delivery improvement programme. In 2011/12, a dedicated unit supported budgetary planning

related to the capital projects, 40 full time technical assistants were deployed to 9 provincial education, health and public works departments to support these departments in the infrastructure development improvement programme at a cost of R99.6 million. Project management support and technical assistance for capacity development is currently provided for 65 projects. In 2011/12, 90 awards were granted to 57 municipalities in neighbourhood development projects that attract private sector investments into townships, with construction in 47 of these already under way. Technical assistance is being consolidated into a government component, and a review of the public private partnership advisory and regulatory functions was completed and is being fed into the process of establishing a government component for the provision of advisory services. Transfers and subsidies account for 12 per cent of this subprogramme's budget allocation and relate to the project development facility trading account, and the technical assistance unit's trading entity. A budget reduction of R18.8 million over the medium term on consultancy costs has been effected on this subprogramme as a result of Cabinet's national cost cutting decision. No cost efficiency measures over the medium term have been effected on this subprogramme.

- Local Government Financial Management and Skills Development Grants provides for transfers to municipalities and assists them in building financial management capacity regulated in terms of the Municipal Finance Management Act (2003). It augments municipal allocations towards implementation of financial reforms in local government. This subprogramme had no staff complement and a total budget of R423.6 million in 2011/12, which was mainly transferred to 283 municipalities. The subprogramme is administered by the act's implementation unit in the office of the accountant general, with 278 municipalities receiving support. R11 million in 2011/12 was also set aside to support the rollout of an internship programme in municipalities with the aim of increasing the pool of professionals in the infrastructure sector, targeting specifically the energy and water sectors. Government will bear the cost of the training, including the stipends and salaries of the mentors and coaches. Reprioritisation of R75.5 million in 2012/13, R100 million in 2013/14 and R106 million in 2014/15 is effected from the financial management grant for the establishment of the skills development grant within this subprogramme for the purposes of focusing provincial and building local government capacity efforts in infrastructure activities. A budget reduction of R4.9 million over the medium term has been effected in this subprogramme as a result of Cabinet's national cost cutting decision. No cost efficiency measures over the medium term have been effected on this subprogramme.
- Neighbourhood Development Partnership Grant aims to improve the quality of life of people living and working in townships through the creation of economically sustainable neighbourhoods. The subprogramme is administered by the neighbourhood development programme in the Treasury's budget office along with 62 municipalities receiving direct and indirect support through the grant. It is regulated in terms of the Division of Revenue Act. This subprogramme had a total budget of R850 million in 2011/12, which was transferred to the grant. Currently, approved projects total R4.3 billion in more than 150 townships countrywide. A budget reduction of R680.6 million over the medium term has been effected on this subprogramme as a result of Cabinet's national cost cutting decision. No other cost efficiency measures over the medium term have been effected on this subprogramme.
- Gautrain Loan provided for a once-off transfer of R4.2 billion in 2009/10 to fund the shortfall for the Gautrain rapid rail link project. There are no further allocations for this subprogramme.
- Municipal Finance Improvement Programme renders support to provincial treasuries and municipalities through the placement of financial experts to facilitate skills and capacity transfer to provincial and municipal officials in all aspects of the Municipal Finance Management Act (2003). Key outcomes include: improved capacity of provincial treasuries to undertake their responsibilities in terms of sections 5 and 6 of the act; improved capacity of municipalities and provincial treasuries to implement the act; and improved overall compliance with the act, and financial management performance in municipalities and provincial treasuries. The programme was established to align the legislative mandate with the focal area relating to implementation and support. This subprogramme had a total budget of R100 million in 2011/12, which was transferred in full to the Development Bank of Southern Africa. The Siyenza Manje programme, previously managed by the Development Bank of Southern Africa, was concluded on 31 March 2011 and a new multiyear programme of technical assistance commenced under the direct management of National Treasury from 1 April 2011. 64 municipalities and 8 provinces are currently receiving support and another 6

- municipalities have requested assistance as at the end of December 2011. No cost efficiency measures or budget reductions in 2012/13 have been effected on this transfer payment.
- Employment Creation Facilitation Fund, including the Jobs Fund, aims to give effect to the new growth path policy and national development plan by facilitating and supporting innovative approaches and initiatives that contribute to the development of the South African economy, and provide enabling new job opportunities. The Development Bank of Southern Africa is the implementing agency for the fund, which will co-finance successful proposals from government departments, municipalities, the private sector and non-governmental organisations. The fund has initially identified 4 broad funding windows: enterprise development, infrastructure development, support for work seekers and institutional capacity building. Support is being provided by the Development Bank of Southern Africa and the National Treasury for project preparation. In 2010/11, this subprogramme was allocated R9 billion to facilitate the achievement of the Jobs Fund's objectives over a 3-year period commencing 2011/12. Due to the intensive nature of the preliminary implementation activities, and the desired long term impact of the Jobs Fund initiative, this R9 billion has been rescheduled over a 5-year period ending 2015/16. The rescheduling resulted in a baseline reduction of R2 billion in 2012/13, R1.5 billion in 2013/14, while 2014/15 receives an injection of R2 billion. This equates to a R5.5 billion allocation over the medium term with an anticipated underspending on the 2011/12 R2 billion allocation of R1.8 billion. The medium term allocation is 96.6 per cent in transfer payments to the Development Bank of Southern Africa, which will execute the administrative function of the Jobs Fund, and 2.2 per cent in transfer payments to departmental agencies and accounts which will provide technical and research support to the department as it fulfils its oversight role over the Jobs Fund.
- Infrastructure Grant to Provinces provides for transfers to provinces and for monitoring them. The grant supports accelerated infrastructure development and maintenance of roads, schools, health facilities and rural development. Unspent funds were rolled over from 2010/11 to 2011/12 and a once-off transfer of R1.1 billion was made in 2011/12. This subprogramme accounted for 23.5 per cent of this programme's 2011/12 budget allocation.

Expenditure estimates

Table 10.12 Technical Support and Development Finance

106 859

25 093

81 766

1 187

480

124 952

30 872

94 080

892

126

| Subprogramme | | | | Adjusted | | | |
|--|-----------------|-----------|-----------|---------------|-------------|------------------|-----------|
| | Audited outcome | | | appropriation | Medium-te | rm expenditure e | stimate |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Programme Management for Technical Support and Development Finance | 127 425 | 144 054 | 124 177 | 178 569 | 158 466 | 182 426 | 193 157 |
| Local Government Financial Management and Skills Development Grant | 180 000 | 299 990 | 364 589 | 423 641 | 478 213 | 524 798 | 555 138 |
| Neighbourhood Development Partnership Grant | 261 557 | 578 135 | 881 789 | 850 000 | 658 132 | 653 041 | 649 479 |
| Gautrain Loan | - | 4 200 000 | - | - | - | - | _ |
| Municipal Finance Improvement Programme | 81 989 | 88 517 | 100 705 | 100 026 | 109 962 | 121 498 | 128 788 |
| Employment Creation Facilitation Fund | _ | _ | - | 2 000 000 | 1 000 000 | 2 500 000 | 2 000 000 |
| Infrastructure Grant to Provinces | _ | _ | - | 1 089 683 | - | _ | - |
| Total | 650 971 | 5 310 696 | 1 471 260 | 4 641 919 | 2 404 773 | 3 981 763 | 3 526 562 |
| Change to 2011 Budget estimate | | | | 485 739 | (2 250 981) | (1 725 915) | _ |

101 419

34 315

67 104

1 094

288

165 755

41 981

123 774

1 359

395

145 303

42 052

103 251

808

515

162 058

45 397

116 661

840

547

171 529

48 746

122 783

870

584

of which:

Advertising

Current payments

Administrative fees

Compensation of employees Goods and services Table 10.12 Technical Support and Development Finance (continued)

| | Au | udited outcome | | Adjusted appropriation | Medium-teri | m expenditure e | stimate |
|---|-------------------|----------------|---------------|------------------------|---------------|-----------------|----------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Economic classification | | | | | | | |
| Assets less than the capitalisation | 38 | 17 | 26 | 83 | 98 | 106 | 116 |
| threshold | 400 | 00 | 400 | 205 | 005 | 405 | 400 |
| Bursaries: Employees | 106 | 89 | 109 | 205 | 205 | 195 | 190 |
| Catering: Departmental activities | 232 | 165 | 178 | 211 | 250 | 268 | 286 |
| Communication | 247 | 241 | 241 | 282 | 293 | 305 | 316 |
| Computer services Consultants and professional services: Business and advisory services | 454 70 367 | 52 87 117 | 727 60 378 | 160 105 688 | 760 84 461 | 789 97 467 | 802 103 464 |
| Consultants and professional services: Legal costs | 196 | 910 | - | 1 000 | 1 449 | 1 010 | - |
| Contractors | 9 | 3 | 8 | 36 | 40 | 65 | 415 |
| Agency and support / outsourced services | 3 401 | 116 | - | 6 090 | 4 094 | 4 579 | 5 050 |
| Entertainment | 12 | 15 | 9 | 32 | 39 | 39 | 41 |
| Fleet services (including government motor transport) Inventory: Materials and supplies | _ | - 6 | - 1 | - | 538 3 | 567 4 | 609 4 |
| Inventory: Other consumables | _ | 1 | 1 | 2 | 2 | 2 | 3 |
| Inventory: Stationery and printing | 708 | 405 | 305 | 768 | 578 | 607 | 649 |
| , , , | 220 | 400 152 | 188 | 137 | 121 | 133 | 145 |
| Lease payments Travel and subsistence | 3 176 | 2 677 | 2 427 | 5 560 | 7 682 | 7 791 | 7 821 |
| | 192 | 442 | 485 | 849 | 446 | 427 | 448 |
| Training and development | 192 295 | 442 155 | 202 | 248 | 446 488 | 509 | 530 |
| Operating expenditure | 295 446 | 499 | 437 | 661 | 400 381 | 509 411 | |
| Venues and facilities | | | - | | | | 440 |
| Transfers and subsidies | 543 546 | 5 185 540 | 1 369 446 | 4 474 784 | 2 258 460 | 3 819 130 | 3 354 347 |
| Provinces and municipalities | 361 457 | 5 008 125 | 1 196 378 | 2 263 324 | 1 056 345 | 1 122 839 | 1 146 317 |
| Departmental agencies and accounts | 100 100 | 88 898 | 72 363 | 161 434 | 140 505 | 126 462 | 133 490 |
| Higher education institutions | _ | _ | - | _ | 8 000 | 10 000 | 12 000 |
| Public corporations and private enterprises | 81 989 | 88 517 | 100 705 | 2 050 026 | 1 053 610 | 2 559 829 | 2 062 540 |
| Payments for capital assets | 561 | 200 | 339 | 1 380 | 1 010 | 575 | 686 |
| Machinery and equipment | 561 | 200 | 339 | 1 380 | 1 010 | 575 | 686 |
| Payments for financial assets | 5 | 4 | 56 | _ | _ | _ | _ |
| Total | 650 971 | 5 310 696 | 1 471 260 | 4 641 919 | 2 404 773 | 3 981 763 | 3 526 562 |
| Details of transfers and subsidies | | | | T. | | | |
| Departmental agencies and accounts | | | | | | | |
| Departmental agencies (non-business ent | tities) | | | | | | |
| Current | 100 100 | 88 898 | 72 363 | 161 434 | 140 505 | 126 462 | 133 490 |
| Project development facility trading account | - | - | 3 000 | 23 000 | 21 000 | 21 900 | 23 025 |
| Technical assistance unit trading entity | 20 000 | 18 898 | 19 363 | 38 434 | 39 505 | 49 562 | 52 165 |
| Neighbourhood development partnership grant Higher education institutions | 80 100 | 70 000 | 50 000 | 100 000 | 80 000 | 55 000 | 58 300 |
| Current | _ | _ | _ | _ | 8 000 | 10 000 | 12 000 |
| University of Cape Town | | | _ | _ | 8 000 | 10 000 | 12 000 |
| Public corporations and private enterprise | PS . | | _ | | | .0 000 | 12 000 |
| Public corporations Public corporations | | | | | | | |
| Public corporations - subsidies on produc | cts and productio | n | | | | | |
| oorporations outsidies on produc | • | | | | | | |
| Current | 81 989 | 88 517 | 100 705 | 100 026 | 109 962 | 121 498 | 128 788 |

Table 10.12 Technical Support and Development Finance (continued)

| | Αι | ıdited outcome | | Adjusted appropriation | Medium-ter | m expenditure e | stimate |
|---|---------|----------------|---------|------------------------|------------|-----------------|-----------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Details of transfers and subsidies | | | | | | | |
| Public corporations and private enterpr | ises | | | | | | |
| Public corporations | | | | | | | |
| Other transfers to public corporations Current | _ | _ | _ | 1 950 000 | 943 648 | 2 438 331 | 1 933 752 |
| Development Bank of Southern Africa | _ | _ | _ | 1 950 000 | 943 648 | 2 438 331 | 1 933 752 |
| Provinces and municipalities | | | | | | | |
| Municipalities | | | | | | | |
| Municipal bank accounts | | | | | | | |
| Current | 180 000 | 299 990 | 364 589 | 423 641 | 478 213 | 524 798 | 555 138 |
| Local government financial management grant | 180 000 | 299 990 | 364 589 | 423 641 | 402 753 | 424 798 | 449 138 |
| Infrastructure skills development grant | _ | - | - | - | 75 460 | 100 000 | 106 000 |
| Capital | 181 457 | 508 135 | 831 789 | 750 000 | 578 132 | 598 041 | 591 179 |
| Neighbourhood development partnership grant Provinces and municipalities | 181 457 | 508 135 | 831 789 | 750 000 | 578 132 | 598 041 | 591 179 |
| Provinces | | | | | | | |
| Provincial Revenue Funds | | | | | | | |
| Capital | _ | 4 200 000 | - | 1 089 683 | - | _ | - |
| Infrastructure grant to provinces | _ | _ | _ | 1 089 683 | _ | _ | _ |
| Gautrain loan | _ | 4 200 000 | _ | _ | _ | _ | _ |

Expenditure increased significantly from R651 million in 2008/09 to R4.6 billion in 2011/12, at an average annual rate of 92.5 per cent, due to the implementation of the Jobs Fund through the Employment Creation Facilitation Fund subprogramme. The subprogramme is allocated R1 billion in 2012/13, R2.5 billion in 2013/14 and R2 billion 2014/15. Over the medium term, it is expected that 100 000 job opportunities will be created through the implementation of projects in this subprogramme.

The Programme Management for Technical Support and Development Finance subprogramme, which includes the operational budget, increased from R127.4 million in 2008/09 to R178.6 million in 2011/12, at an average annual rate of 11.9 per cent. This increase was broadly driven by the implementation of the infrastructure development improvement programme project, increase on project development facility and the technical assistance unit trading entity to support the job fund.

Over the medium term, expenditure is expected to decrease to R3.5 billion, at an average annual rate of 8.8 per cent, mainly due to the focused implementation of the neighbourhood development partnership grant, which has resulted in the reduction of allocations. The medium term reduction in the neighbourhood development partnership grant allocations amount to R221.9 million in 2012/13, R202 million in 2013/14 and R256.8 million in 2014/15 and took into account the lessons learned from the previous projects. The neighbourhood development partnership grant contributed R80 million to the intermodal transport facility, a link road and an interchange in eThekwini metropolitan municipality.

Spending on the Local Government Financial Management and Skills Development Grants subprogramme, includes expenditure on the financial management grant, and the new infrastructure skills development grant which was conceptualised in 2011. Expenditure on the financial management grant has increased from R180 million in 2008/09 to R423.6 million, at an average annual rate of 33 per cent. Over the medium term, the spending on the financial management grant is anticipated to increase to R555.1 million in 2014/15, at an average annual rate of 9.4 per cent. Meanwhile, the newly established infrastructure skills development grant is anticipated to increase at an average annual rate of 18.5 per cent over the medium term, with allocations of

R75.5 million in 2012/13, R100 million in 2013/14 and R106 million in 2014/15. The infrastructure skills development grant aims to increase the pool of professionals in the infrastructure sector and it targets both the energy and water sector.

Spending on consultants is expected to decrease from R106.7 million in 2011/12 to R103.5 million in 2014/15, at an average annual rate of 1 per cent, due to the phasing out of critical skills in social retirement reforms and the Jobs Fund.

Programme 9: Revenue Administration

Objectives and measures

- Centralise registration, accreditation and licensing capabilities by improving the South African Revenue Service's registration database, and moving South African Customs Service into the unified trader and traveller master, using web-based registration and entity level risk assessment.
- Contribute to revenue generation and improved compliance over the medium term by:
 - ensuring that 90 per cent of all annual import declarations are submitted by 10 per cent of traders and South African Revenue Service targets
 - increasing annual trader declaration by 50 per cent
 - achieving an uptake in electronic declaration (Southern African Customs Union) of 95 per cent.
- Manage migration, customs and land borderline control services and efficiently coordinate other
 departments in the ports of entry by establishing a border management agency over the medium term. The
 target is 100 per cent success rate in investigative audits, seizures of counterfeit cigarettes, counterfeit CDs
 and DVDs, clothing, drug cases and medicament.
- Improve processing of payments and accuracy of payments referencing of incoming payments by achieving a percentage reduction in outstanding returns of 5 per cent over the medium term.
- Improve payment reconciliation and allocation of PAYE tax by achieving an average processing turnaround time for personal income tax returns of 2 working days within the medium term.
- Establish an integrated debt management solution that efficiently manages the South African Revenue Service's R60 billion plus debtors book. The South African Revenue Service expects to recover cash from the debt book of R11 billion per year over the medium term.

Subprogrammes

• South African Revenue Service transfers funds to the South African Revenue Service to provide core tax administration services and maintain the IT services that support its operations. The entity's operational activities include branch operations, tax payer audits, call centre operations, processing operations, debt management and IT support. Expenditure reductions in 2012/13 of R50 million, in 2013/14 of R75 million and in 2014/15 of R100 million are as a result of Cabinet's national cost cutting decision affecting all spheres of government.

Expenditure estimates

Table 10.13 Revenue Administration

| Subprogramme | | | | Adjusted | | | |
|---------------------------------------|------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|------------|
| | A | udited outcome | | appropriation | Medium-ter | m expenditure e | stimate |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| South African Revenue Service | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Total | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Change to 2011 Budget estimate | | | | - | (50 000) | (75 000) | - |
| Economic classification | | | | | | | |
| Transfers and subsidies | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Departmental agencies and accounts | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Total | 6 302 778 | 7 148 446 | 8 142 208 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| Details of transfers and subsidies | | | | · | | | |
| Departmental agencies and accounts | | | | | | | |
| Departmental agencies (non-business e | entities) | | | | | | |
| Current | 6 021 111 | 6 996 453 | 7 972 036 | 7 855 011 | 8 344 708 | 8 839 882 | 9 349 775 |
| Current | 0 02 1 111 | | | | | | 00.01.0 |
| South African Revenue Service | 6 021 111 | 6 996 453 | 7 972 036 | 7 855 011 | 8 344 708 | 8 839 882 | 9 349 775 |
| | 1 | 6 996 453 151 993 | 7 972 036 170 172 | 7 855 011 798 562 | 8 344 708 849 666 | 8 839 882 842 333 | |

Expenditure trends

This programme only makes transfer payment to the South African Revenue Service to fund the entity's spending on compensation of employees, goods and services and capital assets. Between 2008/09 and 2011/12, expenditure increased from R6.3 billion to R8.7 billion, at an average annual rate of 11.1 per cent, mainly due to heightened border control activities, the start of specific customs projects, the graduate recruitment programme and the modernisation of ICT systems. Over the medium term, expenditure is expected to increase to R10.2 billion, at an average annual rate of 5.8 per cent, due to the implementation of enforcement initiatives and continued IT enhancements.

Programme 10: Financial Intelligence and State Security

Objectives and measures

- Combat money laundering and terror financing activities by imposing certain duties on institutions and other persons who might be used for money laundering and terror financing.
- Combat crime and financial terrorism by:
 - continuously providing services and products to law enforcement authorities such as the South African Revenue Service and the State Security Agency, contributing to compliance and crime prevention strategic objectives
 - continue working closely with counterparts in African countries and in international organisations as part of a web of nodal points for information exchange
 - coordinating through the financial intelligence centre the financial action task force which reports into
 the G20 processes and several standards setting bodies, contribution to compliance and crime
 prevention strategic objectives. Total number of requests from international counterparts is expected to
 increase to 220 over the medium term.

Subprogrammes

• Financial Intelligence Centre enhances the integrity of the South African financial system while creating new means for investigating authorities to combat criminal activity. The transfer payment decreased from R181.4 million in 2010/11 to R136.5 million in 2011/12 due to the completion of the development of the IT

- system. No cost efficiency measures or budget reductions have been effected on this transfer payment over the medium term.
- Secret Services provides government with accurate, topical, policy relevant and timeous foreign intelligence to promote, enhance and protect national security and the interests of South Africa and its citizens. Services also include providing support of the State Security Agency, the South African Secret Service and certain activities of the Crime Intelligence Division of the South African Police Service. No cost efficiency measures or budget reductions over the medium term have been effected on this transfer payment.

Expenditure estimates

Table 10.14 Financial Intelligence and State Security

| Subprogramme | Aı | udited outcome | | Adjusted appropriation | Medium-ter | m expenditure e | stimate |
|---------------------------------------|-----------|----------------|-----------|------------------------|------------|-----------------|-----------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Financial Intelligence Centre | 111 474 | 141 645 | 181 414 | 136 500 | 142 325 | 150 000 | 124 020 |
| Secret Services | 2 843 583 | 3 052 226 | 3 306 753 | 3 618 521 | 3 755 513 | 4 020 281 | 4 267 898 |
| Total | 2 955 057 | 3 193 871 | 3 488 167 | 3 755 021 | 3 897 838 | 4 170 281 | 4 391 918 |
| Change to 2011 Budget estimate | | | | - | - | 60 000 | _ |
| Economic classification | | | | | | | |
| Transfers and subsidies | 2 955 057 | 3 193 871 | 3 488 167 | 3 755 021 | 3 897 838 | 4 170 281 | 4 391 918 |
| Departmental agencies and accounts | 2 955 057 | 3 193 871 | 3 488 167 | 3 755 021 | 3 897 838 | 4 170 281 | 4 391 918 |
| Total | 2 955 057 | 3 193 871 | 3 488 167 | 3 755 021 | 3 897 838 | 4 170 281 | 4 391 918 |
| Details of transfers and subsidies | | | | | | | |
| Departmental agencies and accounts | | | | | | | |
| Departmental agencies (non-business e | entities) | | | | | | |
| Current | 2 593 656 | 2 739 888 | 3 075 891 | 3 401 051 | 3 645 675 | 3 844 933 | 4 075 629 |
| Financial Intelligence Centre | 105 555 | 99 464 | 108 619 | 85 700 | 89 825 | 94 940 | 100 636 |
| Secret Services | 2 488 101 | 2 640 424 | 2 967 272 | 3 315 351 | 3 555 850 | 3 749 993 | 3 974 993 |
| Capital | 361 401 | 453 983 | 412 276 | 353 970 | 252 163 | 325 348 | 316 289 |
| Financial Intelligence Centre | 5 919 | 42 181 | 72 795 | 50 800 | 52 500 | 55 060 | 23 384 |
| Secret Services | 355 482 | 411 802 | 339 481 | 303 170 | 199 663 | 270 288 | 292 905 |

Expenditure trends

This programme makes transfer payments to the Financial Intelligence Centre, which accounts for 3.6 per cent of this programme's 2011/12 budget, and the Secret Services, which accounts for 96.4 per cent of this programme's 2011/12 budget.

Expenditure on the Financial Intelligence Centre transfer payment increased from R111.5 million in 2008/09 to R136.5 million in 2011/12, at an average annual rate of 7 per cent, mainly due to an enhancement of IT systems to improve the centre's capacity to monitor and detect money laundering and other activities. Over the same period, the Secret Services transfer payment grew from R2.8 billion to R3.6 billion, at an average annual rate of 8.4 per cent, mainly due to the expansion of its operations.

Over the medium term, expenditure on the Financial Intelligence Centre transfer payment is expected to decrease to R124 million, at an average annual rate of 3.1 per cent, mainly due to the completion of the IT enhancements. In contrast, the Secret Services transfer payment is anticipated to increase to R4.3 billion over the same period, at an average annual rate of 5.7 per cent. This increase is mainly due to allocations for improved conditions of service and the modernisation of systems. An additional R60 million in 2013/14 and R70 million in 2014/15 is allocated in this programme to the Secret Services transfer payment for capital assets.

Public entities and other agencies

Accounting Standards Board

Overview: 2008/09 - 2014/15

The Accounting Standards Board's legislative mandate is to develop standards of generally recognised accounting practice for all spheres of government in terms of section 216(1)(a) of the Constitution and the Public Finance Management Act (1999). A further function of the board is to promote transparency and the effective management of revenue, expenditure, assets and liabilities of the entities to which the standards apply. The board also works closely with the offices of the accountant general and the auditor general of South Africa to implement generally recognised accounting practice.

In 2010/11, the board determined that statements of generally accepted accounting practice, codified by the Accounting Practices Board and issued by the South African Institute of Chartered Accountants, should be applied by the entities. The potential policy change will also give effect to the requirements of the Companies Act (2008) and the proposal by the Accounting Practices Board to eliminate statements of generally accepted accounting practice. Replacing standards of generally accepted accounting practice with generally recognised accounting practice supports the goal of a single financial accounting system to be in line with international financial reporting standards.

The board will conduct research to determine: whether trading entities should apply standards of generally recognised accounting practice; whether major public entities (schedule 2) should apply the international financial reporting standards; and whether national and provincial government business enterprises should apply standards of generally recognised accounting practice, over the medium term.

Performance

The board will appoint additional standards setters in 2012/13, in order to ensure effective implementation of generally accepted standards. Two discussion papers for comparison of the standards of generally recognised accounting practice with the international financial reporting standards for small and medium enterprises, and due process for the development of generally recognised accounting practice, were issued in 2011/12. Over the medium term the Accounting Standards Board will focus on issuing 12 documents related to the setting of standards for generally recognised accounting practice for all the spheres of government, as agreed with the Minister, as well as appointing 2 additional standards setters.

Selected performance indicators

Table 10.15 Accounting Standards Board

| Indicator | Programme/Activity | Past | | | Current Projections | | | i |
|---|--|---------|---------|---------|---------------------|---------|---------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Number of employees working on setting standards for generally recognised accounting practice per year | Setting standards of generally recognised accounting standards for all spheres of government | 7 | 7 | 7 | 8 | 9 | 9 | 9 |
| Number of documents issued relating to the setting of Standards of generally recognised accounting practice | Setting standards of generally recognised accounting standards for all spheres of government | 12 | 12 | 12 | 12 | 12 | 12 | 12 |

Programmes/activities/objectives

Table 10.16 Accounting Standards Board

| _ | Au | dited outcome | | Revised estimate | Medium-term estimate | | | |
|--|---------|---------------|---------|------------------|----------------------|---------|---------|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Setting standards of generally recognised accounting standards for all spheres of government | 7 625 | 7 310 | 8 220 | 8 657 | 9 598 | 10 018 | 10 535 | |
| Total expense | 7 625 | 7 310 | 8 220 | 8 657 | 9 598 | 10 018 | 10 535 | |

The Accounting Standards Board had a total budget of R8.7 million in 2011/12, of which the whole budget was used for setting standards of generally recognised accounting practice for all spheres of government.

Savings and cost effectiveness measures

There were no savings effected. However, the board will continuously monitor expenditure on a monthly basis to identify costs that can be reduced.

Expenditure estimates

Table 10.17 Accounting Standards Board

| Statement of financial performance | | | | Revised | | | |
|------------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| | Au | dited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 112 | 104 | 113 | 88 | 63 | 63 | 63 |
| Other non-tax revenue | 112 | 104 | 113 | 88 | 63 | 63 | 63 |
| Transfers received | 7 411 | 7 859 | 7 538 | 8 479 | 9 469 | 9 929 | 10 459 |
| Total revenue | 7 523 | 7 963 | 7 651 | 8 567 | 9 532 | 9 992 | 10 522 |
| Expenses | | | | | | | |
| Current expenses | 7 625 | 7 310 | 8 220 | 8 657 | 9 598 | 10 018 | 10 535 |
| Compensation of employees | 4 316 | 4 900 | 5 455 | 5 514 | 7 063 | 7 369 | 7 704 |
| Goods and services | 3 155 | 2 253 | 2 657 | 3 053 | 2 469 | 2 623 | 2 818 |
| Depreciation | 154 | 157 | 108 | 90 | 66 | 26 | 13 |
| Total expenses | 7 625 | 7 310 | 8 220 | 8 657 | 9 598 | 10 018 | 10 535 |
| Surplus / (Deficit) | (102) | 653 | (569) | (90) | (66) | (26) | (13) |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 314 | 224 | 206 | 116 | 50 | 24 | 11 |
| of which: | | | | | | | |
| Acquisition of assets | 52 | 71 | 92 | - | - | - | - |
| Receivables and prepayments | 141 | 51 | 133 | 51 | 51 | 51 | 51 |
| Cash and cash equivalents | 1 215 | 1 058 | 640 | 367 | 369 | 334 | 299 |
| Total assets | 1 670 | 1 333 | 979 | 534 | 470 | 409 | 361 |
| Accumulated surplus / (deficit) | 314 | 968 | 399 | 309 | 243 | 217 | 204 |
| Finance lease | 744 | 126 | - | - | _ | - | _ |
| Trade and other payables | 518 | 130 | 465 | 110 | 112 | 77 | 42 |
| Provisions | 94 | 109 | 115 | 115 | 115 | 115 | 115 |
| Total equity and liabilities | 1 670 | 1 333 | 979 | 534 | 470 | 409 | 361 |

Expenditure trends

Spending over the medium term will focus on implementing a consistent reporting framework that contributes to improved decision making in all spheres of government and improves accountability for the financial resources assigned to each reporting entity. This will enable the department to issue 12 documents relating to the setting of standards for generally recognised accounting practice for all spheres of government per year over the medium term.

The board's main source of revenue is transfers received from the department. Other revenue consists of board remuneration from the sector education training authority. Transfers received increased from R7.4 million in 2008/09 to R8.5 million in 2011/12, at an average annual rate of 4.6 per cent, mainly to allow the board to address shortfalls in revenue from 2010/11, as well as to increase capacity by appointing additional standards setters. Over the medium term, total revenue is expected to increase to R10.5 million, at an average annual rate of 7.3 per cent, to allow the board to continue setting standards of generally recognised accounting practice.

Expenditure increased from R7.6 million in 2008/09 to R8.7 million in 2011/12, at an average annual rate of 4.3 per cent, mainly due to an increase in the number of outreach programmes to stakeholders to create awareness of generally recognised accounting practice and to encourage participation in the development of the generally recognised accounting practice standards. Expenditure on compensation of employees grew from

R4.3 million in 2008/09 to R5.5 million in 2011/12, at an average annual rate of 8.5 per cent, mainly due to increased personnel for the standards setting function. Spending on goods and services over the same period declined from R3.2 million to R3.1 million, at an average annual rate of 1.1 per cent, mainly due to cost saving measures applied. The main cost drivers in spending on goods and services between 2008/09 and 2011/12 were IT related costs, lease payments and board fees.

Over the medium term, expenditure is expected to increase to R10.5 million, at an average annual rate of 6.8 per cent, due to the appointment of additional standard setters. As a result, expenditure on compensation of employees is expected to increase to R7.7 million over the medium term, at an average annual rate of 11.8 per cent. Spending on goods and services is expected to decrease to R2.8 million over the medium term, at an annual average rate of 2.6 per cent, mainly due to savings being identified and reprioritised to fund additional personnel.

Personnel information

Table 10.18 Accounting Standards Board

| | Personnel post sta | atus as at 30 Se | ptember 2011 | Numbe | er of person | inel posts fi | lled / planned | l for on fun | ded establis | shment |
|---------------------------|--------------------|------------------|---------------------|---------|--------------|---------------|-----------------------|--------------|--------------|---------|
| | Number of posts | funded | Number of vacant | | Actual | | Mid-year ¹ | Mediu | ım-term est | imate |
| | on approved | posts | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 1 | 1 | - | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Professionals | 3 | 3 | _ | 3 | 3 | 3 | 3 | 5 | 5 | 5 |
| Skilled | 2 | 2 | _ | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Very low skilled | 1 | 1 | _ | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Total | 7 | 7 | _ | 7 | 7 | 7 | 7 | 9 | 9 | 9 |
| Compensation (R thousand) | | | | 4 316 | 4 900 | 5 455 | 5 514 | 7 063 | 7 369 | 7 704 |
| Unit cost (R thousand) | | | | 617 | 700 | 779 | 788 | 785 | 819 | 856 |

^{1.} As at 30 September 2011.

As at 30 September 2011, the board had an establishment of 7 posts. The staff complement was composed of 5 standards setters, 1 support staff and a chief executive officer. The number of filled posts between 2008/09 and 2011/12 was 7. However, the number of filled posts is expected to increase to 9 over the medium term to enhance the board's ability to meet its standards setting objective. The increase in staff will also allow the board to conduct research to determine whether trading entities and national and provincial government business enterprises should apply the standards of generally recognised accounting practice and whether schedule 2 public entities should apply international financial reporting standards. The ratio of support staff to line staff is 1:6. The board does not appoint consultants.

Cooperative Banks Development Agency

Overview: 2008/09 - 2014/15

The Cooperative Banks Development Agency was established in terms of the Cooperative Banks Act (2007). The agency's mandate is to create a strong and vibrant cooperative banking sector. Its objectives are to support, promote and develop cooperative banking and to register, supervise and regulate deposit taking financial services cooperatives, savings and credit cooperatives, community banks and village banks as cooperative banks. Over the medium term, the agency will also facilitate, promote and fund the education and training of cooperative bank personnel. The agency's main goals are to improve the institutional safety and soundness of existing and operational cooperative financial institutions and of the financial stability of the sector as a whole.

The agency also aims to consolidate the cooperative financial institutions sector by managing the growth in their registration and address failing institutions to ensure improved compliance with the banking regulations; obtain the minister's approval for the repeal of the South African Micro-Finance Apex Fund exemption notice and to move those powers to the agency. Furthermore, the agency aims to assist representative bodies to improve their leadership, management and operational capability; establish sector specific learning programs with existing universities, colleges and support organisations; facilitate the establishment of an ICT enabled environment for institutions, with linkages to the national payment system; and establish a depositor's insurance fund, to protect the losses of the depositors.

The agency concentrates its activities in terms of three programmes: governance and administration, which provides strategic leadership, financial management, human resources management, general management and the overall smooth coordination of the activities of the agency; supervision, which is responsible for the regulation and supervision of cooperative banks and entails the registration of cooperative financial institutions that meet the requirements for registration as cooperative banks; and capacity building and information, which supports, promotes and develops cooperative banks including deposit taking cooperatives, and also promotes the establishment of representative bodies and support organisations.

Performance

Over the medium term, the agency plans to establish an effective promotional strategy and develop a comprehensive set of technical tools for the cooperative banking sector to market its services, while meeting its other statutory obligations, including the establishment of a deposit insurance fund, the accreditation of support organisations and the registration of representative bodies. In 2011/12, the agency plans to register only one cooperative bank when registered as a bank and increase registration to 9 in the medium term. The number of cooperative financial institutions money lenders in the cooperative environment producing financial reports is expected to increase from 15 in 2011/12 to 75 in 2014/15.

Selected performance indicators

Table 10.19 Cooperatives Banks Development Agency

| Indicator | Programme/Activity | | Past | | Current | | Projections | | | |
|---|-------------------------------|---------|---------|---------|---------|---------|-------------|---------|--|--|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | | |
| Total registered and supervised | Governance and | - | - | 1 | 1 | 3 | 6 | 9 | | |
| cooperative banks | administration | | | | | | | | | |
| Percentage of cooperative | Registration and | - | - | _ | _ | 40% | 75% | 90% | | |
| financial institutions regulated and monitored | supervisory | | | | | (119) | (119) | (119) | | |
| Total number of cooperative financial institutions producing financial reports | Registration and supervisory | | - | 11 | 15 | 50 | 60 | 75 | | |
| Number of cooperative financial institutions applying for registration as cooperative banks per year | Registration and supervisory | 1 | - | 1 | 2 | 2 | 3 | 3 | | |
| Number of cooperative financial institution managers successfully trained per year ¹ | Capacity building | - | - | 103 | 20 | 20 | 64 | 68 | | |
| Number of memoranda of understanding signed with the stakeholders to strengthen the strategic relationships | Governance and administration | _ | _ | _ | 1 | 1 | 2 | 2 | | |
| Total number of publications | Capacity building | _ | - | _ | 6 | 6 | 6 | 6 | | |

^{1.} Significant decrease in 2011/12 due to reprioritisation.

Programmes/activities/objectives

Table 10.20 Cooperatives Banks Development Agency

| | Au | dited outcome | | Revised estimate | Mediu | Medium-term estimate | | | |
|-------------------------------|---------|---------------|---------|------------------|---------|----------------------|---------|--|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | | |
| Governance and administration | _ | - | 2 994 | 3 817 | 4 813 | 5 526 | 5 808 | | |
| Registration and supervisory | - | _ | 2 387 | 2 453 | 4 650 | 4 739 | 5 211 | | |
| Capacity building | _ | _ | 3 295 | 3 040 | 6 387 | 6 055 | 6 113 | | |
| Total expense | - | - | 8 676 | 9 310 | 15 850 | 16 320 | 17 132 | | |

The Cooperatives Banks Development Agency had a total budget of R9.3 million in 2011/12, of which 41 per cent was used for the governance and administration of the agency, and 32.7 per cent was used for capacity building and information.

Savings and cost effectiveness measures

There were no savings effected. However, the agency will continuously monitor expenditure on a monthly basis to identify costs that can be reduced.

Expenditure estimates

Table 10.21 Cooperatives Banks Development Agency

| Statement of financial performance | | | | Revised | | | |
|--|---------|---------------|---------|----------|---------|------------------|---------|
| _ | Au | dited outcome | | estimate | Medi | um-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | - | - | 78 | - | - | _ | - |
| Sale of goods and services other than capital assets of which: | - | - | 35 | - | - | - | - |
| Administration fees | - | - | 23 | - | _ | _ | - |
| Sales by market establishments | - | - | 12 | - | - | _ | - |
| Other non-tax revenue | - | - | 43 | - | - | _ | - |
| Transfers received | - | - | 8 200 | 9 310 | 16 000 | 16 400 | 17 182 |
| Total revenue | - | - | 8 278 | 9 310 | 16 000 | 16 400 | 17 182 |
| Expenses | | | | | | | |
| Current expenses | - | - | 8 676 | 9 310 | 15 850 | 16 320 | 17 132 |
| Compensation of employees | _ | _ | 3 947 | 4 733 | 6 826 | 7 736 | 8 768 |
| Goods and services | _ | - | 4 677 | 4 577 | 9 024 | 8 584 | 8 364 |
| Depreciation | - | - | 52 | - | - | - | - |
| Total expenses | _ | _ | 8 676 | 9 310 | 15 850 | 16 320 | 17 132 |
| Surplus / (Deficit) | - | - | (398) | - | 150 | 80 | 50 |
| Statement of financial position | _ | | | | | | |
| Carrying value of assets | - | - | 106 | 106 | 256 | 336 | 386 |
| of which: | | | | | | | |
| Acquisition of assets | - | - | 28 | - | 150 | 80 | 50 |
| Receivables and prepayments | - | - | 19 | 19 | 19 | 19 | 19 |
| Cash and cash equivalents | _ | _ | 31 | 31 | 31 | 31 | 31 |
| Total assets | _ | - | 156 | 156 | 306 | 386 | 436 |
| Accumulated surplus / (deficit) | _ | _ | (781) | (781) | (631) | (551) | (501) |
| Trade and other payables | _ | - | 804 | 804 | 804 | 804 | 804 |
| Provisions | _ | - | 133 | 133 | 133 | 133 | 133 |
| Total equity and liabilities | _ | _ | 156 | 156 | 306 | 386 | 436 |

The spending focus over the medium term will be on the establishment of deposit insurance and stabilisation funds, the implementation of an ICT system, and the establishment of sector specific learning programmes with universities, colleges and support organisations.

The agency is mainly funded from transfers from the National Treasury. Transfers received are expected to increase from R8.2 million in 2010/11 to R9.3 million in 2011/12, to facilitate the building of capacity within the agency. Over the medium term, transfers received are expected to increase to R17.2 million, at an average annual rate of 22.7 per cent, to allow the agency to continue establishing itself.

Expenditure is expected to increase from R9.3 million in 2011/12 to R17.1 million in 2014/15, at an average annual rate of 22.5 per cent, mainly due to establishing the deposit insurance fund, establishing an IT system, providing support to secondary intermediary cooperatives, funding the training programme for cooperatives with universities, and expanding the agency's legislative mandate. The increased spending is also due to the agency's aim to: train 75 operational cooperative financial institutions to produce financial reports, register 3 cooperative banks per year, and accredit at least 1 support organisation by 2014/15.

Expenditure on compensation of employees is expected to increase from R4.7 million in 2011/12 to R8.8 million in 2014/15, at an average annual rate of 22.8 per cent, mainly to provide for growth in the agency's establishment. Over the medium term, goods and services spending is expected to increase from R4.6 million to R8.4 million, at an average annual rate of 22.3 per cent, mainly due to the establishment of the deposit insurance fund and the implementation of ICT systems.

The budget allocated to the agency between 2010/11 and 2011/12 enabled the appointment of the managing director and the board and the initiation of the programmes to register and building the capacity of the cooperative banking institutions. Over the medium term, the allocations will allow the agency to establish the deposit insurance fund, and train and register more cooperative banks in support of the agency's strategic objectives.

Personnel information

Table 10.22 Cooperatives Banks Development Agency

| | Personnel post statu | ıs as at 30 Sept | ember 2011 | Number | r of personn | el posts fil | led / planne | d for on fun | ded establi | n-term estimate 2013/14 2014/15 1 1 2 2 4 4 3 3 | | |
|---------------------------|----------------------|------------------|------------|---------|--------------|--------------|-----------------------|--------------|-------------|---|--|--|
| | Number of posts | Number of | Number | | | | | | | | | |
| | on approved | funded | of vacant | Actual | | | Mid-year ¹ | Mediu | ım-term est | imate | | |
| | establishment | posts | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | | |
| Executive management | 1 | 1 | ı | - | - | 1 | 1 | 1 | 1 | 1 | | |
| Senior management | 2 | 2 | _ | _ | - | 2 | 2 | 2 | 2 | 2 | | |
| Middle management | 3 | 4 | _ | _ | _ | 2 | 4 | 4 | 4 | 4 | | |
| Professionals | 2 | 2 | _ | _ | _ | 1 | 3 | 3 | 3 | 3 | | |
| Semi-skilled | 3 | 2 | 1 | _ | _ | 2 | 2 | 3 | 3 | 3 | | |
| Total | 11 | 11 | 1 | - | _ | 8 | 12 | 13 | 13 | 13 | | |
| Compensation (R thousand) | | | | - | _ | 3 947 | 4 733 | 6 826 | 7 736 | 8 768 | | |
| Unit cost (R thousand) | | | | - | _ | 493 | 394 | 525 | 595 | 674 | | |

^{1.} As at 30 September 2011.

As at 30 September 2011, the agency's filled posts were 12. Filled posts are expected to increase from 8 in 2010/11 to 12 in 2011/12 due to the increased capacity in the agency. Over the medium term, personnel is expected to increase to 13 in 2014/15 as the agency's supervisory unit builds capacity to take over the exempt notices function from the South African Micro-Finance Apex Fund, and Saving and Credit Cooperative League of South Africa from March 2012. The ratio of support staff to line staff is 1:3.

Development Bank of Southern Africa

Overview: 2008/09 - 2014/15

The Development Bank of Southern Africa was reconstituted in terms of the Development Bank of Southern Africa Act (1997), as a Development Finance Institution. Its primary purpose is to promote economic development and growth, human resource development and institutional capacity building by mobilising

financial and other resources from the national and international private and public sectors for sustainable development projects and programmes in South Africa and wider Southern Africa region.

The bank has adopted the following four strategic goals over the medium term: to catalyse, expand and enable delivery of basic and social services; provide and build human and institutional capacity; promote broad based economic growth, job creation, efficiency, fixed capital formation and regional integration; and engender sustainability in financial, environmental, institutional and social terms. The strategy continues to involve a strong focus on municipal support through the provision of infrastructure funding and capacity building support, especially to under-resourced municipalities, to increase delivery capacity and reduce implementation risks in under developed regions. The key capacity building initiatives for the bank include Siyenza Manje, the project implementation task force, sustainable communities and the Vulindlela Academy.

The bank seeks to: proactively generate investments in infrastructure and productive assets, with an emphasis on areas with high and latent potential, concentrations of poverty alleviation and opportunities for broad based wealth creation; mobilise, develop and deploy human capital as a key measure to building institutional capacity for accelerated and sustainable service delivery; apply, mobilise and manage knowledge in support of greater effectiveness, innovation and an enabling environment for shared socioeconomic development.

The bank concentrates its activities in terms of two programmes: infrastructure development funding provides funding for the development of infrastructure in Southern Africa, and capacity building and development programmes under the bank's development fund include a number of subprogrammes. These are: Siyenza Manje, which in the past provided hands-on capacity support to the government to accelerate service delivery at municipal level until the subprogramme unbundled and transferred finance deployees to National Treasury and technical deployees to the Department of Cooperative Governance and Traditional Affairs; the Vulindlela Academy, which is a platform for capacity building, knowledge sharing and skills transfer at local government level and is accredited by the local government sector education and training authority; project implementation and monitoring, which is concerned with implementing the management of the Jobs Fund and the accelerated schools infrastructure development initiative; and the sustainable communities and rural development subprogramme brings together different stakeholders to design a comprehensive plan to address the short, medium and long term developments.

Performance

Progress to date and planned activities in 2011/12 included: expedited municipal infrastructure grant, capital expenditure to the value of R2.8 billion with a target of R8 billion; 1 694 technical infrastructure projects facilitated with an estimated 8 765 temporary employment opportunities created, and 160 projects completed. An estimated 63 878 households are benefiting from access to water, 20 223 households from new or upgrades in bulk water infrastructure, 19 147 households from access to sanitation and 36 114 households from new or upgrades in bulk sanitation infrastructure. The Vulindlela Academy has trained 4 285 learners in priority skills with 1 940 certified as competent. The sustainable communities programme is currently administering 12 geographic sites across South Africa. At these sites, 3 development models have been replicated, 1 site has been prepared for handover to development partners, and projects to the value of R320 million have been developed and referred for funding with a target of R375 million. Furthermore, the Jobs Fund has been operationalised and the accelerated schools infrastructure development initiative programme has seen establishment, scoping, facilitation and procurement take place. In 2011/12, the rural development programme will have targeted 55 rural municipalities, 5 comprehensive rural development programme pilots and the existing three regional economic development initiatives. In addition, plans were made to prepare 20 of the 55 rural municipalities for piloting the frontloading of municipal infrastructure grants and other conditional grants to fast track basic infrastructure delivery.

The bank's loan disbursement to infrastructure related projects increased from R9.3 billion in 2008/09 to R7.2 billion in 2014/15, attributed to the expanded public works programme for infrastructure development of road, bridges and sanitation in municipalities. The Vulindlela Academy of municipal officials training increased from 4 500 officials in 2008/09 to 7 500 officials in 2011/12, mainly on project management and financial management skills. Over the medium term, training will increase from 7 500 officials in 2008/09 to 9 075 in 2014/15.

Selected performance indicators

Table 10.23 Development Bank of Southern Africa

| Indicator | Programme/Activity | | Past | | Current | ı | Projections | |
|---|------------------------------------|---------|---------|---------|---------|---------|-------------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Value of disbursements (loans and equity) to infrastructure related projects per year | Infrastructure development funding | R9.3bn | R5.8bn | R5.8bn | R13.5bn | R15.7bn | R7.2bn | R7.2bn |
| Co-funding ratio (other funding as proportion of bank disbursements) ¹ | Infrastructure development funding | 1:1.3 | 1:1.3 | 1:1.3 | 1:1.3 | 1:1.3 | 1:1.3 | 1:1.3 |
| Number of learners not employed by the bank trained at Vulindlela Academy | Vulindlela Academy | 5 259 | 7 483 | 7 483 | 10 000 | 11 000 | 12 000 | 12 000 |
| Number of municipal officials trained at Vulindlela Academy per year | Vulindlela Academy | 4 500 | 3 856 | 3 856 | 7 500 | 8 250 | 9 075 | 9 075 |
| Value of municipality infrastructure grant and other infrastructure expenditure grants implemented in projects per year | Other | R4bn | R5bn | R5bn | R6bn | R6bn | R6bn | R6bn |
| Number of technical projects completed per year | Siyenza Manje | 769 | 840 | 840 | 770 | 847 | 932 | 932 |

^{1.} For every R1 the bank commits, other organisations commit R5.32 (2006/07).

Programmes/activities/objectives

Table 10.24 Development Bank of Southern Africa

| | | | | Revised | | | | |
|------------------------------------|--------------------------|-----------|-----------|-----------|-----------|----------------------|-----------|--|
| | Audited outcome estimate | | | | Med | Medium-term estimate | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Infrastructure development funding | 3 325 421 | 3 243 380 | 3 453 281 | 3 411 086 | 3 906 746 | 4 181 258 | 4 622 770 | |
| Capacity building | 120 000 | 340 900 | 257 000 | 300 000 | 200 000 | 175 000 | 150 000 | |
| Total expense | 3 445 421 | 3 584 280 | 3 710 281 | 3 711 086 | 4 106 746 | 4 356 258 | 4 772 770 | |

The Development Bank of Southern Africa had a total budget of R3.7 billion in 2011/12, of which 91.9 per cent was used for infrastructure development.

Savings and cost effectiveness measures

There were no savings effected. However, the bank will continuously monitor expenditure on a monthly basis to identify costs that can be reduced.

Expenditure estimates

Table 10.25 Development Bank of Southern Africa

| Statement of financial performance | | | | Revised | | | |
|--|-----------|----------------|-----------|-----------|-----------|------------------|-----------|
| _ | Aı | udited outcome | | estimate | Med | ium-term estimat | е |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 4 871 737 | 4 118 607 | 3 785 394 | 4 067 022 | 4 517 160 | 4 999 108 | 5 756 055 |
| Sale of goods and services other than capital assets of which: | 84 144 | 88 644 | 114 143 | 87 997 | 198 953 | 218 848 | 240 733 |
| Sales by market establishments | 84 144 | 88 644 | 114 143 | 87 997 | 198 953 | 218 848 | 240 733 |
| Other non-tax revenue | 4 787 593 | 4 029 963 | 3 671 251 | 3 979 025 | 4 318 207 | 4 780 260 | 5 515 322 |
| Transfers received | _ | - | _ | - | 300 000 | 500 000 | - |
| Total revenue | 4 871 737 | 4 118 607 | 3 785 394 | 4 067 022 | 4 817 160 | 5 499 108 | 5 756 055 |

Table 10.25 Development Bank of Southern Africa (continued)

| Statement of financial performance | | | | Revised | | | |
|--------------------------------------|------------|----------------|------------|------------|------------|------------------|------------|
| | A | udited outcome | | estimate | Med | lium-term estima | te |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Expenses | | | | | | | |
| Current expenses | 3 362 953 | 3 175 928 | 3 388 089 | 3 291 297 | 3 814 736 | 4 083 727 | 4 519 387 |
| Compensation of employees | 424 545 | 483 585 | 551 870 | 583 281 | 608 493 | 645 002 | 683 702 |
| Goods and services | 1 235 232 | 704 039 | 875 212 | 579 737 | 645 479 | 679 113 | 729 493 |
| Depreciation | 6 921 | 16 990 | 15 525 | 21 540 | 23 963 | 28 674 | 31 814 |
| Interest, dividends and rent on land | 1 696 255 | 1 971 314 | 1 945 482 | 2 106 739 | 2 536 801 | 2 730 937 | 3 074 377 |
| Transfers and subsidies | 82 468 | 408 352 | 322 192 | 419 789 | 292 010 | 272 531 | 253 382 |
| Total expenses | 3 445 421 | 3 584 280 | 3 710 281 | 3 711 086 | 4 106 746 | 4 356 258 | 4 772 770 |
| Surplus / (Deficit) | 1 426 316 | 534 327 | 75 113 | 355 936 | 710 414 | 1 142 851 | 983 285 |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 388 961 | 471 222 | 546 617 | 689 427 | 792 851 | 1 053 157 | 1 115 029 |
| of which: | | | | | | | |
| Acquisition of assets | 75 569 | 91 567 | 51 460 | 164 350 | 127 387 | 288 980 | 93 687 |
| Investments | 7 931 630 | 8 770 358 | 7 717 782 | 8 840 352 | 9 132 475 | 9 463 253 | 9 825 951 |
| Loans | 29 465 454 | 32 968 542 | 37 845 148 | 40 075 375 | 44 256 421 | 51 059 365 | 59 496 250 |
| Receivables and prepayments | 120 498 | 139 043 | 108 007 | 108 007 | 108 007 | 108 007 | 108 007 |
| Cash and cash equivalents | 2 475 095 | 2 706 788 | 1 179 562 | 4 500 867 | 436 945 | 1 032 016 | 1 778 186 |
| Total assets | 40 381 638 | 45 055 953 | 47 397 116 | 54 214 029 | 54 726 700 | 62 715 799 | 72 323 422 |
| Accumulated surplus/(deficit) | _ | _ | - | 355 936 | 766 350 | 1 409 200 | 2 392 486 |
| Capital and reserves | 17 235 504 | 17 802 315 | 17 913 022 | 17 913 022 | 17 913 022 | 17 913 022 | 17 913 022 |
| Borrowings | 22 405 374 | 26 326 638 | 28 592 886 | 33 053 863 | 31 156 120 | 36 502 368 | 43 126 706 |
| Deferred income | _ | _ | _ | 2 000 000 | 4 000 000 | 6 000 000 | 8 000 000 |
| Trade and other payables | 514 112 | 693 087 | 628 420 | 628 420 | 628 420 | 628 420 | 628 420 |
| Provisions | 226 648 | 233 913 | 262 788 | 262 788 | 262 788 | 262 788 | 262 788 |
| Total equity and liabilities | 40 381 638 | 45 055 953 | 47 397 116 | 54 214 029 | 54 726 700 | 62 715 799 | 72 323 422 |

The spending focus over the medium term will be on: expanding and enabling the delivery of basic and social services; providing and building human and institutional capacity; and promoting broad based economic growth, efficiency, fixed capital formation and regional integration.

Revenue is generated from interest income from loans and borrowing. The interest income is largely derived from the development loan book. Between 2008/09 and 2011/12, total revenue decreased from R4.9 billion to R4.1 billion, at an average annual rate of 5.8 per cent, mainly due to the effects of the economic downturn. Over the medium term, revenue is expected to increase to R5.8 billion, at an average annual rate of 12.3 per cent. The increase is mainly due to increased interest payments on the development loan book, increased payments on disbursement goals, funding for poorly resourced municipalities under the targeted infrastructure programme, research and advisory services, technical assistance grants, and grants to the development fund.

Expenditure increased from R3.4 billion in 2008/09 to R3.7 billion in 2011/12, at an average annual rate of 2.5 per cent. Spending on compensation of employees increased from R424.5 million in 2008/09 to R583.3 million in 2011/12, at an average annual rate of 11.2 per cent, mainly due to the appointment of professional employees and advisory services to the government's infrastructure development objective and increased personnel in the risk management function to sustain growth in the loan book. Spending on goods and services declined from R1.2 billion in 2008/09 to R579.7 million in 2011/12, at an average annual rate of 22.3 per cent, mainly due cost saving initiatives. Spending on consultants declined from R60 million in 2008/09 to R39 million in 2011/12, due to the implementation of the expense management strategy.

Over the medium term, expenditure is expected to increase to R4.8 billion, at an average annual rate of 8.8 per cent, to increase capacity and fund infrastructure development. Expenditure on compensation of

employees is projected to increase to R683.7 million over the medium term, at an average annual rate of 5.4 per cent, due to an increased establishment as a result of the increased focus on providing municipal support through infrastructure funding and capacity building support. Spending on goods and services is expected to increase to R729.5 million over the same period, at an average annual rate of 8 per cent, due to anticipated increases in lease payments, professional fees, computer services, and travel and subsistence costs. The main cost drivers in spending on goods and services over this period are lease payments, professional fees, computer services, and travel and subsistence. Spending on consultants is expected to increase from R41 million in 2012/13 to R46 million in 2014/15, mainly to expand and enable service delivery of basic and social services, provide capacity building and institutional capacity, and promote broad based economic growth, job creation, fixed capital formation and regional integration.

Personnel information

Table 10.26 Development Bank of Southern Africa

| | Personnel post stat | us as at 30 Sep | tember 2011 | Numbe | r of person | nel posts fi | lled / planned | for on fund | led establis | hment |
|---------------------------|---|------------------------------|------------------------------|---------|-------------|--------------|----------------|-------------|--------------|---------|
| | Number of posts on approved establishment | Number of funded posts | Number of vacant posts | 0000/00 | Actual | 0040444 | Mid-year¹ | | ım-term est | |
| Frankis based market | 4 | 4 | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive board members | Į. | I | _ | 1 | ı | I | 1 | ı | ı | 1 |
| Executive management | 13 | 12 | - | 9 | 9 | 9 | 12 | 13 | 13 | 13 |
| Senior management | 32 | 32 | - | 16 | 22 | 26 | 32 | 32 | 32 | 32 |
| Middle management | 52 | 51 | - | 45 | 38 | 51 | 51 | 52 | 52 | 52 |
| Professionals | 526 | 462 | - | 397 | 420 | 439 | 462 | 526 | 526 | 526 |
| Semi-skilled | 176 | 174 | - | 144 | 169 | 159 | 174 | 176 | 176 | 176 |
| Total | 800 | 732 | - | 612 | 659 | 685 | 732 | 800 | 800 | 800 |
| Compensation (R thousand) | | | | 424 545 | 483 585 | 551 870 | 583 281 | 608 493 | 645 002 | 683 702 |
| Unit cost (R thousand) | | | | 694 | 734 | 806 | 797 | 761 | 806 | 855 |

1. As at 30 September 2011.

As at 30 September 2011, the entity had 732 filled posts. The filled posts increased from 612 in 2008/09 to 732 in 2011/12. The bulk of the increase was at the professional level, as a result of positions that were vacant and are currently filled.

Over the medium term, the establishment is expected to grow from 732 funded posts in 2011/12 to 800 in 2014/15. This is mainly due to the strong focus on municipal support through the provision of infrastructure funding and capacity building support, especially for under-resourced municipalities, through the application of knowledge, skills and institutional resources to increase delivery capacity and reduce implementation risks in under-developed regions.

Financial and Fiscal Commission

Overview: 2008/09 - 2014/15

The Financial and Fiscal Commission derives its mandate from the Financial and Fiscal Commission Act (1997). The commission's legislative mandate is to advise on relevant legislative authorities regarding the financial and fiscal requirements for national, provincial and local spheres of government in terms of Section 220 of the Constitution. It is independent and subject only to the Constitution and the law and must function in terms of an act of Parliament.

The execution of the commission's mandate is primarily driven through a research and recommendations programme. The mandate of the commission is to make recommendations, envisaged in Chapter 13 of the Constitution, or in national legislation to Parliament, provincial legislatures, and any other organs of state determined by national legislation.

The Financial and Fiscal Commission aims to generate quality, innovative pioneering research that promotes and influences intergovernmental, legislative and intellectual discourse; and facilitates engagements between stakeholders on key intergovernmental fiscal reviews issues. The commission also aims to ensure compliance

with legislation and adherence to corporate governance practise, as well as to benchmark commission research and governance against institutions in the intergovernmental and fiscal relations arena.

Performance

The focus over the medium term will be on establishing a pool of technical advisors who will work with a focused research team on multiple research projects as required by stakeholders. This initiative will ensure business continuity in the context of the skills shortage. While this model will initially increase research costs by 70 per cent, it will be offset by diminishing remuneration costs in the medium to longer term.

Selected performance indicators

Table 10.27 Financial and Fiscal Commission

| Indicator | Programme/Activity | | Past | | Current | | Projected | |
|---|-----------------------|---------|---------|---------|---------|---------|-----------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Annual submission on the division of revenue | Research and strategy | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Comments on the Division of Revenue Bill | Research and strategy | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Comment on the medium term budget policy statement and fiscal framework | Research and strategy | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Comments on annual reports for departments | Research and strategy | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Public hearings on local government | Research and strategy | 4 | 4 | 3 | 3 | 3 | 3 | 3 |
| Unqualified audit report | Support services | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Enhanced office space | Support services | 1 | 1 | 1 | 1 | 1 | 1 | 1 |

Programmes/activities/objectives

Table 10.28 Financial and Fiscal Commission

| | | | | Revised | | | |
|-----------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| | Au | dited outcome | | estimate | Mediu | m-term estimate | ! |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Research and strategy | 17 334 | 16 887 | 20 661 | 22 145 | 22 942 | 26 209 | 27 626 |
| Support services | 9 883 | 10 302 | 12 785 | 11 011 | 11 451 | 12 080 | 12 803 |
| Total expense | 27 217 | 27 189 | 33 446 | 33 156 | 34 393 | 38 289 | 40 429 |

The Financial and Fiscal Commission had a total budget of R33.2 million in 2011/12, of which 66.8 per cent was used to generate quality, innovative pioneering research that promotes and influences intergovernmental, legislative and intellectual discourse and facilitates engagements between stakeholders on key intergovernmental fiscal reviews issue.

Savings and cost effectiveness measures

In 2012/13, the services of internal audit will be housed internally while the scope of the external auditors will be closely managed to ensure that there are no budget overlaps. This is expected to realise a saving of R600 000. In addition, travel expenses and procurement contracts, specifically plant hire, are the commission's key cost drivers that have been revised and are expected to create cost savings of R300 000 and R215 000 over the medium term. Brokerage fees payable to provident fund brokers will be replaced by an administrative management committee. The total saving of R1.1 million will be allocated to areas where the commission experiences shortfalls.

Expenditure estimates

Table 10.29 Financial and Fiscal Commission

| Statement of financial performance | | | | Revised | | | |
|--------------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| | Au | dited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 241 | 97 | 402 | 120 | 125 | 130 | 135 |
| Other non-tax revenue | 241 | 97 | 402 | 120 | 125 | 130 | 135 |
| Transfers received | 26 125 | 26 580 | 31 391 | 33 036 | 37 268 | 39 159 | 40 294 |
| Total revenue | 26 366 | 26 677 | 31 793 | 33 156 | 37 393 | 39 289 | 40 429 |
| Expenses | | | | | | | |
| Current expenses | 27 217 | 27 189 | 33 446 | 33 156 | 34 393 | 38 289 | 40 429 |
| Compensation of employees | 15 189 | 17 158 | 19 664 | 19 548 | 19 618 | 19 854 | 21 037 |
| Goods and services | 10 911 | 9 093 | 13 058 | 13 193 | 14 461 | 18 120 | 19 053 |
| Depreciation | 976 | 780 | 584 | 415 | 314 | 315 | 339 |
| Interest, dividends and rent on land | 141 | 158 | 140 | - | _ | - | - |
| Total expenses | 27 217 | 27 189 | 33 446 | 33 156 | 34 393 | 38 289 | 40 429 |
| Surplus / (Deficit) | (851) | (512) | (1 653) | - | 3 000 | 1 000 | - |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 1 475 | 920 | 842 | 727 | 718 | 664 | 625 |
| of which: | | | | | | | |
| Acquisition of assets | 94 | 225 | 513 | 300 | 305 | 261 | 300 |
| Receivables and prepayments | 117 | 52 | 58 | 52 | 52 | - | _ |
| Cash and cash equivalents | 588 | 130 | - | 54 | (25) | 681 | 720 |
| Total assets | 2 180 | 1 102 | 900 | 833 | 745 | 1 345 | 1 345 |
| Accumulated surplus / (deficit) | (1 119) | (2 173) | (3 974) | (3 974) | (974) | 26 | 26 |
| Capital and reserves | 919 | 919 | 919 | 919 | 919 | 919 | 919 |
| Borrowings | _ | _ | 1 | _ | _ | - | - |
| Finance lease | 203 | 189 | 154 | 88 | _ | - | - |
| Trade and other payables | 1 843 | 1 807 | 3 400 | 3 400 | 400 | - | - |
| Provisions | 334 | 360 | 400 | 400 | 400 | 400 | 400 |
| Total equity and liabilities | 2 180 | 1 102 | 900 | 833 | 745 | 1 345 | 1 345 |

Expenditure trends

Spending over the medium term will focus on establishing a pool of specialised technical advisors to work with a focused research team on multiple research projects to provide sound financial and fiscal information for parliamentary reports.

The commission receives 99.5 per cent of its revenue from transfers from the National Treasury. Other revenue consists mainly of interest received on cash balances. Transfers received increased from R26.1 million in 2008/09 to R33 million in 2011/12, at an average annual rate of 8.1 per cent, to allow the commission to increase capacity for the research programme. Over the medium term, transfers are expected to increase to R40.3 million, at an average annual rate of 6.8 per cent, to make provision for the deficit incurred between 2008/09 and 2010/11.

Between 2008/09 and 2011/12, expenditure increased from R27.2 million to R33.2 million, at an average annual rate of 6.8 per cent, to allow the commission to increase capacity for the research programme. Consequently, expenditure on compensation of employees increased from R15.2 million in 2008/09 to R19.5 million in 2011/12, at an average annual rate of 8.8 per cent. Goods and services spending increased from R10.9 million in 2008/09 to R13.2 million in 2011/12, at an average annual rate of 6.5 per cent, mainly due to increased office rental, audit fees, staff training and printing costs.

Over the medium term, expenditure is expected to increase to R40.4 million, at an average annual rate of 6.8 per cent. Spending on compensation of employees is projected to increase to R21 million over the medium term, at an average annual rate of 2.5 per cent, mainly due to the commission's revised structure in the research

programme in line with the revised strategic focus and the new delivery model. Spending on consultants is expected to increase from R3.5 million in 2012/13 to R4.7 million in 2014/15, due to the establishment of a technical advisor pool to compensate for the scarcity of research skills. Every year, the commission contracts 7 to 10 professors from different universities as technical advisors to conduct research.

Personnel information

Table 10.30 Financial and Fiscal Commission

| | Personnel post stat | us as at 30 Sept | tember 2011 | Numb | Number of personnel posts filled / planned for on funded establishment | | | | | | |
|--|---|------------------------------|------------------------------|---------------|--|---------------|---------------|---------------|---------------|---------------|--|
| | Number of posts on approved establishment | Number of funded posts | Number of vacant posts | | Actual | | Mid-year¹ | Mediu | ım-term est | imate | |
| | | | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Executive management | 2 | 2 | 1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | |
| Senior management | 8 | 8 | - | 7 | 8 | 8 | 8 | 8 | 8 | 8 | |
| Middle management | 11 | 11 | _ | 9 | 11 | 11 | 11 | 10 | 8 | 8 | |
| Professionals | 6 | 6 | _ | 6 | 6 | 6 | 6 | 6 | 6 | 6 | |
| Skilled | 5 | 5 | _ | 5 | 5 | 5 | 5 | 5 | 5 | 5 | |
| Semi-skilled | 2 | 2 | - | 1 | 2 | 2 | 2 | 2 | 1 | 1 | |
| Total | 34 | 34 | 1 | 30 | 34 | 34 | 33 | 33 | 30 | 30 | |
| Compensation (R thousand) Unit cost (R thousand) | | | Į. | 15 189 506 | 17 158 505 | 19 664 578 | 19 548 592 | 19 618 594 | 19 854 662 | 21 037 701 | |
| Unit cost (R triousariu) | | | | 500 | 505 | 5/0 | 592 | 594 | 002 | | |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 34 posts. The filled posts increased from 30 in 2008/09 to 33 in 2011/12. The increase was due to the appointment of a senior manager and 2 middle managers in the research programme, which is a core function in the entity.

Over the medium term, filled posts are expected to decline to 30. The decrease is due to natural attrition and an effort to increase the relative number of line function personnel, mainly in the research function, by not replacing support staff who resign. The ratio of support staff to line staff in 2011/12 was 1:1.5. The ratio of consultants to total employees is 1:2.2.

Financial Intelligence Centre

Overview: 2008/09 - 2014/15

The Financial Intelligence Centre was established by the Financial Intelligence Centre Act (2001) and started functioning in 2003. The centre's role is to ensure that the information it provides to law enforcement authorities is used in a non-partisan manner, particularly where successful prosecution can have a high impact. It is the youngest of government's compliance institutions and its creation was spurred by the need to enhance the integrity of the South African financial system, whilst also creating new measures for investigating authorities to pursue criminal activity.

The centre's strategic focus over the medium term includes: enhancing its ICT systems; strengthening its international cooperation through interactions with the Egmont Group; establishing regional offices in metropolitan areas and towns; and supporting the appeals board.

In 2010/11, the centre made strides in: preparing and receiving data under the Financial Intelligence Centre Amendment Act (2008); enhancing its information and communication technology platforms; improving the quality of its intelligence reports; and strengthening its international cooperation through interactions with partner organisations, with a particular focus on Africa.

The centre concentrates its activities in terms of four programmes: information and communication technology, which provides information technology for data architecture and business solution for the centre; monitoring and analysis, which provides transaction surveillance, prosecution support capability and recovery support; legal and policy, which receives information from reporting and accountable institutions relating to alleged money

laundering and terror financing activities; and compliance and prevention, which provides compliance and reporting functions in terms of the act, and implements the secure data exchange with supervisory bodies.

Performance

The number of suspicious transaction reports per year are expected to decrease from 40 378 to 40 336 over the medium term as fewer fraudulent transactions are expected to go through the banking sector. The number of compliance audits per year are expected to increase from 51 to 225 over the same period, while the number of referrals from law enforcement agencies are expected to increase from 549 to 994.

Selected performance indicators

Table 10.31 Financial Intelligence Centre

| Indicator | Programme/Activity | e/Activity Past | | Current | | Projections | | |
|--|---------------------------|-----------------|---------|---------|-----------------|-------------|---------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Number of suspicious transaction reports per year ¹ | Compliance and prevention | 22 762 | 29 411 | 36 708 | 40 378 | 32 741 | 36 669 | 40 336 |
| Number of referrals to law enforcement agencies | Monitoring and analysis | 1 002 | 1 150 | 1 323 | 549 | 1 221 | 1 005 | 994 |
| Number of compliance audits per year | Compliance and prevention | 235 | 199 | 337 | 51 ² | 239 | 250 | 255 |
| Total number of request from international counterparts | Compliance and prevention | 102 | 83 | 153 | 188 | 194 | 200 | 220 |

^{1.} Fewer fraudulent transactions are expected to go through the banking sector as people become aware of the monitoring of banking transactions.

Programmes/activities/objectives

Table 10.32 Financial Intelligence Centre

| | Au | dited outcome | | Revised estimate | Medium-term estimate | | | |
|----------------------------|---------|---------------|---------|------------------|----------------------|---------|---------|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| ICT | 20 974 | 28 719 | 33 986 | 46 153 | 51 940 | 54 144 | 22 793 | |
| Monitoring and analysis | 8 958 | 12 599 | 15 789 | 26 038 | 27 600 | 29 255 | 31 010 | |
| Legal and policy | 4 434 | 6 500 | 7 680 | 8 816 | 9 345 | 9 906 | 10 500 | |
| Compliance and prevention | 11 931 | 16 500 | 18 325 | 27 952 | 33 423 | 31 407 | 33 291 | |
| Administration and support | 53 423 | 57 728 | 61 283 | 28 813 | 21 357 | 26 701 | 27 911 | |
| Total expense | 99 720 | 122 046 | 137 063 | 137 772 | 143 665 | 151 413 | 125 504 | |

The Financial Intelligence Centre had a total budget of R137.8 million in 2011/12, of which 33.5 per cent was used for ICT and 20.9 per cent was used for administration and support services.

Savings and cost effectiveness measures

In 2010/11, the centre reprioritised spending amounting to R100 million and requested from the department an increase of R100 million in transfers received from the National Treasury, over the medium term. These funds were spread over 2011/12, 2012/13 and 2013/14. The bulk of this reprioritisation will be used to enhance IT systems.

Expenditure estimates

Table10.33 Financial Intelligence Centre

| Statement of financial performance | | | | Revised | | | |
|------------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| _ | Au | dited outcome | | estimate | Mediu | m-term estimate | ! |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 516 | 1 323 | 1 037 | 1 272 | 1 340 | 1 413 | 1 484 |
| Other non-tax revenue | 516 | 1 323 | 1 037 | 1 272 | 1 340 | 1 413 | 1 484 |
| Transfers received | 111 474 | 141 645 | 181 414 | 136 500 | 142 325 | 150 000 | 124 020 |
| Total revenue | 111 990 | 142 968 | 182 451 | 137 772 | 143 665 | 151 413 | 125 504 |

^{2.} Focus will not be on audits but on training on the amended act.

Table 10.33 Financial Intelligence Centre (continued)

| Statement of financial performance | | | | Revised | | | |
|--------------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| _ | Au | dited outcome | | estimate | Mediu | m-term estimate | 1 |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Expenses | | | | | | | |
| Current expenses | 99 720 | 122 046 | 137 063 | 137 772 | 143 665 | 151 413 | 125 504 |
| Compensation of employees | 48 383 | 59 936 | 74 562 | 79 036 | 83 368 | 88 369 | 88 810 |
| Goods and services | 44 630 | 53 836 | 53 029 | 42 350 | 45 563 | 47 634 | 29 450 |
| Depreciation | 6 456 | 8 151 | 9 252 | 16 248 | 14 587 | 15 254 | 7 094 |
| Interest, dividends and rent on land | 251 | 123 | 220 | 139 | 148 | 156 | 150 |
| Total expenses | 99 720 | 122 046 | 137 063 | 137 772 | 143 665 | 151 413 | 125 504 |
| Surplus / (Deficit) | 12 270 | 20 922 | 45 388 | _ | _ | _ | _ |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 35 413 | 36 242 | 41 511 | 59 242 | 60 964 | 80 789 | 81 039 |
| of which: | | | | | | | |
| Acquisition of assets | 15 484 | 9 189 | 14 527 | 33 979 | 16 309 | 35 078 | 7 344 |
| Inventory | 166 | 222 | 242 | 242 | 242 | 242 | 242 |
| Receivables and prepayments | 1 646 | 1 455 | 2 675 | 2 675 | 2 675 | 2 675 | 2 675 |
| Cash and cash equivalents | 1 601 | 23 554 | 65 419 | 47 688 | 45 965 | 26 141 | 25 891 |
| Total assets | 38 826 | 61 473 | 109 847 | 109 847 | 109 846 | 109 847 | 109 847 |
| Accumulated surplus / (deficit) | 28 797 | 49 484 | 94 872 | 94 872 | 94 872 | 94 872 | 94 872 |
| Capital and reserves | 23 | 23 | 21 | 21 | 21 | 21 | 21 |
| Finance lease | 674 | 313 | 1 281 | 1 281 | 1 281 | 1 281 | 1 281 |
| Trade and other payables | 9 332 | 11 653 | 13 673 | 13 673 | 13 673 | 13 673 | 13 673 |
| Total equity and liabilities | 38 826 | 61 473 | 109 847 | 109 847 | 109 847 | 109 847 | 109 847 |

The spending focus over the medium term will be on: reducing the number of fraudulent transactions in the banking sector through training initiatives, using the ICT system to make the information collected by the centre available to investigating authorities, and ensuring that the information provided to law enforcement authorities is used in a non-partisan manner.

The agency receives 99.5 per cent of its total revenue from transfers from National Treasury. Other revenue consists mainly of interest received on cash balances. Transfers received increased from R111.5 million in 2008/09 to R136.5 million in 2011/12, at an average annual rate of 7 per cent, to fund the development of IT infrastructure. Over the medium term, transfers received are expected to decrease to R124 million, at an average annual rate of 3.1 per cent, in line with the expectation that there will be a reduced requirement for compliance audits due to the improved transactions monitoring system.

Expenditure grew from R99.7 million in 2008/09 to R137.8 million in 2011/12, at an average annual rate of 11.4 per cent. The growth was mainly due to the increased accommodation costs at the centre's Centurion Lake offices, the increase in personnel numbers and the ICT capacity expansion project. Expenditure on compensation of employees grew from R48.4 million in 2008/09 to R79 million in 2011/12, at an average annual rate of 17.8 per cent, as a result of the appointment of investigative professionals. Over the same period, goods and services expenditure decreased from R44.6 million in 2008/09 to R42.4 million in 2011/12, at an average annual rate of 1.7 per cent. The main cost drivers in spending on goods and services in this period were consultancy fees for the centre's ICT project. Consultancy fees constituted 29.5 per cent of spending on consultants and 45.3 per cent of spending on ICT.

Over the medium term, expenditure is expected to decrease to R125.5 million, at an average annual rate of 3.1 per cent. The decrease is as a result of a change in the scope of the ICT project. Expenditure on compensation of employees is expected to increase to R88.8 million, at an average annual rate of 4 per cent, to provide for an increase in the funded establishment from 144 to 250 posts. Over the same period, expenditure on goods and services is expected to decrease to R29.5 million, at an average annual rate of 11.4 per cent. The main cost drivers in spending on goods and services over this period are maintenance of IT services and accommodation charges for regional offices.

Personnel information

Table 10.34 Financial Intelligence Centre

| | Personnel post s | tatus as at 30 Sept | ember 2011 | Numbe | r of person | nel posts fi | led / planned | for on fund | ed establisl | nment |
|---------------------------|-----------------------------|------------------------|------------------------|---------|-------------|--------------|---------------|-------------|--------------|---------|
| | Number of posts on approved | Number of funded posts | Number of vacant posts | | Actual | | Mid-year¹ | Mediu | ım-term est | imate |
| | establishment | | - | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 5 | 5 | - | 3 | 3 | 5 | 5 | 5 | 5 | 5 |
| Senior management | 12 | 9 | 3 | 11 | 10 | 7 | 9 | 11 | 12 | 14 |
| Middle management | 28 | 17 | 11 | 10 | 14 | 14 | 17 | 21 | 25 | 27 |
| Professionals | 108 | 66 | 42 | 44 | 57 | 55 | 66 | 125 | 149 | 171 |
| Skilled | 36 | 21 | 15 | 17 | 19 | 19 | 21 | 45 | 54 | 65 |
| Semi-skilled | 34 | 25 | 9 | 28 | 25 | 25 | 25 | 28 | 30 | 32 |
| Very low skilled | 1 | 1 | - | 1 | 1 | 1 | 1 | 1 | 1 | 2 |
| Total | 224 | 144 | 80 | 114 | 129 | 126 | 144 | 236 | 276 | 316 |
| Compensation (R thousand) | | | | 48 383 | 59 936 | 74 562 | 79 036 | 83 368 | 88 369 | 88 810 |
| Unit cost (R thousand) | | | | 424 | 465 | 592 | 549 | 353 | 320 | 281 |

1. As at 30 September 2011.

As at 30 September 2011, the centre had an approved establishment of 224 with 144 funded and filled posts. Filled posts increased from 114 in 2008/09 to 144 in 2011/12, mainly to increase the capacity to monitor transactions and compliance, and ensure regulations are enforced. The bulk of the increase in filled posts is at the professional and middle management levels. There are 80 vacancies, mainly at the professional level, as a result of lack of skilled professionals in the market. The bulk of the establishment is at the professional level and also in middle management and vacancies occur mainly at the professional level. The main reason for vacant posts is due to a lack of skilled professionals in the market.

Over the medium term, the approved establishment is expected to grow from 144 posts in 2011/12 to 316 in 2014/15. The projected increase in the establishment is necessitated by the entity's revised mandate, which requires that the entity increase its presence in all provinces and strengthen its coordination efforts with other law enforcement agencies. The ratio of support to line function employees is 1:1.

Financial Services Board

Overview: 2008/09 - 2014/15

The Financial Services Board is an independent institution established by statute to oversee the South African non-banking financial services industry in the public interest. The board is committed to promoting and maintaining a sound financial investment environment in South Africa. The board is also responsible for ensuring that the regulated entities comply with the relevant legislation and with capital adequacy requirements, to promote the financial soundness of these entities and protect the investing community. The board also advises the Minister of Finance through various advisory committees comprised of industry experts.

The board's goal is to supervise and regulate the non-banking financial services industry in the following areas: long term and short term insurance; retirement funds and friendly societies, financial service providers, collective investment schemes and capital markets.

The board concentrates its activities in terms of four programmes: long term and short term insurance entails supervising the long term and short term insurance with a focus on registration requirements, the financial soundness of insurance companies and compliance with the regulatory framework; the financial advisory and intermediary activities division regulates and supervises the provision of advice and intermediary services for a range of financial products and services in the interests of consumer protection; the capital markets division, which supervises collective investment schemes in securities, property and participation bonds by regulating Credit Rating Agencies under the Credit Rating Services Act (2011); and the directorate of market abuse committee, which is responsible for combating market abuse.

Performance

Over the medium term, the board expects to supervise 12 965 financial and intermediary services, 220 long term and short term insurance entities, 3 675 retirement fund and friendly societies, and 195 collective investment schemes.

Selected performance indicators

Table10.35 Financial Services Board

| Indicator | Programme/Activity | | Past | | Current | | Projections | |
|--|--|---------|---------|---------|---------|---------|-------------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Improved revenue collection from companies in the financial services sector per year | We supervise the financial advisory and intermediary activities in the financial services sector in terms of the Financial Advisory and Intermediary Services Act (2002) | R307.4m | R352.5m | R422.7m | R454.2m | R506.2m | R531.7m | R563.1m |
| Number of financial advisory and intermediary industries supervised per year | We supervise the financial advisory and intermediary activities in the financial services sector in terms of the Financial Advisory and Intermediary Services Act (2002) | 14 500 | 14 500 | 11 868 | 12 461 | 12 710 | 12 965 | 12 965 |
| Number of long term and short term insurance industries supervised per year | We supervise the long term and short term insurance industries in terms of the Long-term Insurance Act (1998) | 189 | 189 | 199 | 210 | 214 | 220 | 220 |
| Number of retirement funds and friendly societies supervised per year | Supervise retirement funds and friendly societies | 11 500 | 8 500 | 3 446 | 3 618 | 3 690 | 3 675 | 3 675 |
| Number of collective investment schemes supervised per year | We supervise the South African licensed exchanges, central securities depositories and clearing houses in terms of the Securities Services Act (2004) and collective investment schemes in securities in terms of Collective Investment Schemes Control Act (2002) | 118 | 118 | 178 | 187 | 190 | 195 | 195 |

Programmes/activities/objectives

Table 10.36 Financial Services Board

| _ | Au | dited outcome | | Revised estimate | Mediu | m-term estimate | ı |
|--|---------|---------------|---------|------------------|---------|-----------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Supervise the financial advisory and intermediary activities in the financial services sector in terms of the Financial Advisory and Intermediary Act (2002) | 111 614 | 127 826 | 139 224 | 152 193 | 166 637 | 166 556 | 171 613 |
| Supervise the long term and short term insurance industries in terms of the Long Term Insurance Act (1998) | 66 983 | 77 429 | 85 180 | 110 152 | 112 712 | 120 349 | 126 719 |
| Supervise retirement funds and friendly societies | 96 160 | 108 524 | 129 894 | 141 109 | 143 156 | 154 078 | 168 587 |
| Directorate Market Abuse | 13 789 | 13 969 | 11 367 | 16 655 | 18 305 | 14 269 | 20 257 |
| Supervise the South African licensed exchanges, central securities depositories and clearing houses in terms of the Securities Act (2004) and collective investment schemes in securities in terms of Collective Investment Schemes Control Act (2002) | 29 972 | 33 594 | 33 560 | 41 447 | 43 021 | 48 418 | 51 666 |
| Other objectives | 6 160 | 5 790 | 8 375 | 9 067 | 19 551 | 20 753 | 22 193 |
| Total expense | 324 678 | 367 132 | 407 600 | 470 623 | 503 382 | 524 423 | 561 035 |

The Financial Services Board had a total budget of R470.6 million in 2011/12, of which 32.3 per cent was used for the supervision of financial advisory and intermediary activities in the financial services sector, and 30 per cent was used for the supervision of retirement funds and friendly societies.

Savings and cost effectiveness measures

There were no savings effected. However, the board will continuously monitor expenditure on a monthly basis to identify costs that can be reduced.

Expenditure estimates

Table 10.37 Financial Services Board

| Statement of financial performance | | | | Revised | | | |
|--|----------|---------------|---------|----------|---------|-----------------|---------|
| | Auc | lited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 307 372 | 352 490 | 422 649 | 454 291 | 506 157 | 531 654 | 563 095 |
| Sale of goods and services other than capital assets of which: | 250 696 | 316 791 | 371 323 | 425 747 | 469 322 | 492 788 | 522 355 |
| Sales by market establishments | 250 696 | 316 791 | 371 323 | 425 747 | 469 322 | 492 788 | 522 355 |
| Other non-tax revenue | 56 676 | 35 699 | 51 326 | 28 544 | 36 835 | 38 866 | 40 740 |
| Total revenue | 307 372 | 352 490 | 422 649 | 454 291 | 506 157 | 531 654 | 563 095 |
| Expenses | | | | | | | |
| Current expenses | 324 678 | 367 132 | 407 600 | 470 623 | 503 382 | 524 423 | 561 035 |
| Compensation of employees | 173 066 | 195 274 | 222 051 | 257 071 | 289 787 | 299 848 | 323 835 |
| Goods and services | 145 976 | 165 439 | 179 849 | 204 634 | 202 637 | 212 689 | 224 525 |
| Depreciation | 5 635 | 6 412 | 5 698 | 8 918 | 10 958 | 11 886 | 12 675 |
| Interest, dividends and rent on land | 1 | 7 | 2 | - | _ | - | - |
| Total expenses | 324 678 | 367 132 | 407 600 | 470 623 | 503 382 | 524 423 | 561 035 |
| Surplus / (Deficit) | (17 306) | (14 642) | 15 049 | (16 332) | 2 775 | 7 232 | 2 060 |
| Statement of financial position Carrying value of assets | 9 015 | 28 495 | 37 206 | 36 180 | 34 208 | 31 474 | 28 081 |
| of which: | 3 0 10 | 20 400 | 07 200 | 00 100 | 04 200 | 01 414 | 20 001 |
| Acquisition of assets | 5 727 | 26 806 | 14 507 | 8 092 | 9 148 | 9 318 | 9 382 |
| Investments | 22 525 | 29 954 | 32 288 | 39 043 | 38 383 | 38 883 | 39 433 |
| Inventory | 355 | 163 | 77 | 85 | 65 | 30 | 20 |
| Receivables and prepayments | 38 733 | 29 822 | 31 242 | 32 804 | 34 543 | 36 442 | 38 265 |
| Cash and cash equivalents | 136 321 | 133 310 | 144 289 | 171 704 | 160 224 | 143 545 | 131 341 |
| Total assets | 206 949 | 221 744 | 245 102 | 279 816 | 267 423 | 250 374 | 237 139 |
| Accumulated surplus / (deficit) | 104 130 | 83 659 | 93 724 | 110 056 | 107 281 | 100 049 | 97 989 |
| Capital and reserves | 42 139 | 54 816 | 60 234 | 91 017 | 78 534 | 65 588 | 51 411 |
| Finance lease | 10 611 | 9 123 | 7 914 | - | _ | - | - |
| Trade and other payables | 26 932 | 52 271 | 59 044 | 53 650 | 56 493 | 59 601 | 62 581 |
| Provisions | 23 137 | 21 875 | 24 186 | 25 093 | 25 114 | 25 137 | 25 159 |
| Total equity and liabilities | 206 949 | 221 744 | 245 102 | 279 816 | 267 422 | 250 374 | 237 140 |

Expenditure trends

The spending focus over the medium term will be on ensuring that regulated entities comply with legislation and capital adequacy requirements of financial soundness, thereby protecting the investing communities, ensure long term sustainability by improving revenue collection and investment in financial institutions.

The board generates revenue from the registration of auditors, practice reviews and charges to auditors. Revenue increased from R307.4 million in 2008/09 to R454.3 million in 2011/12, at an average annual rate of 13.9 per cent, mainly due to capacity building in the pension, insurance, financial advisory and intermediary service lines. Over the medium term, revenue is expected to increase to R563.1 million, at an average annual rate of 7.4 per cent.

Expenditure grew from R324.7 million in 2008/09 to R470.6 million in 2011/12, at an average annual rate of 13.2 per cent. This increase was primarily due to growth in the board's establishment from 400 to 461 over the same period as the entity hired more skilled industry supervisors. As a result, expenditure on compensation of employees increased from R173.1 million in 2008/09 to R257.1 million in 2011/12, at an average annual rate of

14.1 per cent. The increase between 2008/09 and 2011/12 is also attributable to increased expenditure on office rentals, as a result of the relocation of the board into new offices. Spending on goods and services over the period increased from R146 million to R204.6 million, at an average annual rate of 11.9 per cent.

Over the medium term, expenditure is expected to grow to R561 million, at an average annual rate of 6 per cent, mainly due to the restructuring of the insurance department, the enforcement of the applicable acts, and the creation of new departments or sections within the entity. Expenditure on compensation of employees increases from R257.1 million in 2011/12 to R323.8 million in 2014/15, at an average annual rate of 8 per cent, due to the growth in personnel as a result of the restructuring. Spending on goods and services over this period is expected to increase to R224.5 million, at an average annual rate of 3.1 per cent. The main cost drivers in spending on goods and services over the seven-year period are lease payments, professional fees, computer services, and travel and subsistence. The entity uses consultants mainly for auditing, legal and technical advice. Expenditure on consultants is expected to increase from R6.6 million in 2012/13 to R7.2 million in 2013/14, due to the agency's ICT projects.

Personnel information

Table 10.38 Financial Services Board

| | Personnel post stat | us as at 30 Septer | mber 2011 | Number of personnel posts filled / planned for on funded establishment | | | | | | |
|--|------------------------------|--------------------|-----------------|--|---------|----------------------------|---------|----------------------|---------|---------|
| | Number of posts | Number of | Number | Actual | | tual Mid-year ¹ | | Medium-term estimate | | |
| | on approved establishment | funded posts | of vacant posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 9 | 9 | 2 | 7 | 7 | 7 | 7 | 9 | 11 | 11 |
| Senior management | 33 | 33 | 4 | 25 | 26 | 29 | 29 | 31 | 32 | 33 |
| Middle management | 210 | 210 | 38 | 124 | 145 | 169 | 172 | 214 | 222 | 221 |
| Professionals | 162 | 162 | 12 | 150 | 139 | 141 | 162 | 167 | 180 | 180 |
| Skilled | 102 | 102 | 11 | 94 | 92 | 96 | 91 | 101 | 110 | 110 |
| Total | 516 | 516 | 67 | 400 | 409 | 442 | 461 | 522 | 555 | 555 |
| Compensation | • | | t | 173 066 | 195 274 | 222 051 | 257 071 | 289 787 | 299 848 | 323 835 |
| (R thousand) Unit cost (R thousand) | | | | 433 | 477 | 502 | 558 | 555 | 540 | 583 |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved funded establishment of 516 posts. 461 posts were filled and 55 were vacant as at the same date. Filled posts increased from 400 in 2008/09 to 461 in 2011/12, due to the appointments of senior and middle managers and professionals in the pension, insurance, financial advisory and intermediary service lines.

Over the medium term, filled posts are expected to increase from 461 in 2011/12 to 555 in 2014/15, mainly due the restructuring of the insurance department, the enforcement of the applicable acts, and the creation of new departments or sections within the entity. The ratio of support staff to line staff is 1:7.7.

Independent Regulatory Board for Auditors

Overview: 2008/09 - 2014/15

The Independent Regulatory Board for Auditors was established in terms of section 3 of the Auditing Profession Act (2005) and came into effect in April 2006. The goal of the board is to protect the public that relies on the services of registered auditors and also to support registered auditors. The board has a strategic influence in the financial services regulatory environment.

The Department of Trade and Industry has introduced amendments to the Broad Based Black Economic Empowerment Act (2003) that will transfer the regulation of the broad based black economic empowerment verification industry from the South African national accreditation system to the board. This may be effective from as soon as 2012/13 due to the urgency.

The objectives of the board over the medium term are to develop and maintain auditing and ethical standards that are internationally comparable, provide an appropriate framework for the education and training of properly qualified auditors, inspect and review the work of registered auditors, and investigate and take appropriate action against registered auditors who do not comply with standards and are guilty of improper conduct.

The board concentrates its activities in terms of five programmes: education, training and professional development delivers the public practice examination and provides support to members of the board and associates to maintain, improve and broaden their auditing knowledge and skills; inspections conducts inspections and reviews the practice of registered auditors and the effective implementation of training contracts; registration provides consideration and registration of individuals as registered auditors and provides charges and penalties for unethical conduct by auditors; and auditing and ethical standards provides advice to registered auditors on matters of professional ethics and conducts and interacts on matters relating to its functions and powers with professional bodies and organs of state.

Performance

Between 2008/09 and 2011/12, the number of registered auditors decreased from 4 260 to 4 126. However, new registrations increased from 232 to 250. South Africa has maintained its number 1 position in the World Economic Forum survey for 2011/12 for the strength of its audit and reporting standards. Over the medium term, the board will focus issuing and developing additional guidance on ethical issues from the code of professional conduct, process reportable irregularities received from registered auditors, finalise all complaints received, and inspect and review the work of registered auditors.

Selected performance indicators

Table 10.39 Independent Regulatory Board for Auditors

| Indicator | Programme/Activity | | Past | | | | Projections | | |
|---|--|---------|---------|---------|---------|----------------|----------------|----------------|--|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Number of auditing pronouncements issued per year | Auditing and ethical standards | _ | - | _ | - | 75%(19) | 80%(19) | 85%(19) | |
| Number of registered auditors registered per year | Auditing and ethical standards | 4 260 | 4 173 | 4 100 | 3 800 | 3 325 | 3 159 | 3 000 | |
| Number of reportable irregularities reports received from registered auditors timeously | Auditing and ethical standards | _ | _ | _ | _ | 90%(275) | 90%(275) | 90%(275) | |
| The number of competent candidates entering the audit profession | Education, training and professional development | _ | - | _ | - | 100% (2092) | 100% (2197) | 100% (2306) | |
| Number of disciplinary case files opened per year | Legal | 2 566 | 2 798 | 1 952 | 2 400 | 2 280 | 2 166 | 2 058 | |

Programmes/activities/objectives

Table 10.40 Independent Regulatory Board for Auditors

| | Audited | outcome | | Revised estimate | Medium-term estimate | | | |
|--|-------------|-----------------|-----------------|------------------|----------------------|-----------------|-----------------|--|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Operational effectiveness Legal | 56 673 - | 20 777 7 259 | 19 592 7 847 | 22 431 15 301 | 23 847 8 587 | 23 252 8 433 | 27 784 5 308 | |
| Education, training and professional development | - | 6 864 | 6 743 | 6 627 | 7 611 | 6 223 | 6 007 | |
| Inspections | _ | 16 122 | 14 699 | 15 030 | 15 386 | 16 443 | 17 507 | |
| Registration | - | 1 490 | 1 089 | 1 174 | 1 336 | 1 426 | 1 517 | |
| Auditing and ethical standards | - | 3 692 | 4 446 | 5 822 | 7 131 | 7 618 | 8 111 | |
| Stakeholder relationship and CEO's office | - | 3 640 | 5 099 | 6 057 | 7 499 | 7 935 | 8 450 | |
| Total expense | 56 673 | 59 844 | 59 515 | 72 442 | 71 397 | 71 330 | 74 684 | |

The Independent Regulatory Board of Auditors had a total budget of R72.4 million in 2011/12, of which 31 per cent was used for operational effectiveness.

Savings and cost effectiveness measures

The board has implemented measures to effect savings in spending on goods and services including: reducing the number of annual reports printed to save on printing costs, and sending invoices and statements by email to save on distribution costs.

Expenditure estimates

Table 10.41 Independent Regulatory Board for Auditors

| Statement of financial performance | | | | Revised | | | |
|--|---------|---------------|---------|----------|---------|-----------------|---------|
| _ | Au | dited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 33 995 | 46 459 | 39 323 | 39 669 | 39 189 | 39 681 | 41 136 |
| Sale of goods and services other than capital assets of which: | 33 639 | 38 407 | 37 241 | 37 202 | 37 828 | 38 223 | 39 584 |
| Administration fees | 1 289 | 1 172 | 840 | 275 | 85 | 91 | 97 |
| Sales by market establishments | 32 350 | 37 235 | 36 401 | 36 927 | 37 743 | 38 132 | 39 487 |
| Other non-tax revenue | 356 | 8 052 | 2 082 | 2 467 | 1 361 | 1 458 | 1 552 |
| Transfers received | 20 258 | 22 018 | 29 296 | 34 724 | 32 208 | 31 649 | 33 548 |
| Total revenue | 54 253 | 68 477 | 68 619 | 74 393 | 71 397 | 71 330 | 74 684 |
| Expenses | | | | | | | |
| Current expenses | 56 673 | 59 845 | 59 515 | 72 442 | 71 397 | 71 330 | 74 684 |
| Compensation of employees | 28 268 | 31 404 | 33 688 | 35 295 | 37 652 | 40 746 | 43 894 |
| Goods and services | 27 232 | 26 386 | 23 882 | 34 666 | 31 014 | 27 483 | 27 330 |
| Depreciation | 1 173 | 1 910 | 1 852 | 2 481 | 2 731 | 3 101 | 3 460 |
| Interest, dividends and rent on land | - | 144 | 93 | - | - | - | - |
| Total expenses | 56 673 | 59 845 | 59 515 | 72 442 | 71 397 | 71 330 | 74 684 |
| Surplus / (Deficit) | (2 420) | 8 632 | 9 104 | 1 951 | - | - | - |
| Statement of financial position | | | | | | | |
| Carrying value of assets of which: | 9 676 | 7 433 | 8 722 | 8 047 | 6 916 | 5 665 | 3 842 |
| Acquisition of assets | 9 218 | 506 | 3 255 | 1 806 | 1 600 | 1 850 | 1 637 |
| Inventory | - | 129 | 132 | 122 | 163 | 163 | 163 |
| Receivables and prepayments | 6 273 | 4 353 | 4 660 | 1 412 | 1 902 | 1 902 | 1 902 |
| Cash and cash equivalents | 1 553 | 5 307 | 13 543 | 7 068 | 4 990 | 4 927 | 3 352 |
| Non-current assets held for sale | 3 641 | 10 000 | 10 070 | 10 000 | 10 000 | 10 000 | 10 000 |
| Total assets | 21 144 | 27 223 | 37 127 | 26 649 | 23 971 | 22 657 | 19 259 |
| Accumulated surplus / (deficit) | 4 018 | 1 878 | 9 223 | 7 272 | 7 272 | 7 272 | 7 272 |
| Capital and reserves | 7 126 | 17 898 | 19 658 | 12 388 | 10 486 | 10 413 | 7 015 |
| Finance lease | 779 | 742 | 344 | 4 260 | 3 484 | 2 244 | 2 244 |
| Trade and other payables | 9 219 | 6 705 | 7 902 | 2 729 | 2 729 | 2 728 | 2 728 |
| Total equity and liabilities | 21 143 | 27 223 | 37 127 | 26 649 | 23 971 | 22 657 | 19 259 |

Expenditure trends

The spending focus over the medium term will be on Broad Based Black Economic Empowerment (BBBEE) verification, delivering better performance on issuing auditing pronouncements within target dates, and developing additional guidance on ethical issues from the Code of Professional Conduct.

The board receives revenue from the department and generates revenue from the registration of auditors, practice reviews and charges to auditors. Transfers received increased from R20.3 million in 2008/09 to R34.7 million in 2011/12, at an average annual rate of 19.7 per cent. During the 2011 adjusted budget process, transfers were increased from R28.7 million to R34.7 million to address a shortfall in legal fees for disciplinary cases. Over the medium term, transfers received is expected to decrease to R33.5 million, at an average annual rate of 1.1 per cent, mainly due to expected decreases in disciplinary cases and legal fees, as well as the upgrading of the IT systems.

Expenditure increased from R56.7 million in 2008/09 to R72.4 million in 2011/12, at an average annual rate of 8.5 per cent, due to an increase in spending on compensation of employees, practice reviews and inspection costs. Expenditure on compensation of employees increased from R28.3 million in 2008/09 to R35.3 million in

2011/12, at an average annual rate of 7.7 per cent. Over the same period, spending on goods and services increased from R27.2 million to R34.7 million, at an average annual rate of 8.4 per cent, mainly due to increased lease payments for new accommodation in Edenvale.

Over the medium term, expenditure is expected to increase to R74.7 million, at an average annual rate of 1 per cent, mainly due to salary adjustments, and travelling and accommodation costs as a result of international commitments related to the International Accounting Education Standards Board, and membership to the International Forum of Independent Audit Regulators. Expenditure on compensation of employees is expected to increase to R43.9 million over the medium term, at an average annual rate of 7.5 per cent, to provide for improved conditions of service. Over the same period, spending on goods and services is expected to decrease to R27.3 million, at an average annual rate of 7.6 per cent, due to the implementation of cost cutting measures.

The entity uses consultants for IT management and legal services. Spending on consultants increased from R915 000 in 2008/09 to R1.1 million in 2011/12, and is expected to increase to R1.2 million in 2014/15.

Personnel information

Table 10.42 Independent Regulatory Board for Auditors

| | Personnel post st | tatus as at 30 Sept | ember 2011 | Number of personnel posts filled / planned for on funded establishment | | | | | | |
|---------------------------|-----------------------------|------------------------|------------------------------|--|--|---------|---------|-------------|---------|---------|
| | Number of posts on approved | Number of funded posts | Number of vacant posts | | Actual Mid- year ¹ Medium-term es | | | um-term est | imate | |
| | establishment | | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 6 | 6 | - | 3 | 6 | 6 | 6 | 6 | 6 | 6 |
| Senior management | 6 | 6 | 1 | 3 | 5 | 4 | 6 | 6 | 6 | 6 |
| Middle management | 8 | 8 | 1 | 3 | 7 | 7 | 8 | 8 | 8 | 8 |
| Professionals | 17 | 17 | 1 | 18 | 16 | 15 | 17 | 17 | 17 | 17 |
| Skilled | 27 | 27 | - | 26 | 27 | 27 | 27 | 27 | 27 | 27 |
| Semi-skilled | 7 | 7 | _ | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Total | 71 | 71 | 3 | 60 | 68 | 66 | 71 | 71 | 71 | 71 |
| Compensation (R thousand) | | | ı | 28 268 | 31 404 | 33 688 | 35 295 | 37 652 | 40 746 | 43 894 |
| Unit cost (R thousand) | | | | 471 | 462 | 510 | 497 | 530 | 574 | 618 |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 71 posts, all of which were funded. The filled posts increased from 60 in 2008/09 to 71 in 2011/12. The growth was mainly in the practice reviews section. Over the medium term, the filled posts are expected to remain at 71. The ratio of administration to line function staff is 1:2.

Office of the Pension Funds Adjudicator

Overview: 2008/09 - 2014/15

The mandate of the Office of the Pension Funds Adjudicator is to investigate and determine complaints lodged in terms of section 30B of the Pension Funds Act (1956). The mandate of the office became effective from 1 January 1998. In order to achieve its mandate, the office is required to ensure a procedurally fair, economical and expeditious resolution of complaints in terms of the act, by: ensuring that its services are accessible to all; investigating complaints in a procedurally fair manner; reaching a just and expeditious resolution of complaints in accordance with the law; incorporating innovation and proactive thought and action in its activities; and supporting, encouraging and providing opportunities for individual growth.

The Office of the Pension Funds Adjudicator does not have jurisdiction over funds to which the state contributes financially, for example, the Government Employees Pension Fund, the Social Assistance Pension Scheme and Associated Institutions Pension Fund, as these are not required to register under the Pension Funds Act (1956) policy and practice changes.

On 1 April 2008, the Office of the Pension Funds Adjudicator became listed as a public entity and began establishing its financial independence. It was eventually able to become fully operational in 2010/11 when it

began to report on its financial and performance information independently. This practice change impacted positively on the office's ability to reach more people and attend to more cases as it had the independence to allocate and spend its financial resources in line with the strategic priorities that it had to develop as a registered entity.

The adjudicator's office investigates and determines complaints of abuse of power, maladministration, disputes of fact or law and employer dereliction of duty in respect of retirement pension funds, including matters relating to provident funds, and retirement annuity funds. The adjudicator has a very important role to play in the new regulatory framework and in protecting members of retirement funds. The proper management of retirement savings is crucial to the welfare and wellbeing of South Africans, and also to the economy since they are a source of long-term savings.

The Office of the Pension Funds Adjudicator's main objective is to resolve complaints in accordance with the mandate. To achieve this objective, the office investigates and determines complaints of abuse of power, maladministration, disputes of fact or law and employer dereliction of duty in respect of pension funds. A key output in 2011/12 included participating in the centralised complaints helpline for all financial ombud schemes to represent member rights and interests. A dedicated team of adjudicators is also in place to deal with the backlog of unresolved complaints which have been successfully reduced.

Performance

To further enhance accessibility to members of the public, the adjudicator has since April 2011 been participating in the centralised complaints helpline for all financial ombud schemes. Members of the public can phone a toll free number for more information about the different financial ombud schemes.

The office's performance revolves around case management with the adjudication team dealing with complaints received from the general public. To account for the impact on performance brought about by the change in the financial management of the office, the performance information is treated as pre-financial independence and post-financial independence. Since 1 April 2008, the office has obtained greater financial independence in order to fulfil its mandate. This increased financial independence has allowed it to increase on the number of complaints resolved through the implementation of initiatives such as the toll free access to the adjudicator's services by the public.

By the end of 2011/12, 6 220 new complaints had been received, 894 complaints had been settled by conciliation, 1 430 were determined and 3 799 were resolved without requiring determination. An accumulated total of 6 123 complaints lodged with the office have been resolved.

Selected performance indicators

Table 10.43 Office of the Pension Funds Adjudicator

| Indicator | Programme/Activity | | Past ¹ | | | | Projections | | |
|--|---|---------|-------------------|---------|---------|---------|-------------|---------|--|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Number of complaints resolved (complaints received before 31 March 2008) | Resolve complaints in accordance with our mandate | - | _ | 1 160 | 429 | 960 | 960 | 960 | |
| Number of complaints resolved (complaints received after 1 April 2008 up to 31 March 2014) | Resolve complaints in accordance with our mandate | _ | _ | 4 963 | 2 438 | 960 | 960 | 960 | |
| Percentage of valid complaints resolved within 9 months of lodging complaint (complaints received from 1 April 2011) | Resolve complaints in accordance with our mandate | - | _ | 58% | 44% | 65% | 65% | 65% | |

^{1.} Performance information for the office is reported from 2010/11, as this is when the Office of the Pension Funds Adjudicator obtained operational financial independence resulting from the 1 April 2008 decision.

Programmes/activities/objectives

Table 10.44 Office of the Pension Funds Adjudicator

| | | | | Revised | | | |
|---------------------------------------|---------|----------------|---------|----------|---------|------------------|---------|
| | Αι | idited outcome | | estimate | Mediu | ım-term estimate |) |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Resolve complaints in accordance with | 30 868 | 34 899 | 32 229 | 40 083 | 43 419 | 47 043 | 51 410 |
| mandate | | | | | | | |
| Total expense | 30 868 | 34 899 | 32 229 | 40 083 | 43 419 | 47 043 | 51 410 |

The Office of the Pension Funds Adjudicator had a total budget of R40.1 million in 2011/12, of which 63.1 per cent was used for compensation of employees.

Savings and cost effectiveness measures

There were no savings effected. However, the office will continuously monitor expenditure on a monthly basis to identify costs that can be reduced.

Expenditure estimates

Table 10.45 Office of the Pension Funds Adjudicator

| Statement of financial performance | | | | Revised | | | |
|--------------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| _ | Au | dited outcome | | estimate | Mediu | m-term estimate | ! |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 18 | 46 | 22 | 107 | 118 | 130 | 143 |
| Other non-tax revenue | 18 | 46 | 22 | 107 | 118 | 130 | 143 |
| Transfers received | 33 399 | 37 924 | 35 314 | 41 270 | 45 397 | 49 937 | 54 931 |
| Total revenue | 33 417 | 37 970 | 35 337 | 41 377 | 45 515 | 50 066 | 55 073 |
| Expenses | | | | | | | |
| Current expenses | 30 868 | 34 899 | 32 229 | 40 083 | 43 419 | 47 043 | 51 410 |
| Compensation of employees | 17 795 | 18 345 | 20 693 | 25 308 | 27 838 | 30 622 | 33 368 |
| Goods and services | 12 488 | 15 749 | 10 388 | 13 584 | 14 813 | 15 850 | 17 440 |
| Depreciation | 514 | 805 | 1 147 | 1 191 | 767 | 571 | 602 |
| Interest, dividends and rent on land | 71 | _ | - | - | - | - | - |
| Total expenses | 30 868 | 34 899 | 32 229 | 40 083 | 43 419 | 47 043 | 51 410 |
| Surplus / (Deficit) | 2 549 | 3 071 | 3 108 | 1 295 | 2 096 | 3 024 | 3 663 |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 1 434 | 2 770 | 1 984 | 2 321 | 2 002 | 1 809 | 1 623 |
| of which: | | | | | | | |
| Acquisition of assets | 571 | 2 152 | 361 | 1 528 | 448 | 378 | 416 |
| Receivables and prepayments | 4 379 | 7 148 | 3 811 | 3 811 | 3 811 | 3 811 | 3 811 |
| Cash and cash equivalents | 1 517 | 1 315 | 5 853 | 4 220 | 2 443 | (388) | 3 461 |
| Total assets | 7 330 | 11 233 | 11 648 | 10 352 | 8 256 | 5 232 | 8 895 |
| Accumulated surplus / (deficit) | 3 267 | 6 337 | 9 444 | 8 149 | 6 053 | 3 029 | 6 692 |
| Trade and other payables | 4 063 | 4 896 | 2 203 | 2 203 | 2 203 | 2 203 | 2 203 |
| Total equity and liabilities | 7 330 | 11 233 | 11 647 | 10 352 | 8 256 | 5 232 | 8 895 |

Expenditure trends

The spending focus over the medium term will be on: increasing the efficacy of its investigations to resolve complaints more quickly through adjudication and arbitration, upholding the integrity of the pension fund industry, and protecting the interests of pension fund members. Spending in these activities will mainly be in compensation of employees and goods and services.

The agency receives revenue mainly in the form of transfers from the Financial Service Board. These transfers account for 99.8 per cent of the entity's revenue receipts. Other revenue consists of levies charged to registered companies in the financial sector, such as banks and insurance companies. Revenue increased from R33.4 million in 2008/09 to R41.4 million in 2011/12, at an average annual rate of 7.4 per cent, mainly in the transfer received from the Financial Services Board. Over the medium term, revenue is expected to increase to R55.1 million, at an average annual rate of 10 per cent. There is an expected increase in levies charged to registered companies that contributes to this increase.

Expenditure increased from R30.9 million in 2008/09 to R40.1 million in 2011/12, at an average annual rate of 9.1 per cent, mainly due to increased expenditure in rental costs as a result of the entity moving to a new office in 2009/10. Over the same period, expenditure on compensation of employees increased from R17.8 million to R25.3 million, at an average annual rate of 12.5 per cent, mainly due to the introduction of basic medical aid

and retirement annuity schemes to all existing staff in 2010/11. Salary increases for executive management, professional levels and semi-skilled positions to resolve adjudication cases also contributed to this increase in compensation of employees. Expenditure on goods and services increased from R12.5 million in 2008/09 to R13.6 million in 2011/12, at an average annual rate of 2.8 per cent. The main cost drivers in spending on goods and services were lease payments, professional fees, computer services, and travel and subsistence.

Over the medium term, expenditure is expected to increase to R51.4 million, at an average annual rate of 8.6 per cent. Expenditure on compensation of employees is expected to increase to R33.4 million, at an average annual rate of 9.7 per cent, due to a projected increase in the number of personnel as a result of the recruitment of additional staff for the adjudication team to deal with the backlog of complaints lodged prior to 31 March 2011. Over the same period, spending on goods and services is expected to increase from R13.6 million to R17.4 million, at an average annual rate of 8.7 per cent, due to increased provision for lease payments, professional fees, computer services, and travel and subsistence.

Personnel information

Table 10.46 Office of the Pension Funds Adjudicator

| | Personnel post s | tatus as at 30 Septer | mber 2011 | Numbe | er of person | nel posts fi | lled / planned | for on fund | ed establis | hment |
|---------------------------|---------------------------|-----------------------|-----------|---------|--------------|--------------|------------------------|--|-------------|---------|
| | Number of | Number of | Number | | | | | | | |
| | posts on | funded posts | of vacant | | Actual | | Mid- year ¹ | Medium-term estimate 2012/13 2013/14 2014/15 3 3 3 4 4 4 3 1 1 17 18 19 5 5 5 20 31 33 | | |
| | approved establishment | | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 3 | 3 | 3 |
| Senior management | 4 | 4 | _ | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| Middle management | 1 | 1 | _ | 1 | 1 | 1 | 1 | 3 | 1 | 1 |
| Professionals | 17 | 17 | 2 | 24 | 19 | 16 | 15 | 17 | 18 | 19 |
| Skilled | 5 | 5 | 1 | 4 | 4 | 4 | 4 | 5 | 5 | 5 |
| Semi-skilled | 29 | 29 | _ | 32 | 28 | 29 | 28 | 29 | 31 | 33 |
| Total | 59 | 59 | 5 | 63 | 54 | 55 | 53 | 61 | 62 | 65 |
| Compensation (R thousand) | | | | 17 795 | 18 345 | 20 693 | 25 308 | 27 838 | 30 622 | 33 368 |
| Unit cost (R thousand) | | | | 282 | 340 | 376 | 478 | 456 | 494 | 513 |

^{1.} As at 30 September 2011.

Personnel information

As at 30 September 2011, the entity had an approved, fully funded establishment of 59 posts mostly at the professional level. The filled posts decreased from 63 in 2008/09 to 53 in 2011/12, resulting in vacancies in the executive management and professional staff. Over the medium term, filled posts are expected to grow to 65 mainly due to recruiting additional staff for the adjudication team to deal with the backlog of complaints lodged prior to 31 March 2011. The increase is also due to employing additional executive managers and professional staff.

As at 30 September 2011, there were 6 vacancies due to resignations. The vacancies were spread across the executive management, professional and semi-skilled levels. The ratio of the support staff to the line staff is 1:5.

Public Investment Corporation

Overview: 2008/09 - 2014/15

The Public Investment Corporation Limited manages assets for the Government Employees Pension Fund, and is one of the largest investment managers in Africa. The corporation's clients are public sector entities, most of which are pension, provident, social security, development and guardian funds. The corporation is registered as a financial services provider. Its role is to invest funds on behalf of its clients, based on the investment mandates set by each and approved by the Financial Services Board.

The corporation's policy mandate includes amalgamating Advent Asset Management into the Public Investment Corporation properties division, and acquiring CBS Property Management's business to form a new properties division called PIC Real Estate Asset Managers. The Government Employees' Pension Fund's revised mandate allows for 5 per cent offshore investments and 5 per cent in Africa.

The corporation's goals over the medium term include: entrenching a culture of shareholder participation; corporate governance and a proxy voting policy to ensure consistency between the companies and shareholders; the organisation and fund managers that invest on the organisation's behalf. The focus is on social and economic infrastructure development, environmental sustainability, job creation, enterprise development and broad-based black economic empowerment while generating returns for the client. There have been no policy or practice changes affecting the Public Investment Corporation's strategic priorities.

Strategic priorities over the medium term include: growing the property assets under management; outperforming integrated development plan benchmarks; streamlining the property management business; enhancing management capabilities; and incorporating environmental social responsibility and governance into the property investment process.

The total investment portfolio of the corporation is R1 trillion. The Isibaya Fund provides finance for projects which are able to generate good financial returns while also supporting positive, long term, economic, social and environmental outcomes for South Africa. In 2010/11, the corporation invested R6 billion through the Isibaya Fund. Similarly, the corporation also purchased 50 per cent of the V&A Waterfront in Cape Town on behalf of the Government Employees' Pension Fund. In 2011/12, this investment was valued at approximately R4.9 billion. Over the medium term, R45 billion is earmarked for developmental investments through the Isibaya Fund.

Performance

The corporation manages assets in excess of R1 trillion and the corporation's received management fees decreased from R436.4 million in 2008/09 to R423.9 million mainly due to decreases in asset value. The corporation is expecting an increase in management fees to R553 million over the medium term as the asset value continues to increase. The corporation's net profit after tax has been fluctuating mainly due to the economic downturn. Total funds under its management are expected to increase to R1.5 trillion in 2014/15, mainly due to improved developmental investments, property division consolidation, foreign investment and good governance.

Funds under its management increased from R739.7 billion in 2008/09 to R1 trillion in 2010/11. Over the medium term, funds under management are expected to increase gradually from R1.3 trillion in 2012/13 to R1.5 trillion in 2014/15.

Selected performance indicators

Table 10.47 Public Investment Corporation

| Indicator | Programme/Activity | | Past | | | Projections | | |
|--|--|----------|----------|----------|----------|-------------|----------|----------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Value of revenue per year | Incurred on investing funds on behalf of clients | R436m | R345m | R395m | R424m | R417m | R522m | R553m |
| Value of operating expenses per year | Incurred on investing funds on behalf of clients | R278m | R275m | R285m | R388m | R383m | R454m | R481m |
| Value of net profit after tax per year | Incurred on investing funds on behalf of clients | R158m | R72m | R110m | R36m | R34m | R68m | R72m |
| Total amount of funds under management | Incurred on investing funds on behalf of clients | R739.7bn | R910.9bn | R1 032bn | R1 132bn | R1 261bn | R1 396bn | R1 494bn |
| Number of clients per year | Incurred on investing funds on behalf of clients | 38 | 38 | 38 | 40 | 43 | 45 | 48 |

Programmes/activities/objectives

Table 10.48 Public Investment Corporation

| _ | Au | dited outcome | | Revised estimate | Mediu | m-term estimate | |
|--|---------|---------------|---------|------------------|---------|-----------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Incurred on investing funds on behalf of clients | 278 165 | 275 327 | 285 368 | 387 526 | 383 405 | 453 734 | 480 959 |
| Total expense | 278 165 | 275 327 | 285 368 | 387 526 | 383 405 | 453 734 | 480 959 |

The Public Investment Corporation had a total budget of R387.5 million in 2011/12, of which 64.7 per cent was used for compensation of employees and 29.3 per cent for goods and services mainly in spending on computer services and consultants.

Savings and cost effectiveness measures

Due to the high reliance on skilled personnel and specialised information technology, the corporation has been through a process of increasing its capacity while maintaining its efficiency. The corporation has saved on performance and management fees by bringing the management of the structured investment products in house in 2011/12.

Expenditure estimates

Table 10.49 Public Investment Corporation

| Statement of financial performance | • | | | Revised | | • | |
|--|---------|----------------|---------|----------|---------|------------------|---------|
| | Αι | udited outcome | | estimate | Mediu | ım-term estimate | • |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue Non-tax revenue | 436 447 | 346 999 | 395 116 | 423 919 | 417 322 | 522 106 | 553 432 |
| Sale of goods and services other than capital assets of which: | 390 097 | 310 247 | 346 644 | 400 205 | 389 925 | 490 527 | 519 959 |
| Sales by market establishments | 390 097 | 310 247 | 346 644 | 400 205 | 389 925 | 490 527 | 519 959 |
| Other non-tax revenue | 46 350 | 36 752 | 48 472 | 23 714 | 27 397 | 31 579 | 33 474 |
| Total revenue | 436 447 | 346 999 | 395 116 | 423 919 | 417 322 | 522 106 | 553 432 |
| Expenses | | | | | | | |
| Current expenses | 210 852 | 229 495 | 247 971 | 373 374 | 369 361 | 426 206 | 451 779 |
| Compensation of employees | 125 619 | 134 219 | 161 323 | 250 684 | 240 621 | 285 772 | 302 918 |
| Goods and services | 79 636 | 88 658 | 77 731 | 113 685 | 126 542 | 138 017 | 146 298 |
| Depreciation | 5 428 | 6 373 | 8 250 | 9 005 | 2 198 | 2 417 | 2 563 |
| Interest, dividends and rent on land | 169 | 245 | 667 | - | - | - | _ |
| Total expenses | 278 165 | 275 327 | 285 368 | 387 526 | 383 405 | 453 734 | 480 959 |
| Surplus / (Deficit) | 158 282 | 71 672 | 109 748 | 36 393 | 33 917 | 68 372 | 72 473 |

Table 10.49 Public Investment Corporation (continued)

| Statement of financial performance | | | | Revised | | | |
|------------------------------------|---------|----------------|---------|----------|---------|------------------|---------|
| · | Αι | udited outcome | | estimate | Mediu | ım-term estimate | • |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 19 592 | 31 357 | 30 284 | 34 999 | 33 578 | 32 096 | 30 524 |
| of which: | | | | | | | |
| Acquisition of assets | 8 913 | 20 858 | 9 309 | 13 720 | 777 | 935 | 991 |
| Investments | 41 181 | 260 525 | 286 292 | 286 292 | 282 681 | 282 681 | 282 681 |
| Receivables and prepayments | 43 510 | 34 517 | 40 950 | 50 461 | 116 811 | 110 067 | 120 241 |
| Cash and cash equivalents | 339 172 | 107 200 | 191 401 | 296 274 | 335 322 | 362 518 | 391 631 |
| Non-current assets held for sale | - | _ | - | 40 125 | 30 454 | 21 815 | 23 124 |
| Taxation | 5 056 | 13 424 | 12 855 | - | _ | - | - |
| Derivatives financial instruments | 3 118 | 8 791 | 1 625 | - | _ | _ | - |
| Total assets | 451 629 | 455 814 | 563 407 | 708 151 | 798 846 | 809 177 | 848 201 |
| Accumulated surplus / (deficit) | 417 974 | 136 049 | 234 727 | 271 120 | 305 037 | 373 409 | 445 882 |
| Capital and reserves | 1 | 278 001 | 278 001 | 370 263 | 413 003 | 327 439 | 287 551 |
| Borrowings | 1 148 | 1 558 | 767 | 767 | 760 | 754 | 748 |
| Finance lease | - | _ | - | 10 650 | 24 695 | 52 224 | 55 357 |
| Trade and other payables | 19 672 | 22 229 | 17 548 | 48 960 | 48 960 | 48 960 | 51 888 |
| Taxation | 608 | _ | - | - | - | - | - |
| Provisions | 9 108 | 9 186 | 30 739 | 6 391 | 6 391 | 6 391 | 6 774 |
| Total equity and liabilities | 448 511 | 447 023 | 561 782 | 708 151 | 798 846 | 809 177 | 848 201 |

Expenditure trends

The spending focus over the medium term will be on the acquisition of IT systems and related software licences and maintenance costs, and the leasing of a new building and long term incentives for staff. The strategic objectives of the corporation related to this spending focus are to increase the assets under management and deliver better performance on investments.

The corporation receives a management fee for managing the assets of its clients, including the Government Employees Pension Fund. Revenue decreased from R436.4 million in 2008/09 to R423.9 million in 2011/12, at an average annual rate of 1 per cent due to the economic downturn. Other non-tax revenue such as interest from the bank decreased from R46.4 million to R23.7 million, at an average annual rate of 20 per cent due to a decrease in the interest received. Over the medium term, revenue is expected to increase to R553.4 million, at an average annual rate of 9.3 per cent. This is mainly due to an increase in management fees received as a result of the anticipated increase in the market value of assets managed. Other non-tax revenue is expected to increase to R33.5 million, at an average annual rate of 12.2 per cent, due to adjustments to the fair value of assets.

Expenditure increased from R278.2 million in 2008/09 to R387.5 million in 2011/12, at an average annual rate of 11.7 per cent. The increase was due to the acquisition of IT systems in 2011/12 and related software licences and maintenance costs, and the leasing of a new building from 2009/10 to accommodate increases in staff. Over the medium term, expenditure is expected to increase to R481 million, at an average annual rate of 7.5 per cent. The growth is due to the increase in the number of employees, the introduction of the long term incentives and expenditure on IT systems.

The entity uses consultants mainly to implement information management projects. It also uses professional services for legal advice and certain investment requirements, such as specialised audits. Spending on consultants increased from R15.2 million in 2008/09 to R18 million in 2011/12, at an average annual rate of 5.8 per cent and is expected to decrease slightly to R17.8 million in 2014/15, at an average annual rate of 0.5 per cent, mainly due to less consultants being used.

Personnel information

Table 10.50 Public Investment Corporation

| | Personnel post stat | us as at 30 Se | ptember 2011 | Numbe | r of person | nel posts fi | lled / planned | l for on fun | ded establis | shment |
|-------------------------|---------------------|----------------|--------------|---------|-------------|--------------|-----------------------|--------------|--------------|---------|
| | Number of posts | Number of | Number of | | | | | | | |
| | on approved | funded | vacant | | Actual | | Mid-year ¹ | Mediu | ım-term est | imate |
| | establishment | posts | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive board members | 3 | 3 | 1 | 3 | 3 | 3 | 2 | 3 | 4 | 5 |
| Senior management | 7 | 7 | 3 | 5 | 5 | 6 | 4 | 7 | 8 | 8 |
| Middle management | 39 | 39 | 28 | 20 | 20 | 20 | 11 | 22 | 25 | 27 |
| Professionals | 55 | 55 | _ | 30 | 40 | 48 | 55 | 58 | 60 | 62 |
| Skilled | 161 | 161 | 28 | 55 | 80 | 143 | 133 | 146 | 154 | 163 |
| Semi-skilled | 135 | 135 | 19 | 44 | 81 | 110 | 116 | 129 | 134 | 142 |
| Very low skilled | 19 | 19 | _ | 5 | 5 | 8 | 19 | 22 | 23 | 23 |
| Total | 419 | 419 | 79 | 162 | 234 | 338 | 340 | 387 | 408 | 430 |
| Compensation | | | | 125 619 | 134 219 | 161 323 | 250 684 | 240 621 | 285 772 | 302 918 |
| (R thousand) | | | | | | | | | | |
| Unit cost (R thousand) | | | | 775 | 574 | 477 | 737 | 622 | 700 | 704 |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 419 all of which were funded. Filled posts increased from 162 in 2008/09 to 340 in 2011/12. The expansion was mainly at the skilled level and was concentrated in the properties and Isibaya divisions due to the expansion of business to improve efficiency. Over the medium term, filled posts are expected to grow to 430. The growth is concentrated mainly in the expansion at the skilled and semi-skilled levels in the properties and Isibaya divisions.

As at 30 September 2011, there were 79 vacancies, mainly at skilled and in semi-skilled levels. Some of these vacancies are the result of resignations. The ratio of support staff to line function personnel is 1:1.52.

South African Revenue Service

Overview: 2008/09 - 2014/15

The South African Revenue Service's mandate in terms of the South African Revenue Service Act (1997) is to collect all revenue due to the state and administer trade, to support government in meeting its key growth developmental objectives by facilitating legitimate trade, protecting South African ports of entry and eliminating illegal trade and tax evasion. The service's purpose is also to contribute to the economic and social development of our country through collecting the resources needed by government to meet its policy and delivery priorities. The service is also responsible for ensuring maximum compliance with tax and customs legislation and providing a customs service that maximises revenue collection, protects South Africa's borders and facilitates trade.

The service has identified a number of strategic priorities for the medium term: to ensure sustainability; to drive productivity, service quality and cost efficiency; to fully deliver on its customs mandate in a way that is aligned with government's stated intentions; to streamline governance and strengthen leadership; to fully implement taxpayer and trader segmentation to strengthen the business model; to maximise value creation by enabling employees to perform optimally; and to deepen key external relationships to enhance the service's reputation. The service is continuing with its modernisation strategy, in which core processes and systems are streamlined and routine tasks automated.

The service carries out its mandate through the following programmes: operations for the office of the chief financial officer, which provides core tax administration services and ICT services that support operations; strategy enablement and enforcement, which is responsible for the entity's strategic and risk management, anticorruption and security services, stakeholder management and national investigation services; customs and border management, which protects and manages the borders of South Africa to promote legal trade and restrict illegal trade, facilitate trade, and maximise customs revenue collections; and modernisation and impactful projects, which provides innovative strategies to improve the operations of the entity.

The entity is structured into means of four programmes: operations, which provides core tax administration services and IT services that support operations; enablement and enforcement, which is responsible for the entity's strategic and risk management, anticorruption and security services, and stakeholder management and national investigation services; customs and border management protects and manages the borders of South Africa to promote legal trade and restrict illegal trade, facilitates trade, and maximises customs revenue 74

collections; and modernisation and impactful projects, which provides innovative strategies to improve the operations of the organisation by improving core processes and introducing systems that automate streamlined and routine tasks.

Performance

Revenue collection increased from R652 billion in 2008/09 to R728.6 billion in 2011/12, mainly due to increased custom revenue collection and increased electronic filing for personal income tax and corporate tax. Custom revenue collection as part of the total income tax collected by the service increased from R22.8 billion to R126.8 billion, mainly due to enhanced border control management systems. The South African Revenue Service expects to recover cash from the debt book of R11 billion per year over the medium term. With the modernisation and impact initiatives projects, the service expects to enhance over the medium term its average processing turnaround times for value added tax from 15 working days in 2011/12 to less than 5 days. The average processing turnaround time for corporate income tax is expected to be reduced from 3 working days to 2 working days over the medium term. Personal income tax average processing turnaround times are expected to remain at 2 working days over the seven-year period.

Selected performance indicators

Table 10.51 South African Revenue Service

| Indicator | Programme/Activity | | Past | | Current | | Projections | |
|---|--|-----------|-----------|--------------------|--------------------|--------------------|-----------------------------|--------------------------------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Value of annual revenue collected ¹ | Tax collection and assessment | R625.1bn | R589bn | R651bn | R728.6bn | - | - | - |
| Custom revenue collected ¹ | Tax collection and assessment | R22.8bn | R19.6bn | R109.2bn | R126.8bn | - | _ | - |
| Number of personal income tax returns per year | Tax collection and assessment | 3 951 534 | 3 791 873 | 3 810 832 | 3 848 941 | 4 041 388 | 4 041 388 | 4 041 388 |
| Number of corporate tax returns per year | Tax collection and assessment | 587 719 | 638 026 | 641 216 | 647 628 | 680 009 | 680 009 | 680 009 |
| Number of value added tax returns per year | Tax collection and assessment | 4 272 620 | 3 821 856 | 3 840 965 | 3 879 375 | 4 073 343 | 4 073 343 | 4 073 343 |
| Number of PAYE tax returns per year | Tax collection and assessment | 4 273 038 | 4 029 279 | 4 049 425 | 4 089 920 | 4 294 416 | 4 294 416 | 4 294 416 |
| Number of imports bill of entry per year | Tax collection and assessment | 2 173 108 | 2 180 336 | 2 245 746 | 2 355 541 | 2 473 318 | 2 473 318 | 2 473 318 |
| Number of exports per vear | Tax collection and assessment | 2 940 294 | 2 893 890 | 2 980 707 | 3 126 435 | 3 282 756 | 3 282 756 | 3 282 756 |
| Percentage on time filing | Tax collection and assessment | - | 78.6% | 80% | 83% | 85% | 87% | 87% |
| Percentage reduction in outstanding returns | Tax collection and assessment | - | 5% | 8% | 5% | 5% | 5% | 5% |
| Revenue collected against staff cost incurred | Tax collection and assessment | - | 134:1 | 133:1 | 136:1 | 141:1 | 156:1 | 156:1 |
| Percentage of first contact resolution via contact centres | Tax collection and assessment | - | 44% | 50% | 87.5% | 90% | 90% | 90% |
| Uptake in electronic declaration (Southern African Customs Union) | Customs operations | - | 36% | 50% | 75% | 80% | 85% | 85% |
| Percentage of adherence to turnaround time for electronic declarations processing (2 hours) | Customs operations | - | 72% | 85% | 95% | 95% | 95% | 95% |
| Average processing turnaround time for corporate income tax returns | South African Revenue Service operations | - | - | 3 working days | 3 working days | 3 working days | 2 working days | 2 working days |
| Average processing turnaround time for value added tax returns | Modernisation and impactful initiative | - | - | 21 working days | 15 working days | 10 working days | Less than 5 working days | Less than 5 working days |

Table 10.51 The South African Revenue Service (continued)

| Indicator | Programme/Activity | | Past | | Current | | Projections | |
|---|--|---------|---------|---------|---------|---------|-------------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Percentage of collection (uptake) through the customs electronic systems (electronic data interchange) | South African Revenue Service operations | - | - | 70% | 80% | 90% | 95% | 95% |
| Percentage of collection (uptake) through the electronic filing systems , declaration and payment submission for all tax products | South African Revenue Service operations | - | - | 80% | 80% | 81% | 82% | 82% |

^{1.} Targets will be as agreed upon with the Minister of Finance.

Programmes/activities/objectives

Table 10.52 South African Revenue Service

| | Aı | udited outcome | | Revised estimate | Medi | um-term estimat | e |
|--|-----------|----------------|-----------|------------------|-----------|-----------------|------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Operations | 3 662 314 | 3 983 757 | 4 321 137 | 4 426 451 | 4 799 012 | 5 191 748 | 5 612 948 |
| Large business centre | 183 919 | 208 500 | 231 267 | 281 684 | 326 133 | 352 925 | 383 607 |
| Customs border management | 150 898 | 132 933 | 209 386 | 517 477 | 564 986 | 611 401 | 661 087 |
| African tax administration forum | _ | _ | 3 932 | 10 671 | 11 616 | 12 570 | 13 590 |
| Strategy enablement and enforcement | 491 304 | 612 135 | 670 471 | 772 253 | 842 984 | 912 915 | 987 558 |
| Support services | 1 579 291 | 1 773 000 | 1 926 508 | 2 309 714 | 2 551 028 | 2 783 806 | 2 996 591 |
| Modernistion and impactful initiatives | 449 147 | 334 326 | 140 318 | 486 140 | 255 824 | 260 239 | 267 068 |
| Total expense | 6 516 873 | 7 044 651 | 7 503 020 | 8 804 390 | 9 351 583 | 10 125 604 | 10 922 449 |

The South African Revenue Service had a total budget of R8.8 billion in 2011/12, of which 63.1 per cent was used for compensation of employees.

Savings and cost effectiveness measures

The entity has achieved significant savings of R225 million over the medium term in the following spending items: data and voice costs; support and maintenance costs for servers, desktop computers, laptop computers and printers; and support and maintenance costs for the wide area network and local area network. An automated telephone management system will be introduced during the medium term that will allow the entity to recover excessive personal telephone costs from employees.

Expenditure estimates

Table 10.53 South African Revenue Service

| | | | Revised | | | |
|-----------|--|---|---|---|--|---|
| Aı | udited outcome | | estimate | Mediu | ım-term estimat | te |
| 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| | | | | | | |
| 364 629 | 349 276 | 427 814 | 327 000 | 298 000 | 310 000 | 310 000 |
| 364 629 | 349 276 | 427 814 | 327 000 | 298 000 | 310 000 | 310 000 |
| 6 303 510 | 7 148 446 | 8 138 108 | 8 653 573 | 9 194 374 | 9 682 215 | 10 242 648 |
| 6 668 139 | 7 497 722 | 8 565 922 | 8 980 573 | 9 492 374 | 9 992 215 | 10 552 648 |
| | 364 629 364 629 6 303 510 | 364 629 349 276 364 629 349 276 6 303 510 7 148 446 | 2008/09 2009/10 2010/11 364 629 349 276 427 814 364 629 349 276 427 814 6 303 510 7 148 446 8 138 108 | 2008/09 2009/10 2010/11 2011/12 364 629 349 276 427 814 327 000 364 629 349 276 427 814 327 000 6 303 510 7 148 446 8 138 108 8 653 573 | Audited outcome estimate Mediu 2008/09 2009/10 2010/11 2011/12 2012/13 364 629 349 276 427 814 327 000 298 000 364 629 349 276 427 814 327 000 298 000 6 303 510 7 148 446 8 138 108 8 653 573 9 194 374 | Audited outcome estimate Medium-term estimate 2008/09 2009/10 2010/11 2011/12 2012/13 2013/14 364 629 349 276 427 814 327 000 298 000 310 000 364 629 349 276 427 814 327 000 298 000 310 000 6 303 510 7 148 446 8 138 108 8 653 573 9 194 374 9 682 215 |

Table 10.53 South African Revenue Service (continued)

| Statement of financial performance | | | | Revised | | | |
|--------------------------------------|-----------|----------------|-----------|-----------|-----------|----------------|------------|
| | A | udited outcome | | estimate | Medi | um-term estima | te |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Expenses Current expenses | 6 516 873 | 7 044 651 | 7 503 020 | 8 804 390 | 9 351 583 | 10 125 604 | 10 922 449 |
| Compensation of employees | 4 021 471 | 4 367 226 | 4 944 853 | 5 560 787 | 6 002 823 | 6 494 340 | 7 020 948 |
| Goods and services | 2 218 069 | 2 273 859 | 2 113 946 | 2 719 993 | 2 732 799 | 2 954 378 | 3 184 002 |
| Depreciation | 277 333 | 382 774 | 423 154 | 507 785 | 599 186 | 659 105 | 698 651 |
| Interest, dividends and rent on land | _ | 20 792 | 21 066 | 15 825 | 16 775 | 17 781 | 18 848 |
| Total expenses | 6 516 873 | 7 044 651 | 7 503 020 | 8 804 390 | 9 351 583 | 10 125 604 | 10 922 449 |
| Surplus / (Deficit) | 151 266 | 453 071 | 1 062 902 | 176 183 | 140 791 | (133 389) | (369 801) |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 1 123 844 | 1 276 440 | 1 641 007 | 2 073 189 | 2 207 917 | 2 289 297 | 2 323 324 |
| of which: | | | | | | | |
| Acquisition of assets | 647 212 | 536 481 | 758 399 | 939 966 | 733 914 | 740 485 | 732 677 |
| Receivables and prepayments | 94 361 | 81 712 | 190 698 | 205 732 | 212 037 | 222 004 | 232 768 |
| Cash and cash equivalents | 981 670 | 1 358 927 | 2 160 625 | 1 880 153 | 1 839 999 | 1 670 204 | 1 316 468 |
| Total assets | 2 199 875 | 2 717 079 | 3 992 330 | 4 159 074 | 4 259 953 | 4 181 505 | 3 872 560 |
| Accumulated surplus / (deficit) | 753 510 | 1 213 696 | 2 276 599 | 2 452 782 | 2 593 573 | 2 460 184 | 2 090 384 |
| Capital and reserves | 61 791 | 61 768 | 102 598 | 102 598 | 102 598 | 102 598 | 102 598 |
| Finance lease | 367 567 | 400 813 | 432 641 | 413 641 | 394 641 | 375 641 | 356 641 |
| Deferred income | 2 335 | 1 157 | 481 | 481 | 481 | 481 | 481 |
| Trade and other payables | 659 040 | 693 540 | 760 710 | 744 237 | 708 417 | 758 882 | 813 384 |
| Provisions | 355 633 | 346 105 | 419 301 | 445 335 | 460 243 | 483 719 | 509 073 |
| Total equity and liabilities | 2 199 876 | 2 717 079 | 3 992 330 | 4 159 074 | 4 259 953 | 4 181 505 | 3 872 561 |

Expenditure trends

The spending focus over the medium term will be on divisions that have the greatest impact on service delivery, including continuing with the modernisation programme, which has played a significant part in the South African Revenue Service's achievements to date such as electronic filing system for tax payers and companies. The entity's spending focus will continue with the modernisation for value added tax, corporate income tax and customs by providing security for borders and ports of entry, to protect our economy. The main spending items to achieve the medium term objectives are mainly compensation of employees, goods and services and the depreciation cost item.

The entity collects revenue on behalf of government from value added tax, customs and duties, and pay as you earn tax. The South African Revenue Service receives a transfer from National Treasury of approximately 96 per cent of total revenue generated by the entity. Other revenue consists of interest received from the bank and commission income from collecting funds on behalf of the Unemployment Insurance Fund. Revenue increases from R6.7 billion in 2008/09 to R9 billion in 2011/12, at an average annual rate of 10.4 per cent. Over the medium term, revenue is expected to increase to R10.6 billion, at an average annual rate of 5.5 per cent. The growth in revenue over both periods is mainly to provide for enforcement initiatives and the continued IT enhancements as part of the modernisation programme. Other non-tax revenue is expected to decrease from R364.6 million in 2008/09 to R310 million in 2014/15, at an average annual rate of 1.8 per cent mainly due to anticipated lower interest receivable from the bank.

Expenditure increased from R6.5 billion in 2008/09 to R8.8 billion in 2011/12, at an average annual rate of 10.5 per cent, due to increased spending on compensation of employees and the modernisation of the entity's tax collection operations. Over the medium term, spending is projected to increase to R10.9 billion, at an average annual rate of 7.5 per cent, due to the continuation of the modernisation projects for customs and corporate income tax. Between 2011/12 and 2014/15, expenditure on compensation of employees is expected to increase from R5.6 billion to R7 billion, at an average annual rate of 8.1 per cent. The entity is committed to managing staff growth against a backdrop of increasing transaction volumes. Apart from the strengthening of audit capacity and providing capacity for the border management function, the entity aims to maintain staff

numbers at existing levels. Staff freed up as a result of the modernisation of its operations will be redirected, whenever possible, to strengthening the enforcement capacity. The entity is gradually transforming its skill base by recruiting more specialised and high level skills. This will lead to an increase in the average per unit cost of staff.

Over the medium term, expenditure on goods and services is expected to increase from R2.7 billion to R3.2 billion, at an average annual rate of 5.4 per cent, mainly due to the modernisation projects for customs and value added tax. The main cost drivers in spending on goods and services are IT costs, utilities costs and building lease costs. Consultancy expenditure over the seven-year period constitutes 1.8 per cent of total expenses, with a medium term allocation of R464.6 million for consultants for legal skills, and information technology related skills that will be used in the entity's modernisation programme.

Personnel information

Table 10.54 South African Revenue Service

| | Personnel post status | as at 30 Septen | nber 2011 | Nu | mber of perso | nnel posts fill | ed / planned 1 | for on funde | d establishr | nent |
|-----------------|------------------------------|------------------|--------------|-----------|---------------|-----------------|----------------|--------------|--------------|-----------|
| | Number of posts | Number of funded | Number of | | Actual | | Mid-year¹ | Med | ium-term es | timate |
| | on approved establishment | Posts | vacant | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive board | establishment 8 | 8 | posts | 2000/09 | 2009/10 | 2010/11 | 8 | 8 | 2013/14 | 8 |
| members | 0 | 0 | _ | _ | _ | 0 | 0 | 0 | 0 | O |
| Executive | 101 | 88 | 13 | 90 | 94 | 93 | 88 | 89 | 90 | 91 |
| management | 101 | 00 | 10 | 30 | 04 | 50 | 00 | 00 | 30 | 31 |
| Senior | 317 | 259 | 58 | 225 | 246 | 250 | 259 | 262 | 264 | 267 |
| management | | | | | | | | | | |
| Middle | 1 081 | 885 | 196 | 637 | 814 | 854 | 885 | 894 | 903 | 912 |
| management | | | | | | | | | | |
| Professionals | 2 186 | 1 981 | 205 | 1 744 | 1 838 | 1 911 | 1 981 | 2 001 | 2 021 | 2 041 |
| Skilled | 12 284 | 12 108 | 176 | 11 763 | 11 471 | 11 681 | 12 108 | 12 230 | 12 352 | 12 475 |
| Semi-skilled | 269 | 269 | _ | 292 | 275 | 259 | 269 | 271 | 274 | 277 |
| Total | 16 246 | 15 598 | 648 | 14 751 | 14 738 | 15 056 | 15 598 | 15 755 | 15 912 | 16 071 |
| Compensation | | ' | | 4 021 471 | 4 367 226 | 4 944 853 | 5 560 787 | 6 002 823 | 6 494 340 | 7 020 948 |
| (R thousand) | | | | | | | | | | |
| Unit cost | | | | 273 | 296 | 328 | 357 | 381 | 408 | 437 |
| (R thousand) | | | | | | | | | | |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 16 246 post, of which 15 598 were funded. The filled establishment increased from 14 751 in 2008/09 to 15 598 in 2011/12. The bulk of the growth in filled posts is at the skilled level. Over the medium term, filled posts are expected to grow to 16 071 mainly at the semi-skilled level. This is mainly to increase capacity in the forensic investigative units to combat the increasing sophistication in tax evasion and misdemeanours. The increases at the semi-skilled level are for employees working across the regions and tax districts to increase tax compliance.

Over the medium term, filled posts are expected to grow to 16 071. This is mainly for growing revenue collection operations by bringing in highly skilled specialists to focus on the specialised and complex tax transactions. The increase will also incorporate the border control and customs projects and the graduate recruitment programme.

As at 30 September 2011, the entity had a vacancy rate of 3.9 per cent as the entity is experiencing difficulty in filling auditing positions.

South African Special Risks Insurance Association

Overview: 2008/09 - 2014/15

The South African Special Risks Insurance Association was established in 1979 and was registered in terms of section 21 of the Companies Act (1973). In 1998, the conversion of the South African Special Risk Insurance Association Act (1998) made government the sole shareholder. The association's aim is to support the insurance industry by providing cover for special risks such as riots, strikes, political unrest, terrorist attacks, civil commotion, public disorder and labour disturbances.

The South African Special Risk Insurance Association's mandate is to cover the following risks as defined in the Reinsurance of Material Damages and Losses Act (1989): any act directed to overthrow the government by means of fear, violence or terrorism; any act directed to bring about damage to achieve political, social or economic change or in protest against any government or for the purpose of inspiring fear in the public; any riot, strike or public disorder including civil commotion, labour disturbances or lockouts; any attempt to perform any act mentioned above; and any act by lawfully established authority in controlling or suppressing any occurrence referred to above.

The association has adopted a steady, consistent and transparent dividend policy that will not place undue strain on the cash resources and liquidity of the company, or leave inadequate cash reserves to meet future growth requirements. The dividend policy caters for an increase in the capital reserves of 10 per cent per year. This is required to maintain the levels of the required capital after due consideration of the increase in insured property values. Based on capital of R3 billion as per the most recently determined required capital reserves, R275 million will be set aside to maintain the required capital reserves. This equates to 55 per cent of the estimated income of approximately R500 million for the year ended March 2011. A further 15 per cent will be allocated to fund the company's growth requirements and 30 per cent will be available to be declared as dividends.

Performance

The association's performance indicators include the following: achieve 15 per cent to 20 per cent growth from conventional business and achieves gross written premium income on enhancements to current products of R75 million; achieve net investment income of R280 million; renew existing reinsurance agreements with a 5 per cent reduction in rate charges; and improve R500 million coupons to include net profit cover. The company's investments did not perform and expected due to the economic slowdown. However, investment income is expected to increase from R194 million in 2011/12 to R215.3 million in 2012/13. Premium income is expected to increase from R646.9 million in 2011/12 to R946.7 million in 2014/15. The association will also increase the social responsibility budget from R8.2 million in 2011/12 to R9.8 million during 2014/15 for the training of actuarial science students.

Selected performance indicators

Table 10.55 South African Special Risks Insurance Association

| Indicator | Programme/Activity | | Past | | Current | | Projections | | |
|---|---|---------|---------|---------|---------|---------|-------------|---------|--|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Value of premium income per year | Increased premium income | R248.6m | R259.5m | R162.6m | R647m | R736.4m | R832.5m | R946.7m | |
| Value of investment income per year | Increased investment income | R134.4m | R145.4m | R128.7m | R18.4m | R19.5m | R20.7m | R22m | |
| Controlled costs | Control costs | 40 537 | 42 847 | 34 317 | 30 114 | 30 183 | 32 279 | 34 521 | |
| Number of awareness campaigns per year | Improved awareness of company through marketing | 367 | 397 | 333 | 6 371 | 5 480 | 5 809 | 6 157 | |
| Number of staff members trained per year | Improved staff skills through training | 117 | 126 | 107 | 1 210 | 1 283 | 1 359 | 1 441 | |
| Number of social responsibility education programmes per year | Social responsibility programme targeted at education | 1 000 | 1 082 | 903 | 8 235 | 8 335 | 8 777 | 9 787 | |

Programmes/activities/objectives

Table 10.56 South African Special Risks Insurance Association

| | | | | Revised | | | | |
|-------------------------------------|---------|---------------|---------|----------|----------------------|---------|-----------|--|
| = | Au | dited outcome | | estimate | Medium-term estimate | | | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Value of premium income per year | 248 555 | 268 822 | 602 712 | 646 977 | 736 441 | 832 451 | 946 742 | |
| Value of investment income per year | 134 436 | 145 397 | 17 190 | 18 428 | 19 534 | 20 706 | 21 949 | |
| Number of awareness campaigns per | 367 | 397 | 6 149 | 6 371 | 5 480 | 5 809 | 6 157 | |
| year | | | | | | | | |
| Number of staff members trained per | 117 | 126 | 627 | 1 210 | 1 283 | 1 359 | 1 441 | |
| year | | | | | | | | |
| Number of social responsibility | 1 000 | 1 082 | 9 996 | 8 235 | 8 335 | 8 777 | 9 787 | |
| education programmes per year | | | | | | | | |
| Control costs | 40 538 | 34 555 | 2 500 | 30 114 | 30 183 | 32 279 | 34 521 | |
| Total expense | 425 013 | 450 379 | 639 174 | 711 335 | 801 256 | 901 381 | 1 020 597 | |

The South African Special Risks Insurance Association had a total budget of R711.3 million in 2011/12, of which 72.5 per cent was used on goods and services.

Savings and cost effectiveness measures

The association aims to reduce reinsurance costs to 22.9 per cent of premium income and maintain administration and marketing expenditure within agreed budget in 2011/12.

Expenditure estimates

Table 10.57 South African Special Risks Insurance Association

| Statement of financial performance | | | | Revised | | | |
|--|-----------|----------------|-----------|-----------|-----------|-----------------|-----------|
| | Αι | udited outcome | | estimate | Medi | um-term estimat | е |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 777 231 | 961 377 | 1 061 360 | 1 128 025 | 1 240 132 | 1 390 761 | 1 565 569 |
| Sale of goods and services other than capital assets of which: | 485 497 | 582 023 | 760 309 | 846 533 | 962 373 | 1 091 944 | 1 244 007 |
| Sales by market establishments | 485 497 | 582 023 | 760 309 | 846 533 | 962 373 | 1 091 944 | 1 244 007 |
| Other non-tax revenue | 291 734 | 379 354 | 301 051 | 281 492 | 277 759 | 298 817 | 321 562 |
| Total revenue | 777 231 | 961 377 | 1 061 360 | 1 128 025 | 1 240 132 | 1 390 761 | 1 565 569 |
| Expenses | | | | | | | |
| Current expenses | 283 635 | 234 860 | 445 156 | 549 261 | 630 583 | 711 067 | 808 663 |
| Compensation of employees | 20 072 | 30 074 | 31 642 | 28 614 | 28 567 | 30 566 | 32 706 |
| Goods and services | 258 729 | 200 987 | 408 064 | 515 968 | 597 156 | 675 349 | 770 805 |
| Depreciation | 4 834 | 3 799 | 5 450 | 4 679 | 4 860 | 5 152 | 5 152 |
| Total expenses | 425 013 | 450 379 | 639 174 | 711 335 | 801 256 | 901 381 | 1 020 597 |
| Surplus / (Deficit) | 352 218 | 510 998 | 422 186 | 416 690 | 438 876 | 489 380 | 544 972 |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 70 552 | 80 546 | 79 161 | 76 437 | 74 383 | 70 969 | 66 655 |
| of which: | | | | | | | |
| Acquisition of assets | 7 114 | 6 746 | 2 454 | 1 955 | 2 806 | 1 738 | 838 |
| Investments | 1 061 661 | 2 293 165 | 2 739 389 | 3 044 340 | 3 372 870 | 3 735 421 | 4 136 303 |
| Receivables and prepayments | 262 716 | 265 526 | 254 069 | 215 729 | 228 698 | 242 575 | 257 424 |
| Cash and cash equivalents | 1 792 085 | 1 052 756 | 1 042 765 | 1 262 529 | 1 232 634 | 1 214 935 | 1 144 820 |
| Total assets | 3 187 014 | 3 691 993 | 4 115 384 | 4 599 035 | 4 908 585 | 5 263 900 | 5 605 202 |
| Accumulated surplus / (deficit) | 2 691 122 | 3 202 120 | 3 473 664 | 3 763 698 | 4 028 924 | 4 335 440 | 4 676 504 |
| Trade and other payables | 495 892 | 489 873 | 641 720 | 835 337 | 879 661 | 928 460 | 928 698 |
| Total equity and liabilities | 3 187 014 | 3 691 993 | 4 115 384 | 4 599 035 | 4 908 585 | 5 263 900 | 5 605 202 |

Expenditure trends

The spending focus over the medium term will be on ensuring that the association is sustainable beyond the current business model. The spending focus will also be on operating costs, such as employee costs, advertising and other operating costs. Over the same period, the association's strategic objective includes: enhancing the current covers; introduction of new products; exploring new markets, exploring new distribution channels and maximisation of its brand and product awareness.

The association generates revenue from group schemes, individual cover and large clients. The association's group scheme cover is usually sold as a coupon attached to another insurance policy, while the other cover is generally sold directly through brokers. Revenue increased from R777.2 million in 2008/09 to R1.1 billion in 2011/12, at an average annual rate of 13.2 per cent, mainly due to increased insurance collection. Over the medium term, revenue is expected to increase to R1.6 billion, at an average annual rate of 11.5 per cent due to the association's monopolisation of the riot cover in the country.

In 2010/11, the association experienced a significant increase in claims mainly due to strike related activities. This resulted in a loss ratio of 26.3 per cent in 2010/11 compared to a loss ratio of around 1.9 per cent in

2009/10. The 2011 claims trend is forecasted to continue and the association is expecting a loss ratio of 25 per cent in 2011/12. The association's net profit after tax is forecasted to decrease to R416.6 million in 2011/12 from R422.1 million in 2010/11m mainly due to investment income being lower than expected. Over the medium term, the net profit after tax is expected to increase from R416.7 million to R545.0 million.

Expenditure increased from R425 million in 2008/09 to R711.3 million in 2011/12, at an average annual rate of 18.7 per cent, due to a significant increase in claims related to strike activities. Over the same period, spending on compensation of employees increased from R20.1 million to R28.6 million, at an average annual rate of 12.5 per cent, while spending on goods and services increased from R258.7 million to R516 million, at an average annual rate of 25.9 per cent, due to increased riot claims. The main cost drivers in spending on goods and services were board costs, advertising, computer services, consultants, and travel and subsistence.

Over the medium term, total expenditure is expected to increase to R1 billion, at an average annual rate of 12.8 per cent, due to the increases in spending on claims related to strike activities. Expenditure on compensation of employees is expected to increase to R32.7 million, at an average annual rate of 4.6 per cent. Over the same period, spending on goods and services is expected to increase from R516 million to R770.8 million, at an average annual rate of 14.3 per cent, mainly due to increased reinsurance premiums costs.

The entity uses consultants mainly for projects and areas of the business requiring specific technical skills, such as actuarial skills. Spending on consultants increased from R4.4 million in 2008/09 to R9.3 million in 2011/12, due to the actuarial professional services acquired. Over the medium term, spending on consultants is expected decrease to R4.1 million.

Personnel information

Table 10.58 South African Special Risks Insurance Association

| | Personnel post sta | itus as at 30 Se | eptember 2011 | Num | ber of pers | sonnel pos | ts filled / planr | ned for on f | funded estab | lishment |
|---------------------------|--------------------|------------------|---------------------|---------|-------------|------------|------------------------|--------------|--------------|----------|
| | Number of posts on | Number of funded | Number of vacant | | | | | | | |
| | approved | posts | posts | | Actual | | Mid- year ¹ | Med | dium-term es | timate |
| | establishment | posts | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive board members | 2 | 2 | - | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Executive management | 3 | 3 | _ | 2 | 4 | 4 | 4 | 5 | 5 | 5 |
| Senior management | 3 | 3 | _ | _ | - | - | _ | - | _ | _ |
| Middle management | 4 | 4 | _ | 6 | 6 | 7 | 7 | 8 | 8 | 8 |
| Professionals | 6 | 6 | _ | 4 | 4 | 5 | 5 | 7 | 7 | 7 |
| Skilled | 17 | 17 | _ | 19 | 20 | 17 | 17 | 17 | 17 | 16 |
| Semi-skilled | 5 | 5 | _ | 10 | 10 | 6 | 6 | 6 | 6 | 6 |
| Very low skilled | _ | _ | _ | - | 5 | 5 | 5 | 5 | 5 | 5 |
| Total | 40 | 40 | - | 43 | 51 | 46 | 46 | 50 | 50 | 49 |
| Compensation (R thousand) | | • | | 20 072 | 30 074 | 31 642 | 28 614 | 28 567 | 30 566 | 32 706 |
| Unit cost (R thousand) | | | | 467 | 590 | 688 | 622 | 571 | 611 | 667 |
| | • | | • | • | • | • | | • | | |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved, fully funded and filled establishment of 40 posts. Filled posts increased from 43 in 2008/09 to 46 in 2011/12 mainly due to the appointments of an executive underwriter, a business development executive and the underwriting manager. Over the medium term, filled posts are expected to grow to 49. This is mainly in due to the increase in professional employees in response to the additional requirements imposed on the association under the Financial Services Board's capacity building of the new capital management structure. The ratio of support staff to line staff is 1:4.

Land and Agricultural Development Bank of South Africa

Overview: 2008/09 - 2014/15

The mandate of the Land and Agricultural Development of South Africa, as a development finance institution, is to address agricultural and rural development in South Africa. The bank operates in the agricultural and agribusiness sectors and is regulated by the Land and Agricultural Development Bank Act (2002) and the Public Finance Management Act (1999). The bank is keen to resume the development component of its mandate, and this should be evident in the projects that are moving through the pipeline.

Over the past three years, the bank has managed to maintain sound financial controls and build investor confidence as evidenced by clean audit reports and the diversification in the bank's investor profile. In the 2009 to 2011 financial period, the bank reported respectable profits. The Treasury's support through capital injections and the guarantee is assuring potential and existing investors that the bank is a stable institution. In the 2011 financial period, the bank successfully launched the domestic medium term note with success. The bank managed to raise R1.1 billion from the open market. The medium term paper will reduce refinancing risk to some extent and enhance the stability of the bank's lending operations. Over the medium term, the bank will focus on sharpening the development focus through support to emerging farmers, and strengthening the agriculture value chain.

The bank provides for the financing of development farmers and agricultural related businesses through the following programmes: business and corporate banking, which deals with corporate clients in agricultural related businesses; retail commercial banking services, which supports individuals and small companies that have graduated to the commercial stage; and retail emerging markets, which finances developing farmers.

Performance

Over the past three years the bank has managed to maintain sound financial controls and build investor confidence, as evidenced by the clean audit reports and the diversification in the bank's investor profile. Between 2009 and 2011, the bank reported respectable profits. The National Treasury's support through capital injections and the guarantee assures potential and existing investors that the bank is a stable institution. During the 2011 financial period, the bank successfully launched the domestic medium term note. The bank managed to raise R1.1billion from the open market. The medium term paper will reduce refinancing risk to some extent and enhance the stability of the bank's lending operations.

Over the medium term, the bank will sharpen its development focus through support to emerging farmers, and strengthening the agriculture value chain.

Selected performance indicators

Table 10.59 Land and Agricultural Development Bank of South Africa

| Indicator | Programme/Activity/Objective//Project | Past Current Project | | | | Projections | ions | |
|---|--|----------------------|---------|---------|---------|-------------|---------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Percentage of cost efficiency (cost efficiency) | Financing of development farmers and agricultural related businesses | 53% | 59% | 82% | 81% | 82% | 75% | 73% |
| Capital adequacy ratio | Financing of development farmers and agricultural related businesses | 21% | 42% | 42.6% | 43% | 38% | 35% | 32% |
| Gross interest margin | Financing of development farmers and agricultural related businesses | 36% | 60% | 43% | 42% | 41% | 40% | 39% |

Programmes/activities/objectives

Table 10.60 Land and Agricultural Development Bank of South Africa

| | A | udited outcome | | Revised estimate | Medi | te | |
|---|-----------|----------------|-----------|------------------|-----------|-----------|-----------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Financing of development farmers as well as agricultural related businesses | 2 109 953 | 1 766 637 | 1 274 836 | 1 544 468 | 1 757 480 | 2 087 523 | 2 290 755 |
| Total expense | 2 109 953 | 1 766 637 | 1 274 836 | 1 544 468 | 1 757 480 | 2 087 523 | 2 290 755 |

The Land and Agricultural Development Bank of South Africa had a total budget of R1.5 billion in 2011/12, which was used in full to finance development farmers and agricultural related businesses.

Savings and cost effectiveness measures

Under its Fit for the Future project, the bank is reviewing its operational imperatives to identify areas where costs will be saved. The bank has since filled most of its critical vacancies with suitably skilled personnel. As a result, savings are expected on professional fees. The bank will strive to maintain its operating expenses within the budget limits.

Expenditure estimates

Table 10.61 Land and Agricultural Development Bank of South Africa

| Statement of financial performance | | Audited outcome | | Revised estimate | Med | ium-term estima | te |
|--|------------|-----------------|------------|------------------|------------|-----------------|------------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 2 278 088 | 2 145 726 | 1 560 934 | 1 668 624 | 1 798 992 | 2 150 187 | 2 410 522 |
| Sale of goods and services other than capital assets of which: | 78 366 | 81 371 | 89 567 | 60 661 | 68 157 | 68 129 | 75 201 |
| Administration fees | 26 570 | 61 877 | 33 832 | 49 627 | 54 590 | 60 049 | 66 054 |
| Sales by market establishments | 51 796 | 19 494 | 55 735 | 11 034 | 13 567 | 8 080 | 9 147 |
| Other non-tax revenue | 2 199 722 | 2 064 355 | 1 471 367 | 1 607 962 | 1 730 835 | 2 082 058 | 2 335 321 |
| Total revenue | 2 278 088 | 2 145 726 | 1 560 934 | 1 668 624 | 1 798 992 | 2 150 187 | 2 410 522 |
| Expenses | | | | | | | |
| Current expenses | 2 087 976 | 1 743 506 | 1 247 957 | 1 519 836 | 1 729 123 | 2 057 662 | 2 259 192 |
| Compensation of employees | 204 675 | 263 822 | 307 370 | 362 982 | 388 948 | 418 119 | 449 478 |
| Goods and services | 442 365 | 399 438 | 135 636 | 254 811 | 218 374 | 265 580 | 248 510 |
| Depreciation | 8 653 | 10 021 | 11 079 | 21 142 | 22 347 | 27 235 | 27 877 |
| Interest, dividends and rent on land | 1 432 283 | 1 070 225 | 793 872 | 880 902 | 1 099 454 | 1 346 728 | 1 533 328 |
| Transfers and subsidies | - | _ | - | _ | _ | _ | _ |
| Total expenses | 2 109 953 | 1 766 637 | 1 274 836 | 1 544 468 | 1 757 480 | 2 087 523 | 2 290 755 |
| Surplus / (Deficit) | 168 135 | 379 089 | 286 098 | 124 155 | 41 511 | 62 664 | 119 767 |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 239 005 | 231 668 | 214 297 | 230 918 | 326 918 | 292 767 | 284 036 |
| of which: | | | | | | | |
| Acquisition of assets | 1 319 | 20 518 | 29 483 | 37 763 | 118 815 | 12 982 | 18 774 |
| Investments | 868 617 | 1 073 879 | 1 199 335 | 1 199 335 | 1 239 991 | 1 322 136 | 1 375 474 |
| Inventory | 264 212 | 250 874 | 276 085 | 276 085 | 276 086 | 276 085 | 276 086 |
| Accrued investment interest | 105 091 | 15 149 | 7 155 | 39 043 | - | - | - |
| Receivables and prepayments | 11 892 554 | 12 294 424 | 14 299 153 | 17 361 055 | 19 036 027 | 20 755 819 | 22 056 497 |
| Cash and cash equivalents | 4 023 284 | 1 934 823 | 2 087 520 | 1 420 156 | 1 300 000 | 1 750 000 | 1 415 000 |
| Non-current assets held for sale | 171 161 | 153 898 | 214 128 | 137 594 | 129 900 | 118 593 | 108 552 |
| Total assets | 17 563 924 | 15 954 715 | 18 297 673 | 20 664 186 | 22 308 921 | 24 515 400 | 25 515 645 |
| Accumulated surplus / (deficit) | 2 221 244 | 3 585 243 | 4 632 242 | 4 756 397 | 4 797 908 | 4 860 572 | 4 980 340 |
| Capital and reserves | 106 623 | 121 713 | 107 512 | 121 713 | 122 930 | 124 159 | 125 401 |
| Borrowings | 13 161 022 | 10 661 930 | 11 854 986 | 14 379 451 | 15 957 958 | 17 753 261 | 18 955 607 |
| Finance lease | 671 733 | 705 506 | 885 406 | 596 135 | 619 437 | 320 391 | 21 480 |
| Trade and other payables | 165 410 | 273 947 | 199 348 | 201 596 | 205 747 | 209 827 | 214 447 |
| Provisions | 558 880 | 606 376 | 618 179 | 608 894 | 604 941 | 647 189 | 618 370 |
| Managed funds (e.g. Poverty Alleviation Fund) | 679 012 | - | - | - | - | 600 000 | 600 000 |
| Total equity and liabilities | 17 563 924 | 15 954 715 | 18 297 673 | 20 664 186 | 22 308 921 | 24 515 400 | 25 515 645 |

Expenditure trends

The spending focus over the medium term will be on growing the investment portfolio and delivering better performance from investments.

Revenue is mainly derived from interest on loans and supporting services. Interest revenue from loans declined from R2.2 billion in 2008/09 to R1.6 billion in 2011/12, at an average annual rate of 9.9 per cent, it is expected to increase to R2.3 billion over the medium term, at an average annual rate of 13.2 per cent. Income from support services rose from R78.4 million in 2008/09 to R89.6 million in 2010/11 but declined to R60.7 million in 2011/12 due to the turnaround strategy reduced sales by market establishments. Sales of support services are however, expected to increase to R75.2 million over the medium term, at an average annual rate of 7.4 per cent.

Expenditure decreased from R2.1 billion in 2008/09 to R1.5 billion in 2011/12, at an average annual rate of 9.9 per cent, due to the turnaround strategy and cost saving measures implemented by the bank. Expenditure on compensation of employees over this period increased from R204.7 million to R363 million, at an average annual rate of 21 per cent, due to an increasing number of professional employees hired to improve service delivery.

Operating expenses are expected to increase steadily as the bank expands its operations. Initially the cost to income will be high, however it will stabilise in the medium term as the bank grows its income base to better levels. The pressure in the preliminary stages is mainly due to set up costs as the Fit for the Future project is unpacked to see the Land and Agricultural Development Bank of South Africa become a stable and sustainable institution providing a robust service to its clients and stakeholders. Most of the expenditure relates to funding costs i.e. interest paid to fund the loan book. Interest on funding the loan book decreased from R1.4 billion in 2008/09 to R880.9 million in 2011/12, at an average annual rate of 15 per cent. This can be attributed to the general decline in interest rates in line with the repo rate and the settlement of the more expensive funding debt.

Over the medium term, expenditure is expected to increase from R1.5 billion in 2011/12 to R2.3 billion in 2014/15, at an average annual rate of 14 per cent, mainly due to expenditure on ICT systems. Expenditure on goods and services is expected to increase from R254.8 million in 2011/12 to R248.5 million in 2014/15, mainly driven by an increase in rentals to accommodate the increase in personnel numbers, and professional and legal fees. The entity uses consultants mainly for legal advice. Spending on consultants increased from R24 million in 2008/09 to R52.1 million in 2011/12, at an average annual rate of 29.4 per cent, and is expected to decrease to R30.6 million in 2014/15, at an average annual rate of 16.2 per cent, due to a decrease in the use of outsourced legal services.

Personnel information

Table 10.62 Land and Agricultural Development Bank of South Africa

| | Personnel post s | tatus as at 30 Sept | ember 2011 | Numbe | er of persor | nel posts fi | illed / planned | for on fun | ded establis | shment |
|---------------------------|------------------------------|---------------------------|-----------------|---------|--------------|-----------------------|-----------------|-------------|--------------|---------|
| | Number of posts | Number of funded Posts | Number of | Actual | | Mid-year ¹ | Mediu | ım-term est | timate | |
| | on approved establishment | | vacant posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive board members | 10 | 10 | - | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Executive management | 10 | 10 | 1 | 10 | 10 | 9 | 9 | 9 | 9 | 9 |
| Senior management | 27 | 27 | 3 | 14 | 23 | 22 | 24 | 25 | 25 | 25 |
| Middle management | 69 | 69 | 17 | 43 | 51 | 52 | 52 | 56 | 62 | 65 |
| Professionals | 318 | 318 | 13 | 263 | 280 | 306 | 305 | 308 | 313 | 318 |
| Skilled | 157 | 157 | _ | 147 | 147 | 154 | 157 | 157 | 157 | 157 |
| Semi-skilled | 50 | 50 | 3 | 50 | 50 | 48 | 47 | 50 | 50 | 50 |
| Very low skilled | 7 | 7 | 1 | 8 | 4 | 7 | 6 | 5 | 6 | 6 |
| Total | 648 | 648 | 38 | 545 | 575 | 608 | 610 | 620 | 632 | 640 |
| Compensation (R thousand) | | | | 204 675 | 263 822 | 307 370 | 362 982 | 388 948 | 418 119 | 449 477 |
| Unit cost (R thousand) | | | | 376 | 459 | 506 | 595 | 627 | 662 | 702 |

1. As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 648 posts of which 610 were filled. The filled establishment increased from 545 in 2008/09 to 610 in 2011/12. The establishment mainly consists of 69 middle management personnel, 318 professionals, 157 skilled, 50 semi-skilled and 7 very low-skilled personnel. Over the medium term, filled posts are expected to increase 640.

Vacancies decreased to 38 over the period. The high vacancy rate in 2008/09 was due to resignations of senior managers and executives that the entity had initiated legal proceedings against. The increase in the vacancy rate in 2011/12 is due to the creation of development unit. The majority of vacancies are in middle management and in the semi-skilled levels.

Financial Advisory and Intermediary Services Ombud

Overview: 2008/09 - 2014/15

The Financial Advisory and Intermediary Services Ombud's legislative mandate is outlined in the Financial Advisory and Intermediary Services Act (2002). The act requires the ombud to consider and dispose of complaints in a procedurally fair, informal, economical and expeditious manner and by reference to what is equitable in all circumstances.

The ombud aims to deliver a cost effective, quality, timeous and relevant service to its customers by: ensuring that its service is easily accessible to people from all backgrounds; giving sound and logical reasons for its decisions; engaging all concerned to help both consumers and financial services providers understand their respective rights and responsibilities; ensuring dignity of those it serves by treating them with utmost respect and courtesy; and encouraging and supporting ombud staff to be innovative, exercise responsibility and to share learning.

The ombud is committed to creating awareness of its services through radio shows and public presentations. The ombud will conduct customer satisfaction surveys to measure customer satisfaction with complaints handling, cost effective service, turnaround times and consistent performance standards. The ombud participates in the annual conference of the International Network of Financial Services Ombudsman Schemes to stay abreast of international standards, benchmarking and knowledge sharing.

The ombud's strategic priorities include: serving customers by achieving excellent levels of customer satisfaction; facilitation of the communication process with stakeholders to enhance performance, accountability and public confidence; and ensuring long term sustainability by strengthening the office's organisational capacity to deliver on its mandate in an economically, efficient and effective manner, in accordance with the relevant regulatory framework.

Activities carried out by the ombud include: reorganising its departments to improve case handling processes; ensuring quicker turnaround times, greater cost effectiveness and fairness in resolving complaints; and partnering with Milpark Business School to provide a national qualifications framework level 5 qualification in financial planning to personnel in the technical team.

To ensure quality complaints resolution and consistent performance standards, a quality control plan was approved and implemented. The ombud launched its first graduate trainee programme in the year 2010/11, contributing to skills development and reducing the size of the large of the large pool of unemployed graduates.

Performance

Between 2008/09 and 2011/12, the number of collective agreements increased from 2 707 to 4 513. For the year ended 2010/11, the ombud received 7 944 complaints excluding backlog cases from previous years, of which 2 764 were justiciable within the ombud's jurisdiction, 1 997 (25.1 per cent) were dismissed, 4 103 (51.7 per cent) were referred to other dispute resolution forums, and 587 (7.4 per cent) were settled. Over the medium term the agency will continue having arbitration hearings and collective agreements, and settlement of cases is expected to increase to 859.

Selected performance indicators

Table 10.64 Financial Advisory and Intermediary Services Ombud

| Indicator | Programme/Activity | | Past | | Current | | Projections | |
|---|--|---------|---------|---------|---------|---------|-------------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Number of cases registered per | Handling complaints in terms of | 7 416 | 7 647 | 7 944 | 8 800 | 9 680 | 10 648 | 11 713 |
| year | the Financial Advisory and Intermediary Services Act (2002) | | | | | | | |
| Number of cases registered justiciable per year | Handling complaints in terms of the Advisory and Intermediary | 2 125 | 2 653 | 2 764 | 2 902 | 3 388 | 3 727 | 4 091 |
| , , , | Services Act (2002) | | | | | | | |
| Number of cases settled at | Handling complaints in terms of | 616 | 214 | 587 | 645 | 710 | 781 | 859 |
| conciliation per year | the Financial Advisory and Intermediary Services Act (2002) | | | | | | | |

Table 10.64 Financial Advisory and Intermediary Services Ombud (continued)

| Indicator | Programme/Activity | | Past | | Current | | Projections | |
|--|---|---------|---------|---------|---------|---------|-------------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Number of arbitration hearings settled per year | Handling complaints in terms of the Financial Advisory and Intermediary Services Act (2002) | 1 384 | 2 431 | 1 997 | 2 197 | 2 416 | 2 658 | 2 924 |
| Number of collective agreements on agreed matters of mutual interest concluded in public education per year | Handling complaints in terms of the Financial Advisory and Intermediary Services Act (2002) | 2 707 | 3 051 | 4 103 | 4 513 | 4 946 | 5 461 | 2 924 |

Programmes/activities/objectives

Table 10.65 Financial Advisory and Intermediary Services Ombud

| | Αι | idited outcome | | Revised estimate | Mediu | ım-term estimate |) |
|---|---------|----------------|---------|------------------|---------|------------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Handling complaints in terms of the Financial Advisory and Intermediary Services Act (2002) | 19 187 | 21 426 | 22 408 | 27 423 | 29 061 | 30 804 | 32 652 |
| Total expense | 19 187 | 21 426 | 22 408 | 27 423 | 29 061 | 30 804 | 32 652 |

The Financial Advisory and Intermediary Services Ombud had a total budget of R27.4 million in 2011/12, of which 66.7 per cent was used for compensation of employees.

Savings and cost effectiveness measures

To ensure cost effectiveness, the entity anticipates savings on telephone, printing and electricity. These savings will reduce the goods and services budget by at least 3 per cent. The entity will continue exploring other ways of ensuring cost effectiveness without adversely impacting service delivery.

Expenditure estimates

Table 10.66 Financial Advisory and Intermediary Services Ombud

| Statement of financial performance | | | | Revised | | | |
|--|---------|----------------|---------|----------|---------|------------------|---------|
| | Αι | idited outcome | | estimate | Mediu | ım-term estimate |) |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 109 | 232 | 256 | 96 | 102 | 108 | 114 |
| Sale of goods and services other than capital assets of which: | 107 | 187 | 232 | 96 | 102 | 108 | 114 |
| Administration fees | 107 | 187 | 232 | 96 | 102 | 108 | 114 |
| Other non-tax revenue | 2 | 45 | 24 | - | - | - | - |
| Transfers received | 19 253 | 23 012 | 25 336 | 27 327 | 28 966 | 30 704 | 32 546 |
| Total revenue | 19 362 | 23 244 | 25 592 | 27 423 | 29 068 | 30 812 | 32 661 |
| Expenses | | | | | | | |
| Current expenses | 19 187 | 21 426 | 22 408 | 27 423 | 29 061 | 30 804 | 32 652 |
| Compensation of employees | 12 860 | 14 271 | 14 491 | 18 297 | 19 395 | 20 559 | 21 792 |
| Goods and services | 5 753 | 6 395 | 7 642 | 8 458 | 8 966 | 9 503 | 10 074 |
| Depreciation | 545 | 724 | 230 | 667 | 700 | 742 | 787 |
| Interest, dividends and rent on land | 29 | 36 | 46 | - | - | - | _ |
| Total expenses | 19 187 | 21 426 | 22 408 | 27 423 | 29 061 | 30 804 | 32 652 |
| Surplus / (Deficit) | 176 | 1 818 | 3 184 | - | 7 | 8 | 8 |

Table 10.66 Financial Advisory and Intermediary Services Ombud (continued)

| | | Pr. 1 | | Revised | | | |
|---------------------------------|---------|---------------------------|---------|---------------------|---|---------|---------|
| R thousand | 2008/09 | udited outcome 2009/10 | 2010/11 | estimate 2011/12 | Medium-term estimate 2012/13 2013/14 20 | | |
| Statement of financial position | 2000/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Carrying value of assets | 1 248 | 952 | 1 617 | 1 745 | 2 514 | 3 330 | 4 195 |
| of which: | | | | | | | |
| Acquisition of assets | 414 | 455 | 896 | 795 | 1 469 | 1 558 | 1 651 |
| Receivables and prepayments | 231 | 1 419 | 5 076 | 5 076 | 5 076 | 5 076 | 5 076 |
| Cash and cash equivalents | 422 | 1 168 | 262 | 388 | 1 150 | 342 | 1 198 |
| Total assets | 1 901 | 3 539 | 6 955 | 7 209 | 8 740 | 8 748 | 10 469 |
| Accumulated surplus / (deficit) | 742 | 2 561 | 5 745 | 5 745 | 5 738 | 5 745 | 5 737 |
| Capital and reserves | - | _ | - | 373 | 1 911 | 1 912 | 3 641 |
| Finance lease | 159 | 156 | 119 | - | _ | - | - |
| Trade and other payables | 1 000 | 822 | 1 091 | 1 091 | 1 091 | 1 091 | 1 091 |
| Total equity and liabilities | 1 901 | 3 539 | 6 955 | 7 209 | 8 740 | 8 748 | 10 469 |

Expenditure trends

Spending focus over the medium term will be on supporting improvements in customer satisfaction, strengthening organisational capacity to achieve operational excellence, and improving existing business systems and processes and stakeholder relationship management.

The ombud generates revenue from transfers from the Financial Service Board. Total revenue increased from R19.4 million in 2008/09 to R27.4 million in 2011/12, at an average annual rate of 12.3 per cent. Over the medium term, revenue is expected to increase to R32.7 million, at an average annual rate of 6 per cent, mainly due to increased transfers received to provide for improved conditions of service.

Expenditure increased from R19.2 million in 2008/09 to R27.4 million in 2011/12, at an average annual rate of 12.6 per cent due to structural reorganisation and an increase in the staff complement. As a result, expenditure on compensation of employees increased from R12.9 million in 2008/09 to R18.3 million 2011/12, at an average annual rate of 12.5 per cent. The increase in establishment is directly linked to the trends in the total number of complaints received, which increased from 7 416 to 8 800 over the same period, and the number of justiciable cases, which increased from 2 125 to 2 902 over the same period. The increased spending allowed the entity to respond to increased and complex customer demands, and increase the number of determinations from 21 to 91 between 2008/09 and 2011/12. Expenditure on goods and services over this period increased from R5.8 million to R8.5 million, at an average annual rate of 13.7 per cent. The main cost drivers in spending on goods and services were lease payments, the case management system, professional fees and infrastructural support.

Over the medium term, expenditure is expected to increase to R32.7 million in 2014/15, at an average annual rate of 6 per cent, mainly due to the filling of the deputy ombud post and growth in the establishment, from 48 to 74 posts. As a result, expenditure on compensation of employees over the medium term is expected to increase from R18.3 million to R21.8 million, at an average annual rate of 6 per cent. Expenditure on goods and services over this period is expected to increase from R8.5 million to R10.1 million, at an average annual rate of 6 per cent. The main cost drivers in spending on goods and services over this period are professional fees and infrastructural support.

Consultants are mainly used for auditing, risk management, assets valuation, and IT, legal and labour advice. Spending on consultants increased from R399 000 in 2008/09 to R699 000 in 2011/12, at an average annual rate of 128 per cent, and is expected to increase to R832 000, at an average annual rate of 4 per cent.

Personnel information

Table 10.67 Financial Advisory and Intermediary Services Ombud

| | Personnel post status | s as at 30 Sept | ember 2011 | Numb | er of person | nel posts fil | lled / planned f | or on funde | ed establish | ment |
|---------------------------|-----------------------|---------------------|---------------------|---------|--------------|---------------|------------------|-------------|----------------------|---------|
| | Number of posts | Number of funded | Number of vacant | | Actual | | Mid-year¹ | Mediu | Medium-term estimate | |
| | on approved | posts | posts | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 5 | 4 | _ | 4 | 4 | 4 | 4 | 5 | 5 | 5 |
| Senior management | 5 | 5 | 1 | 7 | 7 | 7 | 4 | 6 | 6 | 6 |
| Middle management | 3 | 2 | _ | _ | _ | 2 | 2 | 5 | 7 | 9 |
| Professionals | 21 | 21 | _ | 9 | 14 | 16 | 21 | 28 | 32 | 36 |
| Semi-skilled | 10 | 10 | 1 | 7 | 7 | 7 | 9 | 11 | 12 | 13 |
| Very low skilled | 3 | 3 | _ | 3 | 3 | 3 | 3 | 3 | 4 | 5 |
| Total | 47 | 45 | 2 | 30 | 35 | 39 | 43 | 58 | 66 | 74 |
| Compensation (R thousand) | | | | 12 860 | 14 271 | 14 491 | 18 297 | 19 395 | 20 559 | 21 792 |
| Unit cost (R thousand) | | | | 429 | 408 | 372 | 426 | 334 | 311 | 294 |

^{1.} As at 30 September 2011.

As at 30 September 2011, the entity had an approved establishment of 47 posts, 45 of which were fully funded. Filled posts increased from 30 in 2008/09 to 43 in 2011/12, mainly to handle the increased demand for the entity's adjudication and arbitration services, the increase in the technicality and complexity of the complaints received, and the improvements to the processes for ensuring quality and compliance with relevant legislation. Over the medium term, the entity plans to increase its establishment's filled posts from 43 to 74 once source of funding is received. The projected increase in staff compliment will be in line with the strategy.

As at 30 September 2011, there were 2 vacant posts at the senior management and semi-skilled levels. These posts will be filled in January 2012. The ratio of support staff to line staff is 1:0.21. The ratio of consultants to support staff was 1:0.14 in 2008/09 and 1: 0.51 in 2010/11. This ratio is expected to be 1:0.27 over the medium term.

Government Pensions Administration Agency

Overview: 2008/09 - 2014/15

The Government Pensions Administration Agency provides pensions administration services to the Government Employees Pension Fund in terms of the Government Employees Pension (GEP) Act (1996), the Temporary Employees Pension Fund (TEPF) Act (1979), the Associated Institutions Pension Fund Act (1963), the post-retirement medical subsidies as provided for and regulated by Public Service Coordinating Bargaining Council resolutions, military pensions in terms of the Military Pensions Act (1976), injury on duty payments in terms of the Compensation for Occupational Injuries and Diseases Act (1993), and special pensions in terms of the Special Pensions Act (1996).

The agency is structured by means of two programmes: operations, which provides core benefit and funds administration services to members and beneficiaries, and other specified entities in terms of the various statutes, collective bargaining agreements and other commitments; and auxiliary divisions, which provides administrative services to stakeholders, the organisation as a whole and its management team, and which comprises the office of the CEO, financial services, corporate services, risk and audit services, legal services, and ICT services.

Over the medium term, the agency will embark on a modernisation programme that will fundamentally transform its culture into that of a client centred service organisation. The modernisation of the supporting infrastructure includes investing approximately R350 million in new technology. This investment will significantly reduce the turnaround times on applications and related administrative data processing, and contribute to better management of employer contributions and statistical reporting. The capital investment will be complimented by service level agreements that will be developed to monitor delivery targets, interdepartmental interactions and improvement on turnaround times. Modernisation entails improving administrative capacity, investing in a human resources administration system to improve skill levels and also managing streamlined business processes. Given the extensive functionality that will be implemented, it is expected that modernisation may extend beyond the medium term. Due to modernisation, automation of 88

systems and processes, talent management will play a key role in the redeployment of staff. The agency aims to retain and maximise the use of talent and the efficiency of its staff members within the corporate structure.

Performance

Almost all contributions to the fund were received within the prescribed time and payments of benefits executed accurately and timeously during the current cycle. Payments that were effected included: 7 200 special pensions, 73 459 post-retirement medical benefits, 17 500 funeral benefits and 56 000 members that have withdrawn from the fund. In addition, R26 billion was paid for pension fund withdrawals, R1.8 billion for contribution to medical aid schemes (paid on behalf of members), and R187.8 million for military pensions.

The number of beneficiaries withdrawing from the fund declined from 65 000 in 2008/09 to 56 000 in 2011/12, at an average annual rate of 6 per cent, mainly due to reduced number of exits. This number is expected to increase to 64 000 in 2014/15 over the medium term, at an average annual rate of 4 per cent. The value of withdrawal benefits increased from R24.5 million in 2008/09 to R26 million in 2011/12, at an average annual rate of 1.5 per cent. Withdrawal benefits are expected to increase to R35.1 million over the medium term, at an average annual rate of 11.7 per cent.

Beneficiaries paid funeral benefits declined from 19 400 in 2008/09 to 17 500 in 2011/12, at an average annual rate of 4 per cent. This number is expected to increase to 19 000 in 2014/5, at an average annual rate of 3 per cent mainly due to expected attrition.

Payments of military pension increased from R154.3 million in 2008/09 to R187.8 million in 2011/12, at an average annual rate of 5.4 per cent. Payments for military pensions is expected to increase to R261.7 million in 2014/15, at an average annual rate of 13.1 per cent mainly, due to the expected increase in retirees.

The amounts of contribution to medical aid scheme paid on behalf of members increased from R1.4 billion in 2008/09 to R1.8 billion in 2011/12, at an average annual rate of 7 per cent. The amount is expected to increase to R2.1 billion in 2014/15, at an average annual rate of 5 per cent, mainly due to increases from medical council scheme rates.

Selected performance indicators

Table 10.68 Government Pension Administration Agency

| Indicator | Programme/Activity | Past | | | Current | ent Projections | | | |
|---|-----------------------------|-------------|---------|---------|---------|-----------------|---------|----------|--|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
| Number of members receiving special pensions per year | Civil and military pensions | 6 359 | 6 486 | 6 764 | 7 200 | 7 400 | 7 600 | 7 750 | |
| Number of beneficiaries receiving post-retirement medical benefits per year | Civil and military pensions | 69 767 | 71 117 | 73 459 | 74 928 | 76 427 | 77 955 | 80 000 | |
| Value of contribution to medical aid scheme paid on behalf of members | Civil and military pensions | R1.4bn | R1.4bn | R1.7bn | R1.7bn | R1.9bn | R19m | R2 088 | |
| Value of military pension benefit paid to beneficiaries per year | Civil and military pensions | R154.3 m | R173.6m | R182m | R187.8m | R201.1m | R231m | R261.70m | |
| Number of beneficiaries paid due to withdrawal from fund per year | Employee benefits | 65 000 | 67 500 | 54 830 | 56 000 | 60 000 | 62 000 | 64 000 | |
| Number of beneficiaries paid for funeral benefits per year | Employee benefits | 19 400 | 20 000 | 17 000 | 17 500 | 18 000 | 18 500 | 19 000 | |
| Value of benefits paid due to withdrawal from frund | Employee benefits | R24.5b n | R25.8bn | R25.9bn | R26bn | R29.5bn | R33.4bn | R35.1bn | |

Programmes/activities/objectives

Table 10.69 Government Pensions Administration Agency

| | Au | dited outcome | | Revised estimate | Mediu | um-term estimate | |
|----------------------------------|---------|---------------|---------|------------------|---------|------------------|---------|
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Civil and military pensions | 17 913 | 30 055 | 39 013 | 41 467 | 52 994 | 55 721 | 58 693 |
| Employee benefits | 32 882 | 42 322 | 54 330 | 70 369 | 76 028 | 80 399 | 84 662 |
| Customer relationship management | 70 445 | 90 361 | 109 003 | 124 530 | 130 860 | 138 379 | 145 424 |
| Auxiliary divisions | 212 033 | 222 272 | 228 052 | 318 633 | 354 533 | 372 403 | 389 618 |
| Modernisation | 6 226 | _ | 2 119 | 49 003 | 52 255 | 56 436 | 59 257 |
| Total expense | 339 499 | 385 010 | 432 517 | 604 002 | 666 670 | 703 338 | 737 654 |

The Government Pensions Administration Agency had a total budget of R604 million in 2011/12, of which 51 per cent was used for compensation of employees and 46.8 per cent for goods and services.

Savings and cost effectiveness measures

The agency budgeted R582.5 million in 2010/11. The actual expenditure for the same period was R432.5 million which resulted in a saving of R150 million. The savings realised were mainly as a result of reprioritising the upgrading of the office building and parking area, prudent procurement of furniture and computers, and a reduction in the use of consultants. A moratorium placed on the filling of non-critical positions also contributed to the savings. Cost awareness will be exercised while implementing the modernisation project over the medium term. The agency will prioritise activities related to the modernisation programme to effect savings while at the same time optimising the administration costs per employee.

Expenditure estimates

Table 10.70 Government Pensions Administration Agency

| Statement of financial performance | | | | Revised | | | |
|--|---------|---------------|---------|----------|---------|-----------------|---------|
| | Au | dited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Revenue | | | | | | | |
| Non-tax revenue | 339 499 | 385 010 | 463 866 | 604 002 | 666 670 | 703 338 | 737 654 |
| Sale of goods and services other than capital assets of which: | 339 499 | 384 906 | 429 696 | 604 002 | 666 670 | 703 338 | 737 654 |
| Administration fees | 339 499 | 384 906 | 429 696 | 604 002 | 666 670 | 703 338 | 737 654 |
| Other non-tax revenue | _ | 104 | 34 170 | - | - | - | - |
| Total revenue | 339 499 | 385 010 | 463 866 | 604 002 | 666 670 | 703 338 | 737 654 |
| Expenses | | | | | | | |
| Current expenses | 339 499 | 385 010 | 432 517 | 604 002 | 666 670 | 703 338 | 737 654 |
| Compensation of employees | 127 836 | 195 166 | 241 358 | 307 966 | 343 445 | 363 326 | 382 644 |
| Goods and services | 205 175 | 179 694 | 178 086 | 282 876 | 302 650 | 321 462 | 334 640 |
| Depreciation | 6 488 | 10 150 | 13 073 | 13 160 | 20 575 | 18 550 | 20 370 |
| Total expenses | 339 499 | 385 010 | 432 517 | 604 002 | 666 670 | 703 338 | 737 654 |
| Surplus / (Deficit) | - | - | 31 349 | - | - | - | - |
| Statement of financial position | | | | | | | |
| Carrying value of assets | 24 968 | 31 402 | 37 009 | 43 487 | 42 989 | 42 952 | 43 670 |
| of which: | | | | | | | |
| Acquisition of assets | 17 200 | 27 217 | 50 138 | 19 638 | 20 077 | 18 513 | 21 088 |
| Inventory | 1 263 | 1 109 | 636 | 750 | 830 | 1 109 | 1 109 |
| Receivables and prepayments | _ | - | 25 374 | 25 700 | 26 000 | 26 500 | 27 000 |
| Cash and cash equivalents | _ | - | 625 | - | _ | - | - |
| Total assets | 26 231 | 32 511 | 63 644 | 69 937 | 69 819 | 70 561 | 71 779 |

Table 10.70 Government Pensions Administration Agency (continued)

| Statement of financial position | | | | Revised | | | |
|---------------------------------|---------|---------------|---------|----------|---------|-----------------|---------|
| | Au | dited outcome | | estimate | Mediu | m-term estimate | |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Accumulated surplus/(deficit) | - | - | 31 349 | 31 349 | 31 349 | 31 349 | 31 349 |
| Capital and reserves | 26 231 | 32 511 | - | 848 | 1 696 | 2 544 | 3 392 |
| Trade and other payables | _ | - | 15 575 | 19 540 | 18 750 | 19 000 | 19 500 |
| Provisions | _ | _ | 16 720 | 18 200 | 18 024 | 17 668 | 17 538 |
| Total equity and liabilities | 26 231 | 32 511 | 63 644 | 69 937 | 69 819 | 70 561 | 71 779 |

Expenditure trends

The agency has embarked on a modernisation project with the focus on improved service delivery over the medium term. The cost of the ICT infrastructure and associated personnel training required accounts for the marked increase in total expenses over the medium term.

The Government Pensions Administration Agency generates revenue from providing pension fund administration services to the Government Employees Pension Fund. The agency also receives a transfer from the National Treasury as part of its total revenue. Revenue increased from R339.5 million in 2008/09 to R604 million in 2011/12, at an average annual rate of 21.2 per cent, mainly due to increases in administration fees as approved by the Government Employees Pension Funds' board of trustees. Over the medium term, revenue is expected to increase to R737.7 million, at an average annual rate of 6.9 per cent, due to an increase in administration fees attributable to the increase in contributors.

A significant cost driver for this agency is compensation of employees representing 50.9 per cent of total expenditure of R604 million in 2011/12. Goods and services spending accounts for 46.8 per cent of total expenditure in 2011/12 with the bulk of goods and services allocated to spending on computer services for consultants for the modernisation of operations and property lease payments related accommodation expenditure. Over the medium term, expenditure is expected to increase from R604 million to R737.7 million, at an average annual rate of 6.9 per cent, due to adjustments for improved conditions of service.

Personnel information

Table 10.71 Government Pensions Administration Agency

| | Personnel post s | status as at 30 Sep | tember 2011 | Numbe | er of persor | nel posts fi | illed / planned | for on fund | led establis | hment |
|---------------------------|-----------------------------|---------------------------|------------------------------|---------|--------------|--------------|-----------------|-------------|--------------|---------|
| | Number of posts on approved | Number of funded posts | Number of vacant posts | | Actual | | Mid-year¹ | Mediu | ım-term est | timate |
| | establishment | | posis | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Executive management | 13 | 13 | 10 | 2 | 2 | 3 | 3 | 13 | 13 | 13 |
| Senior management | 31 | 31 | 16 | 26 | 35 | 25 | 15 | 31 | 31 | 31 |
| Middle management | 71 | 71 | 15 | 44 | 63 | 69 | 56 | 71 | 71 | 71 |
| Professionals | 155 | 155 | 31 | 84 | 133 | 143 | 124 | 155 | 155 | 155 |
| Skilled | 607 | 607 | 65 | 434 | 505 | 556 | 542 | 607 | 607 | 607 |
| Semi-skilled | 110 | 110 | 14 | 118 | 171 | 174 | 96 | 110 | 110 | 110 |
| Very low skilled | 39 | 39 | 13 | 29 | 32 | 32 | 26 | 39 | 39 | 39 |
| Total | 1 026 | 1 026 | 164 | 737 | 941 | 1 002 | 862 | 1 026 | 1 026 | 1 026 |
| Compensation (R thousand) | | | | 127 836 | 195 166 | 241 358 | 307 966 | 343 445 | 363 326 | 382 644 |
| Unit cost (R thousand) | | | | 173 | 207 | 241 | 357 | 335 | 354 | 373 |

^{1.} As at 30 September 2011.

The agency had an approved establishment of 1 026 posts as at 30 September 2011, which were all funded. The filled posts increased from 737 in 2008/09 to 1 002 in 2011/12 mainly due to the introduction of the modernisation programme to improve the administrative capacity required by the new business processes. Over the medium term, the establishment is expected to grow to 1 026 and the plan is to increase the capacity of its skilled personnel from 542 filled positions to 607. The increase is due to the need to build capacity in the administration of employee benefits, public servants pension, special pensions, civil and military pensions. 169 additional positions to the establishment exist across all levels mainly due to normal staff fluctuation. The agency will endeavour to fill all the critical funded posts over the medium term.

As at 30 September 2011, there were 169 vacancies existing in all levels. The vacancies are mainly due to resignations, transfers and retirements. The entity attempts to fill vacancies as they arise. There were 112 vacant positions in the skilled level as at the same date. Vacancies at this skill level take 3 to 5 months to fill due the scarcity of people with appropriate skills and experience. The agency will strive to fill all the critical funded posts over the medium term.

Additional tables

Table 10.A Summary of expenditure trends and estimates per programme and economic classification

| Programme | Ар | propriation | Audited | 4 | Appropriation | | Revised |
|--|-------------|-------------|-------------|-------------|---------------|-------------|-------------|
| | Main | Adjusted | outcome | Main | Additional | Adjusted | estimate |
| R thousand | 2010 | 0/11 | 2010/11 | | 2011/12 | • | 2011/12 |
| Administration | 243 734 | 280 946 | 248 661 | 281 088 | _ | 281 088 | 263 208 |
| Economic Policy, Tax, Financial Regulation and Research | 104 674 | 104 245 | 86 060 | 120 364 | 108 000 | 228 364 | 216 480 |
| Public Finance and Budget Management | 179 725 | 194 266 | 160 251 | 198 938 | 10 940 | 209 878 | 203 819 |
| Asset and Liability Management | 20 817 106 | 20 822 452 | 20 813 904 | 822 594 | 3 266 | 825 860 | 826 238 |
| Financial Systems and Accounting | 727 088 | 693 827 | 559 125 | 658 220 | (10 015) | 648 205 | 548 609 |
| International Financial Relations | 591 138 | 879 403 | 558 684 | 812 380 | 6 274 | 818 654 | 815 890 |
| Civil and Military Pensions, Contributions to Funds and Other Benefits | 2 590 949 | 2 590 949 | 2 697 847 | 3 139 833 | 637 076 | 3 776 909 | 3 776 245 |
| Technical Support and Development Finance | 1 806 025 | 1 508 451 | 1 471 260 | 4 156 180 | 485 739 | 4 641 919 | 2 758 210 |
| Revenue Administration | 8 066 810 | 8 142 208 | 8 142 208 | 8 653 573 | - | 8 653 573 | 8 653 573 |
| Financial Intelligence and State Security | 3 588 166 | 3 488 166 | 3 488 166 | 3 755 021 | | 3 755 021 | 3 755 021 |
| Subtotal | 38 715 415 | 38 704 913 | 38 226 166 | 22 598 191 | 1 241 280 | 23 839 471 | 21 817 293 |
| Direct charge against the National Revenue Fund | 339 873 684 | 340 288 688 | 338 908 653 | 373 644 648 | 3 528 005 | 377 172 653 | 376 953 523 |
| Provincial Equitable Share | 260 973 745 | 265 139 448 | 265 139 448 | 288 492 831 | 3 242 678 | 291 735 509 | 291 735 509 |
| State Debt Costs | 71 357 578 | 67 606 879 | 66 226 844 | 76 578 687 | 285 327 | 76 864 014 | 76 644 884 |
| General Fuel Levy Sharing with Metros | 7 542 361 | 7 542 361 | 7 542 361 | 8 573 130 | | 8 573 130 | 8 573 130 |
| Total | 378 589 099 | 378 993 601 | 377 134 819 | 396 242 839 | 4 769 285 | 401 012 124 | 398 770 816 |
| Economic classification | | | | | | | |
| Current payments | 72 806 895 | 69 055 596 | 67 227 227 | 77 850 824 | 390 982 | 78 241 806 | 77 899 533 |
| Compensation of employees | 538 467 | 552 567 | 476 173 | 605 940 | (3 654) | 602 286 | 569 978 |
| Goods and services | 910 850 | 896 150 | 524 210 | 666 197 | 109 309 | 775 506 | 684 671 |
| Interest and rent on land | 71 357 578 | 67 606 879 | 66 226 844 | 76 578 687 | 285 327 | 76 864 014 | 76 644 884 |
| Transfers and subsidies | 285 017 668 | 289 171 787 | 288 982 136 | 317 463 780 | 4 371 349 | 321 835 129 | 319 965 184 |
| Provinces and municipalities | 269 910 695 | 274 076 398 | 273 878 187 | 298 250 602 | 4 321 361 | 302 571 963 | 302 571 963 |
| Departmental agencies and accounts | 11 891 399 | 11 875 937 | 11 804 432 | 13 275 383 | (587 366) | 12 688 017 | 12 658 017 |
| Higher education institutions | 5 500 | 5 500 | - | _ | - | _ | - |
| Foreign governments and international organisations | 566 764 | 564 891 | 533 729 | 781 866 | 4 549 | 786 415 | 786 470 |
| Public corporations and private enterprises | 93 005 | 93 005 | 106 005 | 2 060 026 | - | 2 060 026 | 220 026 |
| Non-profit institutions | 75 | 75 | - | 80 | (9) | 71 | 71 |
| Households | 2 550 230 | 2 555 981 | 2 659 783 | 3 095 823 | 632 814 | 3 728 637 | 3 728 637 |
| Payments for capital assets | 14 536 | 16 218 | 178 273 | 178 235 | 6 954 | 185 189 | 156 099 |
| Buildings and other fixed structures | - | - | - | 3 600 | - | 3 600 | 3 600 |
| Machinery and equipment | 14 536 | 16 218 | 8 568 | 10 055 | 6 954 | 17 009 | 16 606 |
| Software and other intangible assets | - | - | 169 705 | 164 580 | - | 164 580 | 135 893 |
| Payments for financial assets | 20 750 000 | 20 750 000 | 20 747 183 | 750 000 | - | 750 000 | 750 000 |
| Total | 378 589 099 | 378 993 601 | 377 134 819 | 396 242 839 | 4 769 285 | 401 012 124 | 398 770 816 |

Table 10.B Summary of expenditure on training

| | A | udited outcom | e | Adjusted appropriation | Medium-teri | m expenditure | estimate |
|---|---------|---------------|---------|------------------------|-------------|---------------|----------|
| | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Compensation of employees (R thousand) | 314 346 | 402 073 | 476 173 | 602 286 | 665 898 | 702 624 | 744 813 |
| Training expenditure (R thousand) | 16 913 | 9 957 | 8 367 | 11 045 | 8 730 | 8 985 | 9 534 |
| Training as percentage of compensation | 5.4% | 2.5% | 1.8% | 1.8% | 1.3% | 1.3% | 1.3% |
| Total number trained in department (head count) of which: | 792 | - | - | - | | | |
| Employees receiving bursaries (headcount) | 46 | _ | _ | _ | | | |
| Learnerships (headcount) | _ | _ | _ | _ | | | |
| Internships (headcount) | 46 | - | _ | _ | | | |
| Households receiving bursaries (R thousand) | 800 | 1 000 | 1 041 | 1 600 | 1 600 | 1 600 | 1 600 |
| Households receiving bursaries (headcount) | 20 | - | - | - | | | |

Table 10.C Summary of conditional grants to provinces and municipalities¹

| | | | | Adjusted | | | |
|---|---------|---------------|-----------|---------------|-------------|---------------|------------|
| | A | udited outcon | ne | appropriation | Medium-tern | n expenditure | e estimate |
| R thousand | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Conditional grants to provinces | | | | | | | |
| Technical Support and Development Finance | | | | | | | |
| Gautrain Ioan | _ | 4 200 000 | - | - | - | - | - |
| Infrastructure grant to provinces | _ | - | - | 1 089 683 | - | - | - |
| Total | - | 4 200 000 | - | 1 089 683 | - | - | _ |
| Conditional grants to municipalities | | | | | | | |
| Technical Support and Development Finance | | | | | | | |
| Local government financial management grant | 180 000 | 299 990 | 364 589 | 423 641 | 402 753 | 424 798 | 449 138 |
| Neighbourhood development partnership grant | 181 457 | 508 135 | 831 789 | 750 000 | 578 132 | 598 041 | 591 179 |
| Infrastructure skills development grant | - | - | _ | - | 75 460 | 100 000 | 106 000 |
| Total | 361 457 | 808 125 | 1 196 378 | 1 173 641 | 1 056 345 | 1 122 839 | 1 146 317 |

^{1.} Detail provided in the Division of Revenue Act (2012).

| | | Departmental programme | Period of commitment | committed | Main economic | Spending focus | | | | | Medit | Medium-term expenditure | nditure |
|---|--|---|----------------------|-----------|-----------------------|---|---------|------------------------|---------|----------|---------|-------------------------|---------|
| | | 1 | | | classification | | Auc | Audited outcome | Je | Estimate | | estimate | |
| R thousand | | | | | | | 5008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Foreign | | | | | | | | | | | | | |
| In cash | | | | | | | | | | | | | |
| Japan | Establish and | Public Finance and | 3 years | 302 | Goods and | Development | I | I | 80 | 10 | 1 | ı | 1 |
| | operationalise a management information system | buaget Management | | | services | cooperation information system upgrade | | | | | | | |
| Canada | Capacity building technical | Public Finance and | 3 years | 67 349 | Goods and | Provide capacity building | 35 762 | 21 210 | 1 380 | I | 1 | 1 | I |
| | assistance facility | Budget Management | | | services | to all spheres of | | | | | | | |
| | | | | | | government to achieve | | | | | | | |
| | | | | | | sensitive, pro-poor | | | | | | | |
| | | | | | | service delivery | | | | | | | |
| European Union | Official development | Public Finance and | 3 years | 110 000 | Goods and | Leveraging off the official | I | 7 842 | 4 678 | 2 900 | 1 | Ī | 1 |
| | assistance programme | Budget Management | | | services | development assistance | | | | | | | |
| | | | | | | programme to improve | | | | | | | |
| | | | | | | outcome orientated | | | | | | | |
| 1 | 44.5 | -: | | 0000 | 7 | delivery systems | 245 | ouc | 1 700 | | | | |
| Allican Development Bank | oractices and procedures in | Relations | o years | 2000 | services | resource centre, conduct | CIZ | 970 | 8 | I | I | ı | ı |
| | Africa | | | | | research on regional | | | | | | | |
| | | | | | | public goods and publish | | | | | | | |
| | | | | | | report on budget | | | | | | | |
| | | | | | | practices and | | | | | | | |
| Ireland | Support of the 5th applial | International Financial | 3 years | 2 1 2 7 | pag shoot | Procedures Seminar held in Anril | 1 | 201 | 1 413 | 1 | 1 | 1 | • |
| | Collaborative Africa Budget Reform Initiative seminar | Relations | | 1 | services | 2009 | | - | 2 | | | | |
| European Union | Financial management | Financial Systems and | 2 years | 9 266 | Compensation | Salary for project | ı | 8 077 | 979 | ı | 1 | ı | ı |
| | improvement programme | Accounting | | | of employees | management of the | | | | | | | |
| 200000000000000000000000000000000000000 | (II) | Language Control | 2007 | 0 500 | 70000 | programme Dublio finono | | | | | 0 500 | | |
| European Union | Capacity building | Public Finance and Budget Management | ı year | 000 8 | Goods and Services | Public finance management | I | ı | ı | ı | 000 8 | ı | Ī |
| | | | | | | assessment in provinces | | | | | | | |
| | | | | | | using public expenditure | | | | | | | |
| | | | | | | and financial | | | | | | | |
| | | | | | | accountability | | | | | | | |
| 2000 | discourse of the state of the s | cid. C | 0.00 | 215 400 | 70000 | Methodology | | | | | 71 000 | 74 900 | 74 900 |
| European Omon | Capacity building | Fublic Fillatice and Budget Management | o years | 713400 | services | Support to Institutional transformation and | I | I | I | I | 000 1 / | 000 / | 000 / |
| | | | | | | improvement process in | | | | | | | |
| | | | | | | the public sector | | | | | | | |

| (continued) |
|---------------|
| funding |
| of donor fund |
| Summary |
| 10.D |
| Table |
| 96 |

| | | (| | | | | | | | | | | |
|--------------------------|--------------------------|---------------------|------------|-----------|-----------|----------------------------|---------|-----------------|---------|-----------|---------|-------------------------|---------|
| Donor | Project | Departmental | Period of | Amount | Main . | Spending focus | | | | | Medium | Medium-term expenditure | iture |
| | | programme | commitment | committed | economic | | AirA | Auditor bottome | 9 | Fetimata | | octimate | |
| R thousand | | | | | | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Foreign | | | | | | | | | | | | | |
| In cash | | | | | | | | | | | | | |
| Deutsche Gesellschaft | Strengthening local | Financial Systems | 4 years | 10 810 | Goods and | Support the | 1 | ı | 1 500 | 375 | 1 | 1 | 1 |
| für Internationale | government programme | and Accounting | | | services | implementation of the | | | | | | | |
| Zusammenarbeit | | • | | | | Municipal Finance | | | | | | | |
| | | | | | | Management Act (2003) | | | | | | | |
| United States Agency for | Limited scope grant | Public Finance and | 2 years | 10 000 | Goods and | Increased collaboration | ı | ı | 5 721 | 1 654 | I | I | I |
| International | agreement | Budget Management | | | services | and joint planning | | | | | | | |
| Development | | , | | | | approaches with | | | | | | | |
| | | | | | | intervention as identified | | | | | | | |
| | | | | | | on a yearly basis | | | | | | | |
| Deutsche Gesellschaft | Strengthening support to | International | 2 years | 4 482 | Goods and | Hold regular dialogues, | - | 1 132 | 3 268 | ı | - | - | 1 |
| für Internationale | the Collaborative Africa | Financial Relations | | | services | develop common African | | | | | | | |
| Zusammenarbeit | Budget Reform Initiative | | | | | positions and established | | | | | | | |
| | secretariat | | | | | decision making | | | | | | | |
| | | | | | | structures, and rules and | | | | | | | |
| | | | | | | procedures | | | | | | | |
| Total | | | | 441 243 | | | 35 977 | 38 880 | 20 805 | 6 6 3 3 3 | 80 300 | 71 800 | 71 800 |

| Project name | Service delivery | Current | Total | | | | Adjusted | | | |
|-----------------------------------|--|---------------|--------------|---------|-----------------|-----------|---------------|------------|----------------------------------|---------|
| | outputs | project stage | project cost | Αn | Audited outcome | | appropriation | Medium-ten | Medium-term expenditure estimate | stimate |
| R thousand | | | | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
| Departmental infrastructure | | | | | | | | | | |
| Integrated financial | Replace outdated systems with | Various | 1 | 29 689 | 177 484 | 169 705 | 164 580 | 165 754 | 167 910 | 177 703 |
| management system | those that comply with the Public | | | | | | | | | |
| | Finance Management Act (1999) | | | | | | | | | |
| 32 Church Square | Refurbishment of office | Various | 1 | ı | 1 | ı | 3 600 | 5 298 | 3 000 | 3 144 |
| | accommodation to create a better | | | | | | | | | |
| | working environment | | | | | | | | | |
| Infrastructure transfers to other | nfrastructure transfers to other spheres, agencies and departments | | | | | | | | | |
| Neighbourhood development | Long term township regeneration | Various | ı | 181 457 | 508 135 | 831 789 | 220 000 | 578 132 | 598 041 | 591 179 |
| partnership grant | planning, catalytic and third party | | | | | | | | | |
| | nodal development | | | | | | | | | |
| Neighbourhood development | Long term township regeneration | Various | 1 | 80 100 | 20 000 | 20 000 | 100 000 | 80 000 | 22 000 | 28 300 |
| partnership grant | planning, catalytic and third party | | | | | | | | | |
| | nodal development | | | | | | | | | |
| Total | | | 1 | 321 246 | 755 619 | 1 051 494 | 1 018 180 | 829 184 | 823 951 | 830 326 |

National Treasury **BUDGET** 2012 ESTIMATES OF NATIONAL EXPENDITURE

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